

**Submission
No 1**

**THE ELECTRICITY OUTAGES AFFECTING FAR WEST NSW IN OCTOBER
2024**

Name: Mrs Sheryl Rowlands

Date Received: 5 January 2025

To Whom It May Concern

I would just like to express the impact, the October power outage in Broken Hill had on me, whilst I was holidaying on the Gold Coast. My Son rang to say we had no power in Broken Hill.

I have medication which needs to be refrigerated, so I rang Good Price Pharmacy to see if they could store the medication for me. They kindly accepted, so my Son took it out to them.

The store had their generator stolen a week later ,so this meant my needles had to be destroyed because of the length of time they had been unrefrigerated.

\$7,138.20 in total.

This not only meant I had no medication, but also I was left short as I had to reorder more. The script only allows 6 months supply. The script is written by my specialist in Adelaide, not by a local GP.

When I arrived home I had to empty my 2 refrigerators and freezers full of food and drinks as our house had no power for 28 hours at one stage.