GENERAL PURPOSE STANDING COMMITTEES

BUDGET ESTIMATES 2016-2017 Supplementary Questions

General Purpose Standing Committee No. 3

FINANCE, SERVICES AND PROPERTY

Hearing: Wednesday 31 August 2016

Answers due by: Monday 26 September 2016

Budget Estimates Secretariat

Phone 9230 3081

budget.estimates@parliament.nsw.gov.au

Questions from Mr David Shoebridge MLC

Workers compensation scheme projected surplus

- 1. What is the projected surplus of the workers compensation scheme in:
 - (a) 2016/17?
 - (b) 2017/18?
 - (c) 2018/19?

Retirement age

2. Given there is no mandatory retirement age what justification is there for limiting workers compensation benefits to 12 months after the eligibility age for the aged pension?

WorkCover bullying

- 3. GPSC 1's inquiry resulted in the creation of an expert advisory panel how many union or staff representatives are on this board?
- 4. How many times has this board met?
- 5. How many times has this board met with staff members or the PSA?
- 6. What actions has the expert advisory panel on bullying recommended to the SRWS Board?
- 7. What advice has the Minister received in turn from the SRWS Board about the continuing prevalence of bullying within WorkCover and/or the newly created iCare, State Insurance Regulatory Authority and SafeWork NSW?

Land and Property Information privatisation

- 8. When will the Scoping Study report into the outsourcing of services undertaken by Land and Property Information be made public?
- 9. What consultation has the Minister had with the Public Service Association regarding the proposed privatisation?
- 10. What is the total number of full time equivalent jobs expected to be outsourced from Land and Property Information:
 - (a) 2016/17?

- (b) 2017/18?
- (c) 2018/19?
- 11. What does the "employment guarantee" for Titling and Registry Services staff ensure?
- 12. If the privatisation of Land and Property Information is to go ahead, how can the Minister ensure that the Government controls the use of sensitive Land Ownership Records once that data is in the control of a private operator?
- 13. If the privatisation of Land and Property Information is to go ahead, what steps will the Minister take to ensure that application fees do not increase?

Ellerton Drive extension

- 14. How much has the NSW Government already contributed to the Ellerton Drive Extension project?
- 15. What have the funds been used for and when?
- 16. Are these funds part of or additional to the \$25 million grant announced in June 2014?
- 17. Has the department or any other department of the NSW Government prepared a business case or a risk assessment for the proposed Ellerton Drive Extension? Please providejbtails?
- 18. If not, when will this work be undertaken?
- 19. What requirements or benchmarks must be met before the NSW Government will release the balance of funding it has committed to the proposed Ellerton Drive Extension?
- 20. How will the department assess whether these benchmarks have been met?
- 21. Should the department assess that the benchmarks have not been met, what does it propose to do?
- 22. Has the NSW government had any discussions with the mayor or staff of the former Queanbeyan City Council or the current Administrator or staff of Queanbeyan Palerang Regional Council about financial contingencies? For example, in the event that the actual construction costs are higher than the estimated, has the NSW government provided any undertakings to cover any shortfall in funding that cannot be met by the proposed NSW and Australian government grants, and the council's proposed loan? If so, please provide details?

23. If not, what is the department's/government's view about providing any such financial 'safety net' for the council for this project?

Kirkbride complex at Callan Park

24. Has a tenancy proposal been received for the site of the Kirkbride complex at Callan Park?

Questions from Dr Mehreen Faruqi MLC

Compulsory Acquisitions

- 25. When did the Minister become aware of the May 2013 Report of the Joint Standing Committee on the Office of the Valuer General, chaired by Liberal MP Matt Kean?
- 26. Why did the Minister not implement the full recommendations of the review of the Russell Review regarding compulsory acquisitions?
- 27. What actions has the Minister taken to address the concerns and criticisms raised by the Russell Review regarding compulsory acquisitions?
- 28. Why have homeowners received valuations from the Office of the Valuer General that are several hundred thousand dollars below independent market valuations?
- 29. Why has the NSW Government imposed discretionary rental frees on homeowners who have had their homes acquired while they are still engaged in negotiations through the Land?

Casino to Murwillumbah

- 30. Has the NSW government received any advice relating to the potential sale of the Casino to Murwillumbah rail corridor?
- 31. Has the Minister or Department provided any advice relating to the potential sale of the Casino to Murwillumbah rail corridor?
- 32. Is the current government committed to keeping the Casino to Murwillumbah corridor in public hands?

Questions from the Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)

14 Hickson St Property - Millers Point

- 33. When was the decision made to sell 14 Hickson Road, Walsh Bay?
- 34. Was the decision to install Minter Ellison Lawyers in assisting with the sale a matter that went to Tender?
 - (a) On what date did it go to Tender?
 - (b) On what date did Tenders close?
 - (c) On what date was the outcome of the Tender process announced?
- 35. On what date was the Urbis Planning and Heritage Advice Report initiated and on what date was it completed?
 - (a) What was the cost of this Report?
- 36. On what date was the Kann Finch Architectural Concepts designs for the 14 Hickson Road property initiated, and on what date was it completed?
 - (a) What was the cost of this work?
- 37. On what date was the Saje Preliminary Investigative Report initiated and on what date was it completed?
 - (a) What was the cost of this Report?
- 38. On what date(s) was site survey work undertaken?
- 39. What was the cost of re-branding the corporate identity of the former State Property Authority into Government Property NSW?
- 40. What was the cost of re-branding the corporate identity of the former agencies collectively, including Government Property NSW, Sydney Harbour Foreshore Authority, Teacher Housing Authority and Waste Assets Management Corporation into the new corporate brand of Property NSW?

Government Property NSW - Record of Sales

41. Would you agree that you gave an undertaking in the 2015 Budget Estimates to make real property sales, conducted by Government Property NSW, publicly available and accessible?

- 42. During Budget Estimates you made reference to the information being available on public website, could you please provide the exact URL of this website/webpage?
 - (a) Have you personally been to, and viewed, this URL site?
 - (b) Will you confirm that you are satisfied that this URL site, in its current form, in the way that it lists real property sold, as meeting your own personal standard pf "transparent"?
 - (c) How many line items are at this URL?
 - (d) How many of these line items deal directly with real property sold or for sale?
 - (e) During Budget Estimates 2016, you made reference to Leases that would be listed in a quantum of 8000 or more, and that real property sold may well sit within the same URL address and page. Would you agree that tracking the exact list of properties sold would be made unnecessarily difficult?
 - (f) Is there any time limit to information stored and presented on this URL site, and if there is, what drives the Policy around time limits?
 - (g) Can you confirm that media outlets and reporters have contacted your office directly seeking access to public record of sales because the supposed public record of sales is so difficult to find?
 - (h) In light of Q (g) above, and the various other Q's (a-f) above, will you commit to making access to property sales easier, simpler and more clearly, open and transparent?
- 43. During Budget Estimates 2015, you were handed a documented record of real property sales by the Hon Greg Donnelly that been printed from the Government Property website, showing sales for 2013 calendar year and 2014 calendar year. Would you agree that the format presented to you by the Hon Greg Donnelly was a much easier, more transparent and clearly understood document?
 - (a) Can you confirm that these documented pages were in fact records printed from the Government Property NSW website at June 2015?
 - (b) Can you explain why these documents were removed from the website during June 2015?
 - (c) Under whose instruction were these documents removed from the website?
 - (d) Is there a reason or explanation as to why these documents have never been returned to the Government Property NSW website?

iCare

- 44. What is the annual salary of the CEO of iCare?
 - (a) In addition to the annual salary, are their options of incentive or bonus pay, and if so, what are the maximum limits, by dollar value, to these incentive/bonus payments?
 - (b) What types of performances will be measured, tested and checked in making an assessment about potential incentive/bonus payments to the CEO?
- 45. How many staff employed by iCare are on salaries of more than \$500 000 per annum?
- 46. How many staff employed by iCare are on salaries of between \$400 000 per annum and \$499 999 per annum?
- 47. How many staff employed by iCare are on salaries of between \$300 000 per annum and \$399 999 per annum?
- 48. How many staff employed by iCare are on salaries of between \$200 000 per annum and \$299 999 per annum?
- 49. How many staff employed by iCare are on salaries of between \$100 000 per annum and \$199 999 per annum?
- 50. Do you think employees at iCare, on average, get paid more than other Government agency employees, yes or no?
- 51. Do you think an accountant at iCare who works in a similar job in the private sector gets paid more, yes or no?
- 52. What tool and/or instruments are used to guide the salaries of iCare staff and how frequently are these reviewed?
- 53. Can you confirm that iCare have a designated Government Relations Unit?
 - (a) How many FTE's are in this Unit?
 - (b) What is the total cost per annum of this Unit?
 - (c) What is the total dollars spent on wages to staff this Unit?
- 54. Can you confirm that iCare have a designated Actuarial Unit?
 - (a) How many FTE's are in this Unit?
 - (b) What is the total cost per annum of this Unit?
 - (c) What is the total dollars spent on wages to staff this Unit?

- (d) How many other Government Departments or agencies also have their own internal actuarial units?
- (e) Why has the decision been made, in this instance, to have an internal expert Unit, when in all other cases, across Government, the trend is to shut down Units of expertise and outsource the work?
- 55. How many staff at iCare have been issued with a credit card for corporate use?
 - (a) What was the total expenditure against these Credit Cards during the 2015/16 Financial Year?
- 56. What was the total interstate travel cost, including accommodation, of iCare employees during the 2015/16 financial year?
- 57. What was the total international travel cost, including accommodation, of iCare employees during the 2015/16 financial year?

Just Terms Compensation - Customer Service Commissioner

- 58. Is it Customer Service Commissioner Michael Pratt that the Premier has engaged to offer assistance to the Just Terms Compensation process?
- 59. Is the Costumer Service Commissioner on secondment or any other type of contract to the Department of Finance, Services and Property in his new work with Just Terms Compensation?
 - (a) What is the cost of the service being offered by the Customer Service Commissioner?
- 60. Is there to be, or has there been, a new/specialised Department or Unit established within Finance, Services and Property NSW to support the work of the Customer Service Commissioner?
 - (a) If yes, how many FTE's will be engaged in this Unit?
 - (b) What will the annual cost of this Unit be?
 - (c) Who will be the direct Unit manager?
- 61. Has the Customer Service Commissioner been provided with copies of the Russell Review and the Report of the Eighth Joint Standing Committee of the Valuer General?
- 62. Is the Customer Service Commissioner involvement one of the recommendations of the Russell Review?

63. Was the decision to engage the Customer Service Commissioner made by the Premier, or by you, as Minister?

Land and Property Information Business Units

- 64. On June 2, 2016, I asked the following Question on Notice (see below) and on July 7, 2016 received a reply that indicated that the detail and data being sought could be found in the Land and Property Information Annual Report. The idea that this level of detail is available in the Annual Report is comprehensively, factually, incorrect. Will you now provide detail for the following?
 - (a) What was the income and expenditure in each of the financial years from 2012-13 to 2014-15 for the following internal units:
 - i. Titling and Registry Services;
 - ii. Valuation Services;
 - iii. Information Sourcing;
 - iv. Shared Services?
 - (i) What is the projected income and expenditure for each of these internal units for the 2015-16 financial year?
 - (b) What was the income and expenditure in each of the financial years from 2012-13 to 2014-15 for the smaller independent internal units:
 - i. Legislation & Policy;
 - ii. Office of the Valuer General;
 - iii. Board of Surveying and Spatial Information (BOSSI);
 - iv. Office of the Surveyor General;
 - v. Geographic Names Board?
 - (i) What is the projected income and expenditure for each of these smaller independent units for the 2015-16 financial year?
 - (c) Based on the restructure of LPI and considering the new fee structures to be implemented, what is the projected income and expenditure for the 2016-17 financial year for the internal units which will known as:
 - i. Titling and Registry Services;

- ii. Title Regulator;
- iii. Valuation Services;
- iv. Spatial Services;
- v. The Office of The Valuer General?

Privatised LPI

- 65. Can you guarantee that land Title holders will not require any insurance to protect their asset of Title under a privatised Land and Property Titling and Registration regime?
- 66. How many reports/reviews have been generated by the Government, since March 2011, addressing the possibility of a privatised model of some or all of the business units within Land and Property Information (LPI)?
 - (a) How much money, on a report by report basis, has been spent on generating these reports?
 - (b) What are each of the reports called, named or known as?
 - (c) Which of these reports are publicly available and where can they be found?
 - (d) Why are some/all of the reports not publicly available?
- 67. Has there been any assessment or projection, by volume or quantity, as to how many individual LPI services are provided to other Government departments and agencies per annum and at what cost?
 - (a) Under a privatised LPI model (Titling and Registration) will the various Government agencies be expected to pay a fee per service?
 - (b) Can you confirm that currently, under the Government operated LPI model, a range of services are provided to various Government departments and agencies at a heavily discounted and in many instances free of charge rate, and that ,in fact, these quantity and value of these services are both unmeasured and immeasurable?
 - (c) Have you, as Minister, held any discussion with any other Minister about the impact of a privatised Titling and Registration business unit and the expected on-costs that would be experienced by that said Minister and the impact on his/her Budget? If yes, which Minister(s) and/or Departments and Agencies?
- 68. Was there any work done to determine the level of fees charged for the 2016/17 year for activities of Titling and Registartion within LPI?
 - (a) What was the nature of this work/research?

- (b) Who compiled the work/research?
- (c) Who assess the work/research?
- 69. Do you believe that an increase in fees, of, in many instances, more than 25%, is a fair and reasonable increase in a single year?
 - (a) On what grounds do you base this assessment and fairness?
- 70. Were you specifically briefed on the removal of the Title Assurance Levy Fee (\$4) for Water Access Licences, given that historically the \$4 fee had never been charged because Water Access Licences are not covered or required to be covered by the Title Assurance Fund?
- 71. For each financial year in the past 5 financial year periods, what is the average size, by lots, of a Deposited Plan?
- 72. For each financial year in the past 5 financial year periods, what is the average size, by lots, of a Strata Plan?
- 73. What led to the changes to the fee chargeable 2016/17 for Deposited Plans and Strata Plans between when the Draft Fees and Charges were issued in approx. May 2016 and then when the final Fees and Charges were released in implemented as July 01, 2016?
 - (a) Did you or your Department meet specifically with any person or lobby groups relating to this matter and if so who/which?
- 74. Are you aware that errors occur in electronic conveyancing?
 - (a) Are you aware that these errors are detected by the experienced and trained staff at LPI as a part of the multilayer checks?
 - (b) What do you think will happen when the volume of electronic conveyancing increases and the level of checking is reduced and more errors go through to our Titling records?
 - (c) How do you suspect this will impact on the Title Assurance Fund and Title Assurance Fee?
- 75. Are you aware of any proposal to implement some type of priority fee to assess Deposited Plans and/or Strata Plans such that the person that is willing to pay a higher fee will have their matter prioritised over other matters that have paid the regular/normal fee?

Government Property NSW - Premiers Memorandum M2012-20

76. Has the Premiers Memorandum M2012-20 been recalled, annulled or superseded by any other instrument or instruction that guides the purpose and activities of Government Property NSW?

- (a) If yes, what instrument now dictates the operation and actions of Government Property NSW?
- 77. Premiers Memorandum M2012-20 specifically required all agencies to register their real property assets data by June 30, 2014. Was there any change to this date?
 - (a) If there was a change to this date, by what instrument was the date change declared and is that document available for public viewing?
 - (b) If there was a change of date, what was the amended date and has that date now passed?
 - (c) Have any real property assets, not on the register by June 30, 2014, been sold by Government Property NSW and/or various agencies and if any have been sold, could you please provide a detailed listing of each property, its address, the amount for which it was sold and whether or not the proceeds of the sale were returned to the agency, an arm of Treasury, Restart NSW or any other?
- 78. In Budget Estimates testimony given by you and various Departmental staff, September 2, 2015, would you agree that you indicated that the register of real property assets was, at that time, incomplete?
 - (a) Would you also agree that the timing of the 2015 Budget Estimates Hearing was more than 12 months after the Premiers Memorandum M2012-20 set date for asset register by agencies had elapsed?
 - (b) As at Budget Estimates testimony August 31, 2016, is the asset register (Government Property Register GPR) now 100% complete and are you entirely satisfied that all agencies have now listed all real properties?
 - (c) How many real properties are owned by the NSW Government?
 - (d) How many real –properties have been vested to Government Property NSW as Premiers Memorandum M2012-20?
 - (e) How many real-properties have not been vested to Government Property NSW and remain under the control, ownership and/or management of the various agencies?
 - (f) Specifically, are there any instances in which an office building, owned by an agency, has not been vested to Government Property NSW? Please provide a list of any such individual properties and agencies?
 - (g) Specifically, are there any instances in which generic real property (ie: non-operational assets) owned by an agency, have not been vested to Government Property NSW and/or

- returned to the agency by Government Property NSW? Please provide a list of any such properties and agencies?
- (h) Is the Government Property Register publicly available and if so where can it be found?
- 79. Can you confirm whether or not each Government agency has submitted a Total Asset Management (TAM) Plan as per Premiers Memorandum M2012-20?
 - (a) Can you provide a list of the agencies that have submitted TAM plans?
 - (b) Can you provide a list of agencies that have not submitted TAM plans?
 - (c) Are TAM plans publicly available and if so, where can they be found?
 - (d) Who provided valuations for real property assets for each of the agencies in preparation of their TAM plans?
 - (e) Can you provide a detailed list of each property sold, since June 2014, that was sold for an amount in excess of its TAM valuation, by providing both the TAM valuation and the final sale price for each property?
 - (f) Can you provide a detailed list of each property sold, since June 2014, that was sold for an amount lower than its TAM valuation, by providing both the TAM valuation and the final sale price for each property?
 - (g) In each instance referred to in Part (e) above, what happened to the proceeds of sale where the sale price was in excess of the TAM amount?
 - (h) What happens to the proceeds of any sale for an agency that has not yet submitted a TAM plan?
- 80. With regard to the mix of Policy details found in Premiers memorandum M2012-20 and the Property Asset Utilisation Taskforce Report, can you clarify in plain and easy to understand English language, what happens to the proceeds from the sale of real property assets?
 - (a) Do the proceeds go back to the agency? Always?
 - (b) Does just a portion of the proceeds go back to the agency?
 - (c) Do the proceeds go elsewhere in NSW Treasury or Restart NSW?
 - (d) Are their grounds on which the Expenditure Review Committee can choose where to direct the money, and if so, what are the terms and conditions of this?
 - (e) Any other relevant information related to the directing of proceeds from real property asset sales?

Service NSW

81.	How many Service NSW outlets/shopfronts/offices were in operation as at July 01 in each of the
	following years:

- (a) 2013
- (b) 2014
- (c) 2015
- (d) 2106
- 82. What were the total number of Service NSW full time employees as at July 01 in each of the following years:
 - (a) 2013
 - (b) 2014
 - (c) 2015
 - (d) 2016
- 83. Of the total number of Service NSW outlets/shopfronts/offices that were in operation as at July 01, 2016 (referred to in Q1 (a) above), how many of these by both pure number and as a percentage, had their hours of operation limited, or reduced as at September 01, 2016?
 - (a) On average, per outlet/shopfront/office, what number of hours per day were cut from operating hours?
 - (b) As a percentage, per outlet/shopfront/office, what was the reduction in operating hours?
- 84. Of the total number of Service NSW outlets/shopfronts/offices that were in operation as at July 01, 2016 (referred to in Q1 (a) above), how many of them by pure number, and what percentage of them, still accommodate employees that are split between RMS and Service NSW?
 - (a) What is the percentage split of RMS staff vs Service NSW across all Service NSW outlets/shopfronts/offices?
 - (b) Why have all employees not been placed into a single business unit?
 - (c) Are all employees employed under the Government Sector Employment Act 2013?
- 85. Why is it that each customer service desk in each Service NSW outlet/shopfront/office has 2 credit card debit card machines?

- (a) Is it true that each of these machines is to be used, depending on, and based on, the service being offered by the customer service operator, suggesting that behind the scenes, there are two separate sets of financial accounts in operation and thus suggesting that the accounts of Service NSW and RMS are not yet in sync?
- (b) What is the annual cost to rent/lease each credit card debit card machine?
- 86. Do you acknowledge that Service NSW is not perfect?
- 87. Do you acknowledge the many shortcomings that the Auditor General found with Service NSW?
 - (a) What, if anything, is being done to address these shortcomings?

ServiceFirst NSW/Gov Connect

- 88. Can you confirm that only 5 (or less) staff from the former ServiceFirst staff of 254, were successful in gaining roles working for Infosys/Unisys under the new GovConnectNSW?
- 89. Can you confirm that more than 180 (186) redundancies were awarded to staff from the former ServiceFirst staff of 254?
- 90. How many people are currently employed offshore, to provide the services of GovConnect?
- 91. What is the average annual wage for each of these offshore employees?
- 92. Do you stand by your statement that only 30% of ServiceFirst jobs will go offshore, yes or no?
- 93. How many people are currently employed onshore, to provide the services of GovConnect?
- 94. What is the average annual wage for each of these <u>onshore</u> employees?
- 95. Do you stand by your statement that 70% of ServiceFirst jobs will stay <u>onshore</u>, yes or no?
- 96. Will InfoSys and/or Unisys shift any more of these jobs out of NSW and offshore, yes or no?
- 97. What was the total number of staff brought to Australia under 457 Visa, to assist with the introduction of the Infosys/Unisys operating systems for the NSW Government?
 - (a) Are there any staff working on 457 Visa's still in Australia on behalf of Infosys/Unissy to establish, monitor and control the operating systems on behalf of the NSW Government and if so, how many?
 - (b) When will all 457 Visa staff, working on the NSW Government's behalf, be removed from their role with Infosys/Unisys?
 - (c) What has been the average wage/salary for 457 Visa staff working on the NSW Government project through Infosys/Unisys?

- (d) Have the staff working on 457 Visa's, on the NSW Government project, had the responsibility to train and teach local employees the necessary skills, processes and functions such that the expertise is now permanently onshore?
- 98. Do you stand by your statement that privatising ServiceFirst will save \$13.4 million over the first 6 years of the deal, yes or no?
- 99. Can you provide on notice what the savings are so far?
- 100. Can you provide on notice what the total cost of transitioning to the new system is so far?
- 101. Is it still your belief that annual savings of \$19.4M per annum will be realised after this initial 6 year transition/implementation?
- 102. How are you tracking complaints registered against the current provision of GovConnect services? Are these figures reported to you regularly?
- 103. Is there any provision of performance review, payment incentive or penalty, for complaints against the new GovConnect system?
- 104. Would you say GovConnect the new IT system has gone smoothly, yes or no?
- 105. Have you or your department received direct phone calls and emails about problems with GovConnect, yes or no?

Flexible Workplaces

- 106. Minister, the Premier announced on International Women's Day that the public service would all have access to flexible working arrangements by 2019.
 - (a) Do you centrally register staff who have flexible work arrangements?
 - (b) What numbers of staff within your Department currently have flexible working arrangements?
 - (c) Are you aware of any measures that are currently underway to implement this?

Domestic Violence Leave and Awareness

- 107. For each department, statutory agency and/or other bodies in the Minister's Portfolio please report:
 - (a) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
 - (b) Whether or not all employees and/or contractors are eligible for domestic violence leave;

- (c) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- (d) Number of days available for eligible staff to access domestic violence leave in each financial year;
- (e) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
- (f) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (g) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (h) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
 - i. Privacy and confidentially of information about domestic violence
 - ii. Access to emotional, psychological, financial and medical support which may be required
- (i) Who has provided training on domestic violence in the workplace?
- (j) What percentage of staff in each agency has undertaken domestic violence training?
- (k) What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

Sexual harassment and Anti-bullying training and awareness programs

- 108. For each department, statutory agency and/or other bodies in the Minister's Portfolio please report:
 - (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs
 - (b) Whether or not all employees and/or contractors have received such training?
 - (c) Is this course mandatory for all employees/ contractors?

- (d) How long for each session, how many sessions?
- (e) Who delivers it?
- (f) Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
- (g) How?
- (h) What percentage of staff in each agency has undertaken sexual harassment and antibullying training and awareness programs?

Old Newcastle Courthouse

- 109. What is the estimated value of the old Newcastle Courthouse?
- 110. When will the Government list the old Newcastle Courthouse for sale?
- 111. Why has this process been delayed?
- 112. What measures are in place to protect the heritage value of this site?
- 113. What will the proceeds of the sale be used for?
 - (a) Can the government commit to spending the proceeds from the sale in Newcastle on local projects?

BHP Administration Building

- 114. What are the government's plans for the BHP Administration Building?
- 115. Will the government consider requests for other community groups to use this site?
- 116. How much community space does Property NSW provide in the Newcastle electorate?

Relocation of Newcastle Office of State Revenue Jobs

- 117. How many employees have accepted positions in the Gosford office?
- 118. The Minister recently advised that "flexible work arrangements" are being explored for employees that are being forced to transfer from Newcastle to Gosford (LA QON 3322), can the Minster outline what flexible work arrangements are being explored?

Office Administration

- 119. How many staff are in your ministerial office?
 - (a) What was the average salary for staff members in your office during 2015-16?
 - (b) What is the estimated average salary for a ministerial staffer in your office in 2016-17 based on current appointments?
- 120. How many blackberries/iphones/smart phones are assigned to your staff?
 - (a) For each phone, how much was each bill in 2015-16?
 - (b) How many phones have been lost or replaced due to damage in your office?
 - i. What is the cost of replacing those phones?
- 121. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
 - (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2015-16?
 - (b) How many iPads or tablets have been replaced due to lost or damage in 2015-16?
 - i. What was the cost of replacing these devices?
- 122. Has any artwork been purchased or leased for display in your ministerial office in 2015-16?
- 123. What is the cost of this?
- 124. Have any floral displays or indoor plants or potplants been hired or leased for display in your ministerial office in 2015-16?
 - (a) If so, what was the cost of these items?
- 125. Have any floral displays or indoor plants or potplants been purchased for display in your ministerial office in 2015-16?
 - (a) If so, what was the cost of these items?
- 126. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2015-16?
 - (a) What are these services/newspapers/magazines/journals/periodicals?
 - i. Who is the subscriber for each of these?
- 127. What was the total value of all gifts purchased for use by you and your office in 2015-16?
 - (a) What were the gifts purchased?
 - i. Who were they gifted to?

- 128. Do you purchase bottled water or provide water coolers for your office?
 - (a) What is the monthly cost of this?
- 129. What non-standard features are fitted to your ministerial vehicle?
 - (a) What is the cost of each non-standard feature?
- 130. What was the total bill for your office in 2015-16 for:
 - (a) Taxi hire
 - (b) Limousine hire
 - (c) Private hire care
 - (d) Hire car rental
 - (e) Ridesharing services
- 131. Were any planes or helicopters chartered by you or your office and paid for with public money in 2015-16?
 - (a) If yes, will you please detail each trip, the method of transport and the cost?

Hospitality

- 132. How much did your ministerial office spend on hospitality, including catering and beverages, in 2015-16?
- 133. How much did your Department/agency spend on hospitality, including catering and beverages, in 2015-16?

Labour Hire Firms

- 134. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2015-16:
 - (a) The names of the firms utilised
 - (b) The total amount paid to each firm engaged
 - (c) The average tenure period for an employee provided by a labour hire company
 - (d) The longest tenure for an employee provided by a labour hire company

- (e) The duties conducted by employees engaged through a labour hire company
- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

Media and Public Relations

- 135. How many media or public relations advisers are employed for each of your portfolio agencies?
- 136. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?
- 137. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?
- 138. Have you had media training or speech training?
 - (a) If yes, who paid for it?
 - (b) If paid by taxpayers, what was the amount paid in 2015-16?

Facebook

- 139. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2015-16?
- 140. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2015-16?

Overseas Trips

- 141. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?
 - (a) If so, did any of your relatives or friends accompany you on these trips?
- 142. Have you undertaken any official overseas travel that was privately funded?
 - (a) If so, what was the nature of these trips?
 - (b) Who paid for these trips?

Department/Agency Travel

- 143. What was the total expenditure in 2015-16 by Departments/agencies within your portfolio on:
 - (a) Taxi hire
 - (b) Limousine/private car hire
 - (c) Hire car rental
 - (d) Ridesharing services

Consulting

- 144. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2015-16?
 - (a) For what specific purposes or matters was legal advice sought?
- 145. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2015-16:
 - (a) Social media
 - i. And the cost of these services
 - (b) Photography
 - i. And the cost of these services
 - (c) Acting training
 - i. And the cost of these services
 - (d) Ergonomics
 - i. And the cost of these services

Department/Agency Staffing

- 146. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2015-16?
 - (a) Of these redundancies, how many were:
 - i. Voluntary

- ii. Forced
- (b) What was the total cost of all redundancies?
- 147. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?
 - (a) What was the nature of these works/services?
 - (b) What was the total cost of these works or services?
- 148. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?
- 149. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2015-16?
 - (a) What were the reason/s for each dismissal?

Smart Phone Accounts

- 150. Do the Departments/agencies within your portfolio have an iTunes account?
 - (a) What was the total expenditure in 2015-16 on iTunes?
 - i. What applications/subscriptions/services were purchased through iTunes?
- 151. Do the Departments/agencies within your portfolio have an Android account?
 - (a) What was the total expenditure in 2015-16 on Android?
 - i. What applications/subscriptions/services were purchased through Android?

Websites Visited

- 152. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your Ministerial office this year?
- 153. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your Ministerial office this year?

Merchant fees

- 154. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.
- 155. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.
- 156. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2015-16?

Probity Auditor

157. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format?