

## Outsourcing Community Service Delivery

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Partially Confidential

I have worked in Disability Services, both in NSW and Victoria for over 30 years. I currently work, and have for the past 11 years, for ADHC.

The quality of care we are able to provide for very specific needs cannot be met by the public sector as they have a limited budget and are unable to provide some services. I have worked in both private and public sectors and have been paid at a respectable professional rate with permanent hours since I have worked in the Public sector. Many private sector services offer disjointed hours of work, with many casual staff and a poor ratio of staffing to client needs.

It would be a step backwards for the disability sector to hand over all care and support to NGO's who have limited resources. I can cite several examples where family have moved their relatives have made the move for their relatives from a publicly funded to private organisation and have expressed their concern regarding the decline in services and care received.