

**Submission
No 19**

**FOLLOW-UP REVIEW OF THE MANAGEMENT OF NSW PUBLIC
HOUSING MAINTENANCE CONTRACTS**

Name: Miss Carole Ann King

Date Received: 21 December 2020

I have had 207 visits to fix my roof leaking for 23 years bathroom & bedroom.

Contractors paid twice for bedroom which has not been touched from falling down - an auditor checked old photos to acknowledge paid twice but nothing done My roof has been silconed over and over again and black tape applied which ends up blocking my gutters

Contractors come for work which they do but they get you to sign an Ipad but can later add more to the invoice

There is no follow up from housing after job reported and work done - someone should contact the tenant and ask what work was done

In 2018 a tree fell on my house and yard Quote and drawings submitted including rails in bathroom & stairwell - work not done and I had a stroke 1/9/2020 & desperately needed these railings - not done!