

**Submission
No 39**

**THE ELECTRICITY OUTAGES AFFECTING FAR WEST NSW IN OCTOBER
2024**

Name: Name suppressed

Date Received: 10 February 2025

Partially
Confidential

The outage caused by Transgrid's neglect was nothing short of third world country status. There was certainly a lack of duty of care, it was a breach of contract. The towers were not up to standard.

Our local ABC radio tried to get updates every day, but Transgrid refused to supply anything more than "thank you to the Broken Hill people for being patient" Broken Hill people deserved more than a cross the board placation. Locals had more information via locals - Transgrid seemed to forget that we communicate with each other. In big cities information is not passed around because they do not know their neighbours and even the people they work with.. Absolutely disgraceful.