Small Business and Fair Trading

Wednesday 7 September 2022

Responses to Questions taken on Notice

Question

The Hon. COURTNEY HOUSSOS: Minister, you talked about data and the need for transparency. Do you know how many interim occupation certificates remain in force in New South Wales without a final occupation certificate?

Mr VICTOR DOMINELLO: No, but Mr Chandler would. Mr Chandler, would you know?

DAVID CHANDLER: I'll get that out while you're talking, yes. Can I take that on notice for a few minutes?

The Hon. COURTNEY HOUSSOS: Yes, of course, absolutely. Perhaps you might know how many interim occupation certificates that have been issued by certifiers who have been struck off as certifiers are still in force—

Mr VICTOR DOMINELLO: Yes, we can find that out.

The Hon. COURTNEY HOUSSOS: —without having a final occupation certificate being issued.

Mr VICTOR DOMINELLO: Yes, again, I've been in the role for about four weeks, so I'm not across every piece of data but, yes, I'll get that on notice.

The Hon. COURTNEY HOUSSOS: I understand. We have talked about this consistently at estimates, and you would know from your previous time in the portfolio that this is a key issue—the issuing of interim occupation certificates without a final—

Mr VICTOR DOMINELLO: Yes, I'm not arguing with you. I will get the information for you.

ANSWER

This question is answered on page 60 of the transcript.

The CHAIR: I will pick up on some of that questioning from my colleague. Looking at the Fair Trading website, is it right to assume that the orders that are listed there are the ones that are still current and still haven't been completed, Mr Chandler or Mr Press?

MATTHEW PRESS: That's correct.

The CHAIR: If you go to some of these building work rectification orders, some of them date all the way back to early 2021, and they had, I guess, compliance orders to be done by 28 days or 40 days. Where are we up to with those, given that, obviously, they have failed to comply if they're still up on the website? Do you want some specific examples, Mr Press?

MATTHEW PRESS: They'd each have their own story to them, Mr Banasiak. We adjust the time line depending on the specifics.

The CHAIR: So 12 Beaconsfield Parade, Linfield, was issued on 12 February 2021. It had a date set for the work to be done, or complied with, by 28 days. Clearly we are beyond that 28-day period. Then there's another similar one: 93 Auburn Road.

MATTHEW PRESS: I'm happy to take on notice the specifics, but they've each got quite a complex story about how when we've initially issued the order and then we'll follow through the rectification of those defects. Sometimes it might take further analysis. They might have to get further specialists in, engineering advice, a BCA consultant—that sort of thing. The order will stay in place until the work is completed. But the progress of remediation, I guess, is in the hands of the developer, particularly if it's not occupied yet.

The CHAIR: Where does the public go to find that level of detail in terms of where those rectification orders are up to? Obviously there are a lot of things going on in the background. But for the public to be informed, where do they go to get that sort of detail in terms of a status update?

MATTHEW PRESS: It depends on what type of building we're talking about. If we're talking about a non-occupied building, so a building under construction, that's for the developer to feed back to those home owners. The purchasers have engaged with them. It's not for us to step in between that relationship. In an occupied setting

it's a little bit different, and we'll be communicating both with the owners corporation or the strata manager, or both, and the developer-builder.

ANSWER

NSW Fair Trading works with developers to bring about remediation when a building works rectification order is issued. A developer may request an extension of time based on various circumstances, an example of which was the COVID-19 pandemic. Fair Trading is currently reviewing orders that have expired with a view to commencing disciplinary proceedings against the developer for non-compliance with the order.

The Order for 12 Beaconsfield Pde, Lindfield was to be complied with by 21 March 2021. Fair Trading has been in communication with the Developer and has met the Developer onsite several times to inspect remediation. Remediation is progressing; however, it is at a slow pace. The matter is currently under investigation with a view to commence disciplinary proceedings against the developer for non-compliance of the order.

The Auburn Road site is with Fair Trading's Legal Branch with a view to commence proceedings for non-compliance of the Order.

The Hon. ANTHONY D'ADAM: Let's deal with the audiometric testing one, perhaps. Can you give us a reason why that exemption continues to be extended?

NATASHA MANN: The advice that I have from the team is as follows. It applies to businesses which use hearing protection as a control, not to businesses that are not using hearing protection, who are arguably at greater risk. Testing has no preventative effect, as the hearing damage is already done. Our focus at SafeWork is on regulating noise at the source. They've done a cost-benefit analysis as well, as required by clause 58. The benefits of introducing mandatory audiometric testing as required are not expected to outweigh the cost. That's effectively the advice. There is further detail, but I can provide that to you.

The Hon. ANTHONY D'ADAM: If you think that the provisions are unnecessary, why are they persistent in the regulation? Why don't you just take them out? Those arguments aren't going to change as time passes. Why wouldn't you just remove them from the regulation?

NATASHA MANN: The exemption is an established part of the regime, and this has happened—

The Hon. ANTHONY D'ADAM: So your intention is just to keep rolling those exemptions on?

NATASHA MANN: I don't have any advice on that. I can take it on notice.

The Hon. ANTHONY D'ADAM: It seems odd, don't you think, that you would have a regime to protect workers from hearing and then you provide exemptions to employers from applying the mechanisms that are designed to prevent further hearing damage to those workers? If there is initial damage to their hearing, that can be compounded, presumably, by further exposure. There is a logic behind having the hearing testing in place. Why would you continue to exempt employers in that circumstance?

NATASHA MANN: As I mentioned, that is the framework and the regime that is deployed. But I can certainly take on notice the finer details of that.

EMMA HOGAN: I think Mr Tansey has something to add to that.

JOHN TANSEY: Just to help Mr D'Adam, I think—and we can get more precise information on this, but my recollection is that the audiometric testing exemption is actually a hangover from the old WHS Act, and we're actually in the process of working up proposals to consult on the audiometric testing exemption and look at bringing out that legacy system into our current WHS Act.

The Hon. ANTHONY D'ADAM: Are you suggesting that the consultation is about removing that requirement altogether?

JOHN TANSEY: It's about consulting on how that exists, because, as I said, at the moment my understanding—and I'd like to give you the best possible information and get a bit more advice—is that the regime is a holdover from the old legislation. It was not picked up in the move to national legislation. We've preserved it in our legislation, but I'd like to just check my facts on it and come back to you. I'm happy to do that within the session today.

ANSWER

The current exemption expires on 1 January 2024. The Department of Customer Service (DCS) has developed a proposal to consult on whether the mandatory audiometric testing exemption should be allowed to take effect, should be repealed, or whether the present system of continuing to issue exemptions should remain in place. The release of the paper is to be confirmed.

There were no mandatory audiometric testing requirements under the repealed *Occupational Health and Safety Act* 2000. The requirement was introduced when NSW adopted the model work health and safety laws in 2011 but has never been in effect due to transitional arrangements and the issue of exemptions.

The Hon. ANTHONY D'ADAM: Thank you. Minister, can I come back to this question around the exemptions. I understand there is an exemption on lead testing. Perhaps Ms Mann can elaborate on the nature of that exemption and why that exemption is still in place?

NATASHA MANN: I'd like to give you the best information possible, and I think I'm better to take that on notice and give you the detail.

The Hon. ANTHONY D'ADAM: Okay. Can you, on notice, advise how long that exemption has been in place and how many times it's been renewed? I'm interested in the basis upon which you think the exemption continues to be relevant or necessary. I also perhaps seek some information about the analysis that is undertaken in terms of possible harm to workers. Clearly, going back to the audiometric testing, Ms Mann, earlier you seemed to suggest that there wasn't any risk to workers because of the situation where PPE is in place. But has there been any analysis that has established that there isn't sufficient risk to justify removing the exemption? So you're happy to take all that on notice?

NATASHA MANN: I'm happy to take that on notice. I know that there would have been rigorous analysis done and I'm happy to provide you with that.

ANSWER

A two-year transitional period to comply with revised blood lead levels (Exemption No.006/19) commenced on 1 July 2019 and was in effect until 30 June 2021. This exemption has expired and reference to it has been removed from the SafeWork NSW website. The exemption was provided when the amendments to the regulation were published in 2019 as the amendments did not have the agreed two-year transition period.

Lead

A two-year transitional period to comply with revised blood lead levels (Exemption No.006/19) commenced on 1 July 2019 and was in effect until 30 June 2021. This exemption has expired and reference to it has been removed from the SafeWork NSW website. The exemption was provided when the amendments to the regulation were published in 2019 as the amendments did not have the agreed two-year transition period.

Audiometric

Clause 58 was introduced in NSW as part of the model work health and safety (WHS) laws and has been renewed 5 times. In considering whether the clause should be retained SafeWork NSW notes *Australian Standard 1269.3*Occupational Noise Management Part 3: Hearing protector program states that "audiometric testing should NOT be used as a monitor of noise control measures that may have been implemented. The exemption from the requirement to undertake mandatory testing has been maintained noting that it was only a requirement for businesses that had identified hearing protection as a control (not for those that were not using hearing protection) and because the focus of the WHS framework is prevention and regulating noise at the source, regardless of workers needing PPE or not. The Government is releasing consultation on the operation of the exemption in September 2022.

The Hon. ANTHONY D'ADAM: You send two people on an inspection, one Fair Trading and one—or it's the same person?

NATASHA MANN: Usually, it would be two people; it would be a SafeWork inspector and a Fair Trading inspector.

The Hon. ANTHONY D'ADAM: In the 54, was that the case that each time there was a SafeWork and a Fair Trading inspector?

NATASHA MANN: I'd have to take those details on notice.

The Hon. ANTHONY D'ADAM: In terms of the inspections, just looking at the SafeWork side, how many improvement notices were issued?

NATASHA MANN: I'm not sure that I have that detail with me. No, we would need to take that on notice.

The Hon. ANTHONY D'ADAM: Any penalties?

NATASHA MANN: I think I'm best to take that on notice.

ANSWER

This question was answered at page 62 of the transcript.

The Hon. ANTHONY D'ADAM: Eighteen PINS and 16 warnings. How many facilities are we talking about?

NATASHA MANN: I don't have the number of facilities. As I said, I have the number of visits, which was the 97 with 54 onsite.

The Hon. ANTHONY D'ADAM: Are those PINs arising from the onsite visits or from the desktop?

NATASHA MANN: It's not clear to me in this note, so I will get that detail and come back to you.

The Hon. ANTHONY D'ADAM: I see. So there is some evidence of noncompliance, but you can't tell me whether it was arising from direct or desktop. So we're not in a position to make a judgement about the efficacy of desktop over in-person inspection, are we?

NATASHA MANN: Not in the notes that I have available, but I have no doubt that the team will be able to provide you with that.

ANSWER

This question was answered at page 62 of the transcript.

The Hon. ANTHONY D'ADAM: I understand that someone from Landcom contacted SafeWork and there was a SafeWork principal inspector who responded to that. They were asked to have a look. **Did that inspector go out and have a look at the site?** Do we know? was the principal inspector who fielded the query from Landcom. Do we know whether that query occasioned a visit to the site?

NATASHA MANN: No, I don't think we—

MATTHEW PRESS: We'll check on notice.

The Hon. ANTHONY D'ADAM: You don't know? Given the high amount of publicity around this case, no-one here knows whether SafeWork actually responded to a query about the safety of that site?

EMMA HOGAN: It would just be the case we don't have that information with us. But we can get it over the lunchbreak. We'll see what we can find out and bring it back to you this afternoon, Mr D'Adam.

ANSWER

An inspector attended the site on 6 December 2017.

The Hon. ANTHONY D'ADAM: That would be good. Can I ask about another incident? There was a death at Aussie Skips. Are you aware of that, Ms McCool, in 2018?

EMMA HOGAN: Ms Mann or Ms McCool?

The Hon. ANTHONY D'ADAM: Ms McCool, I think. Was that in your brief? I can direct it to Ms Mann if she's better placed to field the question.

MEAGAN McCOOL: I was in chemicals at that particular time, so it wouldn't have been in my portfolio.

NATASHA MANN: Again, as you can appreciate, we're dealing with thousands of incidents at SafeWork every year. While I'm aware of the incident, I don't have the details at hand. So I can come back to you.

The Hon. ANTHONY D'ADAM: Are you able to provide to me whether there is any request for service or notifications received by SafeWork for that employer in the two years preceding that incident at Aussie Skips? Is that something you can come back to us on in the lunchbreak or after lunch?

NATASHA MANN: Hopefully, in the lunchbreak. I will do my best.

The Hon. ANTHONY D'ADAM: Are you also able to advise us how many inspections occurred at Aussie Skips in the two years prior to the incident that caused the death of a worker?

NATASHA MANN: I will take that on notice and come back to you.

ANSWER

There were 4 Requests for Service (RFS) or notifications received by SafeWork in the two years preceding the incident at Aussie Skips for that employer. Refer to table below.

| Notifiable Workplace Incidents | 0 |
|--------------------------------|---|
| Request for Service | 3 |
| Project Visits | 1 |
| TOTAL | 4 |

Notices issued to Aussie Skips since May 2018 - August 2021

| Notice Type | Number of notices |
|-------------|-------------------|
| Improvement | 12 |
| Prohibition | 1 |
| S155 | 11 |
| S198 | 1 |
| TOTAL | 25 |

The Hon. ANTHONY D'ADAM: Can I ask also about an incident at Ability Barge Services? Are you aware of that particular incident, another workplace death of a salvage worker, Ms McCool?

MEAGAN McCOOL: I am aware of the incident. I wasn't in the construction area at that time, but I have brief information about it. But we can come back on that as well.

The Hon. ANTHONY D'ADAM: Again, how many requests for services or notifiable incidents did SafeWork receive in relation to that employer, Ability Barge Services, in the year prior to the incident that occasioned the worker's death? How many inspections or interactions did SafeWork undertake in the year before that worker's death? Was there an inspector recommendation to the SafeWork independent decision-making panel for further investigation in relation to this incident? If you could come back to me on that, that would be good.

MEAGAN McCOOL: We'll come back to you on that.

ANSWER

One Request for Service (RFS) notification for Ability Barge Services was received in the two years (2019 - 2021) prior to the incident. There were two inspections (one visit, and one visit – no interaction) that occurred in 2017.

The matter is currently under full investigation and no further comment can be made at this time.

The Hon. ANTHONY D'ADAM: How many inspectors did you lose through resignation last year, Ms Mann?

NATASHA MANN: I don't have those figures on me, but I can see whether we can get those for you. I'm fairly comfortable with that rate that we're sitting on in terms of—

ANSWER

In 2021/22 there were 26 SafeWork Inspector resignations. This figure also includes retirements and transfers to other Government agencies.

The Hon. ANTHONY D'ADAM: There's a long history, in terms of the preceding agencies, around poor workplace culture. How many workers compensation claims have been made by SafeWork inspectors in the past three years, and how many of those have been psychological claims?

NATASHA MANN: I don't believe I have those statistics on me, but I can see whether we can provide those on notice to you.

The Hon. ANTHONY D'ADAM: Are you aware of there being perhaps a higher than usual number of psychological claims coming out of the inspectorate, Ms Mann?

NATASHA MANN: I'm not aware of that, Mr D'Adam. I do know that psychological injury claims are increasing across the board. We're seeing more and more of those come through, but I'm not specifically aware that they're more acute in SafeWork. The experience that I have with the inspectors is that they're all very committed. They're doing a great job and enjoying it and feel very committed to the—

The Hon. ANTHONY D'ADAM: There's no problem there, as far as you're aware?

NATASHA MANN: No, I'm not saying that; what I am saying is psychological injury claims are growing across the board in private and public sectors. I'm not aware of larger than usual numbers in SafeWork. That's not my understanding.

EMMA HOGAN: I have departmental-wide data that I'll be able to bring back after lunch that would be able to answer that question.

ANSWER

This question was answered at page 60 of the transcript.

The CHAIR: Can I just go to associations? There are obviously obligations for associations to report financial data every year. Through you, Minister, to Ms Mann, what options do you have when they fail to do that in terms of compliance or enforcement?

NATASHA MANN: I think I will take that on notice, if I could.

The CHAIR: You don't know what you can do if they fail to report?

NATASHA MANN: As you can appreciate, we have hundreds upon hundreds of pieces of legislation and I don't offhand know the answer to that question, but I will find it out for you. **The CHAIR:** I will go to a few examples in a minute, but I want to get a broad sense of what is available to the department in terms of compliance and enforcement in that space and what level of oversight the department has in terms of checking that associations are actually fulfilling those requirements? How often is this reviewed by your department in terms of whether associations or incorporations are actually adhering to this requirement?

NATASHA MANN: I think I will have to take that on notice.

ANSWER

To secure compliance by incorporated associations registered under the *Associations Incorporation Act 2009*, in addition to providing information and education, NSW Fair Trading can issue reminders, warning letters, penalties, notices to produce and notices of proposed cancellation and/or appointment of an administrator or liquidator.

Fair Trading undertakes compliance programs focusing on a risk-based assessment of the nature, size and undertaking of incorporated associations. When an incorporated association comes to Fair Trading's attention because of an enquiry or complaint, a review of the incorporated association's operation and compliance is undertaken. In the case of serious and systemic failure to comply with legislative obligations, and where it is in the public interest, prosecution action may be appropriate.

Fair Trading has developed a range of policies to support the effective regulation of incorporated associations laws, available at <a href="https://www.fairtrading.nsw.gov.au/associations-and-co-operatives/associations/association-laws/administration-of-associations-laws/administration-of-associa

The CHAIR: I might go to a couple of examples, and perhaps you could probably take on notice what's happened with them. There is the Yarrie Lake Flora and Fauna Trust, which was set up by the New South Wales Government, particularly Crown Lands, but it is essentially run by volunteers. In previous estimates for that Minister—Crown Lands and Water—we found that that trust had failed to meet that obligation for a decade. So for a decade they didn't report to you their financials. Would you agree that that seems like a significant oversight by your department in not being able to pick that up?

NATASHA MANN: Without knowing the particulars, I don't want to comment on that.

The CHAIR: Can you perhaps take it on notice and find out what went wrong in the sense that an association or a trust didn't report their financials to you for 10 years?

NATASHA MANN: I will do.

The CHAIR: Another example I put to you is—and it has made recent media attention—the Southern Riverina Irrigators, who also failed to disclose their financials for several years. They have also been the subject of concerning reports of insider trading, or some of their directors—like, 28 incidents of potential insider trading. I am curious as to whether them as an entity or an association has come across your radar, in not only their failure to disclose their financials but also some fairly concerning reports about the practices of their directors? I note it was the subject of inquiry in the water trading inquiry just a couple of weeks ago.

EMMA HOGAN: Can you just repeat the name of the irrigator?

The CHAIR: Southern Riverina Irrigators—SRI. Are you happy to—

EMMA HOGAN: Take it on notice.

NATASHA MANN: Yes, if I could take it on notice. Personally I am not aware of it, but—

The CHAIR: Sure.

NATASHA MANN: —I will find out how it is being dealt with.

ANSWER

Yarrie Lake Flora and Fauna Trust

'Yarrie Lake Flora and Fauna Trust' is not an entity registered under the Associations Incorporation Act 2009.

Southern Riverina Irrigators Incorporated

Part 5 of the Associations Incorporation Act 2009 (the Act) sets out the financial reporting requirements for Tier 1 and Tier 2 associations registered under the Act and regulated by NSW Fair Trading.

Southern Riverina Irrigators Incorporated (the Association) is registered under the Act. The Association's incorporation number is Y1634722. As at 9 September 2022, the Association is compliant with its statutory financial reporting obligations. The Annual summary of financial affairs for the year ended 30 June 2022 is due within one month of the Association's annual general meeting for the 30 June 2022 financial year, which must be held by 31 December 2022.

The Hon. MICK VEITCH: Minister, the process for engaging the National Retail Association, the NRA—again, you weren't the Minister but maybe someone might be able to assist here. What was the process? Was it an open tender, a closed tender or off a panel?

Mr VICTOR DOMINELLO: Can I just get some clarification? Was that conducted via Minister Griffin's office?

The Hon. MICK VEITCH: Potentially. It may well have been, if I go back through my notes here.

Mr VICTOR DOMINELLO: I can take it on notice.

ANSWER

This question should be referred to the Minister for Environment and Heritage.

The Hon. EMMA HURST: My one other question was to Mr Press, further in regards to the food delivery driver laws. Are there any further planned reforms or activities in this space in regards to the safety of food delivery drivers in New South Wales?

MATTHEW PRESS: Yes, there are. There's a couple of tranches. This first tranche we are in now is around PPE requirements particularly. From January next year there's a heap of other requirements to do with training, for example, that commence as well. We are just getting through the PPE, but from the back end of this year and probably October, we'll start the communication, the awareness on those further requirements as well. They are more positioned on the platforms to provide training to the riders.

The Hon. EMMA HURST: Are you able to give a bit of an indication about what those further requirements would be? I know you have mentioned training. Is it just training or are there other aspects to it as well?

MATTHEW PRESS: I don't think I have that with me. There are about, I would say, five different elements to it.

The Hon. EMMA HURST: If you could take it on notice and then let me know what those elements are, that would be fantastic. Thank you very much.

ANSWER

This question was answered at page 40 of the transcript.

The Hon. ANTHONY D'ADAM: You don't have SafeWork obligations? There are no health and safety obligations in relation to aged-care facilities? Workers in aged-care facilities aren't subject to the Work Health and Safety Act?

NATASHA MANN: Yes, they are.

The Hon. ANTHONY D'ADAM: Then they're clearly within your remit.

NATASHA MANN: I think we may have been speaking at cross-purposes earlier. In terms of that, I will need to take on notice the number of prosecutions.

ANSWER

SafeWork NSW investigated two fatalities relating to aged care facilities. Both incidents were investigated following a notifiable incident. One investigation is currently ongoing. The second was not recommended for prosecution.

The Hon. ANTHONY D'ADAM: Not aged-care facilities. So are you able to provide evidence in relation to how many inspections were done in terms of aged-care facilities?

NATASHA MANN: Yes, I can get that for you.

The Hon. ANTHONY D'ADAM: I see. But that's certainly not the 54 that you—

NATASHA MANN: No, I think we were speaking at cross-purposes. I was referencing the numbers for retirement villages. But I can certainly get information in relation to aged-care facilities as well.

ANSWER

This question was answered at page 62 of the transcript.

The Hon. ANTHONY D'ADAM: Can I get, perhaps on notice, how many requests for service were received from aged-care facilities?

NATASHA MANN: Yes, I can do that.

ANSWER

This question was answered at page 62 of the transcript.

The Hon. COURTNEY HOUSSOS: Have you ever met David Baynie?

Mr VICTOR DOMINELLO: Not to my knowledge.

The Hon. COURTNEY HOUSSOS: You may recall that Minister Kean excused himself from fulfilling his statutory functions and asked you to step into the role.

Mr VICTOR DOMINELLO: Yes, I do vaguely remember that.

The Hon. COURTNEY HOUSSOS: He disclosed that he had a relationship with Mr Baynie?

Mr VICTOR DOMINELLO: Yes. I just recall he recused himself from the role and he asked me to step in.

The Hon. COURTNEY HOUSSOS: Do you remember if your discussions with Minister Kean involved ex gratia payments?

Mr VICTOR DOMINELLO: Sorry, I don't have any recollection of 2017 events.

The Hon. COURTNEY HOUSSOS: Are you able to take it on notice to see if there's anything that you've got—any notes—in relation to what were the—

Mr VICTOR DOMINELLO: I'll take it on notice but I don't have a specific recollection of any discussion.

The Hon. COURTNEY HOUSSOS: And if your discussions with Minister Kean included the findings of the NSW Ombudsman report.

Mr VICTOR DOMINELLO: Again, I'll take it on notice.

The Hon. COURTNEY HOUSSOS: And whether you consulted with Minister Kean at all when you were exercising those statutory functions or whether you didn't.

Mr VICTOR DOMINELLO: I'll take it on notice but I doubt very much I would have consulted with him. If he'd recused himself, I wouldn't consult with him.

The Hon. COURTNEY HOUSSOS: Are you able to tell us whether the ex gratia payments that were provided excluded the people who received them from pursuing further legal action?

Mr VICTOR DOMINELLO: In 2017?

The Hon. COURTNEY HOUSSOS: In 2017.

Mr VICTOR DOMINELLO: Again, I'll take that on notice. Apologies, a lot has happened since then.

ANSWER

Minister Kean formally recused himself from this matter on 7 August 2017. The terms of the ex gratia payments were ultimately approved by Minister Dominello, acting on the advice of the Department. Recipients of ex gratia payments entered into deeds releasing the State from all claims and causes of action.

The Hon. ANTHONY D'ADAM: We don't have an update on that one yet, okay. I might then move to Ms McCool. I wanted to probe a little bit further in terms of the dry cutting situation. Are you able to advise us how many notifications or requests for service have been received by SafeWork in relation to unrestricted dry cutting in the last two years?

MEAGAN McCOOL: No, I don't have the requests for service, I just have that we've issued two on-the-spot fines, but we can—

The Hon. ANTHONY D'ADAM: Can you take that on notice?

MEAGAN McCOOL: Yes.

The Hon. ANTHONY D'ADAM: Can you also take on notice how many of those notifications or requests for service actually occasioned a worksite visit?

MEAGAN McCOOL: Sure.

ANSWER

In the period 1 January 2020 to 30 June 2022, 53 Requests for Service (RFS) for unrestricted dry cutting of manufactured stone were received. A site visit occurred for 38 of those RFS.

The Hon. ANTHONY D'ADAM: Were those two fines in the context of a fabrication site, like a factory environment, or were they in relation to installation?

MEAGAN McCOOL: I will take that on notice, but it is my understanding that it is in the manufactured stone sites.

ANSWER

Both were in the context of manufacturing stone in a factory environment.

The Hon. ANTHONY D'ADAM: In terms of the notices, how many of those—how did you decide that only two warranted on-the-spot fines? Presumably there were other breaches. Can you give us a bit more detail about the nature of the types of compliance breaches that warranted the issuing of the notice?

MEAGAN McCOOL: I could take them on notice but, in general, having evidence that they had no dust control on tool extraction, there were no wet cutting processes. Essentially, as I said, there was no way that it was being controlled at the source. That is what constitutes dry cutting—so no evidence of those controls in place.

ANSWER

Amendments to the WHS Regulation (Clause 184O) came into effect from 1 July 2020 which effectively ban the uncontrolled dry cutting of engineered stone. Engineered stone workplaces have since shown significant changes in work practices.

In the period 1 July 2020 - 30 June 2022, two penalty notices were issued by inspectors during visits to two engineered stone fabrication workshops. In each case a worker was observed undertaking uncontrolled dry cutting of engineered stone.

On 14 July 2022, a third penalty notice was issued at a workplace where inspectors observed large quantities of dust present on work benches and shelfs and equipment that could be used for dry cutting (e.g. angle grinders) and a worker confirmed that they used the angle grinders to cut engineered stone.

The types of compliance breaches requiring the issuing of Improvement Notices have included:

- health monitoring; to control or prevent exposure to silica dust
- personal protective equipment (provision; maintenance; training; fit testing & ensure workers wear PPE)
- hazardous chemicals (safety data sheets & hazardous chemicals register)
- housekeeping
- safety management plan
- provision of facilities; and
- general management of risks at the workplace.

Prohibition Notices have been issued where there was serious exposure to silica dust due to uncontrolled dry cutting, exposure to asbestos and exposure to hazardous chemicals due to inappropriate storage.

The Hon. ANTHONY D'ADAM: Are you able to tell me how many complaints have been sent to that regulator in relation to bullying and harassment in the last five years?

NATASHA MANN: I don't have those figures before me but I can find them for you.

ANSWER

From August 2017 to August 2022 there were two referrals to the Resources Regulator on matters relating to bullying.

The Hon. ANTHONY D'ADAM: I understand that there was a request put to perhaps you, Ms Hogan, or it may have been you, Ms Mann, in relation to accessing the results for the People Matter survey as they apply to SafeWork by HSRs. Are you aware of that?

EMMA HOGAN: That specific request hasn't been escalated to me. We are able to and do break down PMES results. We can do it by teams of over 30, I think. You have to have a specific number so that people can't be identified. We can break down that information to quite a granular level. But I'm not aware of specifically being asked for that. It could've gone to our chief people officer, Ms Grima. I'm happy to check in the break.

ANSWER

DCS is not aware of any requests to access PMES results as they apply to SafeWork being declined.

The Hon. ANTHONY D'ADAM: On notice can you advise whether that is correct, that there's been a request—

EMMA HOGAN: Sure.

The Hon. ANTHONY D'ADAM: —and, if there has been a request, why it has been declined?

ANSWER

DCS is not aware of any requests to access PMES results as they apply to SafeWork being declined.

The Hon. COURTNEY HOUSSOS: I know I have asked questions about this in previous budget estimates, but I'm interested. Do you have a plan, Mr Chandler, to go back? I accept what you're saying, Mr Tansey, about them tapering off. But it's clear that there are a number out there. Is it part of your current work schedule that you are going to go back and look for these interim—

DAVID CHANDLER: What I'll undertake to do, as part of Project Intervene, is to have a look and see how we can bolt that piece of work onto the side of it, because it seems to me that's where we're going to run into it most. If I could just take that on notice and I'll come back to you, but it won't be in less than six weeks.

ANSWER

The Office of the Building Commissioner will plan and scope this area of work between DCS and the Department of Planning and Environment. The work will commence with a Project Intervene briefing, scheduled for late October.

The Hon. ANTHONY D'ADAM: On notice, can you provide to the Committee the SafeWork portion of the PMS survey?

EMMA HOGAN: Sure. We are actually in open survey now, so it would be last year's data.

The Hon. ANTHONY D'ADAM: That's fine.

ANSWER

All business units within the Better Regulation Division work across multiple regulators including Fair Trading and SafeWork NSW.

The PMES Results are not separated by regulator.

EMMA HOGAN: I raised concerns with her about some behaviours that had occurred, yes. But obviously I'm not her employer, so it's not up to me to make any reprimands or disciplinary action of that nature. But I did feel, in the spirit of the secretary and ministerial relationship, that it was up to me to provide her with feedback as to where I thought we were working well together and where I thought things could be done differently or better. I took it upon myself to do that with her directly.

The Hon. COURTNEY HOUSSOS: And when was that?

EMMA HOGAN: In early May.

The Hon. COURTNEY HOUSSOS: This is what you were speaking about this morning. I understand.

EMMA HOGAN: Yes, so I spoke to her specifically on such matters in early May, and I raised some things with her again at a later date but in a different format.

The Hon. COURTNEY HOUSSOS: When was that?

EMMA HOGAN: July.

The Hon. COURTNEY HOUSSOS: When in July?

EMMA HOGAN: Early July—I don't have an exact date.

The Hon. COURTNEY HOUSSOS: Can you take that on notice for me?

EMMA HOGAN: Sure.

ANSWER

11 July 2022.

The Hon. COURTNEY HOUSSOS: Whoever needs to take this on notice, are you able to give me—I'm pretty sure I asked for this at the last estimates—the number of defects that were reported to Fair Trading. Can we do it in the last few financial years? So we will do it for, say, 2021-22, 2020-21 and 2019-20—how many actual defects were reported.

DAVID CHANDLER: Yes.

ANSWER

Data is available from November 2020 when NSW Fair Trading introduced dedicated complaint handling for Class 2 buildings. Prior to that, any defects relating to a strata scheme were recorded with all other housing construction matters.

2020/2021: 7 complaints 2021/2022: 181 complaints

The Hon. COURTNEY HOUSSOS: He's obviously got a long history of—how long has he been the Small Business Commissioner for?

EMMA HOGAN: I think a couple of years. The Small Business Commission has obviously only been in the DCS portfolio since Christmas, so I'm not 100 per cent sure. I'd have to take it on notice.

ANSWER

Mr Lamont commenced as Small Business Commissioner on 15 June 2020.

The Hon. COURTNEY HOUSSOS: I'm just interested to know if there is currently a differentiation between the smash repairers who do the heavy vehicle bodywork and the car bodywork, because I understand there's a differentiation for mechanics. The concerns that were raised with me were about the standards of repair and the increasing proliferation of heavy vehicles on the road that are not having the required levels of work that's done. If you can provide me with some information on notice, that would be helpful. Is there any requirement for currently licensed car mechanics to upskill for electronic vehicles?

JOHN TANSEY: Again, I might need to seek some specific detail but, more broadly, one of the issues the team and I have been talking about is that. I think, in short, the current regulatory framework is for combustion engines, and the rapid uptake and where it might go with electrical vehicles is going to probably challenge that regulatory framework. People working on cars are going to be electricians, not mechanics. There is nothing currently in the Act, which has been remade recently, that's immediately changing that, but I think it's absolutely right to identify it as a quickly emerging issue.

The Hon. COURTNEY HOUSSOS: I am happy for you to take it on notice, but if you can tell me if you are currently doing any work, is there a consultation plan in place, if you're looking into it, if you're talking to TAFE or to someone about the fact—

JOHN TANSEY: We can do that.

The Hon. COURTNEY HOUSSOS: I mean, we've got the Treasurer and the Premier overseas talking about hydrogen going into vehicles, and yet our mechanics are still not even trained about electric vehicles that are increasingly on our roads. From the licensing component, it seems like that's the key compliance part.

JOHN TANSEY: Yes, we're happy to take that on notice.

ANSWER

The Motor Dealer and Repairer Regulation 2014 (the Regulation) sets out the repair classes and prescribed qualifications to perform repair work on motor vehicles in NSW. Specific qualifications are based on the nationally approved training packages that align with the repair work to be undertaken.

DCS also notes that Transport for NSW is responsible for roadworthiness of motor vehicles in NSW and the recertification of written off vehicles, including heavy vehicles.

Under the Regulation mechanical repairs to a heavy vehicle is included in the motor mechanic class of repair. The Regulation prescribes that to undertake this repair work, the person performing the repairs must hold a tradesperson certificate, being either the Certificate III in Heavy Commercial Vehicle Mechanical Technology or Certificate III in Light Vehicle Mechanical Technology.

For work to repair the structural components, frames or panels of motor vehicles, the Regulation considers this to be undertaking the panel beater or body maker classes of repair work.

To undertake panel beater repair work, the Regulation prescribes that a person must hold a tradesperson certificate in the Certificate III in Automotive Body Repair Technology. The panel beater class of repair applies to both light vehicle and heavy vehicle repairs.

To undertake body maker repair work, the Regulation prescribes that a person must hold a tradesperson certificate in the Certificate III in Automotive Manufacturing Technical Operations—Bus, Truck and Trailer or the Certificate III in Engineering—Fabrication Trade.

DCS recognises that the industry is shifting rapidly due to the proliferation of new technologies, including the emergence of electric and hydrogen powered vehicles. The recent Statutory Review into the *Motor Dealer and* Repairers Act 2013 recommended changes to remove these qualifications from the Regulation and instead prescribe qualifications via a Ministerial Order. This will allow us to respond more quickly to changes in the repair market and recognise relevant qualifications as they pass the national accreditation process.

The repair classes, including those for heavy vehicles and the introduction of repair work on electric vehicles, will be revised as part of the Regulation remake.

Any questions in relation to the training packages and the national accreditation process should be directed to the Department of Education.

The Hon. COURTNEY HOUSSOS: I just wanted to ask about digital licensing. Who is that?

EMMA HOGAN: It would depend, but ask your question.

The Hon. COURTNEY HOUSSOS: I'm interested to know: Has there been a large take-up? Have you got figures around whether people are doing it?

EMMA HOGAN: We've got multiple digital licences in play. I would have to take the specific numbers—I think the white card was the first one to roll out. I think that has had significant uptake, but there have been a number of others since.

NATASHA MANN: There has been great take-up of that, Ms Houssos—about a million-plus new licence applications each year. We're looking to digitise 130 licences, and we're on that journey now. We're putting more and more online; it's very, very popular. We're reducing those times for applications from four weeks to 10 minutes. It's a really huge reform and other digital reform in this space that we are very proud of.

The Hon. COURTNEY HOUSSOS: Are you able to tell me how many applications you've had?

EMMA HOGAN: We would have to break it down by licence, I think, or by licence type that has been lodged so far, but we're happy to take it on notice.

The Hon. COURTNEY HOUSSOS: You can just take all of this on notice. That's fine.

NATASHA MANN: I do have some information, if you want it. We have 219,000 holders of the white card, more than 31,000 high-risk work licences and more than 28,000 contractor licences who have all downloaded the licence in the app. So it's a good take-up. That's collectively—

The Hon. COURTNEY HOUSSOS: Can I have a total number?

NATASHA MANN: Yes, so 280,000 customers have taken the decision to download the digital trade licence into their app.

The Hon. COURTNEY HOUSSOS: Out of how many licences issued?

NATASHA MANN: I will get that information for you.

ANSWER

As at 9 September 2022, available SafeWork NSW and NSW Fair Trading digital licences, certificates and cards include:

- high risk work licence
- white card (general construction induction card)
- individual contractor licence
- qualified supervisor certificate
- tradesperson certificates.

| Figures as at 9 September 2022 | | | | | | |
|--|-------------------|-----------------------|--|--|--|--|
| Licence type available in digital version | Current licensees | Digital licence users | Digital users as a percentage of current licensees | | | |
| High risk work | 387,942 | 39,930 | 10.29% | | | |
| White card (general construction induction card) | 1,606,119 | 225,837 | 14.06% | | | |
| Contractor | 171,009 | 30,327 | 17.73% | | | |
| Qualified supervisor certificate | 50,416 | 7,587 | 15.05% | | | |
| Tradesperson certificate | 3,522 | 400 | 11.36% | | | |
| TOTAL | 2,219,008 | 304,081 | 13.70% | | | |

The Hon. COURTNEY HOUSSOS: That is good to know, given the previous history. Mr Chandler, can you take them on notice and tell me how many you've got commencing over the coming months—what you've got in the future pipeline of how many each month?

DAVID CHANDLER: I'm sure that we'll be able to share those reports with you, going forward. I'll just clear that with the secretary and the Minister, but I'm sure that we'll be able to show you the fortnightly report we provide on that.

ANSWER

As at 9 September 2022:

- 68 site investigations have been completed.
- 13 site investigations are scheduled for September 2022 (12/09 29/09)
- 29 site investigations are scheduled for October 2022 (3/10 31/10)
- 20 site investigations are scheduled for November 2022 (1/11 28/11)
- 3 site investigations are scheduled for December 2022 (5/12 14/12)
- 28 projects are currently in the 30% design phase with 25 projects in active design and 3 projects ready to have the presentation to the Owners Corporation to enable confirmation of preferred design to move to the 100% design phase.
- 2 projects are progressing through the 100% design phase and 1 project, Camperdown subject to finalisation of neighbouring access deeds.

The Hon. ANTHONY D'ADAM: I might move on to a different topic, then. I wanted to just come back to the SafeWork people matter survey results. I think I asked for last year's results on notice. I'm wondering if I might also be able to ask for last five years' results.

EMMA HOGAN: We could take you back to 2019, since we were the Department of Customer Service. Prior to that I think SafeWork was in DFSI maybe. I'm not sure, but I'll go back as far as—

The Hon. ANTHONY D'ADAM: As far back as you can.

EMMA HOGAN: —we can take that.

The Hon. ANTHONY D'ADAM: Is it possible to burrow down a little bit deeper in terms of specific directorates, namely the investigation and emergency response directorate and the metro operations and strategic intervention section, for as far back as we can get?

EMMA HOGAN: We'll do our best, but we have certain parameters around what we're able to share.

ANSWER

All business units within the Better Regulation Division work across multiple regulators including Fair Trading and SafeWork NSW.

The PMES Results are not separated by regulator.

The Hon. ANTHONY D'ADAM: What's the other category in the reactive? What falls into that category? You said "requests for service", and then you said that there was another category. Can you just repeat that?

MEAGAN McCOOL: We class it as "reactive workplace" and "reactive interventions other". I'd have to get a definition on that, but they are still where they're unplanned. That could be, as I said, from a complaint or an inquiry where we haven't done that from a proactive reason—so a surprise visit or where we've actually planned it.

The Hon. ANTHONY D'ADAM: On notice, you'll provide the definition behind that?

MEAGAN McCOOL: Yes.

The Hon. ANTHONY D'ADAM: And are you able to, either now or on notice, clarify what is meant by "verification, field" or "advice provided, external field"?

MEAGAN McCOOL: "Verification, field" is where an inspector has gone out and actually attended the workplace. Sorry, the second one was?

The Hon. ANTHONY D'ADAM: How is that different from a straight visit? The categories that I was advised are "visit"; "same visit"; "follow-up visit"; "visit, assist"—I'm not sure what that means—"visit, no interaction"; "verification, field"; and "advice provided, external field".

MEAGAN McCOOL: I'll have to have a look—

The Hon. ANTHONY D'ADAM: If you could provide definitions for each of those categories, that might be useful as well. In terms of the question that I asked earlier around aged care, Ms Mann provided information about 195 requests for service and 67 inspector responses. Are you able to provide, for that 67, the dates and location? Obviously not to the level of specificity that identifies but perhaps suburb is the level that you've provided in the past—so the date of the visit and the—

NATASHA MANN: The suburb.

The Hon. ANTHONY D'ADAM: —suburb.

NATASHA MANN: Yes, I can do that.

ANSWER

Requests for Service received between 1 July 2021 and 30 June 2022 by Triage Status and Response Category:

| | Triage Status | | | | | | | |
|------------------------------------|-------------------|-------------------------------|-------------------------------------|------------------------------|--------------------------------------|-----------------------|--------------------------|----------------|
| | Admin Response | Admin Response - Letter | Admin Response - No Action | Admin Response - Phone | Assessment Of Request for s231 | Inspector Response | No Action Required | Grand Total |
| 2 - High | | | | | 1 | 1940 | | 1941 |
| 3.1 - Medium | | | 2 | | 2 | 2881 | | 2885 |
| 3.2 - Advisory Visit | | | | | | 553 | | 553 |
| 3.3 - TPV Event | | | 8 | | | 17 | | 17 |
| 4 - Standard | 30 | 4873 | 642 | 16 | | 3 | 20 | 5584 |
| 5 - Insufficient Information | 1 | 14 | 766 | 4 | | | 66 | 851 |
| 6 - Not Under Statute | 9 | 7 | 460 | 3 | 1 | 1 | 95 | 576 |
| Grand Total | 40 | 4894 | 1870 | 23 | 4 | 5395 | 181 | 12407 |

Workplace incidents received between 1 July 2021 and 30 June 2022 by Triage Status and Response Category:

| | Triage Status | | | | | | | |
|------------------------------------|-------------------|-------------------------------|-------------------------------------|------------------------------|--------------------------------------|-----------------------|--------------------------|----------------|
| 10.0000000 | Admin Response | Admin Response - Letter | Admin Response - No Action | Admin Response - Phone | Assessment Of Request for s231 | Inspector Response | No Action Required | Grand Total |
| 1 - Critical | | | | | | 44 | | 44 |
| 2 - High | S | | 500 500 | | 5 | 326 | 1 | 327 |
| 3 - Medium | * | 1 | | | 1 | 1578 | | 1580 |
| 4 - Standard | 1 | 28772* | 154 | 2 | 3 | 1 | 8 | 28938 |
| 5 - Insufficient Information | 1 | 2 | 21 | | | * | 30 | 24 |
| 6 - Not Under Statute | | 8 | 133 | rie - | | 4 | 4 | 149 |
| 7 - Unassessed | | 1 | 2 | 88 | | 2 | | 5 |
| Grand Total | 2 | 28784 | 310 | 2 | 1 | 1955 | 13 | 31067 |

^{*}Note: 78% of all workplace incidents received during the 21/22 FY are Covid notifications. The majority of these notifications (84%) were triaged as an Admin Response - Letter and therefore non-field based

Requests for Service received between 1 July 2021 and 30 June 2022 that were triaged for an Inspector Response, by Response Category and whether RFS was field based or non-field based:

| Response Category Field Based* | Non Field Based | Grand Total |
|--------------------------------|--------------------|-------------|
|--------------------------------|--------------------|-------------|

| Grand Total | 4100 | 1295 | 5395 |
|-----------------------|------|------|------|
| 6 - Not Under Statute | 1 | | 1 |
| 4 - Standard | 2 | 1 | 3 |
| 3.3 - TPV Event | 7 | 10 | 17 |
| 3.2 - Advisory Visit | 333 | 220 | 553 |
| 3.1 - Medium | 2044 | 837 | 2881 |
| 2 - High | 1713 | 227 | 1940 |

Workplace incidents (WI) received between 1 July 2021 and 30 June 2022 that were triaged for an Inspector Response, by Response Category and whether WI was field based or non-field based:

| Response Category | Field Based* | Non Field Based | Grand Total |
|-----------------------|-----------------|--------------------|-------------|
| 1 - Critical | 39 | 5 | 44 |
| 2 - High | 288 | 38 | 326 |
| 3 - Medium | 855 | 723 | 1578 |
| 4 - Standard | 1 | | 1 |
| 6 - Not Under Statute | 1 | 3 | 4 |
| 7 - Unassessed | 1 | 1 | 2 |
| Grand Total | 1185 | 770 | 1955 |

^{*} Field based determined by having at least one action type created within the WI record that is field based. Refer to Action Type Definitions tab for list of field based/non-field based action types.

The Workplace Services Management System (WSMS) is a database used by SafeWork NSW to record the interactions between employers and SafeWork NSW.

Proactive workplace interventions are proactive workplace visits including any activity that is conducted by an inspector in the field when responding to a Request for Service (type equal to Workplace Advisory Visits, Project activity, Major Hazard Facility Activity, and Verification Audits). Also includes workshops, presentations, seminars, forums conducted by an Inspector in the field when responding to a Request for Service (type equal to External Presentation), and project activity related to external presentations.

Reactive workplace interventions are reactive workplace visits including any activity that is conducted by an inspector in the field or outside of a workplace (such as the office) when responding to a Request for Service (types equal to Workplace Safety Concern or Statutory requests), Workplace incidents and Enforceable undertakings.

Action types utilised within WSMS are considered either field based, or non-field based. Refer to table below.

| Action Type | Field based or Non Field based | Definition |
|---|--------------------------------------|---|
| Advice Provided External - Field | Field | Used to record where someone has provided advice or technical advice to an external stakeholder in the field or face to face |
| Advice Provided External - Non Field | Non Field | Used to record where someone has provided advice or technical advice via a range of mechanisms to an external stakeholder in the office or not face to face |
| Advice Provided Internal | Non Field | Used to record where someone has provided advice or technical advice via a range of mechanisms to an internal stakeholder |
| Allocate File | Non Field | This action is used to inform inspectors or Team coordinators that there is work to be completed for a project (for example, request for external presentation) |
| External Presentation Delivered | Field | Used to record where a staff member has delivered an external presentation. |
| File Note | Non Field | Used to note any essential action, information, email, message or conversation (including phone call) that occurred during any type of interaction. |
| Follow Up Visit | Field | Used when an initial "Visit" has already been undertaken and a follow up visit is required. |
| HRW Licence Check | Field | Used when a High Risk Work (HRW) licence check has been carried out in the field |
| IDMP Submission | Non Field | Used to record that an Investigation Decision Making Panel (IDMP) Submission relating to the incident has been completed and submitted for the panels consideration |
| Interview | Field | Interview is the 'Action Type' selected only when Injured Person/Witness statements are taken for formal investigations. |
| Licence Check | Field | Used to record that Licence checks were undertaken on site, where applicable. |
| RCD Check | Field | Used to record that Residual Current Device checks were undertaken when the Inspector is in hostile operating environments |
| Meeting External | Field | Used to record scheduled meetings with external stakeholders. |
| Meeting Internal | Non Field | Used to record scheduled internal meetings. |

| Non-Field Response | Non Field | Action directed at external stakeholder with a non-admin outcome, for instance, resolving a dispute on the phone. Other reactive intervention activities with external stakeholders that has been undertaken in the resolution of a workplace incident or RFS. |
|-------------------------------|-----------|--|
| Same Visit | Field | Used to record when secondary interactions have occurred during a visit or verification activity. |
| Training Delivered – External | Field | Used to record activity around the development, coordination and delivery of external training. |
| Training Delivered – Internal | Non Field | Used to record activity around the development, coordination and delivery of internal training. |
| Verification Field | Field | Used when the outcome of the visit is a completed field verification on site. |
| Verification Report | Non Field | Used where an Inspector provides a report to the PCBU detailing specific findings from a verification visit. |
| Verification Desk | Non Field | Used where an Inspector has completed a desk top audit/verification activity away from the employer's work site |
| Visit | Field | Used to record a workplace visit. This includes proactive and reactive engagements. |
| Visit – No Interaction | Field | Used to record where a visit was undertaken but no interaction with a PCBU occurred |
| Visit Assist | Field | Used to record a workplace visit where two staff attends the same site. This action is used by the staff member assisting in the visit. This could be where an inspector is accompanied by another inspector, a Technical Expert or a new inspector. |

Requests for Service received between 1 July 2021 and 30 June 2022 for Aged Care that have a Triage Status of Inspector Response:

| Date | | Workplace |
|------------|------------------|-----------|
| Received | Workplace Suburb | Postcode |
| 27/05/2022 | NARRABEEN | 2101 |
| 25/05/2022 | BAULKHAM HILLS | 2153 |
| 20/05/2022 | MILTON | 2538 |
| 12/04/2022 | QUEANBEYAN | 2620 |
| 07/04/2022 | WAUCHOPE | 2446 |
| 15/02/2022 | FORSTER | 2428 |
| 05/01/2022 | ROOTY HILL | 2766 |
| 07/12/2021 | TUNCURRY | 2428 |
| 03/12/2021 | PORT KEMBLA | 2505 |
| 03/12/2021 | CARCOAR | 2791 |
| 23/11/2021 | KIAMA | 2533 |

| 09/11/2021 | CAMERON PARK | 2285 |
|------------|---------------------------|-------------|
| 26/10/2021 | SOUTH WEST ROCKS | 2431 |
| 25/10/2021 | CATALINA | 2536 |
| 09/09/2021 | CENTRAL COAST | 2250 |
| 03/08/2021 | KANWAL | 2259 |
| 13/07/2021 | MURRURUNDI | 2338 |
| 07/07/2021 | COOMA | 2630 |
| 12/05/2021 | MINTO | 2566 |
| 12/05/2021 | WYOMING | 2250 |
| 31/03/2021 | BANORA POINT | 2486 |
| 31/03/2021 | NIMMITABEL | 2631 |
| 28/03/2021 | KATOOMBA | 2780 |
| 24/03/2021 | BARRABA | 2347 |
| 19/03/2021 | GOULBURN | 2580 |
| 09/03/2021 | BALLINA | 2478 |
| 15/02/2021 | BROKEN HILL | 2880 |
| 11/02/2021 | NORTH RYDE | 2113 |
| | | |
| 09/02/2021 | HAMLYN TERRACE | 2259 |
| 02/02/2021 | BALLINA | 2478 |
| 01/02/2021 | TERRIGAL | 2260 |
| 01/02/2021 | BALLINA | 2478 |
| 20/01/2021 | WOOLWICH | 2110 |
| 13/01/2021 | CASTLE HILL | 2154 |
| 12/01/2021 | BAULKHAM HILLS | 2153 |
| 12/01/2021 | GRASMERE | 2570 |
| 04/01/2021 | CARCOAR | 2791 |
| 10/12/2020 | COOTAMUNDRA | 2590 |
| 02/12/2020 | COOMA | 2630 |
| 23/11/2020 | BALRANALD | 2715 |
| 16/11/2020 | ALBION PARK RAIL | 2527 |
| 16/11/2020 | ALBION PARK RAIL | 2527 |
| 14/11/2020 | AVALON | 2107 |
| 02/11/2020 | TAREE | 2430 |
| 26/10/2020 | HUNTERS HILL | 2110 |
| 19/10/2020 | JINDABYNE | 2627 |
| 18/10/2020 | NORTH NOWRA | 2541 |
| | | |
| 15/10/2020 | WENTWORTH WHEELER HEIGHTS | 2648 |
| 06/10/2020 | WHEELER HEIGHTS | 2097 |
| 05/10/2020 | BATHURST | 2795 |
| 21/07/2020 | ERINA | 2250 |
| 08/07/2020 | BRIGHTON LE SANDS | 2216 |
| 07/07/2020 | CARDIFF | 2285 |
| 25/06/2020 | BARRABA | 2347 |
| 10/06/2020 | PAMBULA | 2549 |
| 04/06/2020 | WOLLONGONG | 2500 |
| 14/05/2020 | GALSTON | 2159 |
| 30/04/2020 | CADDEN | 2747 |
| 24/03/2020 | QUAKERS HILL | 2763 |
| | | |
| 24/03/2020 | MACLEAN | 2463 |

| 05/03/2020 | BALRANALD | 2715 |
|------------|------------------|------|
| 30/01/2020 | BONNELLS BAY | 2264 |
| 24/01/2020 | CAMDEN | 2570 |
| 09/01/2020 | MINTO | 2566 |
| 07/01/2020 | ALBION PARK RAIL | 2527 |
| 06/01/2020 | COOMA | 2630 |