

**Submission  
No 47**

**THE ELECTRICITY OUTAGES AFFECTING FAR WEST NSW IN OCTOBER  
2024**

**Name:** Mr Dick Wagner

**Date Received:** 5 March 2025

Power outages meeting White Cliffs Wed 5th March 2025.  
During any power outage Telecommunications in White Cliffs fail after around 3 to 4 hours due to the Batteries going flat. This has happened over the past 20 plus years and numerous attempts to have Telstra rectify this have failed miserably. Telstra have a generator on site here but the technician is based in Dubbo who is required to travel to White Cliffs to start the Generator, a minimum 6 hour drive, an appalling situation. Other remote sites serviced by Telstra do not have this issue. Our clinic was provided recently with a Sat phone which is basically useless as the phone network for mobile phones does work so what is the point.