



The Hon. Robert Borsak MLC
Chair
Legislative Council Portfolio Committee No.4 Legal Affairs
NSW Parliament House
Macquarie Street
SYDNEY NSW 2000

Dear Mr Borsak

Re: Responses to questions arising from the Upper Inquiry Committee's visit to correctional centres on 30 October 2018

I am pleased to provide further information to you in response to questions raised by members of the Legislative Council Portfolio Committee No. 4 Legal Affairs as part of the Inquiry into Parklea Correctional Centre and other operational issues that arose during the visit to correctional centres on 30 October 2018.

The questions and responses are set out below:

QUESTION 1: The waitlist for dental services at the Metropolitan Reception and Remand Centre (MRRC), across the system and how patients are prioritised?

Dental clinics at MRRC are held once per week. Patients are triaged according to their symptoms as per the NSW Health Policy Directive [PD2017_023](#) *Priority Oral Health Program (POHP) and Waiting List Management*. Patient responses are entered into the Information System Oral Health (ISOH), waitlisted and then appointed. Urgent patients are seen as a priority. Waiting times vary based on urgency. Dental emergencies are transferred to the nearest Emergency Department for treatment.

QUESTION 2: How many overdoses have occurred at MRRC in the last 12 months?

Review of the Justice Health & Forensic Mental Health Network's (the Network) hospital transfer data since January 2018 notes that two patients were transferred to hospital with a provisional diagnosis of suspected overdose/intoxication reasons from the MRRC.

QUESTION 3: Night nursing complement on the Silverwater Complex – my understanding was there is a nurse at Silverwater Women's and nurse at MRRC – the nurse at MRRC also attends overnight incidents at Dawn de Loas?

Night shift at the Silverwater Complex is from 2130hrs to 0730hrs seven days a week. For any overnight incident at Dawn De Laos, Corrective Services NSW (CSNSW) officers contact the Network's After Hours Nurse Manager (AHNM) for advice in the first instance. The AHNM may then request that the night duty nursing staff at MRRC attend the centre or will advise the CSNSW officer to call an ambulance to transfer patient to hospital. The AHNM may also contact the nurse on night duty at SWCC for assistance in emergency situations.

QUESTION 4: Days per week Nurse Practitioners (NP) are onsite at MRRC?

Nurse Practitioners for Drug & Alcohol (D&A), Mental Health and Primary Care provide services at MRRC.

The Nurse Practitioners D&A are rostered across the state according to clinical demand.

The Nurse Practitioner Mental Health runs a telehealth clinic from MRRC.

Nurse Practitioners attend MRRC three days per week (i.e. Monday, Tuesday and Friday).

Should you require any further information please do not hesitate to contact me

Yours sincerely

Gary Forrest
Chief Executive Officer.

29 November 2018