

**Submission  
No 5**

## **REVIEW OF THE NSW RECONSTRUCTION AUTHORITY ACT 2022**

**Name:** Dr Laurence Axtens

**Date Received:** 16 April 2024

My concerns are as follows

Communication with RA and the previous NRCC has been difficult in number of ways . Firstly response to emails has been very tardy .. on a number of occasions taking months to reply.

Secondly duplication has meant that many of my requests have been completely ignored. So despite bringing in my mothers death certificate I'm still receiving emails and text messages for her. On top of the trauma of the flood we have found this particularly upsetting.

Thirdly the buy back offers that been inconsistently applied with personal friends getting \$610 K for a two bedroom home while my six bedroom home has only receive Ed ans offer of \$560 K. The home comparators in the evaluations have been strangely applied. This is after appealing the original offer of \$460K.

The whole process has undermined our social capital and most of the buy backers have moved out of our LGA. And many of these were the people who actually saved our lives in the flood.

On top of this I've been sent letter from other cases. And been pressured to take the offer and the organisations previously mentioned have also ignored my employment of legal counsel despite the fact I have gone through the process of making that nomination of counsel three times!! So unimpressed.