

Submission

No 5

INQUIRY INTO THE OPERATION OF THE HEALTH CARE COMPLAINTS ACT 1993

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Thursday, 20 November 2008

Mr Mel Keenan
The Committee Manager
Committee on Health Care Complaints Commission
Parliament House
Macquarie St
SYDNEY, NSW 2000

Dear Mr Keenan,

Inquiry into the Operation of the NSW Health Care Complaints Act 1993

In 2005 the CMRB lodged a formal complaint with the NSW Chiropractors Registration Board and NSW Osteopaths Registration Board. It subsequently dealt with the Health Care Complaints Commission as part of a review process and was dissatisfied with the outcome.

The 2006 CMRB annual report (copy enclosed) states:

The Board was disappointed to discover that the Osteopaths Board, the Chiropractors Board and the Health Care Complaints Commission of NSW, were all unwilling to deal with a complaint from the CMRB regarding a practitioner registered in NSW. The practitioner had taken up conditional registration as an acupuncturist in Victoria then refused to submit evidence of having met the agreed conditions.

The Board's view is that falsely taking up registration is a serious matter. The Board has grave concerns about such a person's character, and how that person might have been using Victorian registration and holding out to the public with regard to their qualifications and competence to deliver health services, which are deemed sufficiently risky to warrant statutory regulation.

We can provide further details if required.

Yours sincerely,

for Vivian Lin
President