



NSW Police Force
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OFFICE OF THE COMMISSIONER

Mr Paul McLeay MP
Chair
Public Accounts Committee
Parliament of NSW
Macquarie Street
SYDNEY NSW 2000

Dear Mr McLeay,

I refer to your letter dated 6 May 2009, inviting the NSW Police Force to make a submission on the Auditor-General's Report No 179, *Working with Hotels and Clubs to reduce alcohol-related Crime*, tabled 23 April 2008.

I have attached to this letter a schedule which details:

- the recommendations made by the Auditor General in his Report,
- the NSW Police Force response to each recommendation, and
- the current status of the implementation of each recommendation.

I trust that this further information is of assistance.

If additional information is required please contact Ms Diane Elphinstone, Acting Manager Executive Advisory Unit on (02) 8263 6364.

Yours sincerely,

A P Scipione APM
Commissioner of Police

PERFORMANCE AUDIT – Working with hotels and clubs to reduce alcohol related crime

IMPLEMENTATION OF RECOMMENDATIONS

RECOMMENDATION	ACCEPTED OR REJECTED	ACTIONS TO BE TAKEN	DUE DATE	STATUS (completed, on track, delayed) COMMENT	RESPONSIBILITY
<p>1 Establish a working party to:</p> <p>(a) Clarify roles and responsibilities under the new liquor laws;</p> <p>(b) Develop a joint approach to licensing that includes both education and enforcement strategies, by Dec 2008;</p> <p>(c) Develop a risk-based annual program which identifies the areas and licensed premises to be targeted as part of its licensing operations, which is reviewed quarterly by December 2008.</p>	Accepted	<p>An Interagency Working Group has been established, involving key personnel from the NSW Police Force (NSWPF) (Alcohol & Licensing Enforcement Command) and Office of Liquor Gaming and Racing (OLGR). Interagency meetings conducted (October 2008 & April 2009).</p> <p>A database has been established within Alcohol Related Crime Information System. The Escalated Licensing Operational Response Model (ELORM) is a risk assessment of licensed premises based on Alcohol Linking Program data and reported incidents that occur at the licensed premises. Based on this risk assessment, police engage in strategies to reduce the risk at these licensed premises by completing an Escalated Response to the identified risk.</p>	Dec 08	Completed	Police OLGR
<p>2 Ensure that all relevant information about licensed premises is accessible to each agency so they can better target high-risk premises.</p>	Accepted	<p>The Alcohol Related Crime Information Exchange (ARCIE) system was developed and introduced on 21/05/2009, enabling access to licensing and alcohol related crime data to NSWPF, OLGR, Office of State Revenue and Bureau of Crime Statistics and Research (BOCSAR).</p>	2009	Completed	Police OLGR

		<p>An OLG R officer has been seconded to ALEC to facilitate a joint agency approach that balances proactive education to the industry and focuses enforcement activities to hot spot areas.</p>			
3	<p>Review the impact of their operations to determine what works best in the long-term to reduce alcohol related crime, and disseminate and share good practices.</p>	<p>Accepted</p>	<p>The Interagency Working group involving key staff from ALEC and OLG R meet to discuss this recommendation at quarterly meetings.</p> <p>Region monthly meetings occur between ALEC Region Licensing Coordinators and OLG R.</p>	2009	<p>Completed</p> <p>Police OLG R</p>
4	<p>Develop and deliver by July 2010, state wide patron education campaigns on the liquor laws, including the consequence of breaking the law for both patrons and licensees.</p>	<p>Accepted on the basis that it is facilitated by OLG R</p>	<p>OLG R is chair of the Liquor Working Group, a working group within the Crime Prevention Steering Committee, one objective of which is to consider strategic issues such as state wide patron education. Therefore, NSWPF supports the implementation of this recommendation if it is facilitated by OLG R and can provide support to OLG R where appropriate.</p> <p>In 2008/09 OLG R funded the continuation of the successful 'No Excuse' patron secondary supply program with the purchase of 5000 posters and underpinned the initiative with collateral available on the OLG R database.</p> <p>NSWPF have rolled out the 'Your Choice' and 'Supply Means Supply' state wide alcohol diversionary programs through funding provided by the alcohol Education Rehabilitation Program.</p>	<p>July 2010</p> <p>Not Completed</p>	<p>OLG R</p>

5	Assist NSW Health in developing and implementing state wide public education campaigns on responsible drinking.	Accepted	NSWPF sits on the Intergovernmental Committee on Drugs (and alcohol) of which the Commander, Drug & Alcohol Coordination is Chair. The IGCD provides policy advice to Ministerial Council on Drug Strategy (MCDS) on alcohol and other drug related matters.	No date set	Completed Police OLGR
6	Continue to work with the Australian Hotels Association and Clubs NSW to ensure licensees are informed about the alcohol-linking project and other new initiatives, including how data is used.	Accepted	Commander, ALEC meets regularly with the Director, Policing Relations Australian Hotels Association and Clubs NSW Manager, Government Relations to discuss and resolve emerging issues.	No date set	Completed Police OLGR
7	By Dec '08 introduce guidelines which outline the joint approach to licensing including how Police should: (a) Work with licensees to prevent breaches from occurring using a range of education and support initiatives. (b) Respond to licensing breaches including enforcement options.	Accepted	ALEC commenced operations on 1 July, 2008. A Region Licensing Coordinator has been established at each of the 6 Police Regions. These officers provide direct operational support, advice and training consistently throughout NSW and coordinate operations within their respective Regions. They ensure local licensing officers are sufficiently trained and provide specialist training packages that are tailored to local alcohol related crime issues and identify at risk Commands within the Region. The establishment of the Licensing Education Program (LEP) adds to the training and development of Police in managing licensees and associated emerging issues.	Dec '08	Completed Police
8	By Dec '08 analyse the appropriate resource requirements to tackle alcohol-related crime, and allocate these resources	Accepted	ALEC commenced operations on 1 July, 2008 and has the operational capacity of thirty (30) officers. The Unit has an operational focus on reducing alcohol	Dec '08	Completed Police

	accordingly.		related crime and anti-social behaviour through targeted enforcement of identified hotspots and licensed premises			
9	<p>By July '08 implement the following training initiatives:</p> <p>(a) Provide training in liquor licensing as part of General Duty officer recruitment program</p> <p>(b) Reinstate and deliver formal training on licensing</p> <p>(c) Run an abridged version of the licensing course for general duty Police where needed to ensure they have the licensing skills and knowledge to assist them to carry out their duties.</p> <p>(d) Deliver Mandatory training package to LAC's which includes information on the liquor reforms and the functions of each agency.</p>	Accepted	<p>(a) Students enrolled in the Associate Diploma of Police Practice (ADPP) receive education with respect to the 2007 Liquor Act, intoxication and alcohol related crime.</p> <p>(b) The Licensing Education Program (LEP) has been developed and is now being delivered to Police including General Duties and permanent Licensing officers.</p> <p>(c) ALEC has developed and delivered a 1-day training course in general licensing skills for LAC Police. The first stage of the LEP consists of a 2-day licensing workshop that teaches Police the basics of licensing enforcement.</p> <p>(d) A mandatory training package has been developed and delivered to all operational Police. It is expected that completion of this training package by all officers will be achieved by July 2009.</p>	July '08	Completed	Police