

LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEES

BUDGET ESTIMATES 2018-2019 Supplementary Questions

Portfolio Committee No. 2 – Health and Community Services

MULTICULTURALISM, DISABILITY SERVICES

Hearing: Wednesday 5 September 2018

Answers due by: Tuesday 2 October 2018

Budget Estimates Secretariat Phone 9230 3313 BudgetEstimates@parliament.nsw.gov.au

MULTICULTURALISM

Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

Comments by Fraser Anning.

- During the Budget Estimates hearing into the portfolio of Multiculturalism, Disability Services the Hon. Ray Williams – Minister for Multiculturalism – was unable to confirm that he had formally condemned comments made by Senator Fraser Anning in the Federal Parliament in his inaugural speech. Please confirm whether the Minister did condemn these statements.
 - (a) If so, in what forum (social media or otherwise) and on what date?

Lauren Southern Visit.

- 2. During the Budget Estimates hearing into the portfolio of Multiculturalism, Disability Services the Hon. Ray Williams – Minister for Multiculturalism – was unable to confirm that he had formally condemned the extremist white supremacist comments made by Lauren Southern during her July 2018 Australian Tour. The Minister noted that he was unaware of her visit. Did the Minister seek a briefing from his Officers about this individual and the potential risk to social harmony during her visit?
 - (a) If not, why not?

Milo Yiannopoulos Visit.

- 3. During the Budget Estimates hearing into the portfolio of Multiculturalism, Disability Services the Hon. Ray Williams – Minister for Multiculturalism – was unable to confirm that he had formally condemned the extremist white supremacist comments made by Milo Yiannopoulos during his 2017 Australian Tour. The Minister noted that he did not take further notice of the visit. Did the Minister seek a briefing from his Officers about this individual and the potential risk to social harmony during his visit?
 - (a) If not, why not?

Multicultural NSW

- 4. How many times has Multicultural NSW held meetings in regional NSW since January 1 2018?
 - (a) Where were these meetings located?

Social Media Accounts

5. Can the Hon. Ray Williams – Minister for Multiculturalism – confirm if he manages his own social media accounts or does an advisor manage these?

Reports on the current state of social harmony

- 6. Has the Minister for Multiculturalism commissioned any reports into the current state of social harmony in NSW?
 - (a) If so, where is it located?

Deal with One Nation

7. Will the Hon. Ray Williams – Minister for Multiculturalism – publicly make a comment advising against a vote preference deal with the Pauline Hanson One Nation Party taking into account your role as the Minister for Multiculturalism?

NSW Government support for multicultural and CALD communities and people with a disability

- 8. What is the NSW Government doing to support multicultural women's organisations to develop and deliver programs focused on primary prevention of gender-based violence in CALD communities that are culturally safe and accessible?
 - (a) To prevent violence in the community, will the NSW Government be expanding funding for respectful relationships education for women and girls with intellectual disability to women with other disabilities?
 - i. Why/why not?
 - (b) To prevent violence in the community, will the NSW Government be expanding funding for respectful relationships education for women and girls with intellectual disability to women with other disabilities?
 - i. Why/why not?

Efficiency dividends

- 9. What is the forecast efficiency dividend saving for each agency within your portfolio in 2018-19?
- 10. What is the forecast efficiency dividend saving for each agency within your portfolio in 2019-20?
- 11. What is the forecast efficiency dividend saving for each agency within your portfolio in 2020-21?
- 12. What is the forecast efficiency dividend saving for each agency within your portfolio in 2021-22?

13. What was the total efficiency dividend that was achieved for each agency within your portfolio between 2011-12 and 2017-18 inclusively?

Ministerial Travel/Meal Allowance

- 14. How many nights' travel were claimed by the Minister during the 2017-18 period?
- 15. How many nights' travel were claimed by the Minister's spouse during the 2017-18 period?
- 16. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2017-18?
- 17. What is the total amount of meal allowances claimed by the Minister and their spouse (if applicable) during 2017-18?

Office Administration

- 18. How many staff are in your ministerial office?
 - (a) What was the average salary for staff members in your office during 2017-18?
 - (b) What is the estimated average salary for a ministerial staffer in your office in 2018-19 based on current appointments?
- 19. How many blackberries/iPhone/smart phones are assigned to your staff?
 - (a) For each phone, how much was each bill in 2017-18?
 - (b) How many phones have been lost or replaced due to damage in your office?
 - i. What is the cost of replacing those phones?
- 20. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
 - (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2017-18?
 - (b) How many iPads or tablets have been replaced due to lost or damage in 2017-18?
 - i. What was the cost of replacing these devices?
- 21. Has any artwork been purchased or leased for display in your ministerial office in 2017-18?
 - (a) What is the cost of this?
- 22. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2017-18?
 - (a) If so, what was the cost of these items?

- 23. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2017-18?
 - (a) If so, what was the cost of these items?
- 24. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2017-18?
 - (a) What are these services/newspapers/magazines/journals/periodicals?
 - i. Who is the subscriber for each of these?
- 25. What was the total value of all gifts purchased for use by you and your office in 2017-18?
 - (a) What were the gifts purchased?
 - i. Who were they gifted to?
- 26. Do you purchase bottled water or provide water coolers for your office?
 - (a) What is the monthly cost of this?
- 27. What non-standard features are fitted to your ministerial vehicle?
 - (a) What is the cost of each non-standard feature?
- 28. What was the total bill for your office in 2017-18 for:
 - (a) Taxi hire
 - (b) Limousine hire
 - (c) Private hire care
 - (d) Hire car rental
 - (e) Ridesharing services
- 29. Were any planes or helicopters chartered by you or your office and paid for with public money in 2017-18?
 - (a) If yes, will you please detail each trip, the method of transport and the cost?

Agile Workspaces/Activity Based Working/Hot-desking

- 30. Has your department adopted "agile working environment/activity based working" practices e.g. hot-desking?
 - (a) If not, are there plans to introduce activity based working practices in 2018-19?

31. How much has your department spent in the roll-out of the agile working environment Including laptops, furniture, lockers and other equipment?

Hospitality

- 32. How much did your ministerial office spend on hospitality, including catering and beverages, in 2017-18?
- 33. How much did your Department/agency spend on hospitality, including catering and beverages, in 2017-18?

Labour Hire Firms

- 34. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms?
- 35. If yes, please advise in table form for 2017-18:
 - (a) The names of the firms utilised
 - (b) The total amount paid to each firm engaged
 - (c) The average tenure period for an employee provided by a labour hire company
 - (d) The longest tenure for an employee provided by a labour hire company
 - (e) The duties conducted by employees engaged through a labour hire company
 - (f) The office locations of employees engaged through a labour hire company
 - (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

Media and Public Relations

- 36. How many media or public relations advisers are employed for each of your portfolio agencies?
- 37. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?
- 38. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?
- 39. Have you had media training or speech training?
 - (a) If yes, who paid for it?
 - (b) If paid by taxpayers, what was the amount paid in 2017-18?

Facebook

- 40. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2017-18?
- 41. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2017-18?

Overseas Trips

- 42. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
 - (a) If so, did any of your relatives or friends accompany you on these trips?
- 43. Have you undertaken any official overseas travel that was privately funded?
 - (a) If so, what was the nature of these trips?
 - (b) Who paid for these trips?

Department/Agency Travel

- 44. What was the total expenditure in 2017-18 by Departments/agencies within your portfolio on:
 - (a) Taxi hire
 - (b) Limousine/private car hire
 - (c) Hire car rental
 - (d) Ridesharing services

Drivers

- 45. Are any of the senior executives in the relevant Department provided drivers?
 - (a) If so, can you please specify which positions are provided drivers?
 - (b) In total, how many drivers are used by senior executives in the Department?
 - (c) What is the total cost of drivers for senior executives in the Department?

Consulting

- 46. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2017-18?
 - (a) For what specific purposes or matters was legal advice sought?

- 47. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2017-18:
 - (a) Social media
 - i. And the cost of these services
 - (b) Photography
 - i. And the cost of these services
 - (c) Acting training
 - i. And the cost of these services
 - (d) Ergonomics
 - i. And the cost of these services

Department/Agency Staffing

- 48. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2017-18?
 - (a) Of these redundancies, how many were:
 - i. Voluntary
 - ii. Forced
 - (b) What was the total cost of all redundancies?
- 49. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?
 - (a) What was the nature of these works/services?
 - (b) What was the total cost of these works or services?
- 50. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?
- 51. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2017-18?
 - (a) What were the reason/s for each dismissal?

Smart Phone Accounts

52. Do the Departments/agencies within your portfolio have an iTunes account?

- (a) What was the total expenditure in 2017-18 on iTunes?
 - i. What applications/subscriptions/services were purchased through iTunes?
- 53. Do the Departments/agencies within your portfolio have an Android account?
 - (a) What was the total expenditure in 2017-18 on Android?
 - i. What applications/subscriptions/services were purchased through Android?

Merchant fees

- 54. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.
- 55. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.
- 56. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2017-18?

Probity Auditor

57. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Domestic Violence Leave Policies, Awareness and Usage

- 58. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
 - (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
 - (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
 - (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
 - (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
 - (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
 - (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;

- (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- 59. What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - (a) Privacy and confidentially of information about domestic violence
 - (b) Access to emotional, psychological, financial and medical support which may be required
- 60. Who has provided training on domestic violence in the workplace?
- 61. What percentage of staff in each agency has undertaken domestic violence training?
- 62. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

Sexual harassment and Anti-bullying training and awareness programs

- 63. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
 - (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - (b) Whether or not all employees and/or contractors have received such training?
 - (c) Is this course mandatory for all employees/ contractors?
 - (d) How long for each session, how many sessions?
 - (e) Who delivers it?
 - (f) Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - i. How?
- 64. What percentage of staff in each agency has undertaken sexual harassment and anti- bullying training and awareness programs?
- 65. How many complaints have been initiated in relation to:

- (a) Sexual harassment
- (b) Bullying
- (c) Workplace violence

Participation of women in Government

- 66. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
 - (a) What number and percentage of women are employed within the agency?
 - (b) What number and percentage of women are employed within the management levels of the agency?
 - (c) What number and percentage of women are employed in the top ten leadership positions of the agency?
 - (d) How is this data publicly reported on a regular basis?
 - (e) What strategies does the agency use to encourage women in to management and leadership positions?
 - (f) What is the gender pay gap within your agency?
 - (g) Does the agency report participation of women figures to Women NSW on a regular basis?

Energy

- 67. For each agency in your portfolio by name, how much electricity did it consume for each of:
 - (a) 2014-15?
 - (b) 2015-16?
 - (c) 2016-17?
 - (d) 2017-18?
- 68. What proportion of the electricity consumed by each agency in your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.
- 69. How much money was spent on electricity for each agency in your portfolio by name in each of the above financial years?

- 70. What was the name of the energy supplier to each agency in your portfolio by name for those financial years?
- 71. How much electricity is it estimated that each agency in your portfolio will consume in:
 - (a) 2018-19?
 - (b) 2019-20?
 - (c) 2020-21?
 - (d) 2021-22?
- 72. What proportion of that electricity is it estimated will come from renewable sources, for each year?
- 73. For each agency in your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?
- 74. What is the name of the energy supplier to each agency in your portfolio for each of:
 - (a) 2018-19?
 - (b) 2019-20?
 - (c) 2020-21?
 - (d) 2021-22?

DISABILITY SERVICES

Questions from Ms Dawn Walker MLC

Access to social and public housing for people with disabilities

- 75. What is being done to help people currently in hospital with spinal cord injury and acquired brain injury who are unable to be discharged due to a shortage of accessible social and public housing?
 - (a) What support is available to these people while they wait?
 - (b) How long is the wait time?
 - (c) Are there plans to acquire more accessible social and public housing?
 - (d) How many properties would need to be acquired to provide everyone on the waiting list for accessible public housing with a home?
 - (e) When considering the negative effect on people with newly acquired disability trying to leave hospital, what discussions have you and your department have had with the NSW Health Minister to devise plans to address this issue?

Community Health Funding

- 76. Did FACS/ADHC provide funding to Community Health to assist with providing services for people with disability in the community?
 - (a) Has this funding ceased?
 - i. If so, when?
- 77. Will participants of the NDIS will now have to utilise their own NDIS funding to pay for inhome support using NGO service providers, rather than access services previously provided through community health centres e.g. community nursing, occupational therapy and physiotherapy?
- 78. Are you aware that some NDIS participants, when seeking support through Community Health, are being turned away because they are now NDIS participants?
- 79. Can you explain the pathway NDIS participants are to pursue, when seeking in-home community nursing support that was previously provided through Community Health?
- 80. Is FACS/ADHC still funding Community Health in any way for disability services?

Taxi Transport Subsidy Scheme

- 81. In November 2017, organisations in the disability sector as well as the point-to-point transport industry provided comment to the NSW Transport Disability Incentives and Subsidies Review. As there has so far been no further comment from the Department or the Government, can the Minister please advise the status of the Review and outline the next steps?
- 82. Does NSW Government has plans to transition funding from our Taxi Transport Subsidy Scheme, and how the Government will ensure that the transport-related needs of NDIS participants will be met into the future?

Accessible transport

83. How will the Government make best use of the \$87 million for community transport announced in this year's budget, and ensure in particular that people with disability in rural and regional areas of NSW can access this crucial link to employment, education, recreation, family and friends, health and social services?

Spending and funding

- 84. Can the Minister advise how much the Government has spent on consultancies in the area of disability over the 2017/18 year?
- 85. Will the Minister ensure that the NSW Government will maintain funding and support for the NSW Disability Ombudsman, and in particular its community visitor program, to ensure the safety of it most vulnerable members residing within large residential centres and group homes?
- 86. Can the Minister advise how the NSW Government will maintain its commitment to the (UN Convention on the Rights of Persons with Disabilities) UNCRPD, the Disability Inclusion Act, and NSW Community Services Acts if they no longer fund disability advocacy post June 2020?

Disability Inclusion Plan

87. The NSW Disability Inclusion Plan lays out long term goals for an inclusive NSW, but what further detail can be provided on how FACS will resolve demarcation disputes and support people who are slipping through the cracks right now?

Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

Stockton Centre

- 88. Regarding Large Residential Centres
 - (a) How many residents are currently living at the Stockton Centre?
 - (b) How many residents are currently living at the Tomaree Lodge?
 - (c) How many residents are currently living at the Karangra centre in Morisset?
 - (d) How many residents moved from Large Residential Centres to group homes in 2017-18?
 - (e) How many residents are scheduled to move from Large Residential Centres to group homes in 2018-19?
 - (f) Has the tender for the construction of NSW Government funded group homes been awarded?
 - i. If so, which company/companies were awarded the tender?
 - (g) When are the NSW Government funded group homes expected to be completed?
 - (h) What funding has been allocated to the construction of NSW Government funded group homes?
 - (i) How many group homes will be constructed from NSW Government funding?
- 89. Regarding Staffing at Large Residential Centres
 - (a) How many staff are based at the Stockton centre in
 - i. 2016-17
 - ii. 2017-18
 - iii. 2018-19
 - (b) How many staff are based at the Tomaree Lodge in
 - i. 2016-17
 - ii. 2017-18
 - iii. 2018-19
 - (c) How many staff are based at the Karangra in
 - i. 2016-17

- ii. 2017-18
- iii. 2018-19
- (d) How many former ADHC staff have been transferred to office space within the Stockton Centre
- (e) What is the total cost of the refurbishment of office space within the Stockton Centre for former ADHC staff
- (f) What is the total funds spent on infrastructure or maintenance at the Stockton Centre in
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18
- (g) What is the total funds spent on infrastructure or maintenance at the Tomaree Lodge in
 - i. 2015-16
 - ii. 2016-17
 - iii. 2017-18

(h) What is the total funds spent on infrastructure or maintenance at the Karangra in

- i. 2015-16
- ii. 2016-17
- iii. 2017-18
- (i) What is the current funding required for identified maintenance works at Stockton Centre?
- (j) What is the current funding required for identified maintenance works at Tomaree Lodge?
- (k) What is the current funding required for identified maintenance works at Karangra?
- (I) What is the total budget for maintenance at the Stockton Centre in 2018-19?
- (m) What is the total budget for maintenance at the Tomaree Lodge in 2018-19?
- (n) What is the total budget for maintenance at the Karangra in 2018-19?
- 90. How many former ADHC staff are still employed within FACS?
 - (a) Which agency/division within FACS are these staff assigned to?
 - (b) How many of these former ADHC staff employed within FACS are on contract?

- (c) How many of these staff continue to provide disability services or contribute to disability policy?
- (d) Do these staff report to the Minister for Disability Services or the Minister for FACS?
- 91. Regarding the deaths of two former residents of the Stockton Centre following their transfer to a group home
 - (a) Were these residents who died under the protection of the NSW Trustee and Guardian?
 - (b) Has the Minister met with or spoken to the families of the residents who died?
 - (c) Has the Minister met with or spoken to the operators of the group home involved in the deaths?
 - (d) How many times did the Minister visit the Stockton Centre prior to the transfer of these residents?
 - (e) How many times did the Minister visit the group home these residents were transferred to prior to their deaths?
 - (f) Will the Minister guarantee that no other residents will die as a result of poor transition planning by the Government?

Representations

- 92. How many representations has the Minister made to other NSW Government Ministers on behalf of people with a disability in
 - (a) 2016-17
 - (b) 2017-18
 - (c) 2017-18 (to date)
- 93. How many representations has the Minister made to Federal Government Ministers on behalf of people with a disability in
 - (a) 2016-17
 - (b) 2017-18
 - (c) 2017-18 (to date)
- 94. How many representations has the Minister made to NSW Government Agencies on behalf of people with a disability in
 - (a) 2016-17

- (b) 2017-18
- (c) 2017-18 (to date)
- 95. How many representations has the Minister made to Federal Government Agencies on behalf of people with a disability in
 - (a) 2016-17
 - (b) 2017-18
 - (c) 2017-18 (to date)
- 96. How many representations has the Minister made to Non-Government Agencies on behalf of people with a disability in
 - (a) 2016-17
 - (b) 2017-18
 - (c) 2017-18 (to date)

Disability Advocacy

- 97. How many disability advocacy organisations received funding from the Disability Advocacy, Information and Peaks program in 2017-18?
- 98. How many disability advocacy organisations have accepted transitional funding from the Disability Advocacy, Information and Peaks program for 2018-19?
 - (a) How many of these disability advocacy organisations received more funding than in 2017-18?
 - (b) How many of these disability advocacy organisations received less funding than in 2017-18?
 - (c) How many of these disability advocacy organisations received the same funding as in 2017-18?
- 99. Will the NSW Government extend the Disability Advocacy, Information and Peaks program beyond 2019-20?
- 100. How will systemic advocacy and peak body representation be funded through the NDIS?

Ministerial Responsibility

101. What legislation is the Minister for Disability Services responsible for?

- 102. What Agencies or Departments is the Minister for Disability Services responsible for?
- 103. What funding is the Minister for Disability Services responsible for administrating?
- 104. How many NSW public servants ultimately report to the Minister for Disability Services?
- 105. How many cabinet papers did the Minister for Disability Services present in 2017-18?
- 106. How many cabinet meetings has the Minister for Disability Services missed since his appointment?

Ability Links

- 107. What services are Ability Links required to provide in return for NSW Government funding?
- 108. How many FTE staff does Ability Links currently employ in NSW?
- 109. In which regional centres does Ability Links currently operate?

NDIS Services

- 110. Has any agency which reports to the Minister conducted any research into service gaps created by the transition of service from ADHC to the NDIS?
- 111. Can the Minister list what services, previously offered by ADHC, are not eligible for NDIS funding?
- 112. Has the Minister met with any carer support services which have lost funding previously provided by ADHC as a result of the transition to the NDIS?
 - (a) If so, which services has the Minister met with?
- 113. Has the Minister met with any early intervention services which have lost funding previously provided by ADHC as a result of the transition to the NDIS?
 - (a) If so, which services has the Minister met with?
- 114. Has the Minister met with any respite care services which have lost funding previously provided by ADHC as a result of the transition to the NDIS?
 - (a) If so, which services has the Minister met with?
- 115. Has the Minister met with any health care services which have lost funding previously provided by ADHC as a result of the transition to the NDIS?
 - (a) If so, which services has the Minister met with?

Stockton Centre

- 116. What is being done to ensure that residents transitioning from the Stockton Centre to group homes receive the same level of care?
- 117. Will the Minister meet with residents and families to discuss their concerns regarding the transition to group homes?
- 118. Will the Minister refer the two fatalities of residents that were transitioned from the Stockton Centre to group homes to a Parliamentary Committee?
 - (a) If not, why not?
- 119. How many group homes have been built to transition residents from the Stockton Centre?
- 120. How many residents from the Stockton Centre have been transferred to group homes?
- 121. What action has the Minister taken to ensure that further deaths do not occur when residents are transferred from the Stockton Centre to group homes?
- 122. Will the Minister stop the transition of residents from the Stockton Centre until the Minister can ensure the quality of care being provided in group homes?
- 123. 'The Report of Reviewable Deaths in: 2014 and 2015 2016 and 2017 Deaths of people with disability in residential care' by the NSW Ombudsman found "that there were delays in the actions of staff to get medical assistance in response to indicators of critical illness for the three residents. For each of the residents, it was evident that, although staff recorded observations that were outside the normal range for the individual, this did not prompt them to obtain urgent medical assistance. Interviews with staff as part of the investigations identify that this was, at least in part, because most of the staff did not understand what the observation results meant", what action has the Minister taken to address this serious issue?
- 124. 'The Report of Reviewable Deaths in: 2014 and 2015 2016 and 2017 Deaths of people with disability in residential care' by the NSW Ombudsman recommended that all support staff need to be alert to notable changes in the person's health and/or behaviour and call for emergency help as a matter of priority if they have concerns or any question about whether the person's presenting condition is serious, what action has the Minister taken to ensure this occurs?

Efficiency dividends

125. What is the forecast efficiency dividend saving for each agency within your portfolio in 2018-19?
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127. What is the forecast efficiency dividend saving for each agency within your portfolio in 2020-21? *Multiculturalism, Disability Services*

- 128. What is the forecast efficiency dividend saving for each agency within your portfolio in 2021-22?
- 129. What was the total efficiency dividend that was achieved for each agency within your portfolio between 2011-12 and 2017-18 inclusively?

Ministerial Travel/Meal Allowance

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- 131. How many nights' travel were claimed by the Minister's spouse during the 2017-18 period?
- 132. What was the total amount of travel allowances claimed by the Minister and their spouse (if applicable) during 2017-18?
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- 134. How many staff are in your ministerial office?
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 - (b) How many phones have been lost or replaced due to damage in your office?
 - i. What is the cost of replacing those phones?
- 136. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
 - (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2017-18?
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 - i. What was the cost of replacing these devices?
- 137. Has any artwork been purchased or leased for display in your ministerial office in 2017-18?
 - (a) What is the cost of this?
- 138. Have any floral displays or indoor plants or pot plants been hired or leased for display in your ministerial office in 2017-18?

- (a) If so, what was the cost of these items?
- 139. Have any floral displays or indoor plants or pot plants been purchased for display in your ministerial office in 2017-18?
 - (a) If so, what was the cost of these items?
- 140. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2017-18?
 - (a) What are these services/newspapers/magazines/journals/periodicals?
 - i. Who is the subscriber for each of these?
- 141. What was the total value of all gifts purchased for use by you and your office in 2017-18?
 - (a) What were the gifts purchased?
 - i. Who were they gifted to?
- 142. Do you purchase bottled water or provide water coolers for your office?
 - (a) What is the monthly cost of this?
- 143. What non-standard features are fitted to your ministerial vehicle?
 - (a) What is the cost of each non-standard feature?
- 144. What was the total bill for your office in 2017-18 for:
 - (a) Taxi hire
 - (b) Limousine hire
 - (c) Private hire care
 - (d) Hire car rental
 - (e) Ridesharing services
- 145. Were any planes or helicopters chartered by you or your office and paid for with public money in 2017-18?
 - (a) If yes, will you please detail each trip, the method of transport and the cost?

Agile Workspaces/Activity Based Working/Hot-desking

- 146. Has your department adopted "agile working environment/activity based working" practices e.g. hot-desking?
 - (a) If not, are there plans to introduce activity based working practices in 2018-19?

147. How much has your department spent in the roll-out of the agile working environment Including laptops, furniture, lockers and other equipment?

Hospitality

- 148. How much did your ministerial office spend on hospitality, including catering and beverages, in 2017-18?
- 149. How much did your Department/agency spend on hospitality, including catering and beverages, in 2017-18?

Labour Hire Firms

- 150. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms?
- 151. If yes, please advise in table form for 2017-18:
 - (a) The names of the firms utilised
 - (b) The total amount paid to each firm engaged
 - (c) The average tenure period for an employee provided by a labour hire company
 - (d) The longest tenure for an employee provided by a labour hire company
 - (e) The duties conducted by employees engaged through a labour hire company
 - (f) The office locations of employees engaged through a labour hire company
 - (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

Media and Public Relations

- 152. How many media or public relations advisers are employed for each of your portfolio agencies?
- 153. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?
- 154. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?
- 155. Have you had media training or speech training?
 - (a) If yes, who paid for it?
 - (b) If paid by taxpayers, what was the amount paid in 2017-18?

Facebook

- 156. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2017-18?
- 157. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2017-18?

Overseas Trips

- 158. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
 - (a) If so, did any of your relatives or friends accompany you on these trips?
- 159. Have you undertaken any official overseas travel that was privately funded?
 - (a) If so, what was the nature of these trips?
 - (b) Who paid for these trips?

Department/Agency Travel

- 160. What was the total expenditure in 2017-18 by Departments/agencies within your portfolio on:
 - (a) Taxi hire
 - (b) Limousine/private car hire
 - (c) Hire car rental
 - (d) Ridesharing services

Drivers

161. Are any of the senior executives in the relevant Department provided drivers?

- (a) If so, can you please specify which positions are provided drivers?
- (b) In total, how many drivers are used by senior executives in the Department?
- (c) What is the total cost of drivers for senior executives in the Department?

Consulting

- 162. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2017-18?
 - (a) For what specific purposes or matters was legal advice sought?

- 163. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2017-18:
 - (a) Social media
 - i. And the cost of these services
 - (b) Photography
 - i. And the cost of these services
 - (c) Acting training
 - i. And the cost of these services
 - (d) Ergonomics
 - i. And the cost of these services

Department/Agency Staffing

- 164. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2017-18?
 - (a) Of these redundancies, how many were:
 - i. Voluntary
 - ii. Forced
 - (b) What was the total cost of all redundancies?
- 165. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?
 - (a) What was the nature of these works/services?
 - (b) What was the total cost of these works or services?
- 166. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?
- 167. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2017-18?
 - (a) What were the reason/s for each dismissal?

Smart Phone Accounts

168. Do the Departments/agencies within your portfolio have an iTunes account?

- (a) What was the total expenditure in 2017-18 on iTunes?
 - i. What applications/subscriptions/services were purchased through iTunes?
- 169. Do the Departments/agencies within your portfolio have an Android account?
 - (a) What was the total expenditure in 2017-18 on Android?
 - i. What applications/subscriptions/services were purchased through Android?

Merchant fees

- 170. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.
- 171. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.
- 172. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2017-18?

Probity Auditor

173. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Domestic Violence Leave Policies, Awareness and Usage

- 174. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
 - (a) A copy of the entity's policy or web link to the entity's domestic violence leave policy;
 - (b) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
 - (c) Whether or not all employees and/or contractors are eligible for domestic violence leave;
 - (d) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
 - (e) Number of days available for eligible staff to access domestic violence leave in each financial year;
 - (f) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;

- (g) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (h) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- 175. What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - (a) Privacy and confidentially of information about domestic violence
 - (b) Access to emotional, psychological, financial and medical support which may be required
- 176. Who has provided training on domestic violence in the workplace?
- 177. What percentage of staff in each agency has undertaken domestic violence training?
- 178. What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

Sexual harassment and Anti-bullying training and awareness programs

- 179. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
 - (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs and a copy of such documentation.
 - (b) Whether or not all employees and/or contractors have received such training?
 - (c) Is this course mandatory for all employees/ contractors?
 - (d) How long for each session, how many sessions?
 - (e) Who delivers it?
 - (f) Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
 - i. How?
- 180. What percentage of staff in each agency has undertaken sexual harassment and anti- bullying training and awareness programs?
- 181. How many complaints have been initiated in relation to:

- (a) Sexual harassment
- (b) Bullying
- (c) Workplace violence

Participation of women in Government

- 182. For each department, statutory agency and/or other bodies in the Minister's portfolio please report:
 - (a) What number and percentage of women are employed within the agency?
 - (b) What number and percentage of women are employed within the management levels of the agency?
 - (c) What number and percentage of women are employed in the top ten leadership positions of the agency?
 - (d) How is this data publicly reported on a regular basis?
 - (e) What strategies does the agency use to encourage women in to management and leadership positions?
 - (f) What is the gender pay gap within your agency?
 - (g) Does the agency report participation of women figures to Women NSW on a regular basis?

Energy

183. For each agency in your portfolio by name, how much electricity did it consume for each of:

- (a) 2014-15?
- (b) 2015-16?
- (c) 2016-17?
- (d) 2017-18?
- 184. What proportion of the electricity consumed by each agency in your portfolio by name for those years came from renewable sources? Please name each source of energy (coal, solar, wind, etc.) and the proportion of the total electricity used.
- 185. How much money was spent on electricity for each agency in your portfolio by name in each of the above financial years?

- 186. What was the name of the energy supplier to each agency in your portfolio by name for those financial years?
- 187. How much electricity is it estimated that each agency in your portfolio will consume in:
 - (a) 2018-19?
 - (b) 2019-20?
 - (c) 2020-21?
 - (d) 2021-22?
- 188. What proportion of that electricity is it estimated will come from renewable sources, for each year?
- 189. For each agency in your portfolio by name, please provide the estimated proportion of energy to be used from each kind of energy (coal, gas, solar, wind etc.)?
- 190. What is the name of the energy supplier to each agency in your portfolio for each of:
 - (a) 2018-19?
 - (b) 2019-20?
 - (c) 2020-21?
 - (d) 2021-22?