

**Submission
No 88**

**THE SAFETY AND QUALITY OF HEALTH SERVICES PROVIDED BY NORTHERN
BEACHES HOSPITAL**

Name: Mrs Carolyn Edwards

Date Received: 13 April 2025

Partially
Confidential

[REDACTED]

I was so shocked by the lump on his head, that I photographed it to show our children. Which turned out to be a godsend, as some months later (after he had died), I was billed for the scan. I refused to pay, and fortunately had the photo with the date on it to prove that the accident had happened in the hospital. The claim from them was dropped.

I feel that Northern Beaches residents have been cheated - we had two very good public hospitals which were closed down. We were then subjected to one public/private hospital which was a disappointment from the start. I have been a private patient there on three occasions, but so far have never had a private room. I am hoping the government takes it over fully as soon as possible, without Healthscope making an enormous profit which they don't deserve.

Thank you for the opportunity to make this submission.