



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEES

BUDGET ESTIMATES 2017-2018

Supplementary Questions

Portfolio Committee No. 2 – Health and Community Services

DISABILITY SERVICES, MULTICULTURALISM

Hearing: Thursday 7 September 2017

Answers due by: Tuesday 3 October 2017

Budget Estimates Secretariat

Phone 9230 2412

budget.estimateds@parliament.nsw.gov.au

DISABILITY SERVICES

Questions from the Hon Paul Green MLC

Disability Access of Pedestrian Crossings

1. Australian Paralympian, who lives independently, works, and is world champion in her field of athletics, uses Physical Disability Council of NSW to be her voice to government when issues of access are bigger than what she can manage alone, as she know we can talk directly to government, that we are aware of what laws apply. Case in point she had heard that the new George St pedestrian access project was looking to pave the pedestrian way in cobblestones - which would reduce access for wheelchair users, those with stability issues, parents with prams - she didn't know who/how to approach to address this concern, so asked PDCN to ensure that the paving undertaken was appropriate for access for her, and all NSW community. Minister can you advise how ease of access is considered when selecting paving options for Sydney City pedestrian crossing?

Questions from Dr Mehreen Faruqi MLC

Use of artificial intelligence

2. What current uses of artificial intelligence does the department undertake?

Note: Please include all uses of AI including uses for resource allocation and administrative support, big data analysis, replacement and assistance of experts and researchers, procedural matters, or summarising diverse data – for reference this might include:

- Chatbots for customer service or advice
- Customer management systems
- Scanning legal documents to find relevant case law
- Categorising and searching documents
- Directing petitions efficiently
- Translation
- Document drafting

3. What planned uses does the department have for artificial intelligence?
4. What policy guidelines, if any, guide the exploration and use of artificial intelligence by the department?

5. What research, if any, has the department undertaken regarding the use of AI in Government services?

Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

Public Transport

6. Has the Minister or the Department of Disability Services been consulted by Transport for NSW on the concept designs for the Unanderra Station upgrades completed in July 2011?
- (a) If so, on what date?
- (b) If not, why not?
7. What further involvement has the Minister or the Department for Disability Services had in regard to supporting the upgrade of Unanderra Station, including the installation of lifts since July 2011?
8. Has the Minister or the Department of Disability Services made any representations to the Minister for Transport and Infrastructure, and Transport for NSW supporting the installation of lifts at Unanderra Station since July 2011?
- (a) If not, why not?
- (b) If so, please list the dates of the representations?
- (c) What has been the outcome of those representations?
9. By what date is it a requirement that all public transport facilities comply with provisions in the Disability Discrimination Act and Disability Standards for Accessible Public Transport 2002?
10. Is the Department of Disability Services consulted by Transport for NSW in regard to all projects proposed under the Transport Access Program for the implications for people with a disability?

NDIS

11. Given the NDIS Annual Report 2015-2016 stated its vision is to 'Optimise the social and economic independence and full participation for PWD', when do you aim that the NSW Government become a 'disability confident' employer?
- (a) What are the criteria used to measure the achievement of this status?

Reporting on Disability Reportable Incidents

12. The NSW Ombudsman reports that more than 1400 reportable incidents, including physical assault, sexual assault, neglect and fraud took place in government funded and non-government funded disability services between December 2014 and March 2017.
 - (a) When did the Minister receive the NSW Ombudsman's latest Report?
 - (b) What action, if any, has the Minister initiated to address the issue of reportable incidents in government funded disability services? What action, if any, has the Minister initiated to address reportable incidents in non-Government services?
 - (c) Is the Minister alarmed by these figures?
 - (d) Why are there so many incidents?
 - (e) What inquiries has the Minister made to discover the cause of these incidents?
 - (f) Has the Minister met with the Premier regarding these incidents? When?
 - (g) Has the Minister met with any service providers regarding these incidents? With whom and when?
 - (h) What actions does the Minister plan to take in order to prevent such incidents?
13. Can the Minister confirm that between December 2014 and March 2016, the Ombudsman reports that out of 363 closed cases, there have only been 20 criminal charges laid against 17 individuals for assaults and sexual offences.
 - (a) How does the Minister explain the disparity between the high number of allegations and the low number of charges laid?
 - (b) Has the Government made any enquiries regarding the low number of charges laid?
14. What action has the NSW Government taken to address 115 cases of client-on-client sexual offences, reported by the Ombudsman, occurring between December 2014 and March 2017?
15. Given the hundreds of cases of violence against people with disabilities, including sexual and physical abuse, revealed by the NSW Ombudsman's reporting, does the Government Support a national Royal Commission into Disability Abuse?

NDIS Group Home Transfer

16. Why has the Government drafted contracts for non-Government group home service provision that allow people with disability to be evicted for any reason with only 90 days notice?

- (a) Does the Minister consider this to provide adequate security of accommodation for people with disability?
- 17. Will the Government guarantee that no person with disability in NSW will be left without appropriate accommodation, after 1 July 2018?
- 18. Will the Government guarantee that alternative accommodation will be provided for any person with disability, who is evicted from group accommodation by a non-Government provider?
- 19. Under the Government's contracts, what will happen to a person with disability if a provider evicts them from group accommodation on the grounds that they are a safety risk?
 - (a) Does the Government guarantee that another provider will take the person on?
 - (b) Does the Government guarantee that another provider who takes the person on will not also evict them?
 - (c) Does the Government guarantee that it will act as a provider of last resort, if the person can find no other provider?
- 20. What arrangements has the Government put in place to ensure people who have challenging behaviours or complex needs have stable accommodation?
- 21. Does the Government acknowledge the need for a provider of last resort to accommodate people with disability who cannot find suitable accommodation with a private provider?

Reviewable Deaths

- 22. Can the Minister confirm that during the period January 2016 to March 2017 that there were 149 deaths of people with disability in residential care as reported by the NSW Ombudsman?
 - (a) Is the Minister alarmed by this figure?
 - (b) Has the Minister met with any service providers regarding these incidents? With whom and when?
 - (c) Has the Minister made any other inquiries regarding these incidents?
- 23. Given the figures and ongoing abuse of people with a disability in the NSW Ombudsman report, have you considered collaborating with other states and territories to establish a national system for reporting and investigating violence, abuse, neglect and exploitation of people with a disability in all settings?
- 24. What incident reporting arrangements has the NSW Government put in place for service providers in NSW after the NDIS comes into operation?

25. Given the hundreds of cases of abuse and neglect reported to the NSW Ombudsman, does the Government believe the NSW Ombudsman needs stronger powers to investigate abuse, neglect and exploitation of people with disability?

Elder Abuse

26. What is the number of calls made to the Elder Abuse Helpline to date?

FACS Social Media Spending

27. How much did the Department of Family and Community Services (Ageing, Disability and HomeCare) spend on social media in the 2016-2017 Financial year?
28. How much does the Department of Family and Community Services (Ageing, Disability and Homecare) plan to spend on social media in the 2017-2018 Financial year?

Office Administration

29. How many staff are in your ministerial office?
- (a) What was the average salary for staff members in your office during 2016-17?
 - (b) What is the estimated average salary for a ministerial staffer in your office in 2017-18 based on current appointments?
30. How many blackberries/iphones/smart phones are assigned to your staff?
- (a) For each phone, how much was each bill in 2016-17?
 - (b) How many phones have been lost or replaced due to damage in your office?
 - i. What is the cost of replacing those phones?
31. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
- (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2016-17?
 - (b) How many iPads or tablets have been replaced due to lost or damage in 2016-17?
 - i. What was the cost of replacing these devices?
32. Has any artwork been purchased or leased for display in your ministerial office in 2016-17?
- (a) What is the cost of this?
33. Have any floral displays or indoor plants or potplants been hired or leased for display in your ministerial office in 2016-17?

- (a) If so, what was the cost of these items?
34. Have any floral displays or indoor plants or potplants been purchased for display in your ministerial office in 2016-17?
- (a) If so, what was the cost of these items?
35. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2016-17?
- (a) What are these services/newspapers/magazines/journals/periodicals?
 - i. Who is the subscriber for each of these?
36. What was the total amount your office spent on stationery?
37. What was the total value of all gifts purchased for use by you and your office in 2016-17?
- (a) What were the gifts purchased?
 - i. Who were they gifted to?
38. Do you purchase bottled water or provide water coolers for your office?
- (a) What is the monthly cost of this?
39. What non-standard features are fitted to your ministerial vehicle?
- (a) What is the cost of each non-standard feature?
40. What was the total bill for your office in 2016-17 for:
- (a) Taxi hire
 - (b) Limousine hire
 - (c) Private hire care
 - (d) Hire car rental
 - (e) Ridesharing services
41. Were any planes or helicopters chartered by you or your office and paid for with public money in 2016-17?
- (a) If yes, will you please detail each trip, the method of transport and the cost?

Hospitality

42. How much did your ministerial office spend on hospitality, including catering and beverages, in 2016-17?

43. How much did your Department/agency spend on hospitality, including catering and beverages, in 2016-17?

Labour Hire Firms

44. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2016-17:
- (a) The names of the firms utilised
 - (b) The total amount paid to each firm engaged
 - (c) The average tenure period for an employee provided by a labour hire company
 - (d) The longest tenure for an employee provided by a labour hire company
 - (e) The duties conducted by employees engaged through a labour hire company
 - (f) The office locations of employees engaged through a labour hire company
 - (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

Media and Public Relations

45. How many media or public relations advisers are employed for each of your portfolio agencies and what is the total cost to employ these advisers?
46. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?
47. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?
48. By how much has the number of media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?
49. By how much has the expenditure on media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?
50. Have you had media training or speech training?
- (a) If yes, who paid for it?
 - (b) If paid by taxpayers, what was the amount paid in 2016-17?

Facebook

51. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2016-17?
52. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2016-17?

Overseas Trips

53. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
 - (a) If so, did any of your relatives or friends accompany you on these trips?
54. Have you undertaken any official overseas travel that was privately funded?
 - (a) If so, what was the nature of these trips?
 - (b) Who paid for these trips?

Department/Agency Travel

55. What was the total expenditure in 2016-17 by Departments/agencies within your portfolio on:
 - (a) Taxi hire
 - (b) Limousine/private car hire
 - (c) Hire car rental
 - (d) Ridesharing services
56. Do any senior executive service employees in your Departments/agencies have a driver that is paid for by the Departments/agencies? If so, what is the number of senior executive service employees that have a driver and which senior executive service employees have a driver?
 - (a) How much was spent on these drivers in 2016-17?

Consulting

57. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2016-17?
 - (a) For what specific purposes or matters was legal advice sought?
58. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2016-17:
 - (a) Social media

- i. And the cost of these services
- (b) Photography
 - i. And the cost of these services
 - a) Acting training
 - ii. And the cost of these services
- (c) Ergonomics
 - i. And the cost of these services

Department/Agency Staffing

59. What was the number of senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?
 - (a) How much was this number in 2011-12?
60. What was the expenditure on senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?
 - (a) How much was this number in 2011-12?
61. What was the number of internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?
 - (a) How much was this number in 2011-12?
62. What was the expenditure on internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?
 - (a) How much was this number in 2011-12?
63. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2016-17?
 - (a) Of these redundancies, how many were:
 - i. Voluntary
 - ii. Forced
 - (b) What was the total cost of all redundancies?
64. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?

- (a) What was the nature of these works/services?
- (b) What was the total cost of these works or services?
- 65. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?
- 66. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2016-17?
 - (a) What were the reason/s for each dismissal?
- 67. What was the total amount your Departments/agencies spent on stationery?

Smart Phone Accounts

- 68. Do the Departments/agencies within your portfolio have an iTunes account?
 - (a) What was the total expenditure in 2016-17 on iTunes?
 - i. What applications/subscriptions/services were purchased through iTunes?
- 69. Do the Departments/agencies within your portfolio have an Android account?
 - (a) What was the total expenditure in 2016-17 on Android?
 - i. What applications/subscriptions/services were purchased through Android?

Websites Visited

- 70. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your Ministerial office this year?
- 71. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your Ministerial office this year?

Merchant fees

- 72. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.
- 73. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.
- 74. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2016-17?

Probity Auditor

75. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

Questions from Ms Dawn Walker MLC
--

NDIS and accessible housing

76. What measures are in place to ensure there is adequate accessible public and social housing to enable people with disability to live in the community?
- (a) How does this interact with the NDIS?
77. What is the NSW Government doing to develop new models of accessible public and social housing, such as integrated housing or accommodation?
78. How many properties in social and public housing are disability accessible?
- (a) Will the number of accessible properties be increased?
 - i. By how many?
 - ii. What is the timeframe for the increase?
 - (b) What funding is available to increase the overall stock of accessible public and social housing?
79. Separate to the NSW Government's public and social housing stock, how many private properties are being used for people with disability?
- (a) Of these tenants with disability how many are receiving a NSW Government funded Private Rental Subsidy?
 - (b) What is the NSW Government's annual budget spent on Private Rental Subsidies for people with disability:
 - i. 2016/17?
 - ii. 2015/16?
 - iii. 2014/15?

MULTICULTURALISM

Questions from Dr Mehreen Faruqi MLC

Budget Breakdown

80. In a media release after the 2017-18 Budget, dated Tuesday, 20 June 2017, and titled “MULTICULTURAL COMMUNITIES TO BENEFIT FROM \$23 MILLION”, \$10 million is set aside to engage with communities, support refugees through the development of a dedicated Settlement Unit and celebrate cultural diversity across NSW.
- (a) What exactly is defined as “celebrating cultural diversity”?
 - i. How much is set aside for this?
 - ii. Are grants included as part of this spending?
 - (b) How much has been set aside from this \$10 million for development of the dedicated settlement unit?
 - i. What will this unit do?
 - ii. When will this unit be developed? Do you have a timeline?
81. The media release also says over \$3 million of grants will be made available for community projects and activities celebrating cultural diversity.
- (a) What does community projects and activities means in this context? Is it the same as the first question? Please provide examples.

Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

Staffing

In '15-'16 budget estimates, the CEO of Multicultural NSW said there was a significant increase in resources in policy, government policy and research and community engagement.

82. How much direct community engagement is being undertaken by Multicultural NSW staff, and how much is being outsourced via the grants program to NGOs, community organisations, councils and others?

83. What long-term community engagement and community capacity building activities are being undertaken by Multicultural NSW staff, and how much of this is being outsourced through the grants program?
84. Please provide the cost associated with relocation to Parramatta.

Translations

85. Since the transfer of bookings of translations through Services NSW, have the number of translations forwarded to Multicultural NSW increased, remained the same or decreased?
86. What advertising did Multicultural NSW undertake to advise potential users of the translations service about the change in process?

Grants Programs

87. What are the different grants programs run by Multicultural NSW?
88. How many of these grants are about social cohesion and harmony so how do the five categories of grants differ?
89. How much is the total of the grants program worth? And what percentage of the total Multicultural NSW budget are they?
90. How much full time equivalent staff time is spent on grants assessments?
91. What monitoring of grants occurs? What are the success criteria? How many have not been properly acquitted?
92. Please list organisations that have missed out on grants over the last 3 years.

Ethnic Media

93. Does the government's Master Media contractor, Universal McCann charge the media commission or standard discount when it buys advertising on behalf of the government?
94. Does the contractor retain that commission as part of its remuneration package, or does it rebate or otherwise pass that on as a discount to the government?
95. Is that commission or discount normally 10% of the booking when dealing with traditional media such as newspapers, radio and television stations?
96. Does Universal McCann's wholly owned subsidiary "Identity Communications", charge a higher rate of commission to some community, ethnic and Aboriginal media outlets?

97. Does Universal McCann rebate the commission or otherwise pass on the discount in full to the government for those bookings managed or initiated by “Identity Communications” where a higher rate is charged to some community, ethnic and / or Aboriginal media outlets?
98. Why does the government’s master media agency use its market power to charge a higher rate of commission to the smallest and most under resourced community, ethnic, and aboriginal media in NSW?

Awards

99. How much money is being allocated in total to the various awards program run by Multicultural NSW?
100. How much money is allocated per Awards?
 - (a) Australian Multicultural Marketing awards
 - (b) Premiers Multicultural Media awards
 - (c) Premiers Literary Awards:
 - (d) Translation Prize
 - (e) Multicultural NSW Prize
 - (f) MNSW Early Career Translation Prize
 - (g) Premier’s Multicultural Community Medal
 - (h) NSW Human Rights Medal
 - (i) Economic Participation Medal
 - (j) Regional Communities Medal
 - (k) Youth Medal
 - (l) Arts and Culture Medal
 - (m) Lifetime Community Services Medal
 - (n) Stepan Kerkyasharian AO Harmony Medal
 - (o) Multicultural Honour Role
 - (p) Multicultural March:
 - (q) Premier’s Harmony Dinner
 - (r) Multicultural March

(s) Events – Divali and Chanuka, Parramasala

101. How are you determining community benefit for the various awards?
102. What evaluation has been undertaken to determine community benefit?
103. How many full time staff hours are being taken up managing the awards and events program?
104. Do you outsource the organising of events? If so, please name the contractors and the cost of contractors?

Citizenship Test

105. Minister you are aware of the Commonwealth Government's Citizenship test?
106. Do you agree with the proposed changes to the citizenship test?
107. Minister why have you not stood up and condemned it?
108. Can you tell me what is the rationale behind exempting people from the UK or Canada from sitting the Citizenship test, and not everyone else including the 6000 Iraqi and Syrian refugees your government has pledged to assist?
109. Minister, I put it to you that this Dutton Citizenship test is discriminatory?
110. People from all of Asia, Chinese, Vietnamese, Koreans, from all of South East Asia, Indonesia, Malaysia, Fiji, all people from all of Africa, all people from all of the Middle East, Lebanon, Syria, Iraq, Egypt, Palestine and a large section of Europe and Eastern Europe, Macedonians, Russians, Greeks, Serbians, Croatians, Italians and all people from the sub-continent, India, Pakistan, Bangladeshi, and others from the Philippines, Bengalese, and so forth are required to sit the test where as people from UK, NZ, USA, Ireland and Canada are exempt. If this is not discriminatory can you as Minister for Multiculturalism tell me what is?
111. Can you tell me how will the Commonwealth Citizenship test affect the 6000 refugees who have settled in NSW?
112. Do you think that they can pass the test that is said to be equivalent to an IELTS score of 6 tests and meet the higher English proficiency standards and gain citizenship?
113. Don't you think that this Level 6 English Citizenship test will have a net negative effect on majority of the Multicultural NSW that you as Minister are responsible for?
114. Minister, don't you think this English test is simply a barrier for new migrants and one that creates an underclass of people in NSW?

115. Is it not pandering, appeasing or playing to the tune of the ultra-right and the Pauline Hanson's of this world?
116. Have you ever looked at an IELTS test?

Multiculturalism Budget Papers

117. Referring to the Operating Statement in the Budget Papers, under Grants and Subsidies there is a cut of \$2,740,000. Almost a 50% cut. What grants and to whom did you cut why have you slashed?
118. I note from budget Paper 3 for 2017-18 that Multicultural NSW's total expenses are budgeted to be less by over \$2.1 Million. What services will have to be cut or reduced to account for this difference in expenditure?
119. Minister is the privatisation or the outsourcing of the interpreter services still on the table?

Islamophobia in Australia Report.

120. Minister, are you aware of the Islamophobia in Australia report released in this Parliament in July 2017?
121. It surveyed 243 incidents involving physical and verbal and online attacks and it found 67.7% of victims were female and nearly three quarters of the abusers were male.
122. Minister, what actions have you taken to prevent women of religious or ethnic backgrounds being attacked?
123. Have you met with the minister for Police and or the new NSW Police Commissioner to address this issue?
124. Can you tell me what action will be taken? If not, why not?
125. Minister, are you aware of a survey conducted by the Western Sydney and Charles Sturt Universities, surveying almost 600 Sydney Muslims that found almost 60% had experienced racism.
126. What action have you taken to assist the Sydney Muslim community that is experiencing discrimination (Vilification) at three times the rate of other Australians?
127. Does the budget have specific allocations to address this very issue?
128. Minister, are you aware that NSW Discrimination law, for instance, the ADA does not protect Muslims against vilification and abuse?

129. Are you aware that the ADA does not protect a Muslim citizen because religion is not a ground under which the Act provides protection, hence leaving over 300,000 – 400,000 Muslims vulnerable and without legal protection?

Office Administration

130. How many staff are in your ministerial office?
- (a) What was the average salary for staff members in your office during 2016-17?
 - (b) What is the estimated average salary for a ministerial staffer in your office in 2017-18 based on current appointments?
131. How many blackberries/iphones/smart phones are assigned to your staff?
- (a) For each phone, how much was each bill in 2016-17?
 - (b) How many phones have been lost or replaced due to damage in your office?
 - i. What is the cost of replacing those phones?
132. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
- (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2016-17?
 - (b) How many iPads or tablets have been replaced due to lost or damage in 2016-17?
 - i. What was the cost of replacing these devices?
133. Has any artwork been purchased or leased for display in your ministerial office in 2016-17?
- (a) What is the cost of this?
134. Have any floral displays or indoor plants or potplants been hired or leased for display in your ministerial office in 2016-17?
- (a) If so, what was the cost of these items?
135. Have any floral displays or indoor plants or potplants been purchased for display in your ministerial office in 2016-17?
- (a) If so, what was the cost of these items?
136. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2016-17?
- (a) What are these services/newspapers/magazines/journals/periodicals?

- i. Who is the subscriber for each of these?
137. What was the total amount your office spent on stationery?
138. What was the total value of all gifts purchased for use by you and your office in 2016-17?
 - (a) What were the gifts purchased?
 - i. Who were they gifted to?
139. Do you purchase bottled water or provide water coolers for your office?
 - (a) What is the monthly cost of this?
140. What non-standard features are fitted to your ministerial vehicle?
 - (a) What is the cost of each non-standard feature?
141. What was the total bill for your office in 2016-17 for:
 - (a) Taxi hire
 - (b) Limousine hire
 - (c) Private hire care
 - (d) Hire car rental
 - (e) Ridesharing services
142. Were any planes or helicopters chartered by you or your office and paid for with public money in 2016-17?
 - (a) If yes, will you please detail each trip, the method of transport and the cost?

Hospitality

143. How much did your ministerial office spend on hospitality, including catering and beverages, in 2016-17?
144. How much did your Department/agency spend on hospitality, including catering and beverages, in 2016-17?

Labour Hire Firms

145. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2016-17:
 - (a) The names of the firms utilised
 - (b) The total amount paid to each firm engaged

- (c) The average tenure period for an employee provided by a labour hire company
- (d) The longest tenure for an employee provided by a labour hire company
- (e) The duties conducted by employees engaged through a labour hire company
- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

Media and Public Relations

- 146. How many media or public relations advisers are employed for each of your portfolio agencies and what is the total cost to employ these advisers?
- 147. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?
- 148. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?
- 149. By how much has the number of media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?
- 150. By how much has the expenditure on media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?
- 151. Have you had media training or speech training?
 - (a) If yes, who paid for it?
 - (b) If paid by taxpayers, what was the amount paid in 2016-17?

Facebook

- 152. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2016-17?
- 153. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2016-17?

Overseas Trips

- 154. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
 - (a) If so, did any of your relatives or friends accompany you on these trips?

155. Have you undertaken any official overseas travel that was privately funded?

- (a) If so, what was the nature of these trips?
- (b) Who paid for these trips?

Department/Agency Travel

156. What was the total expenditure in 2016-17 by Departments/agencies within your portfolio on:

- (a) Taxi hire
- (b) Limousine/private car hire
- (c) Hire car rental
- (d) Ridesharing services

157. Do any senior executive service employees in your Departments/agencies have a driver that is paid for by the Departments/agencies? If so, what is the number of senior executive service employees that have a driver and which senior executive service employees have a driver?

- (a) How much was spent on these drivers in 2016-17?

Consulting

158. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2016-17?

- (a) For what specific purposes or matters was legal advice sought?

159. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2016-17:

- (a) Social media
 - i. And the cost of these services
- (b) Photography
 - i. And the cost of these services
- (c) Acting training
 - i. And the cost of these services
- (d) Ergonomics
 - i. And the cost of these services

Department/Agency Staffing

160. What was the number of senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?
- (a) How much was this number in 2011-12?
161. What was the expenditure on senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?
- (a) How much was this number in 2011-12?
162. What was the number of internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?
- (a) How much was this number in 2011-12?
163. What was the expenditure on internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?
- (a) How much was this number in 2011-12?
164. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2016-17?
- (a) Of these redundancies, how many were:
- i. Voluntary
 - ii. Forced
- (b) What was the total cost of all redundancies?
165. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?
- (a) What was the nature of these works/services?
- (b) What was the total cost of these works or services?
166. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?
167. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2016-17?
- (a) What were the reason/s for each dismissal?
168. What was the total amount your Departments/agencies spent on stationery?

Smart Phone Accounts

169. Do the Departments/agencies within your portfolio have an iTunes account?
- (a) What was the total expenditure in 2016-17 on iTunes?
 - i. What applications/subscriptions/services were purchased through iTunes?
170. Do the Departments/agencies within your portfolio have an Android account?
- (a) What was the total expenditure in 2016-17 on Android?
 - i. What applications/subscriptions/services were purchased through Android?

Websites Visited

171. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your Ministerial office this year?
172. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your Ministerial office this year?

Merchant fees

173. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.
174. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.
175. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2016-17?

Probity Auditor

176. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.