

27 March 2017

Ms Jenny Whight
Senior Council Officer, Upper House Committees, Legislative Council
Parliament of New South Wales, Parliament House
Macquarie Street
SYDNEY NSW 2000

Dear Ms Whight

I refer to your email dated 1 March 2017.

In response to your email I advise as follows:

- a) the transcript appears to be a correct account of what I said during the hearing and does not require corrections;
- b) my answers to the questions taken on notice are detailed below; and
- c) I have no further information to provide the committee.

Questions on Notice taken during the hearing

1. *When did you make contact with the Ministry of Health or the appropriate regulatory body?*

We first contacted the NSW Ministry of Health on 23 February 2016 and provided formal notification that 21 patients had been prescribed carboplatin by Dr Grygiel between 2010 and 2012.

On 9 March 2016 we provided a further report that included the results of an internal review conducted by the hospital with regard to the 21 affected patients.

2. *Did you contact patients before or after you notified the Ministry?*

Patients were contacted after the Ministry was notified.

3. *How many patients did Dr Grygiel treat?*

As stated at the hearing, 21 patients had been treated with Carboplatin by Dr Grygiel at Macquarie University Hospital. Dr Grygiel also treated a further 32 patients for various types of cancer and did not prescribe Carboplatin to those patients.

In total, Dr Grygiel treated 53 patients at our hospital.

4. *You said you measure culture every two years. Can you submit to the Committee how you do that and what you do to achieve that?*

Every two years since 2012 we have engaged Best Practice Australia Pty Ltd (a company that specialises in conducting staff surveys) to conduct surveys on our behalf. The most recent survey was conducted in 2016 and that survey specifically measured the culture at our hospital. The survey also measures the level of employee engagement.

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The surveys are conducted on-line and hard copy survey forms are also available. The surveys are open to all employees. All survey results are confidential. In 2016 we had a 65% response rate. The results are then benchmarked against other similar private hospitals.

I am pleased to advise that the survey results showed that Macquarie University Hospital has a 'culture of ambition'. This is the second highest level of engagement that can be attained.

Yours faithfully

Carol Bryant
Chief Executive Officer