

**Submission  
No 158**

**THE SAFETY AND QUALITY OF HEALTH SERVICES PROVIDED BY NORTHERN  
BEACHES HOSPITAL**

**Name:** Name suppressed

**Date Received:** 10 May 2025

Partially  
Confidential

I write to ensure there is a balanced view of Healthscope/northern beaches hospital. I attended the emergency department once with a badly cut finger. I did wait a few hours which I expected as my injury was not urgent. The Dr glued me back together and there was a positive outcome. Triage was good and efficient, the emergency room was not chaotic or disorganized. My colleague has told me about her experiences being admitted to her local, completely public hospital multiple times. Each time she has had horrific experiences, twice waiting for days to be admitted, no access to food or drink while waiting in the emergency department. People were waiting with nowhere to sit or lay down. People who had come along to help their loved ones who are very sick were asked to leave as there was no space for them to stay and help their loved ones while they were waiting so long. This happened to her personally and to family members, it is not a one off occasion and seems to be the norm. The hospital in question has newly increased capacity in terms of buildings, but not the staffing. Honestly, the narrative saying "if only the Northern Beaches hospital wasn't privatized it would have been better", NO! The public hospitals are in just as bad form or worse.