



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEES

**BUDGET ESTIMATES 2022-2023**  
**Supplementary Questions**

Portfolio Committee No. 4 – Customer Service and Digital Government

**CUSTOMER SERVICE AND DIGITAL GOVERNMENT**

Hearing: Tuesday 30 August 2022

Answers due by: Monday 26 September 2022

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## CUSTOMER SERVICE AND DIGITAL GOVERNMENT

<b>Questions from the Hon Mark Banasiak MLC</b>
<b>Question</b>
<b>E-Conveyancing</b>
<p>1) The Minister claims the maturity of the NSW e-conveyancing ecosystem is ‘a country mile’ ahead of other jurisdictions, and that other states are still catching up. Given that electronic lodgement capabilities in South Australia and Victoria are both on par with NSW, if not ahead. Victoria made e-conveyancing compulsory ahead of NSW and in many circumstances, exceptions exist where manual process are still required in NSW. Meanwhile, South Australia is approaching near 100% digital lodgement functionality.</p> <p>(a) Can the Minister advise who came up with the enforcement-only proposal that is being considered as NSW-only legislation?</p> <p>(b) What date was it first raised and by whom?</p> <p>2) The concept of a national enforcement regime was first floated in the first half of 2021 within the context of industry forums that included PEXA. Industry feedback was received by the NSW ORG in response to an ARNECC Position Paper in May 2021. Given that PEXA did not withdraw from implementation working groups until December 2021 when it flagged serious concerns with a number of issues including economic viability. PEXA re-joined these forums in May 2022 ahead of, and independent of, the announcement by NSW Government to implement its own enforcement regime in July 2022.</p> <p>(a) Are there underlying issues with implementation that aren’t being resolved?</p> <p>3) In the Government’s response to Portfolio Committee No. 4 on its inquiry into the Electronic Conveyancing (Adoption of National Law) Amendment Bill 2022 (dated 10 May 2022), the Government made clear indications that “enforcement is to be the subject of a second Bill amending the ECNL scheduled for late 2022” and that “all state and territory Ministers have committed to this second Bill”. No indications were given that NSW would be pioneering its own regime...</p> <p>(a) If it was well known that NSW outpaced other states with regard to digital conveyancing, why wasn’t this made clear during debates in the house?</p> <p>(b) What changed in this short period between May and the Ministerial Forum in June 2022?</p>
<b>ANSWER:</b>
<p>1(a) The proposal for a NSW-specific interim enforcement regime was developed through discussions between Office of the Registrar General and Minister Dominello’s Office.</p> <p>1(b) The NSW enforcement regime proposal was raised in March 2022 in discussions between the Minister’s Office and the Office of the Registrar General as a potential avenue if the national enforcement regime was delayed.</p> <p>2(a) The interoperability reform is led by the Australian Registrars’ National Electronic Conveyancing Council (ARNECC). The Office of the Registrar General continues to work with ARNECC and stakeholders to develop the detailed implementation strategy for the interoperability reform, including a detailed timetable for national rollout.</p>

Interoperability is a complex reform which requires input and collaboration across industry and government stakeholders. Implementation matters are being addressed proactively through existing governance and stakeholder forums.

3(a) The Electronic Conveyancing (Adoption of National Law) Amendment Bill 2022 was a national legislative reform to implement changes to the Electronic Conveyancing National Law (ECNL). While the ECNL is implemented in NSW as the host jurisdiction, it is a national uniform law scheme that applies in every jurisdiction, irrespective of the status of their adoption of digital conveyancing.

3(b) The Office of the Registrar General is working closely with ARNECC colleagues to develop the national enforcement regime. The NSW enforcement regime is an interim regime, to address delay in finalising the national regime.

### **Questions from the Hon Mark Buttigieg MLC**

#### **Stay NSW Voucher**

- 4) What is the total value of Stay NSW vouchers claimed across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?
- 5) What is the total value of Stay NSW vouchers that remain unspent across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?

#### **ANSWER:**

4) – 5)  
See Tab A

#### **Active Kids Voucher**

- 6) What is the total value of Active Kids vouchers claimed across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?
- 7) What is the total value of Active Kids vouchers that remain unspent across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?

#### **ANSWER:**

- 6) \$436,418,675 as of 9 September 2022.
- 6(a)-(b) This question should be referred to the Minister for Sport.
- 7) \$107,814,300 as of 9 September 2022.
- 7(a)-(b) This question should be referred to the Minister for Sport.

**First Lap Voucher**

- 8) What is the total value of First Lap vouchers claimed across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?
- 9) What is the total value of First Lap vouchers that remain unspent across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?

**ANSWER:**

8) – 9)

See Tab A

**Before and After School Care Vouchers**

- 10) What is the total value of \$500 before and after school care vouchers claimed across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?
- 11) What is the total value of \$500 before and after school care vouchers that remain unspent across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?

**ANSWER:**

10) – 11)

See Tab A.

**Parents NSW Voucher**

- 12) What is the total value of Parents NSW vouchers claimed across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?
- 13) What is the total value of Parents NSW vouchers that remain unspent across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?

**ANSWER:**

12) – 13)

See Tab A
<b>Creative Kids Voucher</b>
<p>14) What is the total value of Creative Kids vouchers claimed across NSW?</p> <p>(a) Provide a breakdown via Local Government Area?</p> <p>(b) Provide a breakdown via postcode?</p> <p>15) What is the total value of Creative Kids vouchers that remain unspent across NSW?</p> <p>(a) Provide a breakdown via Local Government Area?</p> <p>(b) Provide a breakdown via postcode?</p>
<p><b>ANSWER:</b></p> <p>14) \$160,984,900 as of 7 September 2022.</p> <p>14)(a) – (b) This question should be referred to the Minister for the Arts.</p> <p>15) \$56,844,300 as of 7 September 2022.</p> <p>15)(a) – (b) This question should be referred to the Minister for the Arts.</p>
<b>National Parks Concession Pass</b>
<p>16) What percentage of eligible pensioners have taken up the National Parks concession pass?</p> <p>17) What is the total value of all claimed National Parks concession passes?</p> <p>18) What is the total savings to date via the National Parks concession pass?</p>
<p><b>ANSWER:</b></p> <p>16) – 18)</p> <p>This question should be referred to the Minister for Environment and Heritage.</p>
<b>Regional Seniors Travel Card</b>
<p>19) What percentage of eligible seniors have claimed the regional seniors travel card?</p> <p>(a) In 2021?</p> <p>(b) In 2022?</p> <p>20) What was the total value of regional seniors travel cards across NSW?</p> <p>(a) In 2021-22 financial year?</p> <p>(b) In the 2020-21 financial year?</p> <p>(c) In 2019-20 financial year?</p>
<p><b>ANSWER:</b></p> <p>19)(a) – (b)</p> <p>This question should be referred to the Minister for Regional Transport and Roads.</p>

- 20)(a) This question should be referred to the Minister for Regional Transport and Roads.
- 20)(b) This question should be referred to the Minister for Regional Transport and Roads.
- 20)(c) This question should be referred to the Minister for Regional Transport and Roads.

#### **Low Income Household Rebate**

- 21) What percentage of eligible low income households have claimed the low income household rebate across NSW?
- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?
- 22) What was the total value of the low income household rebate:
- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?

#### **ANSWER:**

21) – 22)

This question should be referred to the Minister for Energy.

#### **Family Energy Rebate**

- 23) What percentage of households have claimed the family energy rebate across NSW?
- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?
- 24) What was the total value of the family energy rebate:
- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?

#### **ANSWER:**

23) – 24)

This question should be referred to the Minister for Energy.

#### **Pensioner Water Rebate**

- 25) What percentage of eligible pensioners have claimed the pensioner water rebate across NSW?

- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?

26) What was the total value of the pensioner water rebate:

- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?

**ANSWER:**

25) – 26)

This question should be referred to the Minister for Planning.

**Pensioner Concessions on Vehicle Registration**

27) What percentage of eligible pensioners have claimed the pensioner concessions on vehicle registration across NSW?

- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?

28) What was the total value of pension concessions on vehicle registrations via the service NSW savings finder:

- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?

**ANSWER:**

27) – 28)

This question should be referred to the Minister for Metropolitan Roads.

**NSW Spectacles Program**

29) What percentage of eligible pensioners have participated in the NSW spectacles program across NSW?

- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?

30) What was the total value of the NSW spectacles program:

- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?

**ANSWER:**

29) – 30)

This question should be referred to the Minister for Families and Communities.

**Consultancy Fees**

31) How much did the Department of Customer Service spend on consultancy fees:

- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?

32) How much did Service NSW spend on consultancy fees:

- (a) In the 2021-22 financial year?
- (b) In the 2020-21 financial year?
- (c) In the 2019-20 financial year?

**ANSWER:**

31 – 32)

This information is publicly available in the Agencies' annual reports.

**Digital Restart Fund**

33) How many NSW Correctional Centres will be installing the Offender Digital Services Platform?

34) How many NSW Correctional centres have already installed the Offender Digital services Platform to date?

35) How many inmates will have access to the Offender Digital Services Platform?

36) How many inmates have had access the Offender Digital Services Platform to date?

37) Has the rate of reoffending dropped for inmates that have had access to the Offender Digital Services Platform, and if so by what percentage?

**ANSWER:**

This question should be referred to the Minister for Corrections.

**Redundancies within the Customer Service Cluster**

38) How many full-time equivalent positions existed across the Customer Service cluster:

- (a) On 1 July 2021?

- (b) On 1 July 2022?
- 39) How many full-time equivalent positions existed at Service NSW:
- (a) On 1 July 2019?
- (b) On 1 July 2020?
- (c) On 1 July 2021?
- (d) On 1 July 2022?
- 40) During the Budget Estimates Hearing on 9 March 2020, Service NSW CEO Damon Rees stated Service NSW would address 'budgetary challenges' through 'the consolidation of corporate services functions' which 'includes teams like finance, technology, people and culture, marketing, communications, risk governance' (Uncorrected transcript, p. 30). In relation this:
- (a) How many full-time equivalent positions have been made redundant during the 2021-22 financial year in the teams responsible for:
- i. Finance;
  - ii. Technology;
  - iii. People and culture;
  - iv. Marketing;
  - v. Communications; and
  - vi. Risk governance?
- (b) How many full-time equivalent positions in 'frontline' roles have been made redundant during the 2021-22 financial year?
- 41) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the NSW Department of Customer Service in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
- (b) Which geographical area/s were these affected position/s previously located within?
- (c) What date/s were these redundancies finalised?
- (d) What is the full monetary value of these redundancies in savings per annum?
- 42) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the NSW Department of Customer Service?
- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?

- (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 43) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Board of Surveying and Spatial Information (BOSSI) in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 44) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Board of Surveying and Spatial Information (BOSSI)?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 45) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Office of the Geographical Names Board of New South Wales (GNB) in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 46) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Geographical Names Board of New South Wales (GNB)?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?

- 47) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Independent Pricing and Regulatory Tribunal of NSW in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 48) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Independent Pricing and Regulatory Tribunal of NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 49) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Information and Privacy Commission NSW in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 50) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Information and Privacy Commission NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 51) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Long Service Corporation in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?

- (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 52) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Long Service Corporation?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 53) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Architects Registration Board in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 54) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Architects Registration Board?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 55) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at NSW Fair Trading in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 56) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at NSW Fair Trading?

- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 57) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the NSW Government Telecommunications (Telco) Authority in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 58) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the NSW Government Telecommunications (Telco) Authority?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 59) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Office of the Registrar General in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 60) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Office of the Registrar General?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?

- (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 61) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Office of the Professional Standards Councils in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 62) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Office of the Professional Standards Councils?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 63) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Rental Bond Board in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 64) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Rental Bond Board?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 65) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at Revenue NSW in the 2021-22 financial year?

- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 66) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at Revenue NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 67) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at SafeWork NSW in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 68) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at SafeWork NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 69) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at Service NSW in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?

- 70) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at Service NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 71) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the State Insurance Regulatory Authority (SIRA) in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 72) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the State Insurance Regulatory Authority (SIRA)?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 73) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Subsidence Advisory NSW in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 74) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Subsidence Advisory NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?

- (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 75) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Surveyor General of NSW in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 76) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Surveyor General of NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 77) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Waste Assets Management Corporation in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 78) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Waste Assets Management Corporation?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 79) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Workers Compensation Commission in the 2021-22 financial year?

- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 80) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Workers Compensation Commission?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?
- 81) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Workers Compensation Independent Review Office in the 2021-22 financial year?
- (a) Which departmental areas were these affected position/s previously allocated to?
  - (b) Which geographical area/s were these affected position/s previously located within?
  - (c) What date/s were these redundancies finalised?
  - (d) What is the full monetary value of these redundancies in savings per annum?
- 82) As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Workers Compensation Independent Review Office?
- (a) Which departmental area/s are these affected position/s currently allocated to?
  - (b) Which geographical area/s are these affected position/s currently located within?
  - (c) What date/s are these redundancies proposed to be finalised?
  - (d) What date/s were these redundancies proposed and/or announced?
  - (e) What is the full projected monetary value of these redundancies in savings per annum?

**ANSWER:**

- 38) The Department of Customer Service is required to report staffing and remuneration details through Annual Reports. I refer the Member to the publicly available Annual Reports.
- 39) The Department of Customer Service is required to report staffing and remuneration details through Annual Reports. I refer the Member to the publicly available Annual Reports.
- 40) (a)-(b) 0

41) – 82)

The Department of Customer Service is required to report staffing and remuneration details through Annual Reports. I refer the Member to the publicly available Annual Reports.

### **Employees**

- 83) Minister, for each department, agency, State-owned corporation or other body, and for each division of those bodies, if any, in your portfolio:
- (a) What is the gender pay gap, both generally and across those employees in SEB or SEB-equivalent bands?
  - (b) What is the highest remuneration for female employees– both generally and for SEB/SEB-equivalent employees?
  - (c) What is the lowest pay received by female employees – both generally and for SEB/SEB-equivalent employees?
  - (d) What is the average remuneration received by female employees – both generally and for SEB/SEB-equivalent employees?
  - (e) What is the highest remuneration for male employees– both generally and for SEB/SEB-equivalent employees?
  - (f) What is the lowest pay received by male employees – both generally and for SEB/SEB-equivalent employees?
  - (g) What is the average remuneration received by male employees – both generally and for SEB/SEB-equivalent employees?
  - (h) How many female and how many male SEB or SEB-equivalent employees are there?
  - (i) What is the highest number of direct reports to female SEB or SEB-equivalent employees?
  - (j) What is the lowest number of direct reports to female SEB or SEB-equivalent employees?
  - (k) What is the average number of direct reports to female SEB or SEB-equivalent employees?
  - (l) What is the highest number of direct reports to male SEB or SEB-equivalent employees?
  - (m) What is the lowest number of direct reports to male SEB or SEB-equivalent employees?
  - (n) What is the average number of direct reports to male SEB or SEB-equivalent employees?
  - (o) What is the highest number of staff managed by female SEB or SEB-equivalent employees?
  - (p) What is the lowest number of number of staff managed by female SEB or SEB-equivalent employees?
  - (q) What is the average number of number of staff managed by female SEB or SEB-equivalent employees?
  - (r) What is the highest number of staff managed by male SEB or SEB-equivalent employees?

- (s) What is the lowest number of number of staff managed by male SEB or SEB-equivalent employees?
- (t) What is the average number of number of staff managed by male SEB or SEB-equivalent employees?
- (u) In providing answers to questions (a) to (t), please provide the information for each SEB band or band equivalent
- (v) What steps are you taking to eliminate the gender pay gap?
- (w) What timeframe have you set to eliminate the gender pay gap?

84) Cluster Secretary- for each department, agency, State-owned corporation or other body, and for each division of those bodies, if any, in your Cluster:

- (a) What is the gender pay gap, both generally and across those employees in SEB or SEB-equivalent bands?
- (b) What is the highest remuneration for female employees– both generally and for SEB/SEB-equivalent employees?
- (c) What is the lowest pay received by female employees – both generally and for SEB/SEB-equivalent employees?
- (d) What is the average remuneration received by female employees – both generally and for SEB/SEB-equivalent employees?
- (e) What is the highest remuneration for male employees– both generally and for SEB/SEB-equivalent employees?
- (f) What is the lowest pay received by male employees – both generally and for SEB/SEB-equivalent employees?
- (g) What is the average remuneration received by male employees – both generally and for SEB/SEB-equivalent employees?
- (h) How many female and how many male SEB or SEB-equivalent employees are there?
- (i) What is the highest number of direct reports to female SEB or SEB-equivalent employees?
- (j) What is the lowest number of direct reports to female SEB or SEB-equivalent employees?
- (k) What is the average number of direct reports to female SEB or SEB-equivalent employees?
- (l) What is the highest number of direct reports to male SEB or SEB-equivalent employees?
- (m) What is the lowest number of direct reports to male SEB or SEB-equivalent employees?
- (n) What is the average number of direct reports to male SEB or SEB-equivalent employees?
- (o) What is the highest number of staff managed by female SEB or SEB-equivalent employees?
- (p) What is the lowest number of number of staff managed by female SEB or SEB-equivalent employees?

- (q) What is the average number of number of staff managed by female SEB or SEB-equivalent employees?
- (r) What is the highest number of staff managed by male SEB or SEB-equivalent employees?
- (s) What is the lowest number of number of staff managed by male SEB or SEB-equivalent employees?
- (t) What is the average number of number of staff managed by male SEB or SEB-equivalent employees?
- (u) In providing answers to questions (a) to (t), please provide the information for each SEB band or band equivalent
- (v) What steps are you taking to eliminate the gender pay gap?
- (w) What timeframe have you set to eliminate the gender pay gap?

**ANSWER:**

83) – 84)

The Department of Customer Service is required to report staffing and remuneration details through Annual Reports. I refer the Member to the publicly available Annual Reports.

**Motor Accidents and the PIC**

- 85) What data has the Personal Injury Commission, (PIC), published about the nature and extent of the delays in PIC medical assessments?
  - (a) If there is no current data, then why is there no data?
- 86) For an injured claimant lodging an application for medical assessment today:
  - (a) What is the theoretical optimal timeframe within which their dispute would be resolved?
    - i. What should be the standard time for a straightforward medical assessment dispute?
  - (b) What is the actual current timeframe?
    - i. For a PIC medical assessment lodged today, how long is it actually going to take to have the dispute allocated to an assessor and assessed and a certificate issued?
    - ii. what is the current blowout in the standard timeframe?
  - (c) Is the Minister aware of any internal factors within the PIC and its operations that have contributed to the delay?
    - i. Or, does the Minister support the PIC's assertions that the PIC is operating perfectly and that it is only external factors contributing to the delay?
  - (d) Is it true that a motor accident victim lodging a dispute today seeking assessment of psychiatric injury would not be able to be assessed by the PIC until after Easter next year, a wait of over six months?
    - i. Is this an acceptable delay for persons suffering psychiatric injury, especially where that delay may prevent them receiving treatment?

- ii. Are these delays in the best interests of the injured?
- (e) What is the staff turnover rate at the PIC since its inception?
  - (f) How does that turnover rate compare with the NSW Public Service generally?
  - (g) Have doctors previously prepared to supply medical assessments to SIRA and the DRS (the predecessor organisations of the PIC) left the system since the PIC was introduced? If so:
    - i. How many, or what percentage of the medical assessors conducting assessments for the DRS in 2020 have left the system since the commencement of operations of the PIC in March 2021?
    - ii. What steps has the PIC taken to ascertain why these doctors have left the system?
    - iii. Have there been exit interviews?
    - iv. What factors have been identified as to why doctors do not want to perform PIC medical assessments?
    - v. Are there issues in relation to the fees being paid by the PIC to conduct medical assessments?
    - vi. Are doctors leaving the system because of the rates of pay?
    - vii. Are doctors leaving the system because of their frustrations dealing with the PIC electronic document system?
- 87) What (if any) steps has the Minister taken to personally address the efficiency of PIC operations?
- 88) How frequently is the Minister meeting with the President of the PIC or the Registrar of the PIC to review the delays and steps being taken to address the delays?
- 89) What data is being supplied to the Minister about the nature and extent of the delays?
- 90) Does the PIC have enough medical assessors on its books to meet the demand for medical assessments?
- (a) If not, then why not?
- 91) Does the Minister believe that the PIC is operating at maximum efficiency subject only to external factors?
- (a) If not, then what internal inefficiencies at the PIC has the Minister identified and what is being done to address them?
- 92) Previously, the standard time for the production of a decision by a CARS Assessor determining a damages assessment was three weeks. Why has this timeframe blown out, in some instances to more than three months?
- 93) What is the average time for a PIC Member to issue a damages assessment?
- 94) Is the Minister aware that there are PIC Members regularly taking more than three months and, in some cases, upwards of five months to deliver a decision?

- (a) Does the Minister consider this degree of delay acceptable?
- (b) What (if anything) has the Minister done to inform himself about these delays and to set standards, so these types of delays do not occur?

95) Given that PIC Members are appointed by the Government, what has the government done to remove PIC Members who are not up to doing the job of delivering damages decisions in a timely fashion?

**ANSWER:**

85) The Personal Injury Commission (Commission) regularly issues communications to its stakeholders and users through the Personal Injury Commission News, its Annual Review and at its various reference groups with stakeholder cohorts regarding the nature of delays in medical assessments and the challenges faced by the Commission, primarily due to the COVID-19 related suspension of medical assessments between 2020–2022. A summary of this information is provided in [Personal Injury Commission News, Edition 24](#).

The Commission's [Annual Review of 2020/2021](#) referred to the almost 2,000 disputes inherited from the Dispute Resolution Service awaiting assessment, and the subsequent cancellation of up to 110 appointments per week due to the first wave of the COVID-19 pandemic. Following this, there were further suspensions between June – October 2021 and in early 2022 as a result of the further waves of COVID-19 and public health orders. Alternative ways for assessments to be conducted were offered (on the papers or virtually) but the up take was small. The Commission emerged from the pandemic and re-commenced assessments from 21 February 2022, but the continuing impact of COVID-19 saw that of approximately 3,600 appointments in the Motor Accidents Division scheduled in the first six months of 2022, approximately 1,800 (50%) were unable to proceed (see [Personal Injury Commission News, Edition 34](#)). Further figures were published in [Edition 36](#) which provided detailed information about scheduled appointments in August/September 2022 (over 700 each month).

Noting this dynamic landscape relating to medical assessments, the data as to the extent of delays is only relevant to a point in time, changing regularly depending on the impact of the COVID-19 pandemic, daily filings, and the scheduling of and attendance at medical assessment appointments since the Commission's establishment.

85 (a) See answer to question 85.

86(a) The theoretical optimal standard timeframe within which a medical dispute may resolve is within 120 days, based on the Commission's [Key Performance Indicators](#) effective from 1 July 2022. These KPI's intend to quantify and monitor the Commission's performance in the 2022/2023 financial year and provide guidance to users on expected timeframes. They were developed in consultation with the Commission's stakeholders, the NSW Bar Association and the Law Society.

86(a)(i) See answer to 86(a).

86(b) The "actual current timeframe" for the resolution of a medical assessment dispute cannot be strictly quantified as each medical assessment dispute is unique, which is why the Key Performance Indicators refer to "optimal" timeframes due to the multiple variables which influence the timeline of each dispute. These include: the readiness of a matter at the lodgement stage in terms of documentation provided by the parties; the timeliness of correspondence between all parties; whether additional information is submitted while the dispute is being case managed; the volume and nature of injuries or treatments in dispute, which influences the number of medical assessments required to resolve it; the availability of Medical Assessors in frequently used specialities (orthopaedics, occupational medicine and psychiatry) to conduct medical assessments; the ability of injured people to attend scheduled appointments based on their health circumstances at the time of their scheduled appointment. Additionally, the high volume of medical assessments suspended due to the COVID-19 pandemic between 2020–2022 has not only impacted the timeframes to resolution for those specific disputes but also the portfolio of disputes lodged during and since that time. The Commission is working to

maximise the use of all appointed Medical Assessors and is currently scheduling large numbers of assessments each month to address this issue and encouraging the co-operation of its users.

86(b)i. See answer above to 86(b).

86(b)ii.

As noted at 86(a), the Commission's [Key Performance Indicators](#) provide an "optimal timeframe" of 120 days for the lifecycle of a medical dispute. It is anticipated this is unlikely to be met in high use specialities over the next 12 months in Motor Accidents matters for the reasons outlined in the answer to 86(b), although the Commission is working on a number of mitigation strategies.

**86(c) – 86(c)i. Minister to respond. Commission's comment for Minister's consideration:**

86(c) 'Since its inception the PIC has helped thousands of customers resolve their disputes each year. In setting this up the PIC has simplified what was previously a complicated process for thousands customers, saving them time and giving them better access to dispute resolution'

The primary difficulty faced by the Commission is the COVID-19 pandemic which resulted in suspended assessments three times between 2020–2022 in addition to continued filings. The Commission itself has not been immune from this disease, and staff, Members and Medical Assessors have contracted the disease, or been close contacts requiring isolation, particularly during 2022. As a result, business as usual operations are impacted, and this may be considered an "internal factor".

The Commission recommenced operations at its premises at 1 Oxford Street Sydney in March 2022, gradually increasing staff and Member presence and implementing mitigation measures to address delays. This includes use of its new medical suites; recruitment of additional Medical Assessors; maximising Medical Assessor availability; and utilising opportunities to fill cancelled appointments with other claimants. The scheduling of appointments is on an upward trajectory, with August and September 2022 seeing more than 700 medical assessments scheduled each month (see [Personal Injury Commission News, Edition 36](#)).

86(c)i. The Commission has not asserted that it is operating "perfectly".

86(d) In some cases yes, the Commission is required to schedule psychiatric medical assessments beyond March/April 2023 as the currently available psychiatric medical assessments are utilised. Noting the wait time, the Commission is actively working to improve this. Where claimants are unable to attend an appointment, all efforts are made to secure a new claimant to fill this assessment appointment. Further, existing psychiatrists may provide additional availabilities between now and March/April 2023 that can be filled.

The Commission has focussed heavily on the recruitment and retention of psychiatrists. Since March 2022, the Commission has appointed a further four new Medical Assessors in the speciality of psychiatry, whose availability is being carefully managed to ensure optimal appointment scheduling.

86(d)i. and ii.

The primary reasons why injured claimants are prevented from receiving treatment is an adverse insurer's decision. This decision is then challenged in the Commission.

The delays faced in the Commission are repercussions of the COVID-19 pandemic, primarily due to the backlog of medical assessments which built up during the extended periods of suspended appointments and continued filings. The current timeframe relating to assessments of a psychiatric nature is also a reflection of the current pressure on the psychiatric profession in general resulting from the COVID-19 pandemic which has seen an increase in mental health issues in the wider community, and an increased demand for psychiatrists, thus impacting their availability to perform assessments for the Commission.

The Commission is aware of these challenges and is working on steps to mitigate them in the interests of its users. In the context of the significant disruption the pandemic caused to the Commission's operations, delays of some description were inevitable.

86(e) Since inception on 1 March 2021 to 31 August 2022, the Commission's turnover rate is 32.5%. This rate consists of a cohort who were made redundant as part of a restructure initiated prior to the Commission's inception, but not implemented until after its inception. Excluding the redundancies resulting from the restructure, the Commission turnover rate is 20.9%.

Turnover rates are calculated as the total number of exits over a time period divided by the average headcount over the same period.

86(f) NSW Public Service data is currently unavailable, having only recently finalised its 2021-2022 annual workforce profile.

86(g) Yes, a small number of Medical Assessors who were engaged by the Dispute Resolution Service and Workers Compensation Commission no longer complete medical assessments for the Commission. The Commission also elected not to re-appoint a small cohort of Medical Assessors.

86(g)i.

At the establishment of the Commission, 187 Medical Assessors were transferred from the Dispute Resolution Service and the Workers Compensation Commission for a period of one year (1 March 2021 to 28 February 2022).

Following an expression of interest and recruitment process, as at 1 March 2022, a total of 166 Medical Assessors have been appointed to the Commission for a period of three years.

The change in number of appointed Medical Assessors does not reflect the uptake of work conducted by the current Medical Assessors appointed to the Commission. Some Medical Assessors who left offered low availabilities or practised in rarely utilised specialities. They have been replaced with Medical Assessors who can offer significantly more availability. Some Medical Assessors who previously only offered medical assessments in one jurisdiction now offer assessments in both Commission Divisions.

86(g)ii.

Medical Assessors who elected not to continue were contacted by the Commission to ascertain their reasons for leaving.

86(g)iii. See answer to 86(g)ii. above.

86(g)iv.

There is no predominant reason why a Medical Assessor has decided to leave, with the following range of reasons identified:

- Retirement (age-related)
- Inability to commit to the Commission due to the busy work of their private practice
- Frustration with the Motor Accidents Portal and resulting inability to keep up with associated administrative requirements
- Not receiving enough medical assessment referrals to warrant continuing due to rare utilisation of their speciality
- Pay issues, responded to at 86(g)v.
- Unwillingness to agree to the terms and conditions and code of conduct implemented by the Commission, which differed to those in the Dispute Resolution Service

86(g)v.

Medical Assessor fee rates did not change following transition from the Dispute Resolution Service and Workers Compensation Commission to the Commission. The Commission has therefore recently commenced a process with the Statutory and Other Offices Remuneration Tribunal (SOORT) for a non-binding determination on Medical Assessor fee rates across both the Workers Compensation and Motor Accidents Divisions, and has consulted Medical Assessors throughout this process. Medical Assessors have been invited to submit their views

and/or proposals to SOORT. SOORT is expected to make a non-binding determination, which will guide the Commission as to future rates.

An issue of concern amongst Medical Assessors was the impact of a private tax ruling by the ATO which took effect from 1 September 2020, which required the existing legacy organisations and the Commission to withhold PAYG tax from the payments to the Medical Assessors (rather than payment of GST tax on top of the fees claimed). This negatively impacts fees that are actually paid.

86(g)vi. See answer to 86(g)iv.

86(g)vii.

Some doctors have expressed difficulties navigating the legacy Motor Accidents Platform acquired by the Commission from the Dispute Resolution Service. The Commission continues to provide Medical Assessors with support while this system remains in place. The Commission has also taken steps to stabilise this system pending its replacement in April 2023.

To address this, in 2021, the Commission undertook a process of discernment to identify its IT needs, committed to creating a digital tribunal, namely one where filings are by way of an online portal, meaning that Members, Medical Assessors and other decision-makers are all provided with digital briefs of the claims they are allocated. As a result, the development and implementation of a new single digital platform across both the Motor Accidents and Workers Compensation Divisions is underway. The development of this platform is part of the Commission's Strategic Priorities.

All going well, the Commission will transition from its existing platforms onto the new system from April 2023. A comprehensive plan for consultation and training of all Commission decision-makers, staff and users is expected to be undertaken in late 2022 and into early 2023. Once completed, the new single digital platform will create a seamless digital journey for injured people and all tribunal users, and a single-entry point to engage in the dispute resolution process.

The Commission's Medical Assessors have been kept abreast of the progress relating to the development of this new platform through multiple communications including the Personal Injury Commission News, Medical Assessor briefings, and the Medical Assessor Reference Group. It has been positively received by Medical Assessors.

87) Minister to respond. Commission's comment for Minister's consideration:

The Minister and his office receive regular briefings regarding the Commission and its operations. Where opportunities are identified to make processes more efficient for the benefit injured workers and other Commission stakeholders through procedural, regulatory and/or legislative change, those are communicated to the Minister and his office for consideration and decision.

88) Minister to respond. Commission's comment for Minister's consideration:

The Minister and his office receive regular briefings regarding the Commission and its operations. Where opportunities are identified to make processes more efficient for the benefit injured workers and other Commission stakeholders through procedural, regulatory and/or legislative change, those are communicated to the Minister and his office for consideration and decision.

89) Minister to respond. Commission's comment for Minister's consideration:

The Minister and his office receive regular briefings regarding the Commission and its operations. Where opportunities are identified to make processes more efficient for the benefit injured workers and other Commission stakeholders through procedural, regulatory and/or legislative change, those are communicated to the Minister and his office for consideration and decision.

90 and 90(a)

The number of Medical Assessors alone is not determinative to meet a demand of medical assessments. What is determinative is the amount of availability that a Medical Assessor provides to the Commission. A smaller group with larger availability is far preferable to a larger

group who offers little availability, and decision makers become more skilled and efficient the more assessments they undertake. The demand at present is a combination of new filings and matters on hand. Matters on hand are significantly larger due to the pandemic disruption. Consequently the current demand in terms of new filings and matters on hand is an historical anomaly due to the pandemic.

Presently, the Commission has enough Medical Assessors (163 as of 9 September 2022) to meet the number of medical assessments required for disputes lodged on a monthly basis.

It is the existing number of matters on hand which is significantly higher as a repercussion of the COVID-19 backlog (suspended assessments between 2020–2022) which impacts this demand. During that time, filings continued, and there has been an increase in disputes requiring assessment (particularly psychiatric assessments). The pressures faced by the Commission to meet the demand of psychiatric assessments is widely experienced in the community as it reflects the prevalence of mental health issues arising from the COVID-19 pandemic.

To address this, the Commission is methodically and logically working through the matters on hand, making inroads by maximising utilisation of Medical Assessors and availabilities, moving assessments online, and implementing a recruitment and retention strategy for Medical Assessors in high use specialities, having retained four new psychiatrists during 2022.

The Commission has met with the Chair of the NSW Branch Committee of the Royal Australian and New Zealand College of Psychiatry to discuss the recruitment of further Medical Assessors. The Commission has also written to the Royal Australasian College of Surgeons and Australasian Faculty of Occupational & Environmental Medicine to increase the number of assessors in these high utilisation specialities.

**91, 91(a) Minister to respond. Commission's comment for Minister's consideration:**

91) The Commission was opened on 1 March 2021. It is not yet working at maximum efficiency simply because it is still in an early phase of its lifecycle, and its operations during this time were heavily impacted by the COVID-19 pandemic. The President has briefed the Minister on the various projects which are on track to see the Commission operate at maximum efficiency as a modern tribunal, including the completion of the renovation of the 1 Oxford Street premises with technological enhancements in hearing rooms to conduct virtual hearings, new medical suites, the creation of a single digital platform across both the Motor Accidents and Workers Compensation Divisions, the creation of Key Performance Indicators from 1 July 2022, and the Commission's Strategic Plan. The Commission continues to work diligently against these projects to streamline and enhance its operations.

91(a) It is not the minister's function to interfere in the running of an independent statutory tribunal. See 91 as to what is being done at the Commission.

92) To state that CARS Assessors would determine a damages assessment within three weeks is incorrect. The *Motor Accident Injuries Act 2017* required a CARS Assessor to issue a certificate and statement of reasons as soon as practicable (preferably within 21 days of the assessment). Prior to this stage, it was practice amongst CARS Assessors to undertake frequent directions hearings for readiness, thus being months before a damages assessment took place. There are many factors as to why some assessments, due to complexity, took longer. The 21-day timeframe for the issuing of decisions was also impacted by the complexity of a matter, illness or leave of a CARS Assessor. In some cases, CARS Assessors were actively managed to address delays.

These factors applicable to CARS Assessors continue in matters being heard by Motor Accidents Members of the Commission, with the additional impact of COVID-19 infection which has been prevalent.

93) The majority of Motor Accidents Members issue a damages assessment decision within 28 days of the hearing of an assessment concluding or evidence closing. Some complex assessments can take longer and parties are kept informed. The Commission is managing a very small cohort of

Members (less than 3) whose timeliness is currently not of the standard required by the Commission.

**94, 94(a)-(b) Minister to respond. Commission's comment for Minister's consideration:**

**94)** The vast majority of Commission Members in the Motor Accidents Division produce their decisions within 28 days of a hearing (see answer to 93). There is a small number (less than 3) who do not meet the appropriate timeframe and who are being actively managed. Delays are not an issue with the Commission's Workers Compensation Members.

**94(a)** Given that the Commission has 56 Members, it is unsurprising that in a group of that size, some require support to meet performance requirements and to improve those to an acceptable standard.

**94(b)** This is not the Minister's role with respect to an independent statutory tribunal. In any event, the delays referred to are limited to a small cohort of Members who are being actively managed.

**95) Minister to respond. Commission's comment for Minister's consideration:**

This is a question for the Attorney General, being the relevant Minister responsible for the appointment of Members. Under the *Personal Injury Commission Act 2020* the President has the power to advise the Attorney General about the removal of Members and has not made any request for removal of any Member. As stated above in answer to q 94 a small number of Members are being actively managed to improve timeliness.

**The PIC- Federal Jurisdictions**

96) On what basis did the PIC dismiss claims for medical or damages assessments between residents of one State and a private corporation in another State?

(a) How did the PIC come to the view that these claims involved federal jurisdiction?

97) How many claims did the PIC incorrectly dismiss by falsely asserting federal jurisdiction?

98) With the District Court having made clear that no federal jurisdiction arose, of the cases that were incorrectly dismissed, what has the PIC done to now expedite determination of those cases?

99) Is the Minister aware that the PIC President has commenced sitting as a District Court judge in addition to undertaking his PIC Presidential duties?

(a) Was it part of the government's design for the PIC that the PIC President would sit as a District Court judge (DCJ), independent of his PIC duties?

(b) Is the Minister of the view that the role of the PIC President is a fulltime job?

(c) If it is, then how does the President have the spare time to sit as a DCJ?

(d) Is the Minister aware that the President of the PIC is sitting as a DCJ to rule on PIC related issues?

(e) Does the Minister see any conflict of interest between the President of the PIC sitting as a DCJ to rule on PIC related issues, given that this is him sitting in judgment on his own organisation's decisions?

(f) Is the Minister aware that an application was made to the President of the PIC sitting as a DCJ to disqualify himself in relation to PIC related matters and that the President (sitting as DCJ) has refused to do so?

(g) What view does the government take as to the conflicts of interest involved?

**ANSWER:**

96 The Commission relied on Division 3.2 of the *Personal Injury Commission Act 2020* which sets out the process for matters potentially involving the exercise of federal jurisdiction. Only a court of the State, identified as the District Court in Division 3.2, can exercise federal jurisdiction. The Court of Appeal provided guiding precedent on this issue in *Attorney General for New South Wales v Gatsby* [2018] NSWCA 254, stipulating that it is not for a tribunal to decide the “metes and bounds” of its own jurisdiction. Accordingly, matters identified by the Commission to be *potentially* impacted by federal jurisdiction were dismissed so parties could make appropriate applications to the District Court for a decision on federal jurisdiction in accordance with Div 3.2 of the *Personal Injury Commission Act 2020*. The parties do not have to wait for the Commission to act, if they think the matter is potentially affected by federal jurisdiction, they can approach the District Court themselves. The Commission provided lengthy educational material for parties regarding federal jurisdiction through its website and newsletters to help them navigate the issue and clearly understand the action they needed to take.

96(a) The Commission did not form the “view” that these claims involved federal jurisdiction. This is a matter for the District Court (see answer to 96). The Commission dismissed claims it was of the opinion would *potentially* involve the exercise of federal jurisdiction.

97) None. The Commission did not incorrectly dismiss any claims, or “falsely” assert any claims were impacted by federal jurisdiction. As answered at 96, the determination of whether or not a matter is impacted by federal jurisdiction is a matter for the District Court to decide.

98) As answered at 97, the Commission did not incorrectly dismiss any matters. Where matters were dismissed by the Commission and it has been subsequently determined by the District Court there was a basis for the Commission to hear those matters, the Commission has expedited determination of those matters and allowed those matters to retain original filing dates at the Commission. This process is set out in the Commission’s website at: <https://pi.nsw.gov.au/what-is-federal-jurisdiction-and-how-does-it-affect-applications>.

**99, 99(a) – (g) Minister to respond. Commission’s comment for Minister’s consideration:**

99) The Minister would be aware. The President wrote to the Minister and has been in consultation with his office regarding this.

99(a) The impact of the federal diversity jurisdiction upon Commission operations in the Motor Accidents Division has been a matter of concern amongst users and stakeholders of the Commission. Following briefing, it was agreed that this issue would be assisted by the President, who is also a District Court judge, hearing a discrete number of matters with respect to this particular issue. The Commission’s stakeholders, including the NSW Bar Association and Law Society were consulted about this proposal, and supported it.

99(b) The Commission President’s role is fulltime.

99(c) The manner in which the President carries out his functions is not a matter for the Minister. The President carries a heavy workload, like the rest of the judiciary, and is adequately supported to ensure he meets his duties at the Commission. The Minister supported the President determining a discrete number of federally impacted matters in order to bring certainty to this area of the law.

99(d) The issues which are heard and determined by District Court judges would not be a matter for the Minister. When sitting in the District Court, the issue being determined by His Honour is federal jurisdiction, and not rulings on “Commission Related issues”.

99(e) There is no conflict. See answer to 99(d) and the judgment in *Worldon v Transport Accident Commission of Victoria & ors* [2022] NSWDC 378 (9 August 2022) which rejected an assertion that the President was “sitting in judgment on his own organisation’s decisions”.

**99(f)** This application was determined and refused in the decision of *Worldon v Transport Accident Commission of Victoria & ors* [2022] NSWDC 378, which was published on NSW caselaw on 9 August 2022. The decision sets out his Honour's reasons and it would not be the Minister's role to intervene in the determination of such matters in the District Court. The decision has not been appealed and the other parties present in this matter did not support the application.

**99(g)** There is no conflict of interest involved. The issue of the asserted conflict of interest has been determined by judgement in *Worldon v Transport Accident Commission of Victoria & ors* [2022] NSWDC 378

### **Permanent Impairment**

100) For each financial year from 2015/16 to 2021/22, how many claimants managed by iCare received workers compensation payments for permanent impairment calculated under each of the following provisions of the Workers Compensation Act 1987:

- (a) Section 66(2)(a)
- (b) Section 66(2)(b)
- (c) Section 66(2)(c)
- (d) Section 66(2)(d)
- (e) Section 66(2)(e)
- (f) Section 66(2)(f)
- (g) Section 66(2)(g)
- (h) Section 66(2)(h)

101) For each financial year from 2015/16 to 2021/22, how many claimants managed by iCare received workers compensation payments for permanent impairment calculated under each of the following former provisions of the Workers Compensation Act 1987 due to the operation of clause 4, Part 19H and/or clause 3(1), Part 19I of Schedule 6 to the Act:

- (a) Section 66(2)(a)
- (b) Section 66(2)(b)
- (c) Section 66(2)(c)
- (d) Section 66(2)(d)
- (e) Section 66(2)(e)

102) Please identify the number of claimants covered by the Workers Compensation (Bush Fire, Emergency and Rescue Services) Act 1987 from each of the NSW Rural Fire Service, NSW State Emergency Service, NSW Volunteer Rescue Association, and Surf Life Saving NSW under parts:

- (a) Section 66(2)(a)
- (b) Section 66(2)(b)

(c) Section 66(2)(c)

(d) Section 66(2)(d)

(e) Section 66(2)(e)

**ANSWER:**

100)

	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22
(2)(a)	2407	2285	2558	2925	3088	3269	3296
(2)(b)	75	63	86	103	137	145	154
(2)(c)	1	2	4	7	10	5	35
(2)(d)				1	6	4	2
(2)(e)					4	4	3
(2)(f)				1			1
(2)(g)			5	4	6	9	10
(2)(h)			1			1	

Please note: The data provided is for Sec 66 payments made in the requested financial years. The date of injury for these claims this s66 payment was made is not confined to the period of data requests, but will encompass from earlier periods.

101) – 102) SIRA does not collect data related to Bushfire and Emergency service workers. This question should be referred to the Minister for Finance, and Minister for Emergency Services and Resilience.

**Psychological claims SIRA data**

103) Please provide the number of psychological claims reported each for the Nominal Insurer, Treasury Managed Fund, Specialised insurers and Self-insurers by month from July 2011 to the present.

**ANSWER:**

103) Number of primary psychological claims reported by month from July 2011 to present for each Nominal Insurer (NI), Treasury Managed Fund (TMF), Specialised insurers (SPEC) and Self-insurers (SELF).

	NI	SELF	SPEC	TMF
Jul-2011	230	51	26	196
Aug-2011	258	68	29	286
Sep-2011	247	58	34	253
Oct-2011	217	57	16	218
Nov-2011	265	49	32	264
Dec-2011	225	67	25	177
Jan-2012	176	51	16	110
Feb-2012	275	58	25	227

Mar-2012	344	51	32	268
Apr-2012	206	43	20	158
May-2012	266	48	22	241
Jun-2012	197	38	26	186
Jul-2012	235	26	23	137
Aug-2012	228	52	24	221
Sep-2012	217	30	28	168
Oct-2012	233	31	25	140
Nov-2012	239	47	23	172
Dec-2012	190	29	13	173
Jan-2013	144	36	19	108
Feb-2013	239	39	13	173
Mar-2013	203	33	20	180
Apr-2013	157	31	16	149
May-2013	224	30	18	179
Jun-2013	192	27	20	146
Jul-2013	206	33	33	161
Aug-2013	205	43	21	184
Sep-2013	190	55	23	118
Oct-2013	174	32	20	145
Nov-2013	188	38	25	164
Dec-2013	147	34	23	116
Jan-2014	113	27	17	98
Feb-2014	191	43	24	148
Mar-2014	214	28	24	199
Apr-2014	162	38	33	133
May-2014	182	28	29	166
Jun-2014	175	30	23	140
Jul-2014	193	34	15	157
Aug-2014	188	35	24	166
Sep-2014	174	39	31	141
Oct-2014	178	50	32	147
Nov-2014	212	35	30	137
Dec-2014	162	40	23	139
Jan-2015	108	36	24	89

Feb-2015	163	35	20	153
Mar-2015	198	31	28	184
Apr-2015	161	24	21	122
May-2015	146	26	25	155
Jun-2015	162	27	16	144
Jul-2015	169	38	21	141
Aug-2015	145	33	19	158
Sep-2015	167	25	27	136
Oct-2015	168	46	16	179
Nov-2015	189	31	22	168
Dec-2015	158	32	15	145
Jan-2016	133	26	13	90
Feb-2016	182	46	19	156
Mar-2016	232	37	21	210
Apr-2016	147	38	24	155
May-2016	179	37	13	180
Jun-2016	192	37	24	208
Jul-2016	181	42	25	150
Aug-2016	192	34	19	205
Sep-2016	173	49	30	169
Oct-2016	181	44	21	142
Nov-2016	217	36	23	215
Dec-2016	166	37	13	128
Jan-2017	101	35	15	101
Feb-2017	193	28	29	179
Mar-2017	225	44	25	250
Apr-2017	147	25	12	140
May-2017	217	52	21	230
Jun-2017	202	27	27	208
Jul-2017	178	41	17	149
Aug-2017	209	55	32	216
Sep-2017	190	26	33	181
Oct-2017	167	41	19	158
Nov-2017	232	39	36	209
Dec-2017	213	33	22	139

Jan-2018	176	39	23	116
Feb-2018	242	40	26	206
Mar-2018	259	45	35	231
Apr-2018	225	26	33	167
May-2018	259	46	37	213
Jun-2018	235	39	29	232
Jul-2018	224	44	33	187
Aug-2018	253	54	33	231
Sep-2018	258	43	30	222
Oct-2018	249	35	36	188
Nov-2018	290	36	42	262
Dec-2018	214	30	28	211
Jan-2019	204	32	23	175
Feb-2019	299	52	39	285
Mar-2019	367	45	31	336
Apr-2019	275	49	23	222
May-2019	331	41	29	274
Jun-2019	285	30	31	246
Jul-2019	318	41	36	252
Aug-2019	360	44	26	286
Sep-2019	317	37	33	250
Oct-2019	338	41	44	239
Nov-2019	353	52	37	301
Dec-2019	300	46	35	191
Jan-2020	285	36	38	187
Feb-2020	355	54	52	250
Mar-2020	341	46	41	303
Apr-2020	251	35	16	135
May-2020	269	26	28	197
Jun- 2020	316	38	32	222
Jul- 2020	309	38	48	245
Aug- 2020	335	44	37	259
Sep- 2020	360	53	40	293
Oct- 2020	286	46	43	245
Nov- 2020	346	45	41	252

Dec- 2020	300	43	54	283
Jan- 2021	243	23	31	154
Feb- 2021	303	35	52	311
Mar- 2021	395	44	49	401
Apr- 2021	326	45	54	247
May- 2021	387	49	47	321
Jun- 2021	312	52	56	325
Jul- 2021	291	40	25	265
Aug- 2021	227	37	23	273
Sep- 2021	246	33	34	333
Oct- 2021	264	41	28	312
Nov- 2021	354	68	45	348
Dec- 2021	245	39	39	240
Jan- 2022	156	32	25	180
Feb- 2022	250	49	20	247
Mar- 2022	320	47	50	317
Apr- 2022	210	32	30	239
May- 2022	237	65	42	307
Jun- 2022	235	64	29	295

#### **McDougall Review Recommendation 34**

- 104) What consultation has occurred so far with stakeholder groups with regards to reforming the Workers Compensation system?
- (a) Who has been involved with this consultation?
- 105) What stakeholders were informed of SIRA’s decision that the “*consolidation of the legislation has been flagged as not a particularly great idea and it’s one where we might more try to start again with a fresh bill*” as Mr Dent stated in Budget Estimates on 30 August 2022.
- (a) In relation to Mr Dent’s statement that “*that work has already started. the team has been recruited to start the process of redrafting*”, who is in this team?
- (b) Given Mr Dent has stated that starting again with a fresh bill, why is SIRA still focusing on “*a couple of tranches of work ...on some of those key benefits issues that were raised in McDougall early. The SIRA board and I have discussed that our view would be, rather than to try and tackle everything holistically, there would be some merit in at least doing that work around benefits first*”. What benefits is Mr Dent referring to in this statement?
- 106) Given McDougall’s Recommendation 34 stated that the Government should “appointing a suitable agency or body to conduct a review and reconciliation of the Workers Compensation Act 1987, Workplace Injury Management and Workers Compensation Act 1998 and State Insurance and Care Governance Act 2015 into a single consolidated piece of legislation...”, has the Government decided that SIRA will be undertaking this work?

#### **ANSWER:**

- 104) This is a major, multi-year legislative reform project that commenced with public consultation in late 2021 and early 2022 on major scheme elements that were the subject of recommendations

from the McDougall review. Further public consultation, including with key stakeholders, is not expected to occur until mid-2023.

- 105) There has been no decision by SIRA. SIRA engaged with NSW Parliamentary Counsel's Office (PCO) on a preliminary basis in relation to recommendation 34. PCO has provided a view, based on previous similar major legislative exercises, that it is better to start from first principles in the process of drafting a Bill.
- (a) A small internal team within SIRA has been established to commence the preparatory work. This preparatory work will inform decision-making around an overall approach to the recommendations. Given this is a major, multi-year project, the project will expand in the future to include appropriate expertise and structures around governance and workstreams, and to ensure appropriate engagement with stakeholders.
- (b) There are some specific recommendations made by McDougall that may be able to be addressed more quickly than others. SIRA has responded to recommendation 40 (settlement of lump sum death benefits) and that amendment has been included in the State Insurance and Care Legislation Amendment Bill 2022, which remains before Parliament. SIRA is undertaking further consultation with stakeholders in 2022 on expanding access to commutations in the scheme. With respect to remaining benefit related recommendations (37-39), SIRA will seek to engage with stakeholders to ascertain the viability of these being addressed while the major rewrite of the legislation is being undertaken.
- 106) SIRA has commenced preparatory work to inform decision-making including around resource requirements and an overall approach to recommendation 34. These matters, including SIRA's role in this process will be matters for consideration by Government.

#### **Parkes Project work and reforming Workers Compensation**

- 107) The Law Society has stated in its submission to the Law and Justice Committee Review of the 2022 Workers Compensation scheme that *"we strongly support a review that builds on the work of the Parkes Project, and looks at the scheme as a whole, rather than the current piecemeal approach to amendment"*. Will the Minister be revisiting this work?

#### **ANSWER:**

- 107) SIRA notes that the Parkes Project was not able to complete a report on its work, as observed by the Hon. Robert McDougall. The project considered matters that are now effectively subsumed by recommendation 34 of the McDougall review. Some issues raised in the Parkes Project (such as reforms relating to dispute resolution) have since been addressed by legislative reform, and other work for recommendation 34 of the McDougall review will draw from work undertaken in the Parkes review where possible and appropriate.

#### **Consultants**

- 108) Has SIRA used any consultants to work on Workers Compensation legislation?
- (a) If so, who?
- (b) How much has this cost for the last two financial years?
- 109) What consultants have been engaged by SIRA and for what work for the last two years?

#### **ANSWER:**

- 108) (a) Ernst & Young has provided advice to SIRA on the estimated impact and cost of a number of potential legislative amendments over the past two years.

108 (b) and 109)

Details on SIRA's expenditure on consultants is included in its annual report. A summary of SIRA's consultant expenditure (which is largely on actuarial services) is as follows:

<b>Summary of SIRA Consultant \$'000</b>	<b>2019-2020</b>	<b>2020-2021</b>	<b>2021-2022</b>
<i>(published in annual report)</i>	<b>Audited</b>	<b>Audited</b>	<b>Unaudited</b>
EY	7,852	6,384	4,947

Taylor Fry	1,035	2,732	1,132
Nous Group	116	105	-
Consultants < \$50k	231	81	138
<b>Total consultants</b>	<b>9,234</b>	<b>9,302</b>	<b>6,217</b>
Funded from:			
Workers Compensation contributions	2,718	1,128	80
Compulsory Third Party contributions	6,174	7,866	6,124
Home building contributions	342	233	-
IGF contributions	-	75	13

#### **Delays for psychological assessments**

110) In terms of delays to obtaining psychological assessments in the workers compensation system and the Personal Injury Commission, why is SIRA as the regulator not taking responsibility for enforcing timeframes so that delays to treatment aren't commonplace?

(a) Why aren't these delays taken off the claims time limits?

#### **ANSWER:**

110) The Personal Injury Commission is an independent statutory tribunal within the New South Wales justice system, and as such it is not regulated by SIRA.

#### **Unscrupulous medical assessors for Workers Compensation claims**

111) What is SIRA doing to ensure that doctors whose reviews are routinely challenged by PIC assessors are disallowed from undertaking workers compensation assessments?

#### **ANSWER:**

111) Recent amendments to the State Insurance Care and Governance Act 2015 allow SIRA to direct a relevant service provider to not provide specified or any relevant services.

SIRA is currently drafting the regulation and guidelines to support implementation of these amendments, including the definition of "relevant service" and will shortly be consulting on these drafts.

As part of drafting, consideration will be given to including the services provided by medical assessors in the definition of "relevant services".

Further consideration would then need to be given to whether routine challenges from PIC assessors should be a circumstance in which a direction to not provide services would be issued.

#### **Personal Injury Commission (PIC) delays for medical assessments**

112) As the Personal Injury Commission newsletters acknowledge that there is delay in medical assessments, when will data be published about how many cases are currently delayed or the extent of the delay?

113) Claimants in the PIC are waiting upwards of twelve months to have a treatment dispute assessed. As early intervention is critical for psychological claims, what is the Government doing to ensure these delays are rectified?

#### **ANSWER:**

112) The data which is published is a matter for the Commission as an independent statutory tribunal. The Commission has made, and continues to make, a great deal of information publicly available in its publications, including the Personal Injury Commission News and the Annual Review. The Commission encourages a close reading of those publications.

**113) Minister to respond. Commission's comment for Minister's consideration:**

The aspect of early intervention for treatment of psychological injuries is primarily a matter that must be directed to insurers who have elected to dispute psychological injury claims at the outset. It should be noted that a Commission Medical Assessor's role is not to provide treatment, but to determine the dispute.

All efforts are made by the Commission to alleviate the delays, particularly in psychiatric assessments. This involves maximising utilisation of Medical Assessors and availabilities, moving assessments online, utilising cancelled appointments, and implementing a recruitment and retention strategy of Medical Assessors. During the several Sydney lockdowns when the Commission was required to suspend medical assessments, the Commission offered options to resolve these matters on the papers or through consent mediations, but the uptake rate was very low.

Currently, a number of amendments to the *Personal Injury Commission Act 2020* are on their way to Parliament, one of which is to provide the Commission with the power to allocate Motor Accidents matters for early dispute resolution through mediation. This intends to target the high number of medical treatment disputes. If this provision becomes operative, the Commission will allocate mediators to attempt to resolve these disputes, providing parties with an avenue to engage in good faith negotiation as they await assessments.

Consultations are also taking place with CTP insurers regarding the high incidence of refusal to fund medical treatment and steps that might be taken to bring these matters to an early resolution.

**Exemptions for WHS Regulations**

114) What work has SIRA undertaken to examine the link between the current 11 exemptions to Work Health and Safety regulations and increased workers compensation claims?

**ANSWER:**

114) The Work Health and Safety Regulation 2017 (the Regulation) has a general power (clause 684) which allows SafeWork NSW to grant an exemption from compliance with any provision of the Regulation. Safework NSW may also issue Exemptions under the Explosives Regulation 2013 (clause 112) and the Dangerous Goods (Road and Rail) Regulation 2014 (clause 164).

In deciding whether or not to grant an exemption under clause 684 the regulator (SafeWork NSW) must have regard to a number of relevant matters, including whether the granting of the exemption will result in a standard of health and safety at the relevant workplace that is at least equivalent to the standard that would be achieved by compliance with the relevant legislative provision.

Currently Safework NSW has 8 exemptions to the WHS Regulation (2017) outlined on its website:

[Material containing Chromium \(III\) compounds at no more than 0.8% used for abrasive blasting](#)

[General diving work – qualifications](#)

[Audiometric testing requirements](#)

[Common areas used only for residential purposes where no workers or contractors are engaged](#)

[Ensuring hazardous chemicals are correctly labelled](#)

[Ensuring hazardous chemicals are correctly labelled – containers](#)

[Packaging of Category A medical waste for road transport](#)

[University students and volunteer divers undertaking research or education in marine sciences](#)

SIRA has not examined the link between these exemptions and increased workers compensation claims.

**Third-party contractors or consultancies**

- 115) For every agency, department, or state-owned corporation within your portfolio, please provide the following:
- (a) A list of all third-party contractor or consultancies engaged in communications services, including:
    - i. Contractor name,
    - ii. Contractor ABN,
    - iii. Service provided,
    - iv. Total cost paid
  - (b) A list of all third-party contractor or consultancies engaged in PR services, including:
    - i. Contractor name,
    - ii. Contractor ABN,
    - iii. Service provided,
    - iv. Total cost paid
  - (c) A list of all third-party contractor or consultancies engaged in marketing services, including:
    - i. Contractor name,
    - ii. Contractor ABN,
    - iii. Service provided,
    - iv. Total cost paid
  - (d) A list of all third-party contractor or consultancies engaged in Government relations or lobbying services, including:
    - i. Contractor name,
    - ii. Contractor ABN,
    - iii. Service provided,
    - iv. Total cost paid
  - (e) A list of all third-party contractor or consultancies engaged in industry or peak body membership, including:
    - i. Contractor name,
    - ii. Contractor ABN,
    - iii. Service provided,
    - iv. Total cost paid

- (f) A list of all third-party contractor or consultancies engaged in policy or strategy development, including:
  - i. Contractor name,
  - ii. Contractor ABN,
  - iii. Service provided,
  - iv. Total cost paid
  
- (g) A list of all third-party contractor or consultancies engaged in project management, including:
  - i. Contractor name,
  - ii. Contractor ABN,
  - iii. Service provided,
  - iv. Total cost paid
  
- (h) A list of all third-party contractor or consultancies engaged in accounting and audit, including:
  - i. Contractor name,
  - ii. Contractor ABN,
  - iii. Service provided,
  - iv. Total cost paid
  
- (i) A list of all third-party contractor or consultancies engaged in legal services, including:
  - i. Contractor name,
  - ii. Contractor ABN,
  - iii. Service provided,
  - iv. Total cost paid
  
- (j) A list of all third-party contractor or consultancies engaged in any other services, including:
  - i. Contractor name,
  - ii. Contractor ABN,
  - iii. Service provided,
  - iv. Total cost paid

**ANSWER:**

115) (a) – (j)

Operating within the NSW Government Procurement Framework, the Department of Customer Service and its agencies primarily ascertain services through Whole of Government contracts and prequalification schemes.

Consultancy and employee related costs are included in Agency Financial Statements and disclosed in Agency Annual Reports in accordance with applicable government policies and procedures.

### **Disability Employment**

116) What is the percentage and number of employees who currently identify as having a disability employed by:

- (a) Department of Customer Service
- (b) Service NSW
- (c) NSW Registry of Births Deaths & Marriages
- (d) Information and Privacy Commission
- (e) IPART
- (f) Revenue NSW

117) What is the percentage and number of senior managers who currently identify as having a disability employed by:

- (a) Department of Customer Service
- (b) Service NSW
- (c) NSW Registry of Births Deaths & Marriages
- (d) Information and Privacy Commission
- (e) IPART
- (f) Revenue NSW

### **ANSWER:**

116) – 117)

The Department of Customer Service is required to report staffing and remuneration details through Annual Reports. I refer the Member to the publicly available Annual Reports.

**TAB A – Service NSW Response to Supplementary Questions 4 to 13****Minister for Customer Service and Digital Government****Stay NSW Voucher**

- 4) What is the total value of Stay NSW vouchers claimed across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?
- 5) What is the total value of Stay NSW vouchers that remain unspent across NSW?
- (a) Provide a breakdown via Local Government Area?
  - (b) Provide a breakdown via postcode?

**ANSWER:**

4) \$29,074,400

4)(a) Stay NSW vouchers redeemed by Local Government Area

<b>Stay NSW Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Albury	\$143,650
Armidale Regional	\$109,900
Ballina	\$143,600
Balranald	\$3,100
Bathurst Regional	\$224,150
Bayside	\$446,250
Bega Valley	\$183,450
Bellingen	\$49,400
Berrigan	\$21,500
Blacktown	\$1,207,250
Bland	\$25,150
Blayney	\$33,150
Blue Mountains	\$333,900
Bogan	\$14,900
Bourke	\$8,350
Brewarrina	\$3,950
Broken Hill	\$27,450
Burwood	\$103,850
Byron	\$80,450
Cabonne	\$58,800
Camden	\$437,550
Campbelltown	\$540,250
Canada Bay	\$275,750
Canterbury-Bankstown	\$853,450

<b>Stay NSW Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Carrathool	\$7,950
Central Coast	\$1,803,300
Central Darling	\$2,350
Cessnock	\$291,600
Clarence Valley	\$193,950
Cobar	\$16,050
Coffs Harbour	\$338,400
Coolamon	\$15,850
Coonamble	\$13,900
Cootamundra-Gundagai Regional	\$52,150
Cowra	\$54,650
Cumberland	\$499,400
Dubbo Regional	\$239,950
Dungog	\$40,250
Edward River	\$20,800
Eurobodalla	\$230,150
Fairfield	\$440,650
Federation	\$37,150
Forbes	\$39,400
Georges River	\$502,850
Gilgandra	\$15,250
Glen Innes Severn	\$34,350
Goulburn Mulwaree	\$121,800
Greater Hume Shire	\$28,050
Griffith	\$102,250
Gunnedah	\$50,550
Gwydir	\$18,650
Hawkesbury	\$247,400
Hay	\$9,250
Hilltops	\$76,750
Hornsby	\$555,900
Hunters Hill	\$37,150
Inner West	\$462,300
Inverell	\$71,300
Junee	\$19,300
Kempsey	\$143,450
Kiama	\$144,800
Ku-Ring-Gai	\$414,400
Kyogle	\$16,750
Lachlan	\$26,350
Lake Macquarie	\$1,218,900
Lane Cove	\$128,000

<b>Stay NSW Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Leeton	\$48,950
Lismore	\$95,700
Lithgow	\$91,700
Liverpool	\$617,650
Liverpool Plains	\$26,250
Lockhart	\$9,350
Maitland	\$452,600
Mid-Coast	\$570,100
Mid-Western Regional	\$113,800
Moree Plains	\$36,850
Mosman	\$72,500
Murray River	\$20,550
Murrumbidgee	\$13,100
Muswellbrook	\$72,250
Nambucca	\$91,800
Narrabri	\$51,200
Narrandera	\$20,600
Narromine	\$23,050
Newcastle	\$838,800
North Sydney	\$207,400
Northern Beaches	\$898,850
Oberon	\$23,700
Orange	\$195,200
Parkes	\$60,850
Parramatta	\$817,400
Penrith	\$750,250
Port Macquarie-Hastings	\$520,000
Port Stephens	\$423,000
Queanbeyan-Palerang Regional	\$187,800
Randwick	\$377,800
Richmond Valley	\$55,850
Ryde	\$434,300
Shellharbour	\$430,950
Shoalhaven	\$598,300
Singleton	\$109,300
Snowy Monaro Regional	\$78,600
Snowy Valleys	\$57,350
Strathfield	\$119,000
Sutherland Shire	\$980,800
Sydney	\$574,750
Tamworth Regional	\$300,250
Temora	\$26,150

<b>Stay NSW Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Tenterfield	\$18,050
The Hills Shire	\$734,200
Tweed	\$249,450
Unincorporated	\$500
Unincorporated Lord Howe	\$2,200
Unincorporated NSW	\$700
Unknown	\$7,800
Upper Hunter Shire	\$59,650
Upper Lachlan Shire	\$28,300
Uralla	\$21,350
Wagga Wagga	\$235,350
Walcha	\$13,400
Walgett	\$20,150
Warren	\$11,200
Warrumbungle Shire	\$32,900
Waverley	\$180,100
Weddin	\$13,700
Wentworth	\$7,800
Willoughby	\$240,050
Wingecarribee	\$213,000
Wollondilly	\$222,150
Wollongong	\$993,650
Woollahra	\$106,900
Yass Valley	\$54,350

4)(b) Stay NSW vouchers redeemed by postcode

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
1225	\$100
1235	\$50
1240	\$100
1340	\$50
1355	\$50
1435	\$50
1445	\$50
1465	\$50
1470	\$150
1480	\$50
1481	\$50
1485	\$100
1490	\$100

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
1585	\$150
1595	\$100
1630	\$50
1640	\$100
1675	\$100
1710	\$50
1730	\$50
1750	\$50
1755	\$50
1811	\$100
1890	\$100
2000	\$97,600
2006	\$150
2007	\$18,700
2008	\$27,350
2009	\$37,350
2010	\$63,500
2011	\$49,600
2012	\$100
2015	\$32,550
2016	\$30,550
2017	\$72,600
2018	\$47,950
2019	\$37,800
2020	\$56,300
2021	\$29,450
2022	\$36,700
2023	\$22,300
2024	\$27,600
2025	\$13,600
2026	\$89,950
2027	\$15,550
2028	\$9,700
2029	\$22,400
2030	\$30,200
2031	\$90,450
2032	\$40,900
2033	\$34,200
2034	\$54,850
2035	\$102,000
2036	\$92,150
2037	\$40,750

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2038	\$23,350
2039	\$20,550
2040	\$53,700
2041	\$40,200
2042	\$50,200
2043	\$28,400
2044	\$20,950
2045	\$15,700
2046	\$81,450
2047	\$35,100
2048	\$20,300
2049	\$31,300
2050	\$24,400
2052	\$850
2057	\$50
2060	\$45,200
2061	\$17,850
2062	\$19,950
2063	\$16,550
2064	\$32,600
2065	\$100,550
2066	\$110,800
2067	\$90,350
2068	\$52,850
2069	\$50,000
2070	\$47,550
2071	\$45,500
2072	\$32,450
2073	\$55,450
2074	\$79,550
2075	\$70,200
2076	\$82,900
2077	\$146,500
2079	\$28,750
2080	\$7,150
2081	\$22,300
2082	\$23,800
2083	\$6,550
2084	\$11,900
2085	\$40,700
2086	\$48,100
2087	\$45,350

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2088	\$72,500
2089	\$33,350
2090	\$41,200
2092	\$18,750
2093	\$75,450
2094	\$20,800
2095	\$53,900
2096	\$50,800
2097	\$60,350
2098	\$50
2099	\$132,850
2100	\$73,000
2101	\$73,600
2102	\$34,250
2103	\$43,750
2104	\$13,350
2105	\$7,950
2106	\$36,550
2107	\$52,650
2108	\$4,800
2109	\$50
2110	\$25,500
2111	\$46,450
2112	\$123,550
2113	\$93,500
2114	\$86,850
2115	\$37,650
2116	\$24,150
2117	\$71,850
2118	\$101,100
2119	\$47,700
2120	\$83,450
2121	\$132,600
2122	\$113,500
2124	\$50
2125	\$66,350
2126	\$75,600
2127	\$72,050
2128	\$6,200
2129	\$50
2130	\$21,900
2131	\$59,000

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2132	\$34,400
2133	\$28,050
2134	\$47,950
2135	\$65,050
2136	\$20,450
2137	\$89,450
2138	\$64,900
2140	\$52,750
2141	\$81,300
2142	\$51,450
2143	\$24,550
2144	\$58,750
2145	\$240,200
2146	\$54,900
2147	\$116,350
2148	\$174,900
2150	\$96,750
2151	\$65,250
2152	\$41,000
2153	\$236,900
2154	\$158,550
2155	\$281,350
2156	\$45,900
2157	\$13,150
2158	\$28,650
2159	\$16,150
2160	\$73,350
2161	\$56,900
2162	\$41,000
2163	\$18,150
2164	\$41,800
2165	\$78,300
2166	\$110,900
2167	\$28,300
2168	\$106,300
2170	\$269,850
2171	\$112,700
2172	\$11,400
2173	\$50,100
2174	\$38,400
2175	\$5,000
2176	\$125,400

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2177	\$45,200
2178	\$10,800
2179	\$54,050
2190	\$48,150
2191	\$15,650
2192	\$26,900
2193	\$43,200
2194	\$53,950
2195	\$44,300
2196	\$65,750
2197	\$21,000
2198	\$24,350
2199	\$41,000
2200	\$95,400
2203	\$33,900
2204	\$66,850
2205	\$59,900
2206	\$52,150
2207	\$73,800
2208	\$37,300
2209	\$54,850
2210	\$111,850
2211	\$60,300
2212	\$52,350
2213	\$80,000
2214	\$16,600
2215	\$50
2216	\$64,950
2217	\$78,900
2218	\$48,900
2219	\$41,050
2220	\$99,000
2221	\$59,650
2222	\$37,900
2223	\$80,400
2224	\$47,650
2225	\$23,500
2226	\$53,000
2227	\$64,350
2228	\$78,700
2229	\$121,350
2230	\$136,450

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2231	\$10,200
2232	\$142,750
2233	\$156,950
2234	\$142,750
2235	\$50
2237	\$100
2250	\$338,950
2251	\$195,350
2252	\$100
2256	\$80,650
2257	\$162,250
2258	\$25,350
2259	\$344,600
2260	\$153,250
2261	\$308,000
2262	\$101,400
2263	\$116,800
2264	\$84,150
2265	\$34,200
2267	\$16,700
2269	\$100
2278	\$16,300
2280	\$169,550
2281	\$96,550
2282	\$108,850
2283	\$137,650
2284	\$72,450
2285	\$180,250
2286	\$25,100
2287	\$202,300
2289	\$105,300
2290	\$194,450
2291	\$81,000
2292	\$13,550
2293	\$20,200
2294	\$10,900
2295	\$43,100
2296	\$9,400
2297	\$9,600
2298	\$44,950
2299	\$54,650
2300	\$69,700

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2302	\$8,800
2303	\$45,700
2304	\$67,600
2305	\$73,650
2306	\$10,350
2307	\$20,300
2308	\$2,300
2309	\$50
2311	\$3,850
2312	\$8,000
2314	\$50
2315	\$110,550
2316	\$47,700
2317	\$42,200
2318	\$67,550
2319	\$33,350
2320	\$188,700
2321	\$106,300
2322	\$125,750
2323	\$128,000
2324	\$130,500
2325	\$132,350
2326	\$35,700
2327	\$33,200
2328	\$10,350
2329	\$6,850
2330	\$96,600
2333	\$62,300
2334	\$17,100
2335	\$40,650
2336	\$12,950
2337	\$32,850
2338	\$6,600
2339	\$1,750
2340	\$256,550
2341	\$5,300
2342	\$1,750
2343	\$17,500
2344	\$2,750
2345	\$3,100
2346	\$11,800
2347	\$6,700

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2350	\$101,600
2352	\$13,950
2353	\$5,150
2354	\$14,950
2355	\$2,100
2356	\$300
2357	\$15,350
2358	\$12,850
2359	\$2,700
2360	\$62,250
2361	\$2,400
2364	\$50
2365	\$13,400
2369	\$3,800
2370	\$31,350
2371	\$3,150
2372	\$14,950
2379	\$350
2380	\$44,500
2381	\$4,350
2382	\$4,600
2386	\$750
2387	\$300
2388	\$9,800
2390	\$35,700
2395	\$2,800
2396	\$3,150
2397	\$1,350
2398	\$350
2399	\$2,050
2400	\$31,700
2401	\$1,000
2402	\$8,750
2403	\$2,900
2404	\$5,650
2405	\$600
2406	\$1,200
2408	\$500
2409	\$1,000
2410	\$250
2411	\$50
2415	\$1,400

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2420	\$16,350
2421	\$8,600
2422	\$26,150
2423	\$14,850
2424	\$1,900
2425	\$8,750
2426	\$3,800
2427	\$29,100
2428	\$169,650
2429	\$45,350
2430	\$210,350
2431	\$37,200
2439	\$25,100
2440	\$97,150
2441	\$19,250
2443	\$54,600
2444	\$311,650
2445	\$54,800
2446	\$71,700
2447	\$34,900
2448	\$46,850
2449	\$7,350
2450	\$202,250
2451	\$50
2452	\$63,400
2453	\$7,750
2454	\$29,100
2455	\$14,300
2456	\$75,700
2460	\$102,700
2462	\$7,750
2463	\$31,750
2464	\$33,600
2465	\$1,100
2466	\$7,400
2469	\$10,350
2470	\$33,600
2471	\$5,600
2472	\$4,250
2473	\$10,750
2474	\$11,900
2475	\$300

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2476	\$1,100
2477	\$34,000
2478	\$106,300
2479	\$12,650
2480	\$99,900
2481	\$34,200
2482	\$12,050
2483	\$25,900
2484	\$40,400
2485	\$38,600
2486	\$83,500
2487	\$48,000
2488	\$8,100
2489	\$26,100
2490	\$1,550
2495	\$50
2500	\$196,600
2502	\$40,050
2505	\$19,900
2506	\$29,250
2508	\$43,250
2515	\$59,250
2516	\$32,750
2517	\$75,650
2518	\$93,150
2519	\$77,500
2520	\$50
2524	\$50
2525	\$61,800
2526	\$76,550
2527	\$150,450
2528	\$113,350
2529	\$182,050
2530	\$173,450
2533	\$110,600
2534	\$33,750
2535	\$42,800
2536	\$113,150
2537	\$72,550
2538	\$14,650
2539	\$125,500
2540	\$277,300

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2541	\$131,550
2545	\$4,950
2546	\$57,050
2547	\$50
2548	\$50,400
2549	\$20,000
2550	\$77,400
2551	\$19,500
2555	\$100
2556	\$6,750
2557	\$67,650
2558	\$37,150
2559	\$6,550
2560	\$270,800
2563	\$900
2564	\$35,300
2565	\$99,200
2566	\$80,250
2567	\$157,200
2568	\$5,850
2569	\$4,750
2570	\$237,900
2571	\$55,800
2572	\$23,850
2573	\$23,100
2574	\$23,550
2575	\$73,100
2576	\$58,100
2577	\$64,650
2578	\$12,350
2579	\$17,750
2580	\$119,250
2581	\$6,400
2582	\$45,900
2583	\$15,650
2584	\$2,150
2585	\$600
2586	\$9,300
2587	\$9,950
2588	\$1,200
2590	\$35,850
2594	\$52,550

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2611	\$50
2616	\$50
2618	\$1,700
2619	\$31,050
2620	\$128,250
2621	\$19,300
2622	\$13,700
2623	\$1,450
2624	\$250
2625	\$1,250
2626	\$1,100
2627	\$21,150
2628	\$7,850
2629	\$1,550
2630	\$34,250
2631	\$2,050
2632	\$6,500
2633	\$1,200
2636	\$50
2640	\$105,100
2641	\$39,300
2642	\$12,500
2643	\$10,250
2644	\$7,800
2645	\$1,250
2646	\$17,400
2647	\$7,950
2648	\$3,500
2649	\$250
2650	\$218,000
2651	\$8,900
2652	\$15,150
2653	\$7,550
2655	\$4,650
2656	\$4,100
2658	\$4,200
2659	\$1,600
2660	\$4,350
2661	\$250
2663	\$15,550
2665	\$7,700
2666	\$23,450

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2668	\$1,700
2669	\$5,650
2671	\$18,900
2672	\$6,050
2675	\$4,650
2680	\$94,000
2681	\$8,400
2694	\$50
2700	\$18,300
2701	\$9,400
2702	\$2,800
2703	\$2,200
2705	\$46,650
2706	\$5,100
2707	\$4,400
2710	\$22,800
2711	\$9,650
2712	\$3,200
2713	\$6,750
2714	\$7,650
2715	\$2,200
2716	\$3,400
2717	\$1,050
2720	\$34,950
2721	\$600
2722	\$13,450
2725	\$1,100
2726	\$1,700
2727	\$1,400
2729	\$5,550
2730	\$6,350
2731	\$13,600
2732	\$2,150
2733	\$1,450
2734	\$350
2735	\$400
2736	\$200
2737	\$1,050
2738	\$1,950
2739	\$1,250
2743	\$50
2745	\$128,550

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2746	\$50
2747	\$184,400
2748	\$5,150
2749	\$64,750
2750	\$175,300
2751	\$100
2752	\$24,750
2753	\$56,800
2754	\$26,750
2756	\$135,450
2757	\$3,700
2758	\$34,550
2759	\$101,400
2760	\$97,700
2761	\$113,850
2762	\$83,250
2763	\$105,600
2765	\$168,150
2766	\$49,450
2767	\$70,550
2768	\$96,450
2769	\$59,550
2770	\$142,600
2773	\$29,000
2774	\$57,900
2775	\$4,300
2776	\$18,650
2777	\$78,700
2778	\$10,900
2779	\$20,400
2780	\$50,900
2782	\$26,600
2783	\$10,800
2784	\$6,150
2785	\$19,700
2786	\$4,150
2787	\$19,800
2789	\$50
2790	\$66,350
2791	\$1,800
2792	\$1,050
2793	\$3,900

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2794	\$46,350
2795	\$230,350
2797	\$1,700
2798	\$10,600
2799	\$18,450
2800	\$216,800
2803	\$1,000
2804	\$11,700
2805	\$1,750
2806	\$3,650
2807	\$1,800
2808	\$500
2809	\$650
2810	\$12,000
2817	\$800
2818	\$3,050
2820	\$27,300
2821	\$17,550
2822	\$1,400
2823	\$4,950
2824	\$9,350
2825	\$13,700
2826	\$450
2827	\$13,250
2828	\$2,700
2829	\$11,350
2830	\$204,250
2831	\$5,950
2832	\$7,500
2833	\$1,300
2834	\$10,300
2835	\$15,750
2836	\$700
2838	\$750
2839	\$3,100
2840	\$8,250
2842	\$1,650
2843	\$4,150
2844	\$5,200
2845	\$10,000
2846	\$800
2847	\$11,300

<b>Stay NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2848	\$6,500
2849	\$6,550
2850	\$86,900
2852	\$15,200
2864	\$3,300
2865	\$3,400
2866	\$13,050
2867	\$2,050
2868	\$2,450
2869	\$5,450
2870	\$52,450
2871	\$38,250
2872	\$50
2873	\$3,500
2874	\$1,650
2875	\$2,900
2876	\$1,200
2877	\$15,500
2878	\$900
2879	\$850
2880	\$27,850
2898	\$2,200
2899	\$250
2926	\$50
2967	\$50
3644	\$4,250
3691	\$50
3707	\$250
4380	\$100
4383	\$500

5) \$76,065,800

5)(a) Stay NSW unredeemed vouchers by Local Government Area

<b>Stay NSW Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Albury	\$472,200
Armidale Regional	\$236,250
Ballina	\$393,300
Balranald	\$8,650

<b>Stay NSW Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Bathurst Regional	\$396,700
Bayside	\$1,694,850
Bega Valley	\$354,300
Bellingen	\$117,250
Berrigan	\$57,200
Blacktown	\$4,143,650
Bland	\$49,100
Blayney	\$61,400
Blue Mountains	\$668,650
Bogan	\$24,900
Bourke	\$13,300
Brewarrina	\$7,250
Broken Hill	\$96,600
Burwood	\$376,550
Byron	\$253,100
Cabonne	\$116,200
Camden	\$1,092,250
Campbelltown	\$1,754,700
Canada Bay	\$856,850
Canterbury-Bankstown	\$3,097,650
Carrathool	\$15,500
Central Coast	\$3,732,700
Central Darling	\$5,900
Cessnock	\$577,700
Clarence Valley	\$505,550
Cobar	\$27,800
Coffs Harbour	\$758,100
Coolamon	\$37,800
Coonamble	\$28,450
Cootamundra-Gundagai Regional	\$107,000
Cowra	\$107,600
Cumberland	\$2,154,300
Dubbo Regional	\$523,600
Dungog	\$83,800
Edward River	\$57,000
Eurobodalla	\$411,750
Fairfield	\$1,676,000
Federation	\$95,750
Forbes	\$80,550
Georges River	\$1,471,050
Gilgandra	\$31,550
Glen Innes Severn	\$77,200

<b>Stay NSW Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Goulburn Mulwaree	\$260,750
Greater Hume Shire	\$77,750
Griffith	\$246,500
Gunnedah	\$106,800
Gwydir	\$38,300
Hawkesbury	\$564,700
Hay	\$23,850
Hilltops	\$155,500
Hornsby	\$1,522,400
Hunters Hill	\$110,500
Inner West	\$1,644,900
Inverell	\$182,000
Junee	\$42,000
Kempsey	\$293,650
Kiama	\$249,250
Ku-Ring-Gai	\$1,165,950
Kyogle	\$58,850
Lachlan	\$44,100
Lake Macquarie	\$2,234,750
Lane Cove	\$401,950
Leeton	\$100,550
Lismore	\$316,150
Lithgow	\$182,500
Liverpool	\$2,103,200
Liverpool Plains	\$60,050
Lockhart	\$22,000
Maitland	\$909,850
Mid-Coast	\$1,005,900
Mid-Western Regional	\$199,150
Moree Plains	\$81,250
Mosman	\$235,950
Murray River	\$62,500
Murrumbidgee	\$31,950
Muswellbrook	\$154,100
Nambucca	\$214,000
Narrabri	\$103,250
Narrandera	\$47,700
Narromine	\$56,100
Newcastle	\$1,565,900
North Sydney	\$686,700
Northern Beaches	\$2,399,700
Oberon	\$40,300

<b>Stay NSW Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Orange	\$397,400
Parkes	\$125,950
Parramatta	\$2,857,300
Penrith	\$2,058,050
Port Macquarie-Hastings	\$941,000
Port Stephens	\$788,850
Queanbeyan-Palerang Regional	\$352,000
Randwick	\$1,252,700
Richmond Valley	\$195,150
Ryde	\$1,415,050
Shellharbour	\$830,800
Shoalhaven	\$1,061,000
Singleton	\$209,650
Snowy Monaro Regional	\$173,250
Snowy Valleys	\$131,750
Strathfield	\$456,950
Sutherland Shire	\$2,309,700
Sydney	\$2,229,250
Tamworth Regional	\$646,350
Temora	\$47,150
Tenterfield	\$38,200
The Hills Shire	\$2,083,350
Tweed	\$714,050
Unincorporated	\$1,800
Unincorporated Lord Howe	\$1,750
Unincorporated NSW	\$1,400
Unknown	\$27,700
Upper Hunter Shire	\$127,850
Upper Lachlan Shire	\$59,650
Uralla	\$50,400
Wagga Wagga	\$597,150
Walcha	\$18,850
Walgett	\$42,750
Warren	\$21,700
Warrumbungle Shire	\$66,150
Waverley	\$585,800
Weddin	\$27,550
Wentworth	\$25,550
Willoughby	\$754,900
Wingecarribee	\$469,200
Wollondilly	\$497,900
Wollongong	\$2,004,100

<b>Stay NSW Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Woollahra	\$357,600
Yass Valley	\$98,450

5)(b) Stay NSW unredeemed vouchers by postcode

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
0879	\$50
1018	\$50
1081	\$50
1215	\$50
1225	\$100
1230	\$200
1235	\$250
1240	\$50
1300	\$50
1335	\$300
1340	\$50
1350	\$150
1355	\$300
1360	\$300
1435	\$100
1445	\$100
1450	\$100
1465	\$100
1470	\$100
1475	\$50
1480	\$50
1481	\$150
1485	\$100
1490	\$50
1499	\$350
1515	\$50
1560	\$200
1565	\$100
1570	\$100
1585	\$200
1590	\$50
1595	\$500
1630	\$100
1640	\$250
1655	\$150

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
1670	\$50
1680	\$100
1685	\$100
1710	\$50
1715	\$200
1730	\$200
1750	\$100
1755	\$150
1765	\$100
1800	\$50
1805	\$100
1811	\$100
1825	\$50
1851	\$150
1860	\$50
1871	\$150
1875	\$100
1890	\$200
2000	\$317,000
2001	\$200
2002	\$50
2006	\$450
2007	\$97,550
2008	\$131,600
2009	\$138,350
2010	\$258,750
2011	\$154,600
2012	\$300
2013	\$50
2015	\$121,000
2016	\$134,800
2017	\$324,100
2018	\$192,000
2019	\$130,900
2020	\$222,150
2021	\$118,850
2022	\$123,300
2023	\$73,400
2024	\$85,200
2025	\$50,900
2026	\$295,600
2027	\$46,200

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2028	\$32,750
2029	\$72,900
2030	\$90,550
2031	\$308,650
2032	\$144,150
2033	\$123,700
2034	\$190,500
2035	\$318,800
2036	\$301,950
2037	\$155,100
2038	\$84,600
2039	\$81,000
2040	\$201,900
2041	\$130,250
2042	\$175,800
2043	\$109,200
2044	\$82,400
2045	\$50,450
2046	\$248,350
2047	\$109,050
2048	\$68,400
2049	\$109,700
2050	\$100,150
2051	\$100
2052	\$4,350
2054	\$50
2057	\$100
2059	\$200
2060	\$148,850
2061	\$57,250
2062	\$66,500
2063	\$53,150
2064	\$104,450
2065	\$341,250
2066	\$339,900
2067	\$291,250
2068	\$156,050
2069	\$130,050
2070	\$139,950
2071	\$128,950
2072	\$89,750
2073	\$166,100

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2074	\$214,550
2075	\$204,200
2076	\$227,850
2077	\$462,150
2078	\$100
2079	\$78,850
2080	\$16,700
2081	\$51,650
2082	\$54,850
2083	\$15,000
2084	\$29,800
2085	\$104,250
2086	\$134,450
2087	\$116,850
2088	\$235,950
2089	\$112,850
2090	\$131,750
2092	\$60,950
2093	\$210,850
2094	\$57,800
2095	\$152,050
2096	\$142,250
2097	\$147,200
2098	\$50
2099	\$412,150
2100	\$207,700
2101	\$173,800
2102	\$76,850
2103	\$104,050
2104	\$28,550
2105	\$17,700
2106	\$84,200
2107	\$126,600
2108	\$11,650
2109	\$150
2110	\$73,750
2111	\$141,250
2112	\$410,300
2113	\$317,800
2114	\$283,100
2115	\$123,950
2116	\$72,500

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2117	\$222,550
2118	\$317,150
2119	\$118,200
2120	\$216,100
2121	\$404,050
2122	\$356,250
2124	\$300
2125	\$171,600
2126	\$203,850
2127	\$282,150
2128	\$23,750
2130	\$69,650
2131	\$217,250
2132	\$93,100
2133	\$96,300
2134	\$176,050
2135	\$240,950
2136	\$72,950
2137	\$259,600
2138	\$218,250
2140	\$229,700
2141	\$321,550
2142	\$264,650
2143	\$77,750
2144	\$323,800
2145	\$938,750
2146	\$205,400
2147	\$364,100
2148	\$681,450
2150	\$445,550
2151	\$219,050
2152	\$112,400
2153	\$668,950
2154	\$433,200
2155	\$842,450
2156	\$117,050
2157	\$32,200
2158	\$77,450
2159	\$39,800
2160	\$336,200
2161	\$265,050
2162	\$152,400

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2163	\$76,300
2164	\$176,700
2165	\$361,000
2166	\$426,800
2167	\$108,300
2168	\$370,450
2169	\$50
2170	\$996,150
2171	\$353,400
2172	\$28,250
2173	\$138,900
2174	\$137,700
2175	\$12,700
2176	\$414,550
2177	\$142,150
2178	\$28,150
2179	\$171,500
2180	\$50
2183	\$50
2190	\$195,900
2191	\$52,700
2192	\$110,200
2193	\$166,400
2194	\$223,450
2195	\$227,850
2196	\$270,700
2197	\$69,400
2198	\$72,150
2199	\$151,150
2200	\$394,900
2203	\$123,400
2204	\$235,100
2205	\$269,500
2206	\$156,250
2207	\$244,300
2208	\$110,500
2209	\$158,150
2210	\$303,500
2211	\$172,500
2212	\$163,800
2213	\$235,250
2214	\$41,100

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2216	\$282,150
2217	\$293,400
2218	\$161,550
2219	\$121,750
2220	\$344,100
2221	\$154,400
2222	\$117,350
2223	\$203,750
2224	\$137,400
2225	\$53,350
2226	\$130,250
2227	\$152,400
2228	\$212,450
2229	\$297,950
2230	\$309,050
2231	\$23,650
2232	\$358,700
2233	\$314,700
2234	\$313,900
2235	\$100
2237	\$50
2238	\$50
2239	\$100
2244	\$100
2250	\$749,450
2251	\$363,800
2252	\$150
2253	\$50
2255	\$50
2256	\$181,250
2257	\$338,200
2258	\$54,850
2259	\$715,350
2260	\$288,500
2261	\$594,550
2262	\$231,300
2263	\$251,000
2264	\$167,000
2265	\$74,750
2267	\$33,150
2269	\$50
2270	\$100

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2271	\$100
2277	\$50
2278	\$26,450
2280	\$298,850
2281	\$166,100
2282	\$180,000
2283	\$260,500
2284	\$136,100
2285	\$341,900
2286	\$50,050
2287	\$382,700
2289	\$186,150
2290	\$351,250
2291	\$132,000
2292	\$24,750
2293	\$36,000
2294	\$19,450
2295	\$79,700
2296	\$20,050
2297	\$16,250
2298	\$88,450
2299	\$113,750
2300	\$121,350
2302	\$16,100
2303	\$87,000
2304	\$135,850
2305	\$126,500
2306	\$29,850
2307	\$41,550
2308	\$5,750
2311	\$6,450
2312	\$15,550
2313	\$50
2314	\$50
2315	\$172,350
2316	\$79,050
2317	\$75,750
2318	\$134,200
2319	\$74,000
2320	\$392,700
2321	\$197,550
2322	\$240,000

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2323	\$262,450
2324	\$251,250
2325	\$266,800
2326	\$70,800
2327	\$72,550
2328	\$22,850
2329	\$16,900
2330	\$185,000
2331	\$50
2332	\$50
2333	\$132,350
2334	\$32,500
2335	\$79,250
2336	\$24,650
2337	\$73,950
2338	\$11,550
2339	\$4,800
2340	\$550,850
2341	\$14,700
2342	\$4,400
2343	\$36,050
2344	\$5,850
2345	\$6,300
2346	\$30,300
2347	\$11,150
2350	\$224,000
2351	\$100
2352	\$29,000
2353	\$10,650
2354	\$22,000
2355	\$5,250
2356	\$950
2357	\$27,650
2358	\$31,000
2359	\$6,000
2360	\$159,650
2361	\$7,650
2362	\$50
2363	\$200
2365	\$26,550
2369	\$7,450
2370	\$68,700

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2371	\$7,700
2372	\$30,300
2379	\$1,650
2380	\$94,250
2381	\$8,500
2382	\$11,150
2386	\$1,450
2387	\$850
2388	\$18,100
2390	\$72,200
2395	\$5,450
2396	\$6,500
2397	\$2,050
2398	\$800
2399	\$3,900
2400	\$68,450
2401	\$1,950
2402	\$14,450
2403	\$6,250
2404	\$15,550
2405	\$2,000
2406	\$3,400
2408	\$1,300
2409	\$2,600
2410	\$750
2411	\$650
2415	\$3,100
2420	\$33,900
2421	\$18,450
2422	\$43,200
2423	\$30,800
2424	\$3,050
2425	\$15,950
2426	\$7,300
2427	\$45,750
2428	\$287,550
2429	\$95,600
2430	\$380,600
2431	\$62,800
2432	\$50
2439	\$47,200
2440	\$210,300

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2441	\$43,150
2442	\$50
2443	\$97,650
2444	\$560,900
2445	\$85,850
2446	\$145,100
2447	\$81,200
2448	\$104,250
2449	\$21,350
2450	\$446,100
2452	\$149,150
2453	\$20,550
2454	\$66,650
2455	\$34,350
2456	\$170,550
2457	\$50
2460	\$281,800
2462	\$22,300
2463	\$83,750
2464	\$72,400
2465	\$3,200
2466	\$16,650
2469	\$30,000
2470	\$125,450
2471	\$20,750
2472	\$17,300
2473	\$30,850
2474	\$44,300
2475	\$2,000
2476	\$2,700
2477	\$103,500
2478	\$283,100
2479	\$34,850
2480	\$325,100
2481	\$98,500
2482	\$48,300
2483	\$81,750
2484	\$130,450
2485	\$116,200
2486	\$242,350
2487	\$120,550
2488	\$23,400

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2489	\$64,250
2490	\$4,800
2499	\$50
2500	\$414,250
2502	\$98,750
2505	\$44,750
2506	\$64,450
2507	\$100
2508	\$87,400
2515	\$109,100
2516	\$64,900
2517	\$136,850
2518	\$191,550
2519	\$162,250
2520	\$100
2522	\$50
2525	\$117,600
2526	\$155,450
2527	\$283,350
2528	\$244,150
2529	\$328,950
2530	\$331,700
2533	\$187,050
2534	\$61,350
2535	\$78,750
2536	\$206,500
2537	\$119,400
2538	\$24,200
2539	\$204,950
2540	\$476,000
2541	\$263,200
2545	\$10,450
2546	\$104,800
2548	\$92,800
2549	\$41,500
2550	\$156,500
2551	\$35,750
2555	\$950
2556	\$18,700
2557	\$190,350
2558	\$105,850
2559	\$24,600

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2560	\$789,450
2563	\$2,100
2564	\$133,350
2565	\$352,800
2566	\$281,150
2567	\$374,850
2568	\$10,450
2569	\$13,900
2570	\$572,500
2571	\$127,850
2572	\$50,550
2573	\$56,350
2574	\$51,550
2575	\$169,250
2576	\$122,300
2577	\$144,850
2578	\$24,800
2579	\$34,000
2580	\$254,800
2581	\$14,150
2582	\$81,550
2583	\$35,350
2584	\$3,950
2585	\$1,600
2586	\$19,700
2587	\$24,900
2588	\$2,800
2589	\$50
2590	\$73,600
2594	\$100,500
2608	\$50
2611	\$400
2618	\$3,650
2619	\$52,100
2620	\$248,500
2621	\$33,450
2622	\$27,200
2623	\$3,350
2624	\$750
2625	\$2,300
2626	\$3,100
2627	\$45,500

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2628	\$18,950
2629	\$4,450
2630	\$75,700
2631	\$3,950
2632	\$12,100
2633	\$2,000
2640	\$335,150
2641	\$138,750
2642	\$36,750
2643	\$26,550
2644	\$16,050
2645	\$3,800
2646	\$44,800
2647	\$19,250
2648	\$10,100
2649	\$250
2650	\$552,600
2651	\$24,000
2652	\$34,700
2653	\$17,650
2654	\$50
2655	\$9,950
2656	\$8,800
2658	\$11,250
2659	\$5,750
2660	\$12,300
2661	\$1,550
2663	\$34,600
2665	\$16,100
2666	\$44,100
2668	\$3,100
2669	\$12,550
2671	\$36,100
2672	\$10,650
2675	\$8,350
2678	\$400
2680	\$230,650
2681	\$16,300
2700	\$40,950
2701	\$22,400
2702	\$7,000
2703	\$6,800

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2705	\$93,350
2706	\$10,250
2707	\$12,200
2710	\$64,750
2711	\$25,850
2712	\$7,700
2713	\$17,000
2714	\$22,650
2715	\$6,050
2716	\$8,600
2717	\$4,000
2720	\$81,000
2721	\$1,600
2722	\$26,250
2723	\$50
2725	\$2,600
2726	\$2,050
2727	\$2,400
2729	\$16,400
2730	\$13,050
2731	\$40,300
2732	\$7,400
2733	\$2,500
2734	\$1,650
2735	\$750
2736	\$550
2737	\$2,550
2738	\$7,400
2739	\$4,000
2745	\$310,850
2747	\$539,750
2748	\$14,550
2749	\$164,300
2750	\$468,400
2751	\$150
2752	\$51,350
2753	\$142,750
2754	\$62,800
2755	\$50
2756	\$301,400
2757	\$8,550
2758	\$71,800

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2759	\$246,750
2760	\$353,100
2761	\$367,650
2762	\$279,300
2763	\$356,250
2765	\$537,800
2766	\$169,950
2767	\$250,200
2768	\$312,100
2769	\$186,950
2770	\$540,950
2773	\$56,650
2774	\$119,350
2775	\$11,950
2776	\$38,000
2777	\$164,150
2778	\$23,000
2779	\$44,100
2780	\$96,950
2782	\$46,900
2783	\$23,450
2784	\$10,900
2785	\$36,250
2786	\$9,500
2787	\$33,800
2790	\$135,700
2791	\$2,700
2792	\$2,500
2793	\$7,300
2794	\$90,600
2795	\$407,150
2797	\$3,350
2798	\$18,450
2799	\$36,100
2800	\$437,900
2803	\$2,500
2804	\$23,050
2805	\$3,700
2806	\$6,700
2807	\$3,450
2808	\$1,900
2809	\$1,250

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2810	\$24,850
2817	\$2,150
2818	\$7,550
2820	\$58,200
2821	\$41,750
2822	\$4,800
2823	\$11,950
2824	\$18,350
2825	\$22,800
2826	\$1,550
2827	\$26,900
2828	\$5,700
2829	\$22,850
2830	\$443,800
2831	\$14,250
2832	\$17,150
2833	\$2,650
2834	\$20,800
2835	\$26,200
2836	\$2,050
2838	\$2,100
2839	\$4,750
2840	\$13,250
2842	\$4,950
2843	\$9,300
2844	\$10,100
2845	\$19,050
2846	\$2,450
2847	\$20,450
2848	\$12,150
2849	\$12,750
2850	\$147,150
2852	\$28,800
2853	\$100
2857	\$50
2860	\$50
2864	\$7,600
2865	\$8,250
2866	\$25,450
2867	\$4,800
2868	\$4,400
2869	\$12,100

<b>Stay NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2870	\$105,550
2871	\$78,600
2873	\$4,100
2874	\$3,400
2875	\$7,600
2876	\$3,050
2877	\$26,050
2878	\$1,000
2879	\$2,950
2880	\$97,800
2885	\$50
2898	\$1,750
2899	\$150
2913	\$50
3644	\$11,550
3691	\$400
3707	\$250
4375	\$50
4377	\$50
4380	\$350
4383	\$550
4385	\$150
Unknown	\$250

**First Lap Voucher**

- 8) What is the total value of First Lap vouchers claimed across NSW?  
 (a) Provide a breakdown via Local Government Area?  
 (b) Provide a breakdown via postcode?
- 9) What is the total value of First Lap vouchers that remain unspent across NSW?  
 (a) Provide a breakdown via Local Government Area?  
 (b) Provide a breakdown via postcode?

**ANSWER:**

- 8) \$17,467,000  
 8)(a) First Lap vouchers redeemed by Local Government Area

<b>First Lap Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Albury	\$124,600

<b>First Lap Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Armidale Regional	\$62,400
Ballina	\$79,000
Bathurst Regional	\$84,600
Bayside	\$306,500
Bega Valley	\$74,200
Bellingen	\$21,400
Berrigan	\$7,600
Blacktown	\$905,400
Bland	\$7,000
Blayney	\$17,100
Blue Mountains	\$147,400
Bogan	\$800
Bourke	\$100
Brewarrina	\$100
Broken Hill	\$17,800
Burwood	\$59,600
Byron	\$50,600
Cabonne	\$25,400
Camden	\$392,100
Campbelltown	\$304,600
Canada Bay	\$181,700
Canterbury-Bankstown	\$587,500
Carrathool	\$2,600
Central Coast	\$1,002,900
Central Darling	\$600
Cessnock	\$84,800
Clarence Valley	\$100,400
Cobar	\$3,700
Coffs Harbour	\$212,800
Coolamon	\$9,000
Coonamble	\$700
Cootamundra-Gundagai Regional	\$15,900
Cowra	\$6,900
Cumberland	\$380,200
Dubbo Regional	\$102,600
Dungog	\$9,300
Edward River	\$12,400
Eurobodalla	\$37,500
Fairfield	\$252,900
Federation	\$13,300
Forbes	\$1,500
Georges River	\$318,600

<b>First Lap Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Gilgandra	\$6,000
Glen Innes Severn	\$7,700
Goulburn Mulwaree	\$55,900
Greater Hume Shire	\$21,900
Griffith	\$66,700
Gunnedah	\$26,100
Gwydir	\$2,900
Hawkesbury	\$190,400
Hay	\$200
Hilltops	\$16,600
Hornsby	\$411,200
Hunters Hill	\$41,800
Inner West	\$383,000
Inverell	\$13,100
Junee	\$18,200
Kempsey	\$42,000
Kiama	\$61,600
Ku-Ring-Gai	\$313,300
Kyogle	\$11,200
Lachlan	\$10,700
Lake Macquarie	\$658,000
Lane Cove	\$107,100
Leeton	\$12,000
Lismore	\$90,800
Lithgow	\$31,200
Liverpool	\$445,700
Liverpool Plains	\$6,100
Lockhart	\$4,800
Maitland	\$202,000
Mid-Coast	\$121,200
Mid-Western Regional	\$41,000
Moree Plains	\$2,800
Mosman	\$47,700
Murray River	\$3,400
Murrumbidgee	\$4,900
Muswellbrook	\$12,700
Nambucca	\$32,700
Narrabri	\$21,600
Narrandera	\$2,600
Narromine	\$4,000
Newcastle	\$392,500
North Sydney	\$122,600

<b>First Lap Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Northern Beaches	\$697,300
Oberon	\$5,800
Orange	\$134,100
Parkes	\$11,600
Parramatta	\$596,700
Penrith	\$562,500
Port Macquarie-Hastings	\$172,800
Port Stephens	\$143,000
Queanbeyan-Palerang Regional	\$114,500
Randwick	\$321,600
Richmond Valley	\$27,200
Ryde	\$339,700
Shellharbour	\$218,000
Shoalhaven	\$243,600
Singleton	\$41,000
Snowy Monaro Regional	\$24,900
Snowy Valleys	\$14,600
Strathfield	\$64,800
Sutherland Shire	\$743,300
Sydney	\$189,700
Tamworth Regional	\$96,500
Temora	\$12,300
Tenterfield	\$5,900
The Hills Shire	\$570,800
Tweed	\$223,700
Unincorporated	\$100
Unincorporated Lord Howe	\$500
Unincorporated NSW	\$400
Unknown	\$331,600
Upper Hunter Shire	\$10,400
Upper Lachlan Shire	\$10,100
Uralla	\$11,700
Wagga Wagga	\$189,900
Walcha	\$4,900
Walgett	\$1,900
Warren	\$5,100
Warrumbungle Shire	\$2,500
Waverley	\$121,900
Weddin	\$200
Willoughby	\$184,400
Wingecarribee	\$93,400
Wollondilly	\$139,100

<b>First Lap Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Wollongong	\$612,100
Woollahra	\$65,300
Yass Valley	\$11,600

8)(b) First Lap vouchers redeemed by postcode

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2000	\$11,800
2007	\$7,600
2008	\$3,500
2009	\$16,900
2010	\$15,200
2011	\$5,700
2015	\$18,000
2016	\$12,600
2017	\$25,000
2018	\$31,200
2019	\$38,100
2020	\$30,400
2021	\$20,700
2022	\$26,300
2023	\$14,700
2024	\$24,100
2025	\$10,700
2026	\$53,700
2027	\$6,700
2028	\$5,600
2029	\$15,100
2030	\$20,600
2031	\$81,600
2032	\$26,900
2033	\$19,800
2034	\$47,800
2035	\$92,300
2036	\$83,900
2037	\$20,500
2038	\$22,700
2039	\$26,900
2040	\$68,300
2041	\$35,400
2042	\$27,300

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2043	\$15,600
2044	\$21,400
2045	\$12,000
2046	\$64,600
2047	\$25,200
2048	\$11,100
2049	\$22,200
2050	\$9,100
2060	\$22,300
2061	\$4,700
2062	\$17,900
2063	\$16,400
2064	\$25,900
2065	\$69,200
2066	\$95,600
2067	\$55,900
2068	\$51,300
2069	\$32,700
2070	\$37,100
2071	\$26,300
2072	\$18,100
2073	\$40,000
2074	\$61,900
2075	\$61,200
2076	\$69,000
2077	\$129,900
2079	\$26,400
2080	\$5,900
2081	\$20,100
2082	\$19,200
2083	\$3,400
2084	\$9,300
2085	\$32,100
2086	\$49,600
2087	\$39,700
2088	\$47,700
2089	\$18,700
2090	\$27,200
2092	\$25,500
2093	\$72,200
2094	\$17,500
2095	\$26,400

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2096	\$37,900
2097	\$44,700
2099	\$111,600
2100	\$74,500
2101	\$46,700
2102	\$27,100
2103	\$22,000
2104	\$4,900
2105	\$4,500
2106	\$17,300
2107	\$31,400
2108	\$2,400
2110	\$21,800
2111	\$42,600
2112	\$109,300
2113	\$65,600
2114	\$72,400
2115	\$32,800
2116	\$19,700
2117	\$62,400
2118	\$92,000
2119	\$31,300
2120	\$61,000
2121	\$79,400
2122	\$75,800
2125	\$47,400
2126	\$49,500
2127	\$38,800
2128	\$5,200
2130	\$15,700
2131	\$36,700
2132	\$21,300
2133	\$22,500
2134	\$17,600
2135	\$25,300
2136	\$14,600
2137	\$52,900
2138	\$37,800
2140	\$29,700
2141	\$41,700
2142	\$36,300
2143	\$13,200

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2144	\$38,400
2145	\$192,300
2146	\$43,700
2147	\$80,800
2148	\$114,800
2150	\$56,300
2151	\$61,100
2152	\$29,800
2153	\$186,700
2154	\$96,200
2155	\$239,700
2156	\$25,500
2157	\$7,600
2158	\$17,700
2159	\$8,200
2160	\$60,200
2161	\$51,700
2162	\$27,600
2163	\$13,300
2164	\$32,600
2165	\$45,800
2166	\$54,800
2167	\$18,500
2168	\$51,100
2170	\$186,900
2171	\$93,100
2172	\$6,400
2173	\$41,800
2174	\$35,100
2175	\$3,400
2176	\$66,300
2177	\$24,600
2178	\$5,100
2179	\$54,300
2190	\$39,700
2191	\$10,600
2192	\$16,700
2193	\$31,400
2194	\$29,700
2195	\$25,000
2196	\$49,100
2197	\$22,100

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2198	\$19,700
2199	\$30,900
2200	\$74,200
2203	\$27,500
2204	\$50,300
2205	\$33,600
2206	\$41,100
2207	\$54,400
2208	\$28,900
2209	\$32,000
2210	\$57,400
2211	\$37,800
2212	\$38,500
2213	\$56,800
2214	\$10,800
2216	\$43,300
2217	\$52,700
2218	\$27,300
2219	\$30,000
2220	\$55,100
2221	\$33,300
2222	\$22,800
2223	\$56,500
2224	\$37,700
2225	\$21,700
2226	\$48,300
2227	\$57,700
2228	\$68,600
2229	\$101,300
2230	\$77,800
2231	\$9,900
2232	\$113,400
2233	\$113,300
2234	\$92,100
2250	\$192,600
2251	\$111,100
2256	\$30,700
2257	\$80,600
2258	\$14,500
2259	\$204,300
2260	\$90,200
2261	\$157,000

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2262	\$72,500
2263	\$59,400
2264	\$45,200
2265	\$28,300
2267	\$7,300
2278	\$6,200
2280	\$89,600
2281	\$43,300
2282	\$55,400
2283	\$58,600
2284	\$34,100
2285	\$106,300
2286	\$13,100
2287	\$99,500
2289	\$76,400
2290	\$122,800
2291	\$41,600
2292	\$5,500
2293	\$7,400
2294	\$3,600
2295	\$21,200
2296	\$5,600
2297	\$4,800
2298	\$16,600
2299	\$23,400
2300	\$17,100
2302	\$900
2303	\$22,600
2304	\$36,200
2305	\$39,100
2306	\$5,500
2307	\$8,000
2311	\$1,600
2312	\$1,700
2315	\$29,300
2316	\$13,100
2317	\$10,300
2318	\$34,600
2319	\$7,800
2320	\$86,700
2321	\$48,300
2322	\$55,200

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2323	\$44,300
2324	\$32,900
2325	\$27,400
2326	\$12,200
2327	\$9,500
2328	\$1,700
2329	\$2,300
2330	\$37,200
2333	\$11,100
2334	\$6,200
2335	\$17,300
2336	\$2,000
2337	\$5,500
2338	\$500
2339	\$600
2340	\$85,300
2341	\$600
2342	\$1,000
2343	\$4,300
2344	\$1,500
2345	\$900
2346	\$1,800
2347	\$1,000
2350	\$59,400
2352	\$4,200
2353	\$1,700
2354	\$6,600
2355	\$700
2357	\$200
2358	\$6,600
2359	\$100
2360	\$11,900
2365	\$6,500
2369	\$400
2370	\$7,000
2371	\$400
2372	\$5,700
2379	\$200
2380	\$22,400
2381	\$2,300
2382	\$2,500
2386	\$300

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2387	\$300
2388	\$4,300
2390	\$14,700
2395	\$100
2397	\$300
2398	\$200
2399	\$500
2400	\$2,200
2401	\$500
2402	\$1,500
2403	\$900
2404	\$400
2411	\$100
2415	\$200
2420	\$1,200
2421	\$2,600
2422	\$8,000
2423	\$1,800
2424	\$300
2425	\$2,100
2426	\$1,300
2427	\$3,500
2428	\$31,000
2429	\$10,700
2430	\$55,900
2431	\$7,200
2439	\$2,900
2440	\$32,200
2441	\$7,100
2443	\$7,100
2444	\$117,400
2445	\$14,900
2446	\$27,900
2447	\$14,600
2448	\$13,700
2449	\$3,700
2450	\$123,900
2452	\$40,700
2453	\$3,600
2454	\$13,300
2455	\$5,600
2456	\$51,500

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2460	\$67,000
2462	\$4,400
2463	\$11,300
2464	\$11,100
2465	\$300
2466	\$600
2469	\$1,600
2470	\$14,900
2471	\$3,400
2472	\$3,800
2473	\$5,000
2474	\$9,200
2475	\$400
2476	\$600
2477	\$23,800
2478	\$53,400
2479	\$10,800
2480	\$94,000
2481	\$12,600
2482	\$9,000
2483	\$23,200
2484	\$42,000
2485	\$27,500
2486	\$71,500
2487	\$39,300
2488	\$9,500
2489	\$26,500
2490	\$2,100
2500	\$84,700
2502	\$25,400
2505	\$12,300
2506	\$17,200
2508	\$41,700
2515	\$45,800
2516	\$29,800
2517	\$45,700
2518	\$48,400
2519	\$49,100
2525	\$46,200
2526	\$55,400
2527	\$97,300
2528	\$46,100

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2529	\$80,400
2530	\$104,600
2533	\$47,200
2534	\$14,400
2535	\$19,800
2536	\$21,000
2537	\$10,000
2538	\$5,500
2539	\$49,400
2540	\$95,600
2541	\$70,300
2545	\$600
2546	\$8,700
2548	\$16,900
2549	\$13,300
2550	\$33,900
2551	\$7,700
2556	\$2,500
2557	\$73,500
2558	\$20,000
2559	\$4,300
2560	\$135,000
2563	\$400
2564	\$14,100
2565	\$80,800
2566	\$43,000
2567	\$114,800
2568	\$2,900
2569	\$3,200
2570	\$220,100
2571	\$37,500
2572	\$9,400
2573	\$15,000
2574	\$12,100
2575	\$42,400
2576	\$18,700
2577	\$27,100
2578	\$3,500
2579	\$7,900
2580	\$54,100
2581	\$2,900
2582	\$10,300

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2583	\$5,200
2584	\$900
2585	\$200
2586	\$4,200
2587	\$1,600
2588	\$400
2590	\$11,500
2594	\$10,300
2603	\$100
2618	\$100
2619	\$22,100
2620	\$76,500
2621	\$9,900
2622	\$4,900
2623	\$1,000
2624	\$100
2625	\$300
2626	\$200
2627	\$7,500
2628	\$2,200
2629	\$100
2630	\$10,100
2631	\$600
2632	\$3,300
2633	\$200
2640	\$95,400
2641	\$29,700
2642	\$13,100
2643	\$3,200
2644	\$4,700
2645	\$200
2646	\$7,800
2647	\$1,900
2650	\$174,100
2651	\$9,900
2652	\$9,600
2653	\$3,000
2655	\$3,100
2656	\$1,400
2658	\$1,800
2659	\$1,100
2660	\$1,800

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2661	\$2,100
2663	\$14,400
2665	\$1,400
2666	\$12,600
2668	\$200
2669	\$1,500
2671	\$6,000
2672	\$2,900
2675	\$800
2680	\$62,100
2681	\$4,600
2700	\$1,400
2701	\$6,100
2702	\$1,700
2703	\$500
2705	\$11,500
2706	\$1,700
2707	\$2,200
2710	\$12,200
2711	\$300
2712	\$1,500
2713	\$3,500
2714	\$2,000
2716	\$1,000
2720	\$8,400
2722	\$3,400
2725	\$400
2727	\$300
2729	\$1,600
2730	\$600
2731	\$2,200
2745	\$106,400
2747	\$171,400
2748	\$2,500
2749	\$57,200
2750	\$109,500
2752	\$16,900
2753	\$41,900
2754	\$22,100
2756	\$114,800
2757	\$2,200
2758	\$22,000

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2759	\$52,900
2760	\$70,500
2761	\$75,100
2762	\$89,200
2763	\$89,200
2765	\$187,800
2766	\$32,500
2767	\$37,600
2768	\$66,700
2769	\$67,900
2770	\$70,000
2773	\$15,800
2774	\$34,400
2775	\$600
2776	\$12,200
2777	\$39,900
2778	\$5,100
2779	\$8,800
2780	\$12,000
2782	\$8,200
2783	\$4,600
2784	\$700
2785	\$4,700
2786	\$900
2787	\$3,800
2790	\$24,700
2791	\$500
2792	\$200
2793	\$600
2794	\$5,300
2795	\$86,700
2797	\$800
2798	\$5,300
2799	\$11,000
2800	\$146,500
2804	\$4,200
2805	\$400
2806	\$600
2810	\$200
2818	\$2,300
2820	\$6,900
2821	\$3,600

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2822	\$800
2823	\$600
2824	\$3,900
2825	\$500
2826	\$400
2827	\$5,800
2828	\$400
2829	\$500
2830	\$89,700
2831	\$3,200
2832	\$300
2833	\$200
2834	\$800
2835	\$3,300
2836	\$300
2839	\$100
2840	\$100
2842	\$300
2843	\$100
2844	\$2,000
2845	\$2,700
2846	\$100
2847	\$3,400
2848	\$300
2849	\$800
2850	\$37,100
2852	\$2,700
2864	\$900
2865	\$500
2866	\$4,900
2867	\$1,200
2868	\$1,200
2869	\$800
2870	\$10,400
2871	\$1,500
2873	\$1,400
2874	\$200
2875	\$500
2877	\$6,500
2879	\$300
2880	\$18,200
2898	\$500

<b>First Lap Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
3644	\$2,000
3691	\$100
Unknown	\$313,000

9) \$8,561,400

9)(a) First Lap vouchers unredeemed by Local Government Area

<b>First Lap Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Albury	\$50,200
Armidale Regional	\$18,000
Ballina	\$44,200
Balranald	\$1,200
Bathurst Regional	\$54,300
Bayside	\$165,400
Bega Valley	\$18,200
Bellingen	\$9,700
Berrigan	\$6,400
Blacktown	\$653,700
Bland	\$3,200
Blayney	\$5,300
Blue Mountains	\$102,200
Bogan	\$2,000
Bourke	\$1,300
Brewarrina	\$400
Broken Hill	\$14,700
Burwood	\$38,200
Byron	\$26,500
Cabonne	\$11,000
Camden	\$195,500
Campbelltown	\$297,700
Canada Bay	\$83,800
Canterbury-Bankstown	\$486,500
Carrathool	\$3,300
Central Coast	\$286,200
Central Darling	\$800
Cessnock	\$91,000
Clarence Valley	\$40,400
Cobar	\$3,500
Coffs Harbour	\$65,000
Coolamon	\$3,700
Coonamble	\$3,900

<b>First Lap Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Cootamundra-Gundagai Regional	\$6,100
Cowra	\$11,100
Cumberland	\$363,300
Dubbo Regional	\$69,300
Dungog	\$13,500
Edward River	\$6,100
Eurobodalla	\$33,400
Fairfield	\$248,600
Federation	\$8,600
Forbes	\$12,100
Georges River	\$158,100
Gilgandra	\$1,600
Glen Innes Severn	\$6,000
Goulburn Mulwaree	\$32,000
Greater Hume Shire	\$7,700
Griffith	\$22,800
Gunnedah	\$14,200
Gwydir	\$3,200
Hawkesbury	\$54,100
Hay	\$2,600
Hilltops	\$16,000
Hornsby	\$147,200
Hunters Hill	\$11,400
Inner West	\$125,200
Inverell	\$15,500
Junee	\$2,900
Kempsey	\$27,900
Kiama	\$16,300
Ku-Ring-Gai	\$131,900
Kyogle	\$3,600
Lachlan	\$4,100
Lake Macquarie	\$214,400
Lane Cove	\$38,300
Leeton	\$10,000
Lismore	\$36,000
Lithgow	\$15,400
Liverpool	\$345,200
Liverpool Plains	\$5,800
Lockhart	\$2,700
Maitland	\$128,200
Mid-Coast	\$71,300
Mid-Western Regional	\$22,700

<b>First Lap Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Moree Plains	\$8,900
Mosman	\$18,500
Murray River	\$4,400
Murrumbidgee	\$2,700
Muswellbrook	\$22,900
Nambucca	\$15,000
Narrabri	\$9,200
Narrandera	\$3,100
Narromine	\$9,300
Newcastle	\$161,500
North Sydney	\$45,400
Northern Beaches	\$200,200
Oberon	\$5,700
Orange	\$48,200
Parkes	\$11,200
Parramatta	\$357,000
Penrith	\$267,500
Port Macquarie-Hastings	\$75,400
Port Stephens	\$65,200
Queanbeyan-Palerang Regional	\$61,700
Randwick	\$94,100
Richmond Valley	\$17,600
Ryde	\$134,200
Shellharbour	\$71,500
Shoalhaven	\$89,600
Singleton	\$27,900
Snowy Monaro Regional	\$15,500
Snowy Valleys	\$10,700
Strathfield	\$54,400
Sutherland Shire	\$200,400
Sydney	\$108,300
Tamworth Regional	\$68,900
Temora	\$3,800
Tenterfield	\$1,300
The Hills Shire	\$264,500
Tweed	\$70,000
Unincorporated	\$200
Unincorporated NSW	\$300
Unknown	\$125,300
Upper Hunter Shire	\$15,000
Upper Lachlan Shire	\$5,900
Uralla	\$3,800

<b>First Lap Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Wagga Wagga	\$75,700
Walcha	\$1,600
Walgett	\$2,500
Warren	\$2,400
Warrumbungle Shire	\$3,800
Waverley	\$49,700
Weddin	\$3,500
Wentworth	\$3,900
Willoughby	\$73,500
Wingecarribee	\$37,100
Wodonga	\$100
Wollondilly	\$58,000
Wollongong	\$169,200
Woollahra	\$40,200
Yass Valley	\$10,200

9)(b) First Lap vouchers unredeemed by postcode

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2000	\$12,700
2007	\$3,900
2008	\$3,200
2009	\$10,300
2010	\$8,700
2011	\$4,600
2015	\$7,100
2016	\$8,400
2017	\$16,900
2018	\$19,600
2019	\$14,100
2020	\$18,800
2021	\$10,400
2022	\$9,800
2023	\$11,300
2024	\$8,600
2025	\$5,600
2026	\$21,600
2027	\$2,900
2028	\$2,700
2029	\$8,100
2030	\$14,100

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2031	\$26,300
2032	\$10,700
2033	\$6,900
2034	\$12,400
2035	\$24,800
2036	\$26,900
2037	\$8,600
2038	\$6,700
2039	\$7,000
2040	\$22,500
2041	\$9,700
2042	\$7,800
2043	\$5,500
2044	\$5,800
2045	\$3,900
2046	\$23,000
2047	\$9,600
2048	\$6,200
2049	\$7,500
2050	\$2,900
2060	\$9,900
2061	\$1,300
2062	\$5,300
2063	\$4,900
2064	\$11,300
2065	\$26,000
2066	\$34,000
2067	\$28,800
2068	\$16,900
2069	\$13,000
2070	\$16,700
2071	\$12,700
2072	\$8,900
2073	\$20,200
2074	\$24,000
2075	\$23,600
2076	\$26,500
2077	\$50,900
2079	\$7,600
2080	\$1,300
2081	\$5,700
2082	\$3,200

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2083	\$1,300
2084	\$1,800
2085	\$8,800
2086	\$13,800
2087	\$10,400
2088	\$18,500
2089	\$8,600
2090	\$8,200
2092	\$6,600
2093	\$21,300
2094	\$3,900
2095	\$9,200
2096	\$9,200
2097	\$11,300
2099	\$38,400
2100	\$15,700
2101	\$14,900
2102	\$6,000
2103	\$8,700
2104	\$1,200
2105	\$900
2106	\$7,000
2107	\$10,600
2108	\$500
2110	\$7,100
2111	\$12,200
2112	\$39,900
2113	\$30,900
2114	\$24,700
2115	\$17,200
2116	\$10,100
2117	\$28,700
2118	\$48,500
2119	\$12,500
2120	\$19,000
2121	\$45,600
2122	\$34,800
2125	\$15,500
2126	\$16,900
2127	\$33,500
2128	\$3,800
2130	\$5,500

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2131	\$17,200
2132	\$11,700
2133	\$11,900
2134	\$14,500
2135	\$17,700
2136	\$9,300
2137	\$26,600
2138	\$23,800
2140	\$28,600
2141	\$35,900
2142	\$44,900
2143	\$13,000
2144	\$69,100
2145	\$131,200
2146	\$26,000
2147	\$42,900
2148	\$107,700
2150	\$49,900
2151	\$23,200
2152	\$12,000
2153	\$90,600
2154	\$44,900
2155	\$116,100
2156	\$8,900
2157	\$4,300
2158	\$6,700
2159	\$4,500
2160	\$63,600
2161	\$60,700
2162	\$28,500
2163	\$15,000
2164	\$30,300
2165	\$52,800
2166	\$61,600
2167	\$20,900
2168	\$63,600
2170	\$164,700
2171	\$50,600
2172	\$3,300
2173	\$16,300
2174	\$26,200
2175	\$1,400

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2176	\$58,500
2177	\$17,900
2178	\$3,400
2179	\$43,100
2190	\$44,400
2191	\$8,500
2192	\$13,400
2193	\$18,400
2194	\$26,200
2195	\$53,500
2196	\$52,100
2197	\$13,200
2198	\$12,800
2199	\$30,800
2200	\$78,900
2203	\$7,500
2204	\$14,800
2205	\$18,200
2206	\$13,400
2207	\$30,200
2208	\$11,300
2209	\$19,000
2210	\$38,400
2211	\$17,000
2212	\$19,300
2213	\$26,200
2214	\$5,600
2216	\$30,100
2217	\$27,800
2218	\$15,400
2219	\$13,600
2220	\$30,800
2221	\$18,200
2222	\$9,400
2223	\$20,900
2224	\$10,900
2225	\$4,100
2226	\$13,100
2227	\$13,400
2228	\$18,300
2229	\$29,600
2230	\$17,600

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2231	\$2,100
2232	\$34,500
2233	\$29,100
2234	\$27,100
2250	\$52,900
2251	\$20,600
2256	\$12,000
2257	\$26,400
2258	\$4,100
2259	\$58,600
2260	\$17,400
2261	\$62,600
2262	\$15,600
2263	\$19,500
2264	\$13,200
2265	\$7,200
2267	\$2,800
2278	\$2,400
2280	\$20,300
2281	\$12,300
2282	\$11,900
2283	\$22,500
2284	\$16,300
2285	\$45,700
2286	\$6,600
2287	\$54,000
2289	\$20,000
2290	\$34,900
2291	\$10,000
2292	\$2,400
2293	\$2,300
2294	\$1,900
2295	\$8,300
2296	\$1,300
2297	\$1,500
2298	\$9,200
2299	\$13,900
2300	\$5,900
2302	\$600
2303	\$6,100
2304	\$17,100
2305	\$11,100

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2306	\$5,400
2307	\$4,700
2311	\$700
2312	\$1,200
2315	\$7,000
2316	\$2,900
2317	\$3,600
2318	\$15,700
2319	\$6,600
2320	\$51,100
2321	\$36,800
2322	\$35,900
2323	\$30,900
2324	\$23,800
2325	\$37,800
2326	\$12,100
2327	\$10,100
2328	\$1,900
2329	\$2,100
2330	\$25,300
2333	\$20,900
2334	\$6,300
2335	\$14,500
2336	\$2,900
2337	\$8,300
2338	\$1,800
2339	\$900
2340	\$61,100
2341	\$1,000
2342	\$500
2343	\$3,500
2344	\$200
2345	\$900
2346	\$2,000
2347	\$1,400
2350	\$16,900
2352	\$2,600
2353	\$800
2354	\$1,900
2355	\$500
2357	\$2,600
2358	\$2,200

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2359	\$700
2360	\$14,400
2361	\$100
2365	\$2,100
2369	\$300
2370	\$5,300
2371	\$500
2372	\$1,000
2379	\$100
2380	\$12,600
2381	\$900
2382	\$400
2388	\$1,600
2390	\$7,000
2395	\$100
2396	\$400
2397	\$600
2398	\$200
2399	\$400
2400	\$7,400
2401	\$500
2402	\$1,100
2403	\$500
2404	\$1,400
2405	\$100
2406	\$200
2409	\$200
2410	\$100
2415	\$200
2420	\$5,400
2421	\$2,800
2422	\$2,500
2423	\$2,700
2424	\$100
2425	\$1,600
2426	\$700
2427	\$2,100
2428	\$14,700
2429	\$8,900
2430	\$31,900
2431	\$5,100
2439	\$4,400

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2440	\$21,100
2441	\$3,000
2443	\$6,800
2444	\$40,800
2445	\$7,100
2446	\$16,400
2447	\$6,200
2448	\$6,900
2449	\$1,700
2450	\$37,700
2452	\$12,900
2453	\$2,800
2454	\$5,400
2455	\$2,300
2456	\$15,400
2460	\$24,400
2462	\$1,100
2463	\$7,000
2464	\$4,600
2465	\$500
2466	\$600
2469	\$1,200
2470	\$12,000
2471	\$1,600
2472	\$1,400
2473	\$2,200
2474	\$3,200
2475	\$200
2476	\$100
2477	\$11,400
2478	\$32,000
2479	\$4,000
2480	\$37,500
2481	\$9,000
2482	\$4,600
2483	\$8,900
2484	\$13,000
2485	\$8,700
2486	\$24,100
2487	\$12,000
2488	\$2,700
2489	\$8,100

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2490	\$600
2500	\$27,000
2502	\$12,700
2505	\$3,800
2506	\$6,600
2508	\$9,100
2515	\$7,500
2516	\$5,500
2517	\$10,300
2518	\$14,200
2519	\$14,300
2525	\$10,200
2526	\$14,400
2527	\$26,500
2528	\$22,200
2529	\$25,100
2530	\$31,300
2533	\$13,300
2534	\$3,000
2535	\$6,000
2536	\$15,400
2537	\$11,300
2538	\$2,300
2539	\$12,200
2540	\$36,600
2541	\$31,700
2545	\$700
2546	\$7,800
2548	\$1,900
2549	\$2,200
2550	\$10,400
2551	\$1,900
2555	\$100
2556	\$2,200
2557	\$42,000
2558	\$15,900
2559	\$6,200
2560	\$119,100
2563	\$200
2564	\$27,600
2565	\$65,600
2566	\$49,300

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2567	\$53,100
2568	\$900
2569	\$1,000
2570	\$95,600
2571	\$15,700
2572	\$5,200
2573	\$7,800
2574	\$5,000
2575	\$15,100
2576	\$6,700
2577	\$13,000
2578	\$1,300
2579	\$3,900
2580	\$30,600
2581	\$1,600
2582	\$8,200
2583	\$3,500
2584	\$700
2586	\$1,300
2587	\$2,300
2590	\$3,700
2594	\$12,100
2603	\$100
2618	\$200
2619	\$10,500
2620	\$41,300
2621	\$6,600
2622	\$4,500
2623	\$600
2624	\$100
2625	\$200
2626	\$700
2627	\$4,000
2628	\$1,600
2630	\$5,600
2631	\$200
2632	\$2,000
2633	\$300
2640	\$36,000
2641	\$14,100
2642	\$4,600
2643	\$2,600

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2644	\$1,200
2646	\$4,500
2647	\$1,700
2648	\$1,600
2650	\$69,600
2651	\$3,300
2652	\$4,300
2653	\$1,900
2655	\$1,500
2656	\$1,200
2658	\$700
2659	\$500
2660	\$800
2661	\$200
2663	\$2,100
2665	\$1,600
2666	\$3,500
2668	\$100
2669	\$700
2671	\$2,800
2672	\$900
2675	\$2,200
2680	\$21,000
2681	\$1,800
2700	\$2,300
2701	\$2,100
2702	\$900
2703	\$400
2705	\$9,400
2706	\$1,100
2707	\$500
2710	\$6,600
2711	\$2,800
2712	\$1,300
2713	\$2,100
2714	\$2,100
2715	\$800
2716	\$1,000
2717	\$900
2720	\$7,200
2722	\$2,200
2725	\$200

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2729	\$800
2730	\$700
2731	\$3,300
2732	\$200
2733	\$100
2737	\$400
2738	\$1,300
2739	\$100
2745	\$34,900
2747	\$83,000
2748	\$1,700
2749	\$20,200
2750	\$49,200
2752	\$4,600
2753	\$12,100
2754	\$5,300
2756	\$35,100
2757	\$500
2758	\$4,800
2759	\$26,900
2760	\$63,500
2761	\$47,900
2762	\$58,000
2763	\$55,500
2765	\$100,200
2766	\$25,200
2767	\$32,500
2768	\$41,400
2769	\$31,400
2770	\$99,700
2773	\$7,600
2774	\$19,200
2775	\$400
2776	\$6,600
2777	\$24,500
2778	\$3,200
2779	\$7,100
2780	\$14,500
2782	\$7,400
2783	\$4,500
2784	\$1,800
2785	\$4,800

<b>First Lap Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2786	\$1,100
2787	\$4,600
2790	\$10,900
2791	\$100
2792	\$300
2793	\$800
2794	\$10,000
2795	\$56,200
2797	\$200
2798	\$1,600
2799	\$3,000
2800	\$50,700
2803	\$200
2804	\$1,600
2805	\$100
2806	\$700
2807	\$100
2808	\$100
2809	\$200
2810	\$3,200
2817	\$100
2818	\$400
2820	\$6,600
2821	\$6,500
2822	\$400
2823	\$2,900
2824	\$2,100
2825	\$2,000
2827	\$1,500
2828	\$300
2829	\$3,100
2830	\$60,800
2831	\$1,100
2832	\$1,200
2833	\$300
2834	\$1,000
2835	\$3,500
2836	\$400
2838	\$200
2839	\$200
2840	\$1,300
2842	\$100

First Lap Vouchers Unredeemed by Postcode	
Postcode	Amount \$
2843	\$300
2844	\$300
2845	\$1,800
2847	\$2,100
2848	\$400
2849	\$400
2850	\$18,800
2852	\$3,100
2864	\$600
2865	\$600
2866	\$4,200
2867	\$300
2868	\$1,100
2869	\$600
2870	\$10,900
2871	\$11,900
2873	\$200
2874	\$200
2877	\$2,600
2878	\$100
2879	\$300
2880	\$15,000
3644	\$1,300
3690	\$100
3691	\$100
Unknown	\$121,200

#### Before and After School Care Vouchers

- 10) What is the total value of \$500 before and after school care vouchers claimed across NSW?
- Provide a breakdown via Local Government Area?
  - Provide a breakdown via postcode?
- 11) What is the total value of \$500 before and after school care vouchers that remain unspent across NSW?
- Provide a breakdown via Local Government Area?
  - Provide a breakdown via postcode?

#### ANSWER:

10) \$88,076,500

10)(a) Before and After School Care vouchers redeemed by Local Government Area

<b>Before and After School Care Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Albury	\$477,500
Armidale Regional	\$136,000
Ballina	\$380,000
Balranald	\$3,000
Bathurst Regional	\$392,000
Bayside	\$1,762,500
Bega Valley	\$40,500
Bellingen	\$87,500
Berrigan	\$26,500
Blacktown	\$5,158,500
Bland	\$6,000
Blayney	\$55,500
Blue Mountains	\$917,500
Bogan	\$500
Broken Hill	\$90,500
Burwood	\$317,500
Byron	\$165,500
Cabonne	\$75,500
Camden	\$1,890,500
Campbelltown	\$1,887,000
Canada Bay	\$1,049,500
Canterbury-Bankstown	\$3,150,000
Central Coast	\$3,767,500
Cessnock	\$582,500
Clarence Valley	\$359,000
Cobar	\$30,500
Coffs Harbour	\$885,000
Coolamon	\$32,000
Coonamble	\$16,000
Cootamundra-Gundagai Regional	\$28,000
Cowra	\$98,500
Cumberland	\$1,952,500
Dubbo Regional	\$303,000
Dungog	\$86,000
Edward River	\$68,500
Eurobodalla	\$164,000
Fairfield	\$1,101,500
Federation	\$49,500
Forbes	\$52,500
Georges River	\$1,548,500
Gilgandra	\$5,500
Glen Innes Severn	\$34,500

<b>Before and After School Care Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Goulburn Mulwaree	\$159,000
Greater Hume Shire	\$65,500
Griffith	\$101,500
Gunnedah	\$87,500
Gwydir	\$4,500
Hawkesbury	\$629,000
Hay	\$16,500
Hilltops	\$136,000
Hornsby	\$2,825,000
Hunters Hill	\$160,500
Inner West	\$2,696,000
Inverell	\$78,000
Junee	\$14,500
Kempsey	\$220,000
Kiama	\$318,500
Ku-Ring-Gai	\$2,236,000
Kyogle	\$21,500
Lachlan	\$26,500
Lake Macquarie	\$3,086,500
Lane Cove	\$634,500
Leeton	\$51,500
Lismore	\$333,500
Lithgow	\$124,000
Liverpool	\$2,336,500
Liverpool Plains	\$15,500
Lockhart	\$23,000
Maitland	\$1,265,000
Mid-Coast	\$1,086,000
Mid-Western Regional	\$96,000
Moree Plains	\$37,000
Mosman	\$322,500
Murray River	\$9,000
Murrumbidgee	\$10,000
Muswellbrook	\$73,500
Nambucca	\$106,500
Narrabri	\$99,000
Narrandera	\$11,000
Narromine	\$20,000
Newcastle	\$2,266,500
North Sydney	\$801,000
Northern Beaches	\$4,208,000
Oberon	\$42,000

<b>Before and After School Care Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Orange	\$296,000
Parkes	\$68,500
Parramatta	\$3,533,000
Penrith	\$2,625,500
Port Macquarie-Hastings	\$861,000
Port Stephens	\$759,000
Queanbeyan-Palerang Regional	\$515,000
Randwick	\$2,031,500
Richmond Valley	\$104,500
Ryde	\$1,927,500
Shellharbour	\$960,500
Shoalhaven	\$895,500
Singleton	\$198,500
Snowy Monaro Regional	\$117,000
Snowy Valleys	\$62,000
Strathfield	\$389,000
Sutherland Shire	\$3,421,000
Sydney	\$1,183,000
Tamworth Regional	\$493,500
Temora	\$36,000
The Hills Shire	\$3,232,000
Tweed	\$1,135,500
Unincorporated	\$1,000
Unincorporated NSW	\$1,000
Unknown	\$310,000
Upper Hunter Shire	\$66,000
Upper Lachlan Shire	\$45,000
Uralla	\$24,500
Wagga Wagga	\$699,500
Walcha	\$8,000
Walgett	\$3,500
Warren	\$500
Warrumbungle Shire	\$6,000
Waverley	\$939,500
Weddin	\$23,000
Wentworth	\$24,000
Willoughby	\$1,048,500
Wingecarribee	\$252,500
Wodonga	\$1,000
Wollondilly	\$745,500
Wollongong	\$2,300,000
Woollahra	\$572,500

<b>Before and After School Care Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Yass Valley	\$71,500

10)(b) Before and After School Care vouchers redeemed by postcode

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2000	\$84,000
2001	\$500
2007	\$46,000
2008	\$25,000
2009	\$89,500
2010	\$105,500
2011	\$40,000
2015	\$110,000
2016	\$81,500
2017	\$120,000
2018	\$167,500
2019	\$265,000
2020	\$154,000
2021	\$184,500
2022	\$181,500
2023	\$109,500
2024	\$179,500
2025	\$84,500
2026	\$398,000
2027	\$60,500
2028	\$45,000
2029	\$135,000
2030	\$187,500
2031	\$548,000
2032	\$187,500
2033	\$128,500
2034	\$302,500
2035	\$571,000
2036	\$489,000
2037	\$152,000
2038	\$209,000
2039	\$157,000
2040	\$489,000
2041	\$234,500
2042	\$195,500
2043	\$112,000

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2044	\$128,000
2045	\$104,500
2046	\$444,000
2047	\$139,500
2048	\$102,500
2049	\$166,000
2050	\$73,500
2060	\$111,000
2061	\$20,000
2062	\$145,000
2063	\$73,500
2064	\$161,500
2065	\$458,500
2066	\$568,000
2067	\$278,500
2068	\$274,500
2069	\$205,500
2070	\$239,000
2071	\$194,000
2072	\$142,000
2073	\$356,500
2074	\$443,500
2075	\$427,500
2076	\$471,500
2077	\$779,500
2079	\$177,500
2080	\$56,000
2081	\$141,000
2082	\$166,000
2083	\$13,500
2084	\$45,500
2085	\$202,000
2086	\$302,500
2087	\$215,000
2088	\$322,500
2089	\$167,000
2090	\$171,500
2092	\$159,000
2093	\$556,000
2094	\$107,000
2095	\$155,500
2096	\$266,500

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2097	\$250,000
2099	\$643,000
2100	\$451,000
2101	\$286,500
2102	\$131,000
2103	\$118,500
2104	\$23,000
2105	\$17,500
2106	\$82,000
2107	\$191,500
2108	\$5,000
2110	\$119,500
2111	\$221,500
2112	\$600,000
2113	\$354,500
2114	\$382,500
2115	\$210,500
2116	\$117,500
2117	\$331,000
2118	\$518,500
2119	\$228,000
2120	\$466,500
2121	\$540,000
2122	\$485,000
2125	\$233,000
2126	\$280,000
2127	\$252,500
2128	\$38,000
2130	\$110,000
2131	\$224,500
2132	\$147,000
2133	\$143,000
2134	\$92,000
2135	\$171,000
2136	\$76,000
2137	\$307,500
2138	\$150,500
2140	\$187,000
2141	\$236,500
2142	\$172,500
2143	\$55,000
2144	\$213,500

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2145	\$1,081,000
2146	\$285,000
2147	\$478,500
2148	\$684,000
2150	\$330,000
2151	\$280,000
2152	\$190,500
2153	\$1,076,000
2154	\$590,000
2155	\$1,457,500
2156	\$143,500
2157	\$46,000
2158	\$89,000
2159	\$68,000
2160	\$249,000
2161	\$220,500
2162	\$120,500
2163	\$52,000
2164	\$117,000
2165	\$263,500
2166	\$225,500
2167	\$145,500
2168	\$335,500
2170	\$1,011,000
2171	\$424,000
2172	\$37,000
2173	\$244,500
2174	\$198,500
2175	\$13,000
2176	\$292,000
2177	\$94,500
2178	\$11,000
2179	\$228,000
2190	\$172,500
2191	\$65,500
2192	\$99,500
2193	\$231,000
2194	\$180,500
2195	\$151,500
2196	\$303,500
2197	\$70,000
2198	\$87,000

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2199	\$136,000
2200	\$297,500
2203	\$201,500
2204	\$307,000
2205	\$158,500
2206	\$249,000
2207	\$313,500
2208	\$164,000
2209	\$190,000
2210	\$350,000
2211	\$185,500
2212	\$190,000
2213	\$294,000
2214	\$57,000
2216	\$233,000
2217	\$267,500
2218	\$146,000
2219	\$152,000
2220	\$248,500
2221	\$166,000
2222	\$131,500
2223	\$284,500
2224	\$169,000
2225	\$98,000
2226	\$255,500
2227	\$226,500
2228	\$273,000
2229	\$406,000
2230	\$323,000
2231	\$41,500
2232	\$574,500
2233	\$604,000
2234	\$443,500
2250	\$768,500
2251	\$381,000
2256	\$108,500
2257	\$301,000
2258	\$55,500
2259	\$724,000
2260	\$319,000
2261	\$681,000
2262	\$221,000

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2263	\$225,500
2264	\$154,500
2265	\$89,500
2267	\$41,500
2278	\$45,500
2280	\$354,500
2281	\$164,500
2282	\$275,000
2283	\$286,000
2284	\$187,000
2285	\$630,500
2286	\$69,000
2287	\$598,000
2289	\$396,000
2290	\$568,000
2291	\$207,000
2292	\$38,000
2293	\$24,500
2294	\$21,000
2295	\$96,500
2296	\$22,000
2297	\$20,500
2298	\$101,500
2299	\$144,500
2300	\$100,000
2302	\$7,500
2303	\$129,000
2304	\$211,000
2305	\$279,500
2306	\$25,500
2307	\$40,000
2311	\$9,000
2312	\$21,000
2315	\$132,500
2316	\$81,000
2317	\$44,000
2318	\$170,000
2319	\$55,500
2320	\$507,500
2321	\$305,500
2322	\$382,500
2323	\$294,000

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2324	\$203,000
2325	\$192,500
2326	\$73,000
2327	\$74,000
2328	\$21,000
2329	\$27,000
2330	\$167,000
2333	\$53,000
2334	\$38,500
2335	\$132,000
2336	\$3,500
2337	\$34,000
2338	\$1,000
2340	\$442,000
2341	\$1,500
2342	\$9,000
2343	\$6,000
2344	\$1,000
2345	\$4,000
2346	\$3,000
2350	\$119,000
2352	\$29,500
2353	\$12,500
2354	\$8,500
2355	\$2,000
2357	\$4,500
2358	\$16,000
2360	\$72,000
2361	\$500
2365	\$27,000
2369	\$2,500
2370	\$32,500
2380	\$79,500
2381	\$5,500
2382	\$9,000
2388	\$27,500
2390	\$63,500
2396	\$500
2399	\$2,000
2400	\$35,000
2402	\$1,000
2403	\$3,000

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2404	\$1,500
2411	\$1,000
2415	\$1,000
2420	\$21,000
2421	\$29,500
2422	\$19,500
2423	\$5,000
2424	\$500
2425	\$13,500
2426	\$7,000
2427	\$25,500
2428	\$327,000
2429	\$120,000
2430	\$521,000
2431	\$46,000
2439	\$33,000
2440	\$164,500
2441	\$34,500
2443	\$51,500
2444	\$491,500
2445	\$136,500
2446	\$130,500
2447	\$41,500
2448	\$58,500
2449	\$5,500
2450	\$555,000
2452	\$162,500
2453	\$1,000
2454	\$60,000
2455	\$28,500
2456	\$175,500
2460	\$251,000
2462	\$11,000
2463	\$46,500
2464	\$28,000
2465	\$6,000
2466	\$1,000
2469	\$8,000
2470	\$74,500
2471	\$13,000
2472	\$7,000
2473	\$8,500

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2474	\$20,000
2477	\$103,500
2478	\$272,500
2479	\$26,000
2480	\$339,000
2481	\$43,000
2482	\$24,000
2483	\$84,000
2484	\$133,000
2485	\$153,000
2486	\$466,000
2487	\$174,500
2488	\$59,500
2489	\$130,000
2490	\$8,000
2500	\$293,000
2502	\$64,000
2505	\$22,500
2506	\$52,000
2508	\$146,500
2515	\$159,500
2516	\$106,000
2517	\$225,500
2518	\$166,500
2519	\$190,000
2525	\$185,500
2526	\$222,500
2527	\$392,500
2528	\$205,500
2529	\$374,000
2530	\$455,000
2533	\$233,500
2534	\$84,500
2535	\$78,000
2536	\$86,500
2537	\$47,000
2538	\$11,500
2539	\$86,500
2540	\$397,500
2541	\$320,500
2545	\$3,000
2546	\$28,000

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2548	\$3,000
2549	\$1,500
2550	\$35,500
2556	\$12,000
2557	\$332,500
2558	\$112,500
2559	\$24,000
2560	\$880,000
2563	\$2,000
2564	\$109,500
2565	\$412,000
2566	\$271,000
2567	\$638,500
2568	\$12,000
2569	\$11,000
2570	\$970,500
2571	\$184,500
2572	\$80,000
2573	\$91,000
2574	\$79,000
2575	\$104,000
2576	\$32,000
2577	\$97,500
2578	\$10,500
2579	\$16,000
2580	\$154,000
2581	\$32,000
2582	\$34,500
2583	\$10,500
2584	\$7,000
2585	\$500
2586	\$16,500
2587	\$23,000
2590	\$16,500
2594	\$91,000
2602	\$1,000
2619	\$137,000
2620	\$298,500
2621	\$61,000
2622	\$46,000
2623	\$7,500
2626	\$1,500

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2627	\$50,500
2628	\$22,500
2630	\$31,000
2631	\$2,000
2632	\$3,500
2640	\$366,500
2641	\$111,000
2642	\$47,000
2643	\$23,500
2644	\$7,500
2646	\$26,000
2648	\$5,000
2649	\$500
2650	\$630,500
2651	\$34,500
2652	\$30,000
2653	\$11,500
2655	\$22,000
2656	\$1,500
2658	\$2,500
2659	\$3,500
2660	\$6,000
2661	\$7,000
2663	\$10,000
2665	\$1,000
2666	\$36,000
2668	\$500
2671	\$5,500
2680	\$94,500
2681	\$7,000
2700	\$10,500
2701	\$28,500
2702	\$3,500
2703	\$2,500
2705	\$48,500
2706	\$1,000
2707	\$2,500
2710	\$67,500
2711	\$16,500
2712	\$9,000
2713	\$18,500
2714	\$1,000

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2715	\$3,000
2716	\$6,000
2720	\$34,000
2721	\$500
2722	\$9,000
2726	\$2,500
2727	\$1,500
2729	\$5,500
2730	\$11,500
2731	\$7,000
2738	\$17,500
2739	\$1,500
2745	\$485,000
2747	\$762,000
2748	\$5,500
2749	\$209,500
2750	\$564,500
2752	\$69,000
2753	\$106,500
2754	\$73,500
2756	\$409,500
2757	\$5,000
2758	\$63,000
2759	\$284,000
2760	\$414,500
2761	\$354,500
2762	\$489,500
2763	\$597,500
2765	\$883,000
2766	\$130,500
2767	\$206,000
2768	\$416,500
2769	\$406,000
2770	\$364,500
2773	\$100,500
2774	\$218,000
2775	\$2,500
2776	\$64,500
2777	\$219,000
2778	\$28,500
2779	\$63,500
2780	\$80,000

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2782	\$56,500
2783	\$28,500
2784	\$15,000
2785	\$38,500
2786	\$5,000
2787	\$30,500
2790	\$92,000
2791	\$1,000
2792	\$2,000
2793	\$6,500
2794	\$85,000
2795	\$403,500
2797	\$2,000
2798	\$29,500
2799	\$28,500
2800	\$321,500
2803	\$500
2804	\$14,000
2805	\$5,500
2806	\$4,500
2807	\$2,000
2809	\$500
2810	\$22,000
2818	\$5,000
2820	\$39,500
2821	\$17,000
2822	\$2,500
2823	\$2,500
2824	\$500
2825	\$500
2827	\$5,000
2829	\$16,000
2830	\$246,500
2831	\$6,000
2832	\$3,500
2835	\$30,000
2840	\$500
2843	\$1,000
2845	\$16,000
2847	\$14,500
2850	\$80,000
2852	\$17,000

<b>Before and After School Care Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2864	\$1,000
2865	\$7,000
2866	\$21,000
2869	\$500
2870	\$63,500
2871	\$53,000
2874	\$3,500
2875	\$3,500
2876	\$500
2877	\$24,000
2880	\$91,500
3644	\$1,500
3691	\$1,000
Unknown	\$307,500

11) \$35,399,500

11)(a) Before and After School Care vouchers unredeemed by Local Government Area

<b>Before and After School Care Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Albury	\$193,000
Armidale Regional	\$104,000
Ballina	\$121,000
Balranald	\$3,500
Bathurst Regional	\$188,500
Bayside	\$663,000
Bega Valley	\$70,500
Bellingen	\$28,000
Berrigan	\$14,000
Blacktown	\$2,310,500
Bland	\$13,500
Blayney	\$27,000
Blue Mountains	\$252,000
Bogan	\$5,500
Bourke	\$12,000
Brewarrina	\$5,000
Broken Hill	\$47,500
Burwood	\$138,500
Byron	\$132,000
Cabonne	\$29,500
Camden	\$586,000
Campbelltown	\$884,500

<b>Before and After School Care Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Canada Bay	\$400,000
Canterbury-Bankstown	\$1,949,500
Carrathool	\$9,000
Central Coast	\$1,356,500
Central Darling	\$4,000
Cessnock	\$293,500
Clarence Valley	\$168,500
Cobar	\$9,000
Coffs Harbour	\$374,500
Coolamon	\$14,500
Coonamble	\$10,000
Cootamundra-Gundagai Regional	\$25,500
Cowra	\$42,500
Cumberland	\$1,455,500
Dubbo Regional	\$258,500
Dungog	\$18,000
Edward River	\$12,000
Eurobodalla	\$103,500
Fairfield	\$1,257,500
Federation	\$15,500
Forbes	\$22,500
Georges River	\$702,000
Gilgandra	\$9,000
Glen Innes Severn	\$13,500
Goulburn Mulwaree	\$107,000
Greater Hume Shire	\$28,500
Griffith	\$115,500
Gunnedah	\$44,500
Gwydir	\$8,000
Hawkesbury	\$161,000
Hay	\$8,500
Hilltops	\$64,000
Hornsby	\$821,500
Hunters Hill	\$63,000
Inner West	\$633,500
Inverell	\$36,000
Junee	\$8,000
Kempsey	\$100,500
Kiama	\$73,000
Ku-Ring-Gai	\$804,000
Kyogle	\$12,000
Lachlan	\$18,500

<b>Before and After School Care Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Lake Macquarie	\$931,500
Lane Cove	\$193,500
Leeton	\$51,500
Lismore	\$117,000
Lithgow	\$55,000
Liverpool	\$1,343,000
Liverpool Plains	\$16,500
Lockhart	\$6,000
Maitland	\$375,000
Mid-Coast	\$255,500
Mid-Western Regional	\$87,500
Moree Plains	\$36,000
Mosman	\$133,500
Murray River	\$13,000
Murrumbidgee	\$13,500
Muswellbrook	\$63,500
Nambucca	\$62,000
Narrabri	\$33,500
Narrandera	\$17,500
Narromine	\$10,500
Newcastle	\$651,500
North Sydney	\$184,500
Northern Beaches	\$1,236,000
Oberon	\$19,500
Orange	\$185,000
Parkes	\$55,500
Parramatta	\$1,616,500
Penrith	\$892,500
Port Macquarie-Hastings	\$335,000
Port Stephens	\$241,000
Queanbeyan-Palerang Regional	\$206,000
Randwick	\$580,500
Richmond Valley	\$60,000
Ryde	\$653,500
Shellharbour	\$343,500
Shoalhaven	\$341,500
Singleton	\$85,500
Snowy Monaro Regional	\$45,000
Snowy Valleys	\$25,000
Strathfield	\$216,000
Sutherland Shire	\$854,500
Sydney	\$454,000

<b>Before and After School Care Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Tamworth Regional	\$217,000
Temora	\$5,500
Tenterfield	\$5,500
The Hills Shire	\$1,244,000
Tweed	\$388,000
Unincorporated	\$1,000
Unknown	\$217,000
Upper Hunter Shire	\$39,500
Upper Lachlan Shire	\$18,000
Uralla	\$11,000
Wagga Wagga	\$301,000
Walcha	\$11,000
Walgett	\$19,500
Warren	\$9,000
Warrumbungle Shire	\$14,500
Waverley	\$280,500
Weddin	\$6,500
Wentworth	\$17,500
Willoughby	\$531,500
Wingecarribee	\$161,500
Wodonga	\$500
Wollondilly	\$189,000
Wollongong	\$881,500
Woollahra	\$231,500
Yass Valley	\$40,500

11)(b) Before and After School Care vouchers unredeemed by postcode

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2000	\$53,000
2007	\$14,500
2008	\$11,500
2009	\$43,500
2010	\$50,000
2011	\$15,000
2015	\$38,000
2016	\$30,000
2017	\$60,000
2018	\$70,000
2019	\$54,500
2020	\$64,500

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2021	\$42,000
2022	\$55,000
2023	\$63,000
2024	\$38,500
2025	\$40,500
2026	\$117,000
2027	\$19,000
2028	\$19,500
2029	\$53,500
2030	\$75,000
2031	\$127,500
2032	\$58,500
2033	\$41,500
2034	\$76,500
2035	\$159,500
2036	\$179,000
2037	\$47,500
2038	\$35,000
2039	\$27,000
2040	\$90,000
2041	\$66,500
2042	\$47,000
2043	\$28,500
2044	\$29,500
2045	\$27,000
2046	\$104,000
2047	\$46,500
2048	\$29,500
2049	\$43,000
2050	\$11,500
2060	\$38,000
2061	\$5,000
2062	\$31,000
2063	\$45,000
2064	\$97,500
2065	\$106,000
2066	\$178,500
2067	\$174,000
2068	\$124,500
2069	\$99,000
2070	\$118,500
2071	\$82,500

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2072	\$50,500
2073	\$109,000
2074	\$122,000
2075	\$168,000
2076	\$161,500
2077	\$253,000
2079	\$28,000
2080	\$7,500
2081	\$23,000
2082	\$14,500
2083	\$7,500
2084	\$23,500
2085	\$71,000
2086	\$93,000
2087	\$80,500
2088	\$133,500
2089	\$34,000
2090	\$37,000
2092	\$38,500
2093	\$131,000
2094	\$26,000
2095	\$31,500
2096	\$38,000
2097	\$73,000
2099	\$181,000
2100	\$109,500
2101	\$95,500
2102	\$56,500
2103	\$43,500
2104	\$15,000
2105	\$9,500
2106	\$40,500
2107	\$75,500
2108	\$3,500
2110	\$49,500
2111	\$67,500
2112	\$209,000
2113	\$130,000
2114	\$108,000
2115	\$67,500
2116	\$48,500
2117	\$144,000

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2118	\$305,500
2119	\$75,000
2120	\$95,500
2121	\$242,000
2122	\$181,500
2125	\$108,500
2126	\$125,500
2127	\$118,000
2128	\$16,500
2130	\$28,000
2131	\$73,500
2132	\$43,000
2133	\$47,500
2134	\$57,500
2135	\$91,500
2136	\$48,500
2137	\$128,000
2138	\$114,500
2140	\$94,000
2141	\$159,000
2142	\$169,500
2143	\$53,000
2144	\$230,500
2145	\$557,000
2146	\$92,000
2147	\$181,000
2148	\$321,500
2150	\$207,500
2151	\$115,000
2152	\$45,500
2153	\$411,000
2154	\$252,000
2155	\$500,000
2156	\$49,500
2157	\$13,500
2158	\$37,500
2159	\$14,000
2160	\$252,000
2161	\$259,500
2162	\$94,500
2163	\$71,000
2164	\$148,000

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2165	\$315,500
2166	\$281,000
2167	\$53,000
2168	\$276,000
2170	\$648,000
2171	\$195,000
2172	\$14,500
2173	\$72,500
2174	\$92,000
2175	\$6,500
2176	\$300,000
2177	\$93,000
2178	\$15,000
2179	\$112,500
2190	\$205,500
2191	\$33,500
2192	\$53,500
2193	\$55,000
2194	\$83,000
2195	\$194,000
2196	\$188,000
2197	\$50,000
2198	\$54,500
2199	\$107,500
2200	\$324,500
2203	\$40,000
2204	\$79,000
2205	\$68,000
2206	\$61,500
2207	\$130,000
2208	\$45,000
2209	\$80,000
2210	\$154,000
2211	\$83,500
2212	\$67,500
2213	\$115,000
2214	\$18,000
2216	\$115,000
2217	\$122,000
2218	\$72,500
2219	\$46,000
2220	\$173,000

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2221	\$76,500
2222	\$49,000
2223	\$111,000
2224	\$73,000
2225	\$22,000
2226	\$46,000
2227	\$60,000
2228	\$75,000
2229	\$131,500
2230	\$78,500
2231	\$19,500
2232	\$123,000
2233	\$100,000
2234	\$123,000
2250	\$274,500
2251	\$128,500
2256	\$57,000
2257	\$117,500
2258	\$20,000
2259	\$273,000
2260	\$129,000
2261	\$223,500
2262	\$71,500
2263	\$70,500
2264	\$47,000
2265	\$29,500
2267	\$11,000
2278	\$11,000
2280	\$106,500
2281	\$84,000
2282	\$58,500
2283	\$106,000
2284	\$55,500
2285	\$144,500
2286	\$21,500
2287	\$197,500
2289	\$75,500
2290	\$191,000
2291	\$73,000
2292	\$11,500
2293	\$6,000
2294	\$4,500

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2295	\$40,500
2296	\$6,500
2297	\$7,000
2298	\$26,000
2299	\$46,000
2300	\$31,000
2302	\$1,000
2303	\$29,500
2304	\$63,500
2305	\$50,000
2306	\$23,000
2307	\$20,000
2311	\$1,000
2312	\$8,000
2315	\$33,000
2316	\$25,000
2317	\$15,500
2318	\$56,000
2319	\$16,000
2320	\$150,500
2321	\$78,500
2322	\$105,500
2323	\$109,000
2324	\$72,000
2325	\$135,000
2326	\$41,000
2327	\$24,500
2328	\$5,500
2329	\$5,500
2330	\$74,500
2333	\$57,500
2334	\$19,000
2335	\$48,500
2336	\$6,000
2337	\$26,000
2338	\$1,500
2339	\$1,500
2340	\$198,000
2341	\$6,000
2342	\$1,000
2343	\$8,000
2344	\$500

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2345	\$1,000
2346	\$3,500
2347	\$2,000
2350	\$103,000
2352	\$8,000
2353	\$2,500
2354	\$11,000
2355	\$1,500
2356	\$1,000
2357	\$9,500
2358	\$5,500
2359	\$1,000
2360	\$35,000
2361	\$500
2365	\$6,000
2369	\$500
2370	\$12,000
2371	\$1,500
2372	\$4,500
2379	\$500
2380	\$42,000
2381	\$1,500
2382	\$8,500
2386	\$500
2388	\$5,500
2390	\$18,500
2395	\$1,500
2396	\$1,500
2397	\$500
2400	\$31,000
2402	\$5,000
2404	\$2,500
2406	\$2,500
2409	\$2,000
2420	\$6,500
2421	\$9,000
2422	\$10,000
2423	\$3,000
2425	\$3,500
2426	\$3,500
2427	\$2,000
2428	\$48,000

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2429	\$32,000
2430	\$129,500
2431	\$17,500
2439	\$12,000
2440	\$80,500
2441	\$11,500
2443	\$16,000
2444	\$230,000
2445	\$27,500
2446	\$47,000
2447	\$29,000
2448	\$22,000
2449	\$9,000
2450	\$241,500
2452	\$50,500
2453	\$1,500
2454	\$18,500
2455	\$9,000
2456	\$85,500
2460	\$121,000
2462	\$4,000
2463	\$22,000
2464	\$12,500
2465	\$2,000
2466	\$2,000
2469	\$3,000
2470	\$46,000
2471	\$7,500
2472	\$2,000
2473	\$3,000
2474	\$6,500
2476	\$1,000
2477	\$29,500
2478	\$91,500
2479	\$14,500
2480	\$124,000
2481	\$49,500
2482	\$34,000
2483	\$45,500
2484	\$77,500
2485	\$54,500
2486	\$114,000

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2487	\$69,000
2488	\$15,000
2489	\$44,000
2490	\$500
2500	\$142,000
2502	\$60,500
2505	\$18,000
2506	\$31,000
2508	\$34,000
2515	\$49,000
2516	\$26,500
2517	\$55,000
2518	\$77,500
2519	\$58,500
2525	\$68,000
2526	\$76,500
2527	\$137,500
2528	\$93,500
2529	\$121,500
2530	\$176,000
2533	\$54,000
2534	\$19,000
2535	\$19,500
2536	\$56,000
2537	\$36,500
2538	\$3,500
2539	\$52,000
2540	\$149,500
2541	\$113,500
2545	\$3,000
2546	\$11,000
2548	\$22,500
2549	\$12,500
2550	\$28,000
2551	\$5,000
2555	\$1,000
2556	\$12,000
2557	\$107,500
2558	\$44,500
2559	\$16,000
2560	\$360,000
2563	\$500

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2564	\$82,000
2565	\$195,500
2566	\$150,000
2567	\$170,000
2568	\$3,000
2569	\$5,500
2570	\$309,000
2571	\$51,000
2572	\$13,000
2573	\$19,500
2574	\$16,500
2575	\$68,500
2576	\$37,500
2577	\$46,000
2578	\$3,000
2579	\$13,500
2580	\$106,000
2581	\$9,000
2582	\$27,000
2583	\$5,500
2585	\$1,500
2586	\$6,500
2587	\$5,000
2590	\$17,500
2594	\$49,000
2604	\$500
2619	\$34,000
2620	\$141,500
2621	\$19,500
2622	\$21,500
2623	\$2,500
2625	\$1,000
2627	\$20,000
2628	\$3,000
2629	\$500
2630	\$18,000
2631	\$1,000
2632	\$1,500
2640	\$139,000
2641	\$54,000
2642	\$16,500
2643	\$1,500

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2644	\$2,000
2646	\$13,000
2647	\$2,000
2648	\$7,000
2650	\$277,000
2651	\$14,000
2652	\$13,500
2653	\$4,000
2655	\$3,500
2656	\$1,500
2658	\$6,500
2659	\$1,500
2660	\$2,000
2661	\$2,500
2663	\$6,000
2665	\$3,000
2666	\$5,500
2668	\$500
2669	\$4,000
2671	\$9,000
2672	\$4,000
2675	\$5,500
2680	\$113,000
2681	\$3,500
2700	\$14,500
2701	\$10,500
2702	\$1,500
2703	\$1,500
2705	\$49,500
2706	\$7,000
2707	\$4,000
2710	\$12,000
2711	\$9,000
2712	\$2,000
2713	\$6,500
2714	\$4,500
2715	\$2,500
2716	\$2,500
2717	\$4,500
2720	\$18,500
2721	\$3,500
2722	\$7,000

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2725	\$500
2726	\$1,000
2730	\$2,000
2731	\$10,500
2732	\$1,000
2733	\$500
2736	\$1,000
2737	\$1,000
2738	\$4,500
2739	\$1,500
2745	\$129,000
2747	\$292,500
2748	\$5,500
2749	\$71,500
2750	\$154,500
2752	\$22,000
2753	\$34,000
2754	\$15,000
2756	\$98,000
2757	\$500
2758	\$21,500
2759	\$86,000
2760	\$208,500
2761	\$185,000
2762	\$188,000
2763	\$189,500
2765	\$350,000
2766	\$108,000
2767	\$111,500
2768	\$153,000
2769	\$107,500
2770	\$357,500
2773	\$21,000
2774	\$47,500
2775	\$3,000
2776	\$15,000
2777	\$48,000
2778	\$11,500
2779	\$13,000
2780	\$43,500
2782	\$19,000
2783	\$11,000

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2784	\$4,500
2785	\$15,000
2786	\$3,000
2787	\$18,000
2790	\$40,500
2791	\$500
2792	\$1,000
2793	\$3,500
2794	\$35,500
2795	\$190,000
2797	\$3,000
2798	\$8,000
2799	\$15,000
2800	\$201,500
2803	\$1,000
2804	\$7,000
2805	\$2,000
2806	\$1,500
2807	\$500
2810	\$4,000
2818	\$4,500
2820	\$27,500
2821	\$10,500
2822	\$500
2824	\$9,000
2825	\$5,500
2827	\$9,000
2828	\$1,500
2829	\$7,500
2830	\$220,000
2831	\$6,500
2832	\$9,500
2833	\$1,500
2834	\$8,000
2835	\$8,000
2836	\$3,000
2838	\$500
2839	\$4,500
2840	\$12,000
2843	\$2,000
2845	\$4,500
2847	\$9,500

<b>Before and After School Care Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2848	\$3,000
2849	\$500
2850	\$74,000
2852	\$10,000
2865	\$1,000
2866	\$6,000
2867	\$1,000
2869	\$3,000
2870	\$51,000
2871	\$20,000
2873	\$2,000
2875	\$3,500
2877	\$13,000
2879	\$1,000
2880	\$47,500
3644	\$1,000
3690	\$500
4383	\$500
Unknown	\$216,500

### Parents NSW Voucher

- 12) What is the total value of Parents NSW vouchers claimed across NSW?
- (a) Provide a breakdown via Local Government Area?
- (b) Provide a breakdown via postcode?
- 13) What is the total value of Parents NSW vouchers that remain unspent across NSW?
- (a) Provide a breakdown via Local Government Area?
- (b) Provide a breakdown via postcode?

### ANSWER:

12) \$85,867,800

12)(a) Parents NSW vouchers redeemed by Local Government Area

<b>Parents NSW Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Albury	\$394,300
Armidale Regional	\$237,100
Ballina	\$389,300
Balranald	\$5,150
Bathurst Regional	\$544,250
Bayside	\$1,446,900
Bega Valley	\$280,400

<b>Parents NSW Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Bellingen	\$117,800
Berrigan	\$33,200
Blacktown	\$5,580,300
Bland	\$40,800
Blayney	\$76,500
Blue Mountains	\$867,950
Bogan	\$27,000
Bourke	\$17,250
Brewarrina	\$7,750
Broken Hill	\$69,600
Burwood	\$297,100
Byron	\$277,550
Cabonne	\$141,800
Camden	\$1,828,000
Campbelltown	\$2,282,300
Canada Bay	\$843,350
Canterbury-Bankstown	\$3,506,650
Carrathool	\$20,400
Central Coast	\$4,359,800
Central Darling	\$4,750
Cessnock	\$800,850
Clarence Valley	\$421,050
Cobar	\$41,650
Coffs Harbour	\$808,800
Coolamon	\$37,950
Coonamble	\$30,100
Cootamundra-Gundagai Regional	\$82,000
Cowra	\$96,150
Cumberland	\$2,270,800
Dubbo Regional	\$670,550
Dungog	\$88,850
Edward River	\$43,800
Eurobodalla	\$322,700
Fairfield	\$1,972,350
Federation	\$64,250
Forbes	\$86,450
Georges River	\$1,511,500
Gilgandra	\$40,100
Glen Innes Severn	\$65,700
Goulburn Mulwaree	\$267,200
Greater Hume Shire	\$65,950
Griffith	\$302,600

<b>Parents NSW Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Gunnedah	\$133,250
Gwydir	\$37,200
Hawkesbury	\$738,300
Hay	\$16,750
Hilltops	\$142,150
Hornsby	\$2,006,300
Hunters Hill	\$141,400
Inner West	\$1,459,400
Inverell	\$149,050
Junee	\$40,050
Kempsey	\$281,700
Kiama	\$263,700
Ku-Ring-Gai	\$1,700,150
Kyogle	\$44,100
Lachlan	\$58,500
Lake Macquarie	\$2,734,950
Lane Cove	\$417,450
Leeton	\$111,100
Lismore	\$284,300
Lithgow	\$188,700
Liverpool	\$2,857,800
Liverpool Plains	\$62,200
Lockhart	\$21,050
Maitland	\$1,238,400
Mid-Coast	\$841,000
Mid-Western Regional	\$252,850
Moree Plains	\$81,050
Mosman	\$256,950
Murray River	\$43,000
Murrumbidgee	\$26,950
Muswellbrook	\$191,250
Nambucca	\$178,150
Narrabri	\$109,800
Narrandera	\$56,500
Narromine	\$63,500
Newcastle	\$1,847,200
North Sydney	\$475,350
Northern Beaches	\$3,005,650
Oberon	\$45,600
Orange	\$524,000
Parkes	\$134,800
Parramatta	\$2,886,750

<b>Parents NSW Vouchers Redeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Penrith	\$2,863,350
Port Macquarie-Hastings	\$957,750
Port Stephens	\$870,050
Queanbeyan-Palerang Regional	\$377,250
Randwick	\$1,197,250
Richmond Valley	\$172,750
Ryde	\$1,348,750
Shellharbour	\$1,118,500
Shoalhaven	\$1,044,250
Singleton	\$278,900
Snowy Monaro Regional	\$138,300
Snowy Valleys	\$99,750
Strathfield	\$374,750
Sutherland Shire	\$2,818,250
Sydney	\$791,900
Tamworth Regional	\$692,650
Temora	\$48,400
Tenterfield	\$23,450
The Hills Shire	\$2,834,500
Tweed	\$745,550
Unincorporated	\$2,050
Unincorporated Lord Howe	\$1,750
Unincorporated NSW	\$1,900
Unknown	\$330,000
Upper Hunter Shire	\$130,150
Upper Lachlan Shire	\$55,250
Uralla	\$46,150
Wagga Wagga	\$690,200
Walcha	\$20,150
Walgett	\$49,050
Warren	\$21,400
Warrumbungle Shire	\$61,300
Waverley	\$568,000
Weddin	\$21,300
Wentworth	\$18,600
Willoughby	\$921,350
Wingecarribee	\$492,150
Wollondilly	\$721,800
Wollongong	\$2,478,650
Woollahra	\$390,150
Yass Valley	\$113,250

## 12)(b) Parents NSW vouchers redeemed by postcode

Parents NSW Vouchers Redeemed by Postcode	
Postcode	Amount \$
2000	\$73,200
2001	\$250
2007	\$27,900
2008	\$20,900
2009	\$66,450
2010	\$71,000
2011	\$36,700
2015	\$68,100
2016	\$57,100
2017	\$96,850
2018	\$133,650
2019	\$157,300
2020	\$134,150
2021	\$91,750
2022	\$110,700
2023	\$90,250
2024	\$100,150
2025	\$60,450
2026	\$227,850
2027	\$39,650
2028	\$26,800
2029	\$91,100
2030	\$148,700
2031	\$278,200
2032	\$112,700
2033	\$87,950
2034	\$165,050
2035	\$348,650
2036	\$349,550
2037	\$92,400
2038	\$84,850
2039	\$74,500
2040	\$251,600
2041	\$140,150
2042	\$100,700
2043	\$51,250
2044	\$67,400
2045	\$61,100
2046	\$285,500
2047	\$111,700
2048	\$57,500

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2049	\$82,450
2050	\$31,550
2060	\$87,800
2061	\$19,600
2062	\$72,000
2063	\$83,750
2064	\$131,750
2065	\$251,750
2066	\$383,200
2067	\$299,300
2068	\$232,000
2069	\$201,000
2070	\$197,150
2071	\$177,150
2072	\$114,750
2073	\$247,200
2074	\$300,250
2075	\$330,850
2076	\$335,500
2077	\$540,700
2079	\$103,650
2080	\$24,100
2081	\$79,800
2082	\$80,250
2083	\$12,700
2084	\$43,000
2085	\$154,700
2086	\$203,050
2087	\$189,350
2088	\$256,950
2089	\$83,400
2090	\$106,500
2092	\$98,300
2093	\$308,050
2094	\$59,150
2095	\$102,250
2096	\$154,650
2097	\$184,550
2099	\$459,750
2100	\$288,000
2101	\$210,100
2102	\$115,400

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2103	\$115,700
2104	\$28,250
2105	\$18,650
2106	\$95,300
2107	\$167,900
2108	\$9,550
2110	\$102,900
2111	\$154,000
2112	\$418,250
2113	\$266,750
2114	\$257,850
2115	\$150,500
2116	\$85,050
2117	\$261,150
2118	\$428,900
2119	\$169,700
2120	\$281,750
2121	\$470,850
2122	\$341,950
2125	\$213,050
2126	\$280,550
2127	\$188,450
2128	\$25,550
2130	\$57,550
2131	\$149,950
2132	\$105,250
2133	\$113,000
2134	\$105,850
2135	\$176,700
2136	\$78,000
2137	\$282,000
2138	\$156,600
2140	\$162,400
2141	\$233,500
2142	\$218,650
2143	\$84,900
2144	\$263,650
2145	\$1,078,300
2146	\$224,950
2147	\$424,900
2148	\$750,000
2150	\$292,900

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2151	\$246,900
2152	\$137,050
2153	\$890,700
2154	\$579,650
2155	\$1,247,600
2156	\$145,850
2157	\$45,650
2158	\$94,500
2159	\$51,850
2160	\$354,750
2161	\$330,750
2162	\$201,800
2163	\$88,550
2164	\$229,450
2165	\$434,400
2166	\$458,800
2167	\$122,200
2168	\$494,950
2170	\$1,288,850
2171	\$567,550
2172	\$38,400
2173	\$204,650
2174	\$192,050
2175	\$16,400
2176	\$496,950
2177	\$173,200
2178	\$37,050
2179	\$230,600
2190	\$270,100
2191	\$67,400
2192	\$98,600
2193	\$146,250
2194	\$166,300
2195	\$198,300
2196	\$313,550
2197	\$106,200
2198	\$118,550
2199	\$208,850
2200	\$438,300
2203	\$108,350
2204	\$187,300
2205	\$135,900

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2206	\$189,050
2207	\$282,700
2208	\$130,000
2209	\$167,300
2210	\$344,200
2211	\$183,100
2212	\$183,400
2213	\$286,700
2214	\$55,150
2216	\$206,100
2217	\$249,500
2218	\$141,200
2219	\$138,850
2220	\$281,500
2221	\$196,700
2222	\$113,300
2223	\$233,950
2224	\$170,500
2225	\$85,350
2226	\$176,300
2227	\$202,500
2228	\$249,150
2229	\$368,850
2230	\$273,850
2231	\$38,900
2232	\$411,750
2233	\$434,350
2234	\$398,600
2250	\$863,950
2251	\$441,450
2256	\$157,000
2257	\$336,400
2258	\$69,250
2259	\$908,900
2260	\$361,200
2261	\$711,450
2262	\$290,250
2263	\$265,800
2264	\$165,900
2265	\$91,050
2267	\$23,900
2278	\$38,350

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2280	\$357,900
2281	\$185,950
2282	\$220,150
2283	\$265,300
2284	\$163,600
2285	\$468,550
2286	\$59,950
2287	\$537,750
2289	\$283,450
2290	\$479,250
2291	\$170,550
2292	\$27,300
2293	\$23,250
2294	\$18,100
2295	\$95,000
2296	\$19,950
2297	\$19,450
2298	\$82,700
2299	\$121,350
2300	\$85,400
2302	\$5,100
2303	\$101,750
2304	\$143,450
2305	\$189,750
2306	\$45,200
2307	\$40,250
2311	\$7,450
2312	\$16,400
2315	\$158,800
2316	\$71,300
2317	\$64,400
2318	\$173,500
2319	\$69,300
2320	\$541,100
2321	\$278,400
2322	\$329,000
2323	\$322,550
2324	\$273,000
2325	\$364,550
2326	\$99,550
2327	\$90,800
2328	\$23,200

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2329	\$14,900
2330	\$246,300
2333	\$169,000
2334	\$45,400
2335	\$118,150
2336	\$26,500
2337	\$80,700
2338	\$7,000
2339	\$4,950
2340	\$610,100
2341	\$12,300
2342	\$4,950
2343	\$40,200
2344	\$5,050
2345	\$5,350
2346	\$22,750
2347	\$9,400
2350	\$222,650
2352	\$32,750
2353	\$10,200
2354	\$23,200
2355	\$3,750
2356	\$950
2357	\$26,550
2358	\$25,100
2359	\$6,200
2360	\$134,300
2361	\$4,750
2365	\$29,600
2369	\$4,550
2370	\$61,050
2371	\$4,750
2372	\$19,350
2379	\$2,600
2380	\$116,200
2381	\$9,500
2382	\$9,900
2386	\$1,750
2387	\$250
2388	\$20,000
2390	\$77,450
2395	\$4,450

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2396	\$6,500
2397	\$2,300
2398	\$1,300
2399	\$4,850
2400	\$70,050
2401	\$2,850
2402	\$14,700
2403	\$6,000
2404	\$10,650
2405	\$1,150
2406	\$2,500
2408	\$1,000
2409	\$1,200
2410	\$150
2411	\$700
2415	\$2,900
2420	\$33,800
2421	\$22,900
2422	\$34,650
2423	\$25,950
2424	\$3,800
2425	\$19,800
2426	\$5,550
2427	\$17,550
2428	\$212,100
2429	\$91,100
2430	\$372,050
2431	\$46,700
2439	\$43,100
2440	\$220,200
2441	\$40,950
2443	\$59,800
2444	\$591,550
2445	\$81,950
2446	\$171,850
2447	\$74,100
2448	\$77,650
2449	\$18,700
2450	\$487,500
2452	\$157,450
2453	\$15,150
2454	\$82,700

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2455	\$23,800
2456	\$172,800
2460	\$258,750
2462	\$15,200
2463	\$66,850
2464	\$47,100
2465	\$3,350
2466	\$8,600
2469	\$19,600
2470	\$120,550
2471	\$15,800
2472	\$13,650
2473	\$22,050
2474	\$34,950
2475	\$500
2476	\$1,400
2477	\$108,050
2478	\$273,800
2479	\$44,200
2480	\$296,250
2481	\$91,250
2482	\$60,050
2483	\$88,150
2484	\$132,650
2485	\$88,500
2486	\$257,100
2487	\$125,400
2488	\$34,600
2489	\$93,100
2490	\$4,450
2500	\$320,200
2502	\$135,500
2505	\$54,600
2506	\$96,450
2508	\$132,600
2515	\$146,150
2516	\$96,650
2517	\$189,100
2518	\$229,750
2519	\$178,750
2525	\$163,100
2526	\$209,250

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2527	\$415,550
2528	\$289,350
2529	\$439,350
2530	\$501,350
2533	\$199,050
2534	\$63,850
2535	\$68,200
2536	\$160,300
2537	\$101,900
2538	\$23,150
2539	\$186,050
2540	\$436,850
2541	\$318,100
2545	\$7,250
2546	\$69,850
2548	\$64,200
2549	\$41,200
2550	\$131,000
2551	\$28,250
2555	\$800
2556	\$18,850
2557	\$298,150
2558	\$142,500
2559	\$46,950
2560	\$1,054,600
2563	\$3,000
2564	\$175,350
2565	\$432,750
2566	\$365,700
2567	\$650,650
2568	\$10,100
2569	\$17,400
2570	\$937,700
2571	\$189,600
2572	\$65,600
2573	\$82,700
2574	\$68,750
2575	\$194,450
2576	\$108,800
2577	\$157,700
2578	\$19,650
2579	\$38,950

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2580	\$257,100
2581	\$17,650
2582	\$94,100
2583	\$27,700
2584	\$3,150
2585	\$1,300
2586	\$15,250
2587	\$18,950
2588	\$1,650
2590	\$57,150
2594	\$101,200
2618	\$3,200
2619	\$70,750
2620	\$249,300
2621	\$43,800
2622	\$23,950
2623	\$3,950
2625	\$400
2626	\$1,750
2627	\$38,950
2628	\$14,850
2629	\$1,600
2630	\$60,350
2631	\$2,350
2632	\$13,000
2633	\$1,400
2640	\$292,150
2641	\$102,550
2642	\$38,250
2643	\$15,800
2644	\$11,800
2645	\$1,650
2646	\$35,350
2647	\$11,250
2648	\$8,550
2649	\$500
2650	\$628,650
2651	\$34,500
2652	\$39,400
2653	\$15,250
2655	\$13,050
2656	\$6,100

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2658	\$6,250
2659	\$4,300
2660	\$8,900
2661	\$3,050
2663	\$32,500
2665	\$19,450
2666	\$44,700
2668	\$3,450
2669	\$11,900
2671	\$29,100
2672	\$14,850
2675	\$11,450
2680	\$283,950
2681	\$19,250
2700	\$48,200
2701	\$25,150
2702	\$5,700
2703	\$7,600
2705	\$102,500
2706	\$11,300
2707	\$9,300
2710	\$48,950
2711	\$17,300
2712	\$3,950
2713	\$10,050
2714	\$12,750
2715	\$3,100
2716	\$6,150
2717	\$1,450
2720	\$62,000
2721	\$1,950
2722	\$20,050
2725	\$2,000
2726	\$1,800
2727	\$2,350
2729	\$8,550
2730	\$9,300
2731	\$30,450
2732	\$2,950
2733	\$2,250
2734	\$250
2735	\$150

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2736	\$250
2737	\$2,300
2738	\$6,750
2739	\$1,850
2745	\$487,500
2747	\$789,750
2748	\$12,550
2749	\$226,450
2750	\$579,250
2752	\$74,150
2753	\$168,450
2754	\$78,900
2756	\$424,500
2757	\$9,200
2758	\$93,850
2759	\$341,200
2760	\$513,800
2761	\$508,200
2762	\$398,400
2763	\$471,250
2765	\$768,100
2766	\$210,500
2767	\$292,850
2768	\$415,600
2769	\$342,450
2770	\$812,600
2773	\$73,050
2774	\$168,250
2775	\$9,200
2776	\$50,600
2777	\$204,800
2778	\$28,900
2779	\$63,300
2780	\$117,150
2782	\$64,800
2783	\$28,600
2784	\$15,900
2785	\$43,900
2786	\$8,600
2787	\$35,200
2790	\$137,450
2791	\$3,050

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2792	\$2,800
2793	\$4,350
2794	\$84,500
2795	\$560,450
2797	\$2,800
2798	\$26,700
2799	\$42,700
2800	\$581,500
2803	\$1,050
2804	\$24,550
2805	\$2,800
2806	\$5,400
2807	\$3,500
2808	\$250
2809	\$1,400
2810	\$17,900
2817	\$1,450
2818	\$11,650
2820	\$63,950
2821	\$50,900
2822	\$5,150
2823	\$11,150
2824	\$18,650
2825	\$25,400
2826	\$1,000
2827	\$33,800
2828	\$6,350
2829	\$24,600
2830	\$576,550
2831	\$17,050
2832	\$28,000
2833	\$3,300
2834	\$16,350
2835	\$39,500
2836	\$1,500
2838	\$1,500
2839	\$6,000
2840	\$17,550
2842	\$6,100
2843	\$7,600
2844	\$8,850
2845	\$23,600

<b>Parents NSW Vouchers Redeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2846	\$1,450
2847	\$20,700
2848	\$9,850
2849	\$9,800
2850	\$197,350
2852	\$36,200
2864	\$7,850
2865	\$6,700
2866	\$34,400
2867	\$5,400
2868	\$5,550
2869	\$10,800
2870	\$116,900
2871	\$83,900
2873	\$4,900
2874	\$3,550
2875	\$7,050
2876	\$2,900
2877	\$33,900
2878	\$1,650
2879	\$2,000
2880	\$71,200
2898	\$1,750
2899	\$50
3644	\$8,150
3691	\$550
3707	\$300
Unknown	\$329,900

13) \$68,415,100

13)(a) Parents NSW vouchers unredeemed by Local Government Area

<b>Parent NSW Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Albury	\$561,200
Armidale Regional	\$238,400
Ballina	\$414,450
Balranald	\$13,100
Bathurst Regional	\$354,000
Bayside	\$1,216,100
Bega Valley	\$256,600
Bellingen	\$117,200

<b>Parent NSW Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Berrigan	\$56,050
Blacktown	\$4,234,450
Bland	\$45,950
Blayney	\$60,500
Blue Mountains	\$657,050
Bogan	\$19,250
Bourke	\$17,500
Brewarrina	\$5,500
Broken Hill	\$165,650
Burwood	\$247,400
Byron	\$303,700
Cabonne	\$127,700
Camden	\$1,238,750
Campbelltown	\$1,741,950
Canada Bay	\$679,150
Canterbury-Bankstown	\$3,285,850
Carrathool	\$20,850
Central Coast	\$2,732,700
Central Darling	\$8,750
Cessnock	\$530,650
Clarence Valley	\$450,200
Cobar	\$27,600
Coffs Harbour	\$701,200
Coolamon	\$37,050
Coonamble	\$31,400
Cootamundra-Gundagai Regional	\$82,250
Cowra	\$103,600
Cumberland	\$2,030,700
Dubbo Regional	\$412,700
Dungog	\$83,400
Edward River	\$67,450
Eurobodalla	\$268,550
Fairfield	\$1,807,150
Federation	\$90,500
Forbes	\$81,050
Georges River	\$1,240,250
Gilgandra	\$29,900
Glen Innes Severn	\$59,050
Goulburn Mulwaree	\$275,800
Greater Hume Shire	\$109,550
Griffith	\$184,900
Gunnedah	\$119,750

<b>Parent NSW Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Gwydir	\$37,050
Hawkesbury	\$577,450
Hay	\$18,750
Hilltops	\$160,600
Hornsby	\$1,614,450
Hunters Hill	\$116,600
Inner West	\$1,386,600
Inverell	\$162,450
Junee	\$49,950
Kempsey	\$231,550
Kiama	\$152,300
Ku-Ring-Gai	\$1,353,350
Kyogle	\$70,400
Lachlan	\$51,750
Lake Macquarie	\$1,698,800
Lane Cove	\$354,800
Leeton	\$95,900
Lismore	\$435,200
Lithgow	\$150,800
Liverpool	\$2,312,700
Liverpool Plains	\$55,550
Lockhart	\$28,450
Maitland	\$841,850
Mid-Coast	\$665,000
Mid-Western Regional	\$212,150
Moree Plains	\$99,450
Mosman	\$229,300
Murray River	\$72,000
Murrumbidgee	\$27,550
Muswellbrook	\$146,500
Nambucca	\$156,600
Narrabri	\$106,200
Narrandera	\$50,000
Narromine	\$56,750
Newcastle	\$1,226,300
North Sydney	\$413,650
Northern Beaches	\$2,480,600
Oberon	\$38,400
Orange	\$363,500
Parkes	\$125,200
Parramatta	\$2,214,750
Penrith	\$1,974,150

<b>Parent NSW Vouchers Unredeemed by Local Government Area</b>	
<b>Local Government Area</b>	<b>Amount \$</b>
Port Macquarie-Hastings	\$648,250
Port Stephens	\$581,450
Queanbeyan-Palerang Regional	\$515,000
Randwick	\$1,010,250
Richmond Valley	\$207,500
Ryde	\$1,021,500
Shellharbour	\$585,500
Shoalhaven	\$745,500
Singleton	\$232,350
Snowy Monaro Regional	\$168,200
Snowy Valleys	\$125,250
Strathfield	\$317,750
Sutherland Shire	\$2,003,500
Sydney	\$675,600
Tamworth Regional	\$563,850
Temora	\$41,850
Tenterfield	\$40,800
The Hills Shire	\$2,177,500
Tweed	\$851,700
Unincorporated	\$1,700
Unincorporated Lord Howe	\$250
Unincorporated NSW	\$3,850
Unknown	\$351,750
Upper Hunter Shire	\$117,350
Upper Lachlan Shire	\$64,250
Uralla	\$47,600
Wagga Wagga	\$624,050
Walcha	\$20,100
Walgett	\$26,450
Warren	\$23,600
Warrumbungle Shire	\$66,950
Waverley	\$464,500
Weddin	\$29,950
Wentworth	\$43,150
Willoughby	\$750,550
Wingecarribee	\$395,600
Wollondilly	\$486,450
Wollongong	\$1,644,100
Woollahra	\$342,100
Yass Valley	\$137,750

13)(b) Parents NSW vouchers unredeemed by postcode

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2000	\$59,050
2007	\$20,100
2008	\$17,850
2009	\$56,550
2010	\$62,750
2011	\$31,300
2015	\$56,650
2016	\$48,150
2017	\$77,400
2018	\$118,850
2019	\$117,950
2020	\$96,350
2021	\$89,500
2022	\$81,300
2023	\$71,500
2024	\$86,600
2025	\$48,050
2026	\$194,150
2027	\$32,850
2028	\$23,950
2029	\$78,900
2030	\$128,300
2031	\$231,050
2032	\$105,050
2033	\$60,800
2034	\$155,950
2035	\$297,600
2036	\$271,450
2037	\$84,350
2038	\$76,900
2039	\$70,500
2040	\$218,400
2041	\$139,850
2042	\$98,050
2043	\$48,250
2044	\$60,100
2045	\$67,900
2046	\$236,250
2047	\$86,050
2048	\$58,500
2049	\$82,800
2050	\$35,200

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2060	\$74,200
2061	\$18,900
2062	\$66,250
2063	\$78,250
2064	\$102,500
2065	\$210,250
2066	\$321,800
2067	\$234,350
2068	\$200,250
2069	\$153,000
2070	\$161,850
2071	\$146,350
2072	\$92,250
2073	\$198,800
2074	\$253,750
2075	\$234,150
2076	\$275,000
2077	\$433,550
2079	\$87,350
2080	\$19,400
2081	\$60,200
2082	\$63,500
2083	\$11,300
2084	\$35,250
2085	\$128,050
2086	\$160,950
2087	\$155,400
2088	\$229,300
2089	\$69,600
2090	\$93,250
2092	\$86,700
2093	\$259,700
2094	\$51,100
2095	\$90,250
2096	\$124,350
2097	\$154,700
2099	\$361,250
2100	\$227,500
2101	\$173,650
2102	\$91,350
2103	\$94,550
2104	\$27,000

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2105	\$20,850
2106	\$81,700
2107	\$146,350
2108	\$9,950
2110	\$86,600
2111	\$130,750
2112	\$314,000
2113	\$188,000
2114	\$195,400
2115	\$112,500
2116	\$67,450
2117	\$198,600
2118	\$299,600
2119	\$133,550
2120	\$228,000
2121	\$355,900
2122	\$260,550
2125	\$160,450
2126	\$230,950
2127	\$144,550
2128	\$19,950
2130	\$51,700
2131	\$137,300
2132	\$88,000
2133	\$97,000
2134	\$83,150
2135	\$148,300
2136	\$65,250
2137	\$218,000
2138	\$130,900
2140	\$133,350
2141	\$204,250
2142	\$211,350
2143	\$82,100
2144	\$296,850
2145	\$883,950
2146	\$196,300
2147	\$340,100
2148	\$596,250
2150	\$235,350
2151	\$188,850
2152	\$99,450

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2153	\$672,550
2154	\$435,350
2155	\$964,150
2156	\$121,400
2157	\$38,350
2158	\$81,400
2159	\$44,250
2160	\$317,000
2161	\$293,000
2162	\$185,450
2163	\$87,700
2164	\$184,800
2165	\$390,850
2166	\$474,200
2167	\$120,300
2168	\$441,050
2170	\$1,075,150
2171	\$431,700
2172	\$25,600
2173	\$145,850
2174	\$148,200
2175	\$11,350
2176	\$422,050
2177	\$154,550
2178	\$25,450
2179	\$176,900
2190	\$280,150
2191	\$64,100
2192	\$103,400
2193	\$143,000
2194	\$163,950
2195	\$275,200
2196	\$321,450
2197	\$95,550
2198	\$85,950
2199	\$173,900
2200	\$436,200
2203	\$107,400
2204	\$181,200
2205	\$115,850
2206	\$172,450
2207	\$250,300

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2208	\$112,250
2209	\$139,200
2210	\$278,550
2211	\$136,400
2212	\$147,600
2213	\$227,800
2214	\$42,350
2216	\$188,900
2217	\$223,750
2218	\$130,050
2219	\$103,150
2220	\$231,250
2221	\$147,050
2222	\$103,700
2223	\$185,050
2224	\$124,000
2225	\$61,650
2226	\$123,700
2227	\$138,250
2228	\$173,350
2229	\$265,900
2230	\$219,150
2231	\$24,100
2232	\$302,750
2233	\$281,650
2234	\$283,900
2250	\$564,050
2251	\$277,300
2256	\$114,000
2257	\$227,100
2258	\$43,500
2259	\$535,100
2260	\$227,800
2261	\$418,550
2262	\$179,250
2263	\$169,200
2264	\$115,850
2265	\$63,450
2267	\$20,350
2278	\$21,150
2280	\$214,350
2281	\$113,800

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2282	\$133,100
2283	\$181,200
2284	\$92,400
2285	\$299,450
2286	\$42,050
2287	\$344,750
2289	\$174,300
2290	\$269,750
2291	\$110,700
2292	\$19,450
2293	\$16,000
2294	\$13,900
2295	\$55,000
2296	\$13,800
2297	\$13,550
2298	\$54,800
2299	\$91,150
2300	\$61,850
2302	\$3,400
2303	\$62,500
2304	\$101,050
2305	\$126,750
2306	\$28,550
2307	\$24,750
2311	\$10,050
2312	\$11,850
2315	\$94,450
2316	\$41,950
2317	\$39,600
2318	\$136,500
2319	\$50,200
2320	\$363,150
2321	\$185,350
2322	\$230,250
2323	\$226,950
2324	\$190,250
2325	\$247,450
2326	\$68,950
2327	\$59,950
2328	\$20,300
2329	\$21,350
2330	\$204,450

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2333	\$127,500
2334	\$32,100
2335	\$80,600
2336	\$19,500
2337	\$65,050
2338	\$10,250
2339	\$5,300
2340	\$477,650
2341	\$11,200
2342	\$5,550
2343	\$33,300
2344	\$4,700
2345	\$5,150
2346	\$25,500
2347	\$13,100
2350	\$226,100
2352	\$28,250
2353	\$11,050
2354	\$22,300
2355	\$5,250
2356	\$800
2357	\$27,450
2358	\$26,650
2359	\$4,550
2360	\$142,950
2361	\$6,250
2365	\$27,900
2369	\$5,950
2370	\$54,700
2371	\$5,000
2372	\$30,650
2379	\$2,400
2380	\$101,300
2381	\$12,750
2382	\$11,600
2386	\$1,250
2387	\$250
2388	\$21,000
2390	\$71,550
2395	\$4,550
2396	\$6,000
2397	\$3,200

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2398	\$1,950
2399	\$4,150
2400	\$84,450
2401	\$2,400
2402	\$13,300
2403	\$7,000
2404	\$13,100
2405	\$850
2406	\$3,500
2408	\$1,000
2409	\$3,300
2410	\$600
2411	\$800
2415	\$4,350
2420	\$27,950
2421	\$19,850
2422	\$39,100
2423	\$20,050
2424	\$3,450
2425	\$15,200
2426	\$6,950
2427	\$13,200
2428	\$155,900
2429	\$74,650
2430	\$281,200
2431	\$29,800
2439	\$31,900
2440	\$183,300
2441	\$37,300
2443	\$52,450
2444	\$372,950
2445	\$58,300
2446	\$131,400
2447	\$67,650
2448	\$65,600
2449	\$17,550
2450	\$417,750
2452	\$141,050
2453	\$16,850
2454	\$78,550
2455	\$25,700
2456	\$152,700

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2460	\$284,500
2462	\$18,550
2463	\$69,400
2464	\$44,400
2465	\$3,400
2466	\$9,400
2469	\$26,150
2470	\$134,450
2471	\$26,700
2472	\$20,850
2473	\$26,950
2474	\$50,800
2475	\$1,750
2476	\$3,850
2477	\$119,950
2478	\$283,700
2479	\$48,800
2480	\$451,500
2481	\$92,250
2482	\$65,700
2483	\$108,100
2484	\$184,100
2485	\$91,750
2486	\$281,900
2487	\$146,850
2488	\$36,900
2489	\$87,400
2490	\$8,300
2500	\$248,800
2502	\$92,000
2505	\$33,150
2506	\$62,300
2508	\$80,650
2515	\$101,100
2516	\$69,100
2517	\$122,900
2518	\$156,250
2519	\$136,750
2525	\$115,650
2526	\$133,250
2527	\$206,450
2528	\$165,650

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2529	\$227,650
2530	\$278,400
2533	\$115,700
2534	\$36,150
2535	\$49,050
2536	\$132,450
2537	\$84,850
2538	\$17,100
2539	\$136,450
2540	\$319,650
2541	\$214,900
2545	\$6,500
2546	\$59,900
2548	\$54,050
2549	\$28,800
2550	\$132,500
2551	\$27,000
2555	\$1,450
2556	\$17,150
2557	\$209,100
2558	\$102,000
2559	\$34,550
2560	\$717,650
2563	\$2,250
2564	\$169,400
2565	\$341,750
2566	\$291,050
2567	\$433,850
2568	\$6,400
2569	\$13,100
2570	\$631,050
2571	\$123,900
2572	\$44,900
2573	\$55,300
2574	\$51,000
2575	\$137,550
2576	\$100,450
2577	\$129,300
2578	\$12,850
2579	\$41,300
2580	\$264,650
2581	\$21,850

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2582	\$112,900
2583	\$34,300
2584	\$3,850
2585	\$2,200
2586	\$20,250
2587	\$20,800
2588	\$1,850
2590	\$50,600
2594	\$108,550
2611	\$500
2618	\$4,300
2619	\$94,250
2620	\$343,450
2621	\$61,450
2622	\$30,300
2623	\$6,800
2624	\$250
2625	\$2,350
2626	\$2,500
2627	\$53,800
2628	\$18,400
2629	\$2,650
2630	\$59,650
2631	\$5,650
2632	\$14,000
2633	\$1,350
2640	\$400,600
2641	\$163,700
2642	\$57,000
2643	\$24,450
2644	\$19,950
2645	\$2,850
2646	\$47,900
2647	\$13,500
2648	\$12,950
2650	\$571,850
2651	\$26,000
2652	\$47,100
2653	\$18,500
2655	\$12,200
2656	\$12,400
2658	\$13,000

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2659	\$5,450
2660	\$18,850
2661	\$1,450
2663	\$40,500
2665	\$13,550
2666	\$39,050
2668	\$2,800
2669	\$11,600
2671	\$34,900
2672	\$15,400
2675	\$11,550
2680	\$169,550
2681	\$15,250
2700	\$43,050
2701	\$20,350
2702	\$8,800
2703	\$6,150
2705	\$88,750
2706	\$8,700
2707	\$11,200
2710	\$71,300
2711	\$20,950
2712	\$9,050
2713	\$21,200
2714	\$17,250
2715	\$9,900
2716	\$6,850
2717	\$8,800
2720	\$73,750
2721	\$2,300
2722	\$26,450
2725	\$2,000
2726	\$2,950
2727	\$3,150
2729	\$16,450
2730	\$10,950
2731	\$47,050
2732	\$8,550
2733	\$4,500
2734	\$2,500
2735	\$1,100
2736	\$1,250

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2737	\$3,200
2738	\$13,000
2739	\$8,400
2745	\$337,750
2747	\$538,500
2748	\$14,950
2749	\$163,800
2750	\$396,250
2752	\$54,350
2753	\$140,300
2754	\$58,600
2756	\$323,000
2757	\$7,300
2758	\$81,650
2759	\$225,550
2760	\$346,700
2761	\$368,800
2762	\$297,100
2763	\$373,750
2765	\$557,150
2766	\$154,250
2767	\$230,900
2768	\$368,900
2769	\$263,050
2770	\$551,650
2773	\$56,450
2774	\$123,750
2775	\$11,300
2776	\$40,650
2777	\$166,200
2778	\$18,350
2779	\$50,700
2780	\$85,600
2782	\$46,450
2783	\$22,150
2784	\$10,100
2785	\$30,350
2786	\$6,900
2787	\$30,300
2790	\$110,800
2791	\$1,700
2792	\$1,700

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2793	\$6,150
2794	\$89,500
2795	\$364,800
2797	\$3,950
2798	\$21,550
2799	\$33,800
2800	\$415,500
2803	\$1,950
2804	\$18,950
2805	\$3,700
2806	\$5,850
2807	\$3,500
2808	\$1,750
2809	\$1,350
2810	\$26,100
2817	\$1,800
2818	\$7,350
2820	\$54,050
2821	\$44,600
2822	\$2,850
2823	\$11,600
2824	\$18,600
2825	\$17,850
2826	\$1,750
2827	\$24,450
2828	\$5,900
2829	\$25,900
2830	\$336,200
2831	\$14,200
2832	\$9,500
2833	\$4,450
2834	\$10,650
2835	\$25,250
2836	\$5,000
2838	\$1,000
2839	\$4,250
2840	\$17,950
2842	\$6,900
2843	\$10,900
2844	\$10,150
2845	\$17,900
2846	\$1,550

<b>Parents NSW Vouchers Unredeemed by Postcode</b>	
<b>Postcode</b>	<b>Amount \$</b>
2847	\$17,050
2848	\$8,900
2849	\$9,700
2850	\$161,400
2852	\$33,050
2864	\$7,150
2865	\$8,050
2866	\$29,850
2867	\$6,350
2868	\$5,450
2869	\$11,450
2870	\$105,600
2871	\$78,600
2873	\$3,600
2874	\$3,200
2875	\$4,950
2876	\$5,100
2877	\$30,100
2878	\$1,100
2879	\$3,000
2880	\$168,800
2898	\$250
2899	\$200
3644	\$11,350
3691	\$700
3707	\$450
4383	\$1,000
Unknown	\$351,350

## Summary

### NSW Health Check - Interoperability Implementation Program Report

#### Purpose

This document is a summary of the independent NSW health check of the interoperability implementation program undertaken on behalf of the NSW government and administered by the Department of Customer Service. The project sponsor was the NSW Registrar General.

The stakeholders interviewed as part of the health check during May 2022 included NSW Land Registry Services, the Australian Institute of Conveyancers (NSW), the NSW Law Society, the Australian Banking Association, financial institutions, and NSW government. An initial report with recommendations was prepared on the basis of these interviews. Electronic Lodgment Network Operators (ELNO) were interviewed in a second stage, in June 2022. The final report is dated 8 August 2022.

#### Scope of the review

NSW Office of the Registrar General (**ORG**) is implementing ongoing and independent health checks to review the risks and status of the national roll-out of interoperability. The health checks will be used to inform Ministers and the Australian Registrars' National Electronic Conveyancing Council (**ARNECC**), and may be used to inform industry, and guide ongoing decision-making. This is the first of a series of ongoing health checks.

The focus areas for health checks are intended to be:

- **Risk Management** - time, quality, technology, data privacy cyber security, reputation, business continuity and quality of business services.
- **Industry system readiness** - A high level review of ELNO system readiness to meet the implementation dates for interoperability, and technical due diligence more generally regarding ELNOs, Land Registries, State Revenue Offices, and financial institutions.
- **Governance** – Consideration of project governance (roles and responsibilities to deliver the project, resource allocation, time management and process management) and stakeholder governance
- **Stakeholder Management** – Consideration of the stakeholders that may contribute to or be affected by new ICT environments and capabilities, including end-users (lawyers, conveyancers and financial institutions), government staff, private sector operators of land registries (where applicable), citizens and technology providers.
- **Change Management** – Consideration of how the change will affect stakeholders, expected acceptance or resistance and actions required to move to new ways of working.
- **Readiness assessment** – an independent assessment of readiness:
  - readiness of participating parties to operate collaboratively in order to successfully lodge property transactions (interoperate).
  - interoperable transactions (or types of interoperable transactions) must not be permitted until confirmation that:

- transactions can be completed securely and in a timely manner; and
- systems are in place to respond and remediate any failing transactions or impacts on consumers, users or ELNOs.

This health check focused on confirming the proposed approach is the best value for money option to achieve the intended outcomes:

- Delivery strategy, plans and mechanisms are robust, realistic, appropriate and manageable
- The project is clearly understood and supported by users and stakeholders, and stakeholder, change management and communications plans are adequate
- Appropriate and effective governance is in place for leading, managing and monitoring the project (or individual projects of a program)
- Major risks and issues are identified, and management plans developed
- The scope and requirements specifications are realistic and unambiguous
- Whether the scale, outcomes, timescales and impact of external issues are considered
- Financing for government expenditure has been adequately assessed for the project and that it has a realistic, properly resourced and authorised plan through to the next stage
- Planning assumptions, and whether the project teams can deliver the next stage; and
- Quality plans for the project and its deliverables.

For the avoidance of doubt, the health check did not consider the merits of the government's policy of introducing a competitive market for electronic lodgement network operators nor the legislation to enable this policy.

## **Report recommendations and ORG response**

The report made recommendations about:

- Defining three distinct phases to the program: legislative, implementation, ongoing operations, and considering the future operations phase, as part of the implementation phase.
- Engaging Cyber NSW in the program.
- Further work on the schedule for the program.
- Establishing a steering committee to report to ARNECC, responsible for program implementation governance.
- Engaging the following expertise: technical architect; and change management / communications to design and facilitate ongoing communication with stakeholders.

ORG supports these recommendations and has commenced implementation.

The report also recommended engagement of a commercial management expert, which ORG is considering further.

## **Next assurance review**

The Review Team recommend that health checks be conducted approximately every 6 months to align with key project events or milestones. The times should be confirmed once the program schedule is revised, suggested triggers for a review are listed below.

Suggested time of future health checks:

- May 2022 – initial review (this Review)
- TBD – readiness for Day-1 transaction

- TBD – readiness for Day-2 industry-wide testing
- TBD – readiness for IOP rollout

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**Summary issued:** 30 August 2022