

**Submission  
No 191**

**THE SAFETY AND QUALITY OF HEALTH SERVICES PROVIDED BY NORTHERN  
BEACHES HOSPITAL**

**Name:** Name suppressed

**Date Received:** 19 May 2025

Partially  
Confidential

When our family moved to the beaches decades ago, a public hospital nearby was a part of our reason to buy there , not only for raising a family but so we could live there till we died with the knowledge as we aged our public hospital would be accessible for the needs of elderly citizens.

Not only did the NSW Govt downgrade Mona Vale Hospital to an urgent care centre it then gave us a hospital that was a dangerous distance to travel in a serious crisis.

The Wakehurst Parkway , an inadequate one single lane both ways on highly used road with all too frequent deadly crashes leading to hours of road closures before you even consider the road closures from flooding .

We feel totally shat on twice by govt because we lost our hospital & Northern Beaches Hospital is a hospital that has failed to build any confidence in the community.

I would never have considered to have a baby at the NBH because having babies safely is best in a hospital with a neonatal intensive care if one is accessible but pregnant women in my area are told they have to go to their local hospital & not the RNS

To me it seems NSW health is using a pattern of control by postcode to force people to use a hospital they don't want to and that's not just in pregnancy .

Restricting where people can go for health care is something that happens across the NSW health in Sydney but is exasperated on the beaches by having lost 2 public hospitals for the one NB PPP hospital.

Nerve conduction tests , stress test , echo tests , lots of tests are barely accessible on the beaches in the public hospital . Someone in admin should tabulate what we have lost when we lost our two hospitals in terms of outpatients.

As an aside even if you do go to the NBhospital , it is poorly serviced for public transport and is a money spinner for carpark operator , it is in a location that is no man's land .

Hospital must be in the heart of their community but our hospital was in the heart of government shortsightedness .

I would like to see NSW Govt to rebuild a public Hospital somewhere north of the Narrabeen .

Year in year out Healthscope restricts what private health insurance companies that it has agreements with because it wants to charge more so it is driving people out of private insurance.

From HCF to smaller insurers people with insurance policies have to run the gauntlet of knowing if they can use their insurance at the NBH , so not only has Healthscope failed the public system it has failed the private .

I seriously believe the contractor is unfit to have ever been chosen as a hospital operator and have serious reservations as to why NSW govt recently awarded it a contract to plan the new Manly health precinct. They should be banned from all government tenders for 10 years .

Not one cent should NSW govt pay Healthscope to break its contract or to buy it back .

Healthscope/Brookfield should be handing back the whole deal , the land , the public and private for nothing because the tax payer has already stumped up more than it ever could be deemed fair .

Govt built a massive road and bypass for the hospital , that too was a huge \$600 Million freebie for the hospital contractor imho .

I urge this inquiry to order an investigation into the tender and contract because in my opinion we would never have got to this point if a government contract had been designed better in terms of accountability , services and liability if Govt needed to terminate the contract .