



# Committee on the Health Care Complaints Commission

## Notice of Public Hearing

### **HEALTH CARE COMPLAINTS AND COMPLAINTS HANDLING IN NSW**

**Monday 19 November 2012**

**Macquarie Room**

<b>TIME</b>	<b>WITNESS</b>	<b>ORGANISATION</b>
9.00 am	Ms Ka Ki Ng Senior Policy Officer	NSW Consumer Advisory Group – Mental Health
9.45 am	Mr Brett Holmes General Secretary Ms Linda Alexander Legal Officer	NSW Nurses and Midwives Association
<b>10.30 am</b>	<b>Morning Tea</b>	
10.45 am	Mr Peter Dodd Solicitor, Health Policy and Advocacy	Public Interest Advocacy Centre
11.30 am	Associate Professor Peter Procopis President Mr Greg Kesby Deputy President	Medical Council of NSW
12.15 pm	Ms Betty Johnson AO Chair Ms Allison Kokany Deputy Chair	Health Consumers NSW
<b>1.00 pm</b>	<b>Lunch</b>	
2.00 pm	Mr Kieran Pehm Commissioner	Health Care Complaints Commission
<b>3.30 pm</b>	<b>Afternoon Tea</b>	



3.45 pm	Dr Gregory Joseph Stewart Director Operations, Ambulatory and Primary Health Care South Eastern Sydney Local Health District  Mr Peter Todaro Director, NSW Multicultural Health Communication Service South Eastern Sydney Local Health District	NSW Health
5.00 pm	Finish	

For further information please contact Leon Last on (02) 9230 3308.