

**Supplementary
Submission
No 5a**

REVIEW OF THE NSW RECONSTRUCTION AUTHORITY ACT 2022

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I have found the Reconstruction Authority to be dictatorial, tardy, insensitive and incompetent in my dealings with them.

It will be difficult to even outline the litany of issues that my interactions with the authority have inspired but I will take this opportunity to list as many as I can recall.

The authority and I have been bought into negotiations because of the house but back project under taken in Lisnore after the catastrophic flooding of 2022.

After taking over control of this scheme from the NRRRA our buy back became more complex as the owner of our property Valerie Ada Axtens , my mother, died on July 8, 2023.

I went into the authorities rooms in Carrington St with death certificate and the will, as I was one of the executors and would after probate and transmission of title be one of four owners. Every message I have received since has been written to dead mother. As her primary carer her death has been very difficult for me and I rang and asked for them to desist from writing to her and write to me instead - more than once.

Only to be ignored. This turned out to be their modus operandi, as I filled in two separate forms requesting that the authority deal with my legal counsel rather than me only for them to continue to press me for a reply to the second offer.

The second offer was almost \$100,000 more than the original offer leaving me pondering how did the earlier NRRRA get it so wrong.

I might add that even though they raised it almost \$100,000 it was still well short of being in line with other earlier offers. For despite making people sign confidentiality agreements we talk, we're neighbours. So as one of my friend received \$610,000 for their two bedroom home getting an offer of \$563,000 for our 6 bedroom home angered me somewhat.

But I digress.

My other major issue is the desertion of 500 plus high quality hardwood homes without caretakers. Just mowing the grounds and boarding off these fixed up homes leaves them prone to vine and seedling invasion, rodents and rot. Also leaves them open to copper plumbing theft. We have offers from backpackers and itinerants to live in these homes until they are ready to be relocated. So far the authority has done nothing but alienate and threaten this potential home sitters.

Far too little has been done to ensure this houses are relocated.

Much as there are more issues, these are an outline of my personal experience of the authorities workings.