

Outsourcing Community Service Delivery

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Partially Confidential

There is a requirement for housing and services providers in nsw to be regulated based on the following: There seems to be an ability to secure DOUBLE-DIPPED funding - initially the tenancy or HNSW subsidies and properties and then the SAME provider to then access FACS funding for a service component. If this is paid to the SAME provider then it creates a conflict of interest by the case manager in charge of services who are employed by the same housing provider acting in the providers interests and not that of the clients. They then exhaust all streams of funding, self advocate their internal and external documentations and surveys and reporting schedules and then leave the client high and dry. If the client refuses to leave they evict them in the CTTT and seek to have the service component unheard - this service component is an encumbrance on the tenancy of the client - especially if it is unwanted! A lot of these private NGOs are unregulated, unqualified and out-of-control - Look into this. Deaths and an extremely dangerous mix. They are NOT psychiatric or para professionals they are social workers at best! Stop this now!