## FOLLOW UP OF THE AUDITOR-GENERAL'S PERFORMANCE AUDITS SEPTEMBER 2012 -MARCH 2013

| Organisation: | Department of Education and Communities |
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| Name:         | Dr Michele Bruniges                     |
| Position:     | Secretary                               |

**Date Received:** 10/04/2014





DGL14/268

Mr Jonathan O'Dea MP Chair Public Accounts Committee Legislative Assembly Parliament of NSW Macquarie Street SYDNEY NSW 2000

Dear Mr O'Dea

I write in response to your letter received on 7 March 2014, regarding the Auditor-General's Performance Audit Report No. 226: *The impact of the Raised School Leaving Age* (your reference: LAC14/054).

Please find attached the Department's submission to the Public Accounts Committee outlining its response, including actions to date.

The Department is currently implementing the Auditor-General's recommendations in relation to the raised school leaving age in NSW government secondary schools, and is committed to delivering quality service that meets the dynamic needs of students and their school communities.

Yours sincerely

Dr Michele Bruniges AM SECRETARY DEPARTMENT OF EDUCATION AND COMMUNITIES 9 April 2014

NSW Department of Education and Communities Auditor-General's Performance Audits October 2011 – March 2012 Report No. 226: The impact of the raised school leaving age

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|   |   |   | IMPLEMENTATION   | OF RECOMIN                         | ATION OF RECOMMENDATIONS   |  |
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| R | ŭ   | ACCEPTED<br>OR<br>REJECTED  | ACTIONS TO BE<br>TAKEN   | DUE DATE                           | STATUS (completed, on track, delayed) and<br>COMMENT   | RESPONSIBILITY<br>(Section of agency<br>responsible for<br>implementation) |
| ~ | The Department should,<br>by December 2013,<br>collect data from school<br>principals on student<br>destinations after Year<br>10 and report annually | Referred to<br>the Project<br>Control<br>Group for<br>consideration | Gather destination data<br>from a large scale<br>sample of school<br>leavers enrolled in<br>Years 10-12 in 2012 but<br>not enrolled in 2013.   | April 2014                         | <b>Completed</b><br>In 2013 the Department gathered destination<br>data from a large scale sample of school<br>leavers enrolled in Years 10-12 in 2012, but<br>not enrolled in 2013.   | State Training<br>Services   |
|   | on the alternate<br>pathways chosen such<br>as full-time paid   |   | Conduct a destination<br>survey in 2014, 2015<br>and 2016.   | December<br>2014, 2015<br>and 2016 | On track<br>The Centre for Education Statistics and<br>Evaluation is developing a destinations survey.   | Centre for Education<br>Statistics and<br>Evaluation                       |
|   | training programs.  |   | Investigate apparent<br>retention rates Year 7 to<br>Year 12 for 2008-2013.  | March 2014                         | <b>Completed</b><br>In 2013 the Department investigated apparent<br>retention rates Year 7 to Year 12 for<br>2008-2013.  | Public Schools<br>Portfolio  |
| 2 |   | Accepted  | Review the <i>School</i><br><i>Attendance Policy</i> and<br>related procedures<br>during the 2013 school<br>year with<br>implementation<br>scheduled during the<br>2014 school year. | December<br>2013                   | <b>Completed</b><br>In 2013 the Department reviewed the <i>School</i><br><i>Attendance Policy</i> and related procedures and<br>developed and prepared a draft for<br>consultation which is being considered by<br>stakeholders in 2014.<br>These documents will provide more guidance | Public Schools<br>Portfolio  |
|   | would normally trigger a<br>response by the school.   |   |  |                                    | to schools about what constitutes poor patterns<br>of attendance that would trigger action from the<br>school.   |  |
| n | The Department should,<br>by June 2013, collect<br>data on referrals of 15 to<br>17 year olds to HSLO's<br>for poor attendance and                    | Accepted  | Collect data relating to<br>referrals to the Home<br>School Liaison Program<br>during 2013.  | June 2013                          | <b>Completed</b><br>In 2013 the Department collected data relating<br>to referrals to the Home School Liaison<br>Program.  | Public Schools<br>Portfolio  |
|   | examine the outcome for<br>students to inform<br>planning and identify<br>training needs of HSLOs   |   |  |                                    | The Department is now developing<br>professional learning initiatives for HSLO and<br>ASLO staff which will assist them to further<br>respond to the specific needs of students 15 to  |  |

## IMPI EMENTATION OF RECOMMENDATIONS

| AC(<br>OR<br>REJ | ACCEPTED<br>OR<br>REJECTED | ACTIONS TO BE<br>TAKEN   | DUE DATE   | STATUS (completed, on track, delayed) and COMMENT  | RESPONSIBILITY<br>(Section of agency<br>responsible for<br>implementation) |
|------------------|----------------------------|--|------------|--|--|
|                  |                            |  |            | 17 years of age.   |  |
|                  | Accepted                   | The Managing Director,<br>TAFE NSW will review<br>the enrolment of eligible<br>15-17 year olds in TAFE<br>courses in the annual<br>May-June performance<br>reviews of each TAFE<br>NSW Institute, to<br>identify if there are<br>practices which<br>discourage enrolments.<br>If such practices are<br>identified, the Managing<br>Director will discuss<br>what remedial actions<br>individual Institutes are<br>taking within the<br>constraints imposed by<br>budgetary and Smart<br>and Skilled reform | June 2013  | <b>Completed</b><br>The Managing Director, TAFE NSW reviewed<br>the enrolment of all eligible 15-17 year olds in<br>TAFE NSW to determine if there are any<br>practices that discourage enrolment as part of<br>Institute Performance Review meetings. All 10<br>TAFE NSW Institutes have completed review<br>meetings.<br>Institutes have provided written advice to<br>demonstrate that they do not have practices<br>that discourage enrolment. Institutes have also<br>identified the strategies they have to support<br>improved cutcomes for school aged young<br>people. The Managing Director is satisfied that<br>all 10 Institutes regard schools as<br>important partners in developing pathways for<br>young people. | TAFE NSW   |
| 0                | Accepted                   | The Project Control<br>Group will coordinate<br>the collection of a<br>variety of case studies<br>already available.   | April 2014 | <b>On track</b><br>The Department has published case studies<br>and will continue to identify and publish further<br>case studies of good practice demonstrating<br>the flexible and innovative approaches taken<br>by schools to engage students.<br>Six <i>Links to Learning</i> Projects have been<br>identified and providers contacted to seek their<br>support in developing case studies. Case<br>studies are expected to be completed at the<br>beginning of May 2014.<br>As further case studies are identified they will<br>be made available on the Department's  | Public Schools<br>Portfolio  |

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| RECOMMENDATION  | ACCEPTED<br>OR<br>REJECTED   | ACTIONS TO BE<br>TAKEN   | DUE DATE          | STATUS (completed, on track, delayed) and COMMENT  | (Section of agency<br>responsible for<br>implementation) |
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|   |  |  |                   | website.   |  |
|   |  | The Project Control<br>Group will identify any<br>gaps in the current case<br>studies and consider<br>how to collect more.   | August 2014       | <b>On track</b><br>The Department has engaged a researcher to<br>conduct research into the skills and practices<br>through which schools effectively engage with<br>students to develop a culture of engagement<br>across the school. The ten case studies will<br>examine enhanced administration and<br>communications processes, refining teaching<br>and learning practices, customising student<br>support and strategic planning in schools<br>covering a range of geographical areas in<br>NSW. | Public Schools<br>Portfolio                              |
| The Department should,<br>by December 2013,<br>further report on actions<br>taken to develop and<br>implement appropriate<br>alternative education<br>programs. | Referred to<br>the Project<br>Control<br>Group for<br>consideration<br>(The Project<br>Control<br>Group has<br>determined                            | Investigate alternative<br>education programs and<br>pathways currently<br>supported by the Board<br>of Studies, Teaching<br>and Educational<br>Standards (BOSTES).  | December<br>2013. | <b>Completed</b><br>In 2013 the Department investigated current<br>alternative education programs and pathways<br>which were supported by BOSTES.<br>The Project Control Group is using this data to<br>develop appropriate alternate educational<br>programs including a new virtual secondary<br>school and a distance education outreach<br>program.  | Public Schools<br>Portfolio                              |
|   | that<br>"programs"<br>be interpreted<br>to mean<br>"educational<br>pathways and<br>programs to<br>broaden a<br>school's<br>curriculum<br>offering".) | Investigate alternative<br>education programs and<br>pathways currently<br>supported by <i>Links to</i><br><i>Learning</i> and make<br>recommendations<br>based on this work.<br><i>Links to Learning</i> is a<br>targeted program<br>implemented by the<br>NSW Department of<br>Education and<br>Communities to improve<br>outcomes for voung | December<br>2014  | <b>On track</b><br>The <i>Links to Learning</i> program is being<br>reviewed in the context of Local Schools, Local<br>Decisions and departmental priorities including<br>the <i>Rural</i> and <i>Remote Education</i> – a <i>blueprint</i><br><i>for action</i> .   | Public Schools<br>Portfolio                              |

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| CEPTED ACTIONS TO BE DUE DATE STATUS (completed, on track, delayed) and (Section of agency responsible for responsible for implementation) | people and which<br>focuses on effective<br>transitions for at risk<br>young people. | epted     Questions added to the<br>annual School to Work     June 2013     Completed     Public Schools       annual School to Work     In 2013 questions were added to the annual<br>reporting template     Portfolio       completed by schools<br>and the then regions<br>starting from December     School to Work reporting template.     Portfolio       2012.     2012.     Portfolio     Portfolio | Evaluation of dataMay 2014On trackPublic Schoolscollected from the<br>annual School to WorkThis data will further inform the development of<br>the Careers Adviser Induction Program.Portfolio | Review existingDecemberCompletedPublic Schoolsprograms supporting the<br>professional learning of<br>school careers advisers2013<br>programs which supported the professional<br>learning of school careers advisers and<br>transition advisers.Public Schools<br>public Schools | Commission a survey to       June 2015       On track       Public Schools         broadly examine       Problection       Public Schools         broadly examine       Profic Schools       Portfolio         careers advice in schools.       Provid the education sector's response to       Portfolio         schools.       Profic Schools       Profic Schools       Profic Schools         notation       Profic Schools       Profic Schools       Profic Schools         careers advice in       Profic Schools       Profic Schools       Profic Schools         schools.       Profic Schools <t< th=""><th>arred toCollect data from theDecemberCompletedPublic SchoolsProjecttargeted support2013In 2013 the Department collected data fromPortfolioProjectprogram, Links to270 government schools which refer aroundPortfolioup forLearning.3,600 students to the Links to Learningprogram.</th></t<> | arred toCollect data from theDecemberCompletedPublic SchoolsProjecttargeted support2013In 2013 the Department collected data fromPortfolioProjectprogram, Links to270 government schools which refer aroundPortfolioup forLearning.3,600 students to the Links to Learningprogram. |
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| RECOMMENDATION   |  | <ul> <li>The Department should,<br/>by June 2013, in regards<br/>to career advice for 15 to<br/>17 year old students,<br/>examine:</li> <li>student access to<br/>advice</li> </ul>   | <ul> <li>the quality and<br/>appropriateness of<br/>advice, information<br/>and materials</li> </ul>   | provided.  |   | The Department should,<br>by June 2013, collect<br>data on referrals of 15 to<br>17 year olds to targeted<br>support programs and<br>identify and develop<br>strategies to respond to  |