



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEES

## **BUDGET ESTIMATES 2019-2020 Supplementary Questions**

**Portfolio Committee No. 6 – Transport and Customer Service**

**TRANSPORT AND ROADS**

Hearing: Wednesday 11 March 2020

**Answers due by: Thursday, 9 April 2020**

**Budget Estimates secretariat**  
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## TRANSPORT AND ROADS

### Questions from Ms Abigail Boyd MLC

#### **Public Transport – Newcastle Services**

1. There have been complaints made that it is impossible currently to make contact directly with Keolis Downer with their advertised line diverting to the 131 500 info hotline. Are Keolis Downer obligated as per their contract to have hotline assistance for the services they operate in place?
  - (a) If they are not obligated to provide direct contact for complaints and questions as per their contract, why not?

#### **Public Transport – Taxi Transport Scheme**

2. What services are available to individuals with mobility impairment that don't fit into the criteria for the Taxi Transport Scheme but who cannot travel 200m to 400m to a bus stop?

#### **Public Transport – Northern Beaches Bus Services**

3. How much does the NSW government pay in subsidies to the private Keoride transport service on the Northern Beaches and what percentage of its revenue does that make up?
4. What bus routes will be guaranteed to continue - and for what period - on the Northern Beaches once the services are privatised?
5. If the B-line services are converted to a rapid bus transit system - which by definition will require a 24-hour clearway from the most northerly terminus of the route to the city - how will residents park at local shops along the route?

#### **Roads – Western Harbour Tunnel & Beaches Link**

6. Why has the proposed Western Harbour Tunnel not been benchmarked against public transport alternatives?
7. Given the experiences of residents in Strathfield after the M4 East construction and also the effects that WestConnex Stages 1 and 2 had on residents and their homes, how can this government guarantee that residents in the Stage 3 zone of WestConnex will not face similar degradation and damage to their homes?
  - (a) What support will be available to those affected by the drilling?

8. In the WestConnex Stage 3 EIS released in August 2017 the document states that the majority of the proposed tunnel alignments will be located at depths of greater than 35 metres, yet the WestConnex tunnel map released in September 2019 shows tunnels as shallow as 6 metres under properties in Callan Street, Rozelle. Why the change and how does this align with ensuring safety of residents in the area?
  - (a) What noise and vibration effects, during and post-construction, will this have on affected residents?
  - (b) Why was this change made without consultation?
9. Considering the EIS for the Western Harbour Tunnel demonstrates poor outcomes for congestion alleviation compared to public transport projects listed as 'High Priority Initiatives' by Infrastructure Australia, why does the Government prioritise the construction of this destructive toll-road?

<b>Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)</b>
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**On demand bus trials**

10. How many on demand bus trials are ongoing?
11. How much have they cost to date?
12. How much have you spent per passenger on trials?
13. How many people were using it?
14. Has it been a net reduction in cost compared to fixed service?
15. What was cost recovery ratio of fixed vs on demand?
16. Are there new trials planned?
17. Will companies conduct the trial be able to retain vehicles or other equipment procured for the purpose of the trial?
  - (a) If so, which vehicles?
  - (b) In which trial areas?
  - (c) What was the procurement cost of each vehicle or piece of equipment being retained?

### **On demand Ferry Trials**

18. How many on demand ferry trials are ongoing?
19. How much have they cost to date?
20. How much have you spent per passenger on trials?
21. How many people were using it?
22. Has it been a net reduction in cost compared to fixed service?
23. What was cost recovery ratio of fixed vs on demand?
24. Are there new trials planned?
25. Will companies conduct the trial be able to retain vessels or other equipment procured for the purpose of the trial?
  - (a) If so, which vessels?
  - (b) In which trial areas?
  - (c) What was the procurement cost of each vehicle or piece of equipment being retained?

### **Station access**

26. Have you commenced or completed a plan for upgrading every station on the network to be wheelchair accessible?
27. When will the following railway stations comply with the Disability Standards for *Accessible Public Transport 2002*:
  - (a) Beecroft?
  - (b) Bexley North?
  - (c) Birrong?
  - (d) Blackheath?
  - (e) Canley Vale?
  - (f) Como?
  - (g) Dapto?
  - (h) Denistone?
  - (i) East Hills?

- (j) Erskineville?
- (k) Fairy Meadow?
- (l) Faulconbridge?
- (m) Glenbrook?
- (n) Hawkesbury River?
- (o) Kingswood?
- (p) Lapstone?
- (q) Lewisham?
- (r) Lisarow?
- (s) Narara?
- (t) Niagara Park?
- (u) Normanhurst?
- (v) North Strathfield?
- (w) Ourimbah?
- (x) Petersham?
- (y) Pymble?
- (z) Queanbeyan?
- (aa) Redfern?
- (bb) Roseville?
- (cc) St Peters?
- (dd) Stanmore?
- (ee) Thornleigh?
- (ff) Towradgi?
- (gg) Unanderra?
- (hh) Wahroonga?
- (ii) Waitara?
- (jj) Waratah?

- (kk) Warrawee?
- (ll) Wauchope?
- (mm) Wollstonecraft?
- (nn) Wyee?
- (oo) Yagoona?

### **Franchising**

28. What is the timeline for the proposed franchising of the following Sydney Metropolitan Bus Service Contacts:
- (a) Bus Region 7?
  - (b) Bus Region 8?
  - (c) Bus Region 9?
29. Has government commenced or prepared any plans to franchise any Sydney Trains services or functions?
- (a) If so, which services or functions?

### **Major Projects**

30. What is the forecast final cost for following projects:
- (a) Transport Access Program – Redfern Station Upgrade?
  - (b) Transport Access Program – Package 1?
  - (c) Transport Access Program – Package 2B?
  - (d) Transport Access Program – Package 3?
  - (e) Transport Access Program – Ferry Wharves?
  - (f) Transport Access Program – Commuter Car Parks?
  - (g) More Trains, More Services – Stage 2?
  - (h) More Trains More Services Future Stages?
  - (i) Work Fleet Augmentation and Replacement Program, and Mobile Maintenance Train?
  - (j) Electrical Substations and Sectioning Equipment Hut Replacement?
  - (k) Sydney Harbour Bridge Deck Upgrade?

- (l) Ferry Fleet Replacement?
- (m) Central Precinct Renewal?
- (n) Cycling Investment Program?
- (o) Walking Communities (Pedestrian Facilities)?
- (p) Parramatta Light Rail Stage 2?
- (q) Macquarie University Bus Interchange Upgrade?
- (r) Bus Priority Infrastructure Program?
- (s) Delivering Sydney Clearways?
- (t) Heathcote Road, Bridge over Woronora River?
- (u) Heathcote Road, Infantry Parade to The Avenue?
- (v) Henry Lawson Drive Upgrade (Stage 1)?
- (w) Mona Vale Road West, McCarrs Creek Road to powder Works Road?
- (x) New Hawkesbury River crossing at Richmond (Planning)?
- (y) Stacey Street Widening between Rookwood Road and Griffiths Avenue?
- (z) Gateway to the South Pinch Points?
- (aa) SIS Pinch Point Program (Pinch Point 3 Program)?
- (bb) Memorial Avenue, Old Windsor Road to Windsor Road?
- (cc) Mulgoa Road, Jeanette Street to Blaikie Road?
- (dd) Spring Farm Parkway, Stage 1?
- (ee) Prospect Highway?
- (ff) The Horsley Drive, M7 Motorway to Cowpasture Road?
- (gg) M12 Motorway?
- (hh) M6 Extensions Stage 1?
- (ii) New M5?
- (jj) Sydney Gateway?
- (kk) Western Harbour Tunnel & Beaches Link
- (ll) Sydney Metro West?

(mm) Sydney Metro Western Sydney Airport (Stage 1)?

(nn) Westconnex (Stage 3)?

(oo) Northconnex?

31. What is the BCR for the following projects:

(a) Transport Access Program – Redfern Station Upgrade?

(b) Transport Access Program – Package 1?

(c) Transport Access Program – Package 2B?

(d) Transport Access Program – Package 3?

(e) Transport Access Program – Ferry Wharves?

(f) Transport Access Program – Commuter Car Parks?

(g) More Trains, More Services – Stage 2?

(h) More Trains More Services Future Stages?

(i) Work Fleet Augmentation and Replacement Program, and Mobile Maintenance Train?

(j) Electrical Substations and Sectioning Equipment Hut Replacement?

(k) Sydney Harbour Bridge Deck Upgrade?

(l) Ferry Fleet Replacement?

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(n) Cycling Investment Program?

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- (ll) Sydney Metro West?
- (mm) Sydney Metro Western Sydney Airport (Stage 1)?
- (nn) Westconnex (Stage 3)?
- (oo) Northconnex?

32. What is the planned completion date for following projects:

- (a) Transport Access Program – Redfern Station Upgrade?
- (b) Transport Access Program – Package 1?
- (c) Transport Access Program – Package 2B?
- (d) Transport Access Program – Package 3?
- (e) Transport Access Program – Ferry Wharves?
- (f) Transport Access Program – Commuter Car Parks?
- (g) More Trains, More Services – Stage 2?
- (h) More Trains More Services Future Stages?

- (i) Work Fleet Augmentation and Replacement Program, and Mobile Maintenance Train?
- (j) Electrical Substations and Sectioning Equipment Hut Replacement?
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- (jj) Sydney Gateway?
- (kk) Western Harbour Tunnel & Beaches Link
- (ll) Sydney Metro West?
- (mm) Sydney Metro Western Sydney Airport (Stage 1)?
- (nn) Westconnex (Stage 3)?
- (oo) Northconnex?

33. What is the estimated spend to date for following projects:

- (a) Transport Access Program – Redfern Station Upgrade?
- (b) Transport Access Program – Package 1?
- (c) Transport Access Program – Package 2B?
- (d) Transport Access Program – Package 3?
- (e) Transport Access Program – Ferry Wharves?
- (f) Transport Access Program – Commuter Car Parks?
- (g) More Trains, More Services – Stage 2?
- (h) More Trains More Services Future Stages?
- (i) Work Fleet Augmentation and Replacement Program, and Mobile Maintenance Train?
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- (n) Cycling Investment Program?
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  - (v) Henry Lawson Drive Upgrade (Stage 1)?
  - (w) Mona Vale Road West, McCarrs Creek Road to powder Works Road?
  - (x) New Hawkesbury River crossing at Richmond (Planning)?
  - (y) Stacey Street Widening between Rookwood Road and Griffiths Avenue?
  - (z) Gateway to the South Pinch Points?
  - (aa) SIS Pinch Point Program (Pinch Point 3 Program)?
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  - (jj) Sydney Gateway?
  - (kk) Western Harbour Tunnel & Beaches Link
  - (ll) Sydney Metro West?
  - (mm) Sydney Metro Western Sydney Airport (Stage 1)?
  - (nn) Westconnex (Stage 3)?
  - (oo) Northconnex?
34. What is the total outturn cost of the CDB & South East Light Rail?
  35. What was each source of funding?
  36. What was the baseline cost for CBD & South East Light Rail enabling works?
  37. What was the total outturn cost of the CBD & South East Light Rail enabling works?
  38. Which projects, or components of projects, were delivered CBD & South East Light Rail enabling works?

## Legal Expenditure

39. What is the total budget allocation for legal advice for Standing Order 52 'Order for the Production of Papers'?
- (a) How much has been spent in each month since January 2019?
  - (b) Which law firms were engaged to provide advice?
  - (c) Was the legal advice accepted and applied in each case?
  - (d) If not, which return for Standing Order 52 did not accept and apply the legal advice provided?
  - (e) If this level of information is publicly available, to this level of detail, where is it made available and in what format?

## Staffing

40. How many Transport cluster staff are allocated to Ministerial Offices?
- (a) What are their names?
  - (b) What are their substantive titles?
  - (c) What are roles or titles within each Minister's Office?
  - (d) Have any assignments exceeded 18 months?
    - i. If so, which assignments?
41. As at 30 August 2019, how many staff held positions in the organisational structure of the Office of the Secretary?
42. How many staff are employed within the office of each Deputy Secretary?
- (a) What is job title and employment level of each staff member?
- This is not reflected at <https://www.dpc.nsw.gov.au/publications/premiers-and-ministers-staff-numbers/>, per the answer provided following the 30 August 2019 hearing.
43. Does Transport for NSW have any policy that limits the duration of acting positions or higher duties roles?
- (a) What is the maximum duration of an acting or higher duties role?
  - (b) Per the Transport for NSW organisational chart dated 2 March 2020, how long has a head off Corporate Planning & Performance been acting in that role?

- (c) How long as the acting head of Corporate Planning and Performance been acting in any capacity in the Office of the Secretary?
  - (d) Did the acting head of Corporate Planning & Performance displace any permanent employee in filling that role?
  - (e) When will the acting head of Corporate Planning and Performance be returned to their substantive role?
44. Are any direct reports to the Secretary on Performance Improvement Plans?
  45. Per the Transport for NSW organisational chart dated 2 March 2020, is the position of Commercial Development & Unsolicited Proposals a newly created position?
  46. How many unsolicited proposals are currently under active consideration across the transport cluster?
  47. What are the key accountabilities of the role of Commercial Development & Unsolicited Proposals?
  48. When will the role of Commercial Development & Unsolicited Proposals be advertised?
  49. Has Dr Jon Lamonte travelled overseas on official business since commencing the Chief Executive role at Sydney Metro?

If so,

- (a) Where were the visit(s) to?
- (b) What date did Dr Lamnote leave Australia?
- (c) What date did Dr Lamonte return to Australia?
- (d) Was personal leave taken whilst outside of Australia?
- (e) What dates were considered official business?
- (f) What dates were considered personal leave?
- (g) How was the travel funded?
- (h) Did Dr Lamonte contribute to the cost of flights or accomodation?
- (i) What was the purpose of the visit(s)?
- (j) Was a report drafted as a result of this visit?
- (k) Was all travel taken by Dr Lamonte approved by the relevant Minister?

- (l) Was Dr Lamonte accompanied by a spouse or any other person?
  - i. If so, who?
  - ii. Was this component privately funded?

### **Rozelle Interchange Active Transport Links**

- 50. Why are safe diversions for pedestrians and cyclists not being put in place BEFORE the demolition of the cycling overpass and closure of the shared path onto Anzac Bridge?
- 51. Is the Minister confident that the diversions and detours being put in place for cyclists and pedestrians are safe?
- 52. Is the Minister confident that the diversions and detours being put are safe for wheelchair users?
- 53. Which Austroad guidelines did the John Holland CPB joint venture apply when designing the alternative detours and diversions?
  - (a) Are they the most up to date?
  - (b) Do these guidelines include the Safe Systems Approach or the hazard evaluation standards that Transport for NSW requires of contractors working on road projects?
  - (c) Does this pose a risk to the NSW Government in terms of liability should an accident or fatality occur?
- 54. Was a safety audit undertaken when determining changes to the Rozelle Interchange Active Transport links?
  - (a) Who conducted the safety audit, and when did this audit occur?
- 55. Can you please provide a copy of the safety audit related to changes to these active transport links to the committee?
- 56. Given that this amendments will reduce access east-west across the city and reduce the ability of project workers to walk or ride to the construction sites for the WestConnex project, does the removal of these links undermine the requirement under the traffic management plan that workers be able to ride or walk to the project sites?
- 57. Are you aware of concerns that the diversion on Gordon Street will put cyclists at risk of dooring due to parking along the street being retained?
- 58. Does the Minister accept that the diversions put in place are likely to put cyclists and pedestrians at greater risk?

59. Did Transport officials make any assurances to Bicycle NSW or any other stakeholders that parking would be removed on Gordon Street?
60. When will the Government release the recommendations for the WestConnex M4-M5 Link-Mod-2 (SSI-7485-Mod-2)?
61. Is the Minister satisfied that the links proposed in the modification are an improvement on those promised to the community in the Environmental Impact Statement for the project?
62. What is Transport NSW's view on the reduced active transport links proposed as part of the modification, including the reduction in size and relocation of the landbridge which diminishes active transport links as part of the project?
63. What is Transport NSW's view on the fact that cyclists will be forced to navigate multiple crossing points over busy intersections and roads and take meandering, indirect routes to access the foreshore, if the modification is agreed to?
64. Does the Minister accept that perfectly good active transport links are being ripped up with dangerous diversions put in place, only for inferior active transport links to be constructed as part of the modification?
65. How many meetings did officials hold with Bicycle NSW?
66. And were stakeholders clear that they believed the alternatives now being presented were unsafe in their view?
67. What alternatives were considered at this location?
68. What changes were made as a result of the consultation undertaken with stakeholders?
69. What budget did this project allocate to provide safe detours and alternative routes for people walking, cycling and using mobility assistance?
70. Why couldn't a safe temporary crossing bridge have been built?
71. What is the cost of works and infrastructure for cyclists and pedestrians around the Rozelle Interchange, in association with Westconnex?
72. What is the cost of works and infrastructure for cyclists and pedestrians across the Westconnex project?

### **Infrastructure Australia: Active transport projects**

73. Why is the NSW Government the proponent for the project now; and no longer the City of Sydney?

74. What funds is the NSW Government committing to develop a business case for the project?
75. What is the Government's timeline for developing a business case for the project?
76. Is the NSW Government actively seeking funding for this project from the Commonwealth Government?
77. What is the NSW Government's response to the fact that the project is not listed as a higher priority?

### **Newcastle and CBD Eastern Suburbs Light Rail projects**

78. What changes did Transport for NSW make to the CBD and Eastern Suburbs Light Rail project to protect active transport users' safety following the death of cyclist Danny Egan in Newcastle?
79. What further changes have been made to the project since the opening of the project?
80. How many accidents or incidents have there been involving pedestrians, cyclists or wheelchair users since the project commenced operations?
  - (a) What were the causes of these accidents?
81. Did the Government meet with the City of Sydney Chamber of Commerce or any other business associations to discuss the impact of your decision to ban bike couriers from George Street?
82. Since banning bike riding in the light rail corridor how much additional funding has been devoted to providing a safe rideable alternative in Newcastle?
83. The contractor building Sydney's light rail created multiple hazards for people walking and riding bikes, leading to a report being submitted to NSW Transport in the hopes lessons could be learnt for the building of the Parramatta Light Rail. Unfortunately this appears not to be happening. One of the principal safe routes through Parramatta for bike riders (Horwood Place) has been arbitrarily severed forcing riders onto busy streets with traffic. This directly contradicts Austroads and State Transport guidelines that require equivalent, safe, direct detours to be provided for bike riders during construction. How does the Government plan to do this in Parramatta?

### **Electric scooters and personal mobility devices**

84. What was the total cost to the Government of establishing and conducting the electric scooter working group?
85. On how many occasions did the Government's electric scooter working group meet in total?
86. When will the recommendations of the working group be made public?

87. What opportunities for feedback and consultation on these recommendations will be available for the public?
88. Which councils have been approached by the working group, Department, Minister or minister's staff to discuss the possibility of an electric scooter trial?

**Staffing: Active transport**

89. As of on July 1st 2019, How many full-time permanent staff were directly responsible for active transport policy and projects within:
  - (a) Transport for NSW and
  - (b) Roads and Maritime Services?
90. How many full-time permanent staff are directly responsible for active transport policy and projects within the new merged Transport for NSW?

**Ride2School Program**

89. Will the Government fund Bicycle NSW's Ride2School program?