
Dear Emma

See below APL's response to the QoN

The Hon. MICK VEITCH: I am going to be a bit cheeky here. I have one question but I would like the view of each of the three organisations on it. An issue has been raised with this panel both in written submission and in testimony yesterday and today about the complaints process with AWL and the RSPCA—an adequate, transparent grievance process. Do you or your membership have any experience of people trying to raise a complaint about the way they have been treated or raising a grievance about the process that was followed when the RSPCA or AWL interacted with them?

APL Answer to QoN

To the best of our knowledge, there has been no complaints from producers or industry bodies about the way in which RSPCA or AWL carried out their compliance or enforcement processes when attending piggeries.

On 7 January, we received an email from a producer who notified the RSPCA that she had seen pigs being transported in hot weather. The RSPCA responded by saying that they were not the appropriate body to deal with those types of complaints. APL were active over the summer to ensure producers understood their obligations around hot weather transport and sent several notices to this effect, referencing APL's publication "Is it fit for the intended journey?".

Kind regards



Alister Oulton | Policy Analyst | In-House Counsel

Australian Pork Limited | ABN 83 092 783 278

Level 2, 2 Brisbane Avenue Barton ACT 2600 | PO Box 4746 Kingston ACT 2604 Australia

T:

E:

| www.australianpork.com.au

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