

**Submission
No 8**

**THE IMPLEMENTATION OF PORTFOLIO COMMITTEE No. 2
RECOMMENDATIONS RELATING TO THE DELIVERY OF SPECIFIC HEALTH
SERVICES AND SPECIALIST CARE IN REMOTE, RURAL AND REGIONAL NSW**

Name: Clare James

Date Received: 9 April 2024

Hi

My daughter was born with profound hearing loss in 2008 and I just wanted to send support to Next Sense (formally SCIC) for the outstanding and consistent help over the past 16 years. The type of support has evolved as Emily has grown up, but we have always felt there was professional assistance and guidance ready for us. Forging personal relationships with staff has been really important who we trust and understand. It was tremendously hard in the first 5 years, and having the support very important.

We live in a rural location in the Hunter Valley and travel to Newcastle for appointments.

Australian Hearing has also been consistently available and helpful.

Thank you

