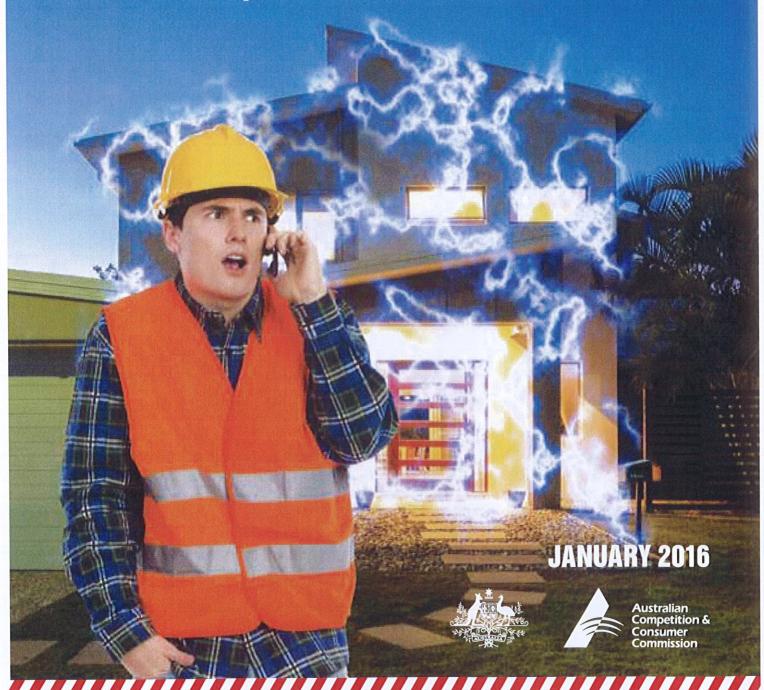






## Have you installed any recalled Infinity cables in the last six years?

You could be liable for damages or fines if you haven't taken steps to remediate the faulty cable.



There is faulty electrical cabling in thousands of Australian homes and businesses. Time is running out before the cables become a fire or electrocution risk.

## You could save someone's life, including the life of a fellow tradie.

Infinity and Olsent-branded Infinity cables failed to meet mandatory electrical safety standards due to poor quality insulation. Testing found the insulation on the 'TPS' and 'orange round' cables will become brittle prematurely, which may present a safety hazard if the cables are disturbed and the insulation breaks. Cables exposed to prolonged high temperatures will degrade at a faster rate. Once the insulation is brittle, physical contact with the cables could dislodge or crack the insulation and lead to electric shock or possibly fires.



If you installed Infinity cables and have not yet remediated them or alerted someone to ensure the cables are remediated under the supplier's recall, you could:

- > be issued Rectification Orders by the electrical safety or building regulator in your state or territory, or be sanctioned in other ways
- > be prosecuted, fined, or possibly lose your licence if you ignore those sanctions
- > be held financially liable for property damage, injuries, or loss of life because you failed to alert the home owner or the appropriate regulator
- > be responsible for the loss of a life.

#### You can take appropriate steps by:

- > reporting to the business you purchased the cables from where they have been installed
- > contacting home owners to let them know they can have the cables remediated under the supplier's recall
- > taking steps to remediate cables under the supplier's recall at the supplier's expense
- > checking homes and businesses where you might have installed Infinity cables between these dates:
  - **NSW** 2010-2013
  - **ACT** 2011-2013
  - Victoria, Queensland, South Australia and Western Australia -
  - 2012-2013
  - **Tasmania** 2013

The more you do to ensure Infinity cables you installed are remediated now, the less likely you are to be held accountable for damages or suffer costly fines later.

You should keep records of the details of each installation you remediate (or report to your supplier) as you may need them if you are prosecuted by a regulator or if you are sued by a home or business owner for damages due to your inaction.

You may also save someone's life, family, or home.

If you have any questions about your responsibilities as an electrician or builder, you should speak with the appropriate regulator in your state or territory.

#### Contacts for further information

#### More information about the recalls of Infinity cables can be found on the ACCC's website: www.accc.gov.au/checkyourcable

For more information about product safety and to keep up to date with the latest information and alerts:

- Product Safety Australia website www.productsafety.gov.au
- Recalls Australia website www.recalls.gov.au
- Follow @ACCCProdSafety
- II Like the ACCC Product Safety page
- www.youtube.com/ACCCProductSafety

**ACCC Infocentre:** 1300 302 502





#### Supported by consumer affairs, electrical safety, and building regulators in ACT, NSW, QLD, SA, TAS, VIC, and WA.

#### ISBN 978 1 922145 71 0

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# Potentially lethal cable recalled from Australian homes

Electrical retailers across Australia are recalling a common brand of electrical cabling following the news that thousands of Australian homes were fitted with the potentially lethal devices.

The Infinity cables have failed to comply with the ageing requirements of the electrical safety standard and the Australian Competition & Consumer Commission (ACCC) has established that there is a significant risk that the cables may prematurely become brittle and break if disturbed with the potential to cause electrical fires. The faulty product was sold from 2010 to 2013 throughout most states and territories in Australia, excluding the Northern Territory. ACCC deputy chair Delia Rickard has stated that the recall taskforce had obtained an initial estimate indicating that the recall would cost close to \$80 million, with the average cost of rewiring a house starts at around \$3,500 -\$8,000.

The cable was imported from the Chinese manufacturers by Sydney-based Company, Infinity Cable Co, which is now in liquidation. Due to Infinity Co being in liquidation the task of co-ordinating the recall has fallen upon the ACCC and through their directive the resellers of the cable. The major national retailer of the cable, among many others, is Masters. Masters is a wholly owned subsidiary by Woolworths and may be required to reimburse electricians or home owners for the work involved in carrying out the recall. If you have had electrical wiring work carried out on your home or business in the time frame mentioned above, contact the person who did the work to check if these cables were used

### Recall process:

- If these cables were used, the installer has to come to check whether there is a risk. You should not be charged for this. The installer will not remove the cable at this time.
  - If there is a risk, the installer will contact the supplier of the cable who will arrange for the cable to be replaced. You should not be charged.

Written by Shine Lawyers. Last modified: April 18, 2019.



