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VETERINARY SURGEON
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Mr. Phil Costa, M.L.C.
P.O. Box 1007,
Tahmoor, N.S.W.

22nd. October 2007

Dear Phil,

Following our recent conversation, I would like to forward a list of my recent experiences with the new Telstra network.

- For years I have used a Nokia C.D.M.A. mobile 'phone which has provided an excellent service – in the house, outside on the property, and when traveling in N.S.W., Queensland & Victoria .
- I have borrowed several mobile phones on the new network, from many friends & the results have been very disappointing as none would operate inside the house on my property in News Rd., Werombi.
- I was loaned a L.G. 500 by the local Telstra shop & it did not work inside the house. It was suggested that a Colorbond roof would interfere with signals in remote areas. If this is correct, it shows very little consideration for the rural community in Australia where this type of roof is very common & necessary for rainwater collection.
- I am at a loss to understand why it was decided to replace a successful service with one that does not work as well.
- Assurances that "it will be right" when the new network is the only one operating, do not fill me with confidence in the future of mobile 'phone services in difficult rural areas. Werombi is not situated out in the far West. It is within 35km of Picton, Cambelltown, Liverpool & Penrith.

Yours faithfully,



Ron. Hyne