

HUMAN RESOURCES

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APPENDIX 15 HUMAN RESOURCES

Establishment	2016-17	2017-18	2018-19	2019-20	2020-21
Executive					
Commissioner	1	1	1	1	1
Deputy Commissioner/Executive Director	6	4	6	6	6
Assistant Commissioner/Director	18	18	19	19	20
Subtotal	25	23	26	26	27
Firefighting staff					
Permanent					
Chief Superintendent	19	19	18	18	16
Superintendent	44	46	43	45	45
Inspector	88	85	89	94	95
Station Officer	641	635	623	617	636
Full-time Fire Officer	2,570	2,600	2596	2619	2,628
Operational Support Level 2	42	56	62	81	96
Operational Support Level 2A	68	54	40	29	28
Operational Support Level 3A	27	20	16	14	10
Operational Support Level 3		1	3	2	1
Operational Support Inspector	18	18	23	26	30
Total Permanent	3,517	3,534	3,513	3,545	3,585
On-call					
Captain	236	236	228	236	230
Deputy Captain	330	310	321	325	327
Retained Fire Officer	2,775	2,747	2725	2736	2,760
Total On-call	3,341	3,293	3,274	3,297	3,317
Total firefighting staff	6,858	6,827	6,787	6,842	6,902
Administrative and trades staff (FTE)					
Area/Zone administration	50.00	52.40	49.00	48.00	48.31
Community Safety	46.00	48.00	40.00	41.80	43.00
Education and Training	30.00	25.40	22.40	22.40	20.00
Finance ²	31.00	30.80	31.60	39.60	39.60
Field Operations - Business Unit	4.00	4.00	16.00	16.00	15.00
Governance and Legal Office (GLO) ¹	15.00	19.40	21.60		
Information Technology ³	51.00	64.80	66.85	70.85	72.28
Logistics Support	85.00	90.00	92.60		
Office of the Commissioner ¹	11.00	14.00	16.00	44.60	43.60
Operational Capability ²	22.00	20.00	21.00	29.00	30.00
People and Culture ⁴	76.00	81.03	87.93	91.93	92.90



SECTION 1: OVERVIEW

PERFORMANCE SUMMARY

	2010/11 ¹	2011/12	% change
Service delivery			
Population served	7 176 687	7 247 669	+1.0
Total expenses excluding losses	\$614 004 000	\$645 826 000	+5.2
Cost per head of population per year	\$85.55	\$89.11	+4.2
Cost per head of population per day	23.4c	24.4c	+4.2
Fires and explosions:			
Structure fires	7046	6652	-5.6
Other fires	19 545	18 724	-4.2
Total fires and explosions	26 591	25 376	-4.6
Emergencies other than fires:			
Non-fire rescue calls including animal rescues	10 851	11 146	+2.7
Hazardous materials incidents and other hazardous conditions including power lines down, electrical short circuits, gas leaks and fuel and chemical spills	15 557	15 503	-0.3
Storm, floods and other natural disasters, and calls for assistance from other agencies	6451	6990	+8.4
% of NSW adults living in homes with a smoke alarm ²	94.2	na ³	-
Community safety, preparedness and engagement activities ⁴	63 521	57 001	-10.3
Resources (by headcount)			
Staff composition:			
Full-time fire officers	3516	3498	-0.5
Retained (ie on-call) fire officers	3382	3323	-1.7
Administrative and trade staff ⁵	414	408	-1.4
Total staff	7312	7244	-0.9
Community fire units	577	605	+4.9
Community fire unit volunteers	7140	7000	-2.0
Fire stations	338	338	0
Vehicles in the fire engine fleet	663	634	-4.4

Notes:

- Figures may vary slightly from earlier publications to reflect additional incident reports and changes to data from data quality improvement.
- Source: NSW Population Health Survey (HOIST), Centre for Epidemiology and Research, NSW Department of Health. Figures are based on calendar years rather than financial years.
- Information on smoke alarm penetration was not collected during 2011.
- These data under-represent the level of prevention activities performed by fire officers. Not all such activities are reported.
- Includes Executive staff.