

Submission

No 18

**INQUIRY INTO HEALTH CARE COMPLAINTS AND COMPLAINTS  
HANDLING IN NSW**

**Organisation:** Royal Australasian College Of Surgeons

**Name:** Mr Joseph Lizzio

**Date Received:** 13/12/2011

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# ROYAL AUSTRALASIAN COLLEGE OF SURGEONS

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13 December 2011

Mr Leslie Williams, MP  
Chair, The Health Care Complaints Commission Committee  
Parliament of New South Wales  
Parliament House  
Macquarie Street  
SYDNEY NSW 2000

Dear Mr Williams,

**Re: Inquiry into Health Care Complaints and Complaints Handling in New South Wales**

Thank you for your letter of 1 December 2011 addressed to Dr David Hillis, Chief Executive Officer of the Royal Australasian College of Surgeons.

I am pleased to advise that the College of Surgeons has no issues with the complaints handling processes of the Health Care Complaints Commission.

Yours sincerely

Joseph Lizzio  
Chairman