

14 November 2003

(General Purpose Standing Committee No. 4)

Portfolio

Transport and the Hunter

QUESTIONS TAKEN ON NOTICE DURING THE SUPPLEMENTARY HEARING

1. Mr Gallacher asked Mr V Graham, Acting Chief Executive Officer, State Rail Authority—

What is the current cost of the Millennium train project as of today (Hansard page 12)?

I am advised:

The total project cost for Stages One (81 carriages) and Stage Two (60 carriages) is \$466 million.

2. Mr Gallacher asked Mr V Graham, Acting Chief Executive Officer, State Rail Authority—

Regarding the Millennium train, one four-car set has been retained out of service pending further investigation of an identified technical default. What is that identified technical default (Hansard page 13)?

I am advised:

A four car Millennium train (M2) was retained out of service for investigation of a Train Operating System fault on 5 August 2003.

Following wiring testing, software upgrades and track trials, this was rectified and the train returned to service on 2 September 2003.

The StateRail website has been updated to reflect this information.

3. Mr Gallacher asked Mr V Graham, Acting Chief Executive Officer, State Rail Authority—

Why have so many key areas within the Millennium train web site not been updated since August (Hansard page 13)?

I am advised:

The Millennium train page on the CityRail website is regularly updated. Incident reports or subsequent actions and timetable details are updated daily as required. General information is periodically reviewed and updated as required.

4. Mr Gallacher asked Mr J Lee, Director General, Ministry of Transport Services—

I refer to the answer to question No 8 taken on notice during the initial budget estimates hearing. I asked the Minister

Can you explain the reason behind the decision, as indicated in Budget Paper No. 3, Volume 3, to capitalise the \$4.7 million spent last year and other costs related to the integrated ticketing project? (Hansard, page 9)

In reply the Minister answered that the project is currently being reviewed.

Can you please advise of the progress of that review of integrated ticketing since 1 September 2003 (Hansard page 14)?

I am advised:

The Cabinet Standing Committee on the Budget decided that the costs of delivering the Integrated Ticketing Project which were estimated at \$4.7 million in 2002/03 and to total \$167.5 million from 2002/03 to 2006/07 are to be funded from TreasuryCorp arranged borrowings.

5. Ms Rhiannon asked Mr V Graham, Acting Chief Executive Officer, State Rail Authority—

At the previous hearing my colleague Sylvia Hale asked a question about the air link. It is among some questions that were taken on notice. It is question No. 10. The answer you provided was about the millennium train stamp option, which I presume was a mistake, unless there is a connection. Can you please take this question on notice again (Hansard page 15)?

Original Question:

Ms Hale asked Acting Chief Executive Officer, State Rail Authority, Mr V Graham—

What are the current operating and capital losses for the Government on the airport rail line?

I am advised:

The airport railway stations are operated by the receiver to the Airport Link Company and questions as to the financial position of that operation should be directed to the receiver.

StateRail operates the train services through the Airport Link Stations as part of its broader CityRail network.

Airport Link was originally proposed as a private sector no cost to government initiative by the Coalition Government. The Carr Government contributed around \$700 million to the project after the private sector proposal was unable to be sustained.

6. Mr Gallacher asked Mr V Graham, Acting Chief Executive Officer, State Rail Authority -

How many XPT power cars are there currently in the State Rail system (Hansard page 18)?

I am advised:

There are 19 XPT power cars currently in the StateRail system.

MICHAEL COSTA

**TRANSPORT SERVICES -
BUDGET ESTIMATES
RECALLED WITNESSES**

MINISTRY OF TRANSPORT

Media Monitoring

1. In 2002-03, how much was spent by the Ministry of Transport on media monitoring from Rehome Australia Monitoring Services, as outlined in Premiers Department Circular 2002-22?
2. In 2002-03, how much was spent by the Ministry of Transport on media monitoring other than from Rehome Australia Monitoring Services?

I am advised:

Please refer to the information provided by the Director-General of the Premier's Department in the Supplementary Estimates Hearing on 1 December 2003.

Public Relations/Media Staff

3. In 2002-03, how many media or communications advisers were employed as officers of the Ministry? What is the total cost of this? What is the forecast for 2003-04 for the number of media or communications advisers to be employed, and their total cost?
4. In 2002-03, how many media or public relations advisers were employed as contractors by the Ministry of Transport? What is the total cost of this? What is the forecast for 2003-04 for the number of media or public relations advisers to be employed as contractors, and their total cost?
5. Please provide this information in the following table:

Department	Number of Media Advisors	Cost of Each Advisor	Total Cost in 2002/03	Expected Cost in 2003/04

I am advised:

Staff numbers are determined by agencies or departments in accordance with their needs.

Advertising

6. How much money was spent by the Ministry on advertising in 2002-03? Please split this into employment related advertising and non-employment related advertising.

7. Please provide a list of each campaign, cost, which firms were involved and how much was spent on “media buy” and advertising agency fees. Please provide a monthly breakdown of advertising expenditure.

8. Please outline/ provide analysis of the success of each campaign.

I am advised:

The Ministry of Transport works in conjunction with State Rail Authority and State Transit Authority on advertising campaigns.

In addition to advertising campaigns, all agencies conduct advertising in terms of tender processes, employment advertisements and community consultation programs.

Former Ministerial Staff

9. Has your Ministry employed any staff who formerly worked for a Minister or the Premier since 2000, excluding Departmental Liaison Officers ?

10. Please name them, their position and how much they are paid which Minister they previously worked for, and when they joined the Ministry in the following table:

Name	Position	Remuneration	Former Ministerial Staff of?	When joined the Department?

I am advised:

Ministry of Transport staff are employed in accordance with the provisions of the Public Sector Employment and Management Act 2002.

Consultants

11. Please name all consultants that you have used in 2002/03, including those whose consultancy was worth less than \$30,000.
12. How much were they paid, and what was their purpose?
13. Before you engage a consultant, do you prepare a projection of the cost for the consultancy?
14. Did any consultancy exceed its projected cost?
15. If so, please detail how much it exceeded projections and why it exceeded expectations.
16. What measurement/reporting systems does your Ministry have to ensure that consultants deliver within the specifications of the brief?
17. In 2002/03, how many consultancy agreements had variations during the consultancy, both in dollar terms and in terms of deliverables

I am advised:

Expenditure on consultancies is reported in Annual Reports. All expenditure is in accordance with the appropriate guidelines.

I have publicly announced a review of expenditure on consultants, public relations firms and external legal firms across the transport portfolio. All spending is now subject to review.

Contractors

18. Please name all contractors that you have used in 2002/03.
19. How much were they paid, and what was their purpose?
20. Before you engage a contractor, do you prepare a projected cost for the contract?
21. Did any contractor exceed its projected cost?

22. If so, please detail how much it exceeded expectations and why it exceeded expectations.

I am advised:

71 contractors were employed by the Ministry of Transport in the 2002/03 financial year. Contractors are engaged under relevant public sector guidelines.

Conferences

23. How many fee-paying conferences did Head Office employees attend in 2002/03? For each conference: how many employees attended, what were the conference fees and where was the conference held?

I am advised:

During the 2002/03 financial year there were 61 fee-paying conferences attended.

Stress Leave

24. How many employees had time off for stress leave in 2002/03? What was the total amount of time off, in Full Time Equivalent days?
25. Of these, how many were on stress leave for greater than 3 months, 6 months and 12 months?
26. What was the total cost, in terms of wages etc, of employees on stress leave?

I am advised:

This information is not categorised. The retrieval of information about the number of staff on stress leave would require an unreasonable diversion of resources.

MICHAEL COSTA

**TRANSPORT SERVICES -
BUDGET ESTIMATES
RECALLED WITNESSES**

RAIL INFRASTRUCTURE CORPORATION

Media Monitoring

1. In 2002-03, how much was spent by the Rail Infrastructure Corporation on media monitoring from Rehome Australia Monitoring Services, as outlined in Premiers Department Circular 2002-22?
2. In 2002-03, how much was spent by the Rail Infrastructure Corporation on media monitoring other than from Rehome Australia Monitoring Services?

I am advised:

Please refer to the information provided by the Director-General of the Premier's Department in the Supplementary Estimates Hearing on 1 December 2003.

Public Relations/Media Staff

3. In 2002-03, how many media or communications advisers were employed as officers of the Rail Infrastructure Corporation? What is the total cost of this? What is the forecast for 2003-04 for the number of media or communications advisers to be employed, and their total cost?
4. In 2002-03, how many media or public relations advisers were employed as contractors? What is the total cost of this? What is the forecast for 2003-04 for the number of media or public relations advisers to be employed as contractors, and their total cost?
5. Please provide this information in the following table:

Department/Unit	Number of Media Advisers	Cost of Each Advisor	Total Cost in 2002/03	Expected Cost in 2003/04

I am advised:

Staff numbers are determined by agencies or departments in accordance with their needs.

Advertising

6. How much money was spent by the Rail Infrastructure Corporation on advertising in 2002-03? Please split this into employment related advertising and non-employment related advertising.

7. Please provide a list of each campaign, cost, which firms were involved and how much was spent on "media buy" and advertising agency fees. Please provide a monthly breakdown of advertising expenditure.

8. Please outline/ provide analysis of the success of each campaign.

I am advised:

The Rail Infrastructure Corporation does not undertake any campaign advertising.

In addition to advertising campaigns, all agencies conduct advertising in terms of tender processes, employment advertisements and community consultation programs.

Former Ministerial Staff

9. Has Rail Infrastructure Corporation employed any staff who formerly worked for a Minister or the Premier since 2000, excluding Departmental Liaison Officers ?

10. Please name them, their position and how much they are paid which Minister they previously worked for, and when they joined the Corporation in the following table:

Name	Position	Remuneration	Former Ministerial Staff of?	When joined the Corporation?

I am advised:

Rail Infrastructure Corporation staff are employed in accordance with the provisions of the State Owned Corporations Act.

Consultants

11. Please name all consultants that you have used in 2002/03, including those whose consultancy was worth less than \$30,000.
12. How much were they paid, and what was their purpose?
13. Before you engage a consultant, do you prepare a projection of the cost for the consultancy?
14. Did any consultancy exceed its projected cost?
15. If so, please detail how much it exceeded projections and why it exceeded expectations.
16. What measurement/reporting systems does your Corporation have to ensure that consultants deliver within the specifications of the brief?
17. In 2002/03, how many consultancy agreements had variations during the consultancy, both in dollar terms and in terms of deliverables

I am advised:

Expenditure on consultancies is reported in Annual Reports. All expenditure is in accordance with the appropriate guidelines.

I have publicly announced a review of expenditure on consultants, public relations firms and external legal firms across the transport portfolio. All spending is now subject to review.

Contractors

18. Please name all contractors that you have used in 2002/03.
19. How much were they paid, and what was their purpose?
20. Before you engage a contractor, do you prepare a projected cost for the contract?

21. Did any contractor exceed its projected cost?
22. If so, please detail how much it exceeded expectations and why it exceeded expectations.

I am advised:

Please refer to LC question on notice 466.

Conferences

23. How many fee-paying conferences did Head Office employees attend in 2002/03? For each conference: how many employees attended, what were the conference fees and where was the conference held?

I am advised:

During the 2002/03 financial year there were 61 fee-paying conferences attended.

Stress Leave

24. How many employees had time off for stress leave in 2002/03? What was the total amount of time off, in Full Time Equivalent days?
25. Of these, how many were on stress leave for greater than 3 months, 6 months and 12 months?
26. What was the total cost, in terms of wages etc, of employees on stress leave?

I am advised:

This information is not categorised. The retrieval of information about the number of staff on stress leave would require an unreasonable diversion of resources.

MICHAEL COSTA

**TRANSPORT SERVICES -
BUDGET ESTIMATES
RECALLED WITNESSES**

STATE RAIL AUTHORITY

Media Monitoring

1. (a) How much was spent by the State Rail Authority on media monitoring in 2002-03 from Reham Australia Monitoring Services, as outlined in Premiers Department Circular 2002-22?

(b) Please provide the following breakdown of the information requested in 1.(a) -

What amount was spent by CityRail?

What amount was spent by CountryLink?

What amount was spent by other units of State Rail? Please identify each unit by name and amount spent.

2. (a) How much was spent by the State Rail Authority on media monitoring in 2002-03 other than from Reham Australia Monitoring Services?

(b) Please provide the following breakdown of the information requested in 2.(a) -

What amount was spent by CityRail?

What amount was spent by CountryLink?

What amount was spent by other units of State Rail? Please identify each unit by name and amount spent.

I am advised:

Please refer to the information provided by the Director-General of the Premier's Department in the Supplementary Estimates Hearing on 1 December 2003.

Public Relations/Media Staff

3. (a) In 2002-03, how many media or communications advisers were employed as officers of the State Rail Authority? What is the total cost of this? What is the forecast for 2003-04 for the number of media or communications advisers to be employed, and their total cost?

- (b) Please provide a breakdown of the information requested in 3.(a) by agency -
- CityRail
 - CountryLink
 - other units of State Rail Please identify each unit.

I am advised:

Staff numbers are determined by agencies or departments in accordance with their needs.

4. (a) In 2002-03, how many media or public relations advisers were employed as contractors by the State Rail Authority? What is the total cost of this? What is the forecast for 2003-04 for the number of media or public relations advisers to be employed as contractors, and their total cost?

- (b) Please provide a breakdown of the information requested in 4.(a) by agency -
- CityRail
 - CountryLink
 - other units of State Rail. Please identify each unit.

5. Please provide the requested information for questions 3(a) and (b) and 4 (a) and (b) in the following table:

Department (eg CityRail)	Number of Media Advisors	Cost of Each Advisor	Total Cost in 2002/03	Expected Cost in 2003/04

I am advised:

Please refer to LC questions on notice 465.

Advertising

6. (a) How much money was spent on advertising by the State Rail Authority in 2002-03? Please split this into employment related advertising and non-employment related advertising.

- (b) Please provide a breakdown of the information requested in 6(a) by agency -

- CityRail
- CountryLink
- other units of State Rail. Please identify each unit.

7. (a) Please provide a list of each campaign, cost, which firms were involved and how much was spent on “media buy” and advertising agency fees. Please provide a monthly breakdown of advertising expenditure.

(b) Please provide a breakdown of the information requested in 7.(a) by agency -

- CityRail
- CountryLink
- other units of State Rail. Please identify each unit.

8. (a) Please outline/ provide analysis of the success of each campaign.

(b) Please provide a breakdown of the information requested in 8.(a) by agency -

- CityRail
- CountryLink
- other units of State Rail. Please identify each unit.

I am advised:

State Rail Authority has conducted the following advertising campaigns in the 2002/03 financial year:

- CityRail “Training Rules” Campaign – July 2002
- CityRail “Project Rocket” Campaign – December 2002/January 2003
- CountryLink “Rediscover Rail” – March 2003

In addition to advertising campaigns, all agencies conduct advertising in terms of tender processes, employment advertisements and community consultation programs.

Former Ministerial Staff

9. Has the State Rail Authority employed any staff who formerly worked for a Minister or the Premier since 2000, excluding Departmental Liaison Officers ?

10. Please name them, their position and how much they are paid which Minister they previously worked for, and when they joined the Department in the following table:

Name	Position	Remuneration	Former Ministerial Staff of?	When joined the Department?

I am advised:

State Rail Authority staff are employed in accordance with the provisions of the Transport Administration Act.

Consultants

11. Please name all consultants that State Rail Authority used in 2002/03, including those whose consultancy was worth less than \$30,000.
12. How much were they paid, and what was their purpose?
13. Before you engage a consultant, do you prepare a projection of the cost for the consultancy?
14. Did any consultancy exceed its projected cost?
15. If so, please detail how much it exceeded projections and why it exceeded expectations.
16. What measurement/reporting systems does State Rail Authority have to ensure that consultants deliver within the specifications of the brief?
17. In 2002/03, how many consultancy agreements had variations during the consultancy, both in dollar terms and in terms of deliverables.
18. Please provide a breakdown of the information requested in questions 11 to 17 by agency -
 - CityRail
 - CountryLink

- other units of State Rail. Please identify each unit.

I am advised:

Expenditure on consultancies is reported in Annual Reports. All expenditure is in accordance with the appropriate guidelines.

I have publicly announced a review of expenditure on consultants, public relations firms and external legal firms across the transport portfolio. All spending is now subject to review.

Contractors

19. Please name all contractors that State Rail Authority used in 2002/03.
20. How much were they paid, and what was their purpose?
21. Before you engage a contractor, do you prepare a projected cost for the contract?
22. Did any contractor exceed its projected cost?
23. If so, please detail how much it exceeded expectations and why it exceeded expectations.
24. Please provide a breakdown of the information requested in questions 19 to 23 by agency -
 - CityRail
 - CountryLink
 - other units of State Rail. Please identify each unit.

I am advised:

Please refer to LC question on notice 465.

Conferences

25. How many fee-paying conferences did Head Office employees attend in 2002/03? For each conference: how many employees attended, what were the conference fees and where was the conference held?

I am advised:

During the 2002/03 financial year there were 58 fee-paying conferences attended.

Stress Leave

26. How many State Rail Authority employees had time off for stress leave in 2002/03? What was the total amount of time off, in Full Time Equivalent days?
27. Of these, how many were on stress leave for greater than 3 months, 6 months and 12 months?
28. What was the total cost, in terms of wages etc, of employees on stress leave?
29. Please provide a breakdown of the information requested in questions 26 to 28 by agency -
 - CityRail
 - CountryLink
 - other units of State Rail. Please identify each unit.

I am advised:

This information is not categorised. The retrieval of information about the number of staff on stress leave would require an unreasonable diversion of resources.

MICHAEL COSTA

**TRANSPORT SERVICES -
BUDGET ESTIMATES
RECALLED WITNESSES**

STATE TRANSIT AUTHORITY

Media Monitoring

1. (a) How much was spent by the State Transit Authority on media monitoring in 2002-03 from Reham Australia Monitoring Services, as outlined in Premiers Department Circular 2002-22?

(b) Please provide the following breakdown of the information requested in 1.(a) -

What amount was spent by Sydney Buses?

What amount was spent by Sydney Ferries?

What amount was spent by Newcastle Buses?

What amount was spent by Newcastle Ferries?

What amount was spent by other units of State Transit? Please identify each unit by name and amount spent.

2. (a) How much was spent by the State Transit Authority on media monitoring in 2002-03 other than from Reham Australia Monitoring Services?

(b) Please provide the following breakdown of the information requested in 2.(a) -

What amount was spent by Sydney Buses?

What amount was spent by Sydney Ferries?

What amount was spent by Newcastle Buses?

What amount was spent by Newcastle Ferries?

What amount was spent by other units of State Transit? Please identify each unit by name and amount spent.

I am advised:

Please refer to the information provided by the Director-General of the Premier's Department in the Supplementary Estimates Hearing on 1 December 2003.

Public Relations/Media Staff

3. (a) In 2002-03, how many media or communications advisers were employed as officers of the State Transit Authority? What is the total cost of this? What is the forecast for 2003-04 for the number of media or communications advisers to be employed, and their total cost?

(b) Please provide a breakdown of the information requested in 3.(a) by agency -

- Sydney Buses
- Sydney Ferries
- Newcastle Buses
- Newcastle Ferries
- other units of State Transit. Please identify each unit.

4. (a) In 2002-03, how many media or public relations advisers were employed as contractors by the State Transit Authority? What is the total cost of this? What is the forecast for 2003-04 for the number of media or public relations advisers to be employed as contractors, and their total cost?

(b) Please provide a breakdown of the information requested in 4.(a) by agency -

- Sydney Buses
- Sydney Ferries
- Newcastle Buses
- Newcastle Ferries
- other units of State Transit. Please identify each unit.

5. Please provide the requested information for questions 3(a) and (b) and 4 (a) and (b) in the following table:

Department (eg Sydney Buses)	Number of Media Advisors	Cost of Each Advisor	Total Cost in 2002/03	Expected Cost in 2003/04

I am advised:

Staff numbers are determined by agencies or departments in accordance with their needs.

Advertising

6. (a) How much money was spent on advertising by the State Transit Authority in 2002-03? Please split this into employment related advertising and non-employment related advertising.

(b) Please provide a breakdown of the information requested in 6(a) by agency -

- Sydney Buses
- Sydney Ferries
- Newcastle Buses
- Newcastle Ferries
- other units of State Transit. Please identify each unit.

7. (a) Please provide a list of each campaign, cost, which firms were involved and how much was spent on "media buy" and advertising agency fees. Please provide a monthly breakdown of advertising expenditure.

(b) Please provide a breakdown of the information requested in 7.(a) by agency -

- Sydney Buses
- Sydney Ferries
- Newcastle Buses
- Newcastle Ferries
- other units of State Transit. Please identify each unit.

8. (a) Please outline/ provide analysis of the success of each campaign.

(b) Please provide a breakdown of the information requested in 8.(a) by agency -

- Sydney Buses
- Sydney Ferries
- Newcastle Buses
- Newcastle Ferries
- other units of State Transit. Please identify each unit.

I am advised:

State Transit Authority has conducted the following advertising campaigns in the 2002/03 financial year:

- Sydney Buses 'Day Tripper Ticket' Campaign
- Newcastle Bus and Ferry Services 'Newcastle Buses' Campaign
- State Transit 'Tourism Services' Campaign

In addition to advertising campaigns, all agencies conduct advertising in terms of tender processes, employment advertisements and community consultation programs.

Former Ministerial Staff

9. Has the State Transit Authority employed any staff who formerly worked for a Minister or the Premier since 2000, excluding Departmental Liaison Officers ?
10. Please name them, their position and how much they are paid which Minister they previously worked for, and when they joined the Authority in the following table:

Name	Position	Remuneration	Former Ministerial Staff of?	When joined the Department?

I am advised:

State Transit Authority staff are employed in accordance with the provisions of the Transport Administration Act.

Consultants

11. Please name all consultants that State Transit Authority used in 2002/03, including those whose consultancy was worth less than \$30,000.
12. How much were they paid, and what was their purpose?
13. Before you engage a consultant, do you prepare a projection of the cost for the consultancy?

14. Did any consultancy exceed its projected cost?
15. If so, please detail how much it exceeded projections and why it exceeded expectations.
16. What measurement/reporting systems does State Transit Authority have to ensure that consultants deliver within the specifications of the brief?
17. In 2002/03, how many consultancy agreements had variations during the consultancy, both in dollar terms and in terms of deliverables.
18. Please provide a breakdown of the information requested in questions 11 to 17 by agency -
 - Sydney Buses
 - Sydney Ferries
 - Newcastle Buses
 - Newcastle Ferries
 - other units of State Transit. Please identify each unit.

I am advised:

Expenditure on consultancies is reported in Annual Reports. All expenditure is in accordance with the appropriate guidelines.

I have publicly announced a review of expenditure on consultants, public relations firms and external legal firms across the transport portfolio. All spending is now subject to review.

Contractors

19. Please name all contractors that State Transit Authority used in 2002/03.
20. How much were they paid, and what was their purpose?
21. Before you engage a contractor, do you prepare a projected cost for the contract?
22. Did any contractor exceed its projected cost?
23. If so, please detail how much it exceeded expectations and why it exceeded expectations.

24. Please provide a breakdown of the information requested in questions 19 to 23 by agency -
- Sydney Buses
 - Sydney Ferries
 - Newcastle Buses
 - Newcastle Ferries
 - other units of State Transit. Please identify each unit.

I am advised:

151 contractors were employed by the State Transit Authority in the 2002/03 financial year. Contractors are engaged under relevant public sector guidelines.

Conferences

25. How many fee-paying conferences did Head Office employees attend in 2002/03? For each conference: how many employees attended, what were the conference fees and where was the conference held?

I am advised:

During the 2002/03 financial year there were 47 fee-paying conference attendances.

Stress Leave

26. How many State Transit Authority employees had time off for stress leave in 2002/03? What was the total amount of time off, in Full Time Equivalent days?
27. Of these, how many were on stress leave for greater than 3 months, 6 months and 12 months?
28. What was the total cost, in terms of wages etc, of employees on stress leave?
29. Please provide a breakdown of the information requested in questions 26 to 28 by agency -
- Sydney Buses
 - Sydney Ferries
 - Newcastle Buses
 - Newcastle Ferries
 - other units of State Transit. Please identify each unit.

I am advised:

This information is not categorised. The retrieval of information about the number of staff on stress leave would require an unreasonable diversion of resources.

MICHAEL COSTA