

**Submission
No 39**

**THE SAFETY AND QUALITY OF HEALTH SERVICES PROVIDED BY NORTHERN
BEACHES HOSPITAL**

Name: Mrs Amanda Rae Morey

Date Received: 9 April 2025

I have been admitted to NBH twice once in an emergency situation and once for a scheduled surgery, both times as a public patient. In both instances I found the staff incredibly helpful, friendly and timely.

In the emergency situation I was having a suspected heart attack and was prioritised accordingly, it actually turned out to have viral pneumonia however the symptoms at the time presented like a heart attack. The staff were fast triaging me in this situation. I spent 3 days in hospital after diagnosis and was very well cared for.

On the second occasion I had surgery to remove my gall bladder. The digital check in was excellent and everything went so well. I have no complaints about my care, the staff or the hospital.

As a cancer survivor I feel reassured the NBH is so close to where I live.

I need to point out that in several instances I have chosen RNS instead, once when my son broke his arm as I did not feel that NBH was well equipped to look after his injury and all my cancer treatment was at RNS.

I would also like to point out that there are no mental health facilities and that is a major failing for our community.