

11 September 2019

The Hon. Robert Borsak, MLC
Chair, Portfolio Committee Number 1
c/o – Budget Estimates Secretariat
Room 829, Level 8
Parliament House
Macquarie Street
SYDNEY NSW 2000

By email: budget.estimateds@parliament.nsw.gov.au

Dear Mr Borsak

I refer to my appearance before the Portfolio Committee No. 1 on Tuesday 3 September 2019 where I gave evidence as part of the Senate Estimates hearings.

Upon reviewing the draft transcript in Hansard (**Transcript**), I have the following clarifications:

1. In response to the question from the Hon. Courtney Houssos “*What are some of the factors that go into the vulnerability model?*” at line [49] on page 27 I responded that we look into the history of the person in terms of their ability to meet their obligations (at line [1] on page 28 of the Transcript).

However, the model actually uses attributes from other customers Revenue NSW knows to be vulnerable and, based on these attributes, to detect similar attributes in the remaining customer base being managed by Revenue NSW. A total of 24 customer attributes are considered, including how often a person receives a fine, the types of fines received and the age of the fine recipient.

2. In response to the question from the Hon. Daniel Mookhey “*You have a conversation with the chief of staff. Did you ask, imply or otherwise seek to provide him an opportunity to say that it was not from the Minister’s office?*” at lines [28] – [30] on page 48 I stated that I made a call. However, upon further reflection following my review of the Hansard transcript, I believe that Matt Dawson, Chief of Staff to Minister Dominello, called me.

Yours sincerely

Stephen Brady
Chief Commissioner of State Revenue