



2015 2019

NSW PARLIAMENT STRATEGIC PLAN



Parliament of New South Wales

Macquarie Street
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2015

INTRODUCTION

The Parliament of New South Wales consists of two Houses, the Legislative Council and the Legislative Assembly, and their members, who are directly elected by and accountable to the people of New South Wales.

The Houses and their members are supported by three departments. The Departments of the Legislative Council and Legislative Assembly (the House Departments) provide procedural, analytical and administrative support to the respective Houses and their committees. In addition, the Department of the Legislative Assembly maintains 96 electorate offices across New South Wales. The Department of Parliamentary Services provides a broad range of corporate and administrative support services to members, their staff and to the House Departments.

The three departments have distinct roles (the House departments serve separate and sovereign Houses, with different memberships) and core business to perform. However, we have a common interest in ensuring all members and both Houses are effectively supported and the institution of Parliament is advanced. (This document does not seek to list those roles or document that core, day-to-day business.)

This Strategic Outlook 2015-2019 therefore focuses on six strategic objectives on which our departments will collaborate and a number of major initiatives on which we will work together during the remainder of the 56th Parliament of New South Wales, through to 2019 which aim to improve the operations of the Parliament.

2019

OUR PURPOSE

To enable the Parliament to fulfil its role as a representative and legislative body for the citizens of New South Wales. To this end the three parliamentary departments provide services to ensure:

1. The effective functioning of the Parliament and its committees
2. Members of Parliament are supported to fulfil their parliamentary roles
3. The community has access to Parliament and is aware of the role and functions of the Parliament

Underpinning the provision of these services is a commitment by us to ensure the development of a workforce with the capacity to provide professional and high quality service to members, staff and other client groups.

Parliamentary staff take pride in serving the Parliament of New South Wales.

We believe in the importance of parliamentary institutions and the democratic process and we work to strengthen and foster respect for them.

We preserve the corporate memory and ensure continuity of the institution while innovating our services and service delivery.

We work together to provide professional, accountable, responsive and impartial support.

STRATEGIC OBJECTIVES

MAJOR INITIATIVES

Respond to the evolving role of members and the parliamentary institution

Undertake consultation and analysis of members’ support requirements

Provide effective infrastructure, systems and services to respond to the needs of members and the institution

Improve timely information delivery to members through technology

Promote professional development opportunities for members

Increase involvement and awareness of NSW citizens about the Parliament and the parliamentary process

Enhance our community engagement strategy including use of social media and emerging technologies to communicate information

Continue to enhance the experience of visitors to Parliament House

Enhance outreach and education services

Enhance electronic access to parliamentary information

Foster scholarship on the Parliament and parliamentary process

Better engagement with stakeholders

Develop targeted education programs for public sector agencies and other major stakeholders

Continue to enhance Executive Government awareness and understanding of parliamentary proceedings

Promote strong stewardship and robust organisational resilience

Continue to advocate for appropriate funding as an independent entity consistent with the separation of powers

Implement strong fiscal discipline following reductions in operational funding

Continue to examine innovative and cost effective ways to deliver services to members

Enhance our corporate risk management and resilience in a changing environment

Optimise the Parliament’s physical infrastructure

Continually assess security risks and improve systems, infrastructure and culture to ensure a secure environment while maintaining public accessibility

Effectively manage a capital works program for Parliament House and other offices to function effectively as contemporary, safe and accessible workplaces

Preservation, restoration and enhancement of the heritate of Parliament House

Continue to innovate and adopt environmentally sustainable practices

Development of inter-parliamentary relationships and education

Continue our relationship, including capacity building, with the National Parliament of the Solomon Islands and the Bougainville House of Representatives, as well as sharing our experience to advance parliamentary institutions generally

Support sister-state relationships and NSW trade opportunities through parliamentary diplomacy