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Ms Angeline Chung
Council Officer
Upper House Committees
Legislative Council
Parliament of NSW
Macquarie Street

Our Ref: ICS/18/122

Dear Ms Chung

Please find enclosed my responses to the questions taken on notice during my appearance before the Inquiry into Parklea Correctional Centre and Other Operational Issues on 28 September 2018. On the final page are some clarifications I wish to make with regards to some of the points I made in my appearance.

Should you or the Committee require any further clarification please do not hesitate to contact me.

Yours faithfully

Fiona Rafter
Inspector of Custodial Services

Clarifications

At p. 2: *"There are further seven new or reopened centres to inspect next year"*.

At this point on page 2 I omitted a word, I had intended to say *"there are a further seven new or reopened centres to inspect next year"*.

At p. 2: *"There were 1,828 visits generating 8,952 complaints in the 2016-17 financial year"*.

Official Visitors are statutorily required to attend their assigned centres once a month³. Based on current Official Visitor numbers (n= 80) this means that a minimum of 960 visits must be undertaken each year. Many Official Visitors are approved to visit their allocated centre each fortnight. "1,828 visits" was based on an estimated number of visits undertaken by Official Visitors to all adult centres and facilities across NSW in 2106-2017. For the six monthly period April – September 2018 there have been a total of 809 actual visits recorded as at 12 October 2018. This figure may increase as data is collected on the advice of individual official visitors which may be submitted sometime after a visit.

At p. 7: *"When I commenced in the role there were four people in the office... I now have-.... -12 point two full time equivalentents in the office"*.

"Four people in the office" excludes the position of the Inspector. *"12 point two full time equivalentents"* is inclusive of the position of the Inspector.

At p. 9: *"There is a rapid-build prison near Cessnock, Hunter. I was able to visit that earlier in the year, late April, and then I have been more recently at the Macquarie rapid build at Wellington"*.

I attended Hunter Correctional Centre on 1 May 2018.

At p. 9: *"With those centres that are not achieving recommendations when we commence the new methodology we will be able to obtain a better baseline of what is happening at a centre and then monitor the progress of that individual centre. I pick up with the recommendations that are already in place"*.

The words "I pick up with" were not intended, rather I had meant *"...and then monitor the progress of that individual centre **against** the recommendations already in place"*.

³(Crimes (Administration of Sentences) Act 1999, S.228 ss(5)(a))