

**Submission
No 22**

MOTOR VEHICLE REPAIR INDUSTRY

Name: Ms Mary Nosworthy

Date Received: 13/02/2014

To whom it may concern

Please find below feedback on recent dealings with Capital Repairs who recently repaired my car as a result of an insurance claim.

From the outset I experienced very professional communications with the company and a very comprehensive set of directions from which I could deliver my car and avail myself of transport to and from the company after leaving my car.

The repairs were done in a timely fashion exactly as estimated by the assessor and I was informed immediately of the readiness of my car to collect.

The result of the repairs was highly successful with a very positive job completed, professionally and with care and complete and courteous service.

Mary Nosworthy

