



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEES

BUDGET ESTIMATES 2020-2021 Supplementary Questions

Portfolio Committee No. 6 – Transport and Customer Service

CUSTOMER SERVICE

Hearing: Monday 8 March 2021

Answers due by: 1 April 2021

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CUSTOMER SERVICE

Questions from the Hon Mark Buttigieg MLC (on behalf of the Opposition)

Active Kids Voucher

1. What was the total number of people who applied for and received an Active Kids Voucher in 2019-2020?
2. How many Active Kids Vouchers were redeemed in 2019-2020?
3. What was the total cost of the Active Kids Voucher Scheme in 2019-2020?
4. How many people applied for and received an Active Kids Voucher in 2019-2020 in the:
 - (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
5. How many people redeemed an Active Kids Voucher in 2019-2020 in the:
 - (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
6. How many people redeemed Active Kids Vouchers in 2019-2020 in each local government area in NSW?
7. Of the total number of people who redeemed Active Kids Vouchers in 2019-2020, how many of the kids nominated to use the voucher identified as:

- (a) Female?
- (b) Male?
- (c) Other or didn't say?

8. What is the total amount allocated in the 2020-2021 State Budget towards the Active Kids Voucher Scheme?
9. As of March 8 2021, how many people in NSW have applied for and received an Active Kids Voucher in this financial year?
10. As of March 8 2021, what has been the total amount expended to date in this financial year on the Active Kids Voucher Scheme in this financial year?
11. What was the total amount of money spent by the NSW Government on advertising the availability of the Active Kids Voucher Scheme in 2019-2020?

Registration relief for farmers

12. What was the total number of people who accessed the Registration relief for farmers scheme in 2019-2020?
13. What was the total cost of the Registration relief for farmers Scheme in 2019-2020?
14. How many people accessed the Registration relief for farmers Scheme in 2019-2020 in the:
 - (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
15. How many people accessed the Registration relief for farmers Scheme in 2019-2020 in each local government area in NSW?
16. Of the total number of people who accessed the Registration relief for farmers Rebate in 2019-2020, how many identified as:
 - (a) Female?
 - (b) Male
 - (c) Other or didn't say?
17. Of the total number of people who accessed the Registration relief for farmers Rebate in 2019-2020, how many were aged:
 - (a) 0-18?

- (b) 19-30?
- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

18. What is the total amount allocated in the 2020-2021 State Budget towards the Registration relief for farmers Rebate?
19. As of March 8 2021, how many people in NSW have accessed the Registration relief for farmers in this financial year?
20. As of March 8 2021, what has been the total amount expended to date in this financial year on the Registration relief for farmers Rebate in this financial year?
21. What was the total amount of money spent by the NSW Government on advertising the availability of the Registration relief for farmers Rebate in 2019-2020?

Appliance Replacement Offer

22. What was the total number of people who accessed the Appliance Replacement Offer scheme in 2019-2020?
23. What was the total cost of the Appliance Replacement Offer Scheme in 2019-2020?
24. How many people accessed the Appliance Replacement Offer Scheme in 2019-2020 in the:
 - (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
25. How many people accessed the Appliance Replacement Offer Scheme in 2019-2020 in each local government area in NSW?
26. Of the total number of people who accessed the Appliance Replacement Offer Rebate in 2019-2020, how many identified as:
 - (a) Female?
 - (b) Male?
 - (c) Other or didn't say?

27. Of the total number of people who accessed the Appliance Replacement Offer Rebate in 2019-2020, how many were aged:
 - (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
28. What is the total amount allocated in the 2020-2021 State Budget towards the Appliance Replacement Offer Rebate?
29. As of March 8 2021, how many people in NSW have accessed the Appliance Replacement Offer in this financial year?
30. As of March 8 2021, what has been the total amount expended to date in this financial year on the Appliance Replacement Offer in this financial year?
31. What was the total amount of money spent by the NSW Government on advertising the availability of the Appliance Replacement Offer in 2019-2020?

Transport concession entitlement card as an apprentice or trainee

32. What was the total number of people who accessed the Transport concession entitlement card as an apprentice or trainee scheme in 2019-2020?
33. What was the total cost of the Transport concession entitlement card as an apprentice or trainee Scheme in 2019-2020?
34. How many people accessed the Transport concession entitlement card as an apprentice or trainee Scheme in 2019-2020 in the:
 - (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
35. How many people accessed the Transport concession entitlement card as an apprentice or trainee Scheme in 2019-2020 in each local government area in NSW?

36. Of the total number of people who accessed the Transport concession entitlement card as an apprentice or trainee Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
37. Of the total number of people who accessed the Transport concession entitlement card as an apprentice or trainee Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
38. What is the total amount allocated in the 2020-2021 State Budget towards the Transport concession entitlement card as an apprentice or trainee Rebate?
39. As of March 8 2021, how many people in NSW have accessed the Transport concession entitlement card as an apprentice or trainee in this financial year?
40. As of March 8 2021, what has been the total amount expended to date in this financial year on the Transport concession entitlement card as an apprentice or trainee in this financial year?
41. What was the total amount of money spent by the NSW Government on advertising the availability of the Transport concession entitlement card as an apprentice or trainee in 2019-2020?

Apprentice Vehicle Registration Rebate

42. What was the total number of people who accessed the Apprentice Vehicle Registration Rebate scheme in 2019-2020?
43. What was the total cost of the Apprentice Vehicle Registration Rebate Scheme in 2019-2020?
44. How many people accessed the Apprentice Vehicle Registration Rebate Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?

- (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
45. How many people accessed the Apprentice Vehicle Registration Rebate Scheme in 2019-2020 in each local government area in NSW?
46. Of the total number of people who accessed the Apprentice Vehicle Registration Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
47. Of the total number of people who accessed the Apprentice Vehicle Registration Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
48. What is the total amount allocated in the 2020-2021 State Budget towards the Apprentice Vehicle Registration Rebate?
49. As of March 8 2021, how many people in NSW have accessed the Apprentice Vehicle Registration Rebate in this financial year?
50. As of March 8 2021, what has been the total amount expended to date in this financial year on the Apprentice Vehicle Registration Rebate in this financial year?
51. What was the total amount of money spent by the NSW Government on advertising the availability of the Apprentice Vehicle Registration Rebate in 2019-2020?

Assisted School Travel Program

52. What was the total number of people who accessed the Assisted School Travel Program scheme in 2019-2020?
53. What was the total cost of the Assisted School Travel Program Scheme in 2019-2020?
54. How many people accessed the Assisted School Travel Program Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?

- (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
55. How many people accessed the Assisted School Travel Program Scheme in 2019-2020 in each local government area in NSW?
56. Of the total number of people who accessed the Assisted School Travel Program Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
57. Of the total number of people who accessed the Assisted School Travel Program Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
58. What is the total amount allocated in the 2020-2021 State Budget towards the Assisted School Travel Program Rebate?
59. As of March 8 2021, how many people in NSW have accessed the Assisted School Travel Program Rebate in this financial year?
60. As of March 8 2021, what has been the total amount expended to date in this financial year on the Assisted School Travel Program Rebate in this financial year?
61. What was the total amount of money spent by the NSW Government on advertising the availability of the Assisted School Travel Program Rebate in 2019-2020?

Bee Site Permit Waiver

62. What was the total number of people who accessed the Bee Site Permit Waiver scheme in 2019-2020?
63. What was the total cost of the Bee Site Permit Waiver Scheme in 2019-2020?
64. How many people accessed the Bee Site Permit Waiver Scheme in 2019-2020 in the:

- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
65. How many people accessed the Bee Site Permit Waiver Scheme in 2019-2020 in each local government area in NSW?
66. Of the total number of people who accessed the Bee Site Permit Waiver Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
67. Of the total number of people who accessed the Bee Site Permit Waiver Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
68. What is the total amount allocated in the 2020-2021 State Budget towards the Bee Site Permit Waiver Rebate?
69. As of March 8 2021, how many people in NSW have accessed the Bee Site Permit Waiver Rebate in this financial year?
70. As of March 8 2021, what has been the total amount expended to date in this financial year on the Bee Site Permit Waiver Rebate in this financial year?
71. What was the total amount of money spent by the NSW Government on advertising the availability of the Bee Site Permit Waiver Rebate in 2019-2020?

Caravan and camper trailer motor vehicle tax reduction

72. What was the total number of people who accessed the Caravan and camper trailer motor vehicle tax reduction scheme in 2019-2020?

73. What was the total cost of the Caravan and camper trailer motor vehicle tax reduction Scheme in 2019-2020?
74. How many people accessed the Caravan and camper trailer motor vehicle tax reduction Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
75. How many people accessed the Caravan and camper trailer motor vehicle tax reduction Scheme in 2019-2020 in each local government area in NSW?
76. Of the total number of people who accessed the Caravan and camper trailer motor vehicle tax reduction Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
77. Of the total number of people who accessed the Caravan and camper trailer motor vehicle tax reduction Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
78. What is the total amount allocated in the 2020-2021 State Budget towards the Caravan and camper trailer motor vehicle tax reduction Rebate?
79. As of March 8 2021, how many people in NSW have accessed the Caravan and camper trailer motor vehicle tax reduction Rebate in this financial year?
80. As of March 8 2021, what has been the total amount expended to date in this financial year on the Caravan and camper trailer motor vehicle tax reduction Rebate in this financial year?

81. What was the total amount of money spent by the NSW Government on advertising the availability of the Caravan and camper trailer motor vehicle tax reduction Rebate in 2019-2020?

Carer's Registration Refund

82. What was the total number of people who accessed the Carer's Registration Refund scheme in 2019-2020?

83. What was the total cost of the Carer's Registration Refund Scheme in 2019-2020?

84. How many people accessed the Carer's Registration Refund Scheme in 2019-2020 in the:

- (a) Central Coast Region?
- (b) Central West and Orana Region?
- (c) Far West Region?
- (d) Hunter Region?
- (e) Illawarra-Shoalhaven Region?
- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

85. How many people accessed the Carer's Registration Refund Scheme in 2019-2020 in each local government area in NSW?

86. Of the total number of people who accessed the Carer's Registration Refund Rebate in 2019-2020, how many identified as:

- (a) Female?
- (b) Male?
- (c) Other or didn't say?

87. Of the total number of people who accessed the Carer's Registration Refund Rebate in 2019-2020, how many were aged:

- (a) 0-18?
- (b) 19-30?
- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

88. What is the total amount allocated in the 2020-2021 State Budget towards the Carer's Registration Refund Rebate?

89. As of March 8 2021, how many people in NSW have accessed the Carer's Registration Refund Rebate in this financial year?

90. As of March 8 2021, what has been the total amount expended to date in this financial year on the Carer's Registration Refund Rebate in this financial year?
91. What was the total amount of money spent by the NSW Government on advertising the availability of the Carer's Registration Refund Rebate in 2019-2020?

Creative Kids Voucher

92. What was the total number of people who applied for and received a Creative Kids Voucher in 2019-2020?
93. How many Creative Kids Vouchers were redeemed in 2019-2020?
94. What was the total cost of the Creative Kids Voucher Scheme in 2019-2020?
95. How many people applied for and received an Creative Kids Voucher in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
96. How many people redeemed an Creative Kids Voucher in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
97. How many people redeemed Creative Kids Vouchers in 2019-2020 in each local government area in NSW?
98. Of the total number of people who redeemed Creative Kids Vouchers in 2019-2020, how many of the kids nominated to use the voucher identified as:
- (a) Female?

- (b) Male?
- (c) Other or didn't say?

99. What is the total amount allocated in the 2020-2021 State Budget towards the CreativeKids Voucher Scheme?
100. As of March 8 2021, how many people in NSW have applied for and received a CreativeKids Voucher in this financial year?
101. As of March 8 2021, what has been the total amount expended to date in this financial year on the Creative Kids Voucher Scheme in this financial year?
102. What was the total amount of money spent by the NSW Government on advertising the availability of the Creative Kids Voucher Scheme in 2019-2020?

Companion Card

103. What was the total number of people who accessed the Companion Card scheme in 2019-2020?
104. What was the total cost of the Companion Card Scheme in 2019-2020?
105. How many people accessed the Companion Card Scheme in 2019-2020 in the:
 - (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
106. How many people accessed the Companion Card Scheme in 2019-2020 in each local government area in NSW?
107. Of the total number of people who accessed the Companion Card Rebate in 2019-2020, how many identified as:
 - (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
108. Of the total number of people who accessed the Companion Card Rebate in 2019-2020, how many were aged:
 - (a) 0-18?

- (b) 19-30?
- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

109. What is the total amount allocated in the 2020-2021 State Budget towards the Companion Card Rebate?
110. As of March 8 2021, how many people in NSW have accessed the Companion Card Rebate in this financial year?
111. As of March 8 2021, what has been the total amount expended to date in this financial year on the Companion Card Rebate in this financial year?
112. What was the total amount of money spent by the NSW Government on advertising the availability of the Companion Card Rebate in 2019-2020?

Council Rates Rebate

113. What was the total number of people who accessed the Council Rates Rebate scheme in 2019-2020?
114. What was the total cost of the Council Rates Rebate Scheme in 2019-2020?
115. How many people accessed the Council Rates Rebate Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
116. How many people accessed the Council Rates Rebate Scheme in 2019-2020 in each local government area in NSW?
117. Of the total number of people who accessed the Council Rates Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?

118. Of the total number of people who accessed the Council Rates Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
119. What is the total amount allocated in the 2020-2021 State Budget towards the Council Rates Rebate?
120. As of March 8 2021, how many people in NSW have accessed the Council Rates Rebate in this financial year?
121. As of March 8 2021, what has been the total amount expended to date in this financial year on the Council Rates Rebate in this financial year?
122. What was the total amount of money spent by the NSW Government on advertising the availability of the Council Rates Rebate in 2019-2020?

Discounted Energy Efficient Lighting

123. What was the total number of people who accessed the Discounted Energy Efficient Lighting scheme in 2019-2020?
124. What was the total cost of the Discounted Energy Efficient Lighting Scheme in 2019-2020?
125. How many people accessed the Discounted Energy Efficient Lighting Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
126. How many people accessed the Discounted Energy Efficient Lighting Scheme in 2019-2020 in each local government area in NSW?

127. Of the total number of people who accessed the Discounted Energy Efficient Lighting Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
128. Of the total number of people who accessed the Discounted Energy Efficient Lighting Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
129. What is the total amount allocated in the 2020-2021 State Budget towards the Discounted Energy Efficient Lighting Rebate?
130. As of March 8 2021, how many people in NSW have accessed the Discounted Energy Efficient Lighting Rebate in this financial year?
131. As of March 8 2021, what has been the total amount expended to date in this financial year on the Discounted Energy Efficient Lighting Rebate in this financial year?
132. What was the total amount of money spent by the NSW Government on advertising the availability of the Discounted Energy Efficient Lighting Rebate in 2019-2020?

Driver Licencing Access Program

133. What was the total number of people who accessed the Driver Licencing Access Program scheme in 2019-2020?
134. What was the total cost of the Driver Licencing Access Program Scheme in 2019-2020?
135. How many people accessed the Driver Licencing Access Program Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?

136. How many people accessed the Driver Licencing Access Program Scheme in 2019-2020 in each local government area in NSW?
137. Of the total number of people who accessed the Driver Licencing Access Program Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
138. Of the total number of people who accessed the Driver Licencing Access Program Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
139. What is the total amount allocated in the 2020-2021 State Budget towards the Driver Licencing Access Program Rebate?
140. As of March 8 2021, how many people in NSW have accessed the Driver Licencing Access Program Rebate in this financial year?
141. As of March 8 2021, what has been the total amount expended to date in this financial year on the Driver Licencing Access Program Rebate in this financial year?
142. What was the total amount of money spent by the NSW Government on advertising the availability of the Driver Licencing Access Program Rebate in 2019-2020?

Drought Assistance Fund Loan

143. What was the total number of people who accessed the Drought Assistance Fund Loan scheme in 2019-2020?
144. What was the total cost of the Drought Assistance Fund Loan Scheme in 2019-2020?
145. How many people accessed the Drought Assistance Fund Loan Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?

- (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
146. How many people accessed the Drought Assistance Fund Loan Scheme in 2019-2020 in each local government area in NSW?
147. Of the total number of people who accessed the Drought Assistance Fund Loan in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
148. Of the total number of people who accessed the Drought Assistance Fund Loan in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
149. What is the total amount allocated in the 2020-2021 State Budget towards the Drought Assistance Fund Loan?
150. As of March 8 2021, how many people in NSW have accessed the Drought Assistance Fund Loan in this financial year?
151. As of March 8 2021, what has been the total amount expended to date in this financial year on the Drought Assistance Fund Loan in this financial year?
152. What was the total amount of money spent by the NSW Government on advertising the availability of the Drought Assistance Fund Loan in 2019-2020?

EnableNSW

153. What was the total number of people who accessed the EnableNSW scheme in 2019-2020?
154. What was the total cost of the EnableNSW Scheme in 2019-2020?
155. How many people accessed the EnableNSW Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?

- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

156. How many people accessed the EnableNSW Scheme in 2019-2020 in each local government area in NSW?
157. Of the total number of people who accessed the EnableNSW Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
158. Of the total number of people who accessed the EnableNSW Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
159. What is the total amount allocated in the 2020-2021 State Budget towards the EnableNSW Rebate?
160. As of March 8 2021, how many people in NSW have accessed the EnableNSW Rebate in this financial year?
161. As of March 8 2021, what has been the total amount expended to date in this financial year on the EnableNSW Rebate in this financial year?
162. What was the total amount of money spent by the NSW Government on advertising the availability of the EnableNSW Rebate in 2019-2020?

Energy Accounts Payment Assistance (EAPA)

163. What was the total number of people who accessed the Energy Accounts Payment Assistance (EAPA) Scheme in 2019-2020?
164. What was the total cost of the Energy Accounts Payment Assistance (EAPA) Scheme in 2019-2020?
165. How many people accessed the Energy Accounts Payment Assistance (EAPA) Scheme in 2019-2020 in the:

- (a) Central Coast Region?
- (b) Central West and Orana Region?
- (c) Far West Region?
- (d) Hunter Region?
- (e) Illawarra-Shoalhaven Region?
- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

166. How many people accessed the Energy Accounts Payment Assistance (EAPA) Scheme in 2019-2020 in each local government area in NSW?
167. Of the total number of people who accessed the Energy Accounts Payment Assistance (EAPA) Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
168. Of the total number of people who accessed the Energy Accounts Payment Assistance (EAPA) Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
169. What is the total amount allocated in the 2020-2021 State Budget towards the Energy Accounts Payment Assistance (EAPA) Scheme?
170. As of March 8 2021, how many people in NSW have accessed the Energy Accounts Payment Assistance (EAPA) Scheme in this financial year?
171. As of March 8 2021, what has been the total amount expended to date in this financial year on the Energy Accounts Payment Assistance (EAPA) Scheme in this financial year?
172. What was the total amount of money spent by the NSW Government on advertising the availability of the Energy Accounts Payment Assistance (EAPA) Scheme in 2019-2020?

Fair Go for Safe Drivers - Discounted Licence Renewal

173. What was the total number of people who accessed the Fair Go for Safe Drivers - Discounted Licence Renewal scheme in 2019-2020?

174. What was the total cost of the Fair Go for Safe Drivers - Discounted Licence Renewal Scheme in 2019-2020?
175. How many people accessed the Fair Go for Safe Drivers - Discounted Licence Renewal Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
176. How many people accessed the Fair Go for Safe Drivers - Discounted Licence Renewal Scheme in 2019-2020 in each local government area in NSW?
177. Of the total number of people who accessed the Fair Go for Safe Drivers - Discounted Licence Renewal Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
178. Of the total number of people who accessed the Fair Go for Safe Drivers - Discounted Licence Renewal Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
179. What is the total amount allocated in the 2020-2021 State Budget towards the Fair Go for Safe Drivers - Discounted Licence Renewal Rebate?
180. As of March 8 2021, how many people in NSW have accessed the Fair Go for Safe Drivers - Discounted Licence Renewal Rebate in this financial year?
181. As of March 8 2021, what has been the total amount expended to date in this financial year on the Fair Go for Safe Drivers - Discounted Licence Renewal Rebate in this financial year?

182. What was the total amount of money spent by the NSW Government on advertising the availability of the Fair Go for Safe Drivers - Discounted Licence Renewal Rebate in 2019-2020?

Fair Trading Fees Waived - Drought Assistance

183. What was the total number of people who accessed the Fair Trading Fees Waived - Drought Assistance scheme in 2019-2020?

184. What was the total cost of the Fair Trading Fees Waived - Drought Assistance Scheme in 2019-2020?

185. How many people accessed the Fair Trading Fees Waived - Drought Assistance Scheme in 2019-2020 in the:

- (a) Central Coast Region?
- (b) Central West and Orana Region?
- (c) Far West Region?
- (d) Hunter Region?
- (e) Illawarra-Shoalhaven Region?
- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?

186. How many people accessed the Fair Trading Fees Waived - Drought Assistance Scheme in 2019-2020 in each local government area in NSW?

187. Of the total number of people who accessed the Fair Trading Fees Waived - Drought Assistance Rebate in 2019-2020, how many identified as:

- (a) Female?
- (b) Male?
- (c) Other or didn't say?

188. Of the total number of people who accessed the Fair Trading Fees Waived - Drought Assistance Rebate in 2019-2020, how many were aged:

- (a) 0-18?
- (b) 19-30?
- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

189. What is the total amount allocated in the 2020-2021 State Budget towards the Fair Trading Fees Waived - Drought Assistance Rebate?

190. As of March 8 2021, how many people in NSW have accessed the Fair Trading Fees Waived - Drought Assistance Rebate in this financial year?

191. As of March 8 2021, what has been the total amount expended to date in this financial year on the Fair Trading Fees Waived - Drought Assistance Rebate in this financial year?
192. What was the total amount of money spent by the NSW Government on advertising the availability of the Fair Trading Fees Waived - Drought Assistance Rebate in 2019-2020?

Family Energy Rebate

193. What was the total number of people who accessed the Family Energy Rebate scheme in 2019-2020?
194. What was the total cost of the Family Energy Rebate Scheme in 2019-2020?
195. How many people accessed the Family Energy Rebate Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
196. How many people accessed the Family Energy Rebate Scheme in 2019-2020 in each local government area in NSW?
197. Of the total number of people who accessed the Family Energy Rebate Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
198. Of the total number of people who accessed the Family Energy Rebate Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?

199. What is the total amount allocated in the 2020-2021 State Budget towards the Family Energy Rebate?
200. As of March 8 2021, how many people in NSW have accessed the Family Energy Rebate in this financial year?
201. As of March 8 2021, what has been the total amount expended to date in this financial year on the Family Energy Rebate in this financial year?
202. What was the total amount of money spent by the NSW Government on advertising the availability of the Family Energy Rebate in 2019-2020?

Farm Business Skills Professional Development Program Subsidy

203. What was the total number of people who accessed the Farm Business Skills Professional Development Program Subsidy scheme in 2019-2020?
204. What was the total cost of the Farm Business Skills Professional Development Program Subsidy Scheme in 2019-2020?
205. How many people accessed the Farm Business Skills Professional Development Program Subsidy Scheme in 2019-2020 in the:
 - (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
206. How many people accessed the Farm Business Skills Professional Development Program Subsidy Scheme in 2019-2020 in each local government area in NSW?
207. Of the total number of people who accessed the Farm Business Skills Professional Development Program Subsidy in 2019-2020, how many identified as:
 - (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
208. Of the total number of people who accessed the Farm Business Skills Professional Development Program Subsidy in 2019-2020, how many were aged:
 - (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?

- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

209. What is the total amount allocated in the 2020-2021 State Budget towards the Farm Business Skills Professional Development Program Subsidy?
210. As of March 8 2021, how many people in NSW have accessed the Farm Business Skills Professional Development Program Subsidy in this financial year?
211. As of March 8 2021, what has been the total amount expended to date in this financial year on the Farm Business Skills Professional Development Program Subsidy in this financial year?
212. What was the total amount of money spent by the NSW Government on advertising the availability of the Farm Business Skills Professional Development Program Subsidy in 2019-2020?

Farm Innovation Fund

213. What was the total number of people who accessed the Farm Innovation Fund scheme in 2019-2020?
214. What was the total cost of the Farm Business Farm Innovation Fund Scheme in 2019-2020?
215. How many people accessed the Farm Innovation Fund Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
216. How many people accessed the Farm Innovation Fund Scheme in 2019-2020 in each local government area in NSW?
217. Of the total number of people who accessed the Farm Innovation Fund Subsidy in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
218. Of the total number of people who accessed the Farm Innovation Fund Program Subsidy in 2019-2020, how many were aged:

- (a) 0-18?
- (b) 19-30?
- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

219. What is the total amount allocated in the 2020-2021 State Budget towards the Farm Innovation Fund Subsidy?
220. As of March 8 2021, how many people in NSW have accessed the Farm Innovation Fund Subsidy in this financial year?
221. As of March 8 2021, what has been the total amount expended to date in this financial year on the Farm Innovation Fund Subsidy in this financial year?
222. What was the total amount of money spent by the NSW Government on advertising the availability of the Farm Innovation Fund Subsidy in 2019-2020?

Fee Free Apprenticeships Fund

223. What was the total number of people who accessed the Fee-free apprenticeships scheme in 2019-2020?
224. What was the total cost of the Fee-free apprenticeships Scheme in 2019-2020?
225. How many people accessed the Fee-free apprenticeships Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
226. How many people accessed the Fee-free apprenticeships Scheme in 2019-2020 in each local government area in NSW?
227. Of the total number of people who accessed the Fee-free apprenticeships in 2019-2020, how many identified as:
- (a) Female?

- (b) Male?
- (c) Other or didn't say?

228. Of the total number of people who accessed the Fee-free apprenticeships in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
229. What is the total amount allocated in the 2020-2021 State Budget towards the Fee-free apprenticeships?
230. As of March 8 2021, how many people in NSW have accessed the Fee-free apprenticeships in this financial year?
231. As of March 8 2021, what has been the total amount expended to date in this financial year on the Fee-free apprenticeships in this financial year?
232. What was the total amount of money spent by the NSW Government on advertising the availability of the Fee-free apprenticeships in 2019-2020?

First Home Buyers Assistance Scheme

233. What was the total number of people who accessed the First Home Buyers Assistance Scheme in 2019-2020?
234. What was the total cost of the First Home Buyers Assistance Scheme in 2019-2020?
235. How many people accessed the First Home Buyers Assistance Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
236. How many people accessed the First Home Buyers Assistance Scheme in 2019-2020 in each local government area in NSW?

237. Of the total number of people who accessed the First Home Buyers Assistance Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
238. Of the total number of people who accessed the First Home Buyers Assistance Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
239. What is the total amount allocated in the 2020-2021 State Budget towards the First Home Buyers Assistance Scheme?
240. As of March 8 2021, how many people in NSW have accessed the First Home Buyers Assistance Scheme in this financial year?
241. As of March 8 2021, what has been the total amount expended to date in this financial year on the First Home Buyers Assistance Scheme in this financial year?
242. What was the total amount of money spent by the NSW Government on advertising the availability of the First Home Buyers Assistance Scheme in 2019-2020?

First Home Owner Grant

243. What was the total number of people who accessed the First Home Owner Grant scheme in 2019-2020?
244. What was the total cost of the First Home Owner Grant Scheme in 2019-2020?
245. How many people accessed the First Home Owner Grant Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?

(k) Western Sydney?

246. How many people accessed the First Home Owner Grant Scheme in 2019-2020 in each local government area in NSW?
247. Of the total number of people who accessed the First Home Owner Grant in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
248. Of the total number of people who accessed the First Home Owner Grant in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
249. What is the total amount allocated in the 2020-2021 State Budget towards the First Home Owner Grant?
250. As of March 8 2021, how many people in NSW have accessed the First Home Owner Grant in this financial year?
251. As of March 8 2021, what has been the total amount expended to date in this financial year on the First Home Owner Grant in this financial year?
252. What was the total amount of money spent by the NSW Government on advertising the availability of the First Home Owner Grant in 2019-2020?

Gas Rebate

253. What was the total number of people who accessed the Gas Rebate scheme in 2019-2020?
254. What was the total cost of the Gas Rebate Scheme in 2019-2020?
255. How many people accessed the Gas Rebate Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?

- (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
256. How many people accessed the Gas Rebate Scheme in 2019-2020 in each local government area in NSW?
257. Of the total number of people who accessed the Gas Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
258. Of the total number of people who accessed the Gas Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
259. What is the total amount allocated in the 2020-2021 State Budget towards the Gas Rebate?
260. As of March 8 2021, how many people in NSW have accessed the Gas Rebate in this financial year?
261. As of March 8 2021, what has been the total amount expended to date in this financial year on the Gas Rebate in this financial year?
262. What was the total amount of money spent by the NSW Government on advertising the availability of the Gas Rebate in 2019-2020?

Boat License 50% Subsidy

263. What was the total number of people who accessed the Boat License 50% Subsidy scheme in 2019-2020?
264. What was the total cost of the Boat License 50% Subsidy Scheme in 2019-2020?
265. How many people accessed the Boat License 50% Subsidy Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?

- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

266. How many people accessed the Boat License 50% Subsidy Scheme in 2019-2020 in each local government area in NSW?
267. Of the total number of people who accessed the Boat License 50% Subsidy in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
268. Of the total number of people who accessed the Boat License 50% Subsidy in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
269. What is the total amount allocated in the 2020-2021 State Budget towards the Boat License 50% Subsidy?
270. As of March 8 2021, how many people in NSW have accessed the Boat License 50% Subsidy in this financial year?
271. As of March 8 2021, what has been the total amount expended to date in this financial year on the Boat License 50% Subsidy in this financial year?
272. What was the total amount of money spent by the NSW Government on advertising the availability of the Boat License 50% Subsidy in 2019-2020?

Isolated Patients Travel and Accommodation Assistance Scheme

273. What was the total number of people who accessed the Isolated Patients Travel and Accommodation Assistance Scheme Gas Rebate scheme in 2019-2020?
274. What was the total cost of the Isolated Patients Travel and Accommodation Assistance Scheme in 2019-2020?

275. How many people accessed the Isolated Patients Travel and Accommodation Assistance Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
276. How many people accessed the Isolated Patients Travel and Accommodation Assistance Scheme in 2019-2020 in each local government area in NSW?
277. Of the total number of people who accessed the Isolated Patients Travel and Accommodation Assistance Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
278. Of the total number of people who accessed the Isolated Patients Travel and Accommodation Assistance Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
279. What is the total amount allocated in the 2020-2021 State Budget towards the Isolated Patients Travel and Accommodation Assistance Scheme?
280. As of March 8 2021, how many people in NSW have accessed the Isolated Patients Travel and Accommodation Assistance Scheme in this financial year?
281. As of March 8 2021, what has been the total amount expended to date in this financial year on the Isolated Patients Travel and Accommodation Assistance Scheme in this financial year?
282. What was the total amount of money spent by the NSW Government on advertising the availability of the Isolated Patients Travel and Accommodation Assistance Scheme in 2019-2020?

Life Support Energy Rebate

283. What was the total number of people who accessed the Life Support Energy Rebate scheme in 2019-2020?
284. What was the total cost of the Life Support Energy Rebate Scheme in 2019-2020?
285. How many people accessed the Life Support Energy Rebate Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
286. How many people accessed the Life Support Energy Rebate Scheme in 2019-2020 in each local government area in NSW?
287. Of the total number of people who accessed the Life Support Energy Rebate in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
288. Of the total number of people who accessed the Life Support Energy Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
289. What is the total amount allocated in the 2020-2021 State Budget towards the Life Support Energy Rebate?
290. As of March 8 2021, how many people in NSW have accessed the Life Support Energy Rebate in this financial year?
291. As of March 8 2021, what has been the total amount expended to date in this financial year on the Life Support Energy Rebate in this financial year?

292. What was the total amount of money spent by the NSW Government on advertising the availability of the Life Support Energy Rebate in 2019-2020?

Covering Local Land Services Rates

293. What was the total number of people who accessed the Covering Local Land Services Rates scheme in 2019-2020?

294. What was the total cost of the Covering Local Land Services Rates Scheme in 2019-2020?

295. How many people accessed the Covering Local Land Services Rates Scheme in 2019-2020 in the:

- (a) Central Coast Region?
- (b) Central West and Orana Region?
- (c) Far West Region?
- (d) Hunter Region?
- (e) Illawarra-Shoalhaven Region?
- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

296. How many people accessed the Covering Local Land Services Rates Scheme in 2019-2020 in each local government area in NSW?

297. Of the total number of people who accessed the Covering Local Land Services Rates Rebate in 2019-2020, how many identified as:

- (a) Female?
- (b) Male?
- (c) Other or didn't say?

298. Of the total number of people who accessed the Covering Local Land Services Rates Rebate in 2019-2020, how many were aged:

- (a) 0-18?
- (b) 19-30?
- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

299. What is the total amount allocated in the 2020-2021 State Budget towards the Covering Local Land Services Rates Rebate?

300. As of March 8 2021, how many people in NSW have accessed the Covering Local Land Services Rates Rebate in this financial year?
301. As of March 8 2021, what has been the total amount expended to date in this financial year on the Covering Local Land Services Rates Rebate in this financial year?
302. What was the total amount of money spent by the NSW Government on advertising the availability of the Covering Local Land Services Rates Rebate in 2019-2020?

Low Income Household Rebate

303. What was the total number of people who accessed the Low Income Household Rebate scheme in 2019-2020?
304. What was the total cost of the Low Income Household Rebate Scheme in 2019-2020?
305. How many people accessed the Low Income Household Rebate Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
306. How many people accessed the Low Income Household Rebate Scheme in 2019-2020 in each local government area in NSW?
307. Of the total number of people who accessed the Low Income Household Rebate Subsidy in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
308. Of the total number of people who accessed the Low Income Household Rebate in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?

309. What is the total amount allocated in the 2020-2021 State Budget towards the Low Income Household Rebate?
310. As of March 8 2021, how many people in NSW have accessed the Low Income Household Rebate in this financial year?
311. As of March 8 2021, what has been the total amount expended to date in this financial year on the Low Income Household Rebate in this financial year?
312. What was the total amount of money spent by the NSW Government on advertising the availability of the Low Income Household Rebate in 2019-2020?

Lower taxed vehicles

313. What was the total number of people who accessed the Lower taxed vehicles scheme in 2019-2020?
314. What was the total cost of the Lower taxed vehicles Scheme in 2019-2020?
315. How many people accessed the Lower taxed vehicles Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
316. How many people accessed the Lower taxed vehicles Scheme in 2019-2020 in each local government area in NSW?
317. Of the total number of people who accessed the Lower taxed vehicles Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
318. Of the total number of people who accessed the Lower taxed vehicles Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?

- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

319. What is the total amount allocated in the 2020-2021 State Budget towards the Lower taxed vehicles Scheme?
320. As of March 8 2021, how many people in NSW have accessed the Lower taxed vehicles Scheme in this financial year?
321. As of March 8 2021, what has been the total amount expended to date in this financial year on the Lower taxed vehicles Scheme in this financial year?
322. What was the total amount of money spent by the NSW Government on advertising the availability of the Lower taxed vehicles Scheme in 2019-2020?

Making a Power of Attorney if on Age Pension

323. What was the total number of people who accessed the Making a Power of Attorney if on Age Pension scheme in 2019-2020?
324. What was the total cost of the Making a Power of Attorney if on Age Pension Scheme in 2019-2020?
325. How many people accessed the Making a Power of Attorney if on Age Pension Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
Western Sydney?
326. How many people accessed the Making a Power of Attorney if on Age Pension Scheme in 2019-2020 in each local government area in NSW?
327. Of the total number of people who accessed the Making a Power of Attorney if on Age Pension Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?

(c) Other or didn't say?

328. Of the total number of people who accessed the Making a Power of Attorney if on Age Pension Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
329. What is the total amount allocated in the 2020-2021 State Budget towards the Making a Power of Attorney if on Age Pension Scheme?
330. As of March 8 2021, how many people in NSW have accessed the Making a Power of Attorney if on Age Pension Scheme in this financial year?
331. As of March 8 2021, what has been the total amount expended to date in this financial year on the Making a Power of Attorney if on Age Pension Scheme in this financial year?
332. What was the total amount of money spent by the NSW Government on advertising the availability of the Making a Power of Attorney if on Age Pension Scheme in 2019-2020?

Cost-free Will for Full Centrelink Age Pensioners

333. What was the total number of people who accessed the Cost-free Will for Full Centrelink Age Pensioners scheme in 2019-2020?
334. What was the total cost of the Cost-free Will for Full Centrelink Age Pensioners Scheme in 2019-2020?
335. How many people accessed the Cost-free Will for Full Centrelink Age Pensioners Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?

336. How many people accessed the Cost-free Will for Full Centrelink Age Pensioners Scheme in 2019-2020 in each local government area in NSW?
337. Of the total number of people who accessed the Cost-free Will for Full Centrelink Age Pensioners Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
338. Of the total number of people who accessed the Cost-free Will for Full Centrelink Age Pensioners in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
339. What is the total amount allocated in the 2020-2021 State Budget towards the Cost-free Will for Full Centrelink Age Pensioners?
340. As of March 8 2021, how many people in NSW have accessed the Cost-free Will for Full Centrelink Age Pensioners in this financial year?
341. As of March 8 2021, what has been the total amount expended to date in this financial year on the Cost-free Will for Full Centrelink Age Pensioners in this financial year?
342. What was the total amount of money spent by the NSW Government on advertising the availability of the Cost-free Will for Full Centrelink Age Pensioners in 2019-2020?

Medical Energy Rebate

343. What was the total number of people who accessed the Medical Energy Rebate scheme in 2019-2020?
344. What was the total cost of the Medical Energy Rebate Scheme in 2019-2020?
345. How many people accessed the Medical Energy Rebate Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?

- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

346. How many people accessed the Medical Energy Rebate Scheme in 2019-2020 in each local government area in NSW?

347. Of the total number of people who accessed the Medical Energy Rebate Scheme in 2019-2020, how many identified as:

- (a) Female?
- (b) Male?
- (c) Other or didn't say?

348. Of the total number of people who accessed the Medical Energy Rebate Scheme in 2019-2020, how many were aged:

- (a) 0-18?
- (b) 19-30?
- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

349. What is the total amount allocated in the 2020-2021 State Budget towards the Medical Energy Rebate Scheme?

350. As of March 8 2021, how many people in NSW have accessed the Medical Energy Rebate Scheme in this financial year?

351. As of March 8 2021, what has been the total amount expended to date in this financial year on the Medical Energy Rebate Scheme in this financial year?

352. What was the total amount of money spent by the NSW Government on advertising the availability of the Medical Energy Rebate Scheme in 2019-2020?

Mobility Parking Scheme permit free to pensioners

353. What was the total number of people who accessed the Mobility Parking Scheme permit free to pensioners scheme in 2019-2020?

354. What was the total cost of the Mobility Parking Scheme permit free to pensioners Scheme in 2019-2020?

355. How many people accessed the Mobility Parking Scheme permit free to pensioners Scheme in 2019-2020 in the:

- (a) Central Coast Region?
- (b) Central West and Orana Region?

- (c) Far West Region?
- (d) Hunter Region?
- (e) Illawarra-Shoalhaven Region?
- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

356. How many people accessed the Mobility Parking Scheme permit free to pensioners Scheme in 2019-2020 in each local government area in NSW?
357. Of the total number of people who accessed the Mobility Parking Scheme permit free to pensioners Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
358. Of the total number of people who accessed the Mobility Parking Scheme permit free to pensioners Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
359. What is the total amount allocated in the 2020-2021 State Budget towards the Mobility Parking Scheme permit free to pensioners Scheme?
360. As of March 8 2021, how many people in NSW have accessed the Mobility Parking Scheme permit free to pensioners Scheme in this financial year?
361. As of March 8 2021, what has been the total amount expended to date in this financial year on the Mobility Parking Scheme permit free to pensioners Scheme in this financial year?
362. What was the total amount of money spent by the NSW Government on advertising the availability of the Mobility Parking Scheme permit free to pensioners Scheme in 2019-2020?

National Parks Concession Pass

363. What was the total number of people who accessed the National Parks Concession Pass scheme in 2019-2020?

364. What was the total cost of the National Parks Concession Pass Scheme in 2019-2020?
365. How many people accessed the National Parks Concession Pass Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
366. How many people accessed the National Parks Concession Pass Scheme in 2019-2020 in each local government area in NSW?
367. Of the total number of people who accessed the National Parks Concession Pass Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
368. Of the total number of people who accessed the National Parks Concession Pass Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
369. What is the total amount allocated in the 2020-2021 State Budget towards the National Parks Concession Pass Scheme?
370. As of March 8 2021, how many people in NSW have accessed the National Parks Concession Pass Scheme in this financial year?
371. As of March 8 2021, what has been the total amount expended to date in this financial year on the National Parks Concession Pass Scheme in this financial year?
372. What was the total amount of money spent by the NSW Government on advertising the availability of the National Parks Concession Pass Scheme in 2019-2020?

No Interest Loans Scheme

373. What was the total number of people who accessed the No Interest Loans Scheme in 2019-2020?
374. What was the total cost of the No Interest Loans Scheme in 2019-2020?
375. How many people accessed the No Interest Loans Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
376. How many people accessed the No Interest Loans Scheme in 2019-2020 in each local government area in NSW?
377. Of the total number of people who accessed the No Interest Loans Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
378. Of the total number of people who accessed the No Interest Loans Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
379. What is the total amount allocated in the 2020-2021 State Budget towards the No Interest Loans Scheme?
380. As of March 8 2021, how many people in NSW have accessed the No Interest Loans Scheme in this financial year?
381. As of March 8 2021, what has been the total amount expended to date in this financial year on the No Interest Loans Scheme in this financial year?

382. What was the total amount of money spent by the NSW Government on advertising the availability of the No Interest Loans Scheme in 2019-2020?

National Parks Annual Pass Discount with Rego renewal

383. What was the total number of people who accessed the National Parks Annual Pass Discount with Rego renewal Scheme in 2019-2020?

384. What was the total cost of the National Parks Annual Pass Discount with Rego renewal Scheme in 2019-2020?

385. How many people accessed the National Parks Annual Pass Discount with Rego renewal Scheme in 2019-2020 in the:

- (a) Central Coast Region?
- (b) Central West and Orana Region?
- (c) Far West Region?
- (d) Hunter Region?
- (e) Illawarra-Shoalhaven Region?
- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

386. How many people accessed the National Parks Annual Pass Discount with Rego renewal Scheme in 2019-2020 in each local government area in NSW?

387. Of the total number of people who accessed the National Parks Annual Pass Discount with Rego renewal Scheme in 2019-2020, how many identified as:

- (a) Female?
- (b) Male?
- (c) Other or didn't say?

388. Of the total number of people who accessed the National Parks Annual Pass Discount with Rego renewal Scheme in 2019-2020, how many were aged:

- (a) 0-18?
- (b) 19-30?
- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

389. What is the total amount allocated in the 2020-2021 State Budget towards the National Parks Annual Pass Discount with Rego renewal Scheme?

390. As of March 8 2021, how many people in NSW have accessed the National Parks Annual Pass Discount with Rego renewal Scheme in this financial year?
391. As of March 8 2021, what has been the total amount expended to date in this financial year on the National Parks Annual Pass Discount with Rego renewal Scheme in this financial year?
392. What was the total amount of money spent by the NSW Government on advertising the availability of the National Parks Annual Pass Discount with Rego renewal Scheme in 2019-2020?

NSW Public Hospitals Concession car Parking

393. What was the total number of people who accessed the NSW Public Hospitals Concession car Parking Scheme in 2019-2020?
394. What was the total cost of the NSW Public Hospitals Concession car Parking Scheme in 2019-2020?
395. How many people accessed the NSW Public Hospitals Concession car Parking Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
396. How many people accessed the NSW Public Hospitals Concession car Parking Scheme in 2019-2020 in each local government area in NSW?
397. Of the total number of people who accessed the NSW Public Hospitals Concession car Parking Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
398. Of the total number of people who accessed the NSW Public Hospitals Concession car Parking Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?

- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

399. What is the total amount allocated in the 2020-2021 State Budget towards the NSW Public Hospitals Concession car Parking Scheme?
400. As of March 8 2021, how many people in NSW have accessed the NSW Public Hospitals Concession car Parking Scheme in this financial year?
401. As of March 8 2021, what has been the total amount expended to date in this financial year on the NSW Public Hospitals Concession car Parking Scheme in this financial year?
402. What was the total amount of money spent by the NSW Government on advertising the availability of the NSW Public Hospitals Concession car Parking Scheme in 2019-2020?

Discounts available for NSW regional travel

403. What was the total number of people who accessed the Discounts available for NSW regional travel Scheme in 2019-2020?
404. What was the total cost of the Discounts available for NSW regional travel Scheme in 2019-2020?
405. How many people accessed the Discounts available for NSW regional travel Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
406. How many people accessed the Discounts available for NSW regional travel Scheme in 2019-2020 in each local government area in NSW?
407. Of the total number of people who accessed the Discounts available for NSW regional travel Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?

408. Of the total number of people who accessed the Discounts available for NSW regional travel Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
409. What is the total amount allocated in the 2020-2021 State Budget towards the Discounts available for NSW regional travel Scheme?
410. As of March 8 2021, how many people in NSW have accessed the Discounts available for NSW regional travel Scheme in this financial year?
411. As of March 8 2021, what has been the total amount expended to date in this financial year on the Discounts available for NSW regional travel Scheme in this financial year?
412. What was the total amount of money spent by the NSW Government on advertising the availability of the Discounts available for NSW regional travel Scheme in 2019-2020?

Senior Savers Card

413. What was the total number of people who accessed the Senior Savers Card scheme in 2019-2020?
414. What was the total cost of the Senior Savers Card Scheme in 2019-2020?
415. How many people accessed the Senior Savers Card Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
416. How many people accessed the Senior Savers Card Scheme in 2019-2020 in each local government area in NSW?
417. Of the total number of people who accessed the Senior Savers Card Scheme in 2019-2020, how many identified as:
- (a) Female?

- (b) Male?
- (c) Other or didn't say?

418. Of the total number of people who accessed the Senior Savers Card in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
419. What is the total amount allocated in the 2020-2021 State Budget towards the Senior Savers Card?
420. As of March 8 2021, how many people in NSW have accessed the Senior Savers Card in this financial year?
421. As of March 8 2021, what has been the total amount expended to date in this financial year on the Senior Savers Card in this financial year?
422. What was the total amount of money spent by the NSW Government on advertising the availability of the Senior Savers Card in 2019-2020?

NSW Spectacles Program

423. What was the total number of people who accessed the NSW Spectacles Program Scheme in 2019-2020?
424. What was the total cost of the NSW Spectacles Program Scheme in 2019-2020?
425. How many people accessed the NSW Spectacles Program Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
426. How many people accessed the NSW Spectacles Program Scheme in 2019-2020 in each local government area in NSW?

427. Of the total number of people who accessed the NSW Spectacles Program Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
428. Of the total number of people who accessed the NSW Spectacles Program Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
429. What is the total amount allocated in the 2020-2021 State Budget towards the NSW Spectacles Program Scheme?
430. As of March 8 2021, how many people in NSW have accessed the NSW Spectacles Program Scheme in this financial year?
431. As of March 8 2021, what has been the total amount expended to date in this financial year on the NSW Spectacles Program Scheme in this financial year?
432. What was the total amount of money spent by the NSW Government on advertising the availability of the NSW Spectacles Program Scheme in 2019-2020?

Pensioner Concessions on Licence Renewals and Tests

433. What was the total number of people who accessed the Pensioner Concessions on Licence Renewals and Tests Scheme in 2019-2020?
434. What was the total cost of the Pensioner Concessions on Licence Renewals and Tests Scheme in 2019-2020?
435. How many people accessed the Pensioner Concessions on Licence Renewals and Tests Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?

- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

436. How many people accessed the Pensioner Concessions on Licence Renewals and Tests Scheme in 2019-2020 in each local government area in NSW?
437. Of the total number of people who accessed the Pensioner Concessions on Licence Renewals and Tests Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
438. Of the total number of people who accessed the Pensioner Concessions on Licence Renewals and Tests Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
439. What is the total amount allocated in the 2020-2021 State Budget towards the Pensioner Concessions on Licence Renewals and Tests Scheme?
440. As of March 8 2021, how many people in NSW have accessed the Pensioner Concessions on Licence Renewals and Tests Scheme in this financial year?
441. As of March 8 2021, what has been the total amount expended to date in this financial year on the Pensioner Concessions on Licence Renewals and Tests Scheme in this financial year?
442. What was the total amount of money spent by the NSW Government on advertising the availability of the Pensioner Concessions on Licence Renewals and Tests Scheme in 2019-2020?

Pensioner Concessions on Vehicle Registration

443. What was the total number of people who accessed the Pensioner Concessions on Vehicle Registration Scheme in 2019-2020?
444. What was the total cost of the Pensioner Concessions on Vehicle Registration Scheme in 2019-2020?
445. How many people accessed the Pensioner Concessions on Vehicle Registration Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?

- (c) Far West Region?
- (d) Hunter Region?
- (e) Illawarra-Shoalhaven Region?
- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

446. How many people accessed the Pensioner Concessions on Vehicle Registration Scheme in 2019-2020 in each local government area in NSW?
447. Of the total number of people who accessed the Pensioner Concessions on Vehicle Registration Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
448. Of the total number of people who accessed the Pensioner Concessions on Vehicle Registration Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
449. What is the total amount allocated in the 2020-2021 State Budget towards the Pensioner Concessions on Vehicle Registration Scheme?
450. As of March 8 2021, how many people in NSW have accessed the Pensioner Concessions on Vehicle Registration in this financial year?
451. As of March 8 2021, what has been the total amount expended to date in this financial year on the Pensioner Concessions on Vehicle Registration Scheme in this financial year?
452. What was the total amount of money spent by the NSW Government on advertising the availability of the Pensioner Concessions on Vehicle Registration Scheme in 2019-2020?

Pensioner Travel Vouchers

453. What was the total number of people who accessed the Pensioner Travel Vouchers scheme in 2019-2020?
454. What was the total cost of the Pensioner Travel Vouchers Scheme in 2019-2020?

455. How many people accessed the Pensioner Travel Vouchers Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
456. How many people accessed the Pensioner Travel Vouchers Scheme in 2019-2020 in each local government area in NSW?
457. Of the total number of people who accessed the Pensioner Travel Vouchers Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
458. Of the total number of people who accessed the Pensioner Travel Vouchers in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
459. What is the total amount allocated in the 2020-2021 State Budget towards the Pensioner Travel Vouchers?
460. As of March 8 2021, how many people in NSW have accessed the Pensioner Travel Vouchers in this financial year?
461. As of March 8 2021, what has been the total amount expended to date in this financial year on the Pensioner Travel Vouchers in this financial year?
462. What was the total amount of money spent by the NSW Government on advertising the availability of the Pensioner Travel Vouchers in 2019-2020?

Pensioner Water Rebate

463. What was the total number of people who accessed the Pensioner Water Rebate Scheme in 2019-2020?
464. What was the total cost of the Pensioner Water Rebate Scheme in 2019-2020?
465. How many people accessed the Pensioner Water Rebate Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
466. How many people accessed the Pensioner Water Rebate Scheme in 2019-2020 in each local government area in NSW?
467. Of the total number of people who accessed the Pensioner Water Rebate Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
468. Of the total number of people who accessed the Pensioner Water Rebate Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
469. What is the total amount allocated in the 2020-2021 State Budget towards the Pensioner Water Rebate Scheme?
470. As of March 8 2021, how many people in NSW have accessed the Pensioner Water Rebate scheme in this financial year?
471. As of March 8 2021, what has been the total amount expended to date in this financial year on the Pensioner Water Rebate Scheme in this financial year?

472. What was the total amount of money spent by the NSW Government on advertising the availability of the Pensioner Water Rebate Scheme in 2019-2020?

Private mooring licence discount

473. What was the total number of people who accessed the Private mooring licence discount Scheme in 2019-2020?

474. What was the total cost of the Private mooring licence discount Scheme in 2019-2020?

475. How many people accessed the Private mooring licence discount Scheme in 2019-2020 in the:

- (a) Central Coast Region?
- (b) Central West and Orana Region?
- (c) Far West Region?
- (d) Hunter Region?
- (e) Illawarra-Shoalhaven Region?
- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

476. How many people accessed the Private mooring licence discount Scheme in 2019-2020 in each local government area in NSW?

477. Of the total number of people who accessed the Private mooring licence discount Scheme in 2019-2020, how many identified as:

- (a) Female?
- (b) Male?
- (c) Other or didn't say?

478. Of the total number of people who accessed the Private mooring licence discount Scheme in 2019-2020, how many were aged:

- (a) 0-18?
- (b) 19-30?
- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

479. What is the total amount allocated in the 2020-2021 State Budget towards the Private mooring licence discount Scheme?

480. As of March 8 2021, how many people in NSW have accessed the Private mooring licence discount scheme in this financial year?
481. As of March 8 2021, what has been the total amount expended to date in this financial year on the Private mooring licence discount Scheme in this financial year?
482. What was the total amount of money spent by the NSW Government on advertising the availability of the Private mooring licence discount Scheme in 2019-2020?

Private Rental Assistance

483. What was the total number of people who accessed the Private Rental Assistance Scheme in 2019-2020?
484. What was the total cost of the Private Rental Assistance Scheme in 2019-2020?
485. How many people accessed the Private Rental Assistance Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
486. How many people accessed the Private Rental Assistance Scheme in 2019-2020 in each local government area in NSW?
487. Of the total number of people who accessed the Private Rental Assistance Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
488. Of the total number of people who accessed the Private Rental Assistance Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?

489. What is the total amount allocated in the 2020-2021 State Budget towards the Private Rental Assistance Scheme?
490. As of March 8 2021, how many people in NSW have accessed the Private Rental Assistance in this financial year?
491. As of March 8 2021, what has been the total amount expended to date in this financial year on the Private Rental Assistance Scheme in this financial year?
492. What was the total amount of money spent by the NSW Government on advertising the availability of the Private Rental Assistance Scheme in 2019-2020?

Recreational Fishing Licence Exemption

493. What was the total number of people who accessed the Recreational Fishing Licence Exemption Scheme in 2019-2020?
494. What was the total cost of the Recreational Fishing Licence Exemption Scheme in 2019-2020?
495. How many people accessed the Recreational Fishing Licence Exemption Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
496. How many people accessed the Recreational Fishing Licence Exemption Scheme in 2019-2020 in each local government area in NSW?
497. Of the total number of people who accessed the Recreational Fishing Licence Exemption Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
498. Of the total number of people who accessed the Recreational Fishing Licence Exemption Scheme in 2019-2020, how many were aged:
- (a) 0-18?

- (b) 19-30?
- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

499. What is the total amount allocated in the 2020-2021 State Budget towards the Recreational Fishing Licence Exemption Scheme?
500. As of March 8 2021, how many people in NSW have accessed the Recreational Fishing Licence Exemption scheme in this financial year?
501. As of March 8 2021, what has been the total amount expended to date in this financial year on the Recreational Fishing Licence Exemption Scheme in this financial year?
502. What was the total amount of money spent by the NSW Government on advertising the availability of the Recreational Fishing Licence Exemption Scheme in 2019-2020?

Regional Seniors Travel Card

503. What was the total number of people who accessed the Regional Seniors Travel Card Scheme in 2019-2020?
504. What was the total cost of the Regional Seniors Travel Card Scheme in 2019-2020?
505. How many people accessed the Regional Seniors Travel Card Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
506. How many people accessed the Regional Seniors Travel Card Scheme in 2019-2020 in each local government area in NSW?
507. Of the total number of people who accessed the Regional Seniors Travel Card Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?

508. Of the total number of people who accessed the Regional Seniors Travel Card Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
509. What is the total amount allocated in the 2020-2021 State Budget towards the Regional Seniors Travel Card Scheme?
510. As of March 8 2021, how many people in NSW have accessed the Regional Seniors Travel Card scheme in this financial year?
511. As of March 8 2021, what has been the total amount expended to date in this financial year on the Regional Seniors Travel Card Scheme in this financial year?
512. What was the total amount of money spent by the NSW Government on advertising the availability of the Regional Seniors Travel Card Scheme in 2019-2020?

Rent Choice Subsidy

513. What was the total number of people who accessed the Rent Choice Subsidy Scheme in 2019-2020?
514. What was the total cost of the Rent Choice Subsidy Scheme in 2019-2020?
515. How many people accessed the Rent Choice Subsidy Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
516. How many people accessed the Rent Choice Subsidy Scheme in 2019-2020 in each local government area in NSW?
517. Of the total number of people who accessed the Rent Choice Subsidy Scheme in 2019-2020, how many identified as:

- (a) Female?
- (b) Male?
- (c) Other or didn't say?

518. Of the total number of people who accessed the Rent Choice Subsidy Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
519. What is the total amount allocated in the 2020-2021 State Budget towards the Rent Choice Subsidy Scheme?
520. As of March 8 2021, how many people in NSW have accessed the Rent Choice Subsidy scheme in this financial year?
521. As of March 8 2021, what has been the total amount expended to date in this financial year on the Rent Choice Subsidy Scheme in this financial year?
522. What was the total amount of money spent by the NSW Government on advertising the availability of the Rent Choice Subsidy Scheme in 2019-2020?

Rural Adversity Mental Health Program

523. What was the total number of people who accessed the Rural Adversity Mental Health Program Scheme in 2019-2020?
524. What was the total cost of the Rural Adversity Mental Health Program Scheme in 2019-2020?
525. How many people accessed the Rural Adversity Mental Health Program Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?

526. How many people accessed the Rural Adversity Mental Health Program Scheme in 2019-2020 in each local government area in NSW?
527. Of the total number of people who accessed the Rural Adversity Mental Health Program Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
528. Of the total number of people who accessed the Rural Adversity Mental Health Program Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
529. What is the total amount allocated in the 2020-2021 State Budget towards the Rural Adversity Mental Health Program Scheme?
530. As of March 8 2021, how many people in NSW have accessed the Rural Adversity Mental Health Program scheme in this financial year?
531. As of March 8 2021, what has been the total amount expended to date in this financial year on the Rural Adversity Mental Health Program Scheme in this financial year?
532. What was the total amount of money spent by the NSW Government on advertising the availability of the Rural Adversity Mental Health Program Scheme in 2019-2020?

Rural Resilience Program

533. What was the total number of people who accessed the Rural Resilience Program Scheme in 2019-2020?
534. What was the total cost of the Rural Resilience Program Scheme in 2019-2020?
535. How many people accessed the Rural Resilience Program Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?

(i) South East and Tablelands Region?

536. How many people accessed the Rural Resilience Program Scheme in 2019-2020 in each local government area in NSW?
537. Of the total number of people who accessed the Rural Resilience Program Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
538. Of the total number of people who accessed the Rural Resilience Program Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
539. What is the total amount allocated in the 2020-2021 State Budget towards the Rural Resilience Program Scheme?
540. As of March 8 2021, how many people in NSW have accessed the Rural Resilience Program scheme in this financial year?
541. As of March 8 2021, what has been the total amount expended to date in this financial year on the Rural Resilience Program Scheme in this financial year?
542. What was the total amount of money spent by the NSW Government on advertising the availability of the Rural Resilience Program Scheme in 2019-2020?

Free Safer Drivers Course for Disadvantaged Learners

543. What was the total number of people who accessed the Free Safer Drivers Course for Disadvantaged Learners Scheme in 2019-2020?
544. What was the total cost of the Free Safer Drivers Course for Disadvantaged Learners Scheme in 2019-2020?
545. How many people accessed the Free Safer Drivers Course for Disadvantaged Learners Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?

- (e) Illawarra-Shoalhaven Region?
- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

546. How many people accessed the Free Safer Drivers Course for Disadvantaged Learners Scheme in 2019-2020 in each local government area in NSW?
547. Of the total number of people who accessed the Free Safer Drivers Course for Disadvantaged Learners Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
548. Of the total number of people who accessed the Free Safer Drivers Course for Disadvantaged Learners Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
549. What is the total amount allocated in the 2020-2021 State Budget towards the Free Safer Drivers Course for Disadvantaged Learners Scheme?
550. As of March 8 2021, how many people in NSW have accessed the Free Safer Drivers Course for Disadvantaged Learners scheme in this financial year?
551. As of March 8 2021, what has been the total amount expended to date in this financial year on the Free Safer Drivers Course for Disadvantaged Learners Scheme in this financial year?
552. What was the total amount of money spent by the NSW Government on advertising the availability of the Free Safer Drivers Course for Disadvantaged Learners Scheme in 2019-2020?

SafeWork Fee Exemption for Drought Affected Customers

553. What was the total number of people who accessed the SafeWork Fee Exemption for Drought Affected Customers Scheme in 2019-2020?

554. What was the total cost of the SafeWork Fee Exemption for Drought Affected Customers Scheme in 2019-2020?
555. How many people accessed the SafeWork Fee Exemption for Drought Affected Customers Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
556. How many people accessed the SafeWork Fee Exemption for Drought Affected Customers Scheme in 2019-2020 in each local government area in NSW?
557. Of the total number of people who accessed the SafeWork Fee Exemption for Drought Affected Customers Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
558. Of the total number of people who accessed the SafeWork Fee Exemption for Drought Affected Customers Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
559. What is the total amount allocated in the 2020-2021 State Budget towards the SafeWork Fee Exemption for Drought Affected Customers Scheme?
560. As of March 8 2021, how many people in NSW have accessed the SafeWork Fee Exemption for Drought Affected Customers scheme in this financial year?
561. As of March 8 2021, what has been the total amount expended to date in this financial year on the SafeWork Fee Exemption for Drought Affected Customers Scheme in this financial year?
562. What was the total amount of money spent by the NSW Government on advertising the availability of the SafeWork Fee Exemption for Drought Affected Customers Scheme in 2019-2020?

School Student Transport Scheme

563. What was the total number of people who accessed the School Student Transport Scheme in 2019-2020?
564. What was the total cost of the School Student Transport Scheme in 2019-2020?
565. How many people accessed the School Student Transport Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
566. How many people accessed the School Student Transport Scheme in 2019-2020 in each local government area in NSW?
567. Of the total number of people who accessed the School Student Transport Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
568. Of the total number of people who accessed the School Student Transport Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
569. What is the total amount allocated in the 2020-2021 State Budget towards the School Student Transport Scheme?
570. As of March 8 2021, how many people in NSW have accessed the School Student Transport scheme in this financial year?
571. As of March 8 2021, what has been the total amount expended to date in this financial year on the School Student Transport Scheme in this financial year?

572. What was the total amount of money spent by the NSW Government on advertising the availability of the School Student Transport Scheme in 2019-2020?

Seniors Discount on National Park Annual Passes

573. What was the total number of people who accessed the Seniors Discount on National Park Annual Passes Scheme in 2019-2020?

574. What was the total cost of the Seniors Discount on National Park Annual Passes Scheme in 2019-2020?

575. How many people accessed the Seniors Discount on National Park Annual Passes Scheme in 2019-2020 in the:

- (a) Central Coast Region?
- (b) Central West and Orana Region?
- (c) Far West Region?
- (d) Hunter Region?
- (e) Illawarra-Shoalhaven Region?
- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

576. How many people accessed the Seniors Discount on National Park Annual Passes Scheme in 2019-2020 in each local government area in NSW?

577. Of the total number of people who accessed the Seniors Discount on National Park Annual Passes Scheme in 2019-2020, how many identified as:

- (a) Female?
- (b) Male?
- (c) Other or didn't say?

578. Of the total number of people who accessed the Seniors Discount on National Park Annual Passes Scheme in 2019-2020, how many were aged:

- (a) 0-18?
- (b) 19-30?
- (c) 31-40?
- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

579. What is the total amount allocated in the 2020-2021 State Budget towards the Seniors Discount on National Park Annual Passes Scheme?
580. As of March 8 2021, how many people in NSW have accessed the Seniors Discount on National Park Annual Passes scheme in this financial year?
581. As of March 8 2021, what has been the total amount expended to date in this financial year on the Seniors Discount on National Park Annual Passes Scheme in this financial year?
582. What was the total amount of money spent by the NSW Government on advertising the availability of the Seniors Discount on National Park Annual Passes Scheme in 2019-2020?

Seniors Energy Rebate

583. What was the total number of people who accessed the Seniors Energy Rebate Scheme in 2019-2020?
584. What was the total cost of the Seniors Energy Rebate Scheme in 2019-2020?
585. How many people accessed the Seniors Energy Rebate Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
586. How many people accessed the Seniors Energy Rebate Scheme in 2019-2020 in each local government area in NSW?
587. Of the total number of people who accessed the Seniors Energy Rebate Passes Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
588. Of the total number of people who accessed the Seniors Energy Rebate Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?

- (d) 41-55?
- (e) 56-70?
- (f) 71 or over?

589. What is the total amount allocated in the 2020-2021 State Budget towards the Seniors Energy Rebate Scheme?
590. As of March 8 2021, how many people in NSW have accessed the Seniors Energy Rebate scheme in this financial year?
591. As of March 8 2021, what has been the total amount expended to date in this financial year on the Seniors Energy Rebate Scheme in this financial year?
592. What was the total amount of money spent by the NSW Government on advertising the availability of the Seniors Energy Rebate Scheme in 2019-2020?

Smart and Skilled Program

593. What was the total number of people who accessed the Smart and Skilled Program Scheme in 2019-2020?
594. What was the total cost of the Smart and Skilled Program Scheme in 2019-2020?
595. How many people accessed the Smart and Skilled Program Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
596. How many people accessed the Smart and Skilled Program Scheme in 2019-2020 in each local government area in NSW?
597. Of the total number of people who accessed the Smart and Skilled Program Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?

598. Of the total number of people who accessed the Smart and Skilled Program Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
599. What is the total amount allocated in the 2020-2021 State Budget towards the Smart and Skilled Program Scheme?
600. As of March 8 2021, how many people in NSW have accessed the Smart and Skilled Program scheme in this financial year?
601. As of March 8 2021, what has been the total amount expended to date in this financial year on the Smart and Skilled Program Scheme in this financial year?
602. What was the total amount of money spent by the NSW Government on advertising the availability of the Smart and Skilled Program Scheme in 2019-2020?

TAFE and Tertiary Transport Concession Entitlement Card

603. What was the total number of people who accessed the TAFE and Tertiary Transport Concession Entitlement Card Scheme in 2019-2020?
604. What was the total cost of the TAFE and Tertiary Transport Concession Entitlement Card Scheme in 2019-2020?
605. How many people accessed the TAFE and Tertiary Transport Concession Entitlement Card Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
606. How many people accessed the TAFE and Tertiary Transport Concession Entitlement Card Scheme in 2019-2020 in each local government area in NSW?

607. Of the total number of people who accessed the TAFE and Tertiary Transport Concession Entitlement Card Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
608. Of the total number of people who accessed the TAFE and Tertiary Transport Concession Entitlement Card Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
609. What is the total amount allocated in the 2020-2021 State Budget towards the TAFE and Tertiary Transport Concession Entitlement Card Scheme?
610. As of March 8 2021, how many people in NSW have accessed the TAFE and Tertiary Transport Concession Entitlement Card scheme in this financial year?
611. As of March 8 2021, what has been the total amount expended to date in this financial year on the TAFE and Tertiary Transport Concession Entitlement Card Scheme in this financial year?
612. What was the total amount of money spent by the NSW Government on advertising the availability of the TAFE and Tertiary Transport Concession Entitlement Card Scheme in 2019-2020?

Taxi Transport Subsidy Scheme

613. What was the total number of people who accessed the Taxi Transport Subsidy Scheme in 2019-2020?
614. What was the total cost of the Taxi Transport Subsidy Scheme in 2019-2020?
615. How many people accessed the Taxi Transport Subsidy Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?

(k) Western Sydney?

616. How many people accessed the Taxi Transport Subsidy Scheme in 2019-2020 in each local government area in NSW?
617. Of the total number of people who accessed the Taxi Transport Subsidy Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
618. Of the total number of people who accessed the Taxi Transport Subsidy Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
619. What is the total amount allocated in the 2020-2021 State Budget towards the Taxi Transport Subsidy Scheme?
620. As of March 8 2021, how many people in NSW have accessed the Taxi Transport Subsidy Scheme in this financial year?
621. As of March 8 2021, what has been the total amount expended to date in this financial year on the Taxi Transport Subsidy Scheme in this financial year?
622. What was the total amount of money spent by the NSW Government on advertising the availability of the Taxi Transport Subsidy Scheme in 2019-2020?

Toll Relief

623. What was the total number of people who accessed the Toll Relief Scheme in 2019-2020?
624. What was the total cost of the Toll Relief Scheme in 2019-2020?
625. How many people accessed the Toll Relief Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?

- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

626. How many people accessed the Toll Relief Scheme in 2019-2020 in each local government area in NSW?
627. Of the total number of people who accessed the Toll Relief Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
628. Of the total number of people who accessed the Toll Relief Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
629. What is the total amount allocated in the 2020-2021 State Budget towards the Toll Relief Scheme?
630. As of March 8 2021, how many people in NSW have accessed the Toll Relief Scheme in this financial year?
631. As of March 8 2021, what has been the total amount expended to date in this financial year on the Toll Relief Scheme in this financial year?
632. What was the total amount of money spent by the NSW Government on advertising the availability of the Toll Relief Scheme in 2019-2020?

Vessel Registration Pensioner Discount

633. What was the total number of people who accessed the Vessel Registration Pensioner Discount Scheme in 2019-2020?
634. What was the total cost of the Vessel Registration Pensioner Discount Scheme in 2019-2020?
635. How many people accessed the Vessel Registration Pensioner Discount Scheme in 2019-2020 in the:
- (a) Central Coast Region?

- (b) Central West and Orana Region?
- (c) Far West Region?
- (d) Hunter Region?
- (e) Illawarra-Shoalhaven Region?
- (f) New England and North West Region?
- (g) North Coast Region?
- (h) Riverina-Murray Region?
- (i) South East and Tablelands Region?
- (j) Metropolitan Sydney?
- (k) Western Sydney?

636. How many people accessed the Vessel Registration Pensioner Discount Scheme in 2019-2020 in each local government area in NSW?
637. Of the total number of people who accessed the Vessel Registration Pensioner Discount Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
638. Of the total number of people who accessed the Vessel Registration Pensioner Discount Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
639. What is the total amount allocated in the 2020-2021 State Budget towards the Vessel Registration Pensioner Discount Scheme?
640. As of March 8 2021, how many people in NSW have accessed the Vessel Registration Pensioner Discount Scheme in this financial year?
641. As of March 8 2021, what has been the total amount expended to date in this financial year on the Vessel Registration Pensioner Discount Scheme in this financial year?
642. What was the total amount of money spent by the NSW Government on advertising the availability of the Vessel Registration Pensioner Discount Scheme in 2019-2020?

Water Licence \$4000 Waiver

643. What was the total number of people who accessed the Water License \$4000 Waiver Scheme in 2019-2020?

644. What was the total cost of the Water License \$4000 Waiver Scheme in 2019-2020?
645. How many people accessed the Water License \$4000 Waiver Scheme in 2019-2020 in the:
- (a) Central Coast Region?
 - (b) Central West and Orana Region?
 - (c) Far West Region?
 - (d) Hunter Region?
 - (e) Illawarra-Shoalhaven Region?
 - (f) New England and North West Region?
 - (g) North Coast Region?
 - (h) Riverina-Murray Region?
 - (i) South East and Tablelands Region?
 - (j) Metropolitan Sydney?
 - (k) Western Sydney?
646. How many people accessed the Water License \$4000 Waiver Scheme in 2019-2020 in each local government area in NSW?
647. Of the total number of people who accessed the Water License \$4000 Waiver Scheme in 2019-2020, how many identified as:
- (a) Female?
 - (b) Male?
 - (c) Other or didn't say?
648. Of the total number of people who accessed the Water License \$4000 Waiver Scheme in 2019-2020, how many were aged:
- (a) 0-18?
 - (b) 19-30?
 - (c) 31-40?
 - (d) 41-55?
 - (e) 56-70?
 - (f) 71 or over?
649. What is the total amount allocated in the 2020-2021 State Budget towards the Water License \$4000 Waiver Scheme?
650. As of March 8 2021, how many people in NSW have accessed the Water License \$4000 Waiver Scheme in this financial year?
651. As of March 8 2021, what has been the total amount expended to date in this financial year on the Water License \$4000 Waiver Scheme in this financial year?
652. What was the total amount of money spent by the NSW Government on advertising the availability of the Water License \$4000 Waiver Scheme in 2019-2020?

Redundancies within the Customer Service Cluster

653. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the NSW Department of Customer Service from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
654. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the NSW Department of Customer Service?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
655. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at Board of Surveying and Spatial Information (BOSSI) from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
656. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at Board of Surveying and Spatial Information (BOSSI)?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
657. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Office of the Geographical Names Board of New South Wales (GNB) from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?

- (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
658. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Geographical Names Board of New South Wales (GNB)?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
659. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Independent Pricing and Regulatory Tribunal of NSW from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
660. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Independent Pricing and Regulatory Tribunal of NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
661. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Information and Privacy Commission NSW from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?

662. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Information and Privacy Commission NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
663. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Long Service Corporation from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
664. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Long Service Corporation?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
665. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Architects Registration Board from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
666. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Architects Registration Board?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?

- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?

667. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at NSW Fair Trading from July 2020 to date?

- (a) Which departmental areas were these affected position/s previously allocated to?
- (b) Which geographical area/s were these affected position/s previously located within?
- (c) What date/s were these redundancies finalised?
- (d) What is the full monetary value of these redundancies in savings per annum?

668. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at NSW Fair Trading?

- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?

669. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the NSW Government Telecommunications (Telco) Authority from July 2020 to date?

- (a) Which departmental areas were these affected position/s previously allocated to?
- (b) Which geographical area/s were these affected position/s previously located within?
- (c) What date/s were these redundancies finalised?
- (d) What is the full monetary value of these redundancies in savings per annum?

670. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the NSW Government Telecommunications (Telco) Authority?

- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?

671. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Office of the Greyhound Welfare and Integrity Commission from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
672. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Office of the Greyhound Welfare and Integrity Commission?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
673. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Office of the Registrar General from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
674. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Office of the Registrar General?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
675. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Office of the Professional Standards Councils from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?

(d) What is the full monetary value of these redundancies in savings per annum?

676. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Office of the Professional Standards Councils?

- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?

677. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Rental Bond Board from July 2020 to date?

- (a) Which departmental areas were these affected position/s previously allocated to?
- (b) Which geographical area/s were these affected position/s previously located within?
- (c) What date/s were these redundancies finalised?
- (d) What is the full monetary value of these redundancies in savings per annum?

678. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Rental Bond Board?

- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?

679. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at Revenue NSW from July 2020 to date?

- (a) Which departmental areas were these affected position/s previously allocated to?
- (b) Which geographical area/s were these affected position/s previously located within?
- (c) What date/s were these redundancies finalised?
- (d) What is the full monetary value of these redundancies in savings per annum?

680. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at Revenue NSW?

- (a) Which departmental area/s are these affected position/s currently allocated to?

- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?

681. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at SafeWork NSW from July 2020 to date?

- (a) Which departmental areas were these affected position/s previously allocated to?
- (b) Which geographical area/s were these affected position/s previously located within?
- (c) What date/s were these redundancies finalised?
- (d) What is the full monetary value of these redundancies in savings per annum?

682. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at SafeWork NSW?

- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?

683. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at Service NSW from July 2020 to date?

- (a) Which departmental areas were these affected position/s previously allocated to?
- (b) Which geographical area/s were these affected position/s previously located within?
- (c) What date/s were these redundancies finalised?
- (d) What is the full monetary value of these redundancies in savings per annum?

684. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at Service NSW?

- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?

685. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the State Insurance Regulatory Authority (SIRA) from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
686. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the State Insurance Regulatory Authority (SIRA)?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
687. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Subsidence Advisory NSW from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?
 - (d) What is the full monetary value of these redundancies in savings per annum?
688. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Subsidence Advisory NSW?
- (a) Which departmental area/s are these affected position/s currently allocated to?
 - (b) Which geographical area/s are these affected position/s currently located within?
 - (c) What date/s are these redundancies proposed to be finalised?
 - (d) What date/s were these redundancies proposed and/or announced?
 - (e) What is the full projected monetary value of these redundancies in savings per annum?
689. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Surveyor General of NSW from July 2020 to date?
- (a) Which departmental areas were these affected position/s previously allocated to?
 - (b) Which geographical area/s were these affected position/s previously located within?
 - (c) What date/s were these redundancies finalised?

(d) What is the full monetary value of these redundancies in savings per annum?

690. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Surveyor General of NSW?

(a) Which departmental area/s are these affected position/s currently allocated to?

(b) Which geographical area/s are these affected position/s currently located within?

(c) What date/s are these redundancies proposed to be finalised?

(d) What date/s were these redundancies proposed and/or announced?

(e) What is the full projected monetary value of these redundancies in savings per annum?

691. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Waste Assets Management Corporation from July 2020 to date?

(a) Which departmental areas were these affected position/s previously allocated to?

(b) Which geographical area/s were these affected position/s previously located within?

(c) What date/s were these redundancies finalised?

(d) What is the full monetary value of these redundancies in savings per annum?

692. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Waste Assets Management Corporation?

(a) Which departmental area/s are these affected position/s currently allocated to?

(b) Which geographical area/s are these affected position/s currently located within?

(c) What date/s are these redundancies proposed to be finalised?

(d) What date/s were these redundancies proposed and/or announced?

(e) What is the full projected monetary value of these redundancies in savings per annum?

693. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Workers Compensation Commission from July 2020 to date?

(a) Which departmental areas were these affected position/s previously allocated to?

(b) Which geographical area/s were these affected position/s previously located within?

(c) What date/s were these redundancies finalised?

(d) What is the full monetary value of these redundancies in savings per annum?

694. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Workers Compensation Commission?

(a) Which departmental area/s are these affected position/s currently allocated to?

- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?

695. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been finalised at the Workers Compensation Independent Review Office from July 2020 to date?

- (a) Which departmental areas were these affected position/s previously allocated to?
- (b) Which geographical area/s were these affected position/s previously located within?
- (c) What date/s were these redundancies finalised?
- (d) What is the full monetary value of these redundancies in savings per annum?

696. As you are the lead Minister for the Customer Service Cluster, how many redundancies have been proposed and/or announced but not yet finalised at the Workers Compensation Independent Review Office?

- (a) Which departmental area/s are these affected position/s currently allocated to?
- (b) Which geographical area/s are these affected position/s currently located within?
- (c) What date/s are these redundancies proposed to be finalised?
- (d) What date/s were these redundancies proposed and/or announced?
- (e) What is the full projected monetary value of these redundancies in savings per annum?

Employees

697. Minister, for each department, agency, State-owned corporation or other body, and for each division of those bodies, if any, in your portfolio:

- (a) What is the gender pay gap, both generally and across those employees in SEB or SEB-equivalent bands?
- (b) What is the highest remuneration for female employees– both generally and for SEB/SEB-equivalent employees?
- (c) What is the lowest pay received by female employees – both generally and for SEB/SEB-equivalent employees?
- (d) What is the average remuneration received by female employees – both generally and for SEB/SEB-equivalent employees?
- (e) What is the highest remuneration for male employees– both generally and for SEB/SEB-equivalent employees?
- (f) What is the lowest pay received by male employees – both generally and for SEB/SEB-equivalent employees?

- (g) What is the average remuneration received by male employees – both generally and for SEB/SEB-equivalent employees?
- (h) How many female and how many male SEB or SEB-equivalent employees are there?
- (i) What is the highest number of direct reports to female SEB or SEB-equivalent employees?
- (j) What is the lowest number of direct reports to female SEB or SEB-equivalent employees?
- (k) What is the average number of direct reports to female SEB or SEB-equivalent employees?
- (l) What is the highest number of direct reports to male SEB or SEB-equivalent employees?
- (m) What is the lowest number of direct reports to male SEB or SEB-equivalent employees?
- (n) What is the average number of direct reports to male SEB or SEB-equivalent employees?
- (o) What is the highest number of staff managed by female SEB or SEB-equivalent employees?
- (p) What is the lowest number of number of staff managed by female SEB or SEB-equivalent employees?
- (q) What is the average number of number of staff managed by female SEB or SEB-equivalent employees?
- (r) What is the highest number of staff managed by male SEB or SEB-equivalent employees?
- (s) What is the lowest number of number of staff managed by male SEB or SEB-equivalent employees?
- (t) What is the average number of number of staff managed by male SEB or SEB-equivalent employees?
- (u) In providing answers to questions (a) to (t), please provide the information for each SEB band or band equivalent.
- (v) What steps are you taking to eliminate the gender pay gap?
- (w) What timeframe have you set to eliminate the gender pay gap?

698. Cluster Secretary- for each department, agency, State-owned corporation or other body, and for each division of those bodies, if any, in your Cluster:

- (a) What is the gender pay gap, both generally and across those employees in SEB or SEB-equivalent bands?
- (b) What is the highest remuneration for female employees– both generally and for SEB/SEB-equivalent employees?
- (c) What is the lowest pay received by female employees – both generally and for SEB/SEB-equivalent employees?

- (d) What is the average remuneration received by female employees – both generally and for SEB/SEB-equivalent employees?
- (e) What is the highest remuneration for male employees– both generally and for SEB/SEB-equivalent employees?
- (f) What is the lowest pay received by male employees – both generally and for SEB/SEB-equivalent employees?
- (g) What is the average remuneration received by male employees – both generally and for SEB/SEB-equivalent employees?
- (h) How many female and how many male SEB or SEB-equivalent employees are there?
- (i) What is the highest number of direct reports to female SEB or SEB-equivalent employees?
- (j) What is the lowest number of direct reports to female SEB or SEB-equivalent employees?
- (k) What is the average number of direct reports to female SEB or SEB-equivalent employees?
- (l) What is the highest number of direct reports to male SEB or SEB-equivalent employees?
- (m) What is the lowest number of direct reports to male SEB or SEB-equivalent employees?
- (n) What is the average number of direct reports to male SEB or SEB-equivalent employees?
- (o) What is the highest number of staff managed by female SEB or SEB-equivalent employees?
- (p) What is the lowest number of number of staff managed by female SEB or SEB-equivalent employees?
- (q) What is the average number of number of staff managed by female SEB or SEB-equivalent employees?
- (r) What is the highest number of staff managed by male SEB or SEB-equivalent employees?
- (s) What is the lowest number of number of staff managed by male SEB or SEB-equivalent employees?
- (t) What is the average number of number of staff managed by male SEB or SEB-equivalent employees?
- (u) In providing answers to questions (a) to (t), please provide the information for each SEB band or band equivalent.
- (v) What steps are you taking to eliminate the gender pay gap?
- (w) What timeframe have you set to eliminate the gender pay gap?

Service NSW Centre, Randwick

699. In reference to the Government's 2019 election commitment to open a Service NSW in Randwick, can the Minister provide an update on the progress of this project?

- (a) Has the Government been able to locate an appropriate location in the three years since this announcement was made?
- (b) Can the Government provide a timeline for when residents of Randwick and surrounding suburbs can expect a Service NSW centre to open in Randwick?
- (c) How has the Government kept the community updated about this project?

700. In reference to the Government's plans to remove several key bus services from Region 9, reducing public access to the Service NSW centres at Bondi Junction and Botany, will the Government commit to opening the Service NSW in Randwick before any local bus routes are removed?

701. In reference to the significant increase in the number of people needing to access Service NSW due to the COVID-19 pandemic and recession, has the Government made attempts to fast track the opening of a Service NSW centre in Randwick to support the people of the Eastern Suburbs?

702. Can the Minister confirm when the Service NSW Digital Store at Royal Randwick Shopping Centre was closed?

- (a) Why was the Service NSW Digital Store at Randwick Royal Shopping Centre, that was opened in October 2015, closed?
- (b) Can the Government provide patronage data for the Service NSW Digital Store that was previously located at Royal Randwick Shopping Centre, for the years below:
 - i. 2015/2016 financial year
 - ii. 2016/2017 financial year
 - iii. 2017/2018 financial year
 - iv. 2018/2019 financial year

703. How many people were served at the Bondi Junction Service NSW Centre in 2019 calendar year?

- (a) Of these people, what percentage were from the Coogee electorate?

704. How many people were served at the Bondi Junction Service NSW Centre in 2020?

- (a) Of these people, what percentage were from the Coogee electorate?

Liquor and Gaming

705. What legal advice has the minister been briefed by the crown legal administration regarding the Crown compensation?

- (a) Has the minister sought legal advice about the crown compensation

706. Will the government support all of the recommendations in Justice Bergin's report from the NSW Casino Inquiry?

- (a) If not, how many of the recommendations will they support?

- (b) If the government has not decided, when will they announce their position on the report's recommendations?
- (c) If the government does decide to support recommendations, what is the timeframe for legislative reform?

707. Is there going to be a new independent, dedicated, stand-alone specialist casino regulator

- (a) If so, when would this be established?
- (b) Who will lead and oversee the new casino regulator?

708. Will the government reinstate the twenty specialist casino inspector positions made redundant in February 2016?

- (a) Will the government consider hiring more than 20 casino inspectors in light of the troubling revelations of money laundering and criminal activity raised in the Bergin enquiry?

709. Will the Crown be entitled to compensation if its gaming licence at Barangaroo is revoked?

- (a) If so, how much compensation will Crown be entitled to?

710. What is the likelihood that the Crown compensation clauses will be triggered?

- (a) If the compensation clauses are triggered, what will the government's response be?
- (b) Is the government's negotiated payment of 10.5 times the compensation is standard pricing?
 - i. How was this figure agreed upon?
 - ii. Will the government show restraint from signing such compensation clauses in the future?
 - iii. Will the government publicly release similar signed compensation clauses?
- (c) What is the compensation clause that the government has with the Star Casino?

711. Has the cashless card policy been presented to Cabinet?

- (a) If not, when will the policy be presented to Cabinet?
- (b) When the policy is presented to Cabinet, what is the timeframe for Cabinet to make a decision on the policy?

712. Has the Minister for Customer Services discussed the Cashless gaming card with AUSTRAC?

- (a) Does the minister have regular meetings with AUSTRAC regarding money laundering?
- (b) How many meetings has the minister had with AUSTRAC regarding money laundering?

- (c) Does the min have regular meetings from his department about money laundering?
- (d) Is there an official government document regarding money laundering and its prevalence?

Cyber Security

713. How often does the Minister for Customer Service review his executive leadership team's monitoring of privacy in his Departments and Agencies?
714. Why hasn't the government implemented the Privacy Commissioner's 2015 mandatory notification recommendation?
715. What is the timeline for the legislative reform that the Attorney General mentioned?
- (a) Will the reform include amending the Privacy and Personal Information Act?
716. Who is the government consulting regarding mandatory notification law reform?
- (a) Why is the government sitting on this key issue?
 - (b) Is there currently an immediate plan for action to be taken on this issue?
717. Why is there confusion surrounding the total cost imposed by the Service NSW data breach?
- (a) What is the actual cost caused by the breach?
 - i. Is this number known to the general public?
 - ii. What action will be taken to inform Service NSW customers, the general public, of the economic extent of the breach?
718. Regarding staff hired for investigating the breach, how have they been chosen- based on qualifications?
- (a) Have these staff been trained in cyber security?
 - (b) Have these staff been trained in customer service?
 - (c) How have these staff been trained to communicate with and counsel customers who have fallen victim to the breach?
719. How are privacy settings for future "digital product service deliveries" being improved?
720. How will complete digitisation of Service NSW system services impact the ease of use of services for both staff and customers?
- (a) How will the visually and audibly impaired, the elderly, people with low English communication skills be taken into consideration given these changes?

721. Will Privacy self-assessments by government agencies be tabled by the government in parliament from now on?
- (a) Will these privacy self-assessments be made available to the public, as recommended by the Deputy Auditor General?
722. Why is the goal to completely digitise Service NSW services estimated to be achieved by the 22nd of March?
- (a) Why was this goal not prioritized earlier given the data breach?
 - (b) Why were such actions not taken prior to the breach to avoid this from occurring?
 - (c) Will full digitisation of all data and services not further increase the risk of a cyber breach in the future?
723. What is the extent of Accellion's cooperation with Cyber Security NSW regarding the data breach?
- (a) Is Accellion going to compensate the government for any losses caused by the data breach?
 - (b) What support is the Minister for Customer Services' office providing Cyber Security NSW in their investigation of the Accellion breach?
724. Is the Minister aware that there are sensitive government documents leaked by the Accellion data breach are currently being ransomed on the dark web?
- (a) Will the government pay the ransom?
725. Where is the government up to with their investigation into the Accellion breach?
- (a) Does the whole-of-government response mean that Cyber Security NSW is working with the Minister on the Accellion breach?
 - (b) Does the response mean that Cyber Security NSW is working with the DCS?
726. What vulnerabilities in Accellion did Cyber Security NSW detect? When were they detected?
- (a) Did Cyber Security NSW brief the Minister for Customer Service about these vulnerabilities?
 - (b) If so, what did the Minister do with the information from this briefing?
727. What support is the government providing NSW Police and Strike Force Martine in investigating the Accellion breach?
- (a) Aside from the NSW Government and NSW Police, who else is involved in the investigation?
 - (b) Are federal agencies like ASIO, the AFP, and the Australian Signals Directorate involved? Is Accellion involved?

- (c) Is Accellion covering part or all of the cost of the investigation? Or is the taxpayer fronting the costs for Accellion's breach?

728. What will Accellion be replaced with in agencies with the NSW government?

- (a) What will be the process for choosing a replacement for Accellion? How will it be ensured that the replacement firm will be secure?

729. What is the process for notifying customers affected by the Service NSW cyber security breach?

- (a) What is the timeframe for notifying customers after they have been affected by a breach?

730. Is there a process established for customers affected by the breach to make claims for compensation?

- (a) What is the process for dealing with claims for compensation?
- (b) Mr Rees has mentioned that \$21,000 in compensation has been paid by the 8th of March, 2021. How many people have been paid?
 - i. What is the median compensation claim?
- (c) To this day, how many customers affected by the Service NSW data breach have sought compensation?
 - i. Given public sector agencies are liable to pay up to \$40,000 for privacy breaches, is there an estimate on the total compensation that could be paid to customers affected by this breach?
 - ii. What is the minimum compensation to be paid for victims and their families?
- (d) Will victims of the breach be compensated for all the time they have had to wait on the phone with government agencies, banks, and other institutions as well as all the 'running around' they were forced to do as a result of the breach?
- (e) If cyber security breaches are to continue to occur in the future, as predicted by the Minister for Customer Service, how will the lives of the victims be made easier when their personal and sensitive information is stolen.

731. Minister, could you please elaborate on how you determined what the criteria and framework would be?

- (a) What is the criteria and framework?

732. What is the relative risk of harm?

- (a) How has 'harm' been assessed? Can you give examples using the criteria that already exists?

733. The Service NSW CEO mentioned that Service NSW tried to identify individuals with a heightened risk of harm. Does this mean that there is a scale of harm?
734. How did Service NSW come to the conclusion last December that 80,000 fewer people had been impacted by the data breach than first reported?
- (a) Were these 80,000 people on the lower end of the scale of harm?
 - (b) Did the Department decide not to notify affected customers who were deemed to be at low risk?
 - i. If so, how many customers were in this category?
 - ii. Who made the decision not to notify these customers?
735. Has the Minister for Customer Service been briefed by the Customer Service secretary on the 18th August, 2020 stating that instead of spending public resources on notifying individuals in Category 5, funds should funds could be allocated to an education campaign for the education of Service NSW customers?
- (a) Are these Category 5 customers at risk of not being notified?
 - (b) What implications could this have on their cyber safety and personal information?
736. Is Service NSW on track to implement the Auditor Generals June 2021 recommendations?
737. Is Service NSW on track to implement the Auditor Generals December 2021 recommendations?
- (a) What support has the Minister and his office provided Service NSW in this process?

NSW Health

738. Does Minister Dominello share Minister Hazzard's sentiments that the cyber-attack which caused Accellion breach will not happen again?
739. To the Minister knowledge, is NSW Health working on a cyber-security mitigation strategy to prevent the department being affected by a third-party breach as they were by Accellion's breach?
740. Is the DCS working with NSW Health to mitigate such risks?
741. What are the firewalls that Premier Berejiklian is referring to?
- (a) Will these firewalls be available for use by all government departments?
 - (b) Will 3rd parties, like Accellion, compensate taxpayers for fronting the costs of these firewalls?
742. Minister, are you aware where these foreign players originate from?

743. Minister Hazzard said that the Accellion breach did not affect individual records. Are you of that opinion too?
- (a) The files accessed in the breach apparently related to corporate files in the Ministry of Health. Can the Minister elaborate on what these files are? Are they tendering documents?

Anglicare Data Breach

744. How is the government ensuring, private and personal information that is shared by third-party services providers, particularly those that handle sensitive information like Anglicare, are protected from cyber-attacks?
745. Were any measures taken prior to Anglicare's cyber-attack to assist the organisation with its cybersecurity measures?
746. Have any steps been taken to ensure information or vulnerable citizens that is shared with organisations like Anglicare are not compromised again?

Bushfire Fraud

747. Despite existing cyber security safety measures, explain how criminals took advantage of the government recovery scheme that was operated by Service NSW?
748. Will the government compensate victims who have not been able to access the bush fire recovery fund because criminals have already falsely claimed grants over their own homes or businesses?
- (a) What strategies are being implemented to ensure these victims can claim their grants?
749. Has the minister been briefed by the police about their investigation?
- (a) Has the minister been informed about any vulnerabilities or weaknesses in the system?
- (b) What mitigation strategies are being implemented for established vulnerabilities or weaknesses?
- (c) What mitigation strategies are being planned for preventing future fraud?
750. Is the Minister aware that the auditor general is investigating the fraud?
- (a) Will the Minister implement the recommendations in a timely manner?
751. If the NSW Ombudsman conducts its own investigation and submits a report to the Ministers office, will the Minister commit to tabling that report to parliament so that it will be made available to the public?
752. How much was allocated for the 2019-2020 bushfire recovery?
- (a) Was this number deemed satisfactory for compensation the businesses, infrastructure and homes lost in the 2019-2020 bushfires?

- (b) How was this amount agreed upon?
753. How have the seven convictions in relation to fraud from Bushfire recovery programs been acted upon?
- (a) What has been done with the stolen money?
 - (b) Will victims who were unable to access fire recovery funds because of the fraud be adequately compensated?
754. What “specialist skills” -as mentioned by the Minister for Customer Services- were provided by the private firm employed to assist Service NSW in conducting an audit into the data breach?
- (a) Why was it deemed necessary to terminate the services of the specialised firm into performing the audit?
 - (b) If the audit was not completed by the private firm, was one conducted by Service NSW at all?
 - i. What were the conclusions of this audit?
 - (c) Was the audit terminated?
 - i. Why was the audit terminated?
 - ii. Will the audit recommence?

Government 2020 Vision On cyber Security

755. What is the Ministers definition of an ‘industry expert’?
- (a) Which ‘industry experts’ has the Minister consulted?
756. Did the government delay the announcement of the Service NSW breach in order to reactively develop their cyber security policy?
- (a) Did the government delay informing the public about the breach for political purposes?

NSW Cyber Security Incident Emergency Sub-plan

757. Has the minister been briefed on likely cyber emergencies that could affect the DCS or any other government department?
- (a) Has the minister been briefed about current vulnerabilities in the DCS or any other government department?
 - (b) Has the minister been briefed about vulnerable non-government essential services?
758. How confident is the minister that the government can respond effectively to an emergency given that the government delays acting on the Auditor General’s recommendations?

(a) Was the Government Chief Information Security Officer (GCISO) consulted regarding Service NSW vulnerabilities?

(b) Was the CISO consulted regarding the Service NSW breach? Did the CISO brief the Minister?

759. What interaction has the Minister had with either the GCISO or the CISO regarding the Accellion breach?

NSW Digital Restart Fund

760. How much money from the \$240 million in Digital Restart Fund allocated for cyber security has so far been spent?

(a) On what elements of cybersecurity of has the \$240million been spent on?

761. What financial losses has the NSW Government encountered due to cyber security incidents (eg: staff downtime, investigation costs etc.)?

762. Given all of the Government's recent action on cybersecurity has failed, as evidenced by the recent TfNSW and Health NSW cyberattacks, how much of the funding will be going towards adopting the Auditor General's recommendation?

Bathurst Cyber Centre

763. Will the Bathurst centre be used to detect and protect vulnerabilities in government assets and services only? Or will it be used to support other essential services, e.g. business and the financial sector?

(a) Will the cybersecurity centre in Bathurst be able to detect a breach that occurred in a private company like Accellion?

(b) Will the new cyber security centre in Bathurst support departments to mitigate the damage caused to departments from third party breaches like the Accellion breach?

764. The centre will see a partnership with the start-up 'UpGuard'. Who is UpGuard? What are their cybersecurity credentials?

(a) Why has the government engaged a start-up instead of a more established company?

(b) Will the Government privatise the Centre to UpGuard or any other cyber-company in future?

765. How will the Bathurst centre boost regional development and employment?

766. With Cybersecurity being such a technical field, are there enough skilled individuals in Bathurst or will the government have to employ cybersecurity specialists from metropolitan NSW?

Working with Children's check on Mobile phones

767. Could the Minister provide an update on the project?

(a) When is the project expected to be completed?

768. Who is responsible for the project?

769. Can the Minister elaborate on how a mobile WWCC will encourage more checks on compliance?

Service NSW QR code and App

770. When did the review into the Service NSW app crash start? When will the review conclude?

(a) Who has conducted this review?

(b) Are there any findings so far?

771. How many individuals did the crash affect? Did businesses suffer any losses as a result of turning customers away that could not sign in?

772. Since the NSW Government has publically stated that they are using third-party services provided by Google and Android, are people's personal information being recorded by Google and Android?

(a) What agreement does Service NSW have with Google to ensure safety and protection of the people's information?

(b) How many third party private data collators are used by the government?

773. Can the Minister guarantee that despite the crashes and use of third-party services that people's information will not be compromised?

ASIO Annual Report- Cyber Security

774. What has the DCS done to mitigate risks for DCS employees working remotely?

(a) What has the NSW government done to protect non-government workers working remotely?

775. Has ASIO given the NSW government any advice about cyber security?

(a) Has the government received advice from ASIO about the Service NSW breach?

(b) Has the government received advice from ASIO about the Accellion breach?

776. Does the NSW government have a mitigation strategy to deal with the interference from FIS?

- (a) Does the NSW government have a mitigation strategy for FIS trying to extract information from Australians?

Park n Pay

- 777. How many parking meters did The Rocks Park' n Pay trial involve? And how long did the trial go for?
- 778. How many people have now downloaded the Park'nPay App?
 - (a) How much has the NSW Government spent (including on contracts) on developing and rolling out this App?
- 779. How many councils have signed up to the App? How many have signed up with Park'nPay without going to tender?
 - (a) Given the millions of dollars spent by taxpayers on the Park'nPay App, wouldn't it have made more economic sense to have allowed councils to use the existing parking Apps in the marketplace?
- 780. The Parkn'Pay App has stymied the numerous parking App start-ups in the market place hasn't it?
- 781. Can you explain how Duncan Solutions is involved in the operation of Park'nPay?
 - (a) Does this mean Duncan Solutions, which is a private company, does not have to apply for any tender for the installation of these parking meters?
- 782. Where you aware before the launch of Park'nPay of the existence of numerous parking Apps in the marketplace that have the same functions, such as allowing people to top up parking meters remotely?
- 783. How many Dept of Customer Service staff are dedicated to Park'nPay?
- 784. Other than the \$1.3m payment to Duncan Solutions what is the total cost to the taxpayer of Park'nPay app, including Dept of Customer service staff working on the project?
 - (a) Have there been other payments to Duncan Solutions other than the initial contracted amount?
- 785. Who is going to pay for continued development of the app?
- 786. What competitive tender process did the Dept of Customer Service undertake in awarding the contract to Duncan Solutions, given Duncan solutions is a parking meter and parking enforcement provider and that there were already existing commercial parking apps in the market?

787. What is the measure of success for the NSW Government in relation of Park'nPay?
- (a) Is it happy that by entering the market they are stifling existing NSW parking apps businesses?
 - (b) Is there any compensation to be provided to affected NSW parking infrastructure businesses?
788. Why has the NSW Government paid for an app that does not provide the motorist to pay for only the time they park?
789. Even though Park'nPay has a top up function the motorist still has to estimate how long they will park for meaning the motorist will always pay more for their parking?
790. How many meetings have the Minister's staff had with Councils concerning Park'nPay?
- (a) How many meetings has the Dept of Customer Service had with Councils regarding the app?
791. How many letters and to how many Councils has the Minister, or his staff written to Council's re Park'nPay?
- (a) List the councils that the Minister's office has had interactions with regarding Park'nPay.
 - (b) List the councils the Ministers staff have had interactions with regarding Park'nPay.
 - (c) List the councils the Dept of Customer Service has had interactions with regarding Park'nPay.
 - (d) What is the Department of Premier and Cabinet's code of conduct for Ministerial staffers interacting with Councilors and/or Council staff?
792. Given parking is largely a council service what communication has the Minister or his office had with the Minister for Local Government on this matter?
- (a) Was there any consultation with the Minister of Local Government on the development of the app?
793. Have times has Park'nPay been submitted in response to any competition tender process for parking apps?
794. Has Park'nPay been successful in any of these tenders? If so, please list the successful tender/s.
795. How is the NSW Government not in breach of its own Competition and Government Neutrality Guidelines in developing an app using tax payers money when there is already a number of

established commercial entities offering a parking app that don't enjoy the benefits of the Government such as not having to pay payroll tax, GST and the like?

796. How do parking apps differ from ride share/taxi apps? Ola, Uber, DiDi, Scooti, GoCatch, Shebah, HOP and other taxi apps?
- (a) Is the NSW Government going to enter this market like it is trying to do with Park'nPay?
797. Even if Park'nPay is adopted by some Councils how is Park'nPay going to solve the issue of multiple apps raised by the Minister. It is not. Parramatta have awarded their parking app to Easy Park. Can the Minister state that his goal of a single parking app is achievable?
798. Some Parking app providers provide a no cost to Council solution (charging the motorist for the service) so why is the Government only working with one company 'Duncan Solutions' who not only charge the Council for the app but also the enforcement platform from which the app derives its data?
799. One of the key Liberal party beliefs is "That, wherever possible, government should not compete with an efficient private sector; and that businesses and individuals - not government - are the true creators of wealth and employment.' Doesn't Park'nPay contradict your own party's belief?
800. While Fuel Watch has been a success it provided a service which was a gap in the market. Why has the NSW Government entered into an already established market?
801. Can the Dept table documents outlining the business case, competitor analysis and industry consultation process?
802. Mr. Wells stated Park'nPay app, which sits independent of that (parking) infrastructure. Is Mr Wells saying that Park'nPay works totally independently from other parking infrastructure? It clearly does not. It is a Duncan Solutions parking meter on your phone linked to a Duncan Solutions enforcement platform. Why is this so?
803. Mr Wells stated "Again, we have built the solution agnostic of the parking infrastructure that sits physically in councils." This is incorrect. It only works with Duncan Solutions enforcement platform, not other commercially available enforcement platforms?
- (a) Would Mr Wells like to change his testimony?
- (b) Mr Wells stated "Councils need parking infrastructure. They decide which parking infrastructure provider they want. They go to market for those services, as I understand. Again, that is my understanding of the way the councils choose those services. The Park'nPay app is independent of that and is free to councils.' Park'nPay is not free to Councils, they have to enter into a contract with Duncan Solutions and pay Duncan Solutions per each transaction. To say it is free to Councils is a falsehood.

804. Why is nearly two years since the Minister announced Park'nPay has there only been a limited uptake?
805. What has been the Parking Industries position been in relation to Park'nPay?
- (a) Has the Government made any changes to Park'nPay as a result of the experts' views on Park'nPay?
806. The Minister announced in a media release in Feb 2020 that Wilson Parking and Secure parking would be weeks away from adopting Park'nPay. Why did the Minister announce this when it hasn't happened?
807. Isn't Park'nPay just a failed thought bubble of the NSW Government and it should get out of the market before putting more taxpayers' money towards something that can be supplied for free by the private sector?
808. Existing apps in the marketplace are developed using user centred design principles such as contemporary UX techniques. When compared feature for feature NSW P&P has the smallest feature set of any of the apps available to council. How is working with a ticket machine manufacturer that does not have experience supporting motorists (B2C) or developing apps, represent putting the people of NSW first?
809. As seen in other parts of the world (e.g. the Netherlands), parking providers such as Mosman are opening up their parking to multiple app providers. What is the value in the NSW government becoming just another provider?
810. Why does a motorist parking in Burwood (or any NSW P&P location for that matter) receive a tax invoice from Duncan Solutions?
- (a) (NSW Park and Pay clearly relies on the Duncan PEMS for its tariff engine." Particulars of the goods or services to be provided under this contract Development services to link PEMS Platform and Park 'N Pay App and ongoing software support services." The services called for were specifically to link the government App to one providers Management system (PEMS). Why do the answers provided to the estimates committee suggest that councils can choose their own "underlying technology" why was the approach/contract not agnostic if that was what the project set out to achieve from the outset?
811. How did the government ascertain that spending \$1,260,600.00 with a parking meter manufacturer was a good use of taxpayer funds?

National Consumer Protection Framework

812. Why is NSW the last jurisdiction to implement these laws?
- (a) Why has it taken so long for the Government to proceed with implementing the framework?
813. Why is the Hon. Sarah Mitchell MLC the Minister responsible for the law and not Minister Dominello?
- (a) Is there a reason why the Hon Scott Farlow spoke on behalf of Minister Mitchell?
 - (b) This bill clearly seeks to regulate gaming, so why does it not fall under the customer service portfolio?

Ryde Infrastructure and Residential Developments

814. Before announcing the Delhi, Pittwater and Lucknow Roads funding did you have any meetings with any property developers or their lobbyists planning projects in the North Ryde area?
815. Did you have any meetings with the property developer Country Garden or its representative the disgraced former MP Daryl Maguire, given its close proximity to three of the six intersections being upgraded?

Auditor General Report- Births Deaths Marriages

816. Has the Department acted on the immediate recommendations of the audit report?
- (a) What support has the Minister for Customer Service offered?
817. Has the Department implemented the recommendations due for July 2020?
- (a) What support has the Minister for Customer Service offered?
818. Has the Department implemented the recommendations due for December 2020?
- (a) What support has the Minister for Customer Service offered?
819. Are there any recommendations in the audit report that are yet to be enacted?
- (a) What is the cause for the delay?
 - (b) Is there a timeline of implementation?

E-conveyancing

820. Has government addressed the challenge of interoperability?
- (a) What are the barriers to resolving interoperability?
821. Could you elaborate on what barriers these challenges impose on new competitors?
- (a) What has the government done to help new competitors overcome these challenges?

- (b) Are there any other challenges that might face a new competitor? What has the government done about those?

Jobs

822. How many more jobs will need to be cut across Customer Service with the 12% efficiency dividend contained within the Government's budget? (3% per year over 4 years)
823. Has the Department of Customer Service met its required budget savings so far this financial year?
824. Can the Government still guarantee that no jobs in the regions will be downgraded or reclassified to a lower graded?
825. Considering the tremendous support Service SNW staff have provided the NSW public throughout not only the COVID 19 pandemic, but also the most recent devastating bushfire season, can you rule out the privatisation of Service NSW?
826. Do you think the same level of service would have been provided during a global pandemic if Service SNW was privatised?

Govt Connect

827. What does the \$14 million contract to provide end user services to GovConnect agencies entail? Were these functions previously done from within Government?
- (a) Isn't this another additional cost due to the outsourcing of the previous Government run service title Service First?
828. What is the current status of contracts with Unisys and/or Infosys
- (a) Doesn't this prove the outsourcing of functions did not work?
- (b) Was there a cost to terminating the contract?
829. How many incidents have been classified as "critical" under the Service Level agreement? How many Service Level Defaults have been reported?
- (a) Would the Government consider an underpayment of Superannuation for an individual as a critical error, or a minor error?
- (b) How many minor errors can be made before the Government recognises that the Service Delivery is critically failing?
830. Considering the Industrial Relations Act requires payment of remuneration in full, is the Government happy with the service GovConnect is providing to Government Departments?
831. How many jobs are being undertaken offshore under the GovConnect contract?

832. Does the Government believe that the best thing for the people of NSW is offshored jobs, or jobs in NSW?
833. Does the Government plan to end the privatisation and offshoring of payroll services and commit to bringing jobs back to NSW?

Service NSW Centres and Hotline

834. How did the government arrive at the figure of \$583 in savings after an appointment with a Cost of Living Specialist?
835. Please provide an update on the Service NSW centres that have not been built?
- (a) Can the Minister explain why there is a delay in the construction?
836. Why were these new centres not prioritised to be built during COVID-19 when their services were needed most?
837. Of the announced additional 1000 staff for the 24/7 hotline service, how many did the government end up employing?
- (a) How many have been full-time, part-time or casual?
- (b) What selection criteria was provided to hire staff for the hotline?
838. What has been the average wait time for people to wait until they were connected to a Service NSW staff member?
- (a) What has been the overall satisfaction rating of the hotline by the people who used the service?
- (b) What quality control strategies did Service NSW adopt to ensure effective and efficient processes?
839. Will the Service NSW Hotline remain 24/7 once COVID-19 is confidently controlled?

Facial Recognition in Gaming Venues

840. Does the Commissioner agree with the Australian Human Rights Commission's assessment that facial recognition technology is particularly intrusive on privacy?
841. Has the commissioner provided any advice to the Minister for Customer Service regarding the introduction of facial recognition technology in gambling venues?
- (a) What is the commissioner's stance on the use of such technology in gambling venues?
842. Does it worry the Privacy Commissioner that the Minister considering policies would be in breach of the European Convention on Human Rights?

843. Would the Commissioner be concerned if the Customer Service Minister sought to have discretion over what information is stored using facial recognition technology?

Questions from Ms Cate Faehrmann MLC

Gaming Machine losses and turnover

844. What is the average monthly net loss per person on poker machines in NSW?

845. What is the average monthly loss per person on poker machines in each LGA?

846. How much money is lost to gaming machines between midnight and closing per local government area in;

- (a) 2020;
- (b) 2019;
- (c) 2018;
- (d) 2017;
- (e) 2020 quarter 1;
- (f) 2020 quarter 2;
- (g) 2020 quarter 3;
- (h) 2020 quarter 4;
- (i) 2019 quarter 1;
- (j) 2019 quarter 2;
- (k) 2019 quarter 3;
- (l) 2019 quarter 4;
- (m) 2018 quarter 1;
- (n) 2018 quarter 2;
- (o) 2018 quarter 3;
- (p) 2018 quarter 4;
- (q) 2017 quarter 1;
- (r) 2017 quarter 2;
- (s) 2017 quarter 3;
- (t) 2017 quarter 4;

847. What was the total turnover for gaming machines in NSW in 2020?

848. What was the total turnover for gaming machines in NSW in

- (a) 2020;
- (b) 2019;
- (c) 2018;
- (d) 2017;
- (e) 2020 quarter 1;
- (f) 2020 quarter 2;
- (g) 2020 quarter 3;

- (h) 2020 quarter 4;
- (i) 2019 quarter 1;
- (j) 2019 quarter 2;
- (k) 2019 quarter 3;
- (l) 2019 quarter 4;
- (m) 2018 quarter 1;
- (n) 2018 quarter 2;
- (o) 2018 quarter 3;
- (p) 2018 quarter 4;
- (q) 2017 quarter 1;
- (r) 2017 quarter 2;
- (s) 2017 quarter 3;
- (t) 2017 quarter 4;

849. What were the turnover figures per LGA per month for

- (a) 2020;
- (b) 2019;
- (c) 2018;
- (d) 2017;
- (e) 2020 quarter 1;
- (f) 2020 quarter 2;
- (g) 2020 quarter 3;
- (h) 2020 quarter 4;
- (i) 2019 quarter 1;
- (j) 2019 quarter 2;
- (k) 2019 quarter 3;
- (l) 2019 quarter 4;
- (m) 2018 quarter 1;
- (n) 2018 quarter 2;
- (o) 2018 quarter 3;
- (p) 2018 quarter 4;
- (q) 2017 quarter 1;
- (r) 2017 quarter 2;
- (s) 2017 quarter 3;
- (t) 2017 quarter 4;

850. What were the turnover figures per venue per month for

- (a) 2020;
- (b) 2019;
- (c) 2018;
- (d) 2017;
- (e) 2020 quarter 1;
- (f) 2020 quarter 2;
- (g) 2020 quarter 3;
- (h) 2020 quarter 4;

- (i) 2019 quarter 1;
- (j) 2019 quarter 2;
- (k) 2019 quarter 3;
- (l) 2019 quarter 4;
- (m) 2018 quarter 1;
- (n) 2018 quarter 2;
- (o) 2018 quarter 3;
- (p) 2018 quarter 4;
- (q) 2017 quarter 1;
- (r) 2017 quarter 2;
- (s) 2017 quarter 3;
- (t) 2017 quarter 4;

851. What were the profit figures per LGA per month for

- (a) 2020;
- (b) 2019;
- (c) 2018;
- (d) 2017;
- (e) 2020 quarter 1;
- (f) 2020 quarter 2;
- (g) 2020 quarter 3;
- (h) 2020 quarter 4;
- (i) 2019 quarter 1;
- (j) 2019 quarter 2;
- (k) 2019 quarter 3;
- (l) 2019 quarter 4;
- (m) 2018 quarter 1;
- (n) 2018 quarter 2;
- (o) 2018 quarter 3;
- (p) 2018 quarter 4;
- (q) 2017 quarter 1;
- (r) 2017 quarter 2;
- (s) 2017 quarter 3;
- (t) 2017 quarter 4;

852. What were the profit figures per venue per month for

- (a) 2020;
- (b) 2019;
- (c) 2018;
- (d) 2017;
- (e) 2020 quarter 1;
- (f) 2020 quarter 2;
- (g) 2020 quarter 3;
- (h) 2020 quarter 4;
- (i) 2019 quarter 1;

- (j) 2019 quarter 2;
- (k) 2019 quarter 3;
- (l) 2019 quarter 4;
- (m) 2018 quarter 1;
- (n) 2018 quarter 2;
- (o) 2018 quarter 3;
- (p) 2018 quarter 4;
- (q) 2017 quarter 1;
- (r) 2017 quarter 2;
- (s) 2017 quarter 3;
- (t) 2017 quarter 4;

Money Laundering

853. How is the maximum preload value determined?

854. How many cases of “suspicious activity” have been detected by the Independent Liquor and Gaming Authority’s centralised monitoring system in;

- (a) 2020;
- (b) 2019;
- (c) 2018;
- (d) 2017;
- (e) 2020 quarter 1;
- (f) 2020 quarter 2;
- (g) 2020 quarter 3;
- (h) 2020 quarter 4;
- (i) 2019 quarter 1;
- (j) 2019 quarter 2;
- (k) 2019 quarter 3;
- (l) 2019 quarter 4;
- (m) 2018 quarter 1;
- (n) 2018 quarter 2;
- (o) 2018 quarter 3;
- (p) 2018 quarter 4;
- (q) 2017 quarter 1;
- (r) 2017 quarter 2;
- (s) 2017 quarter 3;
- (t) 2017 quarter 4;

855. How many of the cases of suspicious activity referred to in question 2 were referred to either AUSTRAC or the NSW police?;

- (a) 2020;
- (b) 2019;
- (c) 2018;
- (d) 2017;

- (e) 2020 quarter 1;
- (f) 2020 quarter 2;
- (g) 2020 quarter 3;
- (h) 2020 quarter 4;
- (i) 2019 quarter 1;
- (j) 2019 quarter 2;
- (k) 2019 quarter 3;
- (l) 2019 quarter 4;
- (m) 2018 quarter 1;
- (n) 2018 quarter 2;
- (o) 2018 quarter 3;
- (p) 2018 quarter 4;
- (q) 2017 quarter 1;
- (r) 2017 quarter 2;
- (s) 2017 quarter 3;
- (t) 2017 quarter 4;

856. How many convictions for money laundering have been made as a result of suspicious activity detected by the CMS in;

- (a) 2020;
- (b) 2019;
- (c) 2018;
- (d) 2017;
- (e) 2020 quarter 1;
- (f) 2020 quarter 2;
- (g) 2020 quarter 3;
- (h) 2020 quarter 4;
- (i) 2019 quarter 1;
- (j) 2019 quarter 2;
- (k) 2019 quarter 3;
- (l) 2019 quarter 4;
- (m) 2018 quarter 1;
- (n) 2018 quarter 2;
- (o) 2018 quarter 3;
- (p) 2018 quarter 4;
- (q) 2017 quarter 1;
- (r) 2017 quarter 2;
- (s) 2017 quarter 3;
- (t) 2017 quarter 4;

Gambling Card

857. Who is on the government's gaming machine technology working group?

- (a) Is the committee taking advice on the cashless gambling card from any non-industry stakeholders?

Clubs MOU

858. What date is the current memorandum of understanding with ClubsNSW due to expire?
859. What date is the next memorandum of understanding with ClubsNSW due to be signed?

Questions from Mr David Shoebridge MLC

Service NSW app

860. How many people currently have the Service NSW app installed?
861. What is known about the characteristics/groups of those who don't have the app?
862. What is your target uptake for the Drink and Dine vouchers (ie what percentage of them are you aiming to have redeemed?)
863. Are you concerned that all the use limitations will make these less useful for families?
864. Is the rollout of this program running late?