

**Submission  
No 3**

**EXAMINATION OF AUDITOR-GENERAL'S PERFORMANCE AUDIT  
REPORTS AUGUST 2018 - JANUARY 2019**

**Organisation:** Transport for NSW

**Date Received:** 31 October 2019



Mr Greg Piper  
Chair  
Legislative Assembly Public Accounts Committee  
[pac@parliament.nsw.gov.au](mailto:pac@parliament.nsw.gov.au)

Dear Mr Piper

Thank you for your correspondence seeking Transport for NSW's response to the recommendations made in the Auditor-General report on Mobile Speed Cameras, tabled on 18 October 2018.

The mobile speed camera program is a critical component of how speeding is managed in NSW and Transport for NSW has welcomed the opportunity provided by the Performance Audit to optimise the program and improve road safety.

Transport for NSW accepted the recommendations made when viewed in the context of existing policy settings. I note that two recommendations, to review the number of hours mobile speed cameras are deployed and review the signage requirements, are current Government policy and were not reviewed by Transport for NSW.

The status of each recommendation is outlined in the enclosed table. Transport for NSW has completed most of the recommended actions and will continue to monitor and implement improvements for a number of recommendations on an ongoing basis.

If you have any further questions, [REDACTED] for [REDACTED] would be pleased to take your call on [REDACTED]. I hope this has been of assistance.

Yours sincerely

Rodd Staples  
Secretary  
Encl  
31/10/2019

## IMPLEMENTATION OF RECOMMENDATIONS

### Transport for NSW Mobile Speed Camera

RECOMMENDATION	ACCEPTED OR REJECTED	ACTIONS TO BE TAKEN	DUE DATE	STATUS (completed, on track, delayed) and COMMENT	RESPONSIBILITY (Section of agency responsible for implementation)
<b>1</b> By October 2019, Transport for NSW and Roads and Maritime Services should: Review the Speed Camera Strategy to ensure MSCs provide an effective general deterrence and complement other speed enforcement activities, including by:	Rejected	Nil – A review of the Speed Camera Strategy is outside the scope of current Government policy.	N/A	N/A	N/A
<ul style="list-style-type: none"> <li>undertaking and publishing a review of research on better practice for MSCs in other jurisdictions</li> </ul>	Accepted	Conduct and publish a review of research on better practice for MSCs in other jurisdictions.	October 2019	On track.  CRS has commissioned research on better practice for MSCs. It is anticipated that the report will be finalised end October and will be published following this.	Centre for Road Safety (CRS), Transport for NSW
<ul style="list-style-type: none"> <li>revisiting the performance indicators for the success of the program, to ensure they provide information on whether it is providing a general network deterrence</li> </ul>	Accepted	Review the performance indicators used for the MSC program.	October 2019	Completed.  CRS has completed research on best practice performance indicators for a MSC program.  Based on the research findings, CRS will review and update the current performance indicators used for the program in the next Annual Speed Camera Review where appropriate.	Centre for Road Safety (CRS), Transport for NSW
<ul style="list-style-type: none"> <li>revisiting the number of hours MSCs are deployed</li> </ul>	Rejected	Nil – A review of MSC deployment hours is outside the scope of current Government policy.	N/A	N/A	N/A

	<ul style="list-style-type: none"> <li>continuing to develop public information campaigns to support the MSC program</li> </ul>	Accepted	Consider opportunities to support the MSC program in future communications campaigns to address Speeding.	October 2019	<p>Ongoing.</p> <p>CRS will continue to consider opportunities to support the MSC program in future campaigns on Speeding.</p> <p>CRS does not develop campaigns on individual speed camera programs. Information on the MSC program is available on the CRS website.</p>	Centre for Road Safety (CRS), Transport for NSW
	<ul style="list-style-type: none"> <li>reviewing signage requirements for MSCs to ensure they support the purpose of MSCs and align with better practice.</li> </ul>	Rejected	N/A – A review of MSC signage requirements is outside the scope of current Government policy.	N/A	N/A	N/A
2	<p><b>By October 2019, Transport for NSW and Roads and Maritime Services should:</b></p> <p>Enhance management of MSCs by:</p> <ul style="list-style-type: none"> <li>assessing additional locations and sites for inclusion in the MSC program, using a broader range of selection criteria, and making sure these assessments are adequately documented</li> </ul>	Accepted	Review the criteria for the MSC program and assess additional locations and sites as appropriate.	October 2019	<p>Ongoing.</p> <p>CRS has identified opportunities to optimise the current program through better use of current approved enforcement sites.</p> <p>CRS will continue to review the site selection criteria and conduct additional site assessments as appropriate.</p>	Centre for Road Safety (CRS), Transport for NSW

<ul style="list-style-type: none"> <li>ensuring the MSC scheduling system allocates location visits in accordance with their crash risk weighting and the deployment strategy</li> </ul>	Accepted	<ol style="list-style-type: none"> <li>Regular monitoring of the MSC scheduling system.</li> <li>Implement enhancements as appropriate.</li> </ol>	October 2019	<p>Completed.</p> <p>CRS has reviewed the scheduling system which is currently operating in line with the deployment strategy.</p> <p>CRS and Compliance and Regulatory Services (CaRS) are implementing a long term plan for IT system enhancements to improve the scheduling system and overall management of the program.</p>	Centre for Road Safety (CRS), Transport for NSW
<ul style="list-style-type: none"> <li>improving surveillance of contractor compliance with MSC operational procedures</li> </ul>	Accepted	<ol style="list-style-type: none"> <li>Review allocation of resourcing to monitor contractor compliance.</li> <li>Implement system monitoring to enhance oversight of contractor performance.</li> </ol>	October 2019	<p>Completed.</p> <p>CaRS has allocated additional staff resources and training to increase field oversight of contractor compliance in delivery of the program.</p> <p>These will be monitored on a quarterly basis.</p>	Compliance and Regulatory Services (CaRS), Transport for NSW
<ul style="list-style-type: none"> <li>reviewing oversight of the culling of infringement notices.</li> </ul>	Accepted	Enhance oversight of incident culling by the contractor.	October 2019	<p>Completed.</p> <p>CaRS has implemented a system for oversight of incident culling by the contractor.</p>	Compliance and Regulatory Services (CaRS), Transport for NSW