

Budget Estimates 2017-2018

FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

FAMILY AND COMMUNITY SERVICES

Questions from the Hon Shaoquett Moselmane MLC

Aboriginal Children and Young People

1. Did the Tune Report make any specific recommendations regarding supporting Aboriginal children and families in the child protection and out of home care system, given the significant overrepresentation of this cohort in NSW?

I am advised that Their Futures Matter, the Government's future vision and long-term strategy for out-of-home-care, includes initiatives to reduce the overrepresentation of Aboriginal children in the out of home care system and improve outcomes for these children and families. An overview of the key findings and the resulting reform directions is available at <http://www.theirfuturesmatter.nsw.gov.au/>.

2. What consultation did Mr David Tune conduct with Aboriginal communities and relevant Aboriginal community controlled organisations in the preparation of his report?

I am advised that external stakeholders, including peak bodies and Aboriginal-controlled organisations, were consulted during the Independent Review of Out of Home Care in NSW, led by Mr David Tune AO PSM.

3. Between 1 July 2016 and 30 June 2017, what was the percentage of all risk of significant harm reports relating to Aboriginal children and young people?

I am advised that information about reports on children and young people at Risk of Significant Harm (ROSH) is published on the Department of Family and Community Services (FACS) website at <https://www.facs.nsw.gov.au/>.

4. Between 1 July 2016 and 30 June 2017, how many Aboriginal children and young people subject to a risk of harm report received a face to face assessment from a caseworker?

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I am advised that information about reports on children and young people at Risk of Significant Harm (ROSH) is published on the Department of Family and Community Services (FACS) website at <https://www.facs.nsw.gov.au/>.

5. What proportion of current Targeted Earlier Intervention funding is directed to Aboriginal community controlled organisations, ensuring local Aboriginal governance and oversight of prevention initiatives?

(a) How much funding in total has been directed to these organisations?

I am advised that financial information about FACS funded programs is made available in FACS annual reports.

6. Between 1 July 2016 and 30 June 2017, what was the percentage of Aboriginal Children and Young people entering into out of home care?

I am advised that information about children and young in out-of-home-care is published on the Department of Family and Community Services (FACS) website at <https://www.facs.nsw.gov.au/>.

7. What proportion of early intervention and intensive family support funding is delivered to Aboriginal community controlled organisations, empowering Aboriginal communities to design and deliver the services needed to address risk concerns?

Refer to Question 5.

8. Will the NSW Government implement an Aboriginal Case Management policy for aboriginal children and young people?

(a) If yes, when will this commence?

i. Will Aboriginal organisations be providing independent oversight?

(b) If not, then why not?

I am advised that FACS caseworkers are required to prepare a Cultural Plan for any Aboriginal child or young person as part of the Care Plan submitted to the Children's Court.

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I am further advised that genuine consultation with Aboriginal families and communities is part of the development of Cultural Plans and evidence of this must be provided.

9. How much funding has the government committed to the development of self-determining Aboriginal controlled casework models, including through financial investment in Aboriginal designed models and frameworks?

I am advised that financial information about FACS expenditure is made available in FACS Annual Reports.

10. When will the transition of existing FACS Aboriginal Intensive Family Based Services to the Aboriginal community controlled sector in line with the government's previous commitment made in the 2015/16 budget be completed?

I am advised that discussions about the transition of all FACS Intensive Family Based Services to the NGO sector will need to be considered in light of the reforms already underway and the capacity of the NGO sector.

11. Will the Government engage with Aboriginal people and Aboriginal community controlled organisations as part of this transition to the Aboriginal community controlled sector?

I am advised that FACS is committed to engaging with Aboriginal people and Aboriginal community controlled organisations throughout the transition of Aboriginal Intensive Family Based Services.

12. What procedures are in place to ensure non-Aboriginal organisations currently delivering care services to Aboriginal communities understand the importance of Aboriginal self-determination and have an "exit strategy" so that Aboriginal communities can be empowered to deliver the services they need themselves?

I am advised that the new contracts effective from 1 October 2017 requires non-Aboriginal providers to work with Aboriginal families and to build relationships with local Aboriginal communities to support their work with Aboriginal children and families. Non Aboriginal service providers will be required to work with the Aboriginal community broadly to support Aboriginal children.

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13. For each of the past 6 financial years, what is the number of Aboriginal Children and Young People who have been adopted or have begun the process of Open Adoption?

(a) Of the above, how many children were adopted by non-Aboriginal parents?

(b) Of the above, how many children were adopted by Aboriginal parents?

I am advised that information about open adoption is available on the Australian Institute Of Health And Welfare (AIHW) website at www.aihw.gov.au.

14. For each of the past 6 financial years, what is the number of Aboriginal children and young people who have been transitioned to guardianship orders?

(a) Of the above, how many of those guardians returned to government services for support?

i. How many guardians, since 2014, have re-entered the system due to the need for greater support or due to risk for the child?

I am advised that information is available on the FACS statistics website at <https://www.facs.nsw.gov.au/facs-statistics>.

15. With children transitioned to guardianship orders since October 2014, what are the outcomes for Aboriginal children on these orders?

I am advised that since October 2014, 1043 Aboriginal children and young people have transitioned to guardianship orders. Most of these children are in the care of relatives or kin. Approximately ten Aboriginal children and young people have re-entered out-of-home care from guardianship orders since October 2014.

16. For the 2017/18 financial year, how many places of Aboriginal children and young people are anticipated to be transferred from FACS to non-government out-of-home care agencies:

(a) by FACS Districts,

(b) by Aboriginal organisational status,

(c) by non-Aboriginal organisational status.

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I am advised that information about placements is available on the Department of Family and Community Services (FACS) website at <https://www.facs.nsw.gov.au/>.

17. For the 2017/18 how many Aboriginal children in OOHC will be transitioned from FACS and non-Aboriginal OOHC service providers to Aboriginal service providers?

Refer to Question 16.

Indexation Rates

18. How did NSW Government formulate its 2.4% indexation rate for FACS contracts with NGOs?

I am advised that indexation rates are set by NSW Treasury.

19. Was there consideration of the 3.3% Award wage increase for community sector workers awarded by the Fair Work Commission?

(a) If not, then why not?

Refer to Question 18.

20. Why is there such a significant gap in the known minimum wage increase for NGO workers and the indexation rate for NGO providers?

I am advised that in June 2012, Fair Work Australia made an Equal Remuneration Order (ERO) implementing its February 2012 decision awarding wage increases to employees in the social and community services (SACS) sector. I am advised that the NSW and Commonwealth Governments agreed on the National Partnership Agreement on Pay Equity for the Social and Community Services Sector. Funding provided by the state and Commonwealth Government is the contribution to cost of ERO implementation by NGOs. In 2012, the NSW Government committed \$1 billion over 10 years as a contribution to cost of ERO implementation by NGOs.

Exceptions Placements

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21. What was the total spend in the financial year 2016-17 on exceptions placements into accommodation such as motels, hotels, cabins, caravan parks, serviced apartments and bed and breakfasts?

(a) Per Community Services Centre?

I am advised that financial information about FACS expenditure is made available in FACS Annual Reports.

As I said at the Budget Estimates hearing, the decade's long practice of utilising motels and serviced apartments needs to end. It is unacceptable for children. I have instructed the Department to look at, and present me, with alternative solutions. But I will not rebuild institutions for children. There will be no more boys homes or female factories. Children in care need permanency and a safe home for life.

22. How many nights in total have children been in exceptions placement in the financial year 2016-17?

(a) Per Community Services Centre?

Refer to Question 21.

23. How many children were placed into hotel or motel like accommodation in the 2016/17 financial year?

Refer to Question 21.

24. How many nights in total have children been in placements such as motels, hotels, cabins, caravan parks in the 2016-17 financial year?

(a) Per Community Services Centre?

Refer to Question 21.

25. How FACS allocated a budget for exceptions placements for the 2017-18 financial year?

(a) If yes, how much has been allocated?

i. For staff to provide supervision?

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ii. For staff to provide casework support?

Refer to Question 21.

26. Does each FACS District contain a list of 'care support' providers when placing children and young people into emergency/exceptions placements into hotel/motel like accommodation?

(a) Please list each approved 'care support' provider per FACS District.

Refer to Question 21.

27. Has FACS developed guidelines to place children in hotel and motel style accommodation due to a lack of other suitable placements?

(a) On which date were these guidelines implemented?

Refer to Question 21.

28. Has FACS developed guidelines to pay hotel and motel operators once children have been placed into this kind of accommodation?

(a) On which date were these guidelines implemented?

Refer to Question 21.

29. What is the therapeutic benefit in placing children in this kind of accommodation?

Refer to Question 21.

30. Do children in exceptions placements accommodated in motels, hotels, cabins, caravan parks, serviced apartments and bed and breakfasts have access to casework management?

Refer to Question 21.

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31. On how many occasions has a Community Services caseworker had to provide afterhours case work to children and young people placed into hotel/motel like accommodation in the financial year 2016-17?

Refer to Question 21.

Children in Care

32. How much money was paid to NGO's for case management for the financial year 2016-17?

(a) How much has been allocated in the 2017/18 budget?

I am advised that information about the Budget is made available in the 2017/18 Budget Papers at www.budget.nsw.gov.au.

33. How many children/young people have been retained by Community Services for case management in the financial year 2016-17?

I am advised that information is available on the FACS statistics website at <https://www.facs.nsw.gov.au/facs-statistics>.

34. How many children/young people have been transferred to NGO's for case management in the financial year 2016-17?

I am advised that information is available on the FACS statistics website at <https://www.facs.nsw.gov.au/facs-statistics>.

GIPA Applications

35. How many GIPA applications were received by FACS in the 2016/17 financial year?

I am advised that the FACS Disclosure Log is available at https://www.facs.nsw.gov.au/about_us/right_to_information/disclosure-log

36. How many GIPA applications received by FACS were refused under s53(5) of the GIPA Act for the 2016/17 financial year?

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Refer to Question 35.

37. How many GIPA applications received by FACS were refused under s60(1)(a) of the GIPA Act for the 2016/17 financial year?

Refer to Question 35.

38. How many GIPA applications received by FACS were refused under s53(5) of the GIPA Act for the 2016/17 financial year?

Refer to Question 35.

FACS Learning and Development Branch

39. For each of the past 6 financial years, please advise:

(a) How much funding has been allocated to the FACS Learning and Development Branch?

(b) How many FTE staff have been allocated to the FACS Learning and Development Branch?

I am advised that \$1.6 million of funding has been allocated to the Child Protection Academy.

Public Interest Immunity Applications

40. For each of the past 6 financial years, please advise:

(a) The number of times FACS has applied for Public Interest Immunity concerning the publication of a Child Death Review Report subject to a Coronial Inquest.

i. Of the above, how many applications were upheld.

(b) The number of times FACS has not applied for Public Interest Immunity concerning the publication of a Child Death Review Report subject to a Coronial Inquest.

I am advised that FACS applies for Public Interest Immunity upon legal advice, having regard to the facts and circumstances of each case.

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Contact Details of Mr Johnny Slager

41. On which date did your office obtain the mobile phone number of Mr Johnny Slager?

The Department provided the number to my office. I felt that it was appropriate to convey my condolences to Braxton's family.

Report of Mr David Tune

42. How many recommendations in total did Mr David Tune make in his review of out of home care?

Refer to Question 1.

43. How many of these recommendations will the Government be recommending?

Refer to Question 1.

**44. Will you publish the recommendations made in the report of Mr David Tune?
(a) If not, then why not?**

Refer to Question 1.

Child Protection Academy

45. How much funding from the 2016/17 budget was allocated for the implementation of the Child Protection Academy?

I am advised that \$1.6 million of funding has been allocated to the Child Protection Academy.

46. How much funding from the 2017/18 budget has been allocated for the implementation of the Child Protection Academy?

Refer to Question 45.

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47. How much funding is required to ensure the Child Protection Academy is operational in every FACS District in NSW?

Refer to Question 45.

48. Please advise the date that the Child Protection Academy will be operational in each NSW FACS District?

Refer to Question 45.

Children in OOHC

49. How many children were in statutory out of home care as at:

- (a) 1 July 2011;**
- (b) 1 July 2012;**
- (c) 1 July 2013;**
- (d) 1 July 2014;**
- (e) 1 July 2015;**
- (f) 1 July 2016;**
- (g) 1 July 2017?**

I am advised that information about children in out-of-home-care is available on the FACS Statistics website at <https://www.facs.nsw.gov.au/facs-statistics>.

50. Since 2012, what percentage of children have been transferred into the care of a designated non-government agency?

(a) What is the total number of children that have been transferred into the care of a designated non-government agency?

Refer to Question 33.

51. Is FACS aware of the number of caseworkers providing care on behalf of designated non-government agencies?

(a) What was the number as at:

- i. 1 July 2012;**

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- ii. 1 July 2013;
- iii. 1 July 2014;
- iv. 1 July 2014;
- v. 1 July 2015;
- vi. 1 July 2016;
- vii. 1 July 2017?

Refer to Question 33.

52. In the 2016/17 financial year, was a child or young person at any time in the care of a designated agency that was not accredited by the Office of the Children's Guardian to offer statutory OOHC? If yes, what was the number of children?

Refer to Question 33.

Corporate Services Restructure

53. Will a corporate services restructure result in a budget reduction of \$113 million for the 2017/18 financial year?

Please refer to page 7 of the Budget Estimates transcript where Secretary Michael Coutts-Trotter answered this question.

Intensive Therapeutic Care

54. What was the outcome of a Rapid Health Check conducted by Ernst & Young (between 8-10) on the Intensive Therapeutic Care procurement process?

I am advised that FACS will not be publically releasing information about the Rapid Health Check as it is subject to a procurement process.

**55. Will you publicise in full the outcome of the Rapid Health Check ?
(a) If not, then why not?**

Refer to Question 54.

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56. How many non-government organisations submitted a tender for Intensive Therapeutic Care?

(a) Of these organisations,

i. How many were existing providers of residential care?

ii. How many withdrew from the ITC procurement process?

I am advised that information is available on the FACS website at

https://www.facs.nsw.gov.au/about_us/media_releases/intensive-therapeutic-care-contracting-moves-to-next-procurement-phase.

57. As at 6 September 2017, How many children in residential care are in the care of a provider that has either:

(a) Not submitted a tender for Intensive Therapeutic care?

(b) Submitted a tender for Intensive Therapeutic care but then withdrew from the procurement process?

(c) Submitted a tender for Intensive Therapeutic care but was not shortlisted to progress to the next stage of procurement?

Refer to Question 56.

58. How many for-profit corporations submitted a tender for Intensive Therapeutic Care?

(a) Of these organisations,

i. How many were existing providers of residential care?

ii. How many withdrew from the ITC procurement process?

Refer to Question 56.

59. How many existing providers of residential care that submitted a tender for Intensive Therapeutic Care did not have their tender shortlisted to progress to the second stage of the procurement process?

Refer to Question 56.

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60. To date, how much has FACS paid to Ernst and Young to oversee the tender process for Intensive Therapeutic Care?

I am advised that financial information about consultancy fees is made available in FACS annual reports.

Out of home care contract recommissioning

61. How many current providers of statutory out of home care have withdrawn from the contract recommissioning process between 30 June 2016 and 30 June 2017?

I am advised that information about FACS funded organisations is available in FACS annual reports.

62. In light of the tragic case of Girl X, will the new out of home care contracts contain sanctions if a provider were to breach their duty of care obligations to children?

(a) What will the penalties be for such breaches?

I am advised that the Department of Family and Community Services Program Level Agreement for out-of-home care services for the Permanency Support Program introduces clear obligations, key performance measures and an outcome-based contract.

Where a performance failure occurs, FACS may apply abatements as a penalty, reducing the provider's payment.

If a provider breaches the terms and conditions of the Program Level Agreement in a manner that was not able to be remedied, or where the provider was capable of remedy but did not act, the Department of Family and Community Services is able to terminate the Agreement.

63. Will 'for profit' corporations be engaged by FACS to undertake statutory out of home care?

Refer to Question 61.

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64. Given that the Auditor General recommended in November 2016 (Volume Six 2016 Report on Family and Community Services) that: “Public confidence in government and its agencies would be enhanced if the New South Wales Auditor-General had the mandate to 'follow the dollar' into NGO's”, will the new OOHG contracts contain such provisions?

(a) If not, then why not?

The NSW Government has carefully considered the recommendations of the Legislative Council's Portfolio Committee No. 2 - Health and Community Services Committee following the Inquiry into Child Protection. On 18 September 2017, a coordinated whole-of-government response was provided to the Parliament.

Foster Carers

65. In each of the following financial years, please advise how many foster carers have been recruited by FACS:

(a) 2011/12;

(b) 2012/13;

(c) 2013/14;

(d) 2014/15;

(e) 2015/16;

(f) 2016/17;

(g) 2017/18 to date?

I am advised that information is published on the FACS Statistics website at <https://www.facs.nsw.gov.au/facs-statistics>.

66. Is FACS aware of how many foster carers are recruited annually by non-government agencies?

(a) If yes, please advise how many foster carers have been recruited into the system by non-government agencies in each of the following financial years:

i. 2011/12;

ii. 2012/13;

iii. 2013/14;

iv. 2014/15;

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- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Please refer to page 16-17 of the Budget Estimates transcript where Secretary Michael Coutts-Trotter answered this question.

- 67. Is there a shortage of available foster carers?**
(a) If so, what is the shortage estimated by FACS?

Refer to Question 66.

- 68. How many FACS foster carers are there as at 6 September 2017?**

Refer to Question 66.

- 69. How many non-government foster carers are there as at 6 September 2017?**

Refer to Question 66.

- 70. How many FACS foster carers have been transferred to a non-government agency in each of the following financial years:**

- (a) 2011/12;**
- (b) 2012/13;**
- (c) 2013/14;**
- (d) 2014/15;**
- (e) 2015/16;**
- (f) 2016/17;**
- (g) 2017/18 to date?**

Refer to Question 66.

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71. As at 6 September 2017, what is the number of approved applicants on the local adoptive register?

Refer to Question 13.

72. Please advise the number of applicants added to the local adoptive register in each of the following financial years:

- (a) 2011/12;**
- (b) 2012/13;**
- (c) 2013/14;**
- (d) 2014/15;**
- (e) 2015/16;**
- (f) 2016/17;**
- (g) 2017/18 to date?**

Refer to Question 13.

73. How many non-Aboriginal children in out of home care were adopted in each of the following financial years:

- (a) 2011/12**
- (b) 2012/13**
- (c) 2013/14**
- (d) 2014/15**
- (e) 2015/16**
- (f) 2017/18 to date?**

Refer to Question 13.

Consultants Fees

74. How much did FACS spend on consultancy fees and contractor fees in the 2016/17 financial year?

I am advised that financial information about consultancy fees is made available in FACS annual reports.

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75. How much did FACS pay to employment agencies in the 2016/17 financial year?

Refer to Question 74.

76. What percentage of the FACS workforce was employed as short-term contractors in the 2016/17 financial year?

I am advised that 2016/17 data is not yet available. 2015/16 FACS Workforce Profile Data, including details on ongoing, temporary and casual employees can be found at https://www.facs.nsw.gov.au/about_us/publications/annual-reports.

77. How many FACS caseworkers were employed as short-term contractors in the 2016/17 financial year?

I am advised that all caseworkers are employed as either ongoing or temporary employees under the Government Sector Employment (GSE) Act. None are employed as short term contractors. Information on FACS caseworkers is published quarterly on the FACS Website at <http://www.community.nsw.gov.au/about-us/community-services-caseworker-dashboard>.

Transfer of placements

78. Does FACS monitor the length of time it takes a designated non-government agency to report the transfer of a child in care to a different placement?

I am advised that providers are required to report an exit date and reason for a change of placement through Minimum Data Set (MDS).

79. On how many instances did a non-government designated agencies fail to report the transfer of a placement within the funded timeframe in 2016/17?

Refer to Question 78.

80. When was the last time FACS audited the reporting by non-government agencies of children being transferred between multiple placements?

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I am advised that FACS regularly monitors placement stability.

Trauma support from a registered psychologist

81. Is FACS aware of the number of children in out of home care that have received trauma support and counselling from a registered psychologist?

(a) If yes, what was the total number of children in each of the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

I am advised that information about a child's psychological needs is recorded by caseworkers on case plans.

82. How many registered psychologists provide trauma support to children in care on behalf of FACS?

Refer to Question 81.

83. Please advise the number of registered psychologists accessible to FACS caseworkers at each of the 82 Community Services Offices in NSW?

Refer to Question 81.

84. On average, how long would it take for a child placed into OOHC to receive trauma support from a psychologist?

Refer to Question 81.

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85. Is there a waiting list for children in out of home care to receive trauma support from a registered psychologist?

(a) How long is the waiting list?

Refer to Question 81.

Reports of Sexual and Physical abuse of children in care

86. Does the KIDS system collate data on the date of alleged sexual or physical abuse against children in care?

(a) Will the Child Story system collate such data?

I am advised that in October 2014, KiDS was enhanced to include a specific question regarding whether the child was harmed or at risk of harm while in care. ChildStory will also have this capability.

87. How many reports of sexual or physical abuse against children currently in the care of FACS were received in the year 2016/17?

Refer to Question 86.

88. How many reports of sexual or physical abuse against children currently in the care of a Non-Government Organisation did the FACS receive in the year 2016/17?

Refer to Question 86.

Child Story

89. Will the Child Story information system be outsourced from FACS?

(a) If yes, will the company Child Story is outsourced to:

i. Have access to the confidential information of children and young people

ii. Have its employees subjected to criminal background checks and working with children checks?

iii. Will any employees be based overseas?

(i) If so, in which country?

(ii) How will FACS enforce compliance with overseas employees?

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ChildStory is a new information technology system that will help improve the way FACS responds to children in need by placing the child at the centre of their story and building a network of family, carers, caseworkers and service providers around them. Contractual decisions about support requirements were undertaken through a contestable procurement process.

Caseworker Dashboard statistics

90. According to the June 2017 Caseworker Dashboard, less than 1 in 3 at risk children received a face to face assessment from a caseworker between 1 April 2016 and 31 March 2017, when will you fill the 115 frontline caseworker positions vacant in the June 2017 Quarter?

I am advised that information on caseworker numbers is published quarterly and available on the Caseworker Dashboard on the Family and Community Services (FACS) website at <http://www.community.nsw.gov.au/about-us/community-services-caseworker-dashboard>.

91. Why were these caseworker positions left vacant in the June 2017 quarter when less than 1 in 3 children at ROSH received a face to face assessment from a caseworker?

Refer to Question 90.

92. Why has FACS reduced the number of actual FTE caseworkers by 60 when comparing the June 2016 Quarter to the June 2017 Quarter?

Refer to Question 90.

Child Protection Inquiry Report Recommendations:

93. When will the NSW Government respond to the recommendations made in the report of the Parliamentary Child Protection Inquiry?

The NSW Government has carefully considered the recommendations of the Legislative Council's Portfolio Committee No. 2 - Health and Community Services Committee following the Inquiry into Child Protection. On 18 September 2017, a coordinated whole-of-government response was provided to the Parliament.

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Cases closed due to competing priorities:

94. Does FACS collate data on the number of reports of children at risk of significant harm that are closed without assessment due to 'competing priorities'?

(a) If yes, for each of the 82 Community Services Centres in NSW, please advise:

- i. The number of ROSH reports received for each of the past 6 financial years.**
- ii. The number of ROSH reports closed without assessment due to 'competing priorities' for each of the past 6 financial years.**

I am advised that information about reports on children and young people at Risk of Significant Harm (ROSH) is published on the Department of Family and Community Services (FACS) website at <https://www.facs.nsw.gov.au/>.

Office Administration

95. How many staff are in your ministerial office?

(a) What was the average salary for staff members in your office during 2016-17?

(b) What is the estimated average salary for a ministerial staffer in your office in 2017-18 based on current appointments?

I am advised that Ministers' staff numbers and salary bands are available on the DPC website. Refer to:

http://www.dpc.nsw.gov.au/about/publications/premiers_and_ministers_staff_numbers

96. How many blackberries/iphones/smart phones are assigned to your staff?

(a) For each phone, how much was each bill in 2016-17?

(b) How many phones have been lost or replaced due to damage in your office?

i. What is the cost of replacing those phones?

I am advised that there were 240 smart phones allocated across the Ministerial Offices in 2016-17. The total usage cost of these smart phones and other mobile devices (including iPads) was \$269,644, a 53.4% per cent reduction on the 2008-09 expenditure of \$578,691. The cost of replacing any lost or stolen devices is claimed through the NSW Treasury Managed Fund. Repairs are funded by the Department of Premier and Cabinet, Corporate and Ministerial Services.

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Supplementary Questions

97. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?

(a) What was the cost of providing iPads or tablets to your Ministerial Office in 2016-17?

(b) How many iPads or tablets have been replaced due to lost or damage in 2016-17?

i. What was the cost of replacing these devices?

I am advised that there were 139 iPads in use across the Ministers' IT network in 2016-17. The cost of replacing any lost or stolen devices is claimed through the NSW Treasury Managed Fund. Repairs are funded by the Department of Premier and Cabinet, Corporate and Ministerial Services.

98. Has any artwork been purchased or leased for display in your ministerial office in 2016-17?

(a) What is the cost of this?

No.

99. Have any floral displays or indoor plants or potplants been hired or leased for display in your ministerial office in 2016-17?

(a) If so, what was the cost of these items?

No.

100. Have any floral displays or indoor plants or potplants been purchased for display in your ministerial office in 2016-17?

(a) If so, what was the cost of these items?

No.

101. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2016-17?

(a) What are these services/newspapers/magazines/journals/periodicals?

i. Who is the subscriber for each of these?

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Supplementary Questions

My office subscribes to a modest number of publications, the cost of which is managed within the office's budget.

102. What was the total amount your office spent on stationery?

I am advised that expenditure on stationery in 2016-17 across the Ministry was \$146,596. This includes the cost of printed stationery (business cards and letterheads).

103. What was the total value of all gifts purchased for use by you and your office in 2016-17?

(a) What were the gifts purchased?

i. Who were they gifted to?

I am advised that no gifts have been purchased by the Ministerial Office.

104. Do you purchase bottled water or provide water coolers for your office?

(a) What is the monthly cost of this?

No.

105. What non-standard features are fitted to your ministerial vehicle?

(a) What is the cost of each non-standard feature?

I am advised that Ministers, the Leader of the Opposition, other nominated public office holders and certain former office holders are provided with official cars and drivers. During 2016-17 all costs associated with these vehicles were paid from the relevant office's budget.

106. What was the total bill for your office in 2016-17 for:

(a) Taxi hire

(b) Limousine hire

(c) Private hire care

(d) Hire car rental

(e) Ridesharing services

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Supplementary Questions

I am advised that expenditure on taxis, hire cars and ride share services in 2016-17 across the Ministry was \$82,771, down from \$99,463 last year. This compares with 2009-10 expenditure of \$175,776.

107. Were any planes or helicopters chartered by you or your office and paid for with public money in 2016-17?

(a) If yes, will you please detail each trip, the method of transport and the cost?

I am advised that expenditure on charter flights for the Ministry totalled \$6,921 in 2016-17, down from \$28,706 last year. This compares with expenditure in 2009-10 of \$281,567.

Hospitality

108. How much did your ministerial office spend on hospitality, including catering and beverages, in 2016-17?

I am advised that expenditure on hospitality across the Ministry totalled \$32,021 in 2016-17- which includes catering for stakeholder meetings and courtesy calls with visiting dignitaries.

109. How much did your Department/agency spend on hospitality, including catering and beverages, in 2016-17?

I am advised that costs are managed within each agency's recurrent budget.

Labour Hire Firms

110. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2016-17:

(a) The names of the firms utilised

(b) The total amount paid to each firm engaged

(c) The average tenure period for an employee provided by a labour hire company

(d) The longest tenure for an employee provided by a labour hire company

(e) The duties conducted by employees engaged through a labour hire company

(f) The office locations of employees engaged through a labour hire company

(g) The highest hourly or daily rate paid to an employee provided by a labour hire company.

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Supplementary Questions

I am advised that agencies use Labour Hire firms, in accordance with NSW Public Service policies to cover temporary vacancies as required. There are no central records maintained, with operations authorised to make such arrangements, subject to their overall labour expense cap.

Media and Public Relations

111. How many media or public relations advisers are employed for each of your portfolio agencies and what is the total cost to employ these advisers?

I am advised that FACS staff numbers are included in the Annual Report.

112. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?

I am advised that FACS staff numbers undertaking media or public relations activities are commensurate with need and can go down or up as required.

113. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?

I am advised that the NSW Government purchases all commercial media monitoring centrally through the Department of Premier and Cabinet, which delivers significant savings through aggregated procurement.

114. By how much has the number of media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?

Refer to Question 111.

115. By how much has the expenditure on media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?

Refer to Question 112.

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Supplementary Questions

116. Have you had media training or speech training?

(a) If yes, who paid for it?

(b) If paid by taxpayers, what was the amount paid in 2016-17?

No.

Facebook

117. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2016-17?

I am advised that no taxpayer money has been spent on Facebook advertising or sponsored posts.

118. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2016-17?

I am advised that where appropriate social media is used by agencies alongside other forms of advertising as a cost effective medium of communication.

Overseas Trips

119. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

(a) If so, did any of your relatives or friends accompany you on these trips?

I am advised that details of overseas travel including costs are published on the FACS website.

120. Have you undertaken any official overseas travel that was privately funded?

(a) If so, what was the nature of these trips?

(b) Who paid for these trips?

Refer to Question 119.

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Supplementary Questions

Department/Agency Travel

121. What was the total expenditure in 2016-17 by Departments/agencies within your portfolio on:

- (a) Taxi hire**
- (b) Limousine/private car hire**
- (c) Hire car rental**
- (d) Ridesharing services**

I am advised that all Departments' travel in 2015-16 was accordance with NSW Treasury and Finance Circular OFS-2014-07.

122. Do any senior executive service employees in your Departments/agencies have a driver that is paid for by the Departments/agencies? If so, what is the number of senior executive service employees that have a driver and which senior executive service employees have a driver?

(a) How much was spent on these drivers in 2016-17?

I am advised that the answer is no.

Consulting

123. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2016-17?

(a) For what specific purposes or matters was legal advice sought?

I am advised that financial information about consultancy fees is made available in FACS annual reports.

124. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2016-17:

- (a) Social media**
 - i. And the cost of these services**
- (b) Photography**
 - i. And the cost of these services**
- (c) Acting training**

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i. And the cost of these services

(d) Ergonomics

i. And the cost of these services

Refer to Question 123.

Department/Agency Staffing

125. What was the number of senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

I am advised that Public Sector Senior Executive (PSSE) numbers are reported in the Annual Reports of each agency within the Family and Community Services Cluster.

126. What was the expenditure on senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

I am advised that Public Sector Senior Executive (PSSE) remunerations are reported in the Annual Reports of each agency within the Family and Community Services Cluster.

127. What was the number of internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

I am advised that staff numbers and their cost are managed within the agency's Labour Expense Cap, as part of the sector's Budget Controls.

128. What was the expenditure on internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

Refer to Question 127.

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Supplementary Questions

129. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2016-17?

(a) Of these redundancies, how many were:

i. Voluntary

ii. Forced

(b) What was the total cost of all redundancies?

I am advised that voluntary redundancies are a component for agencies to achieve their efficiency dividends. Redundancy figures across the sector for 2016/17 are anticipated to be in the order of 1,222, totalling 12,999 Since July 2011. The Labour Expenses Cap introduced in the 2012-13 Budget also continues to give Secretaries as much flexibility as possible to achieve these savings in the most appropriate ways to meet the service requirements of their agencies. Nurses, police officers and teachers in schools have been quarantined from this measure.

130. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?

(a) What was the nature of these works/services?

(b) What was the total cost of these works or services?

Refer to Question 129.

131. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?

I am not aware of any former staff in these circumstances. Staffing decisions made within individual agencies are a matter for that agency.

132. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2016-17?

(a) What were the reason/s for each dismissal?

Refer to Question 129.

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Supplementary Questions

133. What was the total amount your Departments/agencies spent on stationery?

I am advised that stationery expenses are accounted for in agencies' recurrent budgets.

Smart Phone Accounts

134. Do the Departments/agencies within your portfolio have an iTunes account?

(a) What was the total expenditure in 2016-17 on iTunes?

i. What applications/subscriptions/services were purchased through iTunes?

I am advised that IT costs are managed within each agency's budget and are guided by NSW Government's ICT and procurement policies and frameworks.

135. Do the Departments/agencies within your portfolio have an Android account?

(a) What was the total expenditure in 2016-17 on Android?

i. What applications/subscriptions/services were purchased through Android?

Refer to Question 134.

Websites Visited

136. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your Ministerial office this year?

I am advised that the configuration of the Ministers' IT network infrastructure by our third party service providers does not allow the determination of such data.

137. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your Ministerial office this year?

Refer to Question 136.

Merchant fees

138. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.

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Supplementary Questions

I am advised that all NSW Government agencies are required to impose surcharges to recoup their merchant interchange fees, pursuant to Treasury Circular TC12/13.

139. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.

Refer to Question 138.

140. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2016-17?

Refer to Question 138.

Probity Auditor

141. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

I am advised that in accordance with the NSW Procurement Board's Direction (PBD-2013-05), FACS has internal mechanisms in place to ensure that probity considerations are routinely taken into account in its procurement decisions, and the use of external probity advisers and auditors is the exception rather than the rule. The Department's Annual Report includes all consultancies including those involving probity advisors valued more than \$50,000.

Questions from Mr David Shoebridge MLC

FACS - Child safe

142. What steps have been taken to make FACS districts that are currently not certified as 'child-safe' with the Children's Guardian compliant with the scheme?

I am advised that all FACS districts have been accredited as designated agencies by the Children's Guardian.

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Supplementary Questions

NSW is the first state in Australia to gain accreditation for government-run statutory out of home care services.

143. Can the Minister provide a list of the following:

(a) FACS districts and specialist units in NSW that are fully accredited as child-safe with the

Children's Guardian scheme, and the number of children and aboriginal children in them

(b) FACS districts and specialist units in NSW that are partially accredited as child-safe with

the Children's Guardian scheme, and the number of children and aboriginal children in them

(c) FACS districts and specialist units in NSW that have failed accreditation as child-safe with

the Children's Guardian scheme, and the number of children and aboriginal children in them

Refer to Question 142.

144. Which FACS districts and specialist units have been accredited as child safe since 26 March 2011?

Refer to Question 142.

145. What arrangements are made for children in districts and specialist units that have failed

accreditation?

(a) Are they transferred to other providers?

(b) Who are the providers?

(c) Are they fully accredited or partially accredited?

Refer to Question 142.

Aboriginal child removals

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Supplementary Questions

146. Can the Minister advise what steps are being taken to address the five-fold increase in the number of Aboriginal children forcibly removed from their families and placed in out of home care?

I am advised that the Department of Family and Community Services (FACS) has:

- Introduced mandatory cultural plans requiring caseworkers to actively engage with Aboriginal families, community and organisations in cultural care planning for Aboriginal children and young people.
- Supported the implementation and operationalisation of the *Guiding Principles for Strengthening the Participation of Local Aboriginal Community in Child Protection Decision Making* in partnership with Grandmothers Against Removal (GMAR) NSW ensuring Aboriginal community participation in decision making regarding the care and protection of Aboriginal children and young people.
- Provided intensive implementation support for local Aboriginal communities that want to establish a Local Advisory Group (LAG) in their area. LAGs enable Aboriginal communities to participate with FACS in decision making regarding the care and protection of Aboriginal children and young people.
- Invested an additional \$90 million over four years for the implementation of new evidence-based family preservation programs, Multi-Systemic Therapy (MST-CW) and Functional Family Therapy (FFT). Half of the 900 places per year will be for Aboriginal families.

147. What steps has FACS taken regarding the proposed 'Aboriginal Community Expert Committee' (ACEC), designed specifically to reduce the unprecedented overrepresentation of Aboriginal children in the child protection system?

Refer to Question 146.

148. What steps has FACS taken in establishing 'Local Advisory Groups' to represent local Aboriginal communities in working together with FACS on local child protection matters?

Refer to Question 146.

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149. What consultation has FACs undertaken in the last 12 months with Grandmothers Against Removals regarding Aboriginal child removal rates?

Refer to Question 146.

150. What liaison has FACs had in the last 12 months with the NSW Ombudsman's Office regarding Aboriginal child removal rates?

I am advised that the FACS Secretary meets with the Deputy Ombudsman on a quarterly basis.

Case worker numbers

151. What is the projected number of vacant child protection caseworker positions at the end of December 2017?

I am advised that information on caseworker numbers is published quarterly and available on the Caseworker Dashboard on the Family and Community Services (FACS) website at <http://www.community.nsw.gov.au/about-us/community-services-caseworker-dashboard>.

152. What is the current status of implementation of Recommendation 19 of the GPSC2 inquiry into child protection in New South Wales?

The NSW Government has carefully considered the recommendations of the Legislative Council's Portfolio Committee No. 2 - Health and Community Services Committee following the Inquiry into Child Protection. On 18 September 2017, a coordinated whole-of-government response was provided to the Parliament.

153. What interim steps, if any, have been taken to address the issues raised in recommendation 19?

Refer to Question 152.

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154. What is the current status of implementation of Recommendation 20 of the GPSC2 inquiry into child protection in New South Wales?

Refer to Question 152.

155. What interim steps, if any, have been taken to address the issues raised in recommendation 20?

Refer to Question 152.

Child abuse hotline

156. What is the current status of Mr Tim Hume's review into out of home care?

Refer to Question 1.

157. When will Mr Tim Hume's review into out of home care be publically released?

Refer to Question 1.

158. How many calls did the Child Protection Helpline receive in the following calendar years:

(a) 2014-15?

(b) 2015-16?

(c) 2016 to date?

I am advised that information is available on the FACS statistics website at <https://www.facs.nsw.gov.au/facs-statistics>.

159. Over the last 12 months, what is the average call wait time to the Child Protection Helpline?

Refer to Question 158.

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160. Over the last 12 months, what is the longest period of time a caller has had to wait to be connected to the Child Protection Helpline?

Refer to Question 158.

161. Over the last 12 months, what percentage of calls made to the Child Protection Helpline are abandoned?

Refer to Question 158.

162. Why are call wait times not made available to the general public?

Refer to Question 158.

163. Given the reported increase in call volume to the helpline what steps is Family and Community Services taking to ensure that callers to the hotline are answered and their reports are taken in a reasonable timeframe?

The 2017-18 Budget delivered for the frontline. \$63 million over four years will be invested to boost the number of caseworkers working on the frontline, as well as deliver more casework support workers. In the first year, \$18 million will be invested, including:

- o \$9.3 million of new funding for 66 additional casework support workers
- o \$6 million of new funding for 42 additional caseworkers
- o \$3 million of new funding for 23 additional caseworkers for the Child Protection Helpline and 10 additional caseworkers in the Joint Investigative Response Teams in the first year (which will increase in the subsequent year).

164. Given the reported increase in call volume what steps are being taken to ensure that caseworkers are not placed in untenable positions and their capacity to complete assessments of information is not compromised?

Refer to Question 163.

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Supplementary Questions

165. Has extra funding and/or resources been allocated to the helpline in response to reports of increased call volumes?

Refer to Question 163.

166. What is the status of the new telephony system that was scheduled to be introduced in 2016?

I am advised that the new telephony system is operational across the Helpline.

T J Hickey memorial

167. Has the Minister had liaised with the family of TJ Hickey regarding their request for a permanent memorial for TJ Hickey to be included in the 'Waterloo Renewal' site redevelopment?

I visited the Waterloo estate in February 2017 and have confirmed that plans to have a memorial for TJ Hickey remain in place.

Risk of harm reports

168. What is the average time in which a risk of harm report is addressed and resolved by the department in the period since 1 January 2016?

I am advised that information about reports on children and young people at Risk of Significant Harm (ROSH) is published on the Department of Family and Community Services (FACS) website at <https://www.facs.nsw.gov.au/>.

169. What has been the longest time in which a risk of harm report has been resolved in the period since 1 January 2016?

Refer to Question 168.

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170. What is the average time in which a risk of harm report is addressed and resolved by the department where the risk of harm report is the second (or further) report against the same carer in the period since 1 January 2016?

Refer to Question 168.

171. What has been the longest time in which a risk of harm report has been resolved by the department where the risk of harm report is the second (or further) report against the same carer in the period since 1 January 2016?

Refer to Question 168.

Homelessness

172. What was the reason for the year long delay in releasing the Going Home Staying Home report?

I am advised that the Report is publicly available online at:

http://www.housing.nsw.gov.au/data/assets/file/0006/428127/Early_Review_of_SHS_Program.pdf.

173. The findings of the report highlight the huge increase in demand for SHS services, the limited availability of all forms of accommodation and limited insight as to the outcomes achieved by the Going Home Staying Home reforms. What action is the NSW Government taking to address these issues?

I am advised that investment in homelessness services and programs has increased from \$138.5 million in 2013-14 to \$198 million in 2017-18. The 2017-18 Budget includes \$1.1

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billion to support people experiencing homelessness and improve services for social housing tenants to help break disadvantage. Information about the development of the NSW Government's Homelessness Strategy is available online at <https://www.facs.nsw.gov.au/reforms/homelessness-strategy>.

I am advised that figures from the Early Review of the Specialist Homelessness Services program indicate that a significantly larger number of clients, across all key groups are receiving a service post reform.

The 2015-16 AIHW SHS figures highlight a 35% increase in client numbers since the Going Home

Staying Home (GSHS) reforms and SHS services were contracted to provide support to around 57, 000 clients but actually supported 69,000 clients:

174. What steps has the NSW Government taken to adequately resource SHSs to meet the current demand?

Refer to Question 173.

The 2015/16 AIHW SHS figures highlight a 26% increase since the GSHS reforms in the number of

clients accessing SHS who are escaping domestic and family violence:

175. Do you think that the GSHS reforms have contributed to this?

I am advised that the NSW Government is investing more than \$350 million over four years to tackle domestic violence by supporting victims and holding perpetrators to account. I am further advised that investment in homelessness services and programs has increased from \$138.5 million in 2013-14 to \$198 million in 2017-18

I am advised that figures from the Early Review of the Specialist Homelessness Services program indicate that a significantly larger number of clients, across all key groups are receiving a service post reform.

176. What steps is the NSW Government taking to adequately resource SHSs to meet the current demand?

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Refer to Question 173.

The City of Sydney Street count shows a 26% increase in people sleeping rough since the

implementation of the GHSH reforms:

177. Do you think that the GHSH reforms have contributed to this?

Refer to Question 173.

178. What steps is the NSW Government taking to adequately resource SHSs to meet the current demand?

Refer to Question 173.

The 2015/16 AIHW SHS figures highlight a 84% increase in people accessing services who have been couch surfing and a 65% increasing in people accessing services who are from private rental properties:

179. What steps is the NSW Government taking to ensure an adequate supply of affordable housing to meet this demand?

I am advised that:

Under Future Directions for Social Housing in NSW (Future Directions), the NSW Government will:

- Increase the supply of social and affordable housing
- Create more opportunities, support and incentives to avoid/leave social housing; and
- Create a better social housing experience.

Communities Plus will deliver up to 23,000 new and replacement social housing dwellings and 500 affordable housing dwellings across the state.

The Social and Affordable Housing Fund (SAHF) is an initiative by the NSW Government to provide more social and affordable housing across the State. Together both phases of the SAHF will deliver 3,400 houses for vulnerable people.

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The SAHF provides more homes to those in need of social and affordable housing and ensure residents are connected to transport, jobs, education and tailored support.

The 2015/16 AIHW SHS figures, when looking specifically at long term housing, identify that 31,280 clients required long term housing, with 51 per cent of these not been provided or referred to it – this is an increase of 133 per cent in 2 years:

180. What steps is the NSW Government taking to ensure an adequate supply of affordable housing to meet this demand?

Refer to Question 179.

The 2015/16 AIHW SHS figures identify that 28% of SHS clients identify as Indigenous, an increase of 60% over 2 years:

181. What is the NSW Government doing to address Indigenous homelessness and access to housing?

I am advised that investment in homelessness services and programs has increased from \$138.5 million in 2013-14 to \$198 million in 2017-18. The 2017-18 Budget includes \$1.1 billion to support people experiencing homelessness and improve services for social housing tenants to help break disadvantage. Information about homelessness services for Aboriginal people is available on the Department of Family and Community Services website at www.housing.nsw.gov.au/help-with-housing/specialist-homelessness-services/find-a-service/list-services

Child deaths

182. How many children who were in statutory care died in each of the following years:

- (a) 2011/12?**
- (b) 2012/13?**
- (c) 2013/14?**
- (d) 2014/15?**
- (e) 2015/16?**
- (f) 2016/17?**
- (g) 2017 to date?**

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I am advised that since 2011 the NSW Government has published the Child Deaths Annual Report. Reports can be found at www.facs.nsw.gov.au/about_us/publications.

183. In relation to each of the above, was investigation was undertaken?

Refer to Question 182.

184. In respect of each death which, if any, non-government organisation was responsible for the care of the child?

Refer to Question 182.

Aboriginal placement principles

185. The Aboriginal Child Placement Principles is understood to include five inter-related elements of Prevention, Partnership, Placement, Participation and Connection. How is the government monitoring their adherence with each of these elements to best meet the needs of Aboriginal children and young people and their families?

Refer to Question 146.

186. What data does the government have on compliance with the principles, including but not limited to compliance with the placement hierarchy?

Refer to Question 146.

187. How does this data ensure that there is a proper decision making approach to applying the principles?

Refer to Question 146.

The *Care and Protection Act* includes a statutory obligation for the government to maximize self determination for Aboriginal communities. Numerous reports,

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including the Parliamentary Inquiry into Child Protection, have noted the lack of progress towards genuine Aboriginal self-determination.

188. What steps is this government taking to promote the genuine self-determination of Aboriginal communities?

Refer to Question 146.

189. What steps is this government taking to enable Aboriginal communities to design and deliver the services needed in their communities?

Refer to Question 146.

190. How is government engaging with Aboriginal community governance processes to ensure the voices of all parts of the Aboriginal community are able to be heard?

Refer to Question 146.

191. What are the resources allocated to Aboriginal community controlled approaches to meet the identified needs of their communities?

Refer to Question 146.

The Aboriginal community controlled sector has developed a range of policy frameworks to provide an Aboriginal-led approach, with the aim of empowering local Aboriginal communities through their own organisations and processes to design and deliver the services they need.

192. What is the government's commitment to policy and frameworks developed through Aboriginal community-controlled mechanisms?

Refer to Question 146.

193. What steps has the government taken to increase engagement with Aboriginal community controlled processes?

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

Refer to Question 146.

194. How will government move towards divesting decision making to Aboriginal communities and resourcing them appropriately, in line with the recommendations of *Bringing Them Home* and international evidence?

Refer to Question 146.

195. What steps is the government taking to ensure Aboriginal families' and communities' participation in decision making regarding child protection?

Refer to Question 146.

196. What steps is the government taking to support Aboriginal participation through Aboriginal Family Led Decision Making mechanisms independent of government?

I am advised that Family and Community Services has Family Group Conferencing (FGC), which was introduced in 2015 and has been fully implemented across NSW. FGC is a family-focused, strengths based form of alternative dispute resolution that strengthens partnerships between family members and encourages greater parental decision making about the safety and wellbeing of their children. I am advised that 43 per cent of Family Group Conferences involve Aboriginal families.

197. What measures does the government have in place to ensure that investment into Aboriginal family group conferencing programs in NSW has been adequate?

Refer to Question 196.

198. What proportion of Family Group Conferences provided to Aboriginal families are facilitated independently of government?

Refer to Question 196.

199. At what stages in the case management process are Family Group Conferences routinely conducted?

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Supplementary Questions

I am advised that Family Group Conferences are held throughout the child protection and case management continuum.

200. What data is collected about these conferences to ensure they are effectively engaging and empowering Aboriginal families in decision making?

I am advised that an essential aspect of a Family Group Conference (FGC) is a post conference review process where all FGC participants including the FGC facilitator provide an overall assessment of the FGC process.

201. What investment is the Government making to ensure that Aboriginal children are not deidentified as having Aboriginal heritage, such as through investment in effective and well resourced genealogy, and policies to ensure compliance with the Aboriginal child placement principles?

I am advised that financial information about FACS expenditure is made available in FACS Annual Reports.

In October 2015, the government committed to the *Guiding Principles for strengthening the participation of local Aboriginal community in child protection decision making.*

202. What implementation has occurred for these principles?

Refer to Question 146.

203. How much money has the government invested to make sure these principles are implemented across NSW?

I am advised that financial information about FACS expenditure is made available in FACS Annual Reports.

204. How does the government prioritise implementation of these principles with respect to greater numbers of Aboriginal children entering the system?

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Supplementary Questions

Refer to Question 146.

205. How is the government ensuring Aboriginal children removed from their families maintain and build their connection to their Aboriginal family and community and are raised strongly retaining their Aboriginal identity?

Refer to Question 146.

206. Is the government ensuring that their permanency agenda around adoption and guardianship does not adversely impact on the life, identity and connections for Aboriginal children?

I am advised that a comprehensive Cultural Care Plan must be completed and approved in order to proceed with a guardianship application, or an adoption.

207. What investment has there been in supporting Aboriginal children in out-of-home care to grow up strong in culture, particularly given data from the *Pathways of Care Longitudinal Study* and similar research in other states suggesting a need for greater focus in this area?

Refer to Question 146.

208. What mechanisms will be developed to ensure the quality of cultural planning for Aboriginal children and the effective implementation of cultural care plans and cultural support plans?

Refer to Question 146.

209. How are Aboriginal communities being involved in the development of cultural planning?

Refer to Question 146.

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Supplementary Questions

210. How are Aboriginal communities being empowered to provide important oversight of cultural care plans and their implementation?

Refer to Question 146.

211. In light of revelations regarding the treatment of young people within the juvenile justice system in the Northern Territory, and the significant overlap between juvenile justice and out-of-home care populations, what steps will the government take to safeguard the immediate and long-term needs of Aboriginal young people in detention, particularly those for whom parental responsibility rests with the Minister?

I am advised that a memorandum of understanding exists between FACS and the Department of Justice, Juvenile Justice.

FACS and Juvenile Justice undertake joint case planning for shared clients to minimise any risks associated with a child/young person's offending behaviour and to provide for their ongoing safety, welfare and well-being.

Joint case planning should reflect the cultural needs of Aboriginal children and young people.

Previous research has demonstrated that Aboriginal children in OOHC have poorer educational outcomes than their peers.

212. What steps is the government taking to support Aboriginal children in OOHC?

Refer to Question 1.

213. How is the government monitoring education outcomes for Aboriginal children in care, including exclusions and other school movements?

Refer to Question 1.

Aboriginal service delivery

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Supplementary Questions

214. As we've reached the 20th anniversary of *Bringing Them Home*, how is the government supporting the development of an Aboriginal child and family sector based on the central principle of self determination?

Refer to Question 146.

215. How does the current direction of the NSW child protection system reflect the lessons and recommendations arising from *Bringing Them Home*?

Refer to Question 1.

Permanency

216. Is the government committed to ensuring that Aboriginal children will not be considered for adoption?

Refer to Question 206.

217. What supports are being put in place for Aboriginal children subjected to guardianship orders?

Refer to Question 206.

218. What level of participation have Aboriginal families and communities had in decision making around the making of adoption and guardianship orders for Aboriginal children and young people?

Refer to Question 206.

219. What mechanisms are in place to ensure that decisions are consistent with the Aboriginal Child Placement Principles, including proper assessment of restoration and reunification, partnership with Aboriginal families and communities, compliance with the placement hierarchy, the ongoing engagement and participation of the child's Aboriginal family and community and the child's ongoing connection to their family, community and culture?

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Supplementary Questions

Refer to Question 206.

220. What level of engagement has occurred with Aboriginal communities around guardianship and adoption to ensure that it is an appropriate measure for those communities, particularly given past policies and practices of forced removal of Aboriginal children?

Refer to Question 146.

221. How is this consistent with Aboriginal people's collective right to self-determination?

Refer to Question 146.

222. How does the government plan to undertake periodic review of the placement of all children placed on adoption or guardianship orders through the intervention of the State?

Refer to Question 1.

223. What steps has the government taken to cease adoption of Aboriginal children and young people against the wishes of Aboriginal people and communities?

Refer to Question 206.

224. How is the government mitigating the risk of Aboriginal children losing contact with their culture, community and heritage if adopted?

Refer to Question 206.

225. How are Aboriginal families and communities being supported to oversee the placements of Aboriginal children, including those on guardianship and adoption orders?

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Supplementary Questions

Refer to Question 206.

After care/ leaving care

Aboriginal children are over represented in the OOHC system and experience poorer health, education, medical and social outcome than any other when leaving care.

226. What investment has been designated to Aftercare/Leaving Care for Aboriginal Children and young people leaving care?

Refer to Question 1.

227. How is the government ensuring meaningful outcomes for children and young people leaving care?

Refer to Question 1.

228. What service model, if any, is being sourced?

Refer to Question 1.

229. What has been the input/engagement from Aboriginal children, young people, families and community on any such plan?

Refer to Question 206.

230. When will the review of the out of home care system in NSW, chaired by David Tune in 2015/16, be released to the public given this report informs the government's thinking around the current reforms to OOHC?

Refer to Question 1.

Psychotropic medication

231. What proportion of children are prescribed psychotropic medications following their entry to care?

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I am advised that suitably qualified clinicians determine the clinical needs of children.

232. Is this rate different for any particular cohort of children in OOHC?

Refer to Question 231.

233. How is FACS ensuring compliance with policies regulating the use of psychotropic medications as part of behaviour management?

Refer to Question 231.

Independent review of Aboriginal children

234. What are the terms of reference for the Independent review of Aboriginal children, to be chaired by Professor Megan Davis?

I am advised that information regarding the Independent Review of Aboriginal Children in Care is available at <http://www.familyisculture.nsw.gov.au/home>.

235. What is the government's commitment (investment) to this independent review?

Refer to Question 234.

236. Will the independent review be followed by investment in ongoing Aboriginal community controlled mechanisms to provide regular and ongoing Aboriginal review and oversight of the child protection system?

Refer to Question 234.

Disability

237. With disability services transitioning to the National Disability Insurance Scheme and Aboriginal people with disability are underrepresented in utilising

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disability services, what has the NSW Government done to support Aboriginal people with disability?

This Question should be referred to the Minister for Disability Services.

238. Given the intersection between disability services and child protection based on additional needs of children in care, what has the government established to ensure that children in OOHC with additional needs are gaining access to the support they require?

I am advised that all children and young people in care who are eligible for the NDIS will have support coordination funded in their NDIS plan to ensure they receive the services they need.

Use of artificial intelligence

239. What current uses of artificial intelligence does the department undertake?

Note: Please include all uses of AI including uses for resource allocation and administrative

support, big data analysis, replacement and assistance of experts and researchers, procedural

matters, or summarising diverse data – for reference this might include:

- **Chatbots for customer service or advice**
- **Customer management systems**
- **Scanning legal documents to find relevant case law**
- **Categorising and searching documents**
- **Directing petitions efficiently**
- **Translation**
- **Document drafting**

I am advised that as outlined in the Digital Government Strategy, the NSW Government will continue to explore the use of cognitive and machine learning, and related Artificial Intelligence technologies, to simplify processes, eliminate duplication, and improve customer experience.

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Supplementary Questions

240. When did the department implement AI technologies and which technologies were these?

Refer to Question 239.

241. What planned uses does the department have for artificial intelligence?

Refer to Question 239.

242. What is the anticipated timeline for the expansion of existing AI uses or implementation of new technologies?

Refer to Question 239.

243. What policy guidelines, if any, guide the exploration and use of artificial intelligence by the department?

Refer to Question 239.

244. What research, if any, has the department undertaken regarding the use of AI in Government services?

Refer to Question 239.

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Supplementary Questions

SOCIAL HOUSING

Questions from the Hon Shaoquett Moselmane MLC

Sydney District Housing Allocation Zone

245. For the CS3 LEICHHARDT/MARRICKVILLE, CS6 CANTERBURY, CS7 INNER WEST,

and CS10 RIVERWOOD housing allocation zones, please advise:

(a) How many social housing properties were newly constructed in the following financial

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

I am advised that information about the number of social housing properties is available on the Department of Family and Community Services (FACS) website at

www.facs.nsw.gov.au.

(b) What was the total number of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

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I am advised that the Department of Family and Community Services' Land and Housing Corporation continually reviews the suitability of the properties it owns. Proceeds from the sale of assets are re-invested to upgrade social housing and build new dwellings.

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

I am advised that financial information about property disposals is contained in FACS Annual Reports.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

I am advised that information about the NSW Housing Register is available on the Department of Family and Community Services (FACS) website at www.facs.nsw.gov.au.

(e) What was the total number of approved applicants on the social housing register in the following financial years:

- i. 2011/12;**

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- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

I am advised that information about the NSW Housing Register is available on the Department of Family and Community Services (FACS) website at www.facs.nsw.gov.au.

(f) How many general applicants were housed in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

I am advised that information about the NSW Housing Register is available on the Department of Family and Community Services (FACS) website at www.facs.nsw.gov.au.

(g) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

I am advised that information about the NSW Housing Register is available on the Department of Family and Community Services (FACS) website at www.facs.nsw.gov.au.

(h) As at 6 September 2017, the total number of vacant properties.

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Supplementary Questions

I am advised that the number of social housing properties that are vacant changes frequently as properties are vacated by tenants and prepared for reletting.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

I am advised that the number of maintenance requests changes daily. FACS routinely carries out maintenance through responsive maintenance requests and planned maintenance programs to keep its properties in good condition and to ensure consistent maintenance standards across the state.

South Eastern Sydney District Housing Allocation Zone

246. For the CS1 INNER CITY, CS2 EASTERN SUBURBS, CS8 SUTHERLAND, and CS9 ST

GEORGE housing allocation zones, please advise:

(a) How many social housing properties were newly constructed in the following financial

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(b) What was the total number of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**

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- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**

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- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(f) How many general applicants were housed in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

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Supplementary Questions

Refer to Question 245.

Northern Sydney District Housing Allocation Zone

247. For the CS4 NORTHERN SUBURBS, and CS5 NORTHERN BEACHES housing allocation

zones, please advise:

(a) How many social housing properties were newly constructed in the following financial

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(b) What was the total number of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(c) What was the total value of social housing dwellings sold in the following financial years:

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- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the

following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

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Refer to Question 245.

(f) How many general applicants were housed in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

South Western Sydney District Housing Allocation Zone

248. For the GW9 BANKSTOWN, GW10 FAIRFIELD, GW11 LIVERPOOL, GW12 CAMPBELLTOWN, GW13 CAMDEN, GW14 WOLLONDILLY and GW15

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Supplementary Questions

WINGECARRIBEE housing allocation zones, please advise:

(a) How many social housing properties were newly constructed in the following financial

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(b) What was the total number of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**

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vii. 2017/18 to date?

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

i. 2011/12;

ii. 2012/13;

iii. 2013/14;

iv. 2014/15;

v. 2015/16;

vi. 2016/17;

vii. 2017/18 to date?

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the

following financial years:

i. 2011/12;

ii. 2012/13;

iii. 2013/14;

iv. 2014/15;

v. 2015/16;

vi. 2016/17;

vii. 2017/18 to date?

Refer to Question 245.

(f) How many general applicants were housed in the following financial years:

i. 2011/12;

ii. 2012/13;

iii. 2013/14;

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- iv. 2014/15;
- v. 2015/16;
- vi. 2016/17;
- vii. 2017/18 to date?

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

Western Sydney District Housing Allocation Zone

249. For the GW1 PARRAMATTA/BAULKHAM HILLS, GW2 AUBURN GRANVILLE, GW3

BLACKTOWN, GW4 MT DRUITT, and GW8 HOLROYD housing allocation zones, please advise:

(a) How many social housing properties were newly constructed in the following financial

years:

- i. 2011/12;**
- ii. 2012/13;**

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- iii. 2013/14;
- iv. 2014/15;
- v. 2015/16;
- vi. 2016/17;
- vii. 2017/18 to date?

Refer to Question 245.

(b) What was the total number of social housing dwellings sold in the following financial years:

- i. 2011/12;
- ii. 2012/13;
- iii. 2013/14;
- iv. 2014/15;
- v. 2015/16;
- vi. 2016/17;
- vii. 2017/18 to date?

Refer to Question 245.

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;
- ii. 2012/13;
- iii. 2013/14;
- iv. 2014/15;
- v. 2015/16;
- vi. 2016/17;
- vii. 2017/18 to date?

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

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- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(f) How many general applicants were housed in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

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(g) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

Nepean Blue Mountains District Housing Allocation Zone

250. For the GW5 PENRITH, GW6 BLUE MOUNTAINS, GW7 RICHMOND/WINDSOR, S46

LITHGOW, S80 PORTLAND and S88 WALLERWANG housing allocation zones, please advise:

(a) How many social housing properties were newly constructed in the following financial

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

Refer to Question 245.

(b) What was the total number of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

vii. 2017/18 to date?

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the

following financial years:

i. 2011/12;

ii. 2012/13;

iii. 2013/14;

iv. 2014/15;

v. 2015/16;

vi. 2016/17;

vii. 2017/18 to date?

Refer to Question 245.

(f) How many general applicants were housed in the following financial years:

i. 2011/12;

ii. 2012/13;

iii. 2013/14;

iv. 2014/15;

v. 2015/16;

vi. 2016/17;

vii. 2017/18 to date?

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

i. Studio properties

ii. 1 Bedroom properties

iii. 2 Bedroom properties

iv. 3 Bedroom properties

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

v. 4+ bedroom properties

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

Central Coast District Housing Allocation Zone

251. For the NN19 GOSFORD and NN20 WYONG housing allocation zones, please advise:

(a) How many social housing properties were newly constructed in the following financial

years:

i. 2011/12;

ii. 2012/13;

iii. 2013/14;

iv. 2014/15;

v. 2015/16;

vi. 2016/17;

vii. 2017/18 to date?

Refer to Question 245.

(b) What was the total number of social housing dwellings sold in the following financial years:

i. 2011/12;

ii. 2012/13;

iii. 2013/14;

iv. 2014/15;

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

252. How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(b) What was the total number of approved applicants on the social housing register in the

following financial years:

- i. 2011/12;**

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(c) How many general applicants were housed in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(d) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

Refer to Question 245.

(e) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

(f) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

Hunter New England District Housing Allocation Zone

253. For the NN1 LAKE MACQUARIE, NN2 LAKE MACQUARIE/EAST, NN3 MAITLAND, NN4 MERRIWA, NN5 MURRURUNDI, NN6 MUSWELLBROOK, NN7 NEWCASTLE, NN8 PORT STEPHENS, NN9 RAYMOND TERRACE, NN10 TEA GARDENS, NN11 SCONE, NN12 SINGLETON, NN13 ABERDEEN, NN14 DENMAN, NN15 KARUAH, NN16 DUNGOG, NN17 CESSNOCK, NN18 KURRI KURRI, NN21 TAREE, NN43 ARMIDALE, NN44 BARRABA, NN45 BINGARA, NN46 GLEN INNES, NN47 GUNNEDAH, NN48 GUYRA, NN49 INVERELL, NN50 MANILLA, NN51 MOREE, NN52 MUNGINDI, NN53 NARRABRI, NN54 WERRIS CREEK, NN55 QUIRINDI, NN56 EMMAVILLE, NN57 TAMWORTH, NN58 TENTERFIELD, NN59 URALLA, NN60 WALCHA, NN61 ASHFORD, NN62 BOGGABRI, NN63 BOGGIBILLA, NN64 CURLEWIS, NN65 GWABEGAR, NN66 PALLAMALLAWA, NN67 TINGHA, NN68 WARIALDA, NN69 DELUNGRA, NN70 WEE WAA, NN71 WINGHAM, NN77 GLOUCESTER, NN78 FOSTER/TUNCURRY, and S064 DUNEDOO housing allocation zones, please advise:

(a) How many social housing properties were newly constructed in the following financial

years:

- i. 2011/12;
- ii. 2012/13;
- iii. 2013/14;
- iv. 2014/15;
- v. 2015/16;
- vi. 2016/17;
- vii. 2017/18 to date?

Refer to Question 245.

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

(b) What was the total number of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the

following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(f) How many general applicants were housed in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

Mid North Coast District Housing Allocation Zone

254. For the NN22 PORT MACQUARIE, NN23 KEMPSEY, NN24 MACKSVILLE, NN25 BELLINGEN, NN26 DORRIGO, NN27 COFFS HARBOUR, NN38 LAURIETON, NN39 WAUCHOPE, NN40 WOOLGOOLGA, NN41 CRESCENT HEAD, NN72 NAMBUCCA, and NN73 URUNGA housing allocation zones, please advise:

(a) How many social housing properties were newly constructed in the following financial

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(b) What was the total number of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the following financial years:

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(f) How many general applicants were housed in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

Northern NSW District Housing Allocation Zone

255. For the NN28 GRAFTON, NN29 LOWER CLARENCE, NN30 EVANS HEAD, NN31 BALLINA, NN32 LISMORE, NN33 CASINO, NN34 KYOGLE, NN35 BONALBO, NN36 BYRON BAY, NN37 TWEED HEADS, NN42 MURWILLUMBAH, NN74 ALSTONVILLE, NN75 BRUNSWICK HEADS, and NN76 MULLUMBIMBY housing allocation zones, please

advise:

(a) How many social housing properties were newly constructed in the following financial

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(b) What was the total number of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

Refer to Question 245.

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**

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Supplementary Questions

- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(f) How many general applicants were housed in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

Illawarra Shoalhaven District Housing Allocation Zone

256. For the S7 KIAMA, S10 SHELLHARBOUR, S11 NOWRA, S12 ULLADULLA, S15 WOLLONGONG CITY, S16 SOUTH WOLLONGONG, S20 BERRY, S23 HELENSBURGH, S24 HUSKISSON, S29 SHOALHAVEN HEADS, and S31 SUSSEX INLET housing allocation zones, please advise:

(a) How many social housing properties were newly constructed in the following financial

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(b) What was the total number of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;**

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the

following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

(f) How many general applicants were housed in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

Southern NSW District Housing Allocation Zone

257. For the S1 BEGA VALLEY, S2 BOMBALA, S3 COOMA, S4 CROOKWELL, S5 GOULBURN, S6 GUNNING, S8 MULWAREE, S9 QUEANBEYAN, S13 SNOWY RIVER, S14 TALLANGANDA, S17 YASS, S18 BATEMANS BAY, S19 BERMAGUI, S21

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

DELEGATE, S22 EDEN, S25 JINDABYNE, S26 MERIMBULA, S27 MORUYA, S28 NAROOMA, and S30 BUNGENDORE housing allocation zones, please advise:

(a) How many social housing properties were newly constructed in the following financial

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(b) What was the total number of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**

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Supplementary Questions

- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the

following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(f) How many general applicants were housed in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**

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- iii. 2013/14;
- iv. 2014/15;
- v. 2015/16;
- vi. 2016/17;
- vii. 2017/18 to date?

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

- i. Studio properties
- ii. 1 Bedroom properties
- iii. 2 Bedroom properties
- iv. 3 Bedroom properties
- v. 4+ bedroom properties

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

Murrumbidgee District Housing Allocation Zone

258. For the S91 ALBURY, S93 BERRIGAN, S94 WEST WYALONG, S96 HILLSTON/CARRATHOOL, S98 COOLAMON, S99 COOTAMUNDRA, S100 COROWA, S101 CULCAIRN, S102 DENILQUIN, S103 GRIFFITH, S104 GUNDAGAI, S105 HAY, S106 HOLBROOK, S107 JERILDERIE, S108 JUNEE, S109 LEETON, S111 LOCKHART, S112 MATHOURA/MURRAY, S113 COLEAMBALLY, S114 NARRANDERA, S115 TEMORA, S117 TUMBARUMBA , S118 TUMUT, S119 URANA, S120 WAGGA WAGGA, S121 BARHAM/WAKOOL, S123 ADELONG, S124 BATLOW, S126 DARLINGTON

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Supplementary Questions

**POINT, S128 FINLEY, S129 GANMAIN, S130 HENTY, S132 MOAMA, S133
MOULAMEIN, S134 MULWALA, S135 THE ROCK, S136 TARCUTTA, S137
TOCUMWAL,
S138 UNGARIE, S140 YENDA, S141 YOUNG, and S142 HARDEN/MURRUMBURRAH
housing allocation zones, please advise:**

**(a) How many social housing properties were newly constructed in the following
financial**

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

**(b) What was the total number of social housing dwellings sold in the following
financial years:**

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

**(c) What was the total value of social housing dwellings sold in the following
financial years:**

- i. 2011/12;**
- ii. 2012/13;**

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Supplementary Questions

- iii. 2013/14;
- iv. 2014/15;
- v. 2015/16;
- vi. 2016/17;
- vii. 2017/18 to date?

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;
- ii. 2012/13;
- iii. 2013/14;
- iv. 2014/15;
- v. 2015/16;
- vi. 2016/17;
- vii. 2017/18 to date?

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the following financial years:

- i. 2011/12;
- ii. 2012/13;
- iii. 2013/14;
- iv. 2014/15;
- v. 2015/16;
- vi. 2016/17;
- vii. 2017/18 to date?

Refer to Question 245.

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Supplementary Questions

(f) How many general applicants were housed in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

Western NSW District Housing Allocation Zone

259. For the S32 BATHURST, S33 BLAYNEY, S34 BOURKE, S35 BREWARRINA, S36 CANOWINDRA/CABONNE, S37 COBAR, S38 COOLAH, S39 COONABARABRAN, S40 COONAMBLE, S41 COWRA, S42 DUBBO, S43 FORBES, S44 GILGANDRA, S45 CONDOBOLIN, S47 MUDGEE, S48 NARROMINE, S49 OBERON, S50 ORANGE, S51

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Supplementary Questions

**PARKES, S52 RYLSTONE, S53 WALGETT, S54 WARREN, S55 GRENFELL, S56
WELLINGTON, S57 HILL END, S58 NYNGAN, S59 BARADINE, S60 BINAWAY, S61
CARCOAR, S62 COLLARENEBRI, S63 CUMNOCK, S65 EUGOWRA, S66 GEURIE, S67
GOODOOGA, S68 GOOLAGONG, S69 GULARGAMBONE, S70 GULGONG, S71
LIGHTNING RIDGE, S72 LYNDHURST, S73 MANDURAMA, S74 MANILDRA, S75
MENDOORAN, S76 MILLTHORPE, S77 MOLONG, S78 NYMAGEE, S79 PEAK HILL,
S81 QUANDIALLA, S82 STUART TOWN, S83 TOTTENHAM, S84 TRANGIE, S85
TRUNDLE, S86 TULLAMORE, S87 ULAN, S89 WOODSTOCK, S90 YEOVAL, S110
LAKE**

CARGELLIGO, and S143 BOOROWA housing allocation zones, please advise:

**(a) How many social housing properties were newly constructed in the following
financial**

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

**(b) What was the total number of social housing dwellings sold in the following
financial years:**

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

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Supplementary Questions

(c) What was the total value of social housing dwellings sold in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

vii. 2017/18 to date?

Refer to Question 245.

(f) How many general applicants were housed in the following financial years:

i. 2011/12;

ii. 2012/13;

iii. 2013/14;

iv. 2014/15;

v. 2015/16;

vi. 2016/17;

vii. 2017/18 to date?

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

i. Studio properties

ii. 1 Bedroom properties

iii. 2 Bedroom properties

iv. 3 Bedroom properties

v. 4+ bedroom properties

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

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Supplementary Questions

**260. For the S92 BALRANALD, S95 BROKEN HILL, S97 IVANHOE, S116
TIBOOBURRA, S122**

**DARETON/ WENTWORTH, S125 COOMEALLA, S127 EUSTON, S131 MENINDEE,
and S139 WILCANNIA housing allocation zones, please advise:**

**(a) How many social housing properties were newly constructed in the following
financial**

years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

**(b) What was the total number of social housing dwellings sold in the following
financial years:**

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

**(c) What was the total value of social housing dwellings sold in the following
financial years:**

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(d) How many applicants joined the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(e) What was the total number of approved applicants on the social housing register in the following financial years:

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(f) How many general applicants were housed in the following financial years:

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Supplementary Questions

- i. 2011/12;**
- ii. 2012/13;**
- iii. 2013/14;**
- iv. 2014/15;**
- v. 2015/16;**
- vi. 2016/17;**
- vii. 2017/18 to date?**

Refer to Question 245.

(g) As at 6 September 2017, the total number of:

- i. Studio properties**
- ii. 1 Bedroom properties**
- iii. 2 Bedroom properties**
- iv. 3 Bedroom properties**
- v. 4+ bedroom properties**

Refer to Question 245.

(h) As at 6 September 2017, the total number of vacant properties.

Refer to Question 245.

(i) As at 6 September 2017, the total value of outstanding maintenance requests.

Refer to Question 245.

Social and Affordable Housing Fund

261. What has been the total expenditure from the Social and Affordable Housing Fund since its inception?

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

I am advised that the Social and Affordable Housing Fund was set up by the Government's investment arm, NSW Treasury Corporation and that this question should be referred to the Treasurer.

262. What is the current value of the Social and Affordable Housing Fund, less existing expenditure?

Refer to Question 261.

263. The NSW Government initially advised that the Social and Affordable Housing Fund would deliver 3,000 additional properties, however this figure was revised down to 2,200 properties, what is the reason for the 800 property shortfall?

I am advised that information on the Social and Affordable Housing Fund (SAHF) is available on the FACS website.

264. Of the 2,200 properties to be delivered under the Social and Affordable Housing Fund, how many of these properties will be newly constructed dwellings?

Refer to Question 263.

265. Of the 2,200 properties to be delivered under the Social and Affordable Housing Fund, how many of these properties will be recommissioned or repurposes existing dwellings?

Refer to Question 263.

266. When does the NSW Government anticipate the first property delivered under the Social and Affordable Housing Fund to be tenanted?

I am advised that the first tenants for phase 1 of the SAHF moved into their new homes in May 2017.

267. To date, how much has been expended on staff and consultant's fees as part of the Social and Affordable Housing Fund?

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Supplementary Questions

I am advised that financial information regarding consultancy fees is made available in FACS Annual Reports.

Social Housing budget

268. What was the total allocation for New Social Housing Supply in 2016-17?

I am advised that information about the Budget for social housing is made available in the 2017/18 Budget Papers at www.budget.nsw.gov.au.

269. What was the total actual (not budgeted) expenditure on New Social Housing Supply in 2016-17?

I am advised that financial information is made available in FACS Annual Reports.

Social Housing Waiting list

270. How many children under the age of 18 have joined the social housing register in each of the

following financial years:

(a) 2011/12;

(b) 2012/13;

(c) 2013/14;

(d) 2014/15;

(e) 2015/16;

(f) 2016/17;

(g) 2017/18 to date?

I am advised that information about the NSW Housing Register is available on the Department of Family and Community Services (FACS) website at www.facs.nsw.gov.au.

271. How many people over the age of 80 have joined the social housing register in each of the following financial years:

(a) 2011/12;

(b) 2012/13;

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Supplementary Questions

- (c) 2013/14;
- (d) 2014/15;
- (e) 2015/16;
- (f) 2016/17;
- (g) 2017/18 to date?

I am advised that information about the NSW Housing Register is available on the Department of Family and Community Services (FACS) website at www.facs.nsw.gov.au.

272. How many women over the age of 80 have joined the social housing register in each of the following financial years:

- (a) 2011/12;
- (b) 2012/13;
- (c) 2013/14;
- (d) 2014/15;
- (e) 2015/16;
- (f) 2016/17;
- (g) 2017/18 to date?

I am advised that information about the NSW Housing Register is available on the Department of Family and Community Services (FACS) website at www.facs.nsw.gov.au.

273. What is the total number of approved applicants on the social housing general register as at 6 September 2017?

I am advised that information about the NSW Housing Register is available on the Department of Family and Community Services (FACS) website at www.facs.nsw.gov.au.

274. What is the total number of priority approved applicants on the social housing register as at 6 September 2017?

I am advised that information about the NSW Housing Register is available on the Department of Family and Community Services (FACS) website at www.facs.nsw.gov.au.

Private Rental Subsidies

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Supplementary Questions

275. How many individual private rental subsidies were issued in each of the following financial years:

- (a) 2011/12;**
- (b) 2012/13;**
- (c) 2013/14;**
- (d) 2014/15;**
- (e) 2015/16;**
- (f) 2016/17;**
- (g) 2017/18 to date?**

I am advised that information on private rental subsidies is publicly available at <https://www.facs.nsw.gov.au/facs-statistics>

276. What was the value of private rental subsidies in each of the following financial years:

- (a) 2011/12;**
- (b) 2012/13;**
- (c) 2013/14;**
- (d) 2014/15;**
- (e) 2015/16;**
- (f) 2016/17;**
- (g) 2017/18 to date?**

I am advised that financial information is made available in FACS Annual Reports.

277. How many applications for private rental subsidies were received in each of the following financial years:

- (a) 2011/12;**
- (b) 2012/13;**
- (c) 2013/14;**
- (d) 2014/15;**
- e) 2015/16;**
- (f) 2016/17;**

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Supplementary Questions

(g) 2017/18 to date?

Refer to Question 275.

Temporary Accommodation

278. How many individuals were given temporary accommodation in each of the following financial years:

- (a) 2011/12;
- (b) 2012/13;
- (c) 2013/14;
- (d) 2014/15;
- (e) 2015/16;
- (f) 2016/17;
- (g) 2017/18 to date?

I am advised that state-wide data is publicly available at <https://www.facs.nsw.gov.au/facs-statistics>

279. What was the total expenditure on temporary accommodation in each of the following financial years:

- (a) 2011/12;
- (b) 2012/13;
- (c) 2013/14;
- (d) 2014/15;
- (e) 2015/16;
- (f) 2016/17;
- (g) 2017/18 to date?

I am advised that financial information is made available in FACS Annual Reports.

Developer social housing

280. What is the total social housing stock that was provided to the NSW Government under inclusionary zoning since April 2011?

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Supplementary Questions

This question should be referred to the Minister for Planning.

Private rent

281. Does the Department track average rental prices in NSW or any particular region?

I am advised that information about average rental prices is available on the FACS website at: <http://www.housing.nsw.gov.au/about-us/reports-plans-and-papers/rent-and-sales-reports>

Strike Notices – Antisocial behaviour

282. How many ‘Notice of Terminations’ have been issued in 2016/17 under Section 87 of the act arising from the ‘strikes’ system provided for by Section 154C of the Residential Tenancies Act 2010.

I am advised that Information on antisocial behaviour is available on the Department of Family and Community Services website at www.housing.nsw.gov.au/living-in-public-housing/antisocial-behaviour.

283. How many first ‘strikes’ for antisocial behaviour have been issued to social housing tenants in total?

Refer to question 282.

284. How many second ‘strikes’ for antisocial behaviour have been issued to social housing tenants in total?

Refer to question 282.

285. Does FACS record reports of alleged antisocial behaviour?

Refer to question 282.

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

286. If yes, how many reports of alleged antisocial behaviour were received by FACS in 2016/17

Refer to question 282.

287. How many investigations were conducted by FACS concerning reports of alleged antisocial behaviour in 2016/17?

Refer to question 282.

Ivanhoe Estate

288. How many residents resided at the Ivanhoe Estate prior to the announcement of *Communities Plus*?

I am advised that information about the Ivanhoe renewal is available on the Communities Plus website at <https://www.communitiesplus.com.au>.

289. How many residents remain at the Ivanhoe Estate as at 6 September 2017?

Refer to Question 288.

290. How many residents have been transferred from the Ivanhoe Estate since the announcement of *Communities Plus*?

(a) Of these tenants, how many were transferred to a property not in their preferred Housing Allocation Zone?

Refer to Question 288.

291. How many properties are vacant at the Ivanhoe Estate as at 6 September 2017?

Refer to Question 288.

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

292. Have any tenants have moved in to the Ivanhoe Estate since the announcement of *Communities Plus*? If so, how many?

Refer to Question 288.

Telopea Estate

293. How many residents resided at the Telopea Estate prior to the announcement of *Communities Plus*?

I am advised that information about the Telopea Estate is available on the Communities Plus website at <https://www.communitiesplus.com.au>.

294. How many residents remain at the Telopea Estate as at 6 September 2017?

Refer to Question 293.

295. How many residents have been transferred from the Telopea Estate since the announcement of *Communities Plus*?

(a) Of these tenants, how many were transferred to a property not in their preferred Housing Allocation Zone?

Refer to Question 293.

296. How many properties are vacant at the Telopea Estate as at 6 September 2017?

Refer to Question 293.

297. Have any tenants have moved in to the Telopea Estate since the announcement of *Communities Plus*? If so, how many?

Refer to Question 293.

Waterloo Estate

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

298. How many residents resided at the Waterloo Estate prior to the announcement of *Communities Plus*?

I am advised that information about the Waterloo Estate is available on the Communities Plus website at <https://www.communitiesplus.com.au>.

299. How many residents remain at the Waterloo Estate as at 6 September 2017?

Refer to Question 298.

300. How many residents have been transferred from the Waterloo Estate since the announcement of *Communities Plus*?

(a) Of these tenants, how many were transferred to a property not in their preferred Housing Allocation Zone?

Refer to Question 298.

301. How many properties are vacant at the Waterloo Estate as at 6 September 2017?

Refer to Question 298.

302. Have any tenants have moved in to the Waterloo Estate since the announcement of *Communities Plus*? If so, how many?

Refer to Question 298.

303. Has FACS conducted a heritage assessment of the Waterloo Housing Estate?

(a) If yes, on which date and how many assessments?

(b) Will the outcome of the assessment be made public?

I am advised that the Department of Family and Community Services (FACS) complies with the State Significant Precinct Study Requirements available at www.planning.nsw.gov.au.

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

304. How many social housing dwellings have been constructed under *Communities Plus*?

(a) If none, when will the first dwelling be completed under *Communities Plus*?

I am advised that information about Communities Plus is available on the Communities Plus website at <https://www.communitiesplus.com.au>.

305. What was the total expenditure under *Communities Plus* in the 2016/17 financial year?

I am advised that financial information about FACS expenditure is available in FACS Annual Reports.

Future Directions

306. How many tenants were transitioned out of social housing under *Future Directions* in the 2016/17 financial year?

I am advised that information about the numbers of exits is available on the FACS website.

307. Did the NSW Government meet its target to increase successful transitions out of social housing by 5% under *Future Directions* in the 2016/17 financial year?

(a) What was the percentage?

Refer to Question 306.

308. How many persons aged less than 25 years transitioned from specialist homelessness services to long term stable accommodation in the 2016/17 financial year?

(a) Did the Government meet its target of a 10% increase under *Future Directions*?

I am advised that information about the Premier's Priority for youth homelessness is available online at <https://www.nsw.gov.au/improving-nsw/premiers-priorities/reducing-youth-homelessness/>.

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

309. Did the NSW Government identify any government owned lots in the 2016/17 financial year to be used for new social housing under *Future Directions*?

(a) If yes, how many lots were identified?

(b) Which LGA's are these lots located?

Refer to Question 304.

Millers Point Expenditure

310. In 2016/17, what was the total expenditure on maintenance works on properties located in Millers Point, Dawes Point and The Rocks, prior to their sale?

I am advised that information about social housing in Millers Point is available at www.millerspoint.facs.nsw.gov.au.

Social Housing in the Keira electorate

311. How many social housing properties have been sold within the Keira electorate;

(a) Social Housing properties sold in 2013-2014

(b) Social Housing properties sold in 2014-2015

(c) Social Housing properties sold in 2015-2016

(d) Social Housing properties sold 2016-to date

Refer to Question 245.

312. How many new Social Housing properties have been built within the Keira electorate;

(a) New Social Housing properties built in 2013-2014

(b) New Social Housing properties built in 2014-2015

(c) New Social Housing properties built in 2015-2016

(d) New Social Housing properties built in 2016-to date

Refer to Question 245.

313. How many Social Housing properties within the Keira electorate are marked for planned future sales?

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

- (a) Within what suburbs are future planned social housing property sales?**
- (b) Please list address details for future planned social housing property sales?**

Refer to Question 245.

314. In relation to social housing maintenance?

- (a) How many properties within the Keira electorate are waiting for social housing maintenance?**
- (b) What is the average length of time properties are waiting for maintenance works to be completed on a program of works?**
- (c) What is the average length of time maintenance works are taking to completions stage after initial works order has been raised?**
- (d) What as the expense of social housing maintenance repairs for properties within the Keira electorate?**

I am advised that the number of maintenance requests changes daily. FACS routinely carries out maintenance through responsive maintenance requests and planned maintenance programs to keep its properties in good condition and to ensure consistent maintenance standards across the state.

Office Administration

315. How many staff are in your ministerial office?

- (a) What was the average salary for staff members in your office during 2016-17?**
- (b) What is the estimated average salary for a ministerial staffer in your office in 2017-18 based on current appointments?**

Refer to Question 95.

316. How many blackberries/iphones/smart phones are assigned to your staff?

- (a) For each phone, how much was each bill in 2016-17?**
- (b) How many phones have been lost or replaced due to damage in your office?**

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Supplementary Questions

i. What is the cost of replacing those phones?

Refer to Question 96.

317. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?

(a) What was the cost of providing iPads or tablets to your Ministerial Office in 2016-17?

(b) How many iPads or tablets have been replaced due to lost or damage in 2016-17?

i. What was the cost of replacing these devices?

Refer to Question 97.

318. Has any artwork been purchased or leased for display in your ministerial office in 2016-17?

(a) What is the cost of this?

Refer to Question 98.

319. Have any floral displays or indoor plants or potplants been hired or leased for display in your ministerial office in 2016-17?

(a) If so, what was the cost of these items?

Refer to Question 99.

320. Have any floral displays or indoor plants or potplants been purchased for display in your ministerial office in 2016-17?

(a) If so, what was the cost of these items?

Refer to Question 100.

321. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2016-17?

(a) What are these services/newspapers/magazines/journals/periodicals?

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Supplementary Questions

i. Who is the subscriber for each of these?

Refer to Question 101.

322. What was the total amount your office spent on stationery?

Refer to Question 102.

323. What was the total value of all gifts purchased for use by you and your office in 2016-17?

(a) What were the gifts purchased?

i. Who were they gifted to?

Refer to Question 103.

324. Do you purchase bottled water or provide water coolers for your office?

(a) What is the monthly cost of this?

Refer to Question 104.

325. What non-standard features are fitted to your ministerial vehicle?

(a) What is the cost of each non-standard feature?

Refer to Question 105.

326. What was the total bill for your office in 2016-17 for:

(a) Taxi hire

(b) Limousine hire

(c) Private hire care

(d) Hire car rental

(e) Ridesharing services

Refer to Question 106.

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Supplementary Questions

327. Were any planes or helicopters chartered by you or your office and paid for with public money in 2016-17?

(a) If yes, will you please detail each trip, the method of transport and the cost?

Refer to Question 107.

Hospitality

328. How much did your ministerial office spend on hospitality, including catering and beverages, in 2016-17?

Refer to Question 108.

329. How much did your Department/agency spend on hospitality, including catering and beverages, in 2016-17?

Refer to Question 109.

Labour Hire Firms

330. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2016-17:

(a) The names of the firms utilised

(b) The total amount paid to each firm engaged

(c) The average tenure period for an employee provided by a labour hire company

(d) The longest tenure for an employee provided by a labour hire company

(e) The duties conducted by employees engaged through a labour hire company

(f) The office locations of employees engaged through a labour hire company

(g) The highest hourly or daily rate paid to an employee provided by a labour hire company

Refer to Question 110.

Media and Public Relations

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Supplementary Questions

331. How many media or public relations advisers are employed for each of your portfolio agencies and what is the total cost to employ these advisers?

Refer to Question 111.

332. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?

Refer to Question 112.

333. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?

Refer to Question 113.

334. By how much has the number of media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?

Refer to Question 114.

335. By how much has the expenditure on media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?

Refer to Question 115.

336. Have you had media training or speech training?

(a) If yes, who paid for it?

(b) If paid by taxpayers, what was the amount paid in 2016-17?

Refer to Question 116.

Facebook

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Supplementary Questions

337. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2016-17?

Refer to Question 117.

338. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2016-17?

Refer to Question 118.

Overseas Trips

339. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

(a) If so, did any of your relatives or friends accompany you on these trips?

Refer to Question 119.

340. Have you undertaken any official overseas travel that was privately funded?

(a) If so, what was the nature of these trips?

(b) Who paid for these trips?

Refer to Question 120.

Department/Agency Travel

341. What was the total expenditure in 2016-17 by Departments/agencies within your portfolio on:

(a) Taxi hire

(b) Limousine/private car hire

(c) Hire car rental

(d) Ridesharing services

Refer to Question 121.

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Supplementary Questions

342. Do any senior executive service employees in your Departments/agencies have a driver that is paid for by the Departments/agencies? If so, what is the number of senior executive service employees that have a driver and which senior executive service employees have a driver?

(a) How much was spent on these drivers in 2016-17?

Refer to Question 122.

Consulting

343. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2016-17?

(a) For what specific purposes or matters was legal advice sought?

Refer to Question 123.

344. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2016-17:

(a) Social media

i. And the cost of these services

(b) Photography

i. And the cost of these services

(c) Acting training

i. And the cost of these services

(d) Ergonomics

i. And the cost of these services

Refer to Question 124.

Department/Agency Staffing

345. What was the number of senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

Refer to Question 125.

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Supplementary Questions

346. What was the expenditure on senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

Refer to Question 126.

347. What was the number of internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

Refer to Question 127.

348. What was the expenditure on internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

Refer to Question 128.

349. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2016-17?

(a) Of these redundancies, how many were:

i. Voluntary

ii. Forced

(b) What was the total cost of all redundancies?

Refer to Question 129.

350. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?

(a) What was the nature of these works/services?

(b) What was the total cost of these works or services?

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

Refer to Question 130.

351. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?

Refer to Question 131.

352. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2016-17?

(a) What were the reason/s for each dismissal?

Refer to Question 132.

353. What was the total amount your Departments/agencies spent on stationery?

Refer to Question 133.

Smart Phone Accounts

354. Do the Departments/agencies within your portfolio have an iTunes account?

(a) What was the total expenditure in 2016-17 on iTunes?

i. What applications/subscriptions/services were purchased through iTunes?

Refer to Question 134.

355. Do the Departments/agencies within your portfolio have an Android account?

(a) What was the total expenditure in 2016-17 on Android?

i. What applications/subscriptions/services were purchased through Android?

Refer to Question 135.

Websites Visited

356. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your Ministerial office this year?

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

Refer to Question 136.

357. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your Ministerial office this year?

Refer to Question 137.

Merchant fees

358. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.

Refer to Question 138.

359. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.

Refer to Question 139.

360. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2016-17?

Refer to Question 140.

Probity Auditor

361. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Refer to Question 141.

Questions from Dr Mehreen Faruqi MLC

Use of artificial intelligence

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Supplementary Questions

362. What current uses of artificial intelligence does the department undertake?

Note: Please include all uses of AI including uses for resource allocation and administrative

support, big data analysis, replacement and assistance of experts and researchers, procedural

matters, or summarising diverse data – for reference this might include:

- **Chatbots for customer service or advice**
- **Customer management systems**
- **Scanning legal documents to find relevant case law**
- **Categorising and searching documents**
- **Directing petitions efficiently**
- **Translation**
- **Document drafting**

Refer to Question 142.

363. What planned uses does the department have for artificial intelligence?

Refer to Question 143.

364. What policy guidelines, if any, guide the exploration and use of artificial intelligence by the department?

Refer to Question 144.

365. What research, if any, has the department undertaken regarding the use of AI in Government services?

Refer to Question 145.

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Supplementary Questions

PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Questions from the Hon Shaoquett Moselmane MLC

Rollout of Safer Pathway Sites

366. How many Safer Pathway sites are currently operating in NSW?

(a) Please list the names of all sites.

I am advised that information about the state-wide rollout of *Safer Pathway* is available on the FACS website at

https://www.women.nsw.gov.au/violence_prevention/It_Stops_Here_Safer_Pathway.

367. How many more Safer Pathway sites will be established by the Government?

(a) Where will these sites be located?

(b) When will these sites be established?

See Question 366.

Domestic Violence and Community Forums

368. How many Domestic and Family Violence Community Forums have been held in 2017?

(a) Where were the forums held?

(b) On which dates were the forums held?

(c) Which organisations and individuals attended each forum?

(d) Which forums did the Minister for the Prevention of Domestic Violence and Sexual Assault attend?

(e) Did the Minister for the Prevention of Domestic Violence and Sexual Assault invite the

Shadow Minister for the Prevention of Domestic Violence and Sexual Assault to any forums?

Community forums have been held in accordance with the Blueprint. I am advised that information about the progress of the Blueprint is available on the year one report card on the Women NSW website.

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Supplementary Questions

369. How many more Domestic and Family Violence Community Forums will be held in 2017?

(a) Where will these forums be held?

(b) On which dates will these forums be held?

(c) Does the Minister for the Prevention of Domestic Violence and Sexual Assault intend on

attending any of the planned forums?

(d) Will the Minister for the Prevention of Domestic Violence and Sexual Assault invite the

Shadow Minister for the Prevention of Domestic Violence and Sexual Assault to any of the planned forums?

Further community forums will be undertaken in accordance with the Blueprint.

System-wide Performance Metrics and Data Collection Mechanism

370. Have system-wide performance metrics and data collection mechanisms been developed to

improve data collection in at-risk communities (reference page 3 of the NSW Domestic and

Family Violence Blueprint for Reform)?

(a) If not, when will these mechanisms be developed?

(b) If so, what are these system-wide metrics and mechanisms?

I am advised that information about the progress of the Blueprint is available on the year one report card on the Women NSW website.

371. In reference to your answer to Question on Notice 5079, which organisations and agencies are members of the interagency working group advising on the development of these mechanisms?

I am advised that the working group includes representation from: the Department of Family and Community Services, NSW Treasury, Ministry of Health, Legal Aid NSW, the

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Supplementary Questions

Department of Education, Aboriginal Affairs, the Department of Justice, the NSW Police Force and the Department of Finance, Services and Innovation.

372. Where will the results of the performance metrics be published?

Refer to Question 370.

373. At what regularity will these results be published?

Refer to Question 370.

Feasibility of Providing Accommodation for Perpetrators of Domestic Violence

374. Has the feasibility and effectiveness of providing accommodation for perpetrators of domestic violence to reduce immediate offending been assessed as outlined on page 3 of the NSW Domestic and Family Violence Blueprint for Reform?

- (a) If so, what was the outcome of this assessment?**
- (b) If not, when will this assessment be completed?**
- (c) Will the assessment be made publically available?**
- (d) If so, when will it be publically available?**

I am advised that this work is currently underway.

Minister's Domestic and Family Violence Corporate Leadership Group

375. When will the Minister convene the Minister's Domestic and Family Violence Corporate Leadership Group as outlined on page 3 of the NSW Domestic and Family Violence Blueprint for Reform?

- (a) Who will be in the Corporate Leadership Group?**
- (b) Will the Corporate Leadership Group include representatives from rural and regional communities?**
- (c) Will the Corporate Leadership group include members from the Indigenous, Culturally and Linguistically Diverse, LGBTI and people with disability communities?**
- (d) What will be the objective of the Corporate Leadership Group?**
- (e) Who will evaluate the efficacy of the Corporate Leadership Group?**
- (f) Will this evaluation be made public?**

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Supplementary Questions

(g) If so, when?

The inaugural members of the Minister's Domestic and Family Violence Corporate Leadership Group have been selected and the date for the first meeting has been set for October 2017. The Minister's Domestic and Family Violence Corporate Leadership Group was established to drive collaboration between government and the private sector in our efforts to eradicate domestic and family violence. The group will advise the NSW Government on opportunities to improve coordination between government, business and community sector initiatives and help ensure a more strategic approach to addressing domestic and family violence in our society.

Safer Pathways for Male Victims of Domestic and Family Violence

376. How many sites have received the rollout of safer pathways for male victims of domestic and family violence?

(a) What sites have received funding?

(b) Will this program be rolled out into other sites in the future? And if so, when will it be rolled out?

(c) If so, which sites have been identified as potential locations for future rollouts?

(d) What is the total value of the contracts that have been awarded to deliver these programs across all sites?

(e) When does the funding delivered from these contracts end?

I am advised that information is available at www.justice.nsw.gov.au/Pages/media-news/media-releases/2016/male-family-violence-victims-safer-path.aspx

Review of Regional Governance for Domestic and Family Violence

377. Has the Government commenced a review of regional governance to support coordinated regional and local decision making across the domestic and family violence system as outlined on page 3 of the NSW Domestic and Family Violence Blueprint for Reform?

(a) If so, when will this review conclude?

(b) If the review has concluded, what are its recommendations?

(c) If not, when will the review commence?

(d) Will the review and its recommendations be made public?

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Supplementary Questions

I am advised that information about the progress of the Blueprint is available on the year one report card on the Women NSW website.

Sexual Assault Strategy

378. How many consultations have been held with different stakeholders in the formation of the Sexual Assault Strategy?

- (a) Which stakeholders have been met with?**
- (b) Where and when did these meetings take place?**
- (c) At which consultations has the Minister been present?**

Later this year the NSW Government will release the NSW Sexual Assault Strategy. The strategy has been developed in two phases.

Phase one focused on governance, evidence and government service audit. A progress report was released in December 2016 on work achieved which contributes to the development of the strategy.

Phase two of the strategy is currently underway and includes consultation with stakeholders, a sexual assault service system mapping, and a literature scan to explore the perspectives and needs of people who have experienced sexual assault.

The strategy will provide a framework for a holistic, coordinated approach to sexual assault. It will focus on the areas of prevention, education about sexual assault, supporting adults and children who have experienced sexual assault, holding perpetrators to account.

379. Has the Minister met with representatives from the:

- (a) LGBTI community?**
- (b) Indigenous community?**
- (c) Culturally and linguistically diverse community?**
- (d) People with disabilities community?**
- (e) Tertiary and vocational education sectors?**

Refer to Question 378.

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Supplementary Questions

Sexual Assault Nurse Examiners

380. What New South Wales health districts are sexual assault nurse examiners available in?

- (a) How many sexual assault nurse examiners work in each district?**
- (b) When will sexual assault nurse examiners be rolled out in every health district in NSW?**
- (c) How many sexual assault nurse examiners work in NSW?**

This question should be addressed to the Minister for Health.

Inter-agency Review of the Domestic and Family Violence System

381. Has the inter-agency review of the domestic and family violence service system commenced?

- (a) When will this review conclude?**
- (b) Which agencies are involved in the review?**
- (c) Will the review be publically available?**

I am advised that information about the progress of the Blueprint is available on the year one report card on the Women NSW website.

Service Provider Competency Training

382. Has competency training, as outlined on page 3 of the NSW Domestic and Family Violence Blueprint for Reform, been developed for service providers to respond effectively to individuals:

- (a) From Indigenous and culturally and linguistically diverse communities?**
- (b) With a disability?**
- (c) Who has developed the competency training?**

I am advised that information about the progress of the Blueprint is available on the year one report card on the Women NSW website.

Violence Prevention in Government Workplaces

383. Has integrating violence prevention in Government workplaces by supporting policies that promote non-violence commenced?

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Supplementary Questions

- (a) What specific non-violence measures have been adopted?**
- (b) In which Government workplaces have the non-violence measures been implemented?**
- (c) When will the measures be implemented in all Government workplaces?**
- (d) Has an evaluation of these measures been conducted?**
- (e) If so, what was the outcome of this evaluation?**

I am advised that prevention measures are incorporated by the Department of Family and Community Services (FACS) in its internal Work Health & Safety policy and procedures framework. FACS is the first Government agency to receive White Ribbon workplace accreditation.

Staying Home Leaving Violence Program Port Stephens

384. When will the Staying Home Leaving Violence program be introduced into the Port Stephens area?

I am advised that information about Staying Home Leaving Violence is available at www.community.nsw.gov.au/for-agencies-that-work-with-us/our-funding-programs/staying-home-leaving-violence.

385. Why has it not been implemented in the Port Stephens area previously?

Refer to Question 384.

386. If the Government does not plan to establish the Staying Home Leaving Violence Program into Port Stephens, why not?

Refer to Question 384.

Domestic Violence Funding Contracts

387. Which services for victims and survivors of domestic violence have funding contracts that expired on 30 June 2017?

- (a) Which of these services were re-funded for the 2017-18 financial year?**
- (b) Which of these services were not re-funded for the 2017-18 financial year?**

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Supplementary Questions

I am advised that financial information about FACS funded services is published in FACS' annual reports.

Perpetrator Behaviour Change Programs

388. What programs have operated in New South Wales to assist perpetrator behaviour change for perpetrators of intra-familial sexual abuse since 2011?

(a) What is their funding for each financial year from 2010 – 2011 to 2017 – 2018?

I am advised that financial information about FACS funded services is published in FACS' annual reports.

389. What will happen to the Perpetrator Behaviour Change Programs in the trial whose funding runs out at the end of the 2018 financial year?

I am advised that Women NSW is currently developing a procurement strategy for the Men's Behaviour Change program. Decisions about future funding will be informed by the evaluation of pilot programs currently underway.

Tackling Violence Program

390. How many rugby league clubs participated in the Tackling Violence Program in 2011?

(a) Which clubs were involved?

I am advised that information about the Tackling Violence Program is available on the Women NSW website.

391. How many rugby league clubs participated in the Tackling Violence Program in 2012?

(a) Which clubs were involved?

Refer to Question 390.

392. How many rugby league clubs participated in the Tackling Violence Program in 2013?

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Supplementary Questions

(a) Which clubs were involved?

Refer to Question 390.

393. How many rugby league clubs participated in the Tackling Violence Program in 2014?

(a) Which clubs were involved?

Refer to Question 390.

394. How many rugby league clubs participated in the Tackling Violence Program in 2015?

(a) Which clubs were involved?

Refer to Question 390.

395. How many rugby league clubs participated in the Tackling Violence Program in 2016?

(a) Which clubs were involved?

Refer to Question 390.

396. How many rugby league clubs have participated in the Tackling Violence Program in 2017?

(a) Which clubs have been involved?

Refer to Question 390.

397. Which NRL players have been involved in the program in 2017?

I am advised that David Peachey is the current Tackling Violence Ambassador (and a former NRL player).

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Supplementary Questions

398. How does the Government decide which communities have access to the Tackling Violence program?

I am advised that:

Participating clubs in the program are selected based on:

- demonstrated willingness and commitment to tackle the issue of domestic and family violence within their communities
- proportion of Indigenous players in the club, or in the community
- communities with high, or escalating rates of domestic and family violence
- communities where local rugby league clubs have significant influence in their communities.

399. How much money has been spent on advertising the Tackling Violence program:

(a) In 2014?

(b) In 2015?

(c) In 2016?

(d) In 2017?

I am advised that financial information about expenditure is available in FACS Annual Reports.

Safer Pathways Evaluation

400. Does the Minister for the Prevention of Domestic Violence and Sexual Assault expect people who participate where Safer Pathways is fully rolled out will have a better experience than places that do not have Safer Pathways or only have part of the program rolled out?

Rather than a patchwork of services, the NSW Government has created a domestic and family violence system that responds in a consistent and effective way. Safer Pathway is an integral part of this system. Safer Pathway provides a single contact point for victims to access the support they need more easily, without the need to repeat their story multiple times.

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Supplementary Questions

401. Has the Minister for the Prevention of Domestic Violence and Sexual Assault commissioned an evaluation of the Safer Pathways Program?

(a) Will this report and its recommendations be publically available?

I am advised that in 2015, NSW Bureau of Crime Statistics and Research (BOCSAR) commenced a two part outcome evaluation of Safer Pathway. Further information is available on the BOCSAR website.

402. Is the Minister for the Prevention of Domestic Violence and Sexual Assault aware of the BOCSAR report dated March 2017 by Lily Trimboli?

Yes.

403. Is the Minister for the Prevention of Domestic Violence and Sexual Assault aware that the report found that “Providing case co-ordination processes via the Safer Pathway program to female victims ‘at serious threat’ of future harm in the intervention group does not result in a significantly greater reduction in proscribed behaviours compared to the conventional response to these offences.”?

Refer to Question 402.

404. During the Prevention of Domestic Violence and Sexual Assault hearing, Mr Coutts-Trotter claimed that the report “concluded that it was too early to tell whether the full five elements of Safer Pathway were more effective than three of the five.” Where in the March 2017 report by Lily Trimboli is this indicated?

Refer to Question 401.

405. Why has the Safer Pathways program failed to deliver better results for victims of domestic violence?

Refer to Question 401.

406. What steps has the Minister for the Prevention of Domestic Violence and Sexual Assault taken in response to the findings of the BOCSAR report?

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Supplementary Questions

Refer to Question 401.

Domestic Violence Disclosure Scheme

407. In which Local Area Commands (LAC) is the Domestic Violence Disclosure Scheme operating?

I am advised that information about the DVDS is available at:

http://www.women.nsw.gov.au/violence_prevention/domestic-violence-disclosure-scheme.

408. How many people have applied for information under the Domestic Violence Disclosure Scheme? [Could you please break down your answers by the 2016 and 2017 financial years for question 408 and question 408 (a) – (e)].

(a) How many applications have been made in each LAC where the Domestic Violence

Disclosure Scheme is operating?

(b) How many applications were made by individuals concerned about their partner?

(c) How many applications were made by concerned third parties?

(d) How many men have had applications made about them?

(e) How many women have had applications made about them?

This question was answered at the Budget Estimates hearing. For further information, please see page 29-30 of the Budget Estimates hearing transcript.

409. Has an evaluation of the Domestic Violence Disclosure Scheme been completed?

(a) If not, is one planned to commence?

I am advised that an independent evaluation is currently underway.

410. Does the Government have intentions to expand the Domestic Violence Disclosure Scheme to other LACs?

(a) If so, which LACs have been identified as possible locations for the implementation of the scheme?

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Supplementary Questions

(b) If so, when will these new locations have access to the Domestic Violence Disclosure Scheme?

Refer to Question 409.

Victorian Royal Commission

411. What of 227 recommendations of Royal Commission into DV into Victoria have been adopted by NSW?

NSW continues to lead the nation in tackling domestic and family violence. We are investing more than \$350 million over four years to tackle domestic violence by supporting victim-survivors and holding perpetrators to account.

The recommendations of the Victorian Royal Commission are a matter for the Victorian Government.

412. Which have not been adopted?

Refer to Question 411.

413. What outstanding recommendations are being proposed to be adopted by NSW?

Refer to Question 411.

414. If there are outstanding recommendations, why have they not been adopted?

Refer to Question 411.

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Not Now, Not Ever Report

415. What of recommendations of the Queensland Government's Not Now, Not Ever Report into family and domestic violence have been adopted by NSW?

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Supplementary Questions

NSW continues to lead the nation in tackling domestic and family violence. We are investing more than \$350 million over four years to tackle domestic violence by supporting victim-survivors and holding perpetrators to account.

The recommendations of the Queensland Government's Not Now, Not Ever report are a matter for the Queensland Government.

416. Which have not been adopted?

Refer to Question 415.

417. What outstanding recommendations are being proposed to be adopted by NSW?

Refer to Question 415.

418. If there are outstanding recommendations, why have they not been adopted?

Refer to Question 415.

Partnering up and tendering out of community services

419. In attempts to reduce the number of community services available in the sector, the Government has told refugees they need to partner up with larger agencies.

I am advised that no question has been asked here.

420. Is the Minister aware that under competitive tendering, smaller agencies are often encouraged to take large management fees for little return to the small agency? For example, a refuge which received \$100,000 directly from the government prior to the Government's 2014 reforms now may receive only \$80,000 if they have partnered up with a larger agency, depending on the management fee charged by the lead agency?

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Supplementary Questions

I am advised that investment in homelessness services and programs has increased from \$138.5 million in 2013-14 to \$198 million in 2017-18. I am further advised that subcontracting arrangements are jointly determined by lead and partner organisations.

421. How does this impact on their ability to provide services?

Refer to Question 420.

422. Why is the Government not providing additional resources to cover these additional costs?

Refer to Question 420.

423. How will these services be able to still provide those services when they are working with fewer resources?

Refer to Question 420.

Tweed Valley Women's Service

424. Has the Government conducted a review into the decision by On Track Community Programs to terminate funding to the Tweed Valley Women's Service?

I am advised of the following that:

In October 2015 following complaints from multiple parties On Track (now known as Third Sector Australia) informed Tweed Valley Women's Service of concerns regarding their service.

Subsequently, On Track conducted an on-site project review of service compliance. The information gathered was of significant concern to On Track.

In December 2015 following legal advice On Track acted to discontinue its sub-contract with Tweed Valley Women's Service in response to the issues identified.

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Supplementary Questions

There has been no discontinuation of services to women and children experiencing homelessness or escaping domestic violence in the Tweed, and revised arrangements have supported better service delivery in the area.

425. If not, why has the Government not conducted a review into this decision?

Refer to Question 424.

Stealthing

426. Is the Minister for the Prevention of Domestic Violence and Sexual Assault aware of the phenomenon of 'stealthing'?

Stealthing is a criminal issue relevant to the Department of Justice. Please refer to <http://www.justice.nsw.gov.au>.

427. Has the Minister for the Prevention of Domestic Violence and Sexual Assault advocated to the Attorney General or the Premier about outlawing this form of sexual assault?

Refer to Question 426.

428. Is it a priority of the Government to outlaw this form of sexual assault?

Refer to Question 426.

429. If so, when will stealthing be outlawed?

Refer to Question 426.

1800 Respect Trauma Counselling Service

430. Is the Minister for the Prevention of Domestic Violence and Sexual Assault aware that the Rape and Domestic Violence Services Australia organisation has decided to withdraw from the 1800 Respect Trauma Counselling Service?

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Supplementary Questions

Yes, and I have met with Karen Willis to discuss her concerns.

431. Does the Minister intend to make representations to her federal government counterparts to ensure that NSW does not lose dozens of specialist sexual assault and domestic violence workers?

Yes. Refer to Question 430.

DV Perpetrator Behaviour Change Programs

432. What DV perpetrator behaviour change programs are funded by NSW Government?

I am advised that information about DV perpetrator behaviour change programs is available at

http://www.crimeprevention.nsw.gov.au/domesticviolence/Pages/MiniStandardsforMen'sBehaviour/Minimum_Standards_for_Men's_Behaviour.aspx

433. How many are specific to female perpetrators and how many are specific to male perpetrators?

Refer to Question 432.

434. What behaviour change programs are available and not funded by NSW Government?

Refer to Question 432.

435. How much Government funding is provided to these services?

Refer to Question 389.

436. What evaluation has been done on these services?

I am advised that the evaluation is currently underway.

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Supplementary Questions

437. What voluntary reporting is required by these services?

Refer to Question 432.

438. What mandatory reporting is required by these services?

Refer to Question 432.

439. How many clients have these services seen each year up to June 2017?

Refer to Question 432.

440. What was the cost of these programs in the 2017 financial year

Refer to Question 389.

441. Is there a waiting list to see these services, and if so how long is it?

Refer to Question 432.

442. What is the recidivism rate for those who have participated in these programs?

Refer to Question 432.

443. Does the recidivism rate alter between mandatory and voluntary programs?

Refer to Question 432.

Financial and Emotional Violence

444. Now that financial and emotional violence are recognised forms of Domestic Violence, where do victims report these crimes?

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Supplementary Questions

DV crimes should be reported to the police.

I am advised that for information and support people should call the NSW Domestic Violence Line on 1800 656 463 or 1800 RESPECT on 1800 737 732. For crisis accommodation and referral call Link2Home on 1800 152 152. For men wanting to address violent behaviour call No To Violence Men's Referral Service on 1300 766 491.

445. How many apprehended domestic violence orders have been issued for instances of:

(a) Financial violence?

(b) Emotional violence?

This question should be addressed to the Minister for Police.

446. What action has been taken to protect victims in this space?

I have launched postcards which are available on the Women NSW website.

I am advised that the Charter of Victims Rights is available at www.victimsservices.justice.nsw.gov.au/Pages/vss/vs_victims/VS_victimrightscharter2.aspx

447. Does the Minister for the Prevention of Domestic Violence and Sexual Assault accept that delays in family court actions can be a form of financial and emotional abuse?

I am advised that Family Court matters are a responsibility for the Commonwealth Government.

448. How can victims report this type of abuse?

Refer to Question 444.

449. What action can the NSW Government take to support these victims?

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Supplementary Questions

Refer to Question 446.

Staying Home Leaving Violence Program

450. How is the Government monitoring the Staying Home leaving Violence Program?

(a) How is the Government allocating funding to this program in terms of distribution and allocation?

I am advised that information about Staying Home Leaving Violence is available at www.community.nsw.gov.au/for-agencies-that-work-with-us/our-funding-programs/staying-home-leaving-violence.

451. How many Domestic Violence Outreach programs were not funded by the Government in the Illawarra since 2015?

I am advised that financial information is made available in FACS Annual Reports.

452. Can the Minister please provide information in relation to additional resources and funding for Domestic Violence Outreach programs with in the Illawarra?

(a) What was the funding allocated to these programs in 2013-2014

(b) What was the funding allocated to these programs in 2014-2015

(c) What was the funding allocated to these programs in 2015-2016

(d) What was the funding allocated to these programs in 2016- to current

Refer to Question 451.

Office Administration

453. How many staff are in your ministerial office?

(a) What was the average salary for staff members in your office during 2016-17?

(b) What is the estimated average salary for a ministerial staffer in your office in 2017-18 based on current appointments?

Refer to Question 95.

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FAMILY AND COMMUNITY SERVICES, SOCIAL HOUSING, PREVENTION OF DOMESTIC VIOLENCE AND SEXUAL ASSAULT

Supplementary Questions

454. How many blackberries/iphones/smart phones are assigned to your staff?

(a) For each phone, how much was each bill in 2016-17?

(b) How many phones have been lost or replaced due to damage in your office?

i. What is the cost of replacing those phones?

Refer to Question 96.

455. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?

(a) What was the cost of providing iPads or tablets to your Ministerial Office in 2016-17?

(b) How many iPads or tablets have been replaced due to lost or damage in 2016-17?

i. What was the cost of replacing these devices?

Refer to Question 97.

456. Has any artwork been purchased or leased for display in your ministerial office in 2016-17?

(a) What is the cost of this?

Refer to Question 98.

457. Have any floral displays or indoor plants or potplants been hired or leased for display in your ministerial office in 2016-17?

(a) If so, what was the cost of these items?

Refer to Question 99.

458. Have any floral displays or indoor plants or potplants been purchased for display in your ministerial office in 2016-17?

(a) If so, what was the cost of these items?

Refer to Question 100.

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Supplementary Questions

459. What was the total cost of all subscriptions by you and your staff to online news services,

newspapers, magazines, journals and periodicals in 2016-17?

(a) What are these services/newspapers/magazines/journals/periodicals?

i. Who is the subscriber for each of these?

Refer to Question 101.

460. What was the total amount your office spent on stationery?

Refer to Question 102.

461. What was the total value of all gifts purchased for use by you and your office in 2016-17?

(a) What were the gifts purchased?

i. Who were they gifted to?

Refer to Question 103.

462. Do you purchase bottled water or provide water coolers for your office?

(a) What is the monthly cost of this?

Refer to Question 104.

463. What non-standard features are fitted to your ministerial vehicle?

(a) What is the cost of each non-standard feature?

Refer to Question 105.

464. What was the total bill for your office in 2016-17 for:

(a) Taxi hire

(b) Limousine hire

(c) Private hire care

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Supplementary Questions

(d) Hire car rental

(e) Ridesharing services

Refer to Question 106.

465. Were any planes or helicopters chartered by you or your office and paid for with public money in 2016-17?

(a) If yes, will you please detail each trip, the method of transport and the cost?

Refer to Question 107.

Hospitality

466. How much did your ministerial office spend on hospitality, including catering and beverages, in 2016-17?

Refer to Question 108.

467. How much did your Department/agency spend on hospitality, including catering and beverages, in 2016-17?

Refer to Question 109.

Labour Hire Firms

468. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2016-17:

(a) The names of the firms utilised

(b) The total amount paid to each firm engaged

(c) The average tenure period for an employee provided by a labour hire company

(d) The longest tenure for an employee provided by a labour hire company

(e) The duties conducted by employees engaged through a labour hire company

(f) The office locations of employees engaged through a labour hire company

(g) The highest hourly or daily rate paid to an employee provided by a labour hire company

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Supplementary Questions

Refer to Question 110.

Media and Public Relations

469. How many media or public relations advisers are employed for each of your portfolio agencies and what is the total cost to employ these advisers?

Refer to Question 111.

470. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?

Refer to Question 112.

471. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?

Refer to Question 113.

472. By how much has the number of media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?

Refer to Question 114.

473. By how much has the expenditure on media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?

Refer to Question 115.

474. Have you had media training or speech training?

(a) If yes, who paid for it?

(b) If paid by taxpayers, what was the amount paid in 2016-17?

Refer to Question 116.

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Supplementary Questions

Facebook

475. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2016-17?

Refer to Question 117.

476. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2016-17?

Refer to Question 118.

Overseas Trips

477. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

(a) If so, did any of your relatives or friends accompany you on these trips?

Refer to Question 119.

478. Have you undertaken any official overseas travel that was privately funded?

(a) If so, what was the nature of these trips?

(b) Who paid for these trips?

Refer to Question 120.

Department/Agency Travel

479. What was the total expenditure in 2016-17 by Departments/agencies within your portfolio on:

(a) Taxi hire

(b) Limousine/private car hire

(c) Hire car rental

(d) Ridesharing services

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Supplementary Questions

Refer to Question 121.

480. Do any senior executive service employees in your Departments/agencies have a driver that is paid for by the Departments/agencies? If so, what is the number of senior executive service employees that have a driver and which senior executive service employees have a driver?

(a) How much was spent on these drivers in 2016-17?

Refer to Question 122.

Consulting

481. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2016-17?

(a) For what specific purposes or matters was legal advice sought?

Refer to Question 123.

482. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2016-17:

(a) Social media

i. And the cost of these services

(b) Photography

i. And the cost of these services

(c) Acting training

i. And the cost of these services

(d) Ergonomics

i. And the cost of these services

Refer to Question 124.

Department/Agency Staffing

483. What was the number of senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

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Supplementary Questions

Refer to Question 125.

484. What was the expenditure on senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

Refer to Question 126.

485. What was the number of internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

Refer to Question 127.

486. What was the expenditure on internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?

(a) How much was this number in 2011-12?

Refer to Question 128.

487. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2016-17?

(a) Of these redundancies, how many were:

i. Voluntary

ii. Forced

(b) What was the total cost of all redundancies?

Refer to Question 129.

488. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?

(a) What was the nature of these works/services?

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Supplementary Questions

(b) What was the total cost of these works or services?

Refer to Question 130.

489. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?

Refer to Question 131.

490. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2016-17?

(a) What were the reason/s for each dismissal?

Refer to Question 132.

491. What was the total amount your Departments/agencies spent on stationery?

Refer to Question 133.

Smart Phone Accounts

492. Do the Departments/agencies within your portfolio have an iTunes account?

(a) What was the total expenditure in 2016-17 on iTunes?

i. What applications/subscriptions/services were purchased through iTunes?

Refer to Question 134.

493. Do the Departments/agencies within your portfolio have an Android account?

(a) What was the total expenditure in 2016-17 on Android?

i. What applications/subscriptions/services were purchased through Android?

Refer to Question 135.

Websites Visited

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Supplementary Questions

494. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your Ministerial office this year?

Refer to Question 136.

495. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your Ministerial office this year?

Refer to Question 137.

Merchant fees

496. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.

Refer to Question 138.

497. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.

Refer to Question 139.

498. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2016-17?

Refer to Question 140.

Probity Auditor

499. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Refer to Question 141.

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Supplementary Questions

Questions from Dr Mehreen Faruqi MLC

Use of artificial intelligence

500. What current uses of artificial intelligence does the department undertake?

Note: Please include all uses of AI including uses for resource allocation and administrative support, big data analysis, replacement and assistance of experts and researchers, procedural matters, or summarising diverse data – for reference this might include:

- **Chatbots for customer service or advice**
- **Customer management systems**
- **Scanning legal documents to find relevant case law**
- **Categorising and searching documents**
- **Directing petitions efficiently**
- **Translation**
- **Document drafting**

Refer to Question 239.

501. What planned uses does the department have for artificial intelligence?

Refer to Question 241.

502. What policy guidelines, if any, guide the exploration and use of artificial intelligence by the department?

Refer to Question 243.

503. What research, if any, has the department undertaken regarding the use of AI in Government services?

Refer to Question 244.