

## Tab L – Comparison of international schemes

| Jurisdiction | British<br>Columbia<br>(Canada) | Ontario<br>(Canada)                           | Ireland | South Africa  | United Kingdom | New Jersey<br>(USA)   | New Zealand  |
|--------------|---------------------------------|---|---------|---|----------------|---|--|
| Legislation  | Homeowner<br>Protection Act     | Ontario New<br>Home<br>Warranties Plan<br>Act |         | Housing<br>Consumers<br>Protection<br>Measures<br>Act, 1998 |                | New Jersey's<br>New Home<br>Warranty and<br>Builders'<br>Registration Act<br>(1977) | None requiring<br>building insurance<br>at present.<br>However, the NZ<br>government is<br>currently consulting<br>on proposed<br>legislation requiring<br>a guarantee and<br>insurance product<br>to be put in place<br>for all residential<br>new builds and<br>significant<br>alterations. It is<br>proposed that<br>homeowners would<br>be able to opt out of<br>purchasing the<br>guarantee and<br>insurance product<br>and claims can be |

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|                     |                                 |  |  |  |  |  | made 10 years from completion.   |
| Insurance<br>scheme | New home<br>guarantee           | Ontario New<br>Home<br>Warranties Plan | HomeBond, the<br>National House<br>Building<br>Guarantee<br>Scheme | National<br>Home<br>Builders<br>Registration<br>Warranty<br>Fund | Major provider is<br>NHBC (claims to<br>supply 75-85% of<br>the UK market)                   | State of New<br>Jersey's New<br>Home Warranty<br>Program | Voluntary at present<br>and available via<br>the two major<br>builder<br>associations. The<br>NZ government<br>estimates that about<br>40 per cent of new<br>homes and<br>significant<br>renovations<br>currently have a<br>guarantee and<br>insurance product |
| Type of<br>scheme   | Mandatory                       | Mandatory                              | Voluntary  | Mandatory  | Voluntary,<br>however,<br>financial<br>institutions<br>require insurance<br>to approve loan. | Mandatory  | At present<br>voluntary. It is a<br>policy of the NZ<br>Certified Builders<br>Association (NZCB)<br>to require its<br>members to take<br>out a policy for all<br>projects above<br>\$30K.  |

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| Insurance<br>provider | Private<br>insurers<br>licenced and<br>authorised by<br>the provincial<br>Financial<br>Institutions<br>Commission | Tarion<br>Warranty<br>Corporation, a<br>private<br>corporation<br>financed<br>entirely through<br>the fees paid by<br>its members<br>(residential<br>building<br>contractors) | Established in<br>1977 by the<br>Construction<br>Industry<br>Federation and<br>the Irish Home<br>Builders<br>Association, in<br>conjunction with<br>the Department<br>of the Housing,<br>Planning,<br>Community and<br>Local<br>Government.<br>Underwritten by<br>Allianz<br>Insurance. | Government   | NHBC (est. 1936)<br>is a private<br>company limited<br>by guarantee<br>(non-profit),<br>governed by a<br>Council<br>comprising<br>representatives<br>from organisations<br>or groups such as<br>mortgage lenders,<br>law societies,<br>consumer groups,<br>architects,<br>surveyors and<br>builder<br>associations.<br>Model includes<br>NHBC setting own<br>building standards<br>for its insurance,<br>inspecting insured<br>work, and<br>registration of<br>builders and<br>developers. Has<br>parallel lines of<br>business in private | Third party<br>insurance-<br>backed<br>warranty.<br>Private warranty<br>plans need to be<br>enrolled in. Any<br>builder not<br>participating in<br>an approved<br>private warranty<br>plan is<br>automatically<br>enrolled in the<br>State Plan. | 10 year guarantee<br>provided via the two<br>major builder<br>associations<br>(Master Builders<br>and NZ Certified<br>Builders<br>Association). The<br>NZCB is<br>underwritten by<br>Lloyds of London<br>insurance. |

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|                                   |  |   |                      |   | certification, WHS, and training.   |                     |  |
| First resort<br>or last<br>resort | First resort   | First resort<br>(homeowner<br>can seek Tarion<br>assistance with<br>dispute<br>resolution or<br>claim while<br>builder still<br>operating and<br>without first<br>exhausting<br>other remedies) | First resort         | Last resort<br>Rectification<br>work<br>performed<br>under the<br>warranty by<br>the Regulator<br>if builder<br>unable or<br>unwilling to<br>rectify<br>following the<br>completion by<br>the consumer<br>of a complaint<br>and<br>conciliation<br>process. | Pre-completion:<br>Last resort<br>(builder<br>insolvency or<br>fraud)<br>Defects:<br>First resort<br>(homeowner can<br>seek NHBC<br>assistance with<br>dispute resolution<br>or claim while<br>builder still<br>operating and<br>without first<br>exhausting other<br>remedies) | Last resort         | Both guarantees<br>available are last<br>resort.   |
| Type of<br>building<br>covered    | All new<br>buildings and<br>building<br>envelope<br>renovations<br>on multi-unit | New building<br>(but not one<br>built on existing<br>footings)  | All new<br>buildings | All new<br>buildings  | New homes or<br>newly converted<br>for private sale   | New homes           | Available for all<br>building projects.<br>Master Build<br>Guarantee for<br>projects over \$30K. |

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|                              | buildings less<br>than 25 years<br>old.<br>Exemptions<br>apply to<br>owner-<br>builders and<br>those built for<br>rent (after the<br>imposition of<br>covenant<br>preventing<br>sale for 10<br>years). |   |   |  |   |   |   |
| Minimum<br>threshold         |  |   | No minimum  | No minimum   | No minimum  | No minimum  |   |
| Insurance<br>cover<br>amount | The lesser of<br>\$200,000 or<br>the purchase<br>price for new<br>single-family<br>homes, and<br>the lesser of<br>\$100,000 or<br>the purchase<br>price for<br>strata homes,<br>where the              | The maximum<br>statutory<br>warranty<br>coverage<br>available for<br>freehold homes<br>and<br>condominium<br>units is<br>\$300,000. | <ul> <li>Defects<br/>insurance:<br/>€50,000 for<br/>any one<br/>Housing<br/>Unit or the<br/>rectification<br/>cost for the<br/>Housing<br/>Unit,<br/>whichever<br/>amount is<br/>less. The</li> </ul> | Not a<br>monetary<br>limit. In the<br>event that a<br>builder is<br>unable or<br>unwilling to<br>rectify<br>reported<br>defects, the<br>Regulator can<br>rectify the | Pre-completion:<br>cover is limited to<br>10% up to<br>100,000.<br>Defects: Not a<br>monetary limit.<br>Builder must<br>rectify in first 2<br>years. Builder<br>encouraged to<br>rectify in years 3-<br>10 via incentives | The purchase<br>price of the<br>home in the first<br>good faith sale<br>or the fair<br>market value of<br>the home on its<br>completion date,<br>if there is no<br>good faith sale.<br>coverage<br>extends to | NZCB:<br>• the full contract<br>price, once the<br>building works<br>have been<br>completed up to<br>\$2,500,000<br>(cover above<br>\$2.5 million may<br>be available<br>upon<br>application) |

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|              | owners own<br>their<br>individual<br>strata lots and<br>together own<br>the common<br>property and<br>common<br>assets. For<br>common<br>strata<br>property,<br>coverage is<br>limited to the<br>lesser of<br>\$100,000<br>times the<br>number of<br>units, or \$2.5<br>million per<br>building. | The maximum<br>coverage for<br>condominium<br>common<br>elements is<br>\$50,000 times<br>the number of<br>units, up to a<br>maximum of<br>\$2.5 million.<br>The maximum<br>combined<br>coverage for a<br>condominium<br>project (units<br>and common<br>elements) is<br>\$50 million.<br>There is a<br>maximum of<br>\$15,000 for<br>warranted<br>damage caused<br>by<br>environmentally<br>harmful<br>substances or | financial<br>limit for all<br>Housing<br>Units in one<br>Continuous<br>Structure is<br>€500,000.<br>• Structural<br>insurance:<br>€200,000<br>for any one<br>Housing<br>Unit or the<br>rectification<br>cost for the<br>Housing<br>Unit,<br>whichever<br>amount is<br>less. The<br>financial<br>limit for all<br>Housing<br>Units in one<br>Continuous<br>Structure is<br>€2,000,000. | defects,<br>following the<br>completion by<br>the consumer<br>of a complaint<br>and<br>conciliation<br>process. | (see under Other<br>below). NHBC<br>will then try to get<br>money back from<br>builder if they<br>have to step in<br>and rectify<br>because builder<br>unable or<br>unwilling. | defective<br>systems,<br>workmanship,<br>materials,<br>plumbing,<br>electrical and<br>mechanical<br>systems,<br>appliances,<br>fixtures, and<br>equipment, and<br>major structural<br>defects. | <ul> <li>Loss of deposits<br/>if the builder<br/>doesn't start the<br/>building work.</li> <li>Cost to<br/>complete the<br/>works if they are<br/>started but not<br/>completed.</li> <li>Alternative<br/>accommodation.</li> <li>Master Build<br/>Guarantee:</li> <li>Loss of deposit -<br/>up to \$50K or<br/>10% of contract<br/>price (whichever<br/>is less)</li> <li>Non-completion<br/>- up to \$500,000<br/>or 20% of<br/>contract price<br/>(whichever is<br/>less).</li> <li>The maximum<br/>cover for all<br/>claims<br/>throughout the<br/>life of a<br/>Guarantee is<br/>the value of the<br/>Building</li> </ul> |

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|                    |   | hazards and a<br>maximum of<br>\$25,000 for<br>coverage of<br>septic systems.   |  |  |   |  | Contract (up to<br>a limit of<br>\$1,000,000).<br>• Alternative<br>accommodation<br>up to \$10,000.                                  |
| Period of<br>cover | 2 years on<br>specified<br>labour and<br>materials;<br>5 years on the<br>building<br>envelope<br>(which<br>includes the<br>components<br>that separate<br>the indoors<br>from the<br>outdoors,<br>such as<br>exterior walls,<br>foundation,<br>roof, windows<br>and doors),<br>including<br>water | 1 year – covers<br>things such as<br>that home is<br>constructed in a<br>workman-like<br>manner and<br>free from<br>defects in<br>material and<br>protects from<br>breaches of<br>building code.<br>2 years –<br>protects against<br>water<br>penetration<br>7 years –<br>protects against<br>structural<br>problems. | <ul> <li>Structural<br/>Insurance -<br/>10 years<br/>cover for<br/>the repair of<br/>major<br/>structural<br/>defects</li> <li>Smoke<br/>Penetration<br/>/ Water<br/>Ingress - 5<br/>years cover<br/>for remedial<br/>work in the<br/>event of<br/>smoke<br/>penetration/<br/>water<br/>ingress.</li> <li>Physical<br/>Danger - 5<br/>years cover<br/>for certain<br/>physical fire<br/>safety risks.</li> </ul> | 1. Minor<br>defects<br>identified by<br>the housing<br>consumer<br>within the first<br>three-months<br>of occupation<br>2. Roof leaks<br>identified by<br>the housing<br>consumer<br>within one-<br>year from<br>date of<br>occupation<br>3. Major<br>structural<br>defects<br>identified by<br>the housing<br>consumer<br>within five-<br>years from<br>date of<br>occupation | <ul> <li>Two-year<br/>builder<br/>warranty<br/>period<br/>backed by the<br/>NHBC<br/>resolution<br/>service and<br/>guarantee</li> <li>Next eight<br/>years NHBC<br/>insurance<br/>policy for<br/>physical<br/>damage to<br/>certain parts<br/>of the home<br/>caused by a<br/>failure to build<br/>to the NHBC<br/>Technical<br/>Requirements</li> </ul> | From the<br>commencement<br>date of the<br>warranty up to<br>two (2) years<br>from that date,<br>the mechanical,<br>electrical, and<br>plumbing<br>systems and<br>major structural<br>defects are<br>covered. The<br>builder is<br>responsible for<br>warranty<br>coverage during<br>the first two<br>years. During<br>the third through<br>tenth years of<br>coverage, only | NZCB:<br>• 10 years from<br>completion of<br>project<br>Master Build<br>Guarantee:<br>• 10 years from<br>acceptance of<br>guarantee. |

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|  | penetration;<br>and<br>10 years on<br>the structure<br>itself. |  | <ul> <li>Damage –5<br/>years cover<br/>where<br/>damage<br/>affects the<br/>use of a<br/>significant<br/>portion of<br/>the<br/>habitable<br/>areas for<br/>ordinary<br/>and<br/>reasonable<br/>residential<br/>purposes.</li> </ul> |   |  | major structural<br>defects are<br>covered.  |  |
| Cost of<br>cover<br>and/or<br>maximum<br>excess<br>payable |  | A scale starting<br>from \$385.00 +<br>\$50.05 =<br>\$435.05 for a<br>home costing<br>from 0 to<br>\$100,000 up to<br>\$1,800.00 +<br>\$234.00 =<br>\$2034.00 for a<br>home costing ><br>\$1,500,000 | Excess €650  | For homes<br>under R500K<br>the enrolment<br>fee is<br>calculated at<br>1.3% of the<br>value of the<br>property<br>(including<br>land). For<br>homes above<br>R500K, a<br>sliding scale | The cost of cover<br>is dependent on<br>premium rating<br>and the selling<br>price of the new<br>homes being<br>developed. | The<br>contributions<br>towards the<br>State Plan are<br>based on a<br>sliding scale<br>starting from<br>0.17% per each<br>new home<br>registered, if no<br>claims made<br>against the<br>builder in the | <ul> <li>NZCB:</li> <li>Scale in accordance with cost of contract from \$300 for projects under \$30K to \$2,500 for projects of \$2.5 million.</li> <li>For projects above 2.5 million price on application.</li> </ul> |

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|              |   |  |   | is used to<br>calculate the<br>enrolment<br>fee.   |   | last 10 years up<br>to 0.595% if<br>more than one<br>payment (or a<br>determination to<br>pay) towards a<br>claim in the last<br>2 years. |                |
| Regulator    | Financial<br>Institutions<br>Commission | New Home<br>Buyer<br>Ombudsperson<br>Office<br>Tarion<br>decisions can<br>be appealed to<br>the Licence<br>Appeal Tribunal<br>(LAT), an<br>impartial<br>appeals<br>process that<br>was created for<br>consumers by<br>the Ontario<br>government. | HomeBond<br>Insurance<br>Services Ltd is<br>regulated by<br>the Central<br>Bank of Ireland<br>and is a sub-<br>agent of<br>Arachas<br>Corporate<br>Brokers Ltd.<br>trading as<br>Arachas who<br>are regulated<br>by the Central<br>Bank of Ireland<br>and who are an<br>appointed | National<br>Home<br>Builders<br>Registration<br>Council – a<br>body<br>established<br>by the Act,<br>conducts<br>inspections,<br>builder<br>registration,<br>disciplinary<br>proceedings<br>against<br>builders and<br>rectifies<br>defects if | Authorised and<br>regulated by the<br>Financial<br>Conduct<br>Authority (FCA)<br>and the<br>Prudential<br>Regulation<br>Authority (PRA) | New Jersey<br>Department of<br>Community<br>Affairs (DCA)<br>Commissioner   | Self-regulated |

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|                  |  |   | intermediary of<br>Allianz plc   | builder unable or unwilling.                                       |   |  |  |
| Other of<br>note | Private<br>insurers are a<br>mixture of<br>large insurers<br>and smaller<br>Canadian<br>warranty<br>providers. It<br>appears that<br>a number of<br>insurers have<br>left the<br>market. | On October 5,<br>2017, the<br>Minister of<br>Government<br>and Consumer<br>Services<br>introduced a bill<br>to provide for<br>two separate<br>organizations –<br>a warranty<br>program<br>administrator<br>and a regulator<br>– to enhance<br>consumer<br>protection for<br>owners and<br>buyers of newly<br>built homes.<br>The bill does<br>not appear to<br>have been<br>passed yet. | Requires<br>inspections to<br>be conducted<br>during the build<br>either by<br>HomeBond or a<br>Consulting<br>Engineer | Requires<br>inspections to<br>be conducted<br>during the<br>build. | <ul> <li>NHBC<br/>operates an<br/>integrated<br/>model of<br/>registering<br/>builders<br/>(through<br/>technical and<br/>commercial<br/>assessments),<br/>technical risk<br/>management<br/>(through setting<br/>technical<br/>requirements<br/>and standards,<br/>checking<br/>designs and<br/>inspecting<br/>work) and then<br/>providing a 10<br/>year warranty<br/>on the<br/>completed<br/>home.</li> </ul> | Warranty<br>providers all<br>appear to be<br>small private<br>warranty<br>providers and no<br>large insurers<br>appear to be in<br>the market. | Up to February<br>2018, CBL<br>Insurance provided<br>building guarantees<br>to individual<br>builders and until<br>2015 it was the<br>underwriter for<br>NZCB. However, in<br>January 2018, CBL<br>Insurance went into<br>voluntary<br>administration in<br>November 2018,<br>was placed into<br>liquidation by the<br>Auckland High<br>Court. |

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|--------------|---------------------------------|---------------------|---------|--------------|--|---------------------|-------------|
|              |                                 |                     |         |              | <ul> <li>NHBC<br/>incentivise<br/>builders to<br/>manage repairs<br/>in years 3-10<br/>as much as<br/>possible<br/>through the<br/>Premium<br/>Rating system<br/>(a form of no<br/>claims<br/>arrangement)<br/>and premium<br/>refunds (a form<br/>of profit share<br/>for builders<br/>with good long<br/>term claims<br/>records). As a<br/>result larger<br/>builders tend to<br/>repair the<br/>majority of<br/>claims in years<br/>3-10.</li> </ul> |                     |             |