

**Submission  
No 3**

**ACCESS TO TRANSPORT FOR SENIORS AND  
DISADVANTAGED PEOPLE IN RURAL AND REGIONAL  
NSW**

**Name:** Reverend Arthur Hall

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I am very concerned about recent changes to the management of Community Transport services and the changes to how clients access the service. These changes have removed booking and transport access decisions from local managers to a centralised booking/management office that has no knowledge of local people, local geography or the fact that there are no public transport facilities to any of the regional centres where clients need to travel for medical and other services. This has resulted in a giant DECREASE in services to our rural and remote community of Lake Cargelligo NSW. I plead with you to redress this injustice by reinstating a management policy that will allow aged and disabled clients to access the Community Transport services they need.