

## Outsourcing Community Service Delivery

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Partially Confidential

I feel for the Dept to become privatised, would have a very adverse affect on the service, whilst serviced by FACS, workers have to work by strict policies and protocols, if it becomes privatised I have major concerns that this may not happen and workers will not be accountable for thier actions, we have a duty of care to our residents, and that is making them feel safe and stable, moving them or bringing in workers who are not familiar could not be a positive outcome for residents, many of the workers who now are in the service have known these people since they where young, and because of this, we have a great networking system, so that workers can communicate the needs and wants of each individual, as they know them so well.

We know there backgrounds and families, and have advocated for a long time for our residents, to be in a secure and safe environment with workers who, know and care about each individual to change this lifestyle in my opinion would be criminal.