PORTFOLIO COMMITTEES

# **BUDGET ESTIMATES 2017-2018 Supplementary Questions**

Portfolio Committee No. 4 – Legal Affairs

## CORRECTIONS, COUNTER TERRORISM, VETERANS AFFAIRS

Hearing: Tuesday 5 September 2017

Answers due by: Friday 29 September 2017

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## **CORRECTIONS**

# Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

Prison Education		
1.	What was the total number of full time equivalent teaching staff in NSW correctional facilities in:	
	(a) 2013-14?	
	(b) 2014-15?	
	(c) 2015-16?	
	(d) 2016 to date	
2.	Between the mass sacking of full-time teachers in December 2016 and the award of the contract to BSI Learning, who was providing education and training in NSW prisons?	
Assaults		
3.	How many corrections officers have been assaulted by an inmate/s in the years:	
	(a) 2011	
	(b) 2012	
	(c) 2013	
	(d) 2014	
	(e) 2015	
	(f) 2016	
	(g) 2017	
Cor	rections Officers	
4.	How many corrections officers took stress leave in the years:	
	(a) 2011	
	(b) 2012	
	(c) 2013	
	(d) 2014	
	(e) 2015	

	(g) 2017
5.	How many corrections officers are currently on permanent stress leave?
6.	How many FTE corrections officers are currently employed at:
	(a) Parklea
	(b) Junee
	(c) On an average day in a maximum security prison, what is the ratio of prison officers rostered on to the number of inmates?
	(d) Does this ratio differ in the privately-run prisons?
7.	How many people are currently employed by Corrective Services NSW on a casual basis?
8.	How much money was spent on overtime for corrective services employees in the years:
	(a) 2011
	(b) 2012
	(c) 2013
	(d) 2014
	(e) 2015
	(f) 2016
	(g) 2017
Mol	bile Phone Jamming
9.	What is the total cost of the phone jamming trial at Lithgow?
	(a) When will the trial begin at Goulburn?
	(b) Are there any plans to roll out mobile phone jamming in other NSW Correctional Centres?
Che	emical Munitions
10.	How many times were chemical munitions used in NSW prisons in:

(a) 2011

(b) 2012

(c) 2013

(f) 2016

- (d) 2014
- (e) 2015
- (f) 2016
- (g) 2017

### Therapeutic Programs in Prisons

- 11. Since 2014, how many prisoners were eligible for therapeutic programs as in how many prisoners had an identified program need?
  - (a) Of those eligible prisoners, how many completed therapeutic programs prior to their release date?
  - (b) Of the prisoners who completed therapeutic programs in prison, how many have since reoffended?
  - (c) Since 2014, how many sex offenders undertook therapeutic programs specifically designed for sex offenders?
  - (d) What changes have been made to the delivery of therapeutic programs in NSW prisons since the publication of the Audit Office report into therapeutic programs in NSW?
- 12. How many prisoners are undergoing deradicalisation programs in New South Wales prisons?
- 13. How are you monitoring the progress of deradicalisation in New South Wales prisons?

### Contraband

- 14. In what prison was a tomahawk confiscated?
  - (a) How did the tomahawk get into the prison?
- 15. Have any corrections officers been found to have brought contraband into a prison in the past 5 years?

## **Prisoners**

- 16. How many prisoners were in protective custody in:
  - (a) 2011
  - (b) 2012
  - (c) 2013
  - (d) 2014

- (e) 2015
- (f) 2016
- (g) 2017
- 17. What percentage of the total number of inmates were in protective custody for the years:
  - (a) 2011
  - (b) 2012
  - (c) 2013
  - (d) 2014
  - (e) 2015
  - (f) 2016
- 18. What is the additional cost of keeping an inmate in protective custody?
- 19. How many sex offenders are currently in protective custody in NSW prisons?

### **Subscription Services**

20. Does Corrective Services provide any subscription television services (for example, but not limited to Foxtel, Optus, Stan, Netflix, itunes?)

## **Property Asset Sales - Corrections**

- 21. How many property assets, within the Corrections portfolio, were sold in financial year 2011/12 and what portion, percentage or dollar value, of the funds from the assets sales were directed back into capital works for Corrections and what portion, percentage or dollar value, of the funds from the asset sales were transferred across to Restart NSW?
- 22. How many property assets, within the Corrections portfolio, were sold in financial year 2012/13 and what portion, percentage or dollar value, of the funds from the assets sales were directed back into capital works for Corrections and what portion, percentage or dollar value, of the funds from the asset sales were transferred across to Restart NSW?
- 23. How many property assets, within the Corrections portfolio, were sold in financial year 2013/14 and what portion, percentage or dollar value, of the funds from the assets sales were directed back into capital works for Corrections and what portion, percentage or dollar value, of the funds from the asset sales were transferred across to Restart NSW?

- 24. How many property assets, within the Corrections portfolio, were sold in financial year 2014/15 and what portion, percentage or dollar value, of the funds from the assets sales were directed back into capital works for Corrections and what portion, percentage or dollar value, of the funds from the asset sales were transferred across to Restart NSW?
- 25. How many property assets, within the Corrections portfolio, were sold in financial year 2015/16 and what portion, percentage or dollar value, of the funds from the assets sales were directed back into capital works for Corrections and what portion, percentage or dollar value, of the funds from the asset sales were transferred across to Restart NSW?
- 26. How many property assets, within the Corrections portfolio, were sold in financial year 2016/17 and what portion, percentage or dollar value, of the funds from the assets sales were directed back into capital works for Corrections and what portion, percentage or dollar value, of the funds from the asset sales were transferred across to Restart NSW?
- 27. Since July 1, 2011, with regard to the total sales of assets and properties across the Corrections portfolio, are you able to provide a breakdown of the total number and total value of assets sold, by Electorate?

## Unspent Education and Library Services funding

28. How much money was returned to treasury last financial year as a result of an underspend on education and library services?

### **Library Services**

- 29. As a result of unsuccessful outsourcing of education services, is CSI Education planning to run inmates library service in Corrective Services NSW Correctional Centres with volunteers?
  - (a) What are the security implications of handing over essential services to unpaid untrained volunteers?
  - (b) How will Corrective Services NSW guarantee the provision of access to legal materials and other resources in their libraries if they are staffed by volunteers?
- 30. How much has been spent on inmate libraries for each recurring year from 2011 to 2017?

## Juvenile Justice

- 31. What training has been made available for frontline officers dealing with high-risk offenders?
- 32. Upon the closure of Kariong Juvenile Detention Centre, what measures were put in place by the government to assist Corrective Services staff to manage high-risk offenders during and after the transition to Cobham?

33. Do you have confidence that the newly implemented programs for high risk and violent offenders are working given there has been a spate of attacks on Juvenile Justice Officers?

### **Rehabilitation Programs**

34. Do you believe the therapeutic programs being offered to inmates are having an impact in achieving the Government's target of reducing reoffending by 5% by 2019?

### **Correctional Officer Safety**

- 35. Have there been any discussions regarding the provision of fire retardant clothing for Corrections Officers?
  - (a) What was the outcome of these discussions?
- 36. Have there been any discussions or are there any plans to provide additional equipment and/or training to Corrections Officers to combat fires in cells?
- 37. Were any of the Corrections Officers responding to any cell fires injured or did they require any medical treatment as a result of their intervention?

### Service Privatisation

38. Given the Government's decision to allow competitive tenders for John Morony, are there any other areas under consideration? Examples are - Offender Services and Programs, Community Corrections, Inmate Transport, etc.

### **Education Training Qualifications**

- 39. Corrective Services Teachers were required to hold as a minimum a degree in Education and TAE to delivery Language, Literacy & Numeracy to students within NSW Gaols. What are the minimum qualifications required by BSI trainers to deliver Language Literacy & Numeracy?
  - (a) Do you believe that this qualification is sufficient to deliver Language, Literacy & Numeracy skills to inmates in NSW Correctional Centres?

### **Vacant Positions**

40. What percentage of psychologist positions in Corrective Services have not been filled?

### **Grafton Correctional Centre**

- 41. Is the planning and construction of the new Grafton Correctional Centre progressing as planned?
  - (a) If not, why not?

### Office Administration

- 42. How many staff are in your ministerial office?
  - (a) What was the average salary for staff members in your office during 2016-17?
  - (b) What is the estimated average salary for a ministerial staffer in your office in 2017-18 based on current appointments?
- 43. How many blackberries/iphones/smart phones are assigned to your staff?
  - (a) For each phone, how much was each bill in 2016-17?
  - (b) How many phones have been lost or replaced due to damage in your office?
    - i. What is the cost of replacing those phones?
- 44. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
  - (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2016-17?
  - (b) How many iPads or tablets have been replaced due to lost or damage in 2016-17?
    - i. What was the cost of replacing these devices?
- 45. Has any artwork been purchased or leased for display in your ministerial office in 2016-17?
  - (a) What is the cost of this?
- 46. Have any floral displays or indoor plants or potplants been hired or leased for display in your ministerial office in 2016-17?
  - (a) If so, what was the cost of these items?
- 47. Have any floral displays or indoor plants or potplants been purchased for display in your ministerial office in 2016-17?
  - (a) If so, what was the cost of these items?
- 48. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2016-17?
  - (a) What are these services/newspapers/magazines/journals/periodicals?
    - i. Who is the subscriber for each of these?
- 49. What was the total amount your office spent on stationery?
- 50. What was the total value of all gifts purchased for use by you and your office in 2016-17?

- (a) What were the gifts purchased?
  - i. Who were they gifted to?
- 51. Do you purchase bottled water or provide water coolers for your office?
  - (a) What is the monthly cost of this?
- 52. What non-standard features are fitted to your ministerial vehicle?
  - (a) What is the cost of each non-standard feature?
- 53. What was the total bill for your office in 2016-17 for:
  - (a) Taxi hire
  - (b) Limousine hire
  - (c) Private hire care
  - (d) Hire car rental
  - (e) Ridesharing services
- 54. Were any planes or helicopters chartered by you or your office and paid for with public money in 2016-17?
  - (a) If yes, will you please detail each trip, the method of transport and the cost?

## Hospitality

- 55. How much did your ministerial office spend on hospitality, including catering and beverages, in 2016-17?
- 56. How much did your Department/agency spend on hospitality, including catering and beverages, in 2016-17?

### **Labour Hire Firms**

- 57. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2016-17:
  - (a) The names of the firms utilised
  - (b) The total amount paid to each firm engaged
  - (c) The average tenure period for an employee provided by a labour hire company
  - (d) The longest tenure for an employee provided by a labour hire company
  - (e) The duties conducted by employees engaged through a labour hire company

- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

### Media and Public Relations

- 58. How many media or public relations advisers are employed for each of your portfolio agencies and what is the total cost to employ these advisers?
- 59. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?
- 60. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?
- 61. By how much has the number of media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?
- 62. By how much has the expenditure on media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?
- 63. Have you had media training or speech training?
  - (a) If yes, who paid for it?
  - (b) If paid by taxpayers, what was the amount paid in 2016-17?

### **Facebook**

- 64. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2016-17?
- 65. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2016-17?

### Overseas Trips

- 66. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
  - (a) If so, did any of your relatives or friends accompany you on these trips?
- 67. Have you undertaken any official overseas travel that was privately funded?
  - (a) If so, what was the nature of these trips?
  - (b) Who paid for these trips?

### Department/Agency Travel

- 68. What was the total expenditure in 2016-17 by Departments/agencies within your portfolio on:
  - (a) Taxi hire
  - (b) Limousine/private car hire
  - (c) Hire car rental
  - (d) Ridesharing services
- 69. Do any senior executive service employees in your Departments/agencies have a driver that is paid for by the Departments/agencies? If so, what is the number of senior executive service employees that have a driver and which senior executive service employees have a driver?
  - (a) How much was spent on these drivers in 2016-17?

### Consulting

- 70. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2016-17?
  - (a) For what specific purposes or matters was legal advice sought?
- 71. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2016-17:
  - (a) Social media
    - i. And the cost of these services
  - (b) Photography
    - i. And the cost of these services
  - (c) Acting training
    - i. And the cost of these services
  - (d) Ergonomics
    - i. And the cost of these services

### Department/Agency Staffing

- 72. What was the number of senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?
  - (a) How much was this number in 2011-12?

- 73. What was the expenditure on senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?
  - (a) How much was this number in 2011-12?
- 74. What was the number of internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?
  - (a) How much was this number in 2011-12?
- 75. What was the expenditure on internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?
  - (a) How much was this number in 2011-12?
- 76. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2016-17?
  - (a) Of these redundancies, how many were:
    - i. Voluntary
    - ii. Forced
  - (b) What was the total cost of all redundancies?
- 77. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?
  - (a) What was the nature of these works/services?
  - (b) What was the total cost of these works or services?
- 78. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?
- 79. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2016-17?
  - (a) What were the reason/s for each dismissal?
- 80. What was the total amount your Departments/agencies spent on stationery?

### **Smart Phone Accounts**

- 81. Do the Departments/agencies within your portfolio have an iTunes account?
  - (a) What was the total expenditure in 2016-17 on iTunes?

- i. What applications/subscriptions/services were purchased through iTunes?
- 82. Do the Departments/agencies within your portfolio have an Android account?
  - (a) What was the total expenditure in 2016-17 on Android?
    - i. What applications/subscriptions/services were purchased through Android?

### Websites Visited

- 83. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your Ministerial office this year?
- 84. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your Ministerial office this year?

### Merchant fees

- 85. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.
- 86. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.
- 87. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2016-17?

### **Probity Auditor**

88. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format."

## Questions from Mr David Shoebridge MLC

### \$3.8 billion spend

Regarding the budget allocation of \$3.8 billion to build bigger jails and create 7000 new prison beds:

89. What consideration has been given to redirecting this funding towards prison education and comprehensive rehabilitation programs in prisons?

### **Privatised prisons**

90. What stage is the tender process up to for the operation of the John Morony Correctional Centre?

- 91. How many bids have been received from private operators? Can a list of these operators be provided?
- 92. What are the supposed cost savings of corrective services facilities being run by private operators?

### Solitary confinement

- 93. What is the current use of solitary confinement and/or isolation practices in juvenile justice facilities?
- 94. How many juvenile justice inmates were placed in the "Chisholm wing" of the Cobham Juvenile Detention Centre?
- 95. How many complaints did the Chisolm behavioural program receive?
- 96. Are there any legal cases currently on foot in relation to Chisolm?

### Cell size

- 97. What consultation did Corrective Services undertake before making an amendment to the public health regulation that allows the prison system to set its own low minimum cell size standards?
- 98. What is the average size of a 2 person cell in corrective services facilities?
- 99. What is the average size of a 2 person cell in juvenile justice facilities?

### **Short sentences**

- 100. How many individuals convicted of a lower-level assault offence or a justice procedural offence were given an Intensive Correction Order, rather than prison time in the following financial years:
  - (a) 2013/14?
    - i. Of this, how many were Aboriginal or Torres Strait Islander?
  - (b) 2014/15?
    - i. Of this, how many were Aboriginal or Torres Strait Islander?
  - (c) 2015/16?
    - i. Of this, how many were Aboriginal or Torres Strait Islander?
  - (d) 2016/17?
    - i. Of this, how many were Aboriginal or Torres Strait Islander?

### Teaching in prisons

- 101. What is the total number of full time equivalent teaching staff in NSW prisons for the following financial years:
  - (a) 2014/15?
  - (b) 2015/16?
  - (c) 2016/17?
  - (d) 2017/8?
- 102. How many correctional facilities currently have teaching vacancies?
  - (a) How many are front line teaching staff?
  - (b) How many of these vacancies are Aboriginal teaching staff?
- 103. What steps are being taken to ensure that all Aboriginal prisoners in correctional facilities have access to education courses specialising in Aboriginal history and culture, as recommended by Royal Commission's report into Aboriginal Deaths in Custody?
- 104. What steps are being taken to reclassify prisoners as a 'disadvantaged group' for TAFE fee and pricing purposes?
- 105. Has any progress been made on consideration of having computers in cells for inmates to further their education and facilitate contact with families?

## **Education Delivery NSW Corrective Services**

- 106. Can you provide the number of active Traineeships in NSW corrective services facilities on:
  - (a) July 1 2015?
  - (b) July 1 2016?
  - (c) July 1 2017?
- 107. Can you provide the total number of LLN hours delivered in NSW corrective services facilities on:
  - (a) July 1 2015?
  - (b) July 1 2016?
  - (c) July 1 2017?
- 108. Can you provide the total number of student enrolments in NSW corrective services facilities on:

- (a) July 1 2015?
- (b) July 1 2016?
- (c) July 1 2017?

### Prison population

- 109. How many inmates are there currently in corrective services facilities in NSW?
- 110. Of those currently in corrective service facilities, how many are Aboriginal or Torres Strait Islander persons?
- 111. Of those currently in corrective service facilities, how many of these are on remand?
- 112. What are the current predictions for changes to the remand population size over the next 12 months?
- 113. How many facilities are currently over capacity?
- 114. Within the Metropolitan Special Programs Centre how many areas are currently housing more inmates than were intended when they were constructed?
- 115. Within the Metropolitan Remand and Reception Centre how many areas are currently housing more inmates than were intended when they were constructed?
- 116. Within the High Risk Management Correctional Centre how many areas are currently housing more inmates than were intended when they were constructed?
- 117. How many facilities are anticipated to be over capacity within the next:
  - (a) 1 year?
  - (b) 5 years?
  - (c) 10 years?
- 118. What is the cost per day per juvenile inmate?
- 119. What is the cost per inmate per adult male inmate?
- 120. What is the cost per day per adult female inmate?
- 121. What is the explanation for the drop in the the cost per day per day per inmate in the last financial year?

### **Juvenile detention**

122. How many young people are currently detained in juvenile corrective facilities?

- 123. Of those young people currently detained in juvenile corrective facilities, how many are Aboriginal or Torres Strait Islander persons?
- 124. What was the total number of young people held on remand at any time during the following financial years:
  - (a) 2013/14?
  - (b) 2014/15?
  - (c) 2015/16?
  - (d) 2016/17?
- 125. How many young people held on remand at any time in the 2015/16 financial year were found not guilty for the matter on which they were being held?
- 126. How many young people held on remand at any time in the 2015/16 financial year were found guilty and did not receive a custodial sentence for the matter on which they were being held?
- 127. How many young people held on remand at any time in the 2015/16 financial year received a custodial sentence for the matter on which they were being held?
  What was the average length of the custodial sentence given to young people held on remand at any time during the 2015/16 financial year?
  How many juveniles were remanded in custody because they could not meet one or more bail conditions during the 2015/16 financial year?
- 128. What was as the average number of days juveniles spent in custody because they could not meet one or more bail conditions during the 2015/16 financial year?

### Royal Commission into Aboriginal Deaths in Police and Prison Custody

- 129. What amount of funding has been, and will be, allocated to responding to the Recommendations from the Royal Commission into Aboriginal Deaths in Police and Prison Custody?
- 130. Specifically, which of the 339 Recommendations has and/or will funding be allocated to?
- 131. A key recommendation of the Royal Commission was all Aboriginal inmates must be given access to art material to maintain their cultural practice in custody, with education no longer providing this service what has been put in place to ensure all Aboriginal inmates continue to receive access to art materials?

### Inspector of Custodial Services 'Full House' report

132. Have any steps been taken to implement the recommendations from the Inspector of Custodial Services April 2015 report 'Full House'?

### Needle and syringe program

133. What are the future plans, if any, to introduce needle & syringe programs within correctional facilities, given these are the most effective means of preventing hepatitis C transmission?

## Community legal centres funding

134. The state government recently granted \$6million over 2 years to Community Legal Centres, why did it allocate those funds according to the LegalAid methodology and not the methodology suggested by the state peak Community Legal Centres NSW?

### Searches of prisoners

- 135. How many strip searches were conducted on female prisoners in each of the following financial years:
  - (a) 2013/14?
    - i. How many of those searches detected contraband material?
  - (b) 2014/15?
    - i. How many of those searches detected contraband material?
  - (c) 2015/16?
    - i. How many of those searches detected contraband material?
  - (d) 2016/17?
    - i. How many of those searches detected contraband material?
- 136. How many strip searches were conducted on male prisoners in each of the following financial years:
  - (a) 2013/14?
    - i. How many of those searches detected contraband material?
  - (b) 2014/15?
    - i. How many of those searches detected contraband material?
  - (c) 2015/16?

- i. How many of those searches detected contraband material?
- (d) 2016/17?
  - i. How many of those searches detected contraband material?
- 137. How many strip searches were conducted on juvenile prisoners in each of the following financial years:
  - (a) 2013/14?
    - i. How many of those searches detected contraband material?
  - (b) 2014/15?
    - i. How many of those searches detected contraband material?
  - (c) 2015/16?
    - i. How many of those searches detected contraband material?
  - (d) 2016/17?
    - i. How many of those searches detected contraband material?

### Rehabilitation

- 138. Recently, the University of South Queensland's project "Making the Connection" has been met with great success, through implementing effective education all programs through computers in cells. However, the NSW government rejected Justice Action's proposal to conduct a free trial of computers in cells to deliver online counselling services to NSW Prisons. Is the government willing to consider its stance and extend the use of technology in prisons?
- 139. According to the Justice Health and Forensic Mental Health Network, which regulates inmate healthcare in the NSW corrections system, 87% of juvenile justice offenders are diagnosed with a mental health condition. For these young offenders, therapeutic methods are extremely important in lowering criminal conduct. Is the government aware of the relevant benefits of installing computers into prison cells for purposes including online counselling?
- 140. It has been estimated that domestic violence costs the NSW economy over \$6 billion dollars per year. In comparison, the Domestic Violence Prevention: Online Services to Prisoners report estimates that implementing online counseling services to alleviate the effects of domestic violence is relatively low in the case of a 600 cell prison, \$230,000 for the first year, and \$110,000 for the following years. Given the vast disparity between the costs and benefits, does the government have plans to allocate funding for computers in cells?

141. The Washington State Institute for Public Policy found that therapeutic programs, such as cognitive behavioral therapy, resulted in an average 33% reduction in recidivism rates. In NSW, 50.7% of all offenders released from custody return to prison within two years of their release. Despite this relatively high rate of recidivism, Justice Action's proposal to provide online counselling services was rejected. The potential reduction of recidivism would have resulted in 352 fewer offenders of domestic violence returning to prison within two years, and thus would have avoided a cost of nearly \$13 million. Given that the NSW government prioritises the reduction of domestic violence offending, will the government reconsider its approach to therapeutic services, including online counselling?

### Artificial intelligence

142. What current uses of artificial intelligence does the department undertake?

Note: Please include all uses of AI including uses for resource allocation and administrative support, big data analysis, replacement and assistance of experts and researchers, procedural matters, or summarising diverse data – for reference this might include:

- Chatbots for customer service or advice
- Customer management systems
- Scanning legal documents to find relevant case law
- Categorising and searching documents
- Directing petitions efficiently
- Translation
- Document drafting
- 143. When did the department implement AI technologies and which technologies were these?
- 144. What planned uses does the department have for artificial intelligence?
- 145. What is the anticipated timeline for the expansion of existing AI uses or implementation of new technologies?
- 146. What policy guidelines, if any, guide the exploration and use of artificial intelligence by the department?
- 147. What research, if any, has the department undertaken regarding the use of AI in Government services?

### **COUNTER TERRORISM**

## Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

### **Security Clearance**

- 148. How many staff in your ministerial office have a security clearance?
- 149. How long does the security clearance process usually take?
- 150. Who conducts the security clearance?
- 151. How much does the security clearance cost?

### Counter-Terrorism Strategy

- 152. In August 2017, Prime Minister Turnbull announced the *Australia's Strategy for Protecting Crowded Places from Terrorism* report which recommended that makeshift barriers be installed to protect popular places such as stadiums and shopping centres; and that bollards or planter boxes should be used to protect pedestrians in shared traffic zones. Can you elaborate on any plans for the installation of such barriers or bollards in New South Wales?
- 153. Were you consulted before the installation of the concrete bollards in Martin Place in June?

### Counter-Terrorism Intelligence

154. Have you consulted or received briefings from counter-terrorism experts or academics since your appointment as Minister for Counter-Terrorism?

### Meetings

- 155. Given that Police Minister Troy Grant named the Minister for Multiculturalism as a key stakeholder with regard to the Counter-Terrorism portfolio, how often have you met with Minister Williams to discuss matters around multicultural policy and/or counter-terrorism?
- 156. How often does the Australia-New Zealand Counter-Terrorism Committee meet?
  - (a) Have you ever attended a meeting of the Australia-New Zealand Counter-Terrorism Committee?
  - (b) Have you ever attended a meeting of the Cabinet Standing Committee on Counter Terrorism, Emergency Management and Community Safety?
  - (c) How often does the Cabinet Standing Committee on Counter Terrorism, Emergency Management and Community Safety meet?

- (d) Have you ever attended a meeting of The National Counter-Terrorism Committee?
- (e) How often are you briefed by those who attend these meetings?
- (f) How often do you meet with Police Minister Troy Grant to discuss counter-terrorism issues and strategy?
- (g) How often do you meet with the Deputy Secretary of Social Policy, Department of Premier and Cabinet?
- (h) How often do you meet with the Deputy Commissioner, Specialist Operations, NSW Police Force?
- 157. How many times have you met with NSW Police Commissioner Fuller since your appointment as Minister for Counter-Terrorism?

## Counter Terrorism measures and community events

- 158. What additional funding has the Government allocated to local councils to assist with implementing counter terrorism measures for community based events?
  - (a) Specifically what additional funding has Wollongong City Council been provided to assist their community organisations when hosting community events?
  - (b) What additional funding will Wollongong City Council receive in the 2017-2018 Budget, specifically for counter terrorism measures?
  - (c) What training has been given to assist Local Governments implement safety strategies when hosting community events?
- 159. What counter terrorism training or additional resources have been provided to front line emergency response services within the Illawarra?

### Office Administration

- 160. How many staff are in your ministerial office?
  - (a) What was the average salary for staff members in your office during 2016-17?
  - (b) What is the estimated average salary for a ministerial staffer in your office in 2017-18 based on current appointments?
- 161. How many blackberries/iphones/smart phones are assigned to your staff?
  - (a) For each phone, how much was each bill in 2016-17?
  - (b) How many phones have been lost or replaced due to damage in your office?

- i. What is the cost of replacing those phones?
- 162. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
  - (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2016-17?
  - (b) How many iPads or tablets have been replaced due to lost or damage in 2016-17?
    - i. What was the cost of replacing these devices?
- 163. Has any artwork been purchased or leased for display in your ministerial office in 2016-17?
  - (a) What is the cost of this?
- 164. Have any floral displays or indoor plants or potplants been hired or leased for display in your ministerial office in 2016-17?
  - (a) If so, what was the cost of these items?
- 165. Have any floral displays or indoor plants or potplants been purchased for display in your ministerial office in 2016-17?
  - (a) If so, what was the cost of these items?
- 166. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2016-17?
  - (a) What are these services/newspapers/magazines/journals/periodicals?
    - i. Who is the subscriber for each of these?
- 167. What was the total amount your office spent on stationery?
- 168. What was the total value of all gifts purchased for use by you and your office in 2016-17?
  - (a) What were the gifts purchased?
    - i. Who were they gifted to?
- 169. Do you purchase bottled water or provide water coolers for your office?
  - (a) What is the monthly cost of this?
- 170. What non-standard features are fitted to your ministerial vehicle?
  - (a) What is the cost of each non-standard feature?
- 171. What was the total bill for your office in 2016-17 for:

- (a) Taxi hire
- (b) Limousine hire
- (c) Private hire care
- (d) Hire car rental
- (e) Ridesharing services
- 172. Were any planes or helicopters chartered by you or your office and paid for with public money in 2016-17?
  - (a) If yes, will you please detail each trip, the method of transport and the cost?

### Hospitality

- 173. How much did your ministerial office spend on hospitality, including catering and beverages, in 2016-17?
- 174. How much did your Department/agency spend on hospitality, including catering and beverages, in 2016-17?

#### Labour Hire Firms

- 175. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2016-17:
  - (a) The names of the firms utilised
  - (b) The total amount paid to each firm engaged
  - (c) The average tenure period for an employee provided by a labour hire company
  - (d) The longest tenure for an employee provided by a labour hire company
  - (e) The duties conducted by employees engaged through a labour hire company
  - (f) The office locations of employees engaged through a labour hire company
  - (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

### Media and Public Relations

- 176. How many media or public relations advisers are employed for each of your portfolio agencies and what is the total cost to employ these advisers?
- 177. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?

- 178. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?
- 179. By how much has the number of media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?
- 180. By how much has the expenditure on media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?
- 181. Have you had media training or speech training?
  - (a) If yes, who paid for it?
  - (b) If paid by taxpayers, what was the amount paid in 2016-17?

### **Facebook**

- 182. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2016-17?
- 183. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2016-17?

### **Overseas Trips**

- 184. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
  - (a) If so, did any of your relatives or friends accompany you on these trips?
- 185. Have you undertaken any official overseas travel that was privately funded?
  - (a) If so, what was the nature of these trips?
  - (b) Who paid for these trips?

### Department/Agency Travel

- 186. What was the total expenditure in 2016-17 by Departments/agencies within your portfolio on:
  - (a) Taxi hire
  - (b) Limousine/private car hire
  - (c) Hire car rental
  - (d) Ridesharing services

- 187. Do any senior executive service employees in your Departments/agencies have a driver that is paid for by the Departments/agencies? If so, what is the number of senior executive service employees that have a driver and which senior executive service employees have a driver?
  - (a) How much was spent on these drivers in 2016-17?

### Consulting

- 188. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2016-17?
  - (a) For what specific purposes or matters was legal advice sought?
- 189. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2016-17:
  - (a) Social media
    - i. And the cost of these services
  - (b) Photography
    - i. And the cost of these services
  - (c) Acting training
    - i. And the cost of these services
  - (d) Ergonomics
    - i. And the cost of these services

### Department/Agency Staffing

- 190. What was the number of senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?
  - (a) How much was this number in 2011-12?
- 191. What was the expenditure on senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?
  - (a) How much was this number in 2011-12?
- 192. What was the number of internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?
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- 193. What was the expenditure on internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?
  - (a) How much was this number in 2011-12?
- 194. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2016-17?
  - (a) Of these redundancies, how many were:
    - i. Voluntary
    - ii. Forced
  - (b) What was the total cost of all redundancies?
- 195. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?
  - (a) What was the nature of these works/services?
  - (b) What was the total cost of these works or services?
- 196. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?
- 197. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2016-17?
  - (a) What were the reason/s for each dismissal?
- 198. What was the total amount your Departments/agencies spent on stationery?

### **Smart Phone Accounts**

- 199. Do the Departments/agencies within your portfolio have an iTunes account?
  - (a) What was the total expenditure in 2016-17 on iTunes?
    - i. What applications/subscriptions/services were purchased through iTunes?
- 200. Do the Departments/agencies within your portfolio have an Android account?
  - (a) What was the total expenditure in 2016-17 on Android?
    - i. What applications/subscriptions/services were purchased through Android?

### Websites Visited

- 201. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your Ministerial office this year?
- 202. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your Ministerial office this year?

### Merchant fees

- 203. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.
- 204. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.
- 205. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2016-17?

### **Probity Auditor**

206. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.

## Questions from Dr Mehreen Faruqi MLC

### Use of artificial intelligence

207. What current uses of artificial intelligence does the department undertake?

Note: Please include all uses of AI including uses for resource allocation and administrative support, big data analysis, replacement and assistance of experts and researchers, procedural matters, or summarising diverse data – for reference this might include:

- Chatbots for customer service or advice
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- Scanning legal documents to find relevant case law
- Categorising and searching documents
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- Translation
- Document drafting

- 208. What planned uses does the department have for artificial intelligence?
- 209. What policy guidelines, if any, guide the exploration and use of artificial intelligence by the department?
- 210. What research, if any, has the department undertaken regarding the use of AI in Government services?

## Questions from the Hon Robert Borsak MLC

### **Concrete Vehicle Barriers**

- 211. Can the Minister provide the Committee with the full technical specifications (including impact resistance test results, construction materials, installation depth and cost etc.) of the stainless steel bollards installed outside the Sydney Police Centre (see below photograph).
- 212. Has a cost-benefit analysis been undertaken on the installation of the bollards at the Sydney Police Centre for protecting:
  - (a) police
  - (b) ordinary citizens.
- 213. Can the minister explain why the same type of bollard installed at the Sydney Police Centre are not installed at other appropriate public areas in the city of Sydney and other public areas of the state.



### **VETERANS AFFAIRS**

## Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

### **RSL Lifecare**

214. Will the Minister table correspondence he has sent the NSW Liberal Party regarding donations received from RSL Lifecare and any response he has received?

## 2017 ANZAC Day marches within the Keira electorate

- 215. How many Anzac day marches were cancelled in 2017 as a result of inability to comply with counter terrorism measures?
  - (a) Will the Minister explain what training and resources have been made available to RSL sub branches in the Keira electorate to assist with compliance of anti-terrorism required by the NSW Police and the State Government?
  - (b) If none, when will the Minister provide additional training?

### Office Administration

- 216. How many staff are in your ministerial office?
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## Questions from Dr Mehreen Faruqi MLC

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