



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEES

BUDGET ESTIMATES 2019-2020 Supplementary Questions

Portfolio Committee No. 5 – Legal Affairs

SPORT, MULTICULTURALISM, SENIORS AND VETERANS

Hearing: Thursday 12 September 2019

Answers due by: Tuesday 8 October 2019

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SPORT

Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)
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Myuna Bay Sport and Recreation Camp

1. Why did the NSW Dams Safety Committee not conduct a review of the Origin Energy report prior to the closure of the centre?

I am advised:

The Department of Communities and Justice is working with the Dams Safety Committee to facilitate an independent review to analyse the technical advice the NSW Office of Sport relied upon, when making its decision to close the Myuna Bay Sport and Recreation Centre. An initial report was published on the NSW Office of Sport website in August, and a final report is expected shortly.

2. An independent peer review was commissioned to assess the technical advice relied upon for the closure of Myuna Bay Sport and Recreation Camp. Did the independent review go to the NSW Dams Safety Committee or one of its sub-committees before it was delivered to the Office of Sport?

Please see the response to Supplementary Question 1.

3. How long does the community have to wait for review to be finalised and why wasn't it done before the Sport and Rec Centre Closed?

I am advised:

A final report is expected shortly.

4. Will you provide the committee with a copy of the independent review?

I am advised:

The final report is expected shortly.

5. Did either the NSW Dams Safety Committee or one of their Sub-committees provide you with either a summary, briefing note or covering letter to this report?

I am advised:

The Department of Communities and Justice is working with the Dams Safety Committee to facilitate this review. An initial report can be found at

[https://sport.nsw.gov.au/ministerial-statement-myuna-bay-sport-and-recreation-centre.](https://sport.nsw.gov.au/ministerial-statement-myuna-bay-sport-and-recreation-centre)

6. Will you provide those documents for the Committee?

I am advised:

The initial report was published and can be found at

<https://sport.nsw.gov.au/ministerial-statement-myuna-bay-sport-and-recreation-centre>

7. What has been the staffing costs of the closure and subsequent review of Myuna Bay Sport and Recreation Centre?

I am advised:

Budgetary information for the New South Wales Office of Sport is available on the Office of Sport website at <https://sport.nsw.gov.au/>

8. How many casual staff lost their job as a result of the closure of Myuna Bay Sport and Recreation Centre?

I am advised:

None.

9. When were the NSW Dams Safety Committee provided a copy of the Origin Energy report?

I am advised:

This is a matter for the Dam Safety Committee.

10. When was the NSW Office of Sport provided with the report from Origin Energy?

I am advised:

22 March 2019.

11. Was Origin Energy correct when they said in a statement that the Centre was closed “on our advice”?

I am advised:

The advice from Origin Energy was considered as part of the decision making process.

12. When did the NSW Office of Sport inform the NSW Dams Safety Committee of their decision to close the centre?

I am advised:

28 March 2019.

CEO Office of Sport

13. Who is the current CEO of the Office of Sport?

I am advised:

The current Acting CEO is Karen Jones.

14. When did the previous CEO resign?

I am advised:

26 April 2019.

15. When will a permanent CEO be appointed?

I am advised:

A recruitment process has commenced.

Western Sydney Stadium

16. In the original designs for Western Sydney Stadium there was LED curtaining around the Stadium, was this cut as a cost saving measure?

I am advised:

No.

17. What else was cut from the original proposal?

I am advised:

Nothing.

Relocation Due to SFS Redevelopment

18. How much was provided for the Roosters to move from the SCGT lands from the state government and which agency provided this funding?

I am advised:

Nil. The SCGT provided temporary infrastructure to accommodate the Roosters administration and training facility.

19. Was the money provided by the SCGT or did it come from somewhere else?

I am advised:

The SCGT.

20. What work has been done to relocate grassroots clubs displaced by the move of Cricket NSW headquarters to Wilson Park?

I am advised:

This is a matter for the Sydney Olympic Park Authority.

21. Given the State Government authority signed a MOU with PCC to allow the Newington Gunners to play at Wilson Park for the next 40 years why have you not ensured that they have been allocated two fields to continue to compete?

I am advised:

This is a matter for the Sydney Olympic Park Authority.

22. Who is paying for the relocation of the Gunners and upgrade of the fields they use?

I am advised:

This is a matter for the Sydney Olympic Park Authority.

23. What work has been done to relocate grassroots clubs displaced by the move of NSW Waratahs headquarters to Dave Phillips Field?

I am advised:

The Sydney Cricket and Sports Ground Trust was not involved in the Waratahs' decision to relocate.

Stadium Australia

24. In 2018 NSW Treasury confirmed that Restart NSW would only pay for stadiums if the BCR was greater than 1, given the preliminary Business Case had a BCR less than one, where is the reservation of funds for ANZ Stadium in the budget?

I am advised:

Budgetary information for the New South Wales Government is available on the Treasury website at <https://www.treasury.nsw.gov.au>

25. Will the funding for Stadium Australia be coming from Restart NSW?

Please see response to supplementary question 24.

26. What is the BCR for Stadium Australia in the final Business Case

I am advised:

The BCR is indicated in the final business case summary which is made publically available.

27. What is the expected construction time for Stadium Australia?

I am advised:

Construction is expected to commence in 2020 and be completed in early 2023.

28. When will an expression of interest be issued for a contractor for Stadium Australia?

I am advised:

A market sounding process has commenced for the procurement of a construction contractor.

29. Will this be an open tendering process?

I am advised:

The Expression of Interest will be listed on the NSW Government e-Tendering website.

30. Will the cost for redevelopment be restricted to the \$810million envelope announced by the NSW Government?

I am advised:

Yes.

31. Will the rebuild option include the functionality to add a roof later if required?

I am advised:

The business case summary is made publically available and provides details of the project.

Grand Final

32. How much will the NSW Government have to pay to the ARLC to ensure the 2021 and 2022 NRL Grand Finals are played in Sydney?

I am advised:

The NSW Government is currently in discussions with the National Rugby League.

33. Has the prospect of land being granted to the ARLC or NRL formed any discussions between those organisations and the Government?

Please see response to supplementary question 32.

Wollongong Entertainment Centre

34. When was the contract to undertake the concept plan for the Wollongong Entertainment Centre signed?

I am advised:

The NSW Government is currently undertaking preliminary stakeholder engagement.

35. How long is the concept plan expected to take to develop?

Please see response to supplementary question 34.

36. Who is undertaking the concept planning process?

I am advised:

Venues NSW.

37. What is the value of the contract with KPMG to complete the concept plan?

Please see response to supplementary question 34.

38. Which organisations and individuals have been consulted as part of the development of the concept plan to date?

I am advised:

Preliminary consultation has been undertaken with key stakeholders in the Illawarra region.

39. Which organisations and individuals will be consulted prior to the finalisation of the concept plan?

Please see response to supplementary question 38.

40. When will the draft concept plan be released to the public?

Please see response to supplementary question 34.

41. How long will the community consultation on the concept plan be?

Please see response to supplementary question 34.

42. What is the expected time between the close of community consultations and the finalisation of the master plan?

Please see response to supplementary question 34.

43. Has the master plan been developed in the context of a budget for the upgrade? If so, how much was the budget? If not, what is the expected cost of the upgrade?

Please see response to supplementary question 34.

Hunter Sports and Entertainment Precinct

44. The draft concept plan for the Hunter Sports and Entertainment Precinct was released in July 2017, when will the final plan be released?

I am advised:

The final plan has not yet been finalised.

45. Has the strategic business case for the redevelopment of the Hunter Sports and Entertainment Precinct been finalised?

(a) If not, when will it be finalised?

(b) If so, has the strategic business case been considered by Cabinet?

Please see response to supplementary question 44.

46. How will the Hunter Sports and Entertainment Precinct be funded?

Please see response to supplementary question 44.

47. Are there any plans to sell off parts of the precinct or Newcastle Showground to fund the redevelopment?

I am advised:

The concept plan 'A Vision for the Hunter Sports and Entertainment Precinct' is publicly available.

Active Kids Rebate

48. What data does the Government collect when parents or guardians apply for the Active Kids rebate?

I am advised:

Parent/carer/guardian name and contact details and child details.

49. What are the health objectives of the active kids rebate program?

I am advised:

The Active Kids program is designed to assist in reducing incidence of childhood overweight and obesity.

It is also recognised that participation in sport and structured physical activity has a positive impact on social and mental health outcomes for children.

50. How are these measured?

I am advised:

Program outcomes are independently evaluated by the Sprinter Research Group (Sydney University) who undertake research based on the quantitative and qualitative data generated on application and through participant surveys.

51. Does the Government measure the income bands of families that access the scheme?

I am advised:

Information is assessed on geographic location as it relates to available census data.

52. How many clubs or organisations are registered as activity providers?

I am advised:

Information on Active Kids Providers is available online at:

<https://www.service.nsw.gov.au/transaction/find-active-kids-provider>

53. What has been the rate of growth in the number of registered activity providers since the Government introduced the second active kids rebate following the election?

Please see response to supplementary question 52.

54. What are the obligations for a club or organisation to be registered as a registered activity provider?

I am advised:

Providers must possess a current ABN, appropriate insurances, Working with Children clearances for those engaging in activities with children, a valid program of activity compliant with the eligibility criteria.

55. Are they required to maintain registration and membership fees at the same rate?

I am advised:

Registration and membership fees must not be increased unreasonably as a result of participation in Active Kids.

56. How does the Government ensure that clubs and organisations are not simply raising the costs of registration and membership fees?

I am advised:

The Active Kids team within the Office of Sport includes a compliance team, incorporating actuarial and investigative specialists, charged with overseeing a range of compliance functions, including allegations where an organisation may have unreasonably increased participation fees.

57. How does the Government monitor prices of registration or membership fees in activities eligible for the active kids rebate?

I am advised:

The Active Kids compliance team utilises a range of strategies to assess and ensure compliance of and by Active Kids providers.

The team also reviews historical price movements and justifications for price increases.

58. Given AusPlay reports that entry costs for junior sports can be as high as \$2,500 per child, does the Minister accept that the Active Kids rebate is doing little to help families?

I am advised:

The experience of the Active Kids team indicates participation fees for the majority of seasonal team-based sports and community-based activities registered within Active Kids range from \$60 to \$250.

The average cost of registration for team-based sports is approximately \$100.

59. Given AusPlay also indicates that only 58 per cent of children from families who earn less than \$55,000 play sport outside of school, compared to 73 per cent of children from families with an income between \$55,000 and \$174,000 and 84 per cent of children from families earning above \$174,000, isn't it fair to say Active Kids is doing little to help families encourage their kids into sport?

I am advised:

Active Kids assesses voucher take up across NSW, including an assessment of social disadvantage and mortgage stress. Areas of high social disadvantage and areas of highly ranked mortgage stress are high volume voucher locations for the program.

60. How many families have taken up the Active Kids rebate in each of the financial years since it was introduced?

I am advised:

Active Kids assess voucher take up based on redemption.

61. How many families have taken up a second Active Kids rebate since the March 2019 state election?

I am advised:

Active Kids assess voucher take up based on redemption.

62. How many clubs or organisations have applied to be a registered activity providers?

Please see response to supplementary question 52.

63. How many clubs or organisations have applied to be a registered activity provider but been rejected?

Please see response to supplementary question 52.

64. What is the cost of applying to be a registered activity provider?

I am advised:

There is no charge for activity providers to register.

65. What is the total amount of revenue collected from organisations applying to register as an activity provider?

I am advised:

Nil.

66. How many parents/carers/guardians of eligible children in rural or remote areas of NSW and/or children with disabilities who have bona fide reasons why they are unable to claim a voucher online via Service NSW have made an application in writing to David Cushway, Director - Active Kids at the Office of Sport?

I am advised:

The Active Kids team proactively works across rural and remote communities to identify service delivery gaps and develop strategies to support those communities.

The Active Kids team also proactively works with the disability sector and the sport/activity to increase awareness of Active Kids and assist sports in developing opportunities for children with disabilities.

67. How many complaints have been made about the program since it was introduced?

I am advised:

There have been 11 enquiries.

68. How is the Government working to ensure that providers aren't simply building the cost of the active kids rebate into their program costs?

Please see response to supplementary question 56.

69. How many children in permanent or temporary out of home care have been able to claim an active kids rebate?

Please see response to supplementary question 66.

Ministerial Travel/Meal Allowance

70. How many nights travel were claimed by the Minister during the 2018-19 period?

I am advised:

In 2018-19, total expenditure by the Ministry on domestic travel was \$1,093,735.

71. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?

Please see response to supplementary question 70.

72. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

Please see response to supplementary question 70.

73. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

Please see response to supplementary question 70.

Efficiency dividends

74. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?

I am advised:

Savings from the NSW Government's efficiency dividend are outlined in the Budget Papers.

75. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in

(a) 2019-20?

(b) 2020-21?

(c) 2021-22?

Please see response to supplementary question 74.

76. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

Please see response to supplementary question 74.

Ministerial Office Administration

77. How many staff are in your ministerial office?

(a) What was the average salary for staff members in your office during 2018-19?

(b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?

I am advised:

Ministers' Office staff numbers and salary bands are available on the DPC website. Refer to: <https://www.dpc.nsw.gov.au/publications/premiers-and-ministers-staff-numbers/>

78. How many iPhone/smart phones are assigned to your staff?
- (a) For each phone, how much was each bill in 2018-19?
 - (b) How many phones have been lost or replaced due to damage in your office?
 - (c) What is the cost of replacing those phones?

I am advised:

There were 261 smartphones and other mobile devices allocated across the Ministers' IT Network in 2018-2019. The total usage cost of these smart phones and other mobile devices (including iPads) was \$334,630, compared to 2009-10 expenditure of \$434,854 under Labor. There were 6 devices lost/stolen across the Ministerial Offices during 2018-2019. The cost of replacing any lost or stolen devices is claimed through the NSW Treasury Managed Fund. Repairs are funded by the Department of Premier and Cabinet, Corporate and Ministerial Services.

79. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
- (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
 - (b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?
 - (c) What was the cost of replacing these devices?

I am advised:

There were 111 iPads allocated across the Ministers' IT Network in 2018-2019. The cost of replacing any lost or stolen devices is claimed through the NSW Treasury Managed Fund. Repairs are funded by the Department of Premier and Cabinet, Corporate and Ministerial Services.

80. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?
- (a) What is the cost of this?

I am advised:

Artwork in Ministers' Offices includes art donated at no cost.

81. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?

(a) If so, what was the cost of these items?

I am advised:

Floral arrangements purchased by the Ministry are managed within Ministerial office budgets.

82. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?

(a) If so, what was the cost of these items?

Please see response to supplementary question 81.

83. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?

(a) What are these services/newspapers/magazines/journals/periodicals?

(b) Who is the subscriber for each of these?

I am advised:

Ministers' offices subscribe to a modest number of publications, which are managed within Ministerial office budgets.

84. What was the total value of all gifts purchased for use by you and your office in 2018-19?

(a) What were the gifts purchased?

(b) Who were they gifted to?

I am advised:

Gifts are presented to dignitaries during overseas missions and to dignitaries visiting NSW in accordance with established protocol.

85. Do you purchase bottled water or provide water coolers for your office?

(a) What is the monthly cost of this?

I am advised:

The Ministry spent \$466 on filtered water for their offices in 2018-19.

86. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?

I am advised:

Expenditure on hospitality across the Ministry totalled \$27,782 in 2018-19, which includes catering for stakeholder meetings and courtesy calls with visiting dignitaries.

87. What non-standard features are fitted to your ministerial vehicle?

(a) What is the cost of each non-standard feature?

I am advised:

Ministers, the Leader of the Opposition, other nominated public office holders and certain former office holders are provided with official cars and drivers. During 2018-19, all costs associated with these vehicles were paid from the relevant Ministerial office budget.

88. What was the total bill for your office in 2018-19 for:

(a) Taxi hire

(b) Limousine hire

(c) Private hire care

(d) Hire car rental

(e) Ridesharing services?

I am advised:

Expenditure on taxis, hire cars and ride share services in 2018-19 across the Ministry was \$119,179, compared to 2009-10 expenditure of \$175,776 under Labor.

89. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?

(a) If yes, will you please detail each trip, the method of transport and the cost?

I am advised:

Expenditure on charter flights for the Ministry totalled \$83,845 in 2018-19, compared to 2009-10 expenditure of \$281,567 under Labor.

90. Have you had media training or speech training?

(a) If yes, who paid for it?

(b) If paid by taxpayers, what was the amount paid in 2018-19?

No.

Agile Workspaces/Activity Based Working/Hot-desking

91. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?

(a) If not, are there plans to introduce activity based working practices in 2019-20?

I am advised:

Accommodation planning for Stronger Communities Cluster agencies is undertaken in accordance with the Government's accommodation strategy and design guidelines.

92. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

Please see response to supplementary question 91.

Hospitality

93. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) How much was spent on hospitality, including catering and beverages, in 2018-19?

(b) Whether the department, statutory agency and/or other body has coffee machines? And if so:

i. How many?

ii. What was their purchase cost?

iii. What is their maintenance cost?

iv. Who has access to them?

v. Which staff have access to the machines?

I am advised:

Expenditure on hospitality is limited to official work related purposes with any related staff benefits subject to Fringe Benefits Tax provisions.

The provision and acceptance of gifts, benefits and hospitality is subject to specific policies and agency Codes of Conduct and is strictly monitored.

Labour Hire Firms

94. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:
- (a) The names of the firms utilised
 - (b) The total amount paid to each firm engaged
 - (c) The average tenure period for an employee provided by a labour hire company
 - (d) The longest tenure for an employee provided by a labour hire company
 - (e) The duties conducted by employees engaged through a labour hire company
 - (f) The office locations of employees engaged through a labour hire company
 - (g) The highest hourly or daily rate paid to an employee provided by a labour hire company
 - (h) Who authorised the use of labour hire companies?
 - (i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

I am advised:

Costs are managed within each agency's recurrent budget.

Stationary

95. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- (a) What was the cost of stationary for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
 - (b) What brand of paper is used?
 - i. Is this paper Australian made?

I am advised:

Stationery purchases by the Stronger Communities Cluster are made in accordance with the applicable policies and procedures on procurement.

Credit Cards

96. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many credit cards are currently on issue for staff?
 - i. Please provide a break-down of this information by grade.
- (b) What was the value of the largest reported purchase on a credit card for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (c) What was each largest reported purchase for?
- (d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18

- iv. 2018-2019
 - v. 2019-present
- (f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
 - (g) How many credit cards have been reported lost or stolen?
 - i. What was the cost to replace them?
 - (h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
 - i. What was the total value of those purchases?
 - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
 - iii. Were all those amounts actually repaid?
 - iv. If no, how many were not repaid, and what was the total value thereof?
 - (i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
 - i. What that amount actually repaid, in full?
 - ii. What amount was left unpaid?
 - (j) Are any credit cards currently on issue connected to rewards schemes?
 - i. Do staff receive any personal benefit as a result of those reward schemes?
 - (k) Can a copy of the staff credit card policy please be provided?

I am advised:

The NSW Government has implemented a PCard program to realise a number of benefits including savings from the use of cards over traditional high cost procure-to-pay processes and the enhanced capability to track and monitor expenditure.

Cards are issued to staff according to business need and are managed in accordance with Treasury Policy TPP 17-09 Use and Management of NSW Government Purchasing Cards.

Staff are prohibited from using official PCards for personal or other unofficial purposes and cards are not connected to reward schemes or any other program that would provide a personal benefit to the cardholder.

All NSW Government card balances are paid within bank payments terms and therefore no late fees or interest charges are incurred.

Media and Public Relations

97. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many media/communications/public relations advisers are employed?
 - i. What is the total salary cost for media/communications/public relations advisers in 2018-19?
- (b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
- (c) What is the total cost of media monitoring services?
 - i. Please provide a breakdown by department, statutory agency and/or other body.
- (d) Are any media or public relations advisers currently engaged as contractors?
 - i. Who are these contracts with?
 - ii. What is the value of these contracts?
- (e) How much was spent on media or public relations advisors in financial year:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present?

I am advised:

Stronger Communities Cluster staff numbers are included in Agency Annual Reports. Stronger Communities Cluster staff numbers undertaking media or public relations activities are commensurate with need and can go down or up as required.

The Financial Statements, including legal, consulting and any other general costs from third party service providers, are available in the agency annual report. These are available in accordance with NSW Government Procurement Policy.

Facebook

98. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?

I am advised:

No taxpayer money has been spent on Facebook advertising or sponsored posts.

99. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

I am advised:

Where appropriate, social media is used by agencies alongside other forms of advertising as a cost effective medium of communication.

Overseas Trips

100. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

- (a) If so, did any of your relatives or friends accompany you on these trips?
- (b) Have you undertaken any official overseas travel that was privately funded?
- (c) If so, what was the nature of these trips?
- (d) Who paid for these trips?

I am advised:

Details of overseas travel including costs are published on agency websites.

Department/Agency Travel

101. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:

- (a) Taxi hire
- (b) Limousine
- (c) Private car hire

- (d) Hire car rental
- (e) Ridesharing services
- (f) Chartered flights?

I am advised:

Agency travel was conducted in accordance with relevant NSW Government policies and guidelines including Treasury Circular TC18-15 and ATO determinations.

Drivers

102. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?
- (a) If so, can you please specify which positions are provided drivers?
 - (b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
 - (c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

I am advised:

No senior executives in the Department of Communities and Justice are provided drivers.

Consulting

103. For each department, statutory agency and/or other body in the Minister's portfolio please report:
- (a) How much was spent in legal costs in 2018-19?
 - i. For what specific purposes or matters was legal advice sought?
 - (b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics

(c) What was the cost of these services?

- i. Social media
- ii. Photography
- iii. Acting training
- iv. Ergonomics

I am advised:

The Financial Statements, including legal, consulting and any other general costs from third party service providers, are available in agency annual reports.

Web Content

104. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?
- (b) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

I am advised:

(a) Data sent and received is not tracked as a website metric as this does not provide customer benefit.

(b) By Site and Page views from 1 July 2018 to 30 Jun 2019:

1. justice.nsw.gov.au; 31,580,408
2. facs.nsw.gov.au; 18,061,897
3. bdm.nsw.gov.au; 12,863,635
4. lawaccess.nsw.gov.au; 5,002,016
5. ncat.nsw.gov.au; 4,688,877
6. supremecourt.justice.nsw.gov.au; 3,917,758
7. localcourt.justice.nsw.gov.au; 3,537,942
8. correctiveservices.justice.nsw.gov.au; 3,389,009
9. courts.justice.nsw.gov.au; 3,215,283

10. jp.nsw.gov.au; 2,054,658
11. victimsservices.justice.nsw.gov.au/; 1,936,311
12. districtcourt.justice.nsw.gov.au; 1,514,667
13. coroners.justice.nsw.gov.au; 1,468,683
14. lpab.justice.nsw.gov.au; 1,327,323
15. jc.nsw.gov.au; 1,325,510
16. judcom.nsw.gov.au; 1,325,510
17. bocsar.nsw.gov.au; 1,196,456
18. lec.justice.nsw.gov.au; 917,437
19. antidiscrimination.justice.nsw.gov.au; 777,407
20. ucprforms.justice.nsw.gov.au; 690,461

Department/Agency Staffing

105. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?
- (a) Of these redundancies, how many were:
- i. Voluntary?
 - ii. Involuntary?

I am advised:

Voluntary redundancies are a component for agencies to achieve their efficiency dividends. Redundancy figures can be found in Agency Annual Reports. The Labour Expense Cap introduced in the 2012-13 Budget also continues to give Secretaries as much flexibility as possible to achieve these savings in the most appropriate ways to meet the service requirements of their agencies. Frontline staff such as, nurses, police officers and school teachers and regional employees have been quarantined from this measure.

106. What was the total cost of all redundancies?

Please see response to supplementary question 105.

107. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?

- (a) What was the nature of these works/services?
- (b) What was the total cost of these works or services?

Please see response to supplementary question 105.

108. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?

Please see response to supplementary question 105.

109. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?

- (a) What were the reason/s for each dismissal?

Please see response to supplementary question 105.

110. How much was spent advertising for recruitment for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

I am advised:

This information is not available.

Smart Phone

111. How many mobile phones are given to staff or board members?

- (a) How many new mobile phones were purchased in the last year?

I am advised:

IT costs are managed within each agency's budget and in accordance with NSW Government's ICT and procurement policies and frameworks.

112. What is the total cost of these phones for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see response to supplementary question 111.

113. How many had to be replaced due to damage?

Please see response to supplementary question 111.

114. How many were reported as lost?

Please see response to supplementary question 111.

115. How many tablets are given to staff or board members?

- (a) How many new tablets in the last year?

Please see response to supplementary question 111.

116. What is the total cost of these tablets for the following financial years?

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019?

Please see response to supplementary question 111.

117. How many phones and tablets had to be replaced due to damage?

Please see response to supplementary question 111.

118. How many were reported as lost?

Please see response to supplementary question 111.

119. How many people have both a smart phone and a tablet?

- (a) What is the lowest ranked official who has both a work smart phone and tablet?

Please see response to supplementary question 111.

120. How many staff or board members overspent on their phone or tablet data bill?

- (a) By how much?
- (b) What was the average cost of data bills for tablets and mobile phones?
- (c) What was the highest monthly cost?

Please see response to supplementary question 111.

121. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?

- (a) What was the total expenditure in 2018-19 on iTunes?
- (b) What applications/subscriptions/services were purchased through iTunes?

Please see response to supplementary question 111.

122. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?

- (a) What was the total expenditure in 2018-19 on through the Google Play Store?
- (b) What applications/subscriptions/services were purchased through the Google Play Store?

Please see response to supplementary question 111.

Merchant fees

123. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.

I am advised:

All NSW Government agencies are required to impose surcharges to recoup their merchant interchange fees, pursuant to Treasury Circular TC12/13. The Department of Communities and Justice does not accept payment for goods and services, so the Department does not impose merchant fees.

Department of Communities and Justice staff only use their Pcards for the purchase of goods and services for official business purposes. If particular vendors elect to impose a merchant fee on card transactions, that is an unavoidable cost of doing business. It would not be possible to determine fees charges to Departmental cards, as these would either be embedded in the individual transaction cost, or if separately disclosed would require each monthly card statement for each user to be reviewed.

124. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.

Please see response to supplementary question 123.

125. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

Please see response to supplementary question 123.

Advertising and Sponsorships

126. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) How much was spent on advertising in the following financial years:

i. 2015-16

ii. 2016-17

iii. 2017-18

iv. 2018-2019?

I am advised:

The Financial Statements, including advertising and sponsorship, are available in agency annual reports. Government advertising is conducted within guidelines outlined in the NSW Government Advertising Handbook.

127. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?

(a) Who were these sponsorships with?

(b) What was the purpose of these sponsorships?

(c) What was the value of these sponsorships, by case and year?

(d) What was the value of these sponsorships in the following financial years:

i. 2015-16

ii. 2016-17

iii. 2017-18

iv. 2018-19?

I am advised:

Any sponsorship arrangements are conducted within Independent Commission Against Corruption (ICAC) principles.

Probity Auditor

128. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

I am advised:

In accordance with the NSW Procurement Board's Direction (PBD-2013-05), the Department of Communities and Justice has internal mechanisms in place to ensure that probity considerations are routinely taken into account in its procurement decisions, and the use of external probity advisers and auditors is the exception rather than the rule. The Department's Annual Report includes all consultancies including those involving probity advisers valued more than \$50,000.

Energy

129. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:

- (a) 2014-15?
- (b) 2015-16?
- (c) 2016-17?
- (d) 2017-18?
- (e) 2018/19?

I am advised:

Energy purchases by Stronger Communities Cluster agencies are made in accordance with the applicable policies and procedures on procurement under whole of government Contracts 776 (small sites under 100,000 kwh per annum) and 777. The NSW Government Resource Efficiency Policy was introduced in 2014 to reduce the NSW Government's operating costs and lead by example in increasing the efficiency of the resources it uses.

NSW Government agencies are required to report on energy use under the Government Resource Efficiency Policy. The Department of Planning, Industry and Environment publishes progress reports on compliance with the policy.

130. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.

Please see the response to Supplementary Question 129.

131. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?

Please see the response to Supplementary Question 129.

132. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?

Please see the response to Supplementary Question 129.

133. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:

- (a) 2019-20?
- (b) 2020-21?
- (c) 2021-22?

Please see the response to Supplementary Question 129.

134. What proportion of that electricity is it estimated will come from renewable sources, for each year?

Please see the response to Supplementary Question 129.

135. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?

Please see the response to Supplementary Question 129.

136. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:

- (a) 2019-20?

(b) 2020-21?

(c) 2021-22?

Please see the response to Supplementary Question 129.

General Costs

137. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?

- i. Who are the contracts with?
- ii. How much does each contract cost?
- iii. How often do they visit?
- iv. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

(b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?

- i. Who were the contracts with?
- ii. How much was each contract cost?
- iii. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

I am advised:

The Financial Statements, including expenditure on any general costs, are available in an agency's annual report. Plant and related purchases by the Stronger Communities Cluster

agencies are made in accordance with the applicable policies and procedures on procurement.

Domestic Violence Leave Policies, Awareness and Usage

138. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
- (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
- (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
- (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
- (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
- (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - i. Privacy and confidentiality of information about domestic violence
 - ii. Access to emotional, psychological, financial and medical support which may be required

I am advised:

(a) Section 6.18 of the Public Service Industrial Relations Guide provides guidance to staff and management on appropriate strategies for supporting a staff member experiencing domestic violence. This guidance further references Section 84A of the Award (leave for matters arising from domestic violence) and Treasury Circular 19-08 Domestic and Family Violence Workplace Support Policy – Guiding Principles for Agencies, which can be accessed here:

www.treasury.nsw.gov.au/sites/default/files/2019-06/TC19-

[08%20Domestic%20and%20Family%20Violence%20Support%20with%20attachment.pdf](#)

(b) Section 84A was added to the Award in 2011. The extension of this leave to all government sector employees commenced on 1 January 2019 and was enacted by Premier's Memorandum M2018-03-Support for Employees Experiencing Domestic and Family Violence.

(c) All staff members employed under the Award in a cluster agency are entitled to be absent from the workplace due to an incident of domestic violence if required. Similar clauses apply to agencies covered by their own negotiated agreements.

(d) From 1 January 2019, a separate leave type of Domestic & Family Violence Leave was made available as a separate leave type. Across relevant systems, the number of reported leave days of this type are not able to be delineated because the data is not captured in a discernible way.

(e-g) In accordance with the Premier's Memorandum M2018-03-Support for Employees Experiencing Domestic and Family Violence, NSW Government Sector employees are entitled to ten days paid domestic and family violence leave per calendar year. This leave is non-cumulative and can be taken in part-days, single days, or consecutive days. Staff may also utilise all available Family and Community Service Leave, Sick Leave and Carer's Leave to assist with managing domestic violence circumstances. If this leave is unavailable special leave maybe granted up to five days per calendar year.

(h) All staff, their families and contractors have access to the Employee Assistance Program.

(i) An e-learning module has been developed in consultation with the former Family and Community Services. The department is working to ensure all staff are trained in line with the developed modules.

139. Who has provided training on domestic violence in the workplace?

I am advised:

The previous Department of Family and Community Services was an accredited White Ribbon Workplace through White Ribbon Australia. The Department of Communities and Justice will continue to provide ongoing support and guidance to the principal department and cluster agencies on best practice approaches to supporting women who are experiencing domestic violence.

140. What percentage of staff in each agency has undertaken domestic violence training?

I am advised:

An e-learning module has been developed. The Department of Communities and Justice is working to ensure all staff are trained in line with the developed modules.

141. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

I am advised:

The Department of Communities and Justice complies with the highest levels of document and privacy management consistent with the Privacy and Personal Information Act 1998 (NSW).

Sexual harassment and Anti-bullying training and awareness programs

142. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - i. Whether or not all employees and/or contractors have received such training?
 - ii. Is this course mandatory for all employees/ contractors?
 - iii. How long for each session, how many sessions?
 - iv. Who delivers it?
 - v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - How?
- (b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti-bullying training and awareness programs?
- (c) How many complaints have been initiated in relation to:
 - i. Sexual harassment

- ii. Bullying
- iii. Workplace violence

I am advised:

(a) This training was formally introduced in the former Department of Family and Community Services in July 2013 and is regularly reviewed and updated in accordance with policies and guidance. The Department of Communities and Justice is looking at harmonising policies including the Respectful Workplace Policy.

(i) & (ii) Relevant training packages are rolled out across the cluster as necessary. The Department of Communities and Justice is looking at harmonising policies across the department.

(iii) Session times vary between trainers and agencies.

(iv) Various specialist providers as well as EAP providers. Some agencies utilise training courses organised by others within the cluster to maximise efficiencies.

(v) The needs of at-risk groups are considered in the training provided.

(b) Relevant training packages are rolled out across the cluster as necessary. The Department of Communities and Justice is looking at harmonising policies across the department.

(c) Complaints of this nature are addressed through in line with relevant departmental policies. Not all complaints are raised as a formal complaint and may be addressed informally and directly between the complainant and the individual being complained of.

Participation of women in Government

143. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
- (b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?
- (c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?

- (d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
- (e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
- (f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

I am advised:

(a)-(c) This information is available in agency annual reports.

(d) All agencies use gender balance on interview panels as well as offering flexible working arrangements to allow better management of work and home commitments. Agencies continue to promote diversity and inclusion strategies which promote a workplace free from social biases of any kind.

(e) All equivalent positions determined by an objective assessment of their work value are paid the same salary within all agencies. The relevant distribution of women in each classification of work across the sector is reported by the Public Service Commission (PSC) but is also available in agency annual reports.

(f) The workforce profile data collected by the PSC is made available to Women NSW.

Professional Photography

144. How much has been spent on professional photography for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

I am advised:

The Financial Statements, including expenditure on professional photography, are available in agency annual reports.

Unmanned Aerial Services

145. How much has been spent on Unmanned Aerial Services for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

I am advised:

The Financial Statements, including expenditure on unmanned aerial services, are available in agency annual reports.

Seconded Staff

146. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

I am advised:

NSW Government sector employees may be seconded from agencies to Ministers' offices in accordance with Clause 35 of the Government Sector Employment Regulation 2014.

147. Please provide their names, their substantive work title, and their seconded work title.

Please see the response to Supplementary Question 146.

Consultant Costs

148. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019

(e) 2019-present?

I am advised:

The Financial Statements, including expenditure on consultants, are available in agency annual reports.

149. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:

(a) 2015-16

(b) 2016-17

(c) 2017-18

(d) 2018-2019

(e) 2019-present?

Please see the response to Supplementary Question 148.

GIPA Questions to the CEOs/ Department Secretaries

150. Since March 30, how many formal GIPAs have your cluster/ department received?

I am advised:

All GIPAA data for cluster agencies is available on the IPC website:

<https://www.ipc.nsw.gov.au/information-access/agency-gipa-dashboard/gipa-dashboard>.

In addition, each agency within the cluster must prepare an annual report with GIPA data and provide the report to IPC by 31 October for the preceding financial year. From this data the IPC publishes a report on the operation of the GIPA Act which is tabled in parliament and published on the IPC's website.

151. Out of the received formal GIPAs, how many have you determined to:

(a) Grant full access to the information?

(b) Grant partial access to the information?

(c) Not grant access to the information?

Please see the response to Supplementary Question 150.

152. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?

(a) Out of those who have decided to appeal, how many have decided to use:

- i. The agency's internal appeals' mechanism?
- ii. Review by the Information Commissioner?
- iii. Review by NCAT?

(b) How many of those GIPAs have been overturned on appeal?

- i. Internal appeals' mechanism?
- ii. Review of the Information Commissioner?
- iii. Review by NCAT?

Please see the response to Supplementary Question 150.

153. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?

(a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?

I am advised:

GIPAA applications that appear on an agency's disclosure log are available on each agency's website. GIPAs are not recorded on an agency's disclosure log is if the agency considers the matter not of interest to other members of the public or if either of the circumstances in section 26(3) of the Government Information (Public Access) Act 2009 applies.

154. Has any GIPAs that appeared on the agency's disclosure log been taken down?

(a) For what reason/s?

I am advised:

An agency may from time to time take down information from a disclosure log for reasons including if the continuing presence of information on the disclosure log would lead to the disclosure of personal information.

MULTICULTURALISM

Questions from Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)

Multicultural Policies and Services Program

155. In their respective annual reports, are all NSW departments, statutory bodies and state owned corporations required to address: their key multicultural strategies, their progress in implementing their MPSPs and information as to the MPSPs of any bodies reporting to the agency?
- (a) Has every department, statutory body and state owned corporation sufficiently addressed these aspects in their respective 2017-18 annual reports?
 - (b) Has the Minister reviewed every department's 2017-18 annual reports to determine whether they are fulfilling their requirements by reporting on their MPSP progress?
 - (c) What consequences does Multicultural NSW have in place for an agency does not comply with Multicultural NSW's annual reporting obligations?

I am advised:

The question should be referred to NSW Treasury who administers NSW annual reporting legislations.

156. Has every department, statutory body and state owned corporation in NSW implemented a Multicultural Plan?
- (a) What reporting requirements are in place for privatised government services?
 - (b) How does Multicultural NSW monitor and ensure the outcomes of these plans are being met by every agency?

I am advised:

Multicultural NSW administers the Multicultural Policies and Services Program (MPSP) where agencies show how they plan effectively for people of culturally and linguistically diverse backgrounds and to report on progress. All agencies must report progress against their multicultural plans under the Annual Reports (Departments) Regulation 2015.

Information on the MPSP can be found at

https://multicultural.nsw.gov.au/policy/multicultural_policies_and_services_program/.

157. The following excerpt is from Transport for NSW's 2017-18 Annual report:

- i. Transport provides mainstream transport services for all people of NSW and we are committed to delivering these services within a culturally, linguistically and religiously diverse society. We have worked extensively with Multicultural NSW on the development of a new Multicultural Plan.
- (a) Does the Minister believe that Transport for NSW has fulfilled their MPSP annual reporting requirements as outlined by Multicultural NSW?
 - (b) Does the CEO believe that Transport for NSW has fulfilled their MPSP annual reporting requirements as outlined by Multicultural NSW?
 - (c) Within these two sentences, what specific progress has Transport for NSW outlined regarding their progress in implementing the agency's Multicultural Policies and Service Program?
 - (d) Has this statement provided information regarding the MPSP of any bodies reporting to Transport for NSW? i.e. RMS, STA, Sydney Ferries, Sydney Trains?
 - (e) Why does Multicultural NSW have no agreements with Transport for NSW?

I am advised:

Transport for NSW have provided evidence of their work to ensure the Multicultural Principles are embedded in service delivery. Questions on Transport for NSW's progress on their multicultural plan should be directed to Transport for NSW.

158. Do NSW departments report to Multicultural NSW on the extent to which people from diverse backgrounds were represented on boards or committees established by their respective departments?

- (a) If so, which departments report on this aspect?
- (b) If no, will the Minister or the CEO compel agencies to do so?

I am advised:

As per the MPSP.

159. Does every department report to Multicultural NSW on any initiatives developed to meet the needs of diverse communities in regional and rural areas?

- (a) If so, which departments report on this aspect?

- (b) If no, will the Minister or the CEO compel agencies to do so?

Please see the response to Supplementary Question 158.

Grants

160. How much of the Multicultural NSW total budget is allocated towards the grants program?

- (a) What percentage of the Multicultural NSW Budget is allocated towards all grant programs?
- (b) What is the highest amount awarded to any one event in the 2018-19 FY?
- (c) What is the highest amount awarded for any one project grant in the 2018-19 FY?
- (d) How many Multicultural NSW staff are allocated to working on the grants program?

I am advised:

All grants administered by Multicultural NSW are reported in the Agency's Annual Report, including details of recipients and amounts funded. This report is tabled in the Parliament of New South Wales annually and is available on the Multicultural NSW website once tabled.

161. How much grant funding is allocated for the 2019-20 FY?

Please see the response to Supplementary Question 160.

162. How many total grants, across all categories, were awarded in the 2018-19 FY?

- (a) Of those total number of grants, how many were awarded to regional communities?
- (b) Of those total number of grants, what was the breakdown of successful grants between CALD and Indigenous organisations?

Please see the response to Supplementary Question 160.

163. How many grants were rejected in the 2018-19 FY?

- (a) Which organisations or groups were rejected?

Please see the response to Supplementary Question 160.

164. What systems or processes are in place to monitor projects or events once grant funding has been awarded?

- (a) How is the long term success of funding evaluated?
- (b) What would be considered a failure of funding?

I am advised:

Appropriate guidelines are in place to manage and monitor project and events funding. This is as per grants program agreements. Long term success of funding is evaluated by an ongoing grants assessment process aligned with the Agency's strategic priorities.

165. Does the Minister for Multiculturalism review all rejected grant funding applications?

(a) How often has the Minister:

- i. Not agreed with the grants funding recommendations of Multicultural NSW in the 2018-19 FY?
- ii. Changed grant recommendations and approved different recipients?
- iii. (if so) what value were these grants and what organisations did they go to?

Please see the response to Supplementary Question 160.

166. Will \$900,000 be allocated specifically to the Indian Community over a four-year period?

- (a) When will the four-year period commence?
- (b) Which Indian Organisations will receive this funding?
- (c) What is the total amount each organisation will receive?

I am advised:

Grants will be allocated based on a competitive grants process, which individual organisations will need to apply to.

167. What funds will be specifically allocated to the Chinese community:

- (a) In the 2019-20 FY?
- (b) Over the 2019-2023 period?

Please see the response to Supplementary Question 166.

168. What funds will be specifically allocated to the Sri Lankan community in NSW?

- (a) In the 2019-20 FY?
- (b) Over the 2019-2023 period?

Please see the response to Supplementary Question 166.

169. What funds will be specifically allocated to the Korean community in NSW?

- (a) In the 2019-20 FY?

(b) Over the 2019-2023 period?

Please see the response to Supplementary Question 166.

170. What funds will be specifically allocated to the Vietnamese community in NSW?

(a) In the 2019-20 FY?

(b) Over the 2019-2023 period?

Please see the response to Supplementary Question 166.

171. What funds will be specifically allocated to the Lebanese community in NSW?

(a) In the 2019-20 FY?

(b) Over the 2019-2023 period?

Please see the response to Supplementary Question 166.

172. What role does the Advisory Council have in the determination of Grants?

(a) Are any Multicultural community groups aware of the priority areas before any rounds of grants are open?

(b) Has any member of the Advisory Council ever informed multicultural community groups of the priority areas before any grant rounds are open?

I am advised:

Grants are awarded on merit following a rigorous assessment process.

173. In the Multicultural NSW Community Relations Report 2017-18 one recommendation from ethnic and multicultural community councils was to include long term sustainable funding models:

(a) What long term sustainable funding models were allocated to organisations in the 2018-19 FY?

(b) What long term sustainable funding models will be allocated to organisations in the 2019-20 FY?

(c) What long term sustainable funding models will be allocated to organisations over the 2019-2023 period?

I am advised:

Partnerships are detailed in Multicultural NSW's Annual Report.

174. What are the agreements in place between Multicultural NSW and the recipients of the festival/ event grants?

I am advised:

A Grants Program Agreement is entered into with every grant recipient.

175. What is the role of the community engagement and grants team in monitoring grant funding after it has been allocated to events?

(a) Which events have community engagement team attended to specifically monitor attendance at events that have received grant funding since January 2018?

(b) Which events have the grants team attended to specifically monitor attendance at events that have received grant funding since January 2018?

I am advised:

The Community Engagement and Grants team regularly attend and support events, as well as monitor projects that have been funded by Multicultural NSW.

Advisory Board

176. How many members currently sit on the Advisory Board?

I am advised:

As at 1 September 2019, there are 13 members on the MNSW Advisory Board including the CEO.

177. What policy suggestions have the Advisory Board provided to either the Minister or the CEO since January 2018?

I am advised:

The Agency's strategic priorities and policy direction are regularly discussed in Advisory Board meetings.

178. Who was the most recent appointment to the Advisory Board?

I am advised:

There were 5 appointments made on 31 January 2018.

179. How many members are engaged on a full time basis?

(a) Who are the members?

(b) On what basis do you determine whether a member is engaged on a full time basis or not?

I am advised:

Information on Advisory Board members can be found in the MNSW Annual Report which is available at

https://multicultural.nsw.gov.au/about_us/publications/annual_reports/.

180. What are the total number of times the Advisory Board visited areas in Metropolitan Sydney in the 2018-19 FY?

I am advised:

Five Metro Regional Advisory Councils (RACS) with three meetings per year (21).

181. What are the total number of times the Advisory Board has visited Regional NSW in the 2018-19 FY?

I am advised:

Seven Regionals RACS with three meetings per year (21 times).

182. What are the consequences if an Advisory Board member only attends one or less meetings per FY?

I am advised:

All Advisory Board members meet attendance requirements.

183. What are the processes in place to ensure that any appointment to the Advisory Board takes into account of their ethnic and cultural background, occupational background and residential location in NSW?

(a) What are the occupational backgrounds of all advisory board members?

(b) How many Advisory Board Members reside in Regional NSW?

(c) How many Advisory Board members reside in Rural NSW?

I am advised:

a) A selection and interview process is undertaken.

b) Currently one.

c) Currently one.

184. Is there a requirement that Members of the Advisory Board are not members of political parties?

I am advised:

No.

185. Are any members of the Advisory Board:

(a) Local councillors?

i. If so, who?

(b) Electorate officers?

i. If so, who?

(c) Ministerial officers?

i. If so, who?

(d) Parliamentary advisors?

i. If so, who?

I am advised:

a) One Advisory Board member is a local councillor.

b-d) No

186. How many times has the Advisory Board held meetings in regional NSW since January 1 2018?

(a) Where were these meetings located?

I am advised:

28 times. Locations include: Albury, Armidale, Bathurst, Coffs Harbour, Dubbo, Griffith, Gunnedah, Inverell, Jindera, Leeton, Newcastle, Orange, Queanbeyan, Shellharbour, Tamworth, Wagga Wagga, Waratah, and Wollongong.

187. What subcommittees have been established by the Advisory Board?

I am advised:

The Grants Subcommittee, the Community Relations Report Subcommittee and select subcommittees as requested by the Advisory Board Chair.

Regional Advisory Councils (RAC)

188. Are any members of the Advisory Board:

- (a) Local councillors?
 - i. If so, who?
- (b) Electorate officers?
 - i. If so, who?
- (c) Ministerial officers?
 - i. If so, who?
- (d) Parliamentary advisors?
 - i. If so, who?

I am advised:

No.

189. When was the last time Multicultural NSW sought the advice of any RAC?

- (a) Which RAC?
- (b) What was the advice?

I am advised:

Advice on the Agency's strategic priorities, policy and a range of issues are sought and discussed at RACs.

190. When was the last time a RAC provided advice to Multicultural NSW?

- (a) Which RAC?
- (b) What was the advice?

Please see the response to Supplementary Question 189.

191. In Multicultural NSW Community Relations Report 2017-18, one recommendation from Settlement Services International and the Red Cross was that Multicultural NSW should direct more resources for regional areas as the NSW government is encouraging humanitarian settlement there.

- (a) What funds were allocated to regional areas in the 2018-19 FY?
- (b) What funds will be allocated to regional area in the 2019-20 FY?
- (c) Have any RAC's expresses issues relating to lack of funding for regional NSW?

- i. Which RAC?
- ii. What issues did they raise?

I am advised:

Refer to the MNSW Annual Report which is available at

https://multicultural.nsw.gov.au/about_us/publications/annual_reports/.

Police Multicultural Advisory Council

192. How many times has Minister met with the Police Multicultural Advisory Council since April 2019?

I am advised:

Ministerial diary disclosures are made publically available and can be found at

<https://www.dpc.nsw.gov.au/publications/ministers-diary-disclosures/>.

193. How many times has the CEO met with the Police Multicultural Advisory Council since April 2019?

I am advised:

The CEO attended two meetings held by the Police Multicultural Advisory Council on 11 June 2019 and 10 September 2019.

194. How many reports have the Police Multicultural Advisory Council conducted or commissioned since January 2018?

- (a) Are these reports publically available?
- (b) If so, where can they be found?

I am advised:

This is a matter for the NSW Police.

Standing or Special Committees

195. What are the total number of standing committees established by Multicultural NSW?

- (a) What are the titles of each standing committee?

I am advised:

Standing committees include:

- i. **NSW Community Resilience and Response Plan Committee (COMPLAN) Committee**
- ii. **NSW Government Immigration Settlement Planning Committee (GISPC), co-chaired by the Department of Premier and Cabinet**

196. What are the total number of special committees established by Multicultural NSW?

- (a) What are the titles of each special committee?

Please see the response to Supplementary Question 195.

197. Has the Minister requested the establishment of either a special or standing committee since April 2019?

Please see the response to Supplementary Question 195.

198. Has the Minister requested the establishment of either a special or standing committee since January 2018?

Please see the response to Supplementary Question 195.

199. What was the last advice the Minister sought of a special or standing committee?

- (a) What was the advice?

I am advised:

The Minister receives regular advice.

200. What is the most recent standing committee that has been established?

Please see the response to Supplementary Question 195.

201. What is the most recent special committee that has been established?

Please see the response to Supplementary Question 195.

Research and reporting

202. How much of the Multicultural NSW total budget was allocated to the Policy and Research Division in 2018-19 FY?

I am advised:

Refer to the MNSW Annual Report which is available at

https://multicultural.nsw.gov.au/about_us/publications/annual_reports/.

203. How much of the Multicultural NSW total budget will be allocated to the Policy and Research Division in 2019-20 FY?

Please see the response to Supplementary Question 202.

204. How many research papers or reports has Multicultural NSW conducted or commissioned since the creation of the agency?

(a) How many research paper or reports has Multicultural NSW conducted or commissioned since January 2018?

I am advised:

Multicultural NSW commissions reports constantly and provides advice on matters related to multiculturalism, social cohesion, refugee resettlement. Multicultural NSW advises the Minister on a wide range of NSW, community and Commonwealth initiatives, challenges and opportunities.

205. How many instances has the Minister referred a matter for Multicultural NSW to research and report on since January 2018?

(a) What issues did the research or reports cover?

Please see the response to Supplementary Question 204.

206. How many research papers or reports have been commissioned by the Minister since April 2019?

Please see the response to Supplementary Question 204.

207. How many Cabinet minutes has the Minister put forth relating to the Multiculturalism portfolio?

I am advised:

This information is Cabinet in Confidence.

208. What are the total number of surveys conducted or commissioned by Multicultural NSW since the creation of the agency?

I am advised:

Multicultural NSW seeks regular feedback from stakeholders through a variety of mechanisms, including surveys, face to face consultations, focus groups, and community meetings.

209. How many stakeholder surveys have been conducted or commissioned by Multicultural NSW since January 2018?

Please see the response to Supplementary Question 208

210. How many population surveys have been conducted by Multicultural NSW since January 2018?

I am advised:

The ABS population profile resource is available on the Multicultural NSW website.

Budget

211. Why have the expenses for the Multicultural NSW budget increased by 32.1% from 2018/19 to 2019/20?

- (a) Was the Advisory Board consulted on this increase?
 - i. What input did they provide?
- (b) Which Regional Advisory Councils were consulted on the increase?
 - i. What input did they provide?
- (c) Can you outline where these funds will be allocated in the Multicultural NSW budget?
- (d) What percentage of these funds will be directed to the Policy and Research division of Multicultural NSW?

I am advised:

Due to increased grants and subsidies funding. This increased grants and subsidies expense allows for more funding to organisations through grants, programs, partnerships and events.

Details of the allocation of funds in the Multicultural NSW budget are outlined in the budget papers and MNSW's Annual Reports which are available at https://multicultural.nsw.gov.au/about_us/publications/annual_reports/.

212. How much of the 2018-19 budget was allocated to public advertisements that promote social cohesion?

Details of the allocation of funds in the Multicultural NSW budget are outlined in the budget papers and MNSW's Annual Reports which are available at https://multicultural.nsw.gov.au/about_us/publications/annual_reports/.

213. How much of the 2019-20 budget will be allocated to public advertisements that promote social cohesion?

Please see the response to Supplementary Question 212.

Hate Speech and Instances of Racism

214. How many times have Multicultural NSW referred or reported instances of racism and hate crimes to the NSW Anti-Discrimination board since January 2016?

I am advised:

Under the NSW Community Resilience and Response Plan (COMPLAN), Multicultural NSW convenes meetings with the NSW Anti-Discrimination Board, NSW Police Force and other agencies to share information, identify, assess and monitor threats to community harmony and resolve issues relating to cultural diversity, including issues relating to racism and hate crime.

215. How many times have Multicultural NSW referred or reported instances of racism and hate crimes to the NSW Anti-Discrimination board since January 2018?

Please see the response to Supplementary Question 214.

216. Does the Department of Family and Community Services keep track of the number of reported racist incidents and hate crimes in NSW?

(a) If so, what is the total number of racist incidents and hate crimes reported since January 2018

I am advised:

This is matter for the NSW Police and the Anti-Discrimination Board of NSW.

217. Does Multicultural NSW keep track on the number of instances of racist incidents and hate crimes in NSW?

I am advised:

The Anti-Discrimination Board of NSW is responsible for receiving and handling complaints regarding racial discrimination and vilification.

The NSW Police is responsible for policing hate or bias-related crime in New South Wales.

218. How many times have Multicultural NSW been contacted by individuals or organisations to report hate crimes or instances of racism since the creation of the agency?

Please see the response to Supplementary Question 217.

219. How many times have Multicultural NSW been contacted by individuals or organisations to report hate crimes or instances of racism since January 2018?

Please see the response to Supplementary Question 217.

220. How many times have Multicultural NSW been contacted by individuals or organisations to seek counsel on issues pertaining to racism and hate speech since January 2018?

Please see the response to Supplementary Question 217.

221. How many times have Multicultural NSW referred complaints of racism and hate speech to the police since January 2016?

I am advised:

Multicultural NSW has a longstanding and close working relationship with the NSW Police on issues relating to cultural diversity.

222. How many times have Multicultural NSW referred complaints of racism and hate speech to the police since January 2018?

Please see the response to Supplementary Question 221.

223. Since *The Crimes Amendment (Publicly Threatening and Inciting Violence) Act 2018 (NSW)* passed last year what specific initiatives have Multiculturalism NSW conducted to educate the broader population in NSW of the specific changes to the Act?

I am advised:

In its annual statement of activities for 2018, the NSW Community Resilience and Response Plan (COMPLAN) Committee, chaired by Multicultural NSW, acknowledged the efforts of the government, academic and community organisations and individuals that contributed to the introduction of the Crimes Amendment (Publicly Threatening and Inciting Violence) Act 2018.

In 2019, the COMPLAN Committee has explored opportunities to raise awareness of the new Act and its intersection with criminal, civil and social means of redressing hate-based behaviour. COMPLAN Committee members including the NSW Police Force and the Department of Communities and Justice have shared information with the Committee about their specific activities to promote community awareness of the changes to the Act.

224. Does Multicultural NSW monitor the prevalence of hate speech online?

I am advised:

The Multicultural NSW project Remove Hate from the Debate was designed in response to concerning reports about the prevalence of hate speech online.

225. What measures are Multicultural NSW taking to prevent the dissemination of hate speech online?

Please see the response to Supplementary Question 224.

Strategic Plan 2019 - 2023

226. Which community organisations have been consulted on the new Strategic Plan?

(a) Which regional community organisations have been consulted in the new Plan?

I am advised:

In excess of 80 community organisations across NSW, including regional NSW, were consulted.

227. Have any individuals or community organisations raised any issues relating to the operations or functioning of Multicultural NSW?

(a) (If so) which organisations?

(b) What issues have they raised?

I am advised:

The purpose of the consultations is to provide new ideas about how the agency can work in the future.

228. When will the Strategic Plan be released?

I am advised:

Following the finalisation and collation of the findings.

229. What locations have Multicultural NSW visited in consulting on the new Strategic Plan

I am advised:

Consultations took place across NSW, including metro and regional NSW.

230. What advice have the Advisory Board provided on the new Strategic Plan?

I am advised:

The Advisory Board have contributed to the new Strategic Plan.

231. Which Regional Advisory Councils have been consulted on the new Strategic Plan?

(a) What advice did they provide?

Please see the response to Supplementary Question 230.

Multicultural NSW Act 2000

232. When is the Multicultural NSW Act due to be reviewed?

I am advised:

A statutory review of the Multicultural NSW Act 2000 (the Act) must be undertaken as soon as possible after the period of five years from the assent date of the Act.

233. Has Multicultural NSW consulted with any individuals or organisations regarding the effectiveness of the Multicultural NSW Act 2000 since January 2016?

I am advised:

Regular consultations are held across NSW through the agency's Regional Advisory Councils and community engagement strategy.

234. Has any individual or organisation raised with Multicultural NSW on the need to amend the Act since January 2016?

(a) If so, which individuals and organisations?

Please see the response to Supplementary Question 233.

COMPACT Program

235. When will the COMPACT program be evaluated?

(a) Who will evaluate the program?

(b) Will this evaluation be made public?

I am advised:

The evaluation of the COMPACT Program report is available on the Multicultural NSW website at https://www.multicultural.nsw.gov.au/about_us/publications/other/.

Ministerial Travel/Meal Allowance

236. How many nights travel were claimed by the Minister during the 2018-19 period?

Please see the response to Supplementary Question 70.

237. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?

Please see the response to Supplementary Question 70.

238. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

Please see the response to Supplementary Question 70.

239. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

Please see the response to Supplementary Question 70.

Efficiency dividends

240. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?

Please see the response to Supplementary Question 74.

241. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in

(a) 2019-20?

(b) 2020-21?

(c) 2021-22?

Please see the response to Supplementary Question 74.

242. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

Please see the response to Supplementary Question 74.

Ministerial Office Administration

243. How many staff are in your ministerial office?

(a) What was the average salary for staff members in your office during 2018-19?

(b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?

Please see the response to Supplementary Question 77.

244. How many iPhone/smart phones are assigned to your staff?

(a) For each phone, how much was each bill in 2018-19?

(b) How many phones have been lost or replaced due to damage in your office?

- (c) What is the cost of replacing those phones?

Please see the response to Supplementary Question 78.

245. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?

- (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
- (b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?
- (c) What was the cost of replacing these devices?

Please see the response to Supplementary Question 79.

246. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?

- (a) What is the cost of this?

Please see the response to Supplementary Question 80.

247. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?

- (a) If so, what was the cost of these items?

Please see the response to Supplementary Question 81.

248. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?

- (a) If so, what was the cost of these items?

Please see the response to Supplementary Question 81.

249. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?

- (a) What are these services/newspapers/magazines/journals/periodicals?
- (b) Who is the subscriber for each of these?

Please see the response to Supplementary Question 83.

250. What was the total value of all gifts purchased for use by you and your office in 2018-19?

- (a) What were the gifts purchased?
- (b) Who were they gifted to?

Please see the response to Supplementary Question 84.

251. Do you purchase bottled water or provide water coolers for your office?
- (a) What is the monthly cost of this?

Please see the response to Supplementary Question 85.

252. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?

Please see the response to Supplementary Question 86.

253. What non-standard features are fitted to your ministerial vehicle?
- (a) What is the cost of each non-standard feature?

Please see the response to Supplementary Question 87.

254. What was the total bill for your office in 2018-19 for:
- (a) Taxi hire
- (b) Limousine hire
- (c) Private hire care
- (d) Hire car rental
- (e) Ridesharing services?

Please see the response to Supplementary Question 88.

255. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?
- (a) If yes, will you please detail each trip, the method of transport and the cost?

Please see the response to Supplementary Question 89.

256. Have you had media training or speech training?
- (a) If yes, who paid for it?
- (b) If paid by taxpayers, what was the amount paid in 2018-19?

Please see the response to Supplementary Question 90.

Agile Workspaces/Activity Based Working/Hot-desking

257. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?

(a) If not, are there plans to introduce activity based working practices in 2019-20?

Please see the response to Supplementary Question 91.

258. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

Please see the response to Supplementary Question 91.

Hospitality

259. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) How much was spent on hospitality, including catering and beverages, in 2018-19?

(b) Whether the department, statutory agency and/or other body has coffee machines? And if so:

i. How many?

ii. What was their purchase cost?

iii. What is their maintenance cost?

iv. Who has access to them?

v. Which staff have access to the machines?

Please see the response to Supplementary Question 93.

Labour Hire Firms

260. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:

(a) The names of the firms utilised

(b) The total amount paid to each firm engaged

(c) The average tenure period for an employee provided by a labour hire company

(d) The longest tenure for an employee provided by a labour hire company

(e) The duties conducted by employees engaged through a labour hire company

- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company
- (h) Who authorised the use of labour hire companies?
- (i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

Please see the response to Supplementary Question 94.

Stationery

261. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What was the cost of stationery for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (b) What brand of paper is used?
 - i. Is this paper Australian made?

Please see the response to Supplementary Question 95.

Credit Cards

262. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many credit cards are currently on issue for staff?
 - i. Please provide a break-down of this information by grade.
- (b) What was the value of the largest reported purchase on a credit card for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18

- iv. 2018-2019
 - v. 2019-present
- (c) What was each largest reported purchase for?
- (d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
- i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
- i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- (g) How many credit cards have been reported lost or stolen?
- i. What was the cost to replace them?
- (h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
- i. What was the total value of those purchases?
 - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
 - iii. Were all those amounts actually repaid?
 - iv. If no, how many were not repaid, and what was the total value thereof?

- (i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
 - i. What that amount actually repaid, in full?
 - ii. What amount was left unpaid?
- (j) Are any credit cards currently on issue connected to rewards schemes?
 - i. Do staff receive any personal benefit as a result of those reward schemes?
- (k) Can a copy of the staff credit card policy please be provided?

Please see the response to Supplementary Question 96.

Media and Public Relations

263. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many media/communications/public relations advisers are employed?
 - i. What is the total salary cost for media/communications/public relations advisers in 2018-19?
- (b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
- (c) What is the total cost of media monitoring services?
 - i. Please provide a breakdown by department, statutory agency and/or other body.
- (d) Are any media or public relations advisers currently engaged as contractors?
 - i. Who are these contracts with?
 - ii. What is the value of these contracts?
- (e) How much was spent on media or public relations advisors in financial year:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present?

Please see the response to Supplementary Question 97.

Facebook

264. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?

Please see the response to Supplementary Question 98.

265. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

Please see the response to Supplementary Question 99.

Overseas Trips

266. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

- (a) If so, did any of your relatives or friends accompany you on these trips?
- (b) Have you undertaken any official overseas travel that was privately funded?
- (c) If so, what was the nature of these trips?
- (d) Who paid for these trips?

Please see the response to Supplementary Question 100.

Department/Agency Travel

267. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:

- (a) Taxi hire
- (b) Limousine
- (c) Private car hire
- (d) Hire car rental
- (e) Ridesharing services
- (f) Chartered flights?

Please see the response to Supplementary Question 101.

Drivers

268. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?

- (a) If so, can you please specify which positions are provided drivers?
- (b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
- (c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

Please see the response to Supplementary Question 102.

Consulting

269. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How much was spent in legal costs in 2018-19?
 - i. For what specific purposes or matters was legal advice sought?
- (b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics
- (c) What was the cost of these services?
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics

Please see the response to Supplementary Question 103.

Web Content

270. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?

(b) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

Please see the response to Supplementary Question 104.

Department/Agency Staffing

271. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?

(a) Of these redundancies, how many were:

i. Voluntary?

ii. Involuntary?

Please see the response to Supplementary Question 105.

272. What was the total cost of all redundancies?

Please see the response to Supplementary Question 105.

273. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?

(a) What was the nature of these works/services?

(b) What was the total cost of these works or services?

Please see the response to Supplementary Question 105.

274. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?

Please see the response to Supplementary Question 105.

275. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?

(a) What were the reason/s for each dismissal?

Please see the response to Supplementary Question 105.

276. How much was spent advertising for recruitment for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 110.

Smart Phone

277. How many mobile phones are given to staff or board members?

- (a) How many new mobile phones were purchased in the last year?

Please see the response to Supplementary Question 111.

278. What is the total cost of these phones for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 111.

279. How many had to be replaced due to damage?

Please see the response to Supplementary Question 111.

280. How many were reported as lost?

Please see the response to Supplementary Question 111.

281. How many tablets are given to staff or board members?

- (a) How many new tablets in the last year?

Please see the response to Supplementary Question 111.

282. What is the total cost of these tablets for the following financial years?

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019?

Please see the response to Supplementary Question 111.

283. How many phones and tablets had to be replaced due to damage?

Please see the response to Supplementary Question 111.

284. How many were reported as lost?

Please see the response to Supplementary Question 111.

285. How many people have both a smart phone and a tablet?

- (a) What is the lowest ranked official who has both a work smart phone and tablet?

Please see the response to Supplementary Question 111.

286. How many staff or board members overspent on their phone or tablet data bill?

- (a) By how much?
- (b) What was the average cost of data bills for tablets and mobile phones?
- (c) What was the highest monthly cost?

Please see the response to Supplementary Question 111.

287. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?

- (a) What was the total expenditure in 2018-19 on iTunes?
- (b) What applications/subscriptions/services were purchased through iTunes?

Please see the response to Supplementary Question 111.

288. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?

- (a) What was the total expenditure in 2018-19 on through the Google Play Store?
- (b) What applications/subscriptions/services were purchased through the Google Play Store?

Please see the response to Supplementary Question 111.

Merchant fees

289. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.

Please see the response to Supplementary Question 123.

290. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.

Please see the response to Supplementary Question 123.

291. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

Please see the response to Supplementary Question 123.

Advertising and Sponsorships

292. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How much was spent on advertising in the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019?

Please see the response to Supplementary Question 126.

293. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?

- (a) Who were these sponsorships with?
- (b) What was the purpose of these sponsorships?
- (c) What was the value of these sponsorships, by case and year?
- (d) What was the value of these sponsorships in the following financial years:

- i. 2015-16
- ii. 2016-17
- iii. 2017-18
- iv. 2018-19?

Please see the response to Supplementary Question 127.

Probity Auditor

294. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Please see the response to Supplementary Question 128.

Energy

295. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:

- (a) 2014-15?
- (b) 2015-16?
- (c) 2016-17?
- (d) 2017-18?
- (e) 2018/19?

Please see the response to Supplementary Question 129.

296. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.

Please see the response to Supplementary Question 129.

297. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?

Please see the response to Supplementary Question 129.

298. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?

Please see the response to Supplementary Question 129.

299. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:

(a) 2019-20?

(b) 2020-21?

(c) 2021-22?

Please see the response to Supplementary Question 129.

300. What proportion of that electricity is it estimated will come from renewable sources, for each year?

Please see the response to Supplementary Question 129.

301. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?

Please see the response to Supplementary Question 129.

302. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:

(a) 2019-20?

(b) 2020-21?

(c) 2021-22?

Please see the response to Supplementary Question 129.

General Costs

303. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?

i. Who are the contracts with?

ii. How much does each contract cost?

- iii. How often do they visit?
- iv. How much was spent on this service in financial year:

- 2015-16
- 2016-17
- 2017-18
- 2018-19?

(b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?

- i. Who were the contracts with?
- ii. How much was each contract cost?
- iii. How much was spent on this service in financial year:

- 2015-16
- 2016-17
- 2017-18
- 2018-19?

Please see the response to Supplementary Question 137.

Domestic Violence Leave Policies, Awareness and Usage

304. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
- (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
- (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
- (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
- (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;

- (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - i. Privacy and confidentiality of information about domestic violence
 - ii. Access to emotional, psychological, financial and medical support which may be required

Please see the response to Supplementary Question 138.

305. Who has provided training on domestic violence in the workplace?

Please see the response to Supplementary Question 139.

306. What percentage of staff in each agency has undertaken domestic violence training?

Please see the response to Supplementary Question 140.

307. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

Please see the response to Supplementary Question 141.

Sexual harassment and Anti-bullying training and awareness programs

308. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - i. Whether or not all employees and/or contractors have received such training?
 - ii. Is this course mandatory for all employees/ contractors?
 - iii. How long for each session, how many sessions?
 - iv. Who delivers it?

- v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - How?
- (b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti- bullying training and awareness programs?
- (c) How many complaints have been initiated in relation to:
 - i. Sexual harassment
 - ii. Bullying
 - iii. Workplace violence

Please see the response to Supplementary Question 142.

Participation of women in Government

309. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
- (b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?
- (c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?
- (d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
- (e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
- (f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

Please see the response to Supplementary Question 143.

Professional Photography

310. How much has been spent on professional photography for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 144.

Unmanned Aerial Services

311. How much has been spent on Unmanned Aerial Services for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 145.

Seconded Staff

312. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 146.

313. Please provide their names, their substantive work title, and their seconded work title.

Please see the response to Supplementary Question 146.

Consultant Costs

314. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 148.

315. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 148.

GIPA Questions to the CEOs/ Department Secretaries

316. Since March 30, how many formal GIPAs have your cluster/ department received?

Please see the response to Supplementary Question 150.

317. Out of the received formal GIPAs, how many have you determined to:

- (a) Grant full access to the information?
- (b) Grant partial access to the information?
- (c) Not grant access to the information?

Please see the response to Supplementary Question 150.

318. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?

- (a) Out of those who have decided to appeal, how many have decided to use:

- i. The agency's internal appeals' mechanism?
 - ii. Review by the Information Commissioner?
 - iii. Review by NCAT?
- (b) How many of those GIPAs have been overturned on appeal?
- i. Internal appeals' mechanism?
 - ii. Review of the Information Commissioner?
 - iii. Review by NCAT?

Please see the response to Supplementary Question 150.

319. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?
- (a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?

Please see the response to Supplementary Question 153.

320. Has any GIPAs that appeared on the agency's disclosure log been taken down?
- (a) For what reason/s?

Please see the response to Supplementary Question 154.

SENIORS

Questions from Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)

Aged Care

321. When did the Minister become aware of compliance issues at Bupa aged care facilities in NSW?

This is a matter for the Federal Government.

322. When did the Minister become aware of compliance concerns at BUPA Bega?

Please see the response to Supplementary Question 321.

323. When did the Minister become aware of compliance concerns at BUPA Seaforth?

Please see the response to Supplementary Question 321.

324. When did the Minister become aware of cases where elderly residents were found with maggots in head wounds?

Please see the response to Supplementary Question 321.

325. Has the Minister spoken directly to the Federal Minister for Ageing and Senior Australians about these issues?

The NSW Government ensures the concerns of seniors in NSW are communicated to the Federal Government.

326. Has the Government modelled the cost to public hospitals in the event of aged care facilities closing if they do not meet the Aged Care framework?

This is a matter for the Minister for Health and Medical Research.

327. What preparations are happening within the Department to prepare for the closure of Bupa and other non-compliant aged care facilities?

This is a matter for the Federal Government.

328. Has the Minister ever visited a Bupa aged care facility? If so, which ones and when?

This is a matter for the Federal Government.

Aged Care nursing

329. Given that 61 aged care facilities have failed to meet accreditation standards, does the Minister still support the decision not to mandate registered nursing ratios in aged care facilities?

This is a matter for the Minister for Health and Medical Research.

330. Given reports of increased violence at specialist aged care facilities against staff, does the Minister still support the decision not to mandate registered nursing ratios in aged care facilities?

Please see the response to Supplementary Question 329.

331. Has the Minister made any representations or provided any evidence to the Royal Commission into Aged Care regarding the NSW Government's decision not to mandate registered nursing ratios in aged care facilities?

Please see the response to Supplementary Question 329.

332. With the increased funding of nurses in NSW, how many of them will be Clinical Nurse Specialists, particularly in rural and regional areas?

Please see the response to Supplementary Question 329.

Aged workers

333. What is the Government doing to increase participation of older workers in the workforce, given that there has been a 39% increase in the number of workers over 65 looking for full-time employment?

I am advised:

Working and retiring is a priority area in the Ageing Strategy 2016-2020. The NSW Government implements a range of annual initiatives targeted to this priority.

334. What funding commitment has the Government made to encourage employers to take on older workers, such as excluding employees over 50 years of age from reportable Payroll Tax paid by employers?

I am advised:

This is matter for the NSW Treasurer.

335. Is the Government actively considering this measure?

Please see the response to Supplementary Question 334.

336. Has the Minister discussed this measure with his colleagues?

Please see the response to Supplementary Question 334.

337. Has the Minister met with stakeholders to discuss this measure?

Please see the response to Supplementary Question 334.

Ageing and Disabilities Commissioner

338. What is the Government doing to increase participation of older workers in the workforce, given that there has been a 39% increase in the number of workers over 65 looking for full-time employment?

Please see the response to Supplementary Question 333.

339. What is the total budget for the Ageing and Disabilities Commissioner?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

340. Has there been a reduction in the overall funding for the Commissioner since between the time the position was announced and when the position commenced?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

341. How many staff are employed by the Ageing and Disabilities Commissioner?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

342. How many complaints have been made to the Commissioner since the office commenced?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

343. How many of these cases pertain to:

- a. Aged care?
- b. Elder abuse?
- c. Health facilities for the aged?
- d. Housing for the aged?
- e. Discrimination against the aged?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

344. What was the total number of people who have contacted the Elder Abuse hotline in every year since it began?

I am advised:

Data relating to the number of people who have contacted the Elder Abuse hotline is publically available on the Elder Abuse Helpline and Resource Unit dashboard.

345. Is the Commissioner empowered to investigate claims of elder abuse in aged care facilities in NSW?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

346. Is the Commissioner able to hold public inquiries regarding systemic abuse for people with disability and older residents of NSW?

a. Why not?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

347. Given what we have learned in recent weeks and months about Bupa and other aged care facilities, isn't there a role for the Commissioner in investigating elder abuse in these settings?

The NSW Ageing and Disability Commissioner Act 2019 outlines the roles and responsibilities of the Commissioner and the settings in which he will operate.

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee further about the role he will take.

348. Why did the Government choose to exclude the Ageing and Disabilities Commissioner from the Government Information (Public Access) Act 2009?

I am advised:

The Ageing and Disability Commissioner is covered by the *Government Information (Public Access) Act 2009*. Information relating to the Ageing and Disability Commissioner's report handling, investigative and reporting functions is excluded information under Schedule 2, in the same way that similar information of other investigative and complaints-handling agencies is excluded.

349. Clause 12 of the Clause 13 (10) *Ageing and Disabilities Commissioner Bill 2019* states that the commissioner must gain the consent of a vulnerable adult to conduct an investigation unless "the allegation is so serious that it is not necessary to obtain consent". On how many occasions have cases commenced investigation without consent of a vulnerable person having to be granted?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

Elder abuse

350. Does the Minister believe "elder abuse:" applies in institutional settings, including aged care homes?

I am advised:

Elder abuse can occur in a range of settings.

351. Is the Minister aware that in Queensland, in cases of alleged elder abuse, the public guardian has the power to suspend a person's power of attorney until an investigation is undertaken?

I am advised:

The NSW Government is focused on the delivering for the needs of seniors within NSW.

352. That is not the case in NSW - does the Minister think the public guardian should have the power to intervene in cases of alleged elder abuse?

I am advised:

The Public Guardian is the responsibility of the Attorney General.

353. Does the Minister believe there should be tighter restrictions on Enduring Power of Attorney arrangements in NSW?

Matters relating to Enduring Power of Attorney are the responsibility of the Minister for Customer Service.

354. Since it commenced, how many calls has the NSW Elder Abuse Helpline & Resource Unit received in relation to concerns about Enduring Power of Attorney arrangements?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

355. How many of these cases have been investigated?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

356. How many of these investigations has led to criminal actions?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

357. How many FTE staff are currently employed in the NSW Elder Abuse Helpline & Resource Unit?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

358. What is the total staffing budget for the NSW Elder Abuse Helpline & Resource Unit?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

359. What is the overall budget for the NSW Elder Abuse Helpline & Resource Unit?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

360. How many calls has the NSW Elder Abuse Helpline received in each month since it opened?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

361. How many of these calls have been investigated?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

362. How many of these calls have resulted in criminal actions?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

363. What is the rate of elder abuse identified in each metropolitan, regional and remote area of NSW?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

364. What is the rate of elder abuse per socio-economic division within NSW?

I am advised:

The Ageing and Disability Commissioner has responded directly to the Committee.

365. The fifth Elder Abuse National Conference was held in Sydney in February 2018.

- a. What has the NSW government done to address the issues raised at that conference and recommendations made in the Conference Report?

I am advised:

The Report was considered as input to the development of the National Plan to Respond to the Abuse of Older Australians. The National Plan was endorsed by the NSW Attorney General.

- b. What funding has the NSW government provided to address the issues raised and recommendations made in the Conference Report?

I am advised:

Budgetary information for the New South Wales Ageing Strategy, which includes elder abuse, is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

366. What assistance has been provided, and by which government departments, to victims of elder abuse in aged care facilities and in the general community?

I am advised:

The NSW Ageing and Disability Commissioner works closely with all relevant regulatory bodies and government agencies to support information sharing and referral pathways. Details should be sought from individual regulatory bodies and government agencies.

367. What funding has been provided to promote awareness of and reduction in instances of elder abuse in NSW since the National Elder Abuse Conference in February 2018?

I am advised:

Promotion of awareness of elder abuse was funded by the NSW Government as part of the contract for the NSW Elder Abuse Helpline and Resource Unit. It is now a responsibility of the Ageing and Disability Commissioner.

368. What has the NSW Government done to progress the issue of elder abuse at COAG?

I am advised:

The National Plan to Respond to the Abuse of Older Australians was endorsed by the Council of Attorneys General and implementation of the Plan is monitored by the Council.

Gold opal card

369. Has the Minister or Department made representations on behalf of seniors to remove the need of seniors to order a gold opal card online?

I am advised:

Questions relating to the Gold Opal Card are a matter for the Minister for Transport and Roads.

370. Why are seniors required to continue buying the Gold Opal Card rather than use contactless payments or credit cards?

Please see the response to Supplementary Question 369.

371. What are the technological impediments to seniors being able to use credit cards or contactless payments to travel, with their discount applied?

Please see the response to Supplementary Question 369.

372. Why are applicants required to apply online for the Gold Opal card and not purchase the concession opal card from vendors?

Please see the response to Supplementary Question 369.

373. How does the Government assist Gold opal card holders to top up their cards in cases where they do not have access to internet, computer technology or credit cards?

Please see the response to Supplementary Question 369.

Housing and homelessness

374. Given homelessness amongst women aged 55 and over has risen by 31% between 2011 and 2016, what specific support does the NSW Government provide to assist older women at risk of homelessness?

I am advised:

This is a matter for the Minister for Families, Communities and Disability Services.

375. How many women aged 55-80 are currently on the:

- a. Housing Waiting List?
- b. Priority Housing Wait List?

Please see the response to Supplementary Question 374.

376. Why is the eligibility age for the priority list for public housing set at 80 years?

Please see the response to Supplementary Question 374.

377. Does the Minister support reducing that age threshold to acknowledge the additional risk of homelessness faced by older women?

Please see the response to Supplementary Question 374.

378. What other options is the Minister for Seniors considering to reduce homelessness for older women?

Please see the response to Supplementary Question 374.

379. Will the Government be funding the establishment of a state-wide older people's housing information and support service to bring together fragmented resources and reduce the risk of homelessness, particularly for older women?

Please see the response to Supplementary Question 374.

380. When will the Government commence consultation on a revised Seniors Strategy given the current strategy is due to expire in 2020?

I am advised:

Consultation to develop a new strategy will commence shortly. The new strategy will commence in 2021.

381. What did we learn from the last strategy?

I am advised:

An evaluation of the last strategy is available at

https://www.facs.nsw.gov.au/data/assets/pdf_file/0006/382947/Ageing-Strategy-Evaluation-Final-Report.pdf

382. What was not implemented from the current strategy?

I am advised:

The current strategy is still being implemented. The year 2 progress report and year 3 action plan are available at <https://www.facs.nsw.gov.au/resources/publications/ageing-strategy-publications>

383. What funding has been apportioned to the current strategy in each of the past four financial years?

I am advised:

Budgetary information for the New South Wales Ageing Strategy is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

384. What funding will be attached to the new Strategy set to begin from 2020?

I am advised:

Budgetary information for the New South Wales Ageing Strategy is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

385. What is the total cost of running the Art of Ageing exhibition?

I am advised:

Budgetary information for the New South Wales Ageing Strategy is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

386. For each of the past four years, how many artists or organisations have applied to host the exhibition?

I am advised:

Art of Ageing 1: eight organisations applied and hosted the 2016/17 exhibition until March 2018

Art of Ageing 2: 25 organisations applied and hosted the 2018/19 exhibition continuing until Dec 2019. A further 110 organisations screened the digital version during Seniors Week 2019

387. Will the exhibition be continued under the new strategy?

I am advised:

Yes

388. What is the total cost of running Grandparents Day events and programs?

I am advised:

Budgetary information for the New South Wales Ageing Strategy is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

389. How has that amount changed over each of the past four financial years?

I am advised:

The total amount of grant funding (excluding GST) has increased annually.

390. How many grants were awarded in each of the past four years for Grandparents Day events?

I am advised:

Information regarding the number of grants awarded from 2016 to 2018 can be found on the Department and Communities of Justice website at www.facs.nsw.gov.au

391. How many grants were awarded under the four years of the Liveable Communities grants programs?

I am advised:

Successful grant recipients are available on the Family and Community Services website.

392. Of these, what proportion were in metropolitan areas and in regional communities?

I am advised:

A total of 25 grants were in metropolitan areas and 27 in regional areas. There were 16 grants that covered both metropolitan and regional areas.

393. How many applications were received in each of the four years that the grants were awarded?

I am advised:

The grant program was run as three rounds over four years. A total of 401 applications were received in 2015-16, 183 were received in 2016-17, and 192 received in 2017-18.

394. Of the total number of applicants, how many were based in metropolitan areas and how many were based in regional areas?

I am advised:

A total of 334 applications were based in metropolitan areas, 377 were based in regional areas, 62 were based in both metropolitan and regional areas and three applications were interstate organisations that were delivering programs in NSW.

395. What was the total cost of running the NSW Seniors Festival Expo in each of the financial years since it was introduced?

I am advised:

NSW Seniors Festival has been running for 61 years. Budgetary information is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

396. What was the total number of government agencies and department that hosted stalls at each of the NSW Seniors Festival Expo since it was introduced? And non-government organisations?

I am advised:

NSW Seniors Festival has been running for 61 years. In 2019, eight government agencies and 52 non-government agencies took part in the NSW Seniors Festival Expo.

397. How much revenue did the NSW Seniors Festival Expo make in each of the financial years that the event has been run?

I am advised:

Year	Revenue
2017	\$269,417
2018	\$281,425
2019	\$430,050

398. What is the total cost of running the NSW Seniors Concert?

I am advised:

Budgetary information is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

399. What was the cost of running the Concert in each of the past five financial years?

I am advised:

Budgetary information is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

400. What was the total attendance at the NSW Seniors Concert in each of the past five financial years?

I am advised:

Details regarding the NSW Seniors Festival are available at <https://www.seniorsfestival.nsw.gov.au>.

401. How many events and programs are included in the NSW Seniors Festival?

I am advised:

Details regarding the NSW Seniors Festival are available at <https://www.seniorsfestival.nsw.gov.au>.

402. How many events and programs were included in the NSW Seniors Festival in each of the years since it commenced?

I am advised:

A number of annual events are included in the NSW Seniors Festival program, including:

- **Premier's Gala Concerts**
- **NSW Seniors Festival Expo**
- **Seniors Festival Comedy debate**
- **Symposium on 'Seniors and the Arts'**
- **Local Achievement Awards**
- **Christmas concerts**

403. What is the total cost of running the NSW Seniors Festival?

I am advised:

Budgetary information is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

404. What was the total cost of running the NSW Seniors Festival in each of the past five financial years?

I am advised:

Budgetary information is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

405. What is the total cost of running the Modified Sports program?

I am advised:

Budgetary information is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

406. How many people were involved in the Modified Grants program in the last two years?

I am advised:

36 clubs and programs and 806 participants

407. What is the total cost of running the Cooking for One or Two program?

I am advised:

Budgetary information for the New South Wales Ageing Strategy is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

408. How many people were involved in the Cooking for One or Two program in the last two years?

I am advised:

120

409. What is the total cost of running the Grandparent Connection program?

I am advised:

Budgetary information for the New South Wales Ageing Strategy is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

410. How many people were involved in the Grandparent Connection program in the last two years?

I am advised:

18 people (nine mentors and nine mentees) were involved at the start of the Grandparent Connection program and 14 people (seven mentors and seven mentees) completed the program.

411. What is the total cost of running the Sing Your Age program?

I am advised:

Budgetary information for the New South Wales Ageing Strategy is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

412. How many people were involved in the Sing Your Age program in the last two years?

I am advised:

Updates on initiatives under the NSW Ageing Strategy 2016-2020 are available in the two-year progress report.

413. What is the total cost of running the Tech Savvy Seniors program?

I am advised:

Budgetary information for the New South Wales Ageing Strategy is available on the Department of Communities and Justice (DCJ) website at www.facs.nsw.gov.au and the Treasury website at <https://www.treasury.nsw.gov.au>

414. How many people were involved in the Tech Savvy Seniors program in the last two years?

I am advised:

In 2017/18 and 2018/19, Tech Savvy Seniors delivered over 25,440 training places across NSW.

415. Why hasn't the Government reinstated funding for Sector Support Officers to support the implementation of the NSW Ageing Strategy through community development initiatives, realisation of local ageing strategies and capacity building of service providers?

I am advised:

Funding for Service Sector and Development Officers (SSDOs) positions, as all funding provided through the NSW Community Care Supports Program (CCSP) was transitioned to the NDIS by June 2018. Aged care providers and associated services and initiatives are now the responsibility of the Commonwealth Government.

416. Why hasn't the Government provided recurrent funding (3-5 year funding period) for community-based social support programs that target isolated and vulnerable older people experiencing loneliness?

I am advised:

Through the NSW Ageing Strategy 2016-2020, the Government prioritises community development initiatives and delivers a number of community grants programs specifically targeted towards reducing social isolation and increasing community connectedness amongst seniors.

Retirement villages

417. Has the Minister had any involvement in developing the discussion paper on *Retirement villages - exit entitlements and recurrent charges cap*?

I am advised:

This is a matter the Minister for Better Regulation and Innovation.

418. How will the Government act to protect residents caught up in contracts that disadvantage them when compared to their neighbours?

Please see the response to Supplementary Question 417.

419. How does the Minister respond to concerns from residents already in dodgy contract arrangements that they may not be protected by the reforms?

Please see the response to Supplementary Question 417.

420. Does the Minister have a view as to whether the changes being proposed by the Minister in the discussion paper be grandfathered?

Please see the response to Supplementary Question 417.

421. Will the Government move to have greater oversight over sales contracts in retirement villages?

Please see the response to Supplementary Question 417.

422. Pending the outcome of the discussion paper, will the Government walk back any of its election promises on retirement village reform?

Please see the response to Supplementary Question 417.

Self-funded retiree energy rebate

423. Has the Minister been involved in the design and implementation of the self-funded retiree energy rebate?

I am advised:

This is a matter for the Minister for Energy.

424. How many people have taken up the Self-funded retiree rebate since it became available on July 1?

Please see the response to Supplementary Question 423.

425. What is the Government's target take-up by the end of the year and are you on track?

Please see the response to Supplementary Question 423.

426. How much money has the Government spent on promoting the self-funded retiree energy rebate?

Please see the response to Supplementary Question 423.

427. With reports that some households will see average increases in electricity prices of \$320 for households and \$920 for small businesses in the next year, will the self-funded retiree rebate really help?

Please see the response to Supplementary Question 423.

Seniors Savers Card

428. What has been the total cost of implementing the Seniors Savers Card?

I am advised:

The total cost of delivering the Senior Savers Card was around \$300,000.

429. How many people have taken up the new card since it was launched on 1 July 2019?

I am advised:

Over 13,000 Senior Savers Cards have been issued since July 2019.

430. Is the Government on track to meet its goal of 60,000 eligible seniors signed up in a year ($\frac{3}{4}$ of all eligible people?)

I am advised:

Yes

431. What has been the total cost of promoting the new card?

I am advised:

None – the card has been promoted through the Seniors Card program and media announcements with no paid media taking place.

432. How many businesses that participate in the NSW Seniors Card do not participate in the Senior Savers Card?

I am advised:

None – all businesses on the Seniors Card program extend their discounts to Senior Savers Card members.

433. On average, how much money does the Government expect each card-holder would save in a financial year?

I am advised:

It is expected that with regular use of the card and its associated benefits Card Holders can save up to \$200 a year.

434. How does the Government monitor and enforce the eligibility of applicants for the NSW Seniors Card based on the requirement that cardholders work more than 20 hours per week?

I am advised:

Seniors Card takes reports of misuse very seriously. Seniors Card can deactivate a card if it is determined that a card holder is ineligible.

Seniors staffing

435. What has been the total cost of implementing the Seniors Savers Card?

Please see the response to Supplementary Question 427.

436. How many staff are employed in Seniors NSW, the department responsible for seniors?

I am advised:

There is no department called Seniors NSW.

437. How has the staffing allocation for Seniors NSW changed over time?

I am advised:

There is no department called Seniors NSW.

438. What are the total administrative operating costs for Seniors NSW?

I am advised:

There is no department called Seniors NSW.

Ministerial Travel/Meal Allowance

439. How many nights travel were claimed by the Minister during the 2018-19 period?

Please see the response to Supplementary Question 70.

440. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?

Please see the response to Supplementary Question 70.

441. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

Please see the response to Supplementary Question 70.

442. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

Please see the response to Supplementary Question 70.

Efficiency dividends

443. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?

Please see the response to Supplementary Question 74.

444. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in

- (a) 2019-20?
- (b) 2020-21?
- (c) 2021-22?

Please see the response to Supplementary Question 74.

445. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

Please see the response to Supplementary Question 74.

Ministerial Office Administration

446. How many staff are in your ministerial office?

- (a) What was the average salary for staff members in your office during 2018-19?
- (b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?

Please see the response to Supplementary Question 77.

447. How many iPhone/smart phones are assigned to your staff?

- (a) For each phone, how much was each bill in 2018-19?

- (b) How many phones have been lost or replaced due to damage in your office?
- (c) What is the cost of replacing those phones?

Please see the response to Supplementary Question 78.

448. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
- (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
 - (b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?
 - (c) What was the cost of replacing these devices?

Please see the response to Supplementary Question 79.

449. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?
- (a) What is the cost of this?

Please see the response to Supplementary Question 80.

450. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?
- (a) If so, what was the cost of these items?

Please see the response to Supplementary Question 81.

451. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?
- (a) If so, what was the cost of these items?

Please see the response to Supplementary Question 81.

452. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?
- (a) What are these services/newspapers/magazines/journals/periodicals?
 - (b) Who is the subscriber for each of these?

Please see the response to Supplementary Question 83.

453. What was the total value of all gifts purchased for use by you and your office in 2018-19?
- (a) What were the gifts purchased?

- (b) Who were they gifted to?

Please see the response to Supplementary Question 84.

454. Do you purchase bottled water or provide water coolers for your office?

- (a) What is the monthly cost of this?

Please see the response to Supplementary Question 85.

455. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?

Please see the response to Supplementary Question 86.

456. What non-standard features are fitted to your ministerial vehicle?

- (a) What is the cost of each non-standard feature?

Please see the response to Supplementary Question 87.

457. What was the total bill for your office in 2018-19 for:

- (a) Taxi hire
- (b) Limousine hire
- (c) Private hire care
- (d) Hire car rental
- (e) Ridesharing services?

Please see the response to Supplementary Question 88.

458. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?

- (a) If yes, will you please detail each trip, the method of transport and the cost?

Please see the response to Supplementary Question 89.

459. Have you had media training or speech training?

- (a) If yes, who paid for it?
- (b) If paid by taxpayers, what was the amount paid in 2018-19?

Please see the response to Supplementary Question 90.

Agile Workspaces/Activity Based Working/Hot-desking

460. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?

(a) If not, are there plans to introduce activity based working practices in 2019-20?

Please see the response to Supplementary Question 91.

461. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

Please see the response to Supplementary Question 91.

Hospitality

462. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) How much was spent on hospitality, including catering and beverages, in 2018-19?

(b) Whether the department, statutory agency and/or other body has coffee machines? And if so:

i. How many?

ii. What was their purchase cost?

iii. What is their maintenance cost?

iv. Who has access to them?

v. Which staff have access to the machines?

Please see the response to Supplementary Question 93.

Labour Hire Firms

463. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:

(a) The names of the firms utilised

(b) The total amount paid to each firm engaged

(c) The average tenure period for an employee provided by a labour hire company

(d) The longest tenure for an employee provided by a labour hire company

(e) The duties conducted by employees engaged through a labour hire company

- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company
- (h) Who authorised the use of labour hire companies?
- (i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

Please see the response to Supplementary Question 94.

Stationery

464. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What was the cost of stationery for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (b) What brand of paper is used?
 - i. Is this paper Australian made?

Please see the response to Supplementary Question 95.

Credit Cards

465. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many credit cards are currently on issue for staff?
 - i. Please provide a break-down of this information by grade.
- (b) What was the value of the largest reported purchase on a credit card for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18

- iv. 2018-2019
 - v. 2019-present
- (c) What was each largest reported purchase for?
- (d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
- i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
- i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- (g) How many credit cards have been reported lost or stolen?
- i. What was the cost to replace them?
- (h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
- i. What was the total value of those purchases?
 - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
 - iii. Were all those amounts actually repaid?
 - iv. If no, how many were not repaid, and what was the total value thereof?

- (i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
 - i. What that amount actually repaid, in full?
 - ii. What amount was left unpaid?
- (j) Are any credit cards currently on issue connected to rewards schemes?
 - i. Do staff receive any personal benefit as a result of those reward schemes?
- (k) Can a copy of the staff credit card policy please be provided?

Please see the response to Supplementary Question 96.

Media and Public Relations

466. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many media/communications/public relations advisers are employed?
 - i. What is the total salary cost for media/communications/public relations advisers in 2018-19?
- (b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?
- (c) What is the total cost of media monitoring services?
 - i. Please provide a breakdown by department, statutory agency and/or other body.
- (d) Are any media or public relations advisers currently engaged as contractors?
 - i. Who are these contracts with?
 - ii. What is the value of these contracts?
- (e) How much was spent on media or public relations advisors in financial year:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present?

Please see the response to Supplementary Question 97.

Facebook

467. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?

Please see the response to Supplementary Question 98.

468. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

Please see the response to Supplementary Question 99.

Overseas Trips

469. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

- (a) If so, did any of your relatives or friends accompany you on these trips?
- (b) Have you undertaken any official overseas travel that was privately funded?
- (c) If so, what was the nature of these trips?
- (d) Who paid for these trips?

Please see the response to Supplementary Question 100.

Department/Agency Travel

470. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:

- (a) Taxi hire
- (b) Limousine
- (c) Private car hire
- (d) Hire car rental
- (e) Ridesharing services
- (f) Chartered flights?

Please see the response to Supplementary Question 101.

Drivers

471. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?

- (a) If so, can you please specify which positions are provided drivers?
- (b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
- (c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

Please see the response to Supplementary Question 102.

Consulting

472. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How much was spent in legal costs in 2018-19?
 - i. For what specific purposes or matters was legal advice sought?
- (b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics
- (c) What was the cost of these services?
 - i. Social media
 - ii. Photography
 - iii. Acting training
 - iv. Ergonomics

Please see the response to Supplementary Question 103.

Web Content

473. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?

(b) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

Please see the response to Supplementary Question 104.

Department/Agency Staffing

474. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?

(a) Of these redundancies, how many were:

i. Voluntary?

ii. Involuntary?

Please see the response to Supplementary Question 105.

475. What was the total cost of all redundancies?

Please see the response to Supplementary Question 105.

476. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?

(a) What was the nature of these works/services?

(b) What was the total cost of these works or services?

Please see the response to Supplementary Question 105.

477. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?

Please see the response to Supplementary Question 105.

478. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?

(a) What were the reason/s for each dismissal?

Please see the response to Supplementary Question 105.

479. How much was spent advertising for recruitment for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 110.

Smart Phone

480. How many mobile phones are given to staff or board members?

- (a) How many new mobile phones were purchased in the last year?

Please see the response to Supplementary Question 111.

481. What is the total cost of these phones for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 111.

482. How many had to be replaced due to damage?

Please see the response to Supplementary Question 111.

483. How many were reported as lost?

Please see the response to Supplementary Question 111.

484. How many tablets are given to staff or board members?

- (a) How many new tablets in the last year?

Please see the response to Supplementary Question 111.

485. What is the total cost of these tablets for the following financial years?

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019?

Please see the response to Supplementary Question 111.

486. How many phones and tablets had to be replaced due to damage?

Please see the response to Supplementary Question 111.

487. How many were reported as lost?

Please see the response to Supplementary Question 111.

488. How many people have both a smart phone and a tablet?

- (a) What is the lowest ranked official who has both a work smart phone and tablet?

Please see the response to Supplementary Question 111.

489. How many staff or board members overspent on their phone or tablet data bill?

- (a) By how much?
- (b) What was the average cost of data bills for tablets and mobile phones?
- (c) What was the highest monthly cost?

Please see the response to Supplementary Question 111.

490. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?

- (a) What was the total expenditure in 2018-19 on iTunes?
- (b) What applications/subscriptions/services were purchased through iTunes?

Please see the response to Supplementary Question 111.

491. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?

- (a) What was the total expenditure in 2018-19 on through the Google Play Store?
- (b) What applications/subscriptions/services were purchased through the Google Play Store?

Please see the response to Supplementary Question 111.

Merchant fees

492. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.

Please see the response to Supplementary Question 123.

493. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.

Please see the response to Supplementary Question 123.

494. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

Please see the response to Supplementary Question 123.

Advertising and Sponsorships

495. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How much was spent on advertising in the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019?

Please see the response to Supplementary Question 126.

496. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?

- (a) Who were these sponsorships with?
- (b) What was the purpose of these sponsorships?
- (c) What was the value of these sponsorships, by case and year?
- (d) What was the value of these sponsorships in the following financial years:

- i. 2015-16
- ii. 2016-17
- iii. 2017-18
- iv. 2018-19?

Please see the response to Supplementary Question 127.

Probity Auditor

497. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Please see the response to Supplementary Question 128.

Energy

498. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:

- (a) 2014-15?
- (b) 2015-16?
- (c) 2016-17?
- (d) 2017-18?
- (e) 2018/19?

Please see the response to Supplementary Question 129.

499. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.

Please see the response to Supplementary Question 129.

500. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?

Please see the response to Supplementary Question 129.

501. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?

Please see the response to Supplementary Question 129.

502. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:

(a) 2019-20?

(b) 2020-21?

(c) 2021-22?

Please see the response to Supplementary Question 129.

503. What proportion of that electricity is it estimated will come from renewable sources, for each year?

Please see the response to Supplementary Question 129.

504. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?

Please see the response to Supplementary Question 129.

505. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:

(a) 2019-20?

(b) 2020-21?

(c) 2021-22?

Please see the response to Supplementary Question 129.

General Costs

506. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?

i. Who are the contracts with?

ii. How much does each contract cost?

- iii. How often do they visit?
- iv. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?
- (b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?
 - i. Who were the contracts with?
 - ii. How much was each contract cost?
 - iii. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

Please see the response to Supplementary Question 137.

Domestic Violence Leave Policies, Awareness and Usage

507. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
- (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
- (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
- (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
- (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;

- (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - i. Privacy and confidentiality of information about domestic violence
 - ii. Access to emotional, psychological, financial and medical support which may be required

Please see the response to Supplementary Question 138.

508. Who has provided training on domestic violence in the workplace?

Please see the response to Supplementary Question 139.

509. What percentage of staff in each agency has undertaken domestic violence training?

Please see the response to Supplementary Question 140.

510. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

Please see the response to Supplementary Question 141.

Sexual harassment and Anti-bullying training and awareness programs

511. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - i. Whether or not all employees and/or contractors have received such training?
 - ii. Is this course mandatory for all employees/ contractors?
 - iii. How long for each session, how many sessions?
 - iv. Who delivers it?

- v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - How?
- (b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti- bullying training and awareness programs?
- (c) How many complaints have been initiated in relation to:
 - i. Sexual harassment
 - ii. Bullying
 - iii. Workplace violence

Please see the response to Supplementary Question 142.

Participation of women in Government

512. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
- (b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?
- (c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?
- (d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
- (e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
- (f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

Please see the response to Supplementary Question 143.

Professional Photography

513. How much has been spent on professional photography for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 144.

Unmanned Aerial Services

514. How much has been spent on Unmanned Aerial Services for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 145.

Seconded Staff

515. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 146.

516. Please provide their names, their substantive work title, and their seconded work title.

Please see the response to Supplementary Question 146.

Consultant Costs

517. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 148.

518. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 148.

GIPA Questions to the CEOs/ Department Secretaries

519. Since March 30, how many formal GIPAs have your cluster/ department received?

Please see the response to Supplementary Question 150.

520. Out of the received formal GIPAs, how many have you determined to:

- (a) Grant full access to the information?
- (b) Grant partial access to the information?
- (c) Not grant access to the information?

Please see the response to Supplementary Question 150.

521. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?

- (a) Out of those who have decided to appeal, how many have decided to use:

- i. The agency's internal appeals' mechanism?
 - ii. Review by the Information Commissioner?
 - iii. Review by NCAT?
- (b) How many of those GIPAs have been overturned on appeal?
- i. Internal appeals' mechanism?
 - ii. Review of the Information Commissioner?
 - iii. Review by NCAT?

Please see the response to Supplementary Question 150.

522. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?
- (a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?

Please see the response to Supplementary Question 153.

523. Has any GIPAs that appeared on the agency's disclosure log been taken down?
- (a) For what reason/s?

Please see the response to Supplementary Question 154.

VETERANS

<p style="text-align: center;">Questions from Questions from the Hon Mark Buttigieg MLC (on behalf of the NSW Labor Opposition)</p>
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Policies and Strategies

524. What policies and strategies have you implemented for veterans in NSW since you were appointed Minister for Veterans?

I am advised:

A range of policies and strategies have been implemented, with a particular focus on improving the wellbeing of veterans and their families. This includes programs that assist veterans in the transition out of defence, measures to reduce cost of living expenses and improving access to veteran specific healthcare.

A Better Way to Support Veterans report

525. Have you made a formal submission in response to the Productivity Commission's *A Better Way to Support Veterans* report?

- a. If so, when did you make that formal submission and what did it entail?

I am advised:

Submissions to the Productivity Commission's inquiry were due while the NSW Government was in a caretaker period. However, the Productivity Commission's inquiry was a direct result of the Commonwealth Parliaments' report into suicide by veterans and ex-service personnel. The NSW Government made a submission to this inquiry to provide information about the different programs and services developed in NSW to support veterans.

My Community Project

526. When did you first become aware that gold card holders were ineligible to vote in the My Community Project initiative?

- a. Did you contact the Minister for Customer Service regarding the issue?
 - i. If not, why not?
 - ii. If so, when?
- b. What did you request the Minister fix the issue or extend the deadline for voting?
- c. What was the Minister's response?

I am advised:

The NSW Government is working with the Customer Service portfolio to ensure veterans in NSW can contribute to the NSW Government's My Community Project program.

Decline in money from the sale of goods and services.

527. In the 2019-20 Budget Statement, section 4-15, the chart at the bottom of the page details the sale of good and services. Under the Department of Veterans' Affairs, it shows the money from the sale of goods and services declined from \$299 million in 2017-18, to \$240 million in 2018-19. That number is expected to further decline to \$200 million in 2019-20 and \$166 million in 2022-23

- a. Can you explain the reasons for that decline?

I am advised:

This is a matter for the Minister for Health and Medical Research.

Gold and White Card concessions

528. Can you explain exactly what concessions gold card and white card holders in NSW are entitled to?

I am advised:

Concessions for Gold and White card holders in NSW are a matter for each individual agency.

Concord Repatriation General Hospital

529. How many veterans sought veterans related services at the Concord Repatriation General Hospital in 2018-19?

a. How many veterans sought veterans related services at the Concord Repatriation General Hospital in 2017-18?

I am advised:

This is a matter for the Minister for Health and Medical Research.

530. How many war widows sought veterans related services at Concord Repatriation General Hospital 2018-19?

a. How many war widows sought veterans related services at Concord Repatriation General Hospital in 2017-18?

I am advised:

This is a matter for the Minister for Health and Medical Research.

531. How many staff are employed at Concord Repatriation General Hospital specifically to deal with veteran specific issues?

I am advised:

This is a matter for the Minister for Health and Medical Research.

532. What is the budget of Concord Repatriation General Hospital regarding services for veterans in 2019-20?

a. What was the budget in 2018-19?

b. What was the budget in 2017-18?

I am advised:

This is a matter for the Minister for Health and Medical Research.

533. Are there any plans to expand veterans related services at the Concord Repatriation General Hospital?

- a. If so, what do those plans involve?
- b. If not, why not?

I am advised:

This is a matter for the Minister for Health and Medical Research.

Ministerial Travel/Meal Allowance

534. How many nights travel were claimed by the Minister during the 2018-19 period?

Please see the response to Supplementary Question 70.

535. How many nights travel were claimed by the Minister's spouse during the 2018-19 period?

Please see the response to Supplementary Question 70.

536. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

Please see the response to Supplementary Question 70.

537. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2018-19?

Please see the response to Supplementary Question 70.

Efficiency dividends

538. What was the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in 2018-19?

Please see the response to Supplementary Question 74.

539. What is the forecast efficiency dividend saving for each department, statutory agency and/or other body within your portfolio in

- (a) 2019-20?
- (b) 2020-21?
- (c) 2021-22?

Please see the response to Supplementary Question 74.

540. What was the total efficiency dividend that was achieved for each department, statutory agency and/or other body within your portfolio between 2011-12 and 2018-19 inclusively?

Please see the response to Supplementary Question 74.

Ministerial Office Administration

541. How many staff are in your ministerial office?

- (a) What was the average salary for staff members in your office during 2018-19?
- (b) What is the estimated average salary for a ministerial staffer in your office in 2019-20 based on current appointments?

Please see the response to Supplementary Question 77.

542. How many iPhone/smart phones are assigned to your staff?

- (a) For each phone, how much was each bill in 2018-19?
- (b) How many phones have been lost or replaced due to damage in your office?
- (c) What is the cost of replacing those phones?

Please see the response to Supplementary Question 78.

543. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?

- (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2018-19?
- (b) How many iPads or tablets have been replaced due to lost or damage in 2018-19?
- (c) What was the cost of replacing these devices?

Please see the response to Supplementary Question 79.

544. Has any artwork been purchased or leased for display in your ministerial office in 2018-19?

- (a) What is the cost of this?

Please see the response to Supplementary Question 80.

545. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2018-19?

- (a) If so, what was the cost of these items?

Please see the response to Supplementary Question 81.

546. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2018-19?

(a) If so, what was the cost of these items?

Please see the response to Supplementary Question 81.

547. What was the total cost of all subscriptions by you and your staff to news services, newspapers, magazines, journals and periodicals (including online services) in 2018-19?

(a) What are these services/newspapers/magazines/journals/periodicals?

(b) Who is the subscriber for each of these?

Please see the response to Supplementary Question 83.

548. What was the total value of all gifts purchased for use by you and your office in 2018-19?

(a) What were the gifts purchased?

(b) Who were they gifted to?

Please see the response to Supplementary Question 84.

549. Do you purchase bottled water or provide water coolers for your office?

(a) What is the monthly cost of this?

Please see the response to Supplementary Question 85.

550. How much did your ministerial office spend on hospitality, including catering and beverages, in 2018-19?

Please see the response to Supplementary Question 86.

551. What non-standard features are fitted to your ministerial vehicle?

(a) What is the cost of each non-standard feature?

Please see the response to Supplementary Question 87.

552. What was the total bill for your office in 2018-19 for:

(a) Taxi hire

(b) Limousine hire

(c) Private hire care

(d) Hire car rental

- (e) Ridesharing services?

Please see the response to Supplementary Question 88.

553. Were any planes or helicopters chartered by you or your office and paid for with public money in 2018-19?

- (a) If yes, will you please detail each trip, the method of transport and the cost?

Please see the response to Supplementary Question 89.

554. Have you had media training or speech training?

- (a) If yes, who paid for it?
- (b) If paid by taxpayers, what was the amount paid in 2018-19?

Please see the response to Supplementary Question 90.

Agile Workspaces/Activity Based Working/Hot-desking

555. Have any of your departments, statutory agencies and/or other bodies adopted agile working environment/activity based working practices e.g. hot-desking?

- (a) If not, are there plans to introduce activity based working practices in 2019-20?

Please see the response to Supplementary Question 91.

556. How much have your departments, statutory agencies and/or other bodies spent in the roll-out of the agile working environment including laptops, furniture, lockers and other equipment in 2018-19?

Please see the response to Supplementary Question 91.

Hospitality

557. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How much was spent on hospitality, including catering and beverages, in 2018-19?
- (b) Whether the department, statutory agency and/or other body has coffee machines? And if so:
 - i. How many?
 - ii. What was their purchase cost?
 - iii. What is their maintenance cost?

- iv. Who has access to them?
- v. Which staff have access to the machines?

Please see the response to Supplementary Question 93.

Labour Hire Firms

558. Do any departments, statutory agency and/or other bodies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2018-19:

- (a) The names of the firms utilised
- (b) The total amount paid to each firm engaged
- (c) The average tenure period for an employee provided by a labour hire company
- (d) The longest tenure for an employee provided by a labour hire company
- (e) The duties conducted by employees engaged through a labour hire company
- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company
- (h) Who authorised the use of labour hire companies?
- (i) Do staff under these labour hire arrangements receive as much training and security clearance as permanent staff?

Please see the response to Supplementary Question 94.

Stationery

559. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What was the cost of stationery for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (b) What brand of paper is used?

- i. Is this paper Australian made?

Please see the response to Supplementary Question 95.

Credit Cards

560. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many credit cards are currently on issue for staff?
 - i. Please provide a break-down of this information by grade.
- (b) What was the value of the largest reported purchase on a credit card for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (c) What was each largest reported purchase for?
- (d) How much interest was paid on amounts outstanding from credit cards for the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present
- (e) How much was paid in late fees on amounts outstanding from credit cards for the following financial years
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019

- v. 2019-present
- (f) What was the largest amount outstanding on a single card at the end of a payment period and what was the card holder's employment grade?
- (g) How many credit cards have been reported lost or stolen?
 - i. What was the cost to replace them?
- (h) How many credit card purchases were deemed to be illegitimate or contrary to agency policy?
 - i. What was the total value of those purchases?
 - ii. How many purchases were asked to be repaid on the basis that they were illegitimate or contrary to agency policy and what was the total value thereof?
 - iii. Were all those amounts actually repaid?
 - iv. If no, how many were not repaid, and what was the total value thereof?
- (i) What was the largest purchase that was deemed illegitimate or contrary to agency policy and asked to be repaid, and what was the cardholder's employment grade?
 - i. What that amount actually repaid, in full?
 - ii. What amount was left unpaid?
- (j) Are any credit cards currently on issue connected to rewards schemes?
 - i. Do staff receive any personal benefit as a result of those reward schemes?
- (k) Can a copy of the staff credit card policy please be provided?

Please see the response to Supplementary Question 96.

Media and Public Relations

561. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How many media/communications/public relations advisers are employed?
 - i. What is the total salary cost for media/communications/public relations advisers in 2018-19?
- (b) What is the forecast for the current financial year for the number of media/communications/public relations advisers to be employed and their total cost?

- (c) What is the total cost of media monitoring services?
 - i. Please provide a breakdown by department, statutory agency and/or other body.
- (d) Are any media or public relations advisers currently engaged as contractors?
 - i. Who are these contracts with?
 - ii. What is the value of these contracts?
- (e) How much was spent on media or public relations advisers in financial year:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-2019
 - v. 2019-present?

Please see the response to Supplementary Question 97.

Facebook

562. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2018-19?

Please see the response to Supplementary Question 98.

563. How much did your department, statutory agency and/or other body in the Minister's portfolio spend on Facebook advertising or sponsored posts in 2018-19?

Please see the response to Supplementary Question 99.

Overseas Trips

564. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

- (a) If so, did any of your relatives or friends accompany you on these trips?
- (b) Have you undertaken any official overseas travel that was privately funded?
- (c) If so, what was the nature of these trips?
- (d) Who paid for these trips?

Please see the response to Supplementary Question 100.

Department/Agency Travel

565. What was the total expenditure in 2018-19 by departments, statutory agencies and/or other bodies within your portfolio on:

- (a) Taxi hire
- (b) Limousine
- (c) Private car hire
- (d) Hire car rental
- (e) Ridesharing services
- (f) Chartered flights?

Please see the response to Supplementary Question 101.

Drivers

566. Are any of the senior executives in the relevant department, statutory agency and/or other body provided drivers?

- (a) If so, can you please specify which positions are provided drivers?
- (b) In total, how many drivers are used by senior executives in the department, statutory agency and/or other body?
- (c) What is the total cost of drivers for senior executives in the department, statutory agency and/or other body?

Please see the response to Supplementary Question 102.

Consulting

567. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How much was spent in legal costs in 2018-19?
 - i. For what specific purposes or matters was legal advice sought?
- (b) Have departments, statutory agencies and/or other bodies under your portfolio engaged any consultants to provide the following services or advice in 2018-19:

- i. Social media
- ii. Photography
- iii. Acting training
- iv. Ergonomics

(c) What was the cost of these services?

- i. Social media
- ii. Photography
- iii. Acting training
- iv. Ergonomics

Please see the response to Supplementary Question 103.

Web Content

568. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What were the top 20 most utilised (by data sent and received) unique domain names accessed this year?
- (b) What were the top 20 most accessed (by number of times accessed) unique domain names accessed this year?

Please see the response to Supplementary Question 104.

Department/Agency Staffing

569. How many redundancies were processed by departments, statutory agencies and/or other bodies within your portfolio responsibilities during 2018-19?

- (a) Of these redundancies, how many were:
 - i. Voluntary?
 - ii. Involuntary?

Please see the response to Supplementary Question 105.

570. What was the total cost of all redundancies?

Please see the response to Supplementary Question 105.

571. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the department, statutory agency and/or other body with which they were formerly employed?

- (a) What was the nature of these works/services?
- (b) What was the total cost of these works or services?

Please see the response to Supplementary Question 105.

572. Are any staff formerly employed by your ministerial office now employed by departments, statutory agencies and/or other bodies under your portfolio responsibility?

Please see the response to Supplementary Question 105.

573. How many staff were dismissed from departments, statutory agencies and/or other bodies under your portfolio responsibilities in 2018-19?

- (a) What were the reason/s for each dismissal?

Please see the response to Supplementary Question 105.

574. How much was spent advertising for recruitment for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 110.

Smart Phone

575. How many mobile phones are given to staff or board members?

- (a) How many new mobile phones were purchased in the last year?

Please see the response to Supplementary Question 111.

576. What is the total cost of these phones for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18

(d) 2018-2019

(e) 2019-present?

Please see the response to Supplementary Question 111.

577. How many had to be replaced due to damage?

Please see the response to Supplementary Question 111.

578. How many were reported as lost?

Please see the response to Supplementary Question 111.

579. How many tablets are given to staff or board members?

(a) How many new tablets in the last year?

Please see the response to Supplementary Question 111.

580. What is the total cost of these tablets for the following financial years?

(a) 2015-16

(b) 2016-17

(c) 2017-18

(d) 2018-2019?

Please see the response to Supplementary Question 111.

581. How many phones and tablets had to be replaced due to damage?

Please see the response to Supplementary Question 111.

582. How many were reported as lost?

Please see the response to Supplementary Question 111.

583. How many people have both a smart phone and a tablet?

(a) What is the lowest ranked official who has both a work smart phone and tablet?

Please see the response to Supplementary Question 111.

584. How many staff or board members overspent on their phone or tablet data bill?

(a) By how much?

(b) What was the average cost of data bills for tablets and mobile phones?

- (c) What was the highest monthly cost?

Please see the response to Supplementary Question 111.

585. Do the departments, statutory agencies and/or other bodies within your portfolio have an iTunes account?

- (a) What was the total expenditure in 2018-19 on iTunes?
(b) What applications/subscriptions/services were purchased through iTunes?

Please see the response to Supplementary Question 111.

586. Do the departments, statutory agencies and/or other bodies within your portfolio have a Google Play Store account?

- (a) What was the total expenditure in 2018-19 on through the Google Play Store?
(b) What applications/subscriptions/services were purchased through the Google Play Store?

Please see the response to Supplementary Question 111.

Merchant fees

587. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments to a department, statutory agency and/or other body within your portfolio.

Please see the response to Supplementary Question 123.

588. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions to a department, statutory agency and/or other body within your portfolio.

Please see the response to Supplementary Question 123.

589. What was the total amount paid in merchant fees on credit and/or debit card payments to departments, statutory agencies and/or other bodies within your portfolio in 2018-19?

Please see the response to Supplementary Question 123.

Advertising and Sponsorships

590. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) How much was spent on advertising in the following financial years:

- i. 2015-16
- ii. 2016-17
- iii. 2017-18
- iv. 2018-2019?

Please see the response to Supplementary Question 126.

591. Has your department, statutory agency and/or other body within your portfolio engaged in any corporate sponsorships?
- (a) Who were these sponsorships with?
 - (b) What was the purpose of these sponsorships?
 - (c) What was the value of these sponsorships, by case and year?
 - (d) What was the value of these sponsorships in the following financial years:
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
 - iv. 2018-19?

Please see the response to Supplementary Question 127.

Probity Auditor

592. Has your office or department, statutory agency and/or other body within your portfolio used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Please see the response to Supplementary Question 128.

Energy

593. For each department, statutory agency and/or other body within your portfolio by name, how much electricity did it consume for each of:
- (a) 2014-15?
 - (b) 2015-16?
 - (c) 2016-17?

(d) 2017-18?

(e) 2018/19?

Please see the response to Supplementary Question 129.

594. What proportion of the electricity consumed by each department, statutory agency and/or other body within your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.

Please see the response to Supplementary Question 129.

595. How much money was spent on electricity for each department, statutory agency and/or other body within your portfolio by name in each of the above financial years?

Please see the response to Supplementary Question 129.

596. What was the name of the energy supplier to each department, statutory agency and/or other body within your portfolio by name for those financial years?

Please see the response to Supplementary Question 129.

597. How much electricity is it estimated that each department, statutory agency and/or other body within your portfolio will consume in:

(a) 2019-20?

(b) 2020-21?

(c) 2021-22?

Please see the response to Supplementary Question 129.

598. What proportion of that electricity is it estimated will come from renewable sources, for each year?

Please see the response to Supplementary Question 129.

599. For each department, statutory agency and/or other body within your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?

Please see the response to Supplementary Question 129.

600. What is the name of the energy supplier to each department, statutory agency and/or other body within your portfolio for each of:

(a) 2019-20?

(b) 2020-21?

(c) 2021-22?

Please see the response to Supplementary Question 129.

General Costs

601. For each department, statutory agency and/or other body in the Minister's portfolio please report:

(a) Any gardening services used for indoor or outdoor pot plants/flowers maintenance?

- i. Who are the contracts with?
- ii. How much does each contract cost?
- iii. How often do they visit?
- iv. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

(b) Any floral displays or indoor plants or pot plants hired or leased for display in any offices?

- i. Who were the contracts with?
- ii. How much was each contract cost?
- iii. How much was spent on this service in financial year:
 - 2015-16
 - 2016-17
 - 2017-18
 - 2018-19?

Please see the response to Supplementary Question 137.

Domestic Violence Leave Policies, Awareness and Usage

602. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
- (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
- (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
- (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
- (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
- (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (i) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - i. Privacy and confidentiality of information about domestic violence
 - ii. Access to emotional, psychological, financial and medical support which may be required

Please see the response to Supplementary Question 138.

603. Who has provided training on domestic violence in the workplace?

Please see the response to Supplementary Question 139.

604. What percentage of staff in each agency has undertaken domestic violence training?

Please see the response to Supplementary Question 140.

605. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

Please see the response to Supplementary Question 141.

Sexual harassment and Anti-bullying training and awareness programs

606. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - i. Whether or not all employees and/or contractors have received such training?
 - ii. Is this course mandatory for all employees/ contractors?
 - iii. How long for each session, how many sessions?
 - iv. Who delivers it?
 - v. Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - How?
- (b) What percentage of staff in each department, statutory agency and/or other body within your portfolio have undertaken sexual harassment and anti-bullying training and awareness programs?
- (c) How many complaints have been initiated in relation to:
 - i. Sexual harassment
 - ii. Bullying
 - iii. Workplace violence

Please see the response to Supplementary Question 142.

Participation of women in Government

607. For each department, statutory agency and/or other body in the Minister's portfolio please report:

- (a) What number and percentage of women are employed within the department, statutory agency and/or other body within your portfolio?
- (b) What number and percentage of women are employed within the management levels of the department, statutory agency and/or other body within your portfolio?
- (c) What number and percentage of women are employed in the top ten leadership positions of the department, statutory agency and/or other body within your portfolio?

- (d) What strategies does the department, statutory agency and/or other body within your portfolio use to encourage women in to management and leadership positions?
- (e) What is the gender pay gap within your department, statutory agency and/or other body within your portfolio?
- (f) Does the department, statutory agency and/or other body within your portfolio report participation of women figures to Women NSW on a regular basis?

Please see the response to Supplementary Question 143.

Professional Photography

608. How much has been spent on professional photography for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 144.

Unmanned Aerial Services

609. How much has been spent on Unmanned Aerial Services for the following financial years:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 145.

Seconded Staff

610. How many staff from your department, statutory agency and/or other body within your portfolio have been seconded to your Ministerial Office, for the following financial years:

- (a) 2015-16
- (b) 2016-17

- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 146.

611. Please provide their names, their substantive work title, and their seconded work title.

Please see the response to Supplementary Question 146.

Consultant Costs

612. For each department, statutory agency and/or other body in the Minister's portfolio please report, the total expenditure on consultants by financial year:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 148.

613. What are names and values of the five most expensive reports produced by consultancies for each department, statutory agency and/or other body in the Minister's portfolio by financial year:

- (a) 2015-16
- (b) 2016-17
- (c) 2017-18
- (d) 2018-2019
- (e) 2019-present?

Please see the response to Supplementary Question 148.

GIPA Questions to the CEOs/ Department Secretaries

614. Since March 30, how many formal GIPAs have your cluster/ department received?

Please see the response to Supplementary Question 150.

615. Out of the received formal GIPAs, how many have you determined to:

- (a) Grant full access to the information?
- (b) Grant partial access to the information?
- (c) Not grant access to the information?

Please see the response to Supplementary Question 150.

616. Out of the GIPA where partial information or no information was granted, how many have decided to appeal?

- (a) Out of those who have decided to appeal, how many have decided to use:
 - i. The agency's internal appeals' mechanism?
 - ii. Review by the Information Commissioner?
 - iii. Review by NCAT?
- (b) How many of those GIPAs have been overturned on appeal?
 - i. Internal appeals' mechanism?
 - ii. Review of the Information Commissioner?
 - iii. Review by NCAT?

Please see the response to Supplementary Question 150.

617. GIPAs that have been granted full or partial access, how many appear on the agency's disclosure log?

- (a) What is the rationale for not putting GIPAs on the agency's disclosure log (excluding GIPAs asking for personal information)?

Please see the response to Supplementary Question 153.

618. Has any GIPAs that appeared on the agency's disclosure log been taken down?

- (a) For what reason/s?

Please see the response to Supplementary Question 154.