From: Kitty Lu

Sent: Thursday, 14 October 2021 5:09 PM

To: Future of work

Cc: Young Hou; Will Wang

Subject: HPE CM: Re: Select Committee on the impact of technological and other change on the future of work

and workers in New South Wales - Post-hearing responses - 10 September 2021

Hi Helen,

Thank you for your call and please kindly see below for our statement as per the correction towards the Transcript Page 15 Last 4 Paragraphs:

Ms. Lu has not made any statement elaborated "that the contract was engaged in with the platform and they are contracting directly with the platform"; however, to EASI's understanding, there is no contractual relationship between delivery users and EASI. As an online food delivery platform, EASI interacts with 3 types of users, and delivery users is part of the model. To become a registered delivery user of EASI, every potential delivery driver needs to read, understand, and agree to EASI's Driver's T&C before submitting their application.

Mr. Wang's statement was in depth emphasising that each franchisee entity was meant to operate under their own terms and conditions, whereas delivery users' applications were reviewed and processed by different local management teams which were under different legal entities.

Thank you.

Kitty Lu

Compliance Manager Public Relations Manager

EASI GROUP

AU: Melbourne | Sydney | Brisbane | Adelaide | Perth | Hobart | Canberra | Geelong | Launceston |

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NZ: Auckland US: Los Angeles UK: London | Birmingham | Nottingham | Coventry

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M: | E:

Add: Unit 2, Level 5, 380 Docklands Drive, VIC 3008

Web: easi.com.au



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