



LEGISLATIVE COUNCIL

PORTFOLIO COMMITTEES

## **BUDGET ESTIMATES 2017-2018 Supplementary Questions**

**Portfolio Committee No. 1 – Premier and Finance**

**FINANCE, SERVICES AND PROPERTY**

Hearing: Monday 4 September 2017

**Answers due by: Thursday 28 September 2017**

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## FINANCE, SERVICES AND PROPERTY

### Questions from Dr Mehreen Faruqi MLC

#### Use of artificial intelligence

1. What current uses of artificial intelligence does the department undertake?

Note: Please include all uses of AI including uses for resource allocation and administrative support, big data analysis, replacement and assistance of experts and researchers, procedural matters, or summarising diverse data – for reference this might include:

- Chatbots for customer service or advice
- Customer management systems
- Scanning legal documents to find relevant case law
- Categorising and searching documents
- Directing petitions efficiently
- Translation
- Document drafting

2. What planned uses does the department have for artificial intelligence?
3. What policy guidelines, if any, guide the exploration and use of artificial intelligence by the department?
4. What research, if any, has the department undertaken regarding the use of AI in Government services?

### Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

#### Procurement – Ministers Evidence to Budget Estimates September 4, 2017

5. Do you stand by your evidence/testimony given during Budget Estimates that “it was not specifically stated that corporate history or corporate background was a direct criterion to take into account” given that at the time of making the Statement that you did not have the NSW Code of Practice for Procurement in front of you?
6. Do you also believe that it is not specifically stated that corporate history or corporate background is not a criterion to take into account when you read and interpret Procurement Board Direction PBD-2014-01?

- (a) If not, how do you then explain and interpret the mandatory dot point that instructs Government that they will “not do business with suppliers with a history of poor performance, inappropriate conduct, or fail to meet requirements...”?
7. Minister, what do you interpret the word “finding” to mean in the context of corporate history and background, and do you support Mr Hoffman’s interpretation, as per his evidence/testimony at Budget Estimates that a “finding” is a legal term is limited to a Court?

**Procurement – St Hilliers**

8. How many organisations applied for the tender to construct the Finance, Services and Innovation building in Gosford?
9. Your spokesperson claimed that it was a “rigorous” two-stage process, what did this process actually entail?
10. When was the decision made to award the tender to St Hilliers?
11. Can you confirm that there had been some background research done, by your Department, on the company St Hilliers, prior to the media release you issued on 8 May 2017, when you claimed that St Hilliers “has more than 20 years’ experience in major developments”?
12. At the time the tender was awarded, did your Department have any awareness or knowledge of the company record and history of St Hilliers in terms of finances and government contract construction work?
13. At the time of the May 8 media release, was your Department aware St Hilliers went into voluntary administration in 2012?
14. During the tender process, was St Hilliers record and experience researched?
15. Do you agree that the *NSW procurement Policy Framework for NSW Government Agencies* has a number of policies and practices that require a Tenderer to be open, honest and transparent about their company history?
16. Do you agree that the *NSW Code of Practice for Procurement* has a number of policies and practices that require a Tenderer to be open, honest and transparent about their company history?
17. During the tender process, did St Hilliers offer, for the record, any company history or background that included their financial issues in 2012 and the failure to complete a Victorian Government contract for construction of a new prison?

18. Can you confirm that the wording the 2014 Procurement Board Direction, known as PBD-2014-01 that deals with the issue of Conduct By Suppliers under the heading *Disbonest, unfair, unreasonable, corrupt or otherwise illegal conduct by suppliers*, reads in part that agencies will “...not do business with suppliers with a history of poor performance, inappropriate conduct, or fail to meet requirements of suppliers under this Framework”.
19. Can you confirm that the implementation of the 2014 Procurement Board Direction known as PBD-2014-01 is marked as a “Mandatory Requirement”?
20. Do you understand the term “mandatory” to mean that there is no choice, that it is compulsory, that there is no room for flexibility?
21. What elements and efforts will now form part of your new process to consider Tendering company histories, a new process that you told Budget Estimates had come into place as at Friday September 1, 2017, that did not already exist under PBD-2014-01?
22. How exactly did the existing procurement policies, codes and practices, and Procurement Board Directions fail your now acknowledged need to review the suitability of Tendering companies, such that those who have a tarnished track-record, in considering whether or not they should be awarded tenders?

### **Procurement – Serco**

23. Are you familiar with the role and work of Serco Citizen Services (Serco), particularly in Australia?
24. Was Serco invited, by the NSW Government to apply to become an “approved person” of Service NSW?
25. Do you have any understanding or knowledge of the performance of Serco in managing and running prisons in New Zealand?
26. Do you have any understanding or knowledge of the performance of Serco in providing custodial services and support to the Western Australia Government?
27. Do you have any understanding or knowledge of the performance of Serco in managing Australia’s immigration detention centres?
28. Do you have any understanding or knowledge of the performance of Serco in managing public hospitals in the United Kingdom?
29. Are you aware the Western Australian Government has fined Serco many times for repeated contract failures?

30. Do you have any concerns in respect to Serco's delivery of services?
31. Does there need to be a re-think as to the suitability of Serco to be an "approved person" for the sake of providing Service NSW services?

### **Property NSW – Number and Value of Government Assets**

32. Are you aware and can you confirm that the then Finance, Services and Property Minister, in 2015, told Budget Estimates (transcript pages 5-6) that the value of property assets held on the Property NSW register was "more than \$60 Billion"?
33. Can you confirm that you, as Minister for Finances, Services and Property in 2017, told Budget Estimates that the value of property assets was "\$142 Billion"?
34. How do you explain the significant shift in property asset value between 2015 when it was valued at something close to \$60B, and 2017 when it was valued at something close to \$142B?
35. Given that Budget Estimates was told in 2015 (transcript page 7) that the Property NSW register held 277 400 listed properties, now, in 2017, what is the number of properties held on the Property NSW register?

### **Property NSW – Property Sales that are not transacted by Property NSW**

36. Given that Mr Newman told Budget Estimates that "there are a number of significant agencies who have their own asset sales programs for which we are not responsible..." can you identify the Government agencies that handle their own asset sales?
37. Are any of the figures referred to during the Finance Services and property Budget Estimates, 20 000+ properties sold at a value of more than \$9B, inclusive of figures and data from those separate Government agencies that have their own asset sales program?
38. Can figures be provided from the annual property asset sales that include "government agencies and public trading enterprises, including State Owned Corporations...", as per Mr Newman's testimony, so as to show what portion of sales from within Government departments, separately, from the property asset sales of the State Owned Corporations?

### **NSW Human Services Agreement**

39. Have the Government received various concerns raised by many NGO agencies in relation to the new Human Services Agreement and could these concerns be classified as serious and considerable?
40. How and when will the Government address the concerns raised?

41. Can the NSW Government reassure small to medium NGOs across NSW that the new Human Services Agreement will not be implemented until these problems, the concerns that have been raised, are corrected?

### **School Cleaners**

42. What written guarantees with the Government provide to current cleaners in schools, TAFEs and other government sites across New South Wales in relation to their employment under the new contract commencing on 1 July 2018?
43. What best practice industry standards are the Government intending to build into under the 2018 Whole of Government Facilities Management (Cleaning) contract?
44. Do you agree that cleaning a school classroom would be significantly different from cleaning a corporate office space or a shopping centre floor?
45. What steps will be taken to ensure that the industry standard that is used will be like for like, so that there is not an expectation that cleaning a school will be treated the same as cleaning some other, much simpler and easier venues?
46. What is the resource allocation in cleaning hours (or minutes) and materials to clean one standard demountable classroom building in a NSW government school currently and how will that change in the new contract from 1 July 2018?
47. What advice has the Department of Finance, Services and Innovation received on recommended methods for achieving cost savings under the 2018 Whole of Government Facilities Management (Cleaning) contract?
48. What methods to achieve the 30% cost saving, referred to during Budget Estimates, were recommended in the KPMG report?
49. Will you provide a copy of the KPMG report, as a matter of public record, or at the very least to the affected school cleaner?
50. What calculations are made, if any, to allocate resources to clean schools and TAFE campuses under the current Whole of Government Facilities Management (Cleaning) contract?
51. Is there any consideration in resourcing cleaning in government education sites under the Whole of Government Facilities Management (Cleaning) contract for changes to enrolment numbers of students for those educational institutions?

- (a) For example, if a Public School has experienced a 20% increase in enrolments over the past five years, is it allocated any extra cleaning hours or resources to deal with the greater number of students?
  - (b) If so, what is the methodology for calculating those resources?
52. Is it the case that the Whole of Government Facilities Management (Cleaning) contract to be let in 2018 will give cleaning contractors the opportunity to clean school classrooms less frequently than once every school day?
53. How often does the Minister believe a school classroom should be cleaned?
54. Will the Whole of Government Facilities Management (Cleaning) contract to be let in 2018 allow head contractors to subcontract cleaning of government schools to multiple subcontracting companies?
- (a) If so, is it not true that multiple cuts of the funding will be taken at each level of contract and subcontract, resulting in less money going to the front line of cleaning our schools?
55. Will the Whole of Government Facilities Management (Cleaning) contract to be let in 2018 allow any cleaning companies to engage workers (including Aboriginal and Torres Strait Islanders and workers with a disability) at pay rates that are below the Fair Work Commission Modern Award for Cleaning Services 2010?
- (a) If so, what will those industrial arrangements be?
  - (b) What budget savings are estimated to be achieved under this strategy?
56. What is the total cost of the Whole of Government Facilities Management (Cleaning) contract in the financial years:
- (a) FY 2016-17
  - (b) FY 2015-16
  - (c) FY 2014-15
  - (d) FY 2013-14
  - (e) FY 2012-13
  - (f) FY 2011-12
57. What are the forward estimates of the cost of the Whole of Government Facilities Management (Cleaning) contract commencing 1 July 2018?

58. What is the increase or decrease in cost expected in the FY 2018-19 of the Whole of Government Facilities Management (Cleaning) contract?

### **Service NSW – Licence Printing and Delivery**

59. What was the cause of the Service NSW error in April 2017, when it sent 2693 pieces of mail containing highly secure information to the wrong addresses?
60. Have all 2693 mailing errors now been rectified?
61. Is the printing and production of licences, photo ID cards, Disability Parking Permits, Security Licences, Firearms Licences and other licencing material done within Service NSW and by Government public sector employees, or is it outsourced?
62. Is the preparation and addressing of mail that contains licences, photo ID cards, Disability Parking Permits, Security Licences, Firearms Licences and other licencing material done within Service NSW and by Government public sector employees, or is it outsourced?
63. Was the problem of the 2693 incorrectly addressed and delivered licences, in April 2017, the fault of an internal Government department, or an external outsourced agent?
64. What is the average wait time for a citizen that has ordered and paid for a licence and/or a photo card ID between payment and delivery?

### **Workers Compensation**

65. Minister, what is the current surplus of the Workers Compensation Scheme?
66. What is the projected surplus over the next four financial years?
67. How many people, currently on the Scheme, will no longer be entitled to payments under S39 from:
- (a) September 2017?
  - (b) October 2017?
  - (c) November 2017?
  - (d) December 2017?
  - (e) January 2018?
  - (f) February 2018?
68. What transitional arrangement or support has been organised or established to assist those whose weekly payments will end in the coming months?



- (a) What exactly does this program or support involve?
  - (b) Will mental health support be included in the program?
  - (c) What has been the total cost to initiate, establish and implement this program or support?
  - (d) What are the ongoing costs for this support?
  - (e) How will this program be funded?
69. Since 2012, how many workers have been cut off from receiving weekly payments even though they continue to be impacted by injury and unable to work?
70. How many workers that would have been affected by Section 39 in the coming months, have been rehabilitated during 2017, and have left the workers compensation scheme prior to the 5 year time expiry that looms?
71. What has SIRA done in terms of decreasing the number of workers affected by the 5 year time expiry of S39?
- (a) What exact programs has SIRA implemented/started in relation to efforts to decrease the number of workers affected by this 5year time limit under S39?
  - (b) Who have they partnered with if anyone?
72. How does SIRA monitor the performance of self-insurers?
73. How does SIRA monitor the performance specialised insurers?
74. What data is available in relation to the complaints and queries received with regard to performance of self-insurers and specialised insurers?
75. Does the Government have any legislated power to intervene, if necessary, in the performance of a self-insurer and/or a specialised insurer and if so, under what statutory power?
76. What factors led to the \$1B change in the financial position of the Workers Compensation scheme over the past 6 months, as per your evidence to Budget Estimates?

**Land and Property Information – Land Title and Registry**

77. What was the 16/17 financial year profit for the Land Title & Registry Services within LPI?
- (a) Does this include any deductions for other LPI operations and if so, what is the value of these deductions?
78. What was the 15/16 financial year profit for the Land Title & Registry Services within LPI?

- (a) Does this include any deductions for other LPI operations and if so, what is the value of these deductions?
79. What was the 14/15 financial year profit for the Land Title & Registry Services within LPI?
- (a) Does this include any deductions for other LPI operations and if so, what is the value of these deductions?
80. How many fee free services have been removed from operations since the new private operators took over the Land Title and Registry Services on July 1, 2017?
81. How many new, fee incurring services have been introduced since the new private operators took over the Land Title and Registry Services on July 1, 2017?
82. Are you aware of the new compatible software that the private operators of the Land Title & registry Service have required interacting external businesses to have, since they took over operations on July 1, 2017?
- (a) Are you aware how much the software costs and can you state that cost?
  - (b) Are you aware as to whether this is a one-off cost or whether it is annual?
  - (c) Are you aware how many external businesses, large and small, were required to get the software to allow them to continue to interact with the Land Title & Registry Service?

**Central Registration of Restriction Errors along the F6 Corridor**

83. Are you aware of the role of the Central Register of Restrictions?
84. Where does the CRR sit within Land and Property Information?
85. How many properties along the F6 road corridor were affected by the CRR failure to register the road interest over the land title?
86. Did the Government take the time to contact each affected property owner impacted by the CRR failure to register along the f6 corridor?
- (a) What method was this contact – phone, email, meeting, home visit?
  - (b) What advice, suggestions or information were the property owners provided when they were contacted?
  - (c) Were the property owners offered any financial compensation given the incredible distress caused by this bungle?

- (d) Were any of these affected property owner asked to sign a confidentiality clause that would prevent them from publicly discussing the bungle and how it had directly affected them?
87. How much money has been spent by the NSW Government to address the CRR failure to register along the F6 corridor by way of:
- (a) Additional staff rostered to work weekend/nights/days at the time that the incident was first discovered, to service the hotline established by Government?
  - (b) Additional staff rostered to work weekend/nights/days at the time that the incident was first discovered, to make proactive contact with residents, agents, conveyers and law firms?
  - (c) Legal advice to Government?
  - (d) Investigation of the matter by internal sources?
  - (e) Investigation of the matter by external sources?
  - (f) Compensation paid to affected parties?
  - (g) Other costs?
88. What actions have the Government implemented to ensure an incident of this magnitude does not occur again?
89. Did the Government receive advice that this error would not have been able to access the Torrens Assurance Fund for the purposes of compensation?

### **Steel Procurement**

90. Who has been commissioned to engage in the review of the application of a "broader economic benefit" test using Australian versus imported steel suppliers to ensure fairness between local and international suppliers when considering value for money assessment?
91. On what date did the review process commence?
92. Has the review provided the Government with its findings and recommendations as of the Small and Medium Enterprise Policy Framework evaluation due to be completed by August 2017?
93. When will the review report be published and made public?
94. What progress has been made on implementing the dashboard to report on the amount of Australian steel publicly available?
95. Is the Government still planning to make the dashboard public by 1 October 2017?
96. If not, why not?

97. Where will the dashboard information be available from?
98. Given the mandating of the new Australian Steel Standard (AS/NZS 5131) will not take place until 1 October 2017, list the infrastructure tenders for projects which have been issued under the existing steel standard.
99. Is the Government satisfied that NSW industry is ready and able to comply with the new mandated Australian Steel Standard from 1 October 2017?
100. If so, will it publicly release the reports on which it has based this decision?
101. If not, why not?
102. Has the Australian Steel Institute provided any information on the successful independent accreditation of their steel standard compliance scheme?
103. If not, why not?
104. If so, is this information publicly available and from where?
105. Has the Government reviewed the need to ensure protection for fabricators that raise concerns about steel quality directly with Government agencies?
106. If not, why not?
107. If so, is this review publicly available and from where?
108. What penalties will be in place for contractors who do not use steel that meets the new Australia Steel Standard (AS/NZS 5131)?

**Infringements collected by Revenue NSW**

109. How many parking infringement notices were issued by the following Local Governments during the financial year 2016-17, were referred to Revenue NSW for collection:
  - (a) Cessnock City Council
  - (b) Maitland City Council
  - (c) Singleton Council
  - (d) Newcastle City Council
  - (e) Dungog Shire Council
  - (f) Port Stephens Council
  - (g) Lake Macquarie Council

(h) Muswellbrook Shire Council

(i) Upper Hunter Shire Council?

110. How many of these infringements were challenged or contested in each LGA?
111. What avenues did people pursue to contest their infringement notices?
112. How many people were successful in having their infringements waived?
113. What percentage of each penalty collected by Revenue NSW was returned to each of the abovementioned Councils?
114. What percentage of each penalty collected was kept by Revenue NSW?
115. In terms of the finances kept by Revenue NSW, where were they directed?

### **Fuel Check**

116. How many downloads of the Fuel Check NSW app has been made since it was launched in 2016?
117. Why is Fuel Check still in beta form?
118. Why is it that people are unable to download the app from app stores and providers on their smart devices?
119. Are there plans to improve the accessibility to allow the app to be downloaded from app stores and providers on smart devices?
120. Has the Government partnered up with any start-ups to achieve this?
121. Prior to the release of the Fuel Check NSW app, which third parties did the Minister meet with to discuss the sharing of data and information from the app?
122. How many third parties were given access to the data and information before the release of the app?
  - (a) Who were these third parties?
123. Was there a specific timeline in which these third parties had to adhere to before they could utilise the data for their own purposes?
  - (a) How was it made possible for the NRMA to launch their *my nrma* Application, on the same day as NSW Government FuelCheck was launched, given that NRMA have acknowledged that they use the FuelCheck data to serve their own personalised application?
124. When was the NRMA provided with this early information and data?

125. Have the Government been asked for, and allowed or refused access to, the same data set, so that other fuel watch Applications can be developed?
126. How much did the FuelCheck App cost to develop?
127. How much does the FuelCheck App cost on an annual basis to maintain?
128. Has there been any investigation into the impact of FuelCheck on the small petrol station operators across NSW?
129. Has there been any detected failures to comply with the requirements of accuracy of pricing for FuelCheck from operators large or small?
  - (a) How were these failures detected?
  - (b) How were these failures investigated?
  - (c) Were any fines issued and if so, what were the size of the fines?
130. Has the FuelCheck App software, itself, had any failures since it was switched on:
  - (a) How long was it before the problem was detected on each occasion?
  - (b) How was the problem detected on each occasion?
  - (c) What steps were taken to inform customers/users of the platform?
  - (d) How long did it take to fix the problem on each occasion?
  - (e) Was any compensation payable as a result of the problems?

### **Compulsory Third Party**

131. When does the Government expect to see the first discount in CTP premiums?
132. What tools will the Minister use to monitor the impact on CTP premiums?
133. Will the size and scope of discounts be publicly released when they occur?
134. What have been the premium savings so far in relation to CTP insurance?
135. Are insurers ready for the transition to the new model of CTP premiums?
136. Which insurers have now received the necessary training to make the transition to the new model of CTP premiums?
137. Which guidelines have SIRA developed for the new CTP premium model, since the Bill passed?
138. Are insurers now able to provide CTP premium data to SIRA in real time?
  - (a) If no, when can we expect this to occur?

139. If no data is currently being sent in real time, how is fraud being monitored at the moment?
140. Why did SIRA engage consultants to manage the implementation plan?
- (a) What is the cost associated with these consultants and what are their achievements with regards to implementation?

### **Data Analytics Centre**

141. How many Full Time Equivalent staff were working at the Data Analytics Centre (DAC) as at July 1, 2015.
142. How many Full Time Equivalent staff were working at the Data Analytics Centre (DAC) as at July 1, 2016.
143. How many Full Time Equivalent staff were working at the Data Analytics Centre (DAC) as at July 1, 2017.
144. How many of the current DAC employees have been recruited from inside Government agencies and how many have been recruited from outside agencies.
145. What are the significant achievements of the DAC since its establishment?
146. What has the DAC achieved in terms of analysing data provided by agencies?
147. Since the DAC began working with individual agencies in 2015 and beyond, on different projects, to use data to improve outcomes:
- (a) What are the concrete results and figures?
- (b) Has domestic violence decreased in NSW as a result?
- (c) Has the time response of emergency services decreased since the DAC started with this project?
148. What is the financial position of the DAC?
- (a) Is there a publicly accessible Operating Statement?
- (b) Is there a publicly accessible Balance Sheet?
- (c) Will you ensure that an Operating Statement and Balance Sheet for DAC is made publicly available?
- (d) What are the revenue streams for DAC and what are financial incomes from each of those revenue streams?

- (e) How much money has it cost to set up and run DAC since its inception and what are the major outputs from DAC, as a result of that investment, since its inception?

149. Has the DAC used their legislative power to require agencies to forward data?

(a) If no, why not?

(b) If so, which agencies have been forced, by legislative power, to provide their data?

150. Is the quality of the data provided from agencies of a satisfactory, or possibly even high standard?

151. Is the data provided to DAC from various agencies, provided in real time?

### **DFSI Redundancies**

152. How many people were made redundant as a result of the DFSI restructure during the 16/17 financial year?

153. How many FTE's were made redundant as a result of the DFSI restructure during the 16/17 financial year?

154. What happened to the roles/positions within DFSI once the redundancies had been enacted?

155. How many contract workers were operating inside of DFSI prior to the restructure and redundancies of 16/17?

156. How many contract workers are now operating inside of DFSI since the restructure and redundancies of the permanent work force in financial year 2016/17?

### **GOV Connect**

157. What has the Government done since November 2016 to address the Auditor General's report in relation to the findings for GovConnect?

158. Is the quality of service provided by GovConnect measured or tested for performance?

159. Are there marker, targets, milestones or key performance criteria for delivery of services by Gov Connect and if so, how frequently are they tested and are the results made public?

160. Is there a condition within the GovConnect contracts that demand a certain high level of service and allows for termination of the contract in the event that the service standard is not maintained?

161. If GovConnet is not performing well, who does this impact?

162. How many agencies within the DFSI have moved away from paper-based and face to face processes in the last financial year?



## **ICT Procurement**

163. Prior to the release of Procure IT Framework version 3.2 did the Government consult with industry members?
- (a) If so, was their feedback and suggestions taken on board?
    - i. If yes, what information?
    - ii. If no, why not?
164. Does DFSI have a commitment to user-friendly documents, particularly those used through online platforms?
- (a) What is being done to drive and deliver this?
165. Does DFSI have a commitment to user-friendly documents, particularly those used through online platforms, for suppliers who deal directly with the DFSI and other Government Departments?
- (a) What is being done to drive and deliver this?
166. Do you believe the Procure IT Framework version 3.2 document is user-friendly?
167. Why is it that the document was only made available in beta format recently?
168. What are the current plans of the government to make ICT procurement more agile?

## **Services NSW Centre wait times**

169. What was the average service wait time at the NSW Services Centre in Corrimal in the following years?
- (a) 2016-17
  - (b) 2015-16
170. What was the average service wait time at NSW Services Centres across NSW in the following years?
- (a) 2016-17
  - (b) 2015-16

## **Leniency appeals**

171. How many fines were issued by the NSW Government in:
- (a) 2016-17

(b) 2015-16

172. How many applications for leniency were received by the NSW Government in:

(a) 2016-17

(b) 2015-16

173. On how many occasions was leniency granted following applications being received in the following years:

(a) 2016-17

(b) 2015-16

### **Office Administration**

174. How many staff are in your ministerial office?

(a) What was the average salary for staff members in your office during 2016-17?

(b) What is the estimated average salary for a ministerial staffer in your office in 2017-18 based on current appointments?

175. How many blackberries/iphones/smart phones are assigned to your staff?

(a) For each phone, how much was each bill in 2016-17?

(b) How many phones have been lost or replaced due to damage in your office?

i. What is the cost of replacing those phones?

176. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?

(a) What was the cost of providing iPads or tablets to your Ministerial Office in 2016-17?

(b) How many iPads or tablets have been replaced due to lost or damage in 2016-17?

i. What was the cost of replacing these devices?

177. Has any artwork been purchased or leased for display in your ministerial office in 2016-17?

(a) What is the cost of this?

178. Have any floral displays or indoor plants or potplants been hired or leased for display in your ministerial office in 2016-17?

(a) If so, what was the cost of these items?

179. Have any floral displays or indoor plants or potplants been purchased for display in your ministerial office in 2016-17?
- (a) If so, what was the cost of these items?
180. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2016-17?
- (a) What are these services/newspapers/magazines/journals/periodicals?
- i. Who is the subscriber for each of these?
181. What was the total amount your office spent on stationery?
182. What was the total value of all gifts purchased for use by you and your office in 2016-17?
- (a) What were the gifts purchased?
- i. Who were they gifted to?
183. Do you purchase bottled water or provide water coolers for your office?
- (a) What is the monthly cost of this?
184. What non-standard features are fitted to your ministerial vehicle?
- (a) What is the cost of each non-standard feature?
185. What was the total bill for your office in 2016-17 for:
- (a) Taxi hire
- (b) Limousine hire
- (c) Private hire care
- (d) Hire car rental
- (e) Ridesharing services
186. Were any planes or helicopters chartered by you or your office and paid for with public money in 2016-17?
- (a) If yes, will you please detail each trip, the method of transport and the cost?

### **Hospitality**

187. How much did your ministerial office spend on hospitality, including catering and beverages, in 2016-17?

188. How much did your Department/agency spend on hospitality, including catering and beverages, in 2016-17?

### **Labour Hire Firms**

189. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2016-17:

- (a) The names of the firms utilised
- (b) The total amount paid to each firm engaged
- (c) The average tenure period for an employee provided by a labour hire company
- (d) The longest tenure for an employee provided by a labour hire company
- (e) The duties conducted by employees engaged through a labour hire company
- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

### **Media and Public Relations**

190. How many media or public relations advisers are employed for each of your portfolio agencies and what is the total cost to employ these advisers?

191. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?

192. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?

193. By how much has the number of media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?

194. By how much has the expenditure on media or public relations advisers employed for each of your portfolio agencies increased since 2011-12 to the current date?

195. Have you had media training or speech training?

- (a) If yes, who paid for it?
- (b) If paid by taxpayers, what was the amount paid in 2016-17?

## **Facebook**

196. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2016-17?
197. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2016-17?

## **Overseas Trips**

198. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
- (a) If so, did any of your relatives or friends accompany you on these trips?
199. Have you undertaken any official overseas travel that was privately funded?
- (a) If so, what was the nature of these trips?
- (b) Who paid for these trips?

## **Department/Agency Travel**

200. What was the total expenditure in 2016-17 by Departments/agencies within your portfolio on:
- (a) Taxi hire
- (b) Limousine/private car hire
- (c) Hire car rental
- (d) Ridesharing services
201. Do any senior executive service employees in your Departments/agencies have a driver that is paid for by the Departments/agencies? If so, what is the number of senior executive service employees that have a driver and which senior executive service employees have a driver?
- (a) How much was spent on these drivers in 2016-17?

## **Consulting**

202. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2016-17?
- (a) For what specific purposes or matters was legal advice sought?
203. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2016-17:
- (a) Social media

- i. And the cost of these services
- (b) Photography
  - i. And the cost of these services
- (c) Acting training
  - i. And the cost of these services
- (d) Ergonomics
  - i. And the cost of these services

### **Department/Agency Staffing**

204. What was the number of senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?
- (a) How much was this number in 2011-12?
205. What was the expenditure on senior executive service employees employed by Departments/agencies within your portfolio in 2016-17?
- (a) How much was this number in 2011-12?
206. What was the number of internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?
- (a) How much was this number in 2011-12?
207. What was the expenditure on internal legal counsel employees employed by Departments/agencies within your portfolio in 2016-17?
- (a) How much was this number in 2011-12?
208. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2016-17?
- (a) Of these redundancies, how many were:
    - i. Voluntary
    - ii. Forced
  - (b) What was the total cost of all redundancies?
209. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?

(a) What was the nature of these works/services?

(b) What was the total cost of these works or services?

210. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?

211. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2016-17?

(a) What were the reason/s for each dismissal?

212. What was the total amount your Departments/agencies spent on stationery?

### **Smart Phone Accounts**

213. Do the Departments/agencies within your portfolio have an iTunes account?

(a) What was the total expenditure in 2016-17 on iTunes?

i. What applications/subscriptions/services were purchased through iTunes?

214. Do the Departments/agencies within your portfolio have an Android account?

(a) What was the total expenditure in 2016-17 on Android?

i. What applications/subscriptions/services were purchased through Android?

### **Websites Visited**

215. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your Ministerial office this year?

216. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your Ministerial office this year?

### **Merchant fees**

217. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.

218. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.

219. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2016-17?

### **Probity Auditor**

220. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.”

## **Questions from Mr Justin Field MLC**

### **Land and Property Information Service**

221. How much did it cost the Government to make the lease of the Land and Property Information (LPI) ready in terms of:

- (a) separating the Information Technology systems
- (b) hiring KPMG
- (c) any other costs

222. In regards to the proceeds of the lease of the LPI:

- (a) How much money will be directed to stadium infrastructure?
- (b) Which stadiums will benefit from the lease proceeds?
- (c) Please provide a breakdown of the amount of money to be directed to each stadium

223. Have any public service jobs within the LPI been lost since the lease date?

- (a) Are any jobs projected to be lost?

### **Advertising on public assets**

224. How much income does the government receive from advertising on all government assets? Please specify which types of assets such as public transport or government buildings.

- (a) How much of this income comes from advertising for the purposes of gambling?
- (b) How much of this income comes from advertising for the purposes of liquor?

### **Sale of government buildings**

225. How many government-owned properties have been transferred to Property NSW in the last financial year?

- (a) Please provide a list of all properties transferred

226. How many government-owned properties have been sold in the last financial year?



(a) Please provide a list of all properties sold with corresponding sale value

227. For the sale of Millers Point public housing please provide a breakdown of how much money will go directly to getting people in houses and how much will go into the recurrent budget for the Family and Community Service agency

### **Service NSW**

228. In relation to the Service NSW (One-stop Access to Government Services) Amendment (Approved Persons) Regulation 2017 that allowed the government to outsource work to several private companies:

(a) What functions is planned be outsourced to these companies?

(b) How much full-time equivalent work is envisaged to be outsourced to these companies?

229. For both 2015-16 and 2016-17:

(a) How many full time permanent employees were employed by Service NSW?

(b) How many staff had contract roles, including long term contracts?

230. In the last financial year, how many Service NSW centres have closed down?

(a) Please provide a list of centres

### **Land Acquisition (Just Terms Compensation) Act 1991**

231. In the last financial year, how many properties have been acquired under the Land Acquisition (Just Terms Compensation) Act?

(a) How much did these acquisitions cost the Government?

(b) How many of these are as a result of Westconnex?

i. Please provide total costs of acquisitions occurring as a result of Westconnex

### **Staffing**

232. How many positions were made redundant in Department of Finance and Services in the last financial year?

233. How many staff has the Department of Finance and Services employed on a contract basis in the last three financial years?

## Questions from Mr David Shoebridge MLC

### **WorkCover bullying**

234. GPSC 1's inquiry resulted in the creation of an expert advisory panel – how many union or staff representatives are on this board?
235. How many times has this board met?
236. How many times has this board met with staff members or the PSA?
237. What actions has the expert advisory panel on bullying recommended to the SRWS Board?
238. What advice has the Minister received in turn from the SRWS Board about the continuing prevalence of bullying within WorkCover and/or the newly created iCare, State Insurance Regulatory Authority and SafeWork NSW?

### **Steel procurement**

239. How is the evaluation of the amount of steel used in key NSW government projects being embedded in the procurement process?
240. What definition is it using to differentiate Australian suppliers, Australian fabricators, and Australian producers of steel?
241. How is the NSW procurement process being changed to embed national steel standards in all contracts?
242. At what stage is the review of the procurement application of a “broader economic benefit” test on Australian versus imported steel suppliers?

### **Geographical names board**

243. How many places in NSW is the government aware of that have names related to sites of Aboriginal murder or that use derogatory or demeaning terms for Aboriginal people? Eg: Coon Island in Lake Macquarie, Gin's Leap in Boggabri, and Poisoned Waterhole Creek on the Sturt Highway.
244. What consideration has been given to undertaking a review into racist place names and/or place names referencing Aboriginal murders?
245. What consideration has been given to ensuring that there are more places that are named after and commemorate Aboriginal people?