

6 January 2020

The Hon Greg Donnelly MLC
Chair
Portfolio Committee Number 2 – Health
Parliament of NSW
By email: portfoliocommittee2@parliament.nsw.gov.au

Dear Mr Donnelly,

Re: Health Education Training Institute (HETI) Report

Further to your correspondence of 26 September 2019 about Health Education Training Institute (HETI) accreditation, I am pleased to advise that the Northern Beaches Hospital has been awarded four-year HETI accreditation.

By way of background, the HETI survey, which was undertaken in September 2019, reviewed the hospital's accreditation for junior medical officers (JMOs). I attach a copy of the report for the Committee's information.

The HETI report acknowledges the extensive improvements made since Northern Beaches Hospital (NBH) opened. The hospital received a number of commendations for its work with junior doctors including morning and night-to-day handovers which are working well and promote collegiality amongst the clinical staff.

The report also commended the appointment of a permanent Deputy Director of Medical Services, who will play an important role in the training of junior doctors. This is in addition to the appointment of a permanent Director of Medical Services.

We take HETI's role seriously and we are working on an ongoing basis to implement HETI's recommendations, including introducing more local learning such as multi-disciplinary and simulation-based education, noting we have already made significant progress. We welcome HETI's insights and recommendations, particularly regarding working hours and communication and we continue to address these through efforts such as:

- Ensuring that NSW Health safe working guidelines are adhered to in the development of hospital rosters
- Managing and minimising overtime, wherever possible
- Introducing a doctor wellbeing program, which includes fatigue management, adequate breaks and the provision of sleep rooms.
- Strengthening network communication through IT improvements (ongoing)

We note HETI's recommendation about rapid response processes and we will work to include prevocational trainees in these.

Thank you for your ongoing interest in the HETI accreditation of Northern Beaches Hospital.

I trust this information is of assistance. Please do not hesitate to contact me if you require further information.

Yours sincerely

[signed]

Andrew Newton
CEO
Northern Beaches Hospital
Healthscope Ltd