



LEGISLATIVE COUNCIL

GENERAL PURPOSE STANDING COMMITTEES

## **BUDGET ESTIMATES 2016-2017 Supplementary Questions**

**General Purpose Standing Committee No. 3**

**FAMILY AND COMMUNITY SERVICES  
SOCIAL HOUSING**

Hearing: Monday 29 August 2016

**Answers due by: Thursday 22 September 2016**

**Budget Estimates Secretariat**

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## FAMILY AND COMMUNITY SERVICES

### Questions from Dr Mehreen Faruqi MLC

#### Domestic Violence Refuges

1. In reference to the statement on page 14 of the uncorrected statement regarding women-only refuges:

**Mr COUTTS-TROTTER:** Yes. The numbers we have are 76 before the reforms in 2014, of which 63 are in properties owned by the government and 13 in properties owned by non-government organisations. In 2016, there were 65 in properties owned by government and 16 in properties owned by non-government organisations.

- (a) Please provide a list of the 76 properties (both Government and Non-Government) before the reforms in 2014, including operating hours and who they were operated by.
- (b) Please provide a list of the 81 properties (both Government and Non-Government) currently operating, including operating hours, and who they are operated by.

2. In reference to the statement on page 18 of the uncorrected statement regarding women-only refuges:

**Mr COUTTS-TROTTER:** The result of that is 523 bedrooms, 1,430 beds and some of those beds will be bunk beds for kids. There is a capacity to accommodate up to 1,900 women and children on any given day and night.

Please provide a breakdown of the regions that the beds and bedrooms are located.

3. How does the Government measure demand and supply for accommodation for women and children fleeing domestic and family violence?
4. The Government has stated that a record \$188 million will be spent on specialist homelessness services in 2016/2017.
  - (a) How much of this funding is for women only refuges?

5. Are all refuges funded by the NSW Government required to not discriminate on the basis of sexuality?
  - (a) If yes, how does the Government ensure this requirement is being complied with?
  - (b) If no, why not?
6. Are there any specialist homelessness services specifically for transgender women?
  - (a) Please provide a list of specialist homelessness services for transgender women.
7. Is there any specific funding program for the refurbishment and upgrading of refuges?
  - (a) If yes, what is this program and what is its budget for 2016/2017?
  - (b) If no, why not?
8. Do domestic violence operators have the ability to refer women who ring domestic violence or homelessness help lines to mental health services, without their consent?
  - (a) What protocols guide which service a caller is directed to?
9. What percentage of women only refuges allow companion animals?
  - (a) Please provide a list of refuges that allow companion animals.

<b>Questions from Mr David Shoebridge MLC</b>
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**FACS – child safe**

10. Can the Minister provide a list of the following:
  - (a) FACS districts and specialist units in NSW that are fully accredited as child-safe with the Children's Guardian scheme, and the number of children and aboriginal children in them
  - (b) FACS districts and specialist units in NSW that are partially accredited as child-safe with the Children's Guardian scheme, and the number of children and aboriginal children in them

- (c) FACS districts and specialist units in NSW that have failed accreditation as child-safe with the Children's Guardian scheme, and the number of children and aboriginal children in them
11. Which FACS districts and specialist units have been accredited as child safe since 26 March 2011?
  12. What arrangements are made for children in districts and specialist units that have failed accreditation?
    - (a) Are they transferred to other providers?
    - (b) Who are the providers?
    - (c) Are they fully accredited or partially accredited?

### **Aboriginal child removals**

13. Can the Minister advise what steps are being taken to address the five-fold increase in the number of Aboriginal children forcibly removed from their families and placed in out of home care?
14. What steps has FACS taken regarding the proposed 'Aboriginal Community Expert Committee' (ACEC), designed specifically to reduce the unprecedented overrepresentation of Aboriginal children in the child protection system?
15. What steps has FACS taken in establishing 'Local Advisory Groups' to represent local Aboriginal communities in working together with FACS on local child protection matters?
16. What consultation has FACS undertaken in the last 12 months with Grandmothers Against Removals regarding Aboriginal child removal rates?
17. What liaison has FACS had in the last 12 months with the NSW Ombudsman's Office regarding Aboriginal child removal rates?

### **T J Hickey memorial**

18. Has the Minister had liaised with the family of TJ Hickey regarding their request for a permanent memorial for TJ Hickey to be included in the 'Waterloo Renewal' site redevelopment?

### **Risk of harm reports**

19. What is the average time in which a risk of harm report is addressed and resolved by the department in the period since 1 January 2016?
20. What has been the longest time in which a risk of harm report has been resolved in the period since 1 January 2016?
21. What is the average time in which a risk of harm report is addressed and resolved by the department where the risk of harm report is the second (or further) report against the same carer in the period since 1 January 2016?
22. What has been the longest time in which a risk of harm report has been resolved by the department where the risk of harm report is the second (or further) report against the same carer in the period since 1 January 2016?

<p><b>Questions from Hon Shaoquett Moselmane MLC (on behalf of the NSW Labor Opposition)</b></p>
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**Children in Hotels and Motels**

23. What was the total spend in the financial year 2015-16 on placements such as motels, hotels, cabins, caravan parks, serviced apartments and bed and breakfasts?
  - (a) How much of this was the cost of supervising staff?
24. How many nights in total have children been in exceptions placement in the financial year 2015-16?
25. How many nights in total have children been in placements such as motels, hotels, cabins, caravan parks?
26. How much money has been allocated for children in placements such as motels, hotels, cabins, caravan parks, serviced apartments and bed breakfasts in the financial year 2015-16?
27. How much money has been allocated for exceptions placements for this financial year?

28. How much money has been allocated for the financial year 2015-16 on placements such as motels, hotels, cabins, caravan parks, serviced apartments and bed and breakfasts?
29. If an NGO places a child in an exceptions placement, do they advise FACS?
  - (a) If so, how much was spent by NGO's in the 2015-16 financial year?
  - (b) How many nights in total have children been in an exceptions placement by an NGO provider in the financial year 2015-16?

### **Funding Allocations**

30. How much money was allocated to NGO's for case management;
  - (a) The financial year 2015-16?
  - (a) The financial year 2016-17?
31. How many children/young people have been retained by Community Services for case management in the financial year 2015-16?
32. How many children/young people have been transferred to NGO's for case management in the financial year 2015-16?
33. How much money was allocated to Community Services for case management;
  - (a) In the financial year 2015-16?
  - (b) In the financial year 2016-17?
34. Does the government plan to cut \$10.8 million and 56 staff cut from statutory child protection in the 2016-17 financial year?
35. Does the government plan to cut \$4.133 million and 35 staff cut from out of home care for vulnerable children and young people in the 2016-17 financial year?
36. Does the government plan to cut \$1.92 million and 9 staff cut from early intervention for vulnerable people and support for communities in the 2016-17 financial year?

### **Equal Remuneration Order**

37. What assistance has the Minister provided to non-government organisations to cover costs associated with Equal Remuneration Orders for social and community services workers?
38. Do all non-government organisation programs funded by the Department include ERO supplementation in their funding agreements?
  - (a) If not, why not?
  - (b) Will the Minister commit to ensuring that NGO's covered by Equal Remuneration Orders have their costs covered in future agreements?

### **Targeted Early Intervention Programs**

39. How will the new 'commissioning' process operate in relation to new agreements for targeted early intervention programs?
40. How will the 'commissioning' process differ from the competitive tendering process undertaken during the *Going Home, Staying Home* reforms?
41. Will the Minister categorically rule out the introduction of for-profit operators into the sector to deliver services that are currently being delivered by non-government and not-for-profit organisations?
42. Under the proposal to collapse the existing nine programs into three 'streams', will the Minister detail what the three new streams are?
43. How will the money be allocated across the three streams?
44. What assistance will be provided to individuals who do not qualify for one of these three streams but who are currently supported within the scope of TEIP programs?

### **Foster Carers**

45. How many Family and Community Services foster carer recruitment teams are currently in operation?
46. Is the Minister aware of the abolition of any FACS foster carer recruitment teams?

47. How many FACS foster carer recruitment teams were in operation;
- (a) in financial year 2012-13?
  - (b) in financial year 2013-14?
  - (c) in financial year 2014-15?
  - (d) in financial year 2015-16?
48. Have any FACS foster carer recruitment teams been established since 2012?

### **Girl X**

49. When did the Department become aware of allegations of sexual assault against “Girl X”?
50. What sanctions or disciplinary actions were brought against the facility as a result of the sexual assault of the child known as “Girl X”?
51. In his capacity as Attorney-General from April 2014 to April 2015, was the Minister aware that the Director of Public Prosecutions was not proceeding with the case?
- (a) If so, did he seek to have the matter reviewed or reopened at the time?
52. What action has been taken by the Minister to ensure that other children who came into contact with the workers who sexually assaulted Girl X have been assessed or counselled?
53. What action has the Minister taken to assess if there have been other sexual assaults at this facility?
54. What steps have been taken by the Minister to ensure the protection of children in the same facility?

### **NGO Oversight**

55. What oversight by the Department is in place for out-of-home care services run by non-government organisations?



56. Given revelations about abuse at the Wundarra Services facility, and the tragic case of “Girl X”, what new oversight measures will the Minister commit to regarding out-of-home care services provided by non-government organisations?
57. Will the Minister commit to establishing a unit within the Department for monitoring and oversight of non-government organisations and their staff?
58. Will the Department commit to monitoring;
  - (a) The number of caseworkers providing care in the NGO sector?
  - (b) The nature of care provided?
  - (c) Assessable welfare outcomes for children in the design of out-of-home care contracts?
59. What reforms will the Minister seek to the Children’s Guardian accreditation process arising from these cases?
  - (a) Will the Minister seek for the Children’s Guardian to increase the frequency and rigour of the accreditation assessment process?
60. What oversight is in place to ensure that declarations by non-government agencies that staff have Working with Children Check approvals and national criminal record clearances?
  - (a) What percentage of staff employed by non-government agencies have a Working With Children Check approval and a national criminal record clearance?

### **Working With Children Check Cases**

61. In regards to NCAT case **“CFY v Children’s Guardian [2016] NSWCATAD 150”**;
  - (a) Does the Children’s Guardian plan to appeal this decision to a higher court?
  - (b) Does the Children’s Guardian believe that were the ‘reasonable parent’ test applied in this case that this appeal would have been refused?
  - (c) Does the Children’s Guardian believe that were the Working With Children Check Advisory Panel available to provide advice to the Children’s Guardian, that this appeal would have been refused?

62. In regards to NCAT case **“CEP v Children’s Guardian [2016] NSWCATAD 148”**;
- (a) Does the Children’s Guardian plan to appeal this decision to a higher court?
  - (b) Does the Children’s Guardian believe that were the ‘reasonable parent’ test applied in this case that this appeal would have been refused?
  - (c) Does the Children’s Guardian believe that were the Working With Children Check Advisory Panel available to provide advice to the Children’s Guardian, that this appeal would have been refused?
63. In regards to NCAT case **“CFE v Children’s Guardian [2016] NSWCATAD 135 ”**;
- (a) Does the Children’s Guardian plan to appeal this decision to a higher court?
  - (b) Does the Children’s Guardian believe that were the ‘reasonable parent’ test applied in this case that this appeal would have been refused?
  - (c) Does the Children’s Guardian believe that were the Working With Children Check Advisory Panel available to provide advice to the Children’s Guardian, that this appeal would have been refused?
64. In regards to NCAT case **“BQC v Children’s Guardian [2016] NSWCATAD 129”**;
- (a) Does the Children’s Guardian plan to appeal this decision to a higher court?
  - (b) Does the Children’s Guardian believe that were the ‘reasonable parent’ test applied in this case that this appeal would have been refused?
  - (c) Does the Children’s Guardian believe that were the Working With Children Check Advisory Panel available to provide advice to the Children’s Guardian, that this appeal would have been refused?
65. In regards to NCAT case **“CFH v Children's Guardian [2016] NSWCATAD 122”**;
- (a) Does the Children’s Guardian plan to appeal this decision to a higher court?
  - (b) Does the Children’s Guardian believe that were the ‘reasonable parent’ test applied in this case that this appeal would have been refused?
  - (c) Does the Children’s Guardian believe that were the Working With Children Check Advisory Panel available to provide advice to the Children’s Guardian, that this appeal would have been refused?

66. In regards to NCAT case **“CFW v Children’s Guardian [2016] NSWCATAD 76”**;
- (a) Does the Children’s Guardian plan to appeal this decision to a higher court?
  - (b) Does the Children’s Guardian believe that were the ‘reasonable parent’ test applied in this case that this appeal would have been refused?
  - (c) Does the Children’s Guardian believe that were the Working With Children Check Advisory Panel available to provide advice to the Children’s Guardian, that this appeal would have been refused?
67. In regards to NCAT case **“CEI v Children’s Guardian [2016] NSWCATAD 66”**,
- (a) Does the Children’s Guardian plan to appeal this decision to a higher court?
  - (b) Does the Children’s Guardian believe that were the ‘reasonable parent’ test applied in this case that this appeal would have been refused?
  - (c) Does the Children’s Guardian believe that were the Working With Children Check Advisory Panel available to provide advice to the Children’s Guardian, that this appeal would have been refused?
68. In regards to NCAT case **“BRC v Children’s Guardian [2016] NSWCATAD 60”**,
- (a) Does the Children’s Guardian plan to appeal this decision to a higher court?
  - (b) Does the Children’s Guardian believe that were the ‘reasonable parent’ test applied in this case that this appeal would have been refused?
  - (c) Does the Children’s Guardian believe that were the Working With Children Check Advisory Panel available to provide advice to the Children’s Guardian, that this appeal would have been refused?

### **Children’s Guardian Expert Advisory Panel**

69. How many applications have been received by the NSW Children’s Guardian for the Expert Advisory Panel?
- (a) How many of these applications have been assessed?
  - (b) How many have been approved?

70. Why is the Working With Children Check Advisory Panel, which would provide advice to the Children's Guardian regarding cases on appeal in the NCAT, not in operation?

### **District Accreditation**

71. Which FACS districts have met the NSW Children's Guardian ChildSafe accreditation standards?
72. Which districts have substantially met the accreditation standards?
- (a) Which criteria have been met?
  - (b) Which criteria have not been met?
73. Which districts have not met the accreditation standards?
- (a) Which criteria have not been met?
74. In the three districts that have not been accredited;
- (a) What placement capacity do accredited NGO's in that area currently have?
75. What assistance has the Department provided the Districts to prepare them for accreditation?
76. Is it the case that there was an Accreditation Project Team in place to assist with District accreditation?
- (a) When was this Team established?
77. Is it the case that the sole function of this Team was to assist Districts with accreditation?
78. Is it the case that the Accreditation Project Team was abolished on June 30 2012?
- (a) At whose direction was the Team abolished?
79. What assistance is currently being provided by the Department to these Districts to meet accreditation?

80. What contingency plan does the Department have if interim accreditation expires on 1 December 2016?

### **Helpline Statistics**

81. What was the average call abandonment rate of the Child Protection Helpline in the financial year 2015-16?
- (a) What was the median abandonment rate?
  - (b) What was the peak abandonment rate?
  - (c) What was the minimum abandonment rate?
82. What is the benchmarked abandonment rate target for the Child Protection Helpline?
83. What was the average speed of service for the Child Protection Helpline in the financial year 2015-16?
- (a) What was the median speed of service?
  - (b) What was the minimum speed of service?
  - (c) What was the maximum speed of service?
84. How many calls in total were received by the Helpline in the financial year;
- (a) 2012-13
  - (b) 2013-14
  - (c) 2014-15
  - (d) 2015-16
85. How many FTE staff were employed at the Child Protection Helpline in the financial year;
- (a) 2012-13

(b) 2013-14

(c) 2014-15

(d) 2015-16

86. How many FTE positions were funded at the Child Protection Helpline in the financial year;

(a) 2012-13

(b) 2013-14

(c) 2014-15

(d) 2015-16

87. How many FTE positions are allocated for the Child Protection Helpline in the financial year 2016-17?

88. Will the Minister commit to publically releasing these statistics regularly, as is the practice with the quarterly caseworker dashboard?

### **Caseworker Numbers**

89. How many caseworkers were recruited to the Department in the last year?

90. How many caseworkers terminated their employment with the Department in the last year?

91. How many days of stress related leave are taken by caseworkers in the Department each year?

92. What is the annual caseworker turnover rate?

93. Will the Minister commit to making these statistics public?

### **NGO Out-of-home care contracts**

94. When was the last round of contracts for Out-of-home care signed?
95. Who was the Minister for Family and Community Services when those contracts were signed?
96. When were those contracts due to expire?

### **Refuges**

97. Do cots count for the purposes of bed capacity in the Department of Family and Community Services assessment of total refuge bed capacity?

### **Construction of social housing**

98. The Electoral District of Prospect has some of the longest waiting times and highest demand for social housing in NSW, of over 20 years in some parts of the electorate. Without any significant construction in the area, how does the Minister believe that the Government is able to alleviate this problem?

### **Temporary Accommodation Providers**

99. The Minister undertook to do a review of temporary accommodation in NSW. What action has the Minister taken on this review?
- (a) Will the review be released publically?
100. The Newcastle Herald reported on 21 August 2016 that “Seven Hunter and New England facilities will no longer be used to house women escaping domestic violence” can the Minister identify the seven properties.
- (a) The Minister was provided with a list of additional accommodation providers that would consider working with FACS to provide temporary accommodation in the Newcastle area, how many of these providers have been contacted and how many have signed up with FACS?

### **Sexual assault in residential care facilities**

101. In 2014 a 14 year old girl was repeatedly sexually assaulted by two youth workers whilst she was in foster care.
- (a) What is the difference between sexual assault and sexual abuse?
  - (b) Does the Government address the sexual assault by employees of private and not for profit residential care facilities differently to sexual assault in any other setting?
  - (c) Where are the two former youth workers accused of exploiting her trust now? Are either one of them still working with at-risk youth?
  - (d) Why was there no criminal investigation into the matter until the girl was taken to hospital after a sexual encounter?
  - (e) What has changed at the residential care facility where the assaults happened and in the FACS system caring for at-risk youth since the revelations of what happened to the young girl?
  - (f) How did FACS treat the young girl after the sexual abuse was brought to light with the relevant authorities?
  - (g) Was any action taken against the residential care facility? If not, why not?
  - (h) Are you aware of allegations that the girl was visited by men for sex who accessed her room through a window?
  - (i) Are these allegations correct?

### **Partnering up and tendering out of community services**

102. In attempts to reduce the number of community services available in the sector, the Government has told refuges they need to partner up with larger agencies.
- (a) Are you aware that a refuge which received \$100,000 directly from the government prior to your governments 2014 reforms now may receive only \$80,000 if they have partnered up with a larger agency?
  - (b) How does this impact on their ability to provide services?
  - (c) Why is the government not providing additional resources to cover these additional costs?
  - (d) How can refuges still provide those services when they are working with fewer resources?
  - (e) Has the NSW Government made a submission to the Productivity Commissions current Introducing Competition and Informed User Choice into Human Services?



- i. If so, is the submission available for viewing by the public?
- ii. Have you consulted with any key stakeholders on such a submission?
- iii. If so, which stakeholders.

### **Closure of MARCIA and DAWN**

103. Following the 2014 State Budget cuts, MARCIA Women's Refuge in Campbelltown lost funding and after 28 years of operation, the premises were handed over to St. Vincent de Paul –
- (a) What was the justification for removing local, well-established groups such as DAWN and replacing them with groups such as St. Vincent de Paul and the Salvation Army?
  - (b) Has the Minister had any feedback from the community on this issue?
  - (c) What was the Minister's response?
  - (d) How many beds and units/rooms are provided in the Campbelltown electorate for victims escaping domestic violence?
  - (e) How many beds and units/rooms were provided in 2013 in the Campbelltown electorate for victims escaping domestic violence?
  - (f) Has an application for funding been received from Macarthur Gateway Resource Services?
  - (g) Was that funding successful?
  - (h) If so / If not – Why?
  - (i) Why did the Government not award contracts to Marcia and Dawn?
  - (j) What benefit for the community organisation has there been in having to set up a new organisation to essentially do the same work they were doing before?
  - (k) How many other providers are in this situation?

### **South West Sydney Services**

104. According to the South Western Sydney District Specialist Homelessness Services, the only organisation that provides support for the "Target Group" of Women & Children Escaping Domestic Violence is the Vinchez Family Refuge; owned and operated by St. Vincent de Paul, which aforementioned took over from MARCIA and DAWN –
- (a) How can the government justify a single centre for an area composed of 100,000 people and as such can they justify that this is sufficient service?

- (b) Are there plans to increase and/or expand services for those affected by domestic violence and sexual assault?

### **Meetings with Stakeholders**

105. How many times has the minister met with the following organisations and if so on what dates?

- (a) DV NSW?
- (b) SOS?
- (c) Rape crisis and DVNSW ?
- (d) Our Watch?
- (e) ANROWS?
- (f) Homelessness NSW?
- (g) Women's Electoral Lobby?
- (h) Women's Alliance?

### **Domestic Violence Cabinet Subcommittee**

106. Is there a Domestic Violence cabinet sub-committee ? If so:

- (a) Are you a member of the sub-committee?
- (b) How often have you attended any meetings?

### **Social Policy Cabinet Sub-committee**

107. Is there a Social Policy cabinet sub-committee ? If so:

- (a) Are you a member of the sub-committee?
- (b) How many hours did the social policy cabinet subcommittee meet for?
- (c) Who convenes the social policy cabinet subcommittee?
- (d) Who is on the social policy cabinet subcommittee?

- (e) How many hours are spent on DV policy?
- (f) How many hours are spent on sexual assault policy?

### **Specialist Domestic Violence Services**

- 108. How many generalist homelessness services are in the state providing refuge or other services to women and/or escaping domestic violence?
- 109. How many specialist domestic violence emergency services are in the state?
- 110. The Department of Family and Community Services has indicated that 2921 women were assisted in NSW with temporary accommodation due to circumstances relating to domestic violence, does this figure indicate to the Minister that more permanent places are needed for women escaping domestic violence, if not why not?

### **Refuges/Special DV Services Management Committees**

- 111. Has the Minister met with local management committees of any refuges or specialist DV services?
- 112. How many of these services has the Minister met with and how often has the Minister met with these services?
- 113. What are the names of the services the Minister has met with?
- 114. When did these meetings take place?

### **Tender for Local Support Services for Male DFV Victims**

- 115. Is the Minister aware of the Request for Tender RFT ID DJ 2016-64 for Local Support Services for Male DFV Victims which was published on 10 August 2016 and closes on 5 September 2016?
- 116. What role with the Department of Family & Community Services have in this tender, if any?

## **DV Perpetrator Behaviour Change Programs**

117. What DV perpetrator behaviour change programs are funded by NSW Government?
118. How many are specific to female perpetrators and how many are specific to male perpetrators?
119. What behaviour change programs are available and not funded by NSW Government?
120. How much Government funding is provided to these services?
121. What evaluation has been done on these services?
122. What voluntary reporting is required by these services?
123. What mandatory reporting is required by these services?
124. How many clients have these services seen each year up to June 2016?
125. What was the cost of these programs in the 2016 financial year
126. Is there a waiting list to see these services, and if so how long is it?
127. What is the recidivism rate for those who have participated in these programs?
128. Does the recidivism rate alter between mandatory and voluntary programs?

## **Domestic Violence Leave and Awareness**

129. For each department, statutory agency and/or other bodies in your portfolio please report:
  - (a) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
  - (b) Whether or not all employees and/or contractors are eligible for domestic violence leave;

- (c) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- (d) Number of days available for eligible staff to access domestic violence leave in each financial year;
- (e) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
- (f) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (g) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (h) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
  - i. Privacy and confidentiality of information about domestic violence
  - ii. Access to emotional, psychological, financial and medical support which may be required
- (i) Who has provided training on domestic violence in the workplace?
- (j) What percentage of staff in each agency has undertaken domestic violence training?
- (k) What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

### **Sexual harassment and Anti-bullying training and awareness programs**

130. For each department, statutory agency and/or other bodies in your portfolio please report:

- (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs
- (b) Whether or not all employees and/or contractors have received such training?
- (c) Is this course mandatory for all employees/ contractors?
- (d) How long for each session, how many sessions?
- (e) Who delivers it?

- (f) Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
- (g) How?
- (h) What percentage of staff in each agency has undertaken sexual harassment and anti-bullying training and awareness programs?

## **Office Administration**

- 131. How many staff are in your ministerial office?
  - (a) What was the average salary for staff members in your office during 2015-16?
  - (b) What is the estimated average salary for a ministerial staffer in your office in 2016-17 based on current appointments?]
- 132. How many blackberries/iphones/smart phones are assigned to your staff?
  - (a) For each phone, how much was each bill in 2015-16?
  - (b) How many phones have been lost or replaced due to damage in your office?
    - i. What is the cost of replacing those phones?
- 133. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?
  - (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2015-16?
  - (b) How many iPads or tablets have been replaced due to lost or damage in 2015-16?
    - i. What was the cost of replacing these devices?
- 134. Has any artwork been purchased or leased for display in your ministerial office in 2015-16?
  - (a) What is the cost of this?
- 135. Have any floral displays or indoor plants or potplants been hired or leased for display in your ministerial office in 2015-16?
  - (a) If so, what was the cost of these items?
- 136. Have any floral displays or indoor plants or potplants been purchased for display in your ministerial office in 2015-16?
  - (a) If so, what was the cost of these items?

137. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2015-16?
- (a) What are these services/newspapers/magazines/journals/periodicals?
    - i. Who is the subscriber for each of these?
138. What was the total value of all gifts purchased for use by you and your office in 2015-16?
- (a) What were the gifts purchased?
    - i. Who were they gifted to?
139. Do you purchase bottled water or provide water coolers for your office?
- (a) What is the monthly cost of this?
140. What non-standard features are fitted to your ministerial vehicle?
- (a) What is the cost of each non-standard feature?
141. What was the total bill for your office in 2015-16 for:
- (a) Taxi hire
  - (b) Limousine hire
  - (c) Private hire care
  - (d) Hire car rental
  - (e) Ridesharing services
142. Were any planes or helicopters chartered by you or your office and paid for with public money in 2015-16?
- (a) If yes, will you please detail each trip, the method of transport and the cost?

## **Hospitality**

143. How much did your ministerial office spend on hospitality, including catering and beverages, in 2015-16?
144. How much did your Department/agency spend on hospitality, including catering and beverages, in 2015-16?

## **Labour Hire Firms**

145. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2015-16:

- (a) The names of the firms utilised
- (b) The total amount paid to each firm engaged
- (c) The average tenure period for an employee provided by a labour hire company
- (d) The longest tenure for an employee provided by a labour hire company
- (e) The duties conducted by employees engaged through a labour hire company
- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

### **Media and Public Relations**

146. How many media or public relations advisers are employed for each of your portfolio agencies?

147. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?

148. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?

149. Have you had media training or speech training?

- (a) If yes, who paid for it?
- (b) If paid by taxpayers, what was the amount paid in 2015-16?

### **Facebook**

150. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2015-16?

151. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2015-16?

### **Overseas Trips**

*Family and Community Services, Social Housing*



152. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

(a) If so, did any of your relatives or friends accompany you on these trips?

153. Have you undertaken any official overseas travel that was privately funded?

(a) If so, what was the nature of these trips?

(b) Who paid for these trips?

### **Department/Agency Travel**

154. What was the total expenditure in 2015-16 by Departments/agencies within your portfolio on:

(a) Taxi hire

(b) Limousine/private car hire

(c) Hire car rental

(d) Ridesharing services

### **Consulting**

155. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2015-16?

(a) For what specific purposes or matters was legal advice sought?

156. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2015-16:

(a) Social media

i. And the cost of these services

(b) Photography

i. And the cost of these services

(c) Acting training

i. And the cost of these services

- (d) Ergonomics
  - i. And the cost of these services

### **Department/Agency Staffing**

- 157. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2015-16?
  - (a) Of these redundancies, how many were:
    - i. Voluntary
    - ii. Forced
  - (b) What was the total cost of all redundancies?
- 158. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?
  - (a) What was the nature of these works/services?
  - (b) What was the total cost of these works or services?
- 159. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?
- 160. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2015-16?
  - (a) What were the reason/s for each dismissal?

### **Smart Phone Accounts**

- 161. Do the Departments/agencies within your portfolio have an iTunes account?
  - (a) What was the total expenditure in 2015-16 on iTunes?
    - i. What applications/subscriptions/services were purchased through iTunes?
- 162. Do the Departments/agencies within your portfolio have an Android account?
  - (a) What was the total expenditure in 2015-16 on Android?
    - i. What applications/subscriptions/services were purchased through Android?

### **Websites Visited**

163. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your Ministerial office this year?
164. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your Ministerial office this year?

### **Merchant fees**

165. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.
166. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.
167. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2015-16?

### **Probity Auditor**

168. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.”

## SOCIAL HOUSING

### Questions from Ms Jan Barham MLC

#### Social Housing Budget

169. What proportion of State funding allocated to public and social housing in the 2016-2017 budget will be spent on:
- (a) Public housing infrastructure and maintenance?
  - (b) Community housing infrastructure and maintenance?
  - (c) Aboriginal housing infrastructure and maintenance?
170. As of July 1 2016, what is the number of residences in NSW currently available for use as:
- (a) Public housing?
  - (b) Community housing?
  - (c) Aboriginal housing?
171. As of July 1 2017, what are the anticipated number of residences in NSW currently available for use as:
- (a) Public housing?
  - (b) Community housing?
  - (c) Aboriginal housing?
172. From July 1 2015 to 30 June 2016, what was the income from the sell-off of state owned public housing properties in NSW?
173. What proportion of this income has been spent on increasing the supply of public housing?
- (a) What proportion of this income has been spent on increasing the supply of social housing?
  - (b) What proportion of this income has been spent on increasing the supply of aboriginal housing?

(c) What proportion of this income has not been spent on any of the above?

174. From July 1 2015 to 30 June 2016, how many of each of these types of residences were built within private developments:

- (a) Public housing residences?
- (b) Community housing residences?
- (c) Aboriginal housing residences?

175. How many existing public housing residences will be demolished to make way for the proposed Waterloo development?

176. What proportion of the new Waterloo development will be:

- (a) Private residences?
- (b) Public housing residences?
- (c) Community housing residences?
- (d) Aboriginal housing residences?

### **Waterloo development**

177. How many of each of these types of residences will be built within the boundaries of the new Waterloo development:

- (a) Private residences?
- (b) Public housing residences?
- (c) Community housing residences?
- (d) Aboriginal housing residences?

178. How many of each of these types of residences will be 'off-set' and built in other locations outside of Waterloo to meet the affordable housing requirements of the new Waterloo development:

- (a) Public housing residences?
- (b) Community housing residences?

(c) Aboriginal housing residences?

179. What provision is made for 'off-set' of social housing in private developments in terms of:

(a) What proportion of social residences can be offset?

(b) Restrictions on the proximity of sites where social housing can be offset?

### **Households assisted in Social Housing**

180. Noting that approximately 60,000 applicants remain on the social housing waiting list:

(a) Why was the number of households assisted in social housing in 2015-16 approximately 1,300 households lower than had been forecast in the 2015-16 Budget?

(b) Why has the Government forecast that no additional households, and in fact a total that is approximately 100 households lower than the revised 2015-16 figure, will be assisted in social housing in 2016-17?

### **Aboriginal Housing**

181. How many Aboriginal Housing dwellings will be commenced and how many will be completed in 2016-17 from the \$53 million capital expenditure allocation?

182. Can you provide some detail of the initiatives involved in the \$15 million funding allocation to reform and strengthen the Aboriginal housing sector?

183. Why was the Aboriginal Housing Office's 2015-16 expenditure (particularly under Grants and Subsidies) approximately \$12 million less than forecast in the 2015-16 Budget?

184. The 2015-16 Budget Papers indicated that \$28.4 million was allocated for repair and maintenance of Aboriginal housing but the 2016-17 Budget Papers indicate that the amount for the current financial year is \$15 million. Have the expected maintenance requirements of Aboriginal housing stock been reduced by 50% in the past year, and if so, how? Or is there some other explanation for such a dramatic cut to the annual maintenance funding?

### **Land and Housing Corporation**

185. How many new dwellings will be commenced and how many will be completed in 2016-17 from the Land and Housing Corporation \$376 million capital expenditure allocation for new works and works in progress?

186. Of the Land and Housing Corporation's current housing stock, how many dwellings are forecast to be removed from the available social housing stock in 2016-17 due to:
- (a) property sales?
  - (b) redevelopment plans for the property?
  - (c) any other reasons (please provide details)?

<b>Questions from Hon Shaoquett Moselemane MLC (on behalf of the NSW Labor Opposition)</b>
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### **Homelessness Funding and Support**

187. Will the NSW Government step in to cover the any funding lost by organisations under the National Partnership on Homelessness Agreement (NPHA) should the Federal Government discontinue the agreement from July 2017?
- (a) If not, then why not?
188. What is the Minister's position on the NPHA?
189. What steps is the NSW Government taking to persuade their federal colleagues to continue their support for the Agreement?

### **Social Housing Tenants**

190. How many Specific Performance orders in 2015/2016 were granted by the NSW Civil and Administrative Tribunal for the payment of tenancy charges by social housing tenants?

191. How many 'Notice of Terminations' under Section 87 of the *Residential Tenancies Act 2010* were made to social housing tenants in 2015/2016 on the basis of arrears?
192. How many 'Notice of Terminations' have been issued under Section 87 of the act arising from the 'strikes' system provided for by Section 154C of the Residential Tenancies Act 2010?
193. How many former social housing tenants are currently categorised on the NSW Housing Register as a 'Less than satisfactory former social housing tenants or occupant'?
194. How many former social housing tenants are currently categorised on the NSW Housing Register as a 'Unsatisfactory former social housing tenants'?
195. How many are listed as 'Unsatisfactory former social housing tenants' on the basis of rent arrears?
196. In 2015/2016 how many 'Unsatisfactory former social housing tenants' were re-listed on the NSW Housing Register?
197. What is the total amount of uncollected arrears currently owed by former social housing tenants?
198. What is the total amount of uncollected arrears currently owed by former social housing that occurred in 2015/2016?

### **Temporary Accommodation**

199. What was the 2015/16 expenditure in total for temporary accommodation?
200. How many clients received Temporary Accommodation in the financial year 2015-16?



201. What was the total number of nights of accommodation provided and average number of nights of accommodation provided?

202. How many clients entered into a tenancy agreement following their TA?

### **Sale of properties**

203. How many new properties have been added to the social housing portfolio as a result of investment of funding solely from the Millers Point sale?

### **Social and Affordable Housing Fund**

204. What is the estimated number of dwellings that are anticipated to be built from the \$1 billion social and Affordable Housing Fund?

205. When is the first property expected to be completed?

206. Will Services Agreements for the SAHF still be awarded in September 2016?

### **Maintenance Systems**

207. Has the new Maintenance system for Public Housing that finally went live on 1st April 2016 delivered:

(a) the projected cost reduction?

(b) enhancement of the quality of the built asset owned by the Department?

### **Outstanding Maintenance**

208. What is the current value of outstanding requests for maintenance works to social housing properties in NSW?

## **Ivanhoe Estate**

209. How many residents remain at the Ivanhoe Estate?
210. How many residents have been transferred from the Ivanhoe Estate?
211. Have all existing tenants within the Ivanhoe Estate been relocated to a social housing property within the Ryde area if they have indicated this as their preference?
- (a) Will the remaining tenants be relocated to a social housing property within the Ryde area if they have indicated this as their preference?
212. How frequently do Relocation Officers communicate with residents at the Ivanhoe Estate?
- (a) What commitment was given to Ivanhoe Estate residents regarding the frequency of communication from Relocation Officers?
213. What is the timeframe for the demolition of the Estate?
214. Why are residents forced to pay the cost of relocation upfront and then receive reimbursements at a later date?
215. Will the Minister institute a more humane process for relocations than the “My Property Choice” lotto?
216. What will the final ratio of private, social, and affordable housing at the Ivanhoe Estate be when the redevelopment is complete?
217. The Minister has advised that Ivanhoe Estate will feature 556 social housing dwellings. Does this commitment stand?

218. Will you commit to increasing the amount of affordable housing on the site, given the shortage of affordable housing in NSW?

### **Waterloo Estate**

219. Regarding a sign erected at the Waterloo Estate on February 14 2015, did the Department give consent to the sign in question being erected?
- (a) If not, will the sign be removed?
  - (b) If so, why was the local community not consulted prior to this decision being made?
220. What reports, analysis or evaluations have been conducted relating to the redevelopment of the Waterloo estate?
- (a) Will the Minister commit to releasing these reports?
221. How many residents currently reside at the Waterloo Estate?
222. Have any residents been transferred out of the estate arising from plans to redevelop the site?
223. When does the Minister intend to begin the transfer of residents out of the Waterloo Estate?
224. How many social housing dwellings are available in the Sydney FACS District?
- (a) How many of those are in the Sydney CBD area?
225. How many social housing dwellings are available in the South-Eastern Sydney FACS District?
- (a) How many of those are in the Sydney CBD area?
226. What does the Minister envision the final ratio of private, social, and affordable housing at the Waterloo Estate be when the redevelopment is complete?

227. At the conclusion of the Waterloo Estate redevelopment, what will be the total number of;
- (a) Private dwellings
  - (b) Social housing dwellings
  - (c) Affordable housing dwellings
228. Is the Waterloo master plan currently publicly exhibited for community feedback and comment?
- (a) If not, why not?
  - (b) If not, when will the master plan be publicly presented for community feedback and comment?

### **Property Sales**

229. Can the Minister give details of the size and location of the property sales program over the next three years, outside of the Communities Plus redevelopment sites, and provide:
- (a) the number of properties proposed to be sold,
  - (b) the location of the dwellings ,
  - (c) the quantum of funds expected to be raised
    - i. if these funds will be used to fund operating costs or new properties
    - ii. the location of these properties.
230. Does the Minister still have plans for title transfer of social housing from the Department to Community Housing Providers?
- (a) If not, why not?

### **Social Housing Rental Bonds**

231. Does the Minister intend to require tenants to pay a 'Rental Bond' as flagged by the NSW Minister for Finance and Services on 16 October 2012 and again on 24 January 2016 which

stated that Rental bonds will be imposed for new social housing leases in the second half of 2016 for the first time?

232. What month of 2016 will the bond system be introduced?

233. Does the Minister have further plans to make the bond system retrospective?

234. If so,

- (a) from what date will the tenants be required to pay a rental bond?
- (b) who will administer the bond?
- (c) who will hold the bond?
- (d) what would be the mechanism for repayment of the Bond at the end of the tenancy?
- (e) who will arbitrate any dispute over the repayment of the bond?
- (f) will the tenant receive interest on the bond?
- (g) If not, what will the Department do with any interest earned on the bond?
- (h) will there be any administration fees charged against the bond?

### **Millers Point**

235. In relation to the sale of Land and Housing Corporation properties at Millers Point, how many tenants (households) were relocated in 2015-16?

236. Which FACS allocation zones were these tenants relocated to?

- (a) How many tenants were assigned to each of those allocation zones?

237. When calculating the amount of revenue from disposals of Land and Housing Corporation properties at Millers Point, have the selling expenses and the carrying amount of the assets been deducted from the sales proceeds?

- (a) If not, what is the accurate net figure?

238. In relation to the proceeds of sale from Millers Point and The Rocks, which specific social housing construction projects have been funded by these proceeds to date?

### **Sirius Building**

239. Has the government received any expressions of interest or proposals for the purchase of the Sirius Building, or development of its site?

(a) If so, please provide the details of these proposals.

240. In relation to the proposed disposal of the Sirius building at The Rocks, how many tenants (households) were relocated in 2015-16?

(a) How many tenants were assigned to each of those allocation zones?

### **Transfer of social housing properties**

241. How many Land and Housing Corporation properties are to be transferred to management by non-government housing providers over the next 4 years?

242. With these stock transfers, will private providers of housing services be eligible to tender for management of the properties, or will the transfers be restricted to community housing providers?

243. What potential does the Minister see for private providers of accommodation services, like Serco (and others), in managing social housing for the government?

## **Premiers Innovation Initiative**

244. Have any proposals received to improve the supply of social-housing assets under the Premier's Innovation Initiative?
245. Have any of those proposals received been approved or progressed?

## **Land and Housing Properties**

246. What was the total number of Land and Housing Corporation dwellings sold or redeveloped (NSW-wide) in 2015-16?
247. What was the total number of additional Land and Housing Corporation dwellings added to supply (NSW-wide) in 2015-16?
248. What was the net increase (construction and acquisition minus sales and redeveloped existing units) in Land and Housing Corporation dwellings for 2015-16?
249. What is the number of Land and Housing Corporation dwellings estimated to be sold or redeveloped in 2016-17?
250. What is number of additional Land and Housing Corporation dwellings estimated to be added to supply in 2016-17?
251. What is the estimated net increase (construction and acquisition minus sales and redeveloped existing units) in Land and Housing Corporation dwellings for 2016-17?
252. What was the value of NSW Land and Housing Corporation's physical assets as at 30 June 2015?

253. What was the value of NSW Land and Housing Corporation's physical assets as at 30 June 2016?

### **Privatisation of Social Housing Properties**

254. What is the total value of sale of all NSW Land and Housing Corporation assets in each Local Government Area in the 2015-16 financial year?

255. What is the total value of capital expenditure on new NSW Land and Housing Corporation assets in each Local Government Area in the 2015-16 financial year?

### **Future Directions for Social Housing**

256. Of the \$55 million estimated to be spent on 'Future Directions for Social Housing' initiatives in 2016-17, excluding Rent Choice and Start Safely, what will the funding be spent on?

257. What is the name and estimated cost of each of these initiatives?

### **Expenditure**

258. How much was spent on the Youth Private Rental Subsidy in 2015-16?

(a) How much is the estimated cost of this Subsidy in 2016-17?

259. How many individuals were in receipt of the Youth Private Rental Subsidy at any time in the financial year 2015-15 in the

(a) Hunter region

(b) Tamworth region

(c) Orange region



- (d) Bathurst region
- (e) Penrith/Blue Mountains region

260. How much was spent on Rentstart programs in 2015-16?

- (a) What is the estimated cost of Rentstart programs in 2016-17?

261. How much was spent on the Bond Loans component of Rentstart in 2015-16?

- (a) What is the estimated cost of the Bond Loans component of Rentstart in 2016-17?

262. Has the Rentstart Bond Loans scheme been evaluated, and if so, will the evaluation report be made publicly available?

263. What was the cost of the 'Housing Connect' initiatives in 2015-16?

264. What was the cost of the Private Rental Subsidy for FACS clients with HIV/AIDS in 2015-16?

- (a) How many FACS clients were assisted with this subsidy in 2015-16?

265. What is the estimated cost of the Private Rental Subsidy for FACS clients with HIV/AIDS in 2016-17?

- (a) What is the estimated number of FACS clients who will be assisted with this subsidy in 2016-17?

266. What was the cost of the Private Rental Subsidy for FACS clients with a disability in 2015-16?

- (a) How many FACS clients were assisted with this subsidy in 2015-16?

267. What is the estimated cost of the Private Rental Subsidy for FACS clients with a disability in 2016-17?

- (a) What is the estimated number of FACS clients who will be assisted with this subsidy in 2016-17?
268. What was the cost of the Start Safely program in 2013-15 and 2014-15, and what is the estimated cost of this program in 2016-17?
269. How many residential properties were headleased by the LAHC from private owners for use as public housing in 2015-16?
270. How many residential properties will be headleased by the LAHC from private owners for use as public housing in 2016-17?
271. What was the cost of Temporary Accommodation assistance in 2015-16?
- (a) What is estimated cost of the Temporary Accommodation assistance in 2016-17?

### **Aboriginal Housing Budget**

272. The Commonwealth's Budget papers indicate that Commonwealth payments to New South Wales for Remote Indigenous Housing ceased after 2015-16 (with a \$48 million payment in 2015-16). What impact will the absence of this subsidy have on the Aboriginal Housing Office's budget in 2016-17, with respect to the Office's work with Aboriginal communities in remote and rural areas, and the capacity of the Department of Family and Community Services to make up for a shortfall?

### **Rent and Sales Report**

273. Does the Department of Family and Community Services plan to cease publication of the 'Rent and Sales Report'?

## **Budget Breakdown**

274. What was the breakdown of the Budget appropriation to the Department of Family and Community Services among each of its Service Groups, in 2015-16?
275. What is the estimated breakdown of the Budget appropriation to the Department of Family and Community Services among each of its Service Groups, in 2016-17?

## **Antisocial behaviour**

276. In the 2015-16 financial year:
- (a) How many applications for termination and possession orders has FACS NSW made to NCAT for “severe illegal behaviour” by public housing tenants?
  - (b) Of the applications referred to above, how many times did NCAT exercise its discretion and decline to make termination and possession orders?
277. How many warnings have been issued to public housing tenants for “minor or moderate antisocial behaviour”?
278. How many strike notices have been issued to public housing tenants for “minor or moderate antisocial behaviour”?
279. How many strike notices for “minor or moderate antisocial behaviour” have been overturned following an appeal to the Housing Appeals Committee?

## **Vacant Bedroom charges**

280. How much revenue did the NSW Government collect in 2015/16 due to the Vacant Bedroom Charge?

281. How many tenants in total have paid a charge for a vacant bedroom in their property?

### **Recognition as a Tenant**

282. In relation to applications for Recognition As A Tenant in 2015/16:

- (a) How many applications were made?
- (b) How many applications were approved?
  - i. Of approved applications, how many were conditional on an offer of an alternative social housing property?

### **Debts Arising From Cancellation of a Rental Subsidy**

283. In relation to debts arising from the cancellation of a rental subsidy:

- (a) How many tenants currently owe such a debt to FACS Housing?
- (b) What is the total amount currently owed to FACS on account of such debts?

### **Rent Start Bond Loans**

284. In relation to Rent Start Bond Loans in 2015/16:

- (a) How many applications were made?
- (b) How many applications were approved?
- (c) How many bond loans were repaid within 12 months?
- (d) How many bond loans were not repaid as per the loan contract?
- (e) How many bond loan recipients applied for a second bond loan before their first loan was repaid?

## **Relocation of tenants**

285. In relation to the construction of new social housing dwellings on sites where existing tenanted stock owned by the NSW Land and Housing Corporation is to be demolished:
- (a) What assurances does the government provide to tenants that they may return to the neighbourhood once new social housing dwellings are constructed?
  - (b) What will be the process for relocating affected tenants in the first instance?
  - (c) What will be the relocation process for tenants who wish to return to the neighbourhood?
  - (d) What length of time should tenants expect these processes to take?
  - (e) What relocation expenses will government cover for each affected tenant?

## **Cumberland Hospital Patients**

286. Has the Department of Family and Community Services had any conversations with other Departments about the rehousing of patients from the Cumberland Hospital facility when it is closed for redevelopment?
- (a) If so, which Departments?

287. What is the current wait time for social housing in the Western Sydney FACS district?

288. How many people are currently on the waiting list for social housing in the Western Sydney FACS district?

## **Sale of social housing properties in Newcastle electorate**

289. Does the NSW Government intend to sell social housings properties at the following locations:
- (a) Watkins/Ocean Street, Merewether
  - (b) Darby Street, Cooks Hill

- (c) Light Street Apartments
- (d) Nobby's Rd Apartments
- (e) Glebe Road Apartments
- (f) Parkway Avenue Apartments

### **Bexley North Social Housing**

- 290. Is the housing property at 84-86 New Illawarra Road Bexley North vacant?
- 291. Why is the property vacant?
- 292. How long has the property been vacant for as at 31 August 2016?
- 293. How many other properties in the South-Eastern Sydney FACS District have been vacant for extended periods of time as at 31 August 2016?

### **Maintenance**

- 294. Is approval for any maintenance of Housing NSW properties always done by the Department of Finance?
- 295. Is any approval of maintenance of Housing NSW properties done by Housing NSW?
- 296. What type of maintenance approvals are done by Housing NSW and by Department of Finance?
- 297. How many maintenance jobs on Housing NSW properties are outstanding?
- 298. How many maintenance jobs on Housing NSW properties have been outstanding for more than 6 months?
- 299. How many maintenance jobs on Housing NSW properties have been outstanding for more than 12 months?
- 300. What is the process following a report to the Housing NSW Maintenance call centre right through to the completion of a job?

### **Waiting list**

- 301. How many people are on the waiting list for a Housing NSW property as of June 30 2016?

302. How many people are on the waiting list for a Housing NSW property as of June 30 2015?
303. How many people are on the waiting list for a Housing NSW property as of June 30 2014?
304. How many people are on the waiting list for a Housing NSW property as of June 30 2013?
305. How many people are on the waiting list for a Housing NSW property as of June 30 2012?
306. How many people are on the waiting list for a Housing NSW property as of June 30 2011?
307. How many people are on the waiting list for a Housing NSW property in the Hunter as of June 30 in each of the above years?

### **New Infrastructure**

308. How many new properties has Housing NSW built in the years ended June 30 2011 - 2016?
309. How many of these properties have been built in the Maitland electorate for each of the above years?
310. Are these properties in the Maitland electorate 1,2,3 or 4 bedroom properties and what is the breakdown in each category for each of the above years?

### **Headleased Properties**

- 311. How many properties did Housing NSW (or Finance on behalf of Housing NSW) headlease from private landlords in NSW as of June 30 in each of the years 2011-2016?
- 312. How many of these properties are in the Maitland electorate for each of these years?
- 313. What are the reasons that Housing NSW would headlease a property?

### **Housing Programs**

- 314. What other programs are offered by Housing NSW available to applicants on the Housing NSW waiting list that provide support when applying for housing in the private sector?

### **Emergency Accommodation**

- 315. What is the budget available to Housing NSW to provide emergency accommodation to people who are homeless?
- 316. How many people have Housing NSW helped into emergency accommodation as of June 30 in each of the years from 2010 – 2016?
- 317. What is the shortest assistance in days for one person that Housing NSW has provided in emergency accommodation in each year to June 30 2010 - 2016?
- 318. What is the longest assistance in days for one person that Housing NSW has provided in emergency accommodation in each year to June 30 2010 - 2016?
- 319. Is there a limit to how many days Housing NSW will provide in emergency housing to one person in a 12 month period?



320. If so, what happens when this limit is reached?

### **Domestic Violence Leave and Awareness**

321. For each department, statutory agency and/or other bodies in your portfolio please report:

- (a) Date of introduction of domestic violence leave into enterprise agreements/contracts of employment, awards as applicable;
- (b) Whether or not all employees and/or contractors are eligible for domestic violence leave;
- (c) Number of days of domestic violence leave that have been taken in each financial year since the introduction of such leave;
- (d) Number of days available for eligible staff to access domestic violence leave in each financial year;
- (e) Number of other personal days of leave that have been taken in each financial year since the introduction of domestic violence leave;
- (f) Number of sick days available for eligible staff to access domestic violence leave in each financial year;
- (g) Whether or not all staff and/or contractors have access to Employee Assistance Programs?
- (h) What training has been undertaken with management and administration for those involved in approving and/or processing domestic violence leave on issues such as?
  - i. Privacy and confidentiality of information about domestic violence
  - ii. Access to emotional, psychological, financial and medical support which may be required
- (i) Who has provided training on domestic violence in the workplace?
- (j) What percentage of staff in each agency has undertaken domestic violence training?
- (k) What efforts have been made to ensure that perpetrators (or their accomplices) within the staffing profile are not able to access personal information of victims in order to identify their location, or other information which may assist in committing domestic violence against them, including changing or accessing records in such a way as to disadvantage them financially or legally?

## **Sexual harassment and Anti-bullying training and awareness programs**

322. For each department, statutory agency and/or other bodies in your portfolio please report:

- (a) Date of introduction of sexual harassment and anti-bullying training and awareness programs
- (b) Whether or not all employees and/or contractors have received such training?
- (c) Is this course mandatory for all employees/ contractors?
- (d) How long for each session, how many sessions?
- (e) Who delivers it?
- (f) Is the program tailored to take into consideration specific needs of LGBTQIA, ATSI and CALD or other at risk groups?
- (g) How?
- (h) What percentage of staff in each agency has undertaken sexual harassment and anti-bullying training and awareness programs?

## **Construction of social housing**

323. The Electoral District of Prospect has some of the longest waiting times and highest demand for social housing in NSW, of over 20 years in some parts of the electorate. Without any significant construction in the area, how does the Minister believe that the Government is able to alleviate this problem?

## **Central Coast**

324. What is the total number of social housing dwellings on the Central Coast?

- (a) Has the number at question 1 increased or decreased since 2011 and if so by how much?

325. What is the address of each social housing dwelling on the Central Coast?

326. What is the total current number of people accommodated in social housing on the Central Coast?
- (a) Has the number at question 3 increased or decreased since 2011 and if so by how much?
327. What is the total number of social housing dwellings located in The Entrance electorate?
- (a) Has the number at question 4 increased or decreased since 2011 and if so by how much?
328. What is the address of each social housing dwelling located in The Entrance electorate?
329. What is the total current number of people accommodated in social housing located in The Entrance electorate?
- (a) Has the number at question 6 increased or decreased since 2011 and if so by how much?
330. What is the total current number of people accommodated in social housing located on the Central Coast?
- (a) Has the number at question 7 increased or decreased since 2011 and if so by how much?
331. What was the total amount of applicants on the social housing waiting list on the Central Coast in March 2011?
- (a) What was the total number in 2012?
- (b) What was the total number in 2013?
- (c) What was the total number in 2014?
- (d) What was the total number in 2015?
- (e) What was the total number in 2016?
332. What was the total amount of applicants on the social housing waiting list in The Entrance electorate in March 2011?
- (a) What was the total number in 2012?

- (b) What was the total number in 2013?
- (c) What was the total number in 2014?
- (d) What was the total number in 2015?
- (e) What was the total number in 2016?

333. Has 8-12 Copnor Avenue, The Entrance been purchased by the Lands and Housing Corporation for use as social housing?

- (a) If so what price was paid?
- (b) How many social housing units will be provided?

334. Was 8-10 Archbold Road, Long Jetty purchased for social housing?

- (a) If so what price was paid?
- (b) How many social housing units will be provided?

335. Is 15 Kitchner Road, Long Jetty being developed for social housing?

- (a) If so what will the development cost be?
- (b) How many social housing units will be provided?

336. How many social housing dwellings have been constructed by or for the Land and Housing Corporation or Housing NSW in The Entrance electorate since 2011?

- (a) What is the address for each of these?
- (b) How much did each development cost to construct?

337. How many social housing dwellings have been constructed by or for the Land and Housing Corporation or Housing NSW on the Central Coast since 2011?

- (a) What is the address for each of these?
- (b) How much did each development cost to construct?

- (c) How many social housing dwellings have been obtained by purchase of an existing dwelling in The Entrance electorate since 2011?  
What is the address for each of these?

- (d) How much did each development cost?

338. How many social housing dwellings have been obtained by purchase of an existing dwelling on the Central Coast since 2011?

- (a) What is the address for each of these?
- (b) How much did each development cost?

### **Housing NSW properties within the Keira Electorate**

339. Can the Minister provide details of how many Public Housing properties are in the Keira electorate?

340. Are these properties meeting current demand?

341. How many Housing NSW properties have been sold within the Keira electorate since 2011?

342. How many Housing NSW properties have been built within the Keira electorate since 2011?

343. Has the Minister visited any public housing estate in the Keira electorate since becoming Minister?

### **Housing NSW waiting list for the Illawarra**

344. Approximately how many people in the Illawarra are currently on the Housing NSW waiting list?

345. How long is the average wait time for a person on the general housing waiting list for the Illawarra?

346. Approximately how many people in the Illawarra are currently on the priority housing waiting list?

347. How long is the average wait time for a person on the priority waiting list for the Illawarra?

348. How many of those people on the priority waiting list for the Illawarra have dependent children?

## **Housing NSW Stock (Hunter)**

349. The Newcastle Herald reported on 5 August 2016 “The department [FACS] says the proceeds from the sale of the eight inner-city properties [Light Street Bar Beach] will be used to fund 50 new social housing properties in the Hunter area” – where and when will these properties be built?
350. The Minister is selling \$5 million of housing stock in the Newcastle suburb of Bar Beach, does the Minister have plans to sell any of the following beach side property in Newcastle:
- (a) 55 - 59 Watkins Street, Merewether?
  - (b) 44 - 50 Ocean Street, Merewether?
  - (c) 87 - 101 and 125 Parkway Ave, Merewether?
  - (d) 255 - 273 Darby Street, Cooks Hill?
  - (e) 1 – 15 Light Street, Bar Beach?
  - (f) 4 - 16 Nickson Street, Bar Beach?
  - (g) 15 - 17 Greenslopes Street, Bar Beach?
  - (h) Nobby’s Road Apartments, 79 Nobbys Road, Newcastle East?
  - (i) Peninsula Apartments 50 – 68 Nobby Road, Newcastle East?
  - (j) Stokes Apartments 69 -72 Nobbys Road, Newcastle East?
  - (k) Allan Apartments 73 - 78 Nobbys Road, Newcastle East?
  - (l) Jackson Apartments 79 – 81 Nobbys Road, Newcastle East?
351. How much NSW Housing Stock has been sold in the Hunter New England area in the following years:
- (a) 2010-11?
  - (b) 2011-12?

(c) 2012-13?

(d) 2013-14?

(e) 2014-15?

(f) 2015-16?

(g) Current year to date?

- i. For each of the above amounts how much was reinvested into Housing Stock in the Hunter New England?

### **Office Administration**

352. How many staff are in your ministerial office?

- (a) What was the average salary for staff members in your office during 2015-16?
- (b) What is the estimated average salary for a ministerial staffer in your office in 2016-17 based on current appointments?]

353. How many blackberries/iphones/smart phones are assigned to your staff?

- (a) For each phone, how much was each bill in 2015-16?
- (b) How many phones have been lost or replaced due to damage in your office?
- i. What is the cost of replacing those phones?

354. How many iPads or tablets has DPC assigned to your Ministerial office and to whom have they been issued?

- (a) What was the cost of providing iPads or tablets to your Ministerial Office in 2015-16?
- (b) How many iPads or tablets have been replaced due to lost or damage in 2015-16?
- i. What was the cost of replacing these devices?

355. Has any artwork been purchased or leased for display in your ministerial office in 2015-16?

- (a) What is the cost of this?

356. Have any floral displays or indoor plants or potplants been hired or leased for display in your ministerial office in 2015-16?

- (a) If so, what was the cost of these items?

357. Have any floral displays or indoor plants or potplants been purchased for display in your ministerial office in 2015-16?
- (a) If so, what was the cost of these items?
358. What was the total cost of all subscriptions by you and your staff to online news services, newspapers, magazines, journals and periodicals in 2015-16?
- (a) What are these services/newspapers/magazines/journals/periodicals?
- i. Who is the subscriber for each of these?
359. What was the total value of all gifts purchased for use by you and your office in 2015-16?
- (a) What were the gifts purchased?
- i. Who were they gifted to?
360. Do you purchase bottled water or provide water coolers for your office?
- (a) What is the monthly cost of this?
361. What non-standard features are fitted to your ministerial vehicle?
- (a) What is the cost of each non-standard feature?
362. What was the total bill for your office in 2015-16 for:
- (a) Taxi hire
- (b) Limousine hire
- (c) Private hire care
- (d) Hire car rental
- (e) Ridesharing services
363. Were any planes or helicopters chartered by you or your office and paid for with public money in 2015-16?
- (a) If yes, will you please detail each trip, the method of transport and the cost?

### **Hospitality**

364. How much did your ministerial office spend on hospitality, including catering and beverages, in 2015-16?
365. How much did your Department/agency spend on hospitality, including catering and beverages, in 2015-16?



## **Labour Hire Firms**

366. Do any Departments/agencies within your portfolio responsibilities utilise the services of Labour Hire Firms? If yes, please advise in table form for 2015-16:

- (a) The names of the firms utilised
- (b) The total amount paid to each firm engaged
- (c) The average tenure period for an employee provided by a labour hire company
- (d) The longest tenure for an employee provided by a labour hire company
- (e) The duties conducted by employees engaged through a labour hire company
- (f) The office locations of employees engaged through a labour hire company
- (g) The highest hourly or daily rate paid to an employee provided by a labour hire company

## **Media and Public Relations**

367. How many media or public relations advisers are employed for each of your portfolio agencies?

368. What is the forecast for the current financial year for the number of media or public relations advisers to be employed and their total cost?

369. What is the total cost of media monitoring services used by Departments/agencies within your portfolio responsibilities?

370. Have you had media training or speech training?

- (a) If yes, who paid for it?
- (b) If paid by taxpayers, what was the amount paid in 2015-16?

## **Facebook**

371. How much did your ministerial office spend on Facebook advertising or sponsored posts in 2015-16?

372. How much did your Department/agency spend on Facebook advertising or sponsored posts in 2015-16?

## **Overseas Trips**

373. Were any of your overseas trips in the last financial year paid for in part or in full by using public money?

- (a) If so, did any of your relatives or friends accompany you on these trips?

374. Have you undertaken any official overseas travel that was privately funded?

- (a) If so, what was the nature of these trips?
- (b) Who paid for these trips?

### **Department/Agency Travel**

375. What was the total expenditure in 2015-16 by Departments/agencies within your portfolio on:

- (a) Taxi hire
- (b) Limousine/private car hire
- (c) Hire car rental
- (d) Ridesharing services

### **Consulting**

376. How much did the Department/agencies under your portfolio responsibility spend in legal costs in 2015-16?

- (a) For what specific purposes or matters was legal advice sought?

377. Have Department/agencies under your portfolio engaged any consultants to provide the following services or advice in 2015-16:

- (a) Social media
  - i. And the cost of these services
- (b) Photography
  - i. And the cost of these services
- (c) Acting training
  - i. And the cost of these services
- (d) Ergonomics
  - i. And the cost of these services

### **Department/Agency Staffing**

378. How many redundancies were processed by Departments/agencies within your portfolio responsibilities during 2015-16?

- (a) Of these redundancies, how many were:
  - i. Voluntary
  - ii. Forced

(b) What was the total cost of all redundancies?

379. Have any staff who received a redundancy in the last two years undertaken any paid work or provided any paid services for the agency with which they were formerly employed?

(a) What was the nature of these works/services?

(b) What was the total cost of these works or services?

380. Are any staff formerly employed by your ministerial office now employed by Departments/agencies under your portfolio responsibility?

381. How many staff were dismissed from Departments/agencies under your portfolio responsibilities in 2015-16?

(a) What were the reason/s for each dismissal?

### **Smart Phone Accounts**

382. Do the Departments/agencies within your portfolio have an iTunes account?

(a) What was the total expenditure in 2015-16 on iTunes?

i. What applications/subscriptions/services were purchased through iTunes?

383. Do the Departments/agencies within your portfolio have an Android account?

(a) What was the total expenditure in 2015-16 on Android?

i. What applications/subscriptions/services were purchased through Android?

### **Websites Visited**

384. What were the top 20 most utilised (by data sent and received) unique domain names accessed by your Ministerial office this year?

385. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by your Ministerial office this year?

### **Merchant fees**

386. Please provide a list of all transactions where customers need to pay a merchant fee on credit and/or debit card payments in your Department/agency.

387. Please provide the percentage and/or amount of the merchant fees applied to all credit and/or debit card payments/transactions in your Department/agency.

388. What was the total amount paid in merchant fees on credit and/or debit card payments in your Department/agency in 2015-16?

**Probity Auditor**

389. Has your office or department used a Probity Auditor or Probity Advisors, or similar, in the past five years? If so please list the company and/or individual, the project, the engagement dates, and their total remuneration in tabular format.”