

**Submission  
No 12**

## **MOTOR VEHICLE REPAIR INDUSTRY**

**Name:** Name Suppressed

**Date Received:** 13/02/2014

**From:** [REDACTED]  
**Sent:** Thursday, 13 February 2014 8:53 AM  
**To:** motorvehiclerepairinquiry  
**Subject:** Our Industry

To whom this concerns.

Please save our industry from these greedy insurance companies. I have been in the motor vehicle repair industry since 1974, and it breaks my heart to see quality businesses closing down, because of insurance companies, steering customers, to there mega repair facilities , where quality of repair to the customer becomes second, to higher profits first.

Regards,

[REDACTED]