



LEGISLATIVE COUNCIL

STANDING COMMITTEE ON LAW AND JUSTICE

MEDIA RELEASE

REVIEW OF THE LIFETIME CARE AND SUPPORT SCHEME

FOR IMMEDIATE RELEASE

26 February 2019

The Standing Committee on Law and Justice today released the report of its latest review of the Lifetime Care and Support Scheme.

Committee Chair, the Hon Natalie Ward MLC, stated, 'Evidence received in this review indicates that the scheme is functioning effectively under the management of Insurance and Care NSW (icare), and in the context of the State Insurance Regulatory Authority's (SIRA's) regulation of the Compulsory Third Party (CTP) insurance system. This is reflected in the high rates of customer satisfaction and low level of dispute in Lifetime Care services, as well as the wide range of icare's recent initiatives focused on improving participant experience and outcomes.'

The Chair stated, 'The effective performance of the scheme is also reflected in icare and SIRA's progress in implementation of recommendations of the committee's 2016 review, as well as the limited range of issues raised in the submissions and hearings for this review.'

The Chair continued, 'The committee's one recommendation to the NSW Government is that while the implementation of the National Disability Insurance Scheme occurs, icare must ensure that it continues to maintain its high standards in respect of care providers, given the inherently higher levels of disability among LTCS Scheme participants.'

The report and other inquiry documents are available on the committee's website: www.parliament.nsw.gov.au/lawandjustice.

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For further information please contact Committee Chair, The Hon Natalie Ward MLC, on 9230 2186.