

LEGISLATIVE COUNCIL

STANDING COMMITTEE ON SOCIAL ISSUES

Inquiry into services provided or funded by the Department of Ageing, Disability and Home Care

TERMS OF REFERENCE

- 1. That the Standing Committee on Social Issues inquire into and report on the quality, effectiveness and delivery of services provided or funded by the Department of Ageing, Disability and Home Care (ADHC), and in particular:
 - (a) the historical and current level of funding and extent of unmet need,
 - (b) variations in service delivery, waiting lists and program quality between:
 - (i) services provided, or funded, by ADHC,
 - (ii) ADHC Regional Areas,
 - (c) flexibility in client funding arrangements and client focused service delivery,
 - (d) compliance with Disability Service Standards,
 - (e) adequacy of complaint handling, grievance mechanisms and ADHC funded advocacy services,
 - (f) internal and external program evaluation including program auditing and achievement of program performance indicators review, and
 - (g) any other matters.
- 2. That the committee report by 30 September 2010.

COMMITTEE MEMBERS

Hon Ian West MLC (*Chair*) Hon Trevor Khan MLC (*Deputy Chair*) Hon Greg Donnelly MLC Hon Marie Ficarra MLC Dr John Kaye MLC Hon Helen Westwood MLC Australian Labor Party The Nationals Australian Labor Party Liberal Party The Greens Australian Labor Party